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#### ADMINISTRATOR'S STATEMENT

79th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

## DATE: **8/18/2004** TIME: **10:58:15AM** PAGE: **1 of 4**

Agency code: 452

#### Agency name: Department of Licensing and Regulation

#### Administrator's Statement

The Texas Department of Licensing and Regulation (TDLR) was created by the Legislature as the state's umbrella licensing agency, charged with overseeing certain businesses, industries, trades, and occupations. Currently, the Department administers twenty-two programs, three of which were added by the 78th Legislature.

#### Organized for Success

Over the past biennium the Department has met or exceeded its organizational, performance and customer service goals. TDLR's success can be attributed to its organizational structure; the agency is organized along functional lines:

• Administrative – provides expertise in executive management, financial management, human resources, information

technology, legal counsel, governmental relations, Commission and Advisory Board support and program and policy development;

- Communication assists and educates consumers and industry;
- Compliance conducts inspections, monitors third-party inspectors and provides program expertise;
- Enforcement investigates complaints from consumers and industry and prosecutes violators; and
- Licensing issues licenses, registrations, certificates and permits.

The Department's effectiveness has been confirmed through its Survey of Organizational Excellence results, independent audit reports, performance measure achievements and customer service evaluations. The Sunset Commission has also recognized our effectiveness, noting that TDLR "functions efficiently in its role of licensing a variety of occupations." Their staff report also recognized that TDLR is "prepared to assume additional licensing responsibilities, which are presently housed at other agencies ."

The Texas Commission of Licensing and Regulation (Commission) is a seven-member policy-making board appointed by the Governor, with the advice and consent of the Senate, to serve six-year terms. The Commission is unique in state government in that all of its members are public members who are prohibited from having a financial interest in the programs regulated by TDLR. The Commission was charged with additional duties and authorities by the 78th Legislature in the following areas: adoption of rules, standards and procedures; appointment of advisory board members; and approval of continuing education programs.

#### **Commissioner Information**

Leo R. Vasquez, Chair	Houston, Texas	Term Expires: 02/01/2005
Frank Denton, Vice-Chair	Conroe, Texas	Term Expires: 02/01/2009
Luann Roberts Morgan	Midland, Texas	Term Expires: 02/01/2009
Fred N. Moses	Plano, Texas	Term Expires: 02/01/2009
Gina Parker	Austin, Texas	Term Expires: 02/01/2007
Bill C. Pittman	San Antonio, Texas	Term Expires: 02/01/2007
Patricia P. Stout	San Antonio, Texas	Term Expires: 02/01/2005

#### Strategic Plan Driven Appropriation Requests

TDLR continues to invest an extraordinary amount of time, effort and energy in the development of its Strategic Plan, providing a foundation for our appropriation requests. TDLR's strategic planning process allows all stakeholders the opportunity to help shape the strategic goals and initiatives of the agency.

TDLR's 2005-2009 Strategic Plan identified budgetary limitations and the ways in which the current budget fails to meet existing and expected needs (pp. 23-25, Strategic Plan). The Agency's appropriation requests includes solutions for overcoming these limitations - reclassification of the Executive Director, increased authorization for out -of-state travel and additional personnel for the combative sports program.

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		Automated Budget and Evaluation System of Texas (ABEST)	PAGE:	2	of	4
Agency code:	452	Agency name: Department of Licensing and Regulation				

#### TDLR's Legislative Appropriation Requests

TDLR understands that the Legislature will again face very difficult and challenging budgetary decisions when it convenes in January 2005. Mindful of these challenges, the Department developed appropriation requests that embody the Commission's philosophy of fiscal responsibility, reasonableness and accountability. The baseline budget reflects the 5% reduction as requested by the Governor and Legislative Budget Board.

The Department has been a leader in employing technology for cost effective delivery of licensing services . More specifically, the Department was one of the first agencies to begin renewing licenses through the TexasOnline portal . Like other agencies utilizing the TexasOnline portal, the Department is required to pay the TexasOnline authority subscription fee . This subscription fee is collected and paid pursuant to the reappropriation authority in Section 11.20, Article IX of the General Appropriations Act. The TDLR's legislative appropriations request has been developed accordingly. If this reappropriations authority were eliminated or significantly reduced, the Department would need to amend its legislative appropriations request -seeking an increase in its Regular Appropriations of \$661,000 in fiscal year 2006 and \$661,000 in 2007.

