DFPS Public Provider Web Site Updates

Contents

Introduction

The DFPS Public and Provider Website has been updated to make child care operation information more easily accessibly. Current features that have been updated include:

- Operation Compliance History
- Texas Child Care Search

View Compliance History

This section describes how to view an operation's compliance history in the DFPS Public Provider web site.

The **Operation Details** page is an existing page in the DFPS Public and Provider website that has been modified to provide enough information for the general public and for providers to review an operation's compliance history. New functions have been added to efficiently display compliance history data.

The Operation Details page will display according to the selected operation. If the Operation Type is a CPA (Child Placement Agency) or Non-RFH (Non-Residential Family Home), the page will display a two year history. If the Operation Type is RFH, the page will display a three year history.

The Operation Details page displays two sections; **Inspection Summary** section and **Compliance Summary** section.

- The Inspection Summary section presents the next scheduled inspection; how many Reports and/or Inspections were conducted in the last two or three years; and, of those Reports and/or Inspections, how many were Monitoring Inspections, Assessments, Self Reported Incidents and/or Reports.

- The Compliance Summary section presents how many standards were evaluated for compliance; how many of those evaluated standards resulted in cited deficiencies; and, of the cited deficiencies, how many were High Risk Level, Medium-High Risk Level, Medium Risk Level, Medium-Low Risk Level, and/or Low Risk Level.

The links on the Operation Details page display filtered compliance history data according to the clicked link. If the user requires further Inspection Summary details, the user can click any of the hyperlinks in the Inspection Summary section. The hyperlinks will launch the new **Compliance History Details List** page and will display data depending on which hyperlink was selected as follows:

- If the number next to any of the specific types of inspections is selected (i.e. Monitoring Inspections, Assessments, Self Reported Incidents or Reports) then the Compliance History Details List page will launch, the **Details** tab will be active and only the inspection type associated with the hyperlink selected will be

displayed. In addition, the inspection type associated with the hyperlink selected will be in the **Type of Licensing Activity** filter box.

- If the number next to **Total** is selected then the Compliance History Details List page will launch, the **Details** tab will be active and all inspection types will be displayed.   In addition, the **Type of Licensing Activity** filter box will be populated with **All**.

If the user requires further Compliance Summary details, the user can launch any of the hyperlinks in the Compliance Summary section. The hyperlinks will launch the new Compliance History Details List page and will display information depending on which hyperlink was selected as follows:

- If the number hyperlink beside the word **Deficiencies** is selected, then the new Compliance History Details List page will launch, the **All Deficiencies** tab will be active and will list the cited deficiencies for the last two or three years, sorted by Standard Number/Description.

- If the number below any of the Risk Level hyperlinks is selected (i.e. High, Medium-High, Medium, Medium-Low, or Low) then the new Compliance History Details List page will launch, the **All Deficiencies** tab will be active and list only the cited deficiencies corresponding to the Risk Level selected. In addition, the search criteria **Standard Risk Level** drop-down will be pre-populated with the risk level (High, Medium-High, Medium, Medium-Low, or Low) selected.

Providers can log into the DFPS Public Provider web site and access compliance history data in this manner. After logging into their DFPS Public Provider web site, the user can click on the **Access Your Compliance History & Inspection History** link on the **Child-Care Provider Main Page**.

The general public can also access this information by navigating to **http://www.dfps.state.tx.us**, clicking on the Child Care Licensing menu item on the left side of the page, and then click on the **Search Texas Child Care** link. After searching and selecting an operation, the **Operation Details** page will appear.

In this example we will assume a provider is logged into the DFPS Public Provider web site. Follow these steps to view an operation's compliance history:

STEP 1. Click on the **Access Your Compliance History & Inspection History**

The following **Operation Details** page appears:

The top half of the page contains operation detail data.

