

Texas Department of Insurance

Health and WC Network Certification & QA, Mail Code 103-6A • 512-490-1013 fax **IRO,** MC 103-5A • 512-490-1011 fax; **WC Networks,** MC 103-5B • 512-490-1028 fax 333 Guadalupe • P.O. Box 149104, Austin, Texas 78714-9104 866-554-4926 toll free • 512-322-4266 telephone • www.tdi.state.tx.us

Evidence of Coverage Requirements (Large Employer & Conversion Plans)

Although every effort has been made to ensure the accuracy and completeness of the information contained in this document, all parties are advised to consult the Texas Insurance Code, the Texas Administrative Code and other applicable insurance statutes to determine the extent and nature of their own requirements.

In addition, the requirements listed are only summaries. The reader should refer to the actual cited statutes or rules to review the complete provisions listed.

All dealings with the Texas Department of Insurance are governed and controlled solely by the Texas Insurance Code, the Texas Administrative Code and other applicable statutes, and not by this document.

· · · · · · · · · · · · · · · · · · ·	d Texas Administrative Code (TAC)
Evidence of Coverage	e (EOC) Requirements**
HMOs must file the evidence of coverage and related forms for approval prior to issuance	 §1271.101 28 TAC §11.301(4) 28 TAC §11.501
Plain Language Requirements	• 28 TAC Chapter 3, Subchapter G
MANDATORY EOC PROVISIONS	
☐ Alzheimer's Disease (if applicable)	28 TAC §11.506(24)Chapter 1354
☐ Cancellation, Termination & Non-Renewal	28 TAC §11.506(3)§843.208§1501.108
□ Conformity with State Law	• 28 TAC §11.506(20)
 Complaint and Appeal Procedures: Complaints Adverse Determination and Appeal of Adverse Determination, including IRO Information Retaliatory Action Prohibited for Filing a Complaint 	 28 TAC §11.506(5) §1271.054 §\$843.251-843.262 Chapter 4201 28 TAC Chapter 19, Subchapter R §843.281
☐ Continuation of Coverage	28 TAC §11.506(6)§§1271.301-1271.305
Coverage Terms/Premiums – Group contract holder is liable for an enrollee's premiums from the time the enrollee is no longer part of the group eligible for coverage under the contract until the end of the month in which the contract holder notifies the HMO that the enrollee is no longer part of the group eligible for coverage by the contract.	• §843.210
The enrollee remains covered by the contract until the end of that period.	

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☐ Definitions	• 28 TAC §11.506(7)
☐ Drug Formulary (if drugs are covered)	Chapter 1369, Subchapter B
— Drug Formulary (if drugs are covered)	• 28 TAC §11.506(25)
	• 28 TAC §§21.3001-21.3023
☐ Effective Date	• 28 TAC §11.506(8)
☐ Eligibility Requirements – See below for	• 28 TAC §11.506(9)(A)-(E)
Eligibility & Enrollment Standards.	20 TAC §11.300(7)(A)-(L)
☐ Emergency Services	• 28 TAC §11.506(10)(A)-(F)
	• 28 TAC §11.508(a)(1)(J)
	• 28 TAC §11.2203(c) - Dental
	• §843.002(7)
	• §1271.155
☐ Entire Contract, Amendments	• 28 TAC §11.506(11)
☐ Exclusions & Limitations	• 28 TAC §11.506(12)
☐ Face Page:	
HMO name, address & telephone number	• 28 TAC §11.506(1)
 Important Notice (English/Spanish) 	• 28 TAC §1.601
Toll-Free Telephone Numbers	• §521.102
☐ Grace Period	• 28 TAC §11.506(13)
☐ Handicapped Child – A covered disabled child's	• 28 TAC §11.506(18)
attainment of a limiting age does not operate to	• §1501.002(2)(C) – "Dependent" definition
terminate the coverage of such child.	
☐ Incontestability	• 28 TAC §11.506(14)(A)-(B)
☐ Medicare Supplement & Long Term Care	• 28 TAC §11.506(21)
Minimum Standards (if applicable)	28 TAC Chapter 3, Subchapter T
☐ OB/GYN Designation & Notice to Enrollees	• 28 TAC §11.506(23)(A)-(G)
	Chapter 1451, Subchapter F
	• 28 TAC §11.1600(b)(11)(B)
Out-of-Network Services (when covered medically	• 28 TAC §11.506(15)(A)-(C)
necessary services are not available through	• 28 TAC §11.508(a)
network physicians/providers.)	• §1271.055
☐ Premium Rate Changes - 60-Day Notice	• 28 TAC §11.506(16)
	• Chapter 1254
☐ Prompt Payment of Enrollee Claims	• 28 TAC §11.506(4)
	Chapter 542, Subchapter B§1271.005(c)
Comics And Description 6 May (277D and	
Service Area-Description & Map (a ZIP code map	• 28 TAC §§11.506(17)
and a provider list may meet this requirement)	• 28 TAC §11.1600(b)(12)
Schedule of Benefits (Co-payments)	• 28 TAC §11.506(2)(A)-(C)
☐ Specialist as Primary Care Physician	28 TAC §11.506(22)§§1271.201-1271.203
Student Coverage	20 Tt C 244 705(40)
☐ Student Coverage	28 TAC §11.506(19)Chapter 1503
	• \$1501.002(2)(E)
• §1501.002(2)(E) OPTIONAL EOC PROVISIONS	
☐ Arbitration	• 28 TAC §11.511(5)
☐ Coordination of Benefits	• Chapter 1203
Coordination of Benefits	• 28 TAC §11.511(1)
	• 28 TAC Chapter 3, Subchapter V
☐ Conversion Privilege	• 28 TAC §11.511(4)
Conversion i rivinege	20 1110 311.011(1)