TDLR's Legislative Authorization Requests Reclassify the Executive Director Position from Group 3 to Group 5

Under the leadership and direction of William Kuntz, Executive Director, TDLR has become an exemplary agency and has been recognized for its efficient functional approach to licensing and regulation. State leadership demonstrated their confidence in TDLR by calling on the Executive Director to perform executive functions involved in the incubation of two new agencies – the Board of Professional Geoscientists and the Texas Residential Construction Commission . Both agencies have been successfully launched . The Department was also given additional responsibilities in the form of two new regulatory programs and one transferred program this past session. These new responsibilities increased TDLR's compliance and consumer protection efforts and its licensee base by an estimated 100,000 licensees. While the responsibilities of the agency and its Executive Director continue to increase, the salary for the Executive Director's salary lower than executive directors of similarly sized agencies . When compared to executive director to Group 5 will allow the Agency to address critical workforce issues and properly align the executive directors. The Commission, in recognition of Mr. Kuntz's outstanding performance, unanimously voted to seek an increase in the Executive Director's salary .

#### Authorize Necessary Out-Of-State Travel

TDLR's effectiveness in carrying out its mission would be enhanced by increasing its low out -of-state travel cap to pre-fiscal year 2000 levels. The current cap - \$1,738 - was based on the actual amount of out -of-state travel expenses incurred in fiscal year 2000, a year in which the agency drastically reduced out -of-state travel to help resolve a projected cash flow shortage. TDLR is requesting authorization to spend up to \$10,000 per fiscal year on out-of-state travel from existing appropriations.

#### Reinstate Advisory Board Travel Reimbursement

TDLR's 14 advisory boards play a vital role in our success by providing the Commission with technical expertise and advice on issues affecting their industry. Advisory boards were created by the Legislature to ensure that the industries regulated by the Department are involved in the development of licensing requirements, examination content and standards. These advisory board members are volunteers and provide the state an invaluable service, yet must bear the cost of traveling to and from meetings . In the absence of the travel reimbursement, TDLR has experienced a decline in specific advisory board meetings . Reinstatement of the advisory board travel reimbursement would allow the agency to properly reimburse these volunteers for the commitment and sacrifices they make for the benefit of the state. TDLR is requesting authorization to reimburse advisory board travel within existing appropriations in the amount reflected in the Advisory Committee Supporting Schedules .

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	79th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)	TIME:	10:59:25AM			
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452	Agency name: Department of Licensing and Regulation					

# Exceptional Items

Agency code:

The agency is seeking two exceptional items : increasing the safety and effectiveness of the combative sports program and appropriating legal service contract program fees .

Exceptional Item One - Increase Safety and Effectiveness of the Combative Sports Program

Boxing and other combative sports continue to thrive in Texas . In calendar year 2003, Texas held 65 boxing events, which ranked it second among states for the number of boxing events conducted. This was accomplished despite the fact that of boxing programs facilitating 55 or more events, TDLR has the fewest FTEs – 2.5. California, which ranked first with 108 boxing events, has 8 FTEs while Nevada, with 55 boxing events, has 5 FTEs. The disparity in the number of FTEs and number of boxing events has severely strained TDLR's capacity to effectively oversee combative sports activities . The shortage of staff becomes even more acute when multiple events are scheduled on the same or consecutive nights in different locations throughout the state . The Department also anticipates significant growth in martial arts events in Texas . These events require greater expertise, specifically in the various forms of martial arts . The addition of a Program Administrator I and II will greatly alleviate the strain on our staff; increase participant safety; and result in a more effective program, allowing the Agency to hire staff with specific martial arts experience . This will also allow the Department to work more closely with promoters, managers, trainers and contestants; strengthen the training, education and oversight of ring officials; and identify, investigate and shut down potentially dangerous illegal combative sports events .

TDLR requests two FTE positions to provide further oversight of Combative Sports activities .

