

**TRANSPORTATION AND NATURAL RESOURCES  
TRAVIS COUNTY ON-SITE WASTEWATER PROGRAM  
411 W. 13<sup>TH</sup> STREET, SUITE 806  
AUSTIN, TEXAS 78767  
(512) 854-9383 FAX: (512) 854-4649**

**SCHEDULING A TRAVIS COUNTY  
ON-SITE SEWAGE FACILITY INSPECTION**

To schedule an on-site sewage facility inspection in Travis County call the inspection line at (512) 854-4438. In order to prevent confusion and to help us do a great job for you please provide the following information:

1. Travis County Application number
2. Site address and subdivision
3. A phone number where you can be reached between 8:00 A.M. and 9:00 A.M. If a **person-to-person contact is NOT made by 9:00AM**, an inspection will not be given that day.
4. Preferred date of inspection. The earliest time of inspection is 24-hours after requesting the inspection, with a no later than call-in time of 2:00 P.M.
5. Type of inspection; please specify as per examples:
  - a) Open Trench (give system type)
  - b) Rock and pipe (including pump and alarm if ready)
  - c) Final inspection (including pump and alarm if ready)
  - d) Tank Replacement
  - e) Site Review (for verification of submitted materials)
  - f) Field Consultation (none of the above)
6. Preferred time (A.M. or P.M.)
7. Whether you wish to be present at the inspection

All inspection will be provided on first come first serve basis, so please call as early as possible. Although we will attempt to provide the inspection the following work day, due to increased demand for inspections we cannot guarantee an inspection the following day.

If you have questions about an inspection, please call back at (512) 854-9383 to talk to an inspector.

Your cooperation will determine the success of the request system and hopefully will improve our services and efficiency. We will be constantly striving to provide better and faster service; please help us to make this system work. Your comments and suggestions will be appreciated.