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□ Subrogation	• 28 TAC §11.511(2)
☐ Workers' Compensation Insurance-sale of	• 28 TAC §11.511(3)
substitutes to WC Insurance (if applicable)	• 28 TAC §5.6302
MANDATORY PROVISIONS-GROUP AGREEMENT ONLY	
☐ Certificate	• 28 TAC §11.509(1)
□ New Members	• 28 TAC §11.509(2)
ELIGIBILITY & ENR	OLLMENT STANDARDS
☐ Adopted Children	• 28 TAC §11.506(9)(A)(i)
	• §1501.608
Affiliation Period - Imposed by HMO (cannot exceed 60 days for enrollees & 90 days for late enrollees)	• §1501.104
Asbestos – HMO may not reject, deny, limit, cancel, refuse to renew, increase the premiums for, or otherwise adversely affect the person's eligibility for or coverage under the contract based on the fact that enrollee has been exposed to asbestos fibers or silica or has filed a claim governed by Chapter 90, Civil Practice and Remedies Code	• §544.453
☐ Effective Date	• 28 TAC §11.506(8)
☐ Genetic Testing:	Chapter 546
 Notice to enrollee Consent required (including consent from mother for testing <i>in utero</i>) Information to enrollee of test results Inducement prohibited (to buy insurance or to induce abortion) Improper use of test results prohibited 	
Grandchildren – If children are eligible, limiting	• 28 TAC §11.506(9)(E)
age for children & grandchildren must be stated in	• §1271.005(e)
the EOC.	• §§1271.006
	• §1201.062
☐ Handicapped Child – A covered disabled child's	• 28 TAC §11.506(18)
attainment of limiting age does not operate to	• §1501.002(2)(C)
terminate the coverage of such child.	
☐ Late Enrollment & Late Enrollee Exceptions	• \$1501.008
Limiting Age, Culearity of December 1	• §1501.606
Limiting Age – Subscriber & Dependents	• 28 TAC §11.506(9)(C)
Court-Ordered Medical Child Support	 28 TAC §11.506(9)(A)(iv) Chapter 1504
	Chapter 150428 TAC Chapter 21, Subchapter L
☐ New Enrollees-special enrollment in accordance with 45 C.F.R. 146.117 (HIPAA)	• 28 TAC \$11.509(2)
□ Newborns	• 28 TAC §11.506(9)(D)
	• §1501.002(2)(B)
	• §1501.607
☐ Newly Acquired Dependents	• 28 TAC §11.506(9)(B)
☐ Open Enrollment	• §1501.606
☐ Participation Criteria-Determined by the HMO	• §§1501.601-1501.606