Exceptional Item Two - Appropriation of Legal Service Contract Program Fees

Passage of SB 597, 78th Texas Legislature, Regular Session, transferred the regulation of For -Profit Legal Service Contract Companies and their salespersons from the Texas Department of Insurance to TDLR effective March 1, 2004. While TDLR was granted the authority to charge fees sufficient to cover the costs of administering the program, no FTEs were transferred and no funds were appropriated to the Department . Currently there are 14,200 salespersons and four For-Profit Legal Service Contract Companies registered with the Department. This increased workload was higher than projected and severely strained the agency's license processing resources. The Department projects that the number of salespersons licensed will continue to exceed 13,000 annually. In fiscal year 2004, the cost for registering the salespersons and companies was borne by TDLR's other programs. This subsidization of program costs is inconsistent with TDLR's enabling statute, Chapter 51, Texas Occupations Code, which requires that each program cover its costs of administration . The estimated cost (direct and indirect) for administering the program in Fiscal Year 2005 is \$386,815. To avoid continuing the subsidization of the program's operations, TDLR is requesting an appropriation of \$166,980 in Fiscal Year 2006 and \$163,251 in Fiscal Year 2007 to cover direct expenditures, as well as two FTE positions – Administrative Assistant III and IV.

#### Interim Charges

TDLR is closely monitoring a number of interim charges relating to the possible consolidation of licensing agencies or functions. The House Committee on Licensing and Administrative Procedures has been charged with identifying licenses and duties that could be more efficiently handled by TDLR. The House Committee on Government Reform is charged with studying the duplication of services across state agencies and evaluation of possible cost savings associated with combining small agencies by function or type. They are also charged with considering the costs, risks and benefits of co -locating and sharing the services of small agencies. The Senate Committee on Government Organization is charged with studying consolidation of certain licensing agencies or their administrative functions.

The agency stands ready to assist the 79th Legislature in identifying solutions that provide for cost -effective and efficient regulation of licensing activities. To ensure that the goals of the Legislature are achieved through consolidation, it is important to include the necessary resources and statutory consistency – out-of-state travel authorization, software and data conversion funds and necessary administrative support staff . Additionally, transferred agencies should reflect the key licensing and enforcement elements embodied in TDLR's functional business model .

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Agency code: 2	452	Agency name: Department of Licensing and Regulation				

### Conclusion

TDLR has gained a reputation as an agency that can adapt to change and effectively manage a variety of programs. The agency is also known for its prudent stewardship over the fiscal resources appropriated by the Legislature. Our vision is to be the model state agency, setting the standard for innovation, customer service, cost effectiveness, staff efficiency and public trust. Approval of our legislative appropriation requests - baseline budget, authorization requests, and exceptional items - will allow TDLR to realize this vision.

### 2.A. SUMMARY OF BASE REQUEST BY STRATEGY

79th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

DATE:	8/18/2004
TIME:	11:08:00AM

Agency code:452Agency name:Department of L	icensing and Regulati	on			
Goal / Objective / STRATEGY	Exp 2003	Est 2004	Bud 2005	Req 2006	<b>Req 2007</b>
1License, Certify, and Register Qualified Individuals and Businesses					
1 Regulate All Applicable Individuals and Facilities According to Law	V				
1 LICENSE, REGISTER AND CERTIFY	471,879	744,324	1,238,306	1,219,766	1,214,838
2 LICENSE BUSINESSES AND FACILITIES	367,240	499,547	445,380	386,027	387,587
<b>3</b> EXAMINATIONS	299,787	370,134	325,274	279,467	279,759
4 CONTINUING EDUCATION/CUSTOMER SERV.	150,721	500,548	679,066	583,222	582,932
TOTAL, GOAL 1	\$1,289,627	\$2,114,553	\$2,688,026	\$2,468,482	\$2,465,116
2 Protect the Public by Enforcing Laws					
1 Enforce Laws, Achieve Compliance in Regulated Industries Occupa	tions				
1 CONDUCT INSPECTIONS	4,148,392	3,576,651	3,552,561	3,157,125	3,165,016
2 BUILDING PLAN REVIEWS	852,759	818,060	722,788	630,502	634,269
3 RESOLVE COMPLAINTS	746,742	1,134,560	1,130,049	1,042,242	1,033,508
4 INVESTIGATION	1,142,854	1,053,364	1,059,403	930,113	935,185
TOTAL, GOAL 2	\$6,890,747	\$6,582,635	\$6,464,801	\$5,759,982	\$5,767,978
3 Indirect Administration					
1 Indirect Administration					
1 CENTRAL ADMINISTRATION	928,397	1,330,788	1,410,955	1,202,310	1,203,221
2 INFORMATION RESOURCES	696,664	1,057,284	998,940	944,116	929,027
<b>3</b> OTHER SUPPORT SERVICES	140,209	250,579	261,885	227,098	229,246
TOTAL, GOAL 3	\$1,765,270	\$2,638,651	\$2,671,780	\$2,373,524	\$2,361,494
TOTAL, AGENCY STRATEGY REQUEST	\$9,945,644	\$11,335,839	\$11,824,607	\$10,601,988	\$10,594,588