The bottom of the page contains links to the compliance history data list:

Screen Object	Description
Two Year (or Three Year) Inspection Summary	
Monitoring Inspections	Click on this link to view the operation's compliance history for monitoring inspections only.
Assessments	Click on this link to view the operation's compliance history for assessments only.
Self-Reported Incidents	Click on this link to view the operation's compliance history for self-reported incidents only.
Reports	Click on this link to view the operation's compliance history for reports only.
Total	Click on this link to view the operation's compliance history for all inspections and reports types.
Two Year (or Three Year) Compliance Summary	
Deficiencies	Click on this link to view all of the operation's deficiencies.
High	Click on this link to view only the operation's deficiencies that are rated high.
Medium High	Click on this link to view only the operation's deficiencies that are rated medium-high.

Medium	Click on this link to view only the operation's deficiencies that are rated medium.
Medium-Low	Click on this link to view only the operation's deficiencies that are rated medium-low.
Low	Click on this link to view only the operation's deficiencies that are rated low.

*Note the warning in red stating that **Prior to January 1, 2007, all Standards were not associated with a weight.** DFPS began assigning weights to standards around this time.*

STEP 2. In this example we will view the standards evaluated during monitoring inspections over the last two years for the operation. Click on the **Monitoring Inspections** link. The **Compliance History Details List** page appears:

The top portion of the page contains general operation and inspection information. The bottom portion of the screen contains the compliance history data filtered according to the clicked link from the previous page, in this case by monitoring inspections only:


The **Detail** tab presents the violations (deficiencies) by inspection and report. The violations are grouped by standard category. The standard category header displays the number of standards evaluated and cited as violations. The individual standards violated are listed below each standard category header.

Screen Object	Description
Search buttons and filters	
Standard Risk Level	Select the risk level to filter the compliance history data. Risk levels include high, medium high, medium, medium low, and low.
Type of Licensing Activity	Select the activity to filter the compliance history data. Activities include assessments, monitoring inspections, reports, and self-reported incidents.
Date	Select the inspection date to filter the compliance history data. Dates include the dates of inspections in the compliance history data.
Search	Click this button to filter the compliance history data according to the selected value(s).

Screen Object	Description
Clear	Click this button to remove all filter values and reset them to **ALL**.
Click for Narrative	Click this link in the compliance history data table to view the narrative information for the violation.

Notice that the filter values are pre-set according to the link selected on the previous page.

STEP 3. Click the **Click for Narrative** link on one of the rows. The following popup window with the narrative information appears:
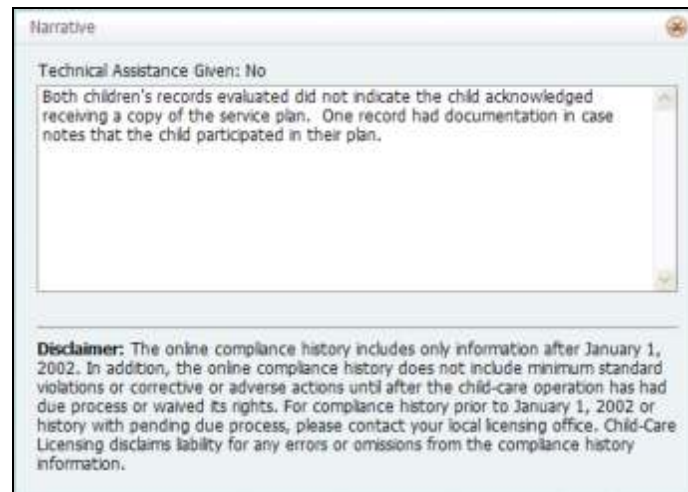
STEP 4. Click the Back button on your browser window to return to the **Operation Details** page. Click on the **High** link. The **Compliance History Details List** page appears:

Operation Name: iKids
Operation Number: 555555-8888
Operation Type: **Child Placing Agency**
E-mail Address: ikidsinfo@yahoo.com

The following items regarding the risk to children is evaluated at every inspection.