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Premiums/Coverage Terms – Group contract holder is liable for an enrollee's premiums from the time the enrollee is no longer part of the group eligible for coverage under the contract until the end of the month in which the contract holder notifies the HMO that the enrollee is no longer part of the group eligible for coverage by the contract.	• §843.210
The enrollee remains covered by the contract until the end of that period.	
☐ Student Coverage – Termination due to Change in Enrollment Status	 28 TAC §11.506(19) Chapter 1503 §1501.002(2)
☐ Waiting Period-Determined by the employer for new employees.	 §1501.002(17) §1501.105 §1501.606
	NDATORY COVERAGE (28 TAC §11.508(a))
(must be provided as needed without limitation as to	o time and cost unless permitted by statute or TDI rules)
Definition of "Basic Health Care Services"	§843.002(2)28 TAC §11.2(b)(8)
☐ EMERGENCY SERVICES	• 28 TAC §11.508(a)(1)(J)
☐ INPATIENT SERVICES INCLUDING:	• 28 TAC §11.508(a)(2)
Administration of whole blood and blood plasma	
 Anesthesia and oxygen services 	
 Drugs, medications & biologicals 	
Room and board	
General nursing care	
Inhalation therapy	
Laboratory and other diagnostic tests	
Meals and special diets when medically necessary	
Radiation therapy	
Short-term rehabilitation therapy services in the acute hospital setting	
Special duty nursing when medically necessary	
 Use of operating room and related facilities 	
 Use of intensive care unit and services 	
X-ray services	
☐ INPATIENT PHYSICIAN CARE SERVICES	• 28 TAC §11.508(a)(3)
☐ OUTPATIENT MENTAL HEALTH SERVICES (not less than 20 visits)	• 28 TAC §11.508(a)(1)(I)
□ OUTPATIENT HOSPITAL SERVICES	• 28 TAC §11.508(a)(4)
INCLUDING:	
 Ambulatory surgery services 	
Diagnostic services	
Treatment services	

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OUTDATHENT GEDNICES INCLUDING	20 TAC \$11 509(a)(1)
OUTPATIENT SERVICES INCLUDING:	• 28 TAC §11.508(a)(1)
Home Health Services Provided to the Company of the Company	
• Prenatal Services (if maternity benefits covered)	
• Primary Care-§843.203 & §\$1271.201-	
1271.203	
Outpatient Diagnostic Services	
Outpatient Rehabilitation Therapies (including	
physical, speech & occupational therapy)-	
§1271.156Outpatient Services by Other Providers	
 Specialist Services 	
Therapeutic Radiology Services	
	- 20 TAC \$11 500(a)/1)/II)
PREVENTIVE HEALTH SERVICES	• 28 TAC §11.508(a)(1)(H)
INCLUDING: • Adult Immunizations	
Cancer Screenings-Prostate & Colorectal Cancer Cancer Screenings Manuscreenings	
Cancer Screenings-Mammography Fig. 6. Fig. 5. Apr. 6. Children Theory 1. Apr. 17. 17. Apr. 17. Apr. 17. Apr. 17. 17. Apr. 17. Apr. 17. Apr. 17. 18. Apr. 17.	
 Eye & Ear Exams for Children Through Age 17 Periodic Adult Health Examinations 	
Immunizations for ChildrenWell-Child Care From Birth	
ADDITIONAL BENEFITS-OTHER T	THAN BASIC HEALTH CARE SERVICES
☐ Acquired Brain Injury	Chapter 1352
☐ Birth of Child & Post-Delivery Care-Minimum	• 28 TAC §11.508(b)
Inpatient Hospital Stay	Chapter 1366, Subchapter B
☐ Cervical Cancer-Annual diagnostic medical	• §1370.003
procedures for each woman 18 yrs of age or older	
for the early detection of cervical cancer	
☐ Chemical Dependency	• 28 TAC §11.509(3)
	• Chapter 1368
	• 28 TAC Chapter 3, Subch. HH (St'ds for Reasonable
	Cost Control & UR for Chem. Dep. Trtmt. Ctrs.)
Continuity of Treatment by Treating Physician or	• §843.309
Provider of Enrollee with a "Special	• §843.362
Circumstance" & Termination Notice	• §1272.302
	• 28 TAC §11.901(3) - Required HMO-
	Physician/Provider contract provision
Craniofacial Abnormalities	Chapter 1367, Subchapter D
☐ Crisis Stabilization Unit & Residential Treatment	• 28 TAC §11.509(5)
Center for Children and Adolescents	• §§1355.051-1355.058
Dental Treatment- Inability to Undergo Treatment	• 28 TAC §11.509(7)
in an Office Setting	• §1360.005(b)
☐ Diabetes Care-Self-Management Training,	• 28 TAC §11.508(b)(3)
Equipment & Supplies	28 TAC Chapter 21, Subchapter R
	Chapter 1358
☐ Hearing Test for Newborns	Chapter 1367, Subchapter C
☐ Mastectomy-Breast Reconstruction	• 28 TAC §11.508(b)(1)
	Chapter 1357, Subchapter A
☐ Mastectomy-Minimum Hospital Stay	• 28 TAC §11.508(b)(1)
	Chapter 1357, Subchapter B