## 2.A. SUMMARY OF BASE REQUEST BY STRATEGY

79th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

DATE:	8/18/2004
TIME:	11:08:00AM

Agency code:	452	Agency name: De	epartment of Licensing and Regulat	ion			
Goal / Objective	e / STRATEGY		Exp 2003	Est 2004	Bud 2005	<b>Req 2006</b>	Req 2007
TOTAL, AGE	NCY RIDER API	PROPRIATIONS REQUE	ST*			\$2,000	\$9,400
GRAND TOTA	L, AGENCY REQU	JEST	\$9,945,644	\$11,335,839	\$11,824,607	\$10,603,988	\$10,603,988
METHOI	O OF FINANCING:						
1	General Revenue	Fund					
555	Federal Funds		\$9,737,938	\$10,447,771	\$11,583,220	\$10,464,720	\$10,464,720
666	Appropriated Red	ceipts	\$0	\$748,800	\$102,119	\$0	\$0
777	Interagency Cont	racts	\$135,060	\$100,000	\$100,000	\$100,000	\$100,000
898	Auctioneer Educ	ation and Recovery Trust Fu	\$72,646 and No. 898	\$37,268	\$37,268	\$37,268	\$37,268
			\$0	\$2,000	\$2,000	\$2,000	\$2,000
	TOTAL, MET	HOD OF FINANCING	\$9,945,644	\$11,335,839	\$11,824,607	\$10,603,988	\$10,603,988

\*Rider appropriations for the historical years are included in the strategy amounts.

79th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

DATE: 8/18/2004

TIME: **11:08:47AM** 

Agency code: 452	Agency name: Departmen	nt of Licensing and R	Regulation		
IETHOD OF FINANCING	Exp 2003	Est 2004	Bud 2005	<b>Req 2006</b>	Req 200'
<u>GENERAL REVENUE</u>					
1 General Revenue Fund					
REGULAR APPROPRIATIONS					
	\$6,445,664	\$7,229,677	\$7,229,677	\$10,464,720	\$10,457,320
RIDER APPROPRIATION					
Art. VIII-45, Rider 6, Elevators, Escalators	, and Related Equipment \$174,407	\$0	\$0	\$0	\$0
Art. VIII, Special Provisions, Sec. 4 (2004-	05 GAA) \$0	\$29,255	\$615,255	\$0	\$C
Art. VIII-44, Rider 4, Elimination of AB	\$1,171,367	\$972,291	\$1,055,000	\$0	\$0
Art. IX, Sec. 10.92, Contingency Appro. fo	\$101,640	\$0	\$0	\$0	\$0
Art. VIII-45, Rider 5, Elevators, Escalators	(2004-05 GAA) \$0	\$187,635	\$194,000	\$0	\$0
Art. IX, Sec. 10.40, Contingency Appro. fe	or S.B. 187 (2002-03 GAA) \$51,175	\$0	\$0	\$0	\$0
Art. VIII-45, Rider 2 Appropriation:Travel	Expenses & Fee Reimbursment \$0	\$0	\$0	\$0	\$7,400
TRANSFERS					
Art. IX, Sec. 10.32, Contingency Rider S.I	B. 1175, (2002-03 GAA) \$45,369	\$0	\$0	\$0	\$C
Art. IX, Sec. 10.23, Contingency Appro for	r H.B. 2976 (2002-03 GAA) \$21,474	\$0	\$0	\$0	\$C
Art. IX, Sec. 10.36, Contingency Rider S.E	B. 311, (2002-03 GAA) \$(1,352)	\$0	\$0	\$0	\$0
Art. IX, Sec. 10.12, Appro. for Salary Increased	ease (2002-03 GAA) \$155,025	\$0	\$0	\$0	\$C
Art. IX, Sec. 10.12, Appro. for Increase in	Longevity Pay (2002-03) \$39,440	\$0	\$0	\$0	\$C
H.B. 7, 78th Leg., R.S., 2003, Appropriation	on Reduction \$(475,992)	\$0	\$0	\$0	\$0
S.B. 1700, 78th Leg., R.S., Weather Mod C	Grant Program \$1,913,333	\$0	\$0	\$0	\$C
Art. IX, Sec. 12.03, Retirement Incentives	(2004-05 GAA) \$0	\$(8,180)	\$(12,000)	\$0	\$0