The Supervision of Child
Child/Caregiver Ratio
Obvious Fire, Safety and/or Sanitation Deficiencies
A Sampling of Serious Incidents Reports (RCCL only)

Condition of any Waiver/Variance, if applicable
Director and/or Caregiver Responsibilities
Restrictions and/or Conditions of the Permit
Background Checks

Two year compliance history
Click on the expansion button to view the violation details.

Search Criteria
Prior to January 1, 2007, all Standards were not associated with a weight.

Standard Risk Level: High   Type of Licensing Activity: All   Date: All   Search   Clear

Detail | All Deficiencies

Date ▼	Standard Number/Description	Type	Standard Risk Level	Corrected at Inspection	Correction Deadline Date	Date Correction Verified	Narrative
8/1/2008	749.1521(4) - Medication Storage-Store medication covered by Schedule II of the Texas Controlled Substances Act under double lock in a separate container	Monitoring Inspections	High	No	8/7/2008	8/25/2008	Click for Narrative...
8/1/2008	749.885(1) - General pre-service training curriculum-Includes identification of psychotropic medications if caregiver administers psychotropic medication	Monitoring Inspections	High	No	8/15/2008	9/9/2008	Click for Narrative...
5/14/2008	745.8605 - Impose a remedial action	Reports	High	No	6/6/2008	8/1/2008	Click for Narrative...
2/13/2008	749.1957(1) - Other Prohibited Discipline-Any harsh, cruel, unusual, unnecessary, demeaning, or humiliating discipline or punishment	Reports	High	Yes	3/13/2008		Click for Narrative...

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Done, but with errors on page.   Trusted sites

The **All Deficiencies** tab presents a list of all violations in the compliance history. This is an alternate view of the same compliance history without the standard category headers and activities structure presented in the **Detail** tab. The same filtering and narrative view functions are found in this tab.

Search Texas Child Care

Objectives

This section describes how to search for Texas Child Care in the DFPS Public and Provider web site.

Background Information

The **Search Texas Child Care** page is an existing page in the DFPS Public and Provider web site. Enhancements to this page will allow for better access and ease-of-use for the general public and providers when conducting searches on Texas Child Care. These enhancements will help consumers carefully choose child-care and adoption services by providing comprehensible search capabilities.

As the enhanced Search Texas Child Care page is lengthy, the page was broken into two pieces. The first 'Initial Launch' page details the current Attention Parents and Providers information and the Notice to Child-Care Providers. To launch the Search Texas Child Care page to initiate searches, the user must select the Continue button on the 'Initial Launch' page.

The enhanced Search Texas Child Care page will clearly define the different types of child-care, with the ability to search within each distinct option:

- Search for Child-Care Center or Home
- Search for Residential (24-hour) Operation
- Search for Child Placing Agencies for Adoption
- Search for Child Placing Agencies for Foster Care

The user accesses the new search functionality by navigating to the DFPS Public and Provider web site at http://www.dfps.state.tx.us/, clicking on **Child Care Licensing** in the menu on the left side of the page, and then clicking on **Search Texas Child Care**.

Search Texas Child Care Procedure

Follow these steps to search Texas child care:

STEP 1. After clicking on **Texas Child Care** under the **Child Care Licensing** menu in the left side of the page, the **Texas Child Care Search** page appears:
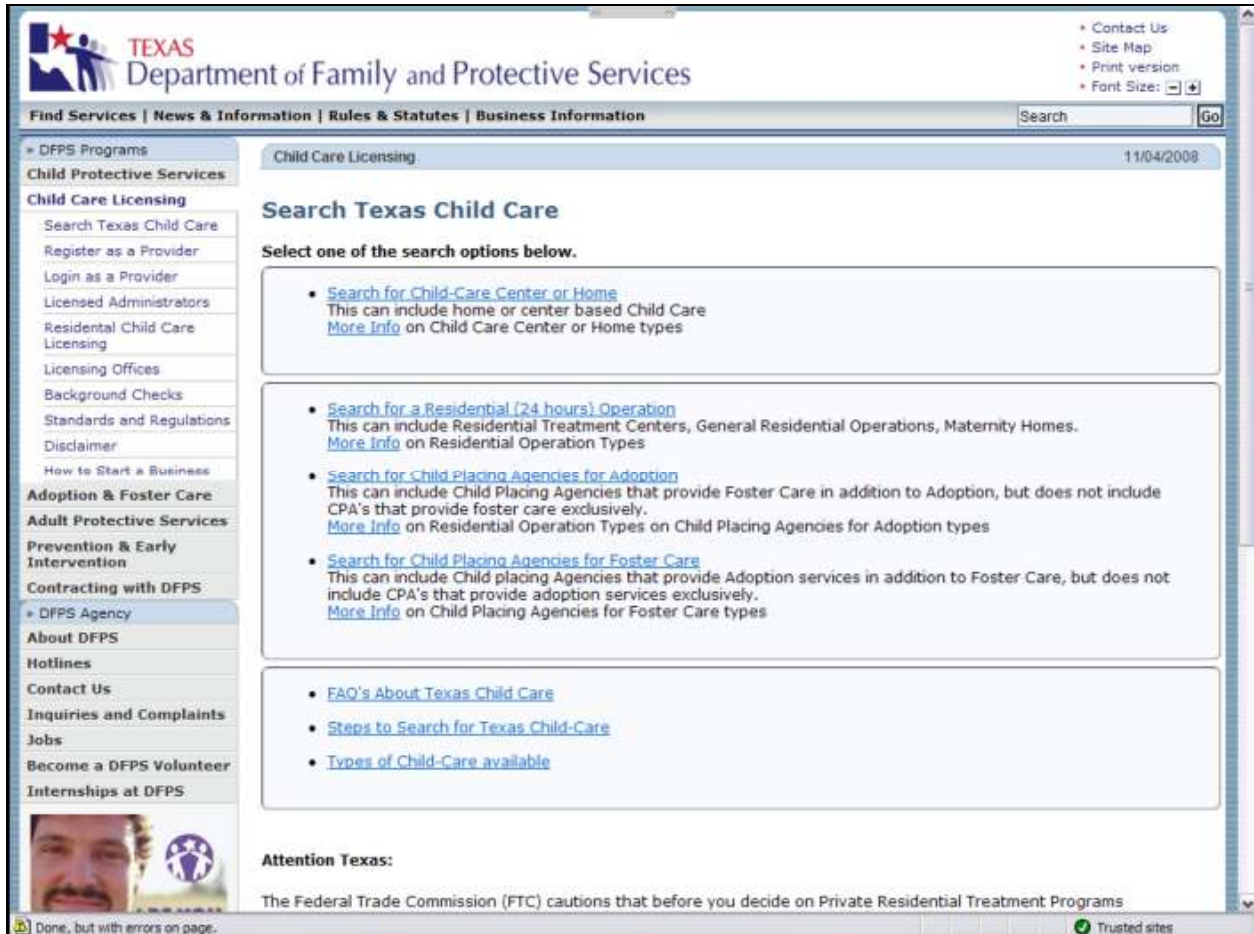
The upper portion displays the various new types of searches based on operation type.

Screen Object	Description
Search for Child Care Center or Home	Click this link to search for the following types of operations: • Listed Family Home: • Registered Child-Care Home • Licensed Child-Care Home • Licensed Child-Care Center
Search for Residential (24 hours) Operation	Click this link to search for the following types of operations: • Listed Family Home • Registered Child-Care Home