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☐ Off-Label Drugs	Chapter 1369, Subchapter A28 TAC §§21.3010-3011
□ Osteoporosis	• Chapter 1361
	• 28 TAC §11.509(4)
☐ PKU Dietary Formulas (if drugs are covered).	• Chapter 1359
☐ Serious Mental Illness	Chapter 1355, Subchapter A
	• 28 TAC §§11.509(5)
☐ TMJ-Conditions Affecting TMJ	Chapter 1360
	• 28 TAC §11.509(6)
☐ Urgent Care	• 28 TAC §11.1607(b)
REQUIRED AUTISM SPECTRUM DISORDE	R (ASD) COVERAGE FOR CERTAIN CHILDREN
☐ Definition - "Autism Spectrum Disorder" A neurobiological disorder that includes autism, Asperger's syndrome, or Pervasive Developmental DisorderNot Otherwise	• §1355.001(3)
Specified.	
Applicability of ASD-Related Requirements Subchapter A, Chapter 1355, TIC, applies to a group* evidence of coverage that is offered by an HMO operating under Ch. 843, TIC.	Chapter 1355§1355.002(1)(E)
*NOTE: Applicability section does not include reference to an Individual EOC offered by an HMO.	
Eligibility for ASD-Related Benefits A Large Group EOC or Small Group EOC issued by an HMO must include ASD-related coverage to an enrollee who is:	Chapter 1355§1355.015(a)
 older than 2 years old; and younger than 6 years old;* and who is diagnosed with Autism Spectrum Disorder (ASD). 	
*NOTE: If an enrollee who is being treated for ASD becomes six years of age or older and continues to need treatment, §1355.015, TIC, does not preclude coverage of ASD-related treatment and services.	
Mandatory Coverage A Large Group EOC must cover for certain enrollees (see above) all "generally-recognized" services (see below) prescribed in relation to ASD by the enrollee's Primary Care Physician in the treatment plan recommended by that Physician.	• §1355.015(b)

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"Health Care Practitioner" – Those Who May Provide Covered ASD-related Services	• §1355.015(b)(1)-(3)
An individual providing treatment prescribed under §1355.015, TIC, must be a health care practitioner:	
 who is licensed, certified or registered by an appropriate Texas Regulatory Agency; who's professional credential is recognized & accepted by an appropriate U.S. Regulatory Agency; OR who is certified as a Provider under the TRICARE military health system. 	
☐ Mandatory Coverage – Generally-Recognized Services A Large Group EOC must cover for certain enrollees (see above) all generally-recognized services (see below) prescribed in relation to ASD by the enrollee's Primary Care Physician in the treatment plan recommended by that Physician, which may include:	• §1355.015(c)
 evaluation & assessment services; applied behavior analysis; behavior training & behavior management; speech therapy; occupational therapy; physical therapy; or medications or nutritional supplements used 	
to address ASD symptoms. ASD-Related Coverage "Parity" Under any EOC issued to a Large Group, the required ASD-related coverage may be subject to copayments, deductibles, coinsurance, annual benefit limits and lifetime benefit maximums which are consistent with copayments, deductibles, coinsurance, annual benefit limits and lifetime benefit maximums applicable to other coverage provided under the EOC.	• §1355.015(d)
MANDATORY ACQUIRED BRAIN INJURY (A.	BI) BENEFITS – LARGE GROUP & INDIVIDUAL
Mandatory ABI-related Benefits & Services Any Large Group EOC issued by an HMO must include coverage for certain medically necessary benefits and services required for and related to treatment of an acquired brain injury.	Chapter 1352§1352.003