79th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

DATE: 8/18/2004

TIME: **11:09:03AM** 

e: <b>452</b>	Agency name: <b>Depart</b>	nent of Licensing and H	Regulation		
<b>DF FINANCING</b>	Exp 2003	Est 2004	Bud 2005	<b>Req 2006</b>	<b>Req 200</b>
S.B. 1147, 78th Leg., R.S., Transfer of	Hearings function to SOAH	\$(112,706)	\$(112,706)	\$0	\$0
H.B. 3042, 78th Leg., R.S., Reduction	of Leased Office Space				
Art. IX. Sec. 12.01. Reduction of Man	\$0 agement Costs (2004-05 GAA)	\$(4,085)	\$(6,128)	\$0	\$0
	\$0	\$(55,025)	\$(110,050)	\$0	\$0
	\$0	\$2,000,000	\$2,500,000	\$0	\$0
H.B. 24, 78th Leg., 3rd Called Session	, Sunset Bill Implementation \$0	\$208,909	\$230,172	\$0	\$C
LAPSED APPROPRIATIONS					
Regular Appropriations	\$(65,518)	\$0	\$0	\$0	\$0
S.B. 1700, 78th Leg., R.S., Weather M	lod Grant Program \$(225,590)	\$0	\$0	\$0	\$0
UNEXPENDED BALANCES AUTH					
Art. IX, Sec. 6.17(j), Capital Budget	\$387,496	\$0	\$0	\$0	\$0
General Revenue Fund					
	\$9,737,938	\$10,447,771	\$11,583,220	\$10,464,720	\$10,464,720
L GENERAL REVENUE	\$9,737,938	\$10,447,771	\$11,583,220	\$10,464,720	\$10,464,720
L FUNDS					
Federal Funds					
SUPPLMNTL, SPECIAL APPRO.					
Weather Mod, Texas Water Code, Cha	pter 18, Sec. 1.19 \$0	\$748,800	\$102,119	\$0	\$0
Federal Funds		. ,	7 -		+ •
	\$0	\$748,800	\$102,119	\$0	\$0
	<b>DF FINANCING</b> S.B. 1147, 78th Leg., R.S., Transfer of         H.B. 3042, 78th Leg., R.S., Reduction         Art. IX, Sec. 12.01, Reduction of Man         SUPPLMNTL, SPECIAL APPRO.         H.B. 24, 78th Leg., 3rd Called Session         LAPSED APPROPRIATIONS         Regular Appropriations         S.B. 1700, 78th Leg., R.S., Weather M         UNEXPENDED BALANCES AUTH         Art. IX, Sec. 6.17(j), Capital Budget         General Revenue Fund         L         GENERAL REVENUE         Hedral Funds         SUPPLMNTL, SPECIAL APPRO.         Weather Mod, Texas Water Code, Cha	F FINANCING       Exp 2003         S.B. 1147, 78th Leg., R.S., Transfer of Hearings function to SOAH \$0       \$0         H.B. 3042, 78th Leg., R.S., Reduction of Leased Office Space \$0       \$0         Art. IX, Sec. 12.01, Reduction of Management Costs (2004-05 GAA) \$0       \$0         SUPPLMNTL, SPECIAL APPRO.       H.B. 24, 78th Leg., 3rd Called Session, Licensing of Electricians \$0         H.B. 24, 78th Leg., 3rd Called Session, Sunset Bill Implementation \$0       \$0         LAPSED APPROPRIATIONS Regular Appropriations \$(65,518)       \$(65,518)         S.B. 1700, 78th Leg., R.S., Weather Mod Grant Program \$(225,590)       \$(225,590)         UNEXPENDED BALANCES AUTH Art. IX, Sec. 6.17(j), Capital Budget \$387,496       \$387,496         General Revenue Fund \$9,737,938       \$9,737,938         L GENERAL REVENUE       \$9,737,938         L FUNDS       \$0         Federal Funds       \$0         SUPPLMNTL, SPECIAL APPRO.       \$0         Weather Mod, Texas Water Code, Chapter 18, Sec. 1.19 \$0       \$0         Federal Funds       \$0	FFINANCING     Exp 2003     Est 2004       S.B. 1147, 78th Leg., R.S., Transfer of Hearings function to SOAH S0     \$(112,706)       H.B. 3042, 78th Leg., R.S., Reduction of Leased Office Space S0     \$(4,085)       Art. IX, Sec. 12.01, Reduction of Management Costs (2004-05 GAA) S0     \$(55,025)       SUPPLMNTL, SPECIAL APPRO.     \$(112,706)       H.B. 24, 78th Leg., 3rd Called Session, Licensing of Electricians S0     \$2,000,000       H.B. 24, 78th Leg., 3rd Called Session, Sunset Bill Implementation S0     \$208,909       LAPSED APPROPRIATIONS Regular Appropriations     \$(65,518) \$(225,590)     \$0       S.B. 1700, 78th Leg., R.S., Weather Mod Grant Program \$(225,590)     \$0       UNEXPENDED BALANCES AUTH Art. IX, Sec. 6.17(j), Capital Budget     \$387,496     \$0       UNEXPENDED BALANCES AUTH Art. IX, Sec. 6.17(j), Capital Budget     \$387,496     \$0       Effecteral Revenue Fund     \$9,737,938     \$10,447,771       L GENERAL REVENUE     \$9,737,938     \$10,447,771       L FUNDS     \$0     \$748,800       Federal Funds     \$0     \$748,800       SUPPLMNTL, SPECIAL APPRO.     \$0     \$748,800	FFINANCING         Exp 2003         Est 2004         Bud 2005           S.B. 1147, 78th Leg., R.S., Transfer of Hearings function to SOAH SO         \$(112,706)         \$(112,706)           H.B. 3042, 78th Leg., R.S., Reduction of Leased Office Space SO         \$(4,085)         \$(6,128)           Art. IX, Sec. 12.01, Reduction of Management Costs (2004-05 GAA) SO         \$(55,025)         \$(110,050)           SUPPLMNTL, SPECIAL APPRO.         H.B. 24, 78th Leg., 3rd Called Session, Licensing of Electricians SO         \$2,000,000         \$2,500,000           H.B. 24, 78th Leg., 3rd Called Session, Sunset Bill Implementation SO         \$208,909         \$230,172           LAPSED APPROPRIATIONS Regular Appropriations         \$(65,518)         \$0         \$0           S.B. 1700, 78th Leg., R.S., Weather Mod Grant Program \$(225,590)         \$0         \$0         \$0           UNEXPENDED BALANCES AUTH Art. IX, Sec. 6.17(i), Capital Budget         \$387,496         \$0         \$0           Art. IX, Sec. 6.17(i), Capital Budget         \$387,496         \$0         \$0         \$0           L GENERAL REVENUE         \$9,737,938         \$10,447,771         \$11,583,220         \$11,583,220           L FUNDS         Federal Funds         \$0         \$10,447,771         \$11,583,220           L FUNDS         \$0         \$748,800         \$102,119         \$102,119 <td>FFINANCING         Exp 2003         Ext 2004         Bud 2005         Req 2006           S.B. 1147, 78th Leg., R.S., Transfer of Hearings function to SOAH S0 S0         S0 (112,706)         \$(112,706)         \$(112,706)         \$0           H.B. 3042, 78th Leg., R.S., Reduction of Leased Office Space S0 S0         \$(4.085)         \$(6.128)         \$0           Art. IX, Sec. 12.01, Reduction of Management Costs (2004-05 GAA) S0         \$(55,025)         \$(110,050)         \$0           SUPLIMITI, SPECIAL APPRO. H.B. 24, 78th Leg., 3rd Called Session, Licensing of Electricians S0         \$2,000,000         \$2,500,000         \$0           H.B. 24, 78th Leg., 3rd Called Session, Sunset Bill Implementation \$0         \$2,000,000         \$2,30,172         \$0           Regular Appropriations         \$(65,518)         \$0         \$0         \$0           S.B. 1700, 78th Leg., R.S., Weather Mod Grant Program \$(225,590)         \$0         \$0         \$0           UNEXPENDED BALANCES AUTH Art. IX, Sec. 6.17(i), Capital Budget         \$387,496         \$0         \$0         \$0           L         <b>General Revenue Fund</b>         \$9,737,938         \$10,447,771         \$11,583,220         \$10,464,720           L         <b>GENERAL REVENUE</b>         \$9,737,938         \$10,447,771         \$11,583,220         \$10,464,720           LFUNDS         S0         <td< td=""></td<></td>	FFINANCING         Exp 2003         Ext 2004         Bud 2005         Req 2006           S.B. 1147, 78th Leg., R.S., Transfer of Hearings function to SOAH S0 S0         S0 (112,706)         \$(112,706)         \$(112,706)         \$0           H.B. 3042, 78th Leg., R.S., Reduction of Leased Office Space S0 S0         \$(4.085)         \$(6.128)         \$0           Art. IX, Sec. 12.01, Reduction of Management Costs (2004-05 GAA) S0         \$(55,025)         \$(110,050)         \$0           SUPLIMITI, SPECIAL APPRO. H.B. 24, 78th Leg., 3rd Called Session, Licensing of Electricians S0         \$2,000,000         \$2,500,000         \$0           H.B. 24, 78th Leg., 3rd Called Session, Sunset Bill Implementation \$0         \$2,000,000         \$2,30,172         \$0           Regular Appropriations         \$(65,518)         \$0         \$0         \$0           S.B. 1700, 78th Leg., R.S., Weather Mod Grant Program \$(225,590)         \$0         \$0         \$0           UNEXPENDED BALANCES AUTH Art. IX, Sec. 6.17(i), Capital Budget         \$387,496         \$0         \$0         \$0           L <b>General Revenue Fund</b> \$9,737,938         \$10,447,771         \$11,583,220         \$10,464,720           L <b>GENERAL REVENUE</b> \$9,737,938         \$10,447,771         \$11,583,220         \$10,464,720           LFUNDS         S0 <td< td=""></td<>