	• Licensed Child-Care Home • Licensed Child-Care Center
Search for Child Placing Agencies for Adoption	Click this link to search for the following types of operations: • Foster Family Home (Independent) • Foster Group Homes (Independent) • Residential Treatment Center • General Residential Operation • Maternity Home • Child Placing Agency (CPA):
Search for Child Placing Agencies for Foster Care	Click this link to search for the following types of operations: • Foster Family Home (Independent • Foster Group Homes (Independent) • Residential Treatment Center • General Residential Operation • Maternity Home • Child Placing Agency (CPA)

STEP 2. Click the **Search for Child Care Center or Home** link. The **Search for Child Care Center or Home** appears. The upper portion of the page appears as follows:

Screen Object	Description
Operation Type	Select a type of operation to filter the search results: • All Center Based Care • All Home Based Care • Registered Child Care Home • Licensed Child Care Center • Licensed Child Care Center • Listed Family Home • Small Employer Based Child Care
Issuance Type	Select a type of issuance to filter the search results: • Full Permit • Initial Permit • Certified • Listed • Registered
Operation Name	Enter a portion or the entire operation name to filter the results.

Ages Served	Select an age range of service to filter the results.
Address	Enter a portion or the entire address to filter the results.
City	Enter a portion or the entire city to filter the results.
County	Select a county to filter the results.
Zip Code	Enter a portion or the entire zip code to filter the results.

The lower portion of the page appears as follows:

Screen Object	Description
Programs Provided	Select the checkboxes for the programs desired to filter the results.
Search	Click this button to search the child care centers and homes, filtered according to selected and entered data.
Reset	Click this button to clear any selected or entered values on this page.
How to Download Search Results	Click this link to download the search results to your computer and to open the results in such programs spreadsheet or word-processing programs for further analysis.

STEP 3. Click the Search button. The **Operation Search Results** page appears:

Click on any of the operation name links to view its Operation Details page and compliance history information.

STEP 4. Click the Search Texas Child Care link in the breadcrumb trail to return to the **Search Texas Child Care** page. Click on the **Search for Residential (24 hours) Operation** link. This page is similar to the previously presented search page with the following unique fields:

Screen Object	Description
Gender Served	Select a male, female, or both genders to filter the operation results.
Programs Provided	Check the checkboxes for the programs provided by operations to filter the results.

STEP 5. Click the Search Texas Child Care link in the breadcrumb trail to return to the **Search Texas Child Care** page. Click on the **Search for Child Placing Agencies for Adoption** link. This page is similar to the previously presented search pages with the following unique fields:

Screen Object	Description
International Adoptions	Check this checkbox if you want to filter the results for Child Placement Agencies that handle international adoptions.

STEP 6. Click the Search Texas Child Care link in the breadcrumb trail to return to the **Search Texas Child Care** page. Click on the **Search for Child Placing Agencies for Foster Care** link. This page is similar to the previously presented search pages:

How to Start a Business

Adoption & Foster Care

Adult Protective Services

Prevention & Early
Intervention

Contracting with DFPS

• DFPS Agency

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ARE YOU READY?

VOLUNTEER DFPS

Issuance Type: No Preference **?**

Operation Name:

Gender Served: No Preference

Address:

City:

County: Choose

Zip Code(s): **?**

Programs Provided:

If there are specific child-care needs, you may limit your search to operations that provide services listed below. It is recommended that you choose the fewest number of choices that apply, as your search results will be narrowed by each selection made.

☐ Treatment Services for Emotional Disorders

☐ Treatment Services for Mental Retardation

☐ Treatment Services for Pervasive Developmental Disorders

☐ Treatment Services for Primary Medical Needs

☐ Transitional Living

☐ Assessment Services

☐ Respite Care

[Search] [Reset] How to Download Search Results **?**

Disclaimer: The online compliance history includes only information after January 1, 2002. In addition, the online compliance history does not include minimum standard violations or corrective or adverse actions until after the child-care operation has had due process or waived its rights. For compliance history prior to January 1, 2002 or history with pending due process, please contact your local licensing office. Child-Care Licensing disclaims liability for any errors or omissions from the compliance history information.

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Done   Trusted sites