**Problems Identified by TDI in Network Data Call Submissions**

There have been three network data calls issued by TDI and TDI continues to see the following issues pop up on network data call submissions. Please note that TAC, Rule 10.46 (a) (7) requires networks to maintain certain data elements and report these data elements to carriers on a monthly basis. These data elements are the basis of the network data call.

Networks are responsible for reviewing the data call information prior to its submission to TDI to ensure that it is complete and that it is reported in a timely fashion. Many of these issues listed below can be resolved if the network reviews the spreadsheets internally prior to submission to TDI.

1) **Incomplete data fields (missing SSNs, missing injury dates, missing phone numbers) –**

Missing information prevents TDI from matching individual records with the DWC medical billing data in order to produce medical cost and utilization of care information for the network report card. Missing information also makes it difficult to survey injured workers about their experiences in the network.

**2) Inconsistent reporting of workers who had been treated in network**

TDI reviews each network's data call submission and compares it to the info the network submitted during previous data calls. During this review TDI has noticed that there has been inconsistent reporting of network claims in these data calls. The WC network data call is a cumulative data call. As indicated in the cover letter for the data call, data call submissions should include all injured workers treated by the network from the date the network was first certified until the date specified in the data call. This should include workers the network provided in previous data submissions as well as new workers who treated in the network since the last data call.

**3) Providing lists of workers enrolled in the network rather than lists of workers actually treated by the network**

**4) Not following the instructions regarding the format for reporting certain data elements (ex. including leading zeroes in SSN, removing dashes in SSN and using the same date format that TDI provided in the example)**

Please refer to the instructions provided as part of the data call and submit data using the formats specified in the data call, including SSN and date formats. Providing different formats than what was specified in the instructions will result in TDI returning the data call for corrections.

**5) Late submissions (includes late initial submissions and having to submit repeat spreadsheets to correct problems)**