79th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

DATE: **8/18/2004** TIME: **11:09:03AM** 

Agency code:	452	Agency name: <b>Depa</b>	rtment of Licensing and R	egulation		
METHOD OF F	INANCING	Exp 2003	Est 2004	Bud 2005	<b>Req 2006</b>	Req 2007
OTHER FU	NDS					
666 Apr	propriated Receipts					
	GULAR APPROPRIATIONS					
ALC:						
DIE		\$60,253	\$100,000	\$100,000	\$100,000	\$100,000
	DER APPROPRIATION Art. IX, Sec. 8.03, Reimbursements a	and Desimants $(2002, 02, C, \Lambda, \Lambda)$				
	Art. 1A, Sec. 8.05, Reinibursements a	\$74,807	\$0	\$0	\$0	\$0
TOTAL,	Appropriated Receipts					
		\$135,060	\$100,000	\$100,000	\$100,000	\$100,000
<b>777</b> Inte	ragency Contracts					
	GULAR APPROPRIATIONS					
		<b>*257</b> 00	<b>\$27.2</b> (0)	<b>()</b>	<b>\$27.2</b> <0	¢27.0<0
RIL	DER APPROPRIATION	\$25,709	\$37,268	\$37,268	\$37,268	\$37,268
	Art. IX, Sec. 8.03, Reimbursements a	and Payments (2002-03 GAA)				
	_	\$46,937	\$0	\$0	\$0	\$0
TOTAL,	Interagency Contracts					
		\$72,646	\$37,268	\$37,268	\$37,268	\$37,268
<b>898</b> Auc	tioneer Education and Recovery Tru	st Fund No. 898				
REG	GULAR APPROPRIATIONS					
		\$25,000	\$2,000	\$2,000	\$2,000	\$2,000
LAI	PSED APPROPRIATIONS	φ23,000	φ2,000	φ2,000	φ2,000	φ2,000
	-	\$(25,000)	\$0	\$0	\$0	\$0
TOTAL,	Auctioneer Education and Recove	•	¢ <b>2</b> 000	¢2.000	¢2 000	¢2 000
		\$0	\$2,000	\$2,000	\$2,000	\$2,000