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 □ The services & benefits which any Large Group EOC must cover in relation to treatment of ABI include the following: Cognitive Rehabilitation Therapy Cognitive Communication Therapy Neurocognitive Therapy & Rehabilitation Neurobehavioral, Neurophysiological, Neuropsychological & Psychophysiological Testing & Treatment Neurofeedback Therapy Remediation Post-Acute Transition Services Community Reintegration Services, including:	• §1352.003(a)-(b)
ABI-related coverage "Parity" Under any EOC issued to a Large Group, the required ABI-related coverage may be subject to copayments, deductibles, coinsurance, annual benefit limits and lifetime benefit maximums which are consistent with copayments, deductibles, coinsurance, annual benefit limits and lifetime benefit maximums applicable to other similar coverage provided under the EOC.	• §1352.003(d)
Prohibited Provision/Practice Any Large Group EOC issued by an HMO may not include any Day Limits for covered ABI-related Acute Care in any ABI-related Post-Acute Care Day Limits. Any ABI-related Post-Acute Care Day Limits must be stated separately (from Acute Care Day Limits) in the EOC.	• §1352.003(c)
 □ Prohibited Practice – Large Group EOC An HMO may not deny coverage that is required under Chapter 1352, TIC, based solely on the fact that the treatment or services are provided at a facility other than a hospital. ABI-related treatment may be provided at an appropriate facility, including: a Hospital regulated under Ch. 241, Health & Safety Code, including an acute or post-acute rehabilitation hospital; and an assisted living facility regulated under Chapter 247, Health & Safety Code. 	• §1352.006
BENEFITS THAT MUST BE OFF.	ERED UNDER A GROUP CONTRACT
☐ Certain Therapies for Children with Developmental Delays-Rehabilitative & Habilitative Therapies	Chapter 1367, Subchapter E
 □ Emotional Illness or Disorder (inpatient hospital-alternative treatment facility) □ In Vitro Fertilization Procedures 	 §§1355.101-1355.106 28 TAC §11.510(3) Chapter 1366, Subchapter A
	• 28 TAC §11.510(1)

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☐ Speech & Hearing	Chapter 136528 TAC §11.510(2)
COVERAGE	E STANDARDS
_	• 28 TAC §21.405
 ☐ Complications of Pregnancy ☐ Contraceptive Drugs & Devices and Related 	Chapter 1369, Subchapter C
Services	• 28 TAC §21.404(3)
☐ Premiums/Coverage Terms – Group contract	• §843.210
holder is liable for an enrollee's premiums from	30.00.220
the time the enrollee is no longer part of the group	
eligible for coverage under the contract until the	
end of the month in which the contract holder notifies the HMO that the enrollee is no longer	
part of the group eligible for coverage by the	
contract.	
The enrollee remains covered by the contract until	
the end of that period. Discrimination-Gen. Reqm'ts Applicable to HMOs	Chapter 544
☐ Drug Formulary (if drugs are covered)	• 28 TAC §11.506(25)
Drug Formulary (if drugs are covered)	• 28 TAC §\$11.300(23) • 28 TAC §\$21.3001-21.3023
	Chapter 1369, Subchapter B
☐ Fibrocystic Breast Conditions	Chapter 544, Subchapter E
☐ HIV/AIDs-HMO may not exclude or deny	• Chapter 1364
coverage for HIV, AIDS or HIV-related illness	
☐ Maternity Discrimination Prohibited (when	• 28 TAC §21.404(6)
maternity benefits covered) - Underwriting	20 TA C 811 1605
☐ Pharmacy Benefits (if drugs are covered) ☐ Point of Service & POS Riders	• 28 TAC §11.1605
☐ Point of Service & POS Riders	§§843.107-10828 TAC Chapter 11, Subchapter Z
	28 TAC Chapter 11, Subchapter U
	• Chapter 1273
☐ Telemedicine & Telehealth	• Chapter 1455
☐ Victims of Family Violence	Chapter 544, Subchapter D
ENROLLMENT F	ORM/APPLICATION
□ COBRA & State Continuation	• §§1271.301-305
	• 28 TAC §11.506(6)
Disability	• 28 TAC §11.1602
OB/GYN-Selection	• 28 TAC §11.506(23)(F)
POS Election	• 28 TAC §11.2206
☐ Primary Language other than English	• 28 TAC §11.1602
MEMBER IDENTIFICATION CARDS	
Basic Information	• 28 TAC §11.1601
☐ Pharmacy ID Card (if drugs are covered)	Chapter 1369, Subchapter D
	• §4151.152
	• 28 TAC §\$21.3001-21.3005 • 28 TAC \$1.601(b)(3)
	• 28 TAC §1.601(b)(3)

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CONVERSION CONTRACTS ONLY	
□ Consideration	• 28 TAC §11.507(3)
☐ Continuance of Coverage Due to Change in	• 28 TAC §11.507(4)
Marital Status	
☐ Conversion Privilege	• 28 TAC §11.511(4)
	• §§1271.306-1271.307
☐ Texas Health Risk Pool-Notice	• 28 TAC §11.506(6)(D)
□ Reinstatement	• 28 TAC §11.507(1)
☐ Ten Days to Examine Agreement	• 28 TAC §11.507(2)

^{**}Unless otherwise stated, all articles, sections, chapters and subchapters cited are to the Texas Insurance Code.

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