

MDR Tracking Number: M5-03-1308-01

Under the provisions of Section 413.031 of the Texas Workers' Compensation Act, Title 5, Subtitle A of the Texas Labor Code, effective January 1, 2003 and Commission Rule 133.305 and 133.308 titled Medical Dispute Resolution by Independent Review Organizations, the Medical Review Division assigned an IRO to conduct a review of the disputed medical necessity issues between the requestor and the respondent.

The Medical Review Division has reviewed the IRO decision and determined that **the requestor prevailed** on the issues of medical necessity. Therefore, upon receipt of this Order and in accordance with §133.308(q)(9), the Commission hereby orders the respondent and non-prevailing party to **refund the requestor \$460.00** for the paid IRO fee. For the purposes of determining compliance with the order, the Commission will add 20 days to the date the order was deemed received as outlined on page one of this order.

In accordance with §413.031(e), it is a defense for the carrier if the carrier timely complies with the IRO decision.

Based on review of the disputed issues within the request, the Medical Review Division has determined that **medical necessity was the only issue** to be resolved. The office visits, H/F reflex studies and NCV studies were found to be medically necessary. The respondent raised no other reasons for denying reimbursement for office visits, H/F reflex studies and NCV studies charges.

This Finding and Decision is hereby issued this 9th day of May 2003.

Margaret Q. Ojeda
Medical Dispute Resolution Officer
Medical Review Division
MQO/mqo

On this basis, and pursuant to §§402.042, 413.016, 413.031, and 413.019 of the Act, the Medical Review Division hereby ORDERS the respondent to pay the unpaid medical fees in accordance with the fair and reasonable rate as set forth in Commission Rule 133.1(a)(8) plus all accrued interest due at the time of payment to the requestor within 20 days of receipt of this order. This Order is applicable to dates of service 3/25/02 through 4/6/02 in this dispute.

The respondent is prohibited from asserting additional denial reasons relative to this Decision upon issuing payment to the requestor in accordance with this Order (Rule 133.307(j)(2)).

This Order is hereby issued this 9th day May 2003.

Roy Lewis, Supervisor
Medical Dispute Resolution
Medical Review Division
RL/mqo

May 7, 2003

Re: MDR #: M5-03-1308-01

___ has performed an independent review of the medical records of the above-named case to determine medical necessity. In performing this review, ___ reviewed relevant medical records, any documents provided by the parties referenced above, and any documentation and written information submitted in support of the dispute.

The independent review was performed by a matched peer with the treating health care provider. This case was reviewed by a physician who is Certified in Chiropractic Medicine.

Clinical History:

This claimant is a 43-year-old female who injured her ankle in a work-related injury on ____. She developed a bruise and swelling about two hours following her injury. As of 03/26/02, she was still complaining of pain, and the intensity and frequency was greater than it had ever been. She has received two lidocain injections and physical therapy, both passive and active, all with little benefit.

Disputed Services:

Office visits, H/F reflex studies and NCV studies during the period of 03/25/02 through 04/06/02.

Decision:

The reviewer disagrees with the determination of the insurance carrier. The reviewer is of the opinion that office visits and studies were medically necessary in this case.

Rationale for Decision:

The treatment and care of this patient has been appropriate. The NCV was necessary to rule out the tarsal tunnel syndrome and other possible conditions causing the patient's aggravating symptoms. The patient has been through active and passive therapy. After exhausting the conservative measures, there was a need for greater studies, such as the NCV and EMG studies.

I am the Secretary and General Counsel of ___ and I certify that the reviewing healthcare professional in this case has certified to our organization that there are no known conflicts of interest that exist between him and any of the treating physicians or other health care providers or any of the physicians or other health care providers who reviewed this case for determination prior to referral to the Independent Review Organization.

Sincerely,