79th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

DATE: 8/18/2004

TIME: **11:09:03AM** 

Agency code: <b>452</b>	Agency name:	Department of Licensing and F			
METHOD OF FINANCING	Exp 2003	Est 2004	Bud 2005	Req 2006	Req 2007
TOTAL, ALL OTHER FUNDS	\$207,706	\$139,268	\$139,268	\$139,268	\$139,268
GRAND TOTAL	\$9,945,644	\$11,335,839	\$11,824,607	\$10,603,988	\$10,603,988
FULL-TIME-EQUIVALENT POSITIONS REGULAR APPROPRIATIONS	144.5	149.0	149.0	149.0	149.0
RIDER APPROPRIATION Hiring of additional Boiler Inspector	1.0	0.0	0.0	0.0	0.0
TRANSFERS S.B. 1147, 78th Leg., R. S., Transfer of Hearings Function to SOAH	0.0	(2.0)	(2.0)	(2.0)	(2.0)
SUPPLMNTL, SPECIAL APPRO. S.B. 1175, 77th Leg., Transfer of Weather Modification Permitting Prog	0.5	0.0	0.0	0.0	0.0
H.B. 2735, 77th Leg., Licensing of Court	3.0	0.0	0.0	0.0	0.0
Interpreters H.B. 24, 78th Leg., 3rd Called Session, Licensing of Electricians	0.0	32.0	32.0	32.0	32.0
H.B. 24, 78th Leg., 3rd Called Session, Sunset Bill Implementation	0.0	4.5	5.5	5.5	5.5
UNAUTHORIZED NUMBER	(1.5)	(14.5)	0.0	0.0	0.0
TOTAL, ADJUSTED FTES	147.5	169.0	184.5	184.5	184.5

## 2.C. SUMMARY OF BASE REQUEST BY OBJECT OF EXPENSE

79th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST) DATE: 8/18/2004

TIME: 11:09:27AM

Agency code: 452	Agency name: <b>Departmen</b>	ncy name: Department of Licensing and Regulation						
OBJECT OF EXPENSE	Exp	2003 Est 2004	Bud 2005	BL 2006	BL 2007			
1001 SALARIES AND WAGES	\$6,024	4,490 \$6,808,444	\$7,653,685	\$7,830,449	\$7,963,457			
1002 OTHER PERSONNEL COSTS	\$23	\$265,132	\$502,068	\$391,003	\$379,333			
2001 PROFESSIONAL FEES AND SERVICES	\$19	\$282,352	\$235,476	\$104,476	\$104,476			
2002 FUELS AND LUBRICANTS	\$2	2,297 \$3,000	\$3,000	\$4,000	\$4,000			
2003 CONSUMABLE SUPPLIES	\$58	\$68,000	\$82,500	\$82,500	\$82,500			
2004 UTILITIES	\$5	\$52,010	\$51,800	\$55,000	\$55,000			
2005 TRAVEL	\$293	\$300,000	\$330,000	\$400,800	\$400,800			
2006 RENT - BUILDING	\$3:	5,029 \$19,942	\$1,720	\$5,720	\$5,720			
2007 RENT - MACHINE AND OTHER	\$60	5,558 \$62,070	\$63,944	\$61,600	\$61,600			
2009 OTHER OPERATING EXPENSE	\$1,212	2,370 \$3,355,945	\$2,880,414	\$1,628,440	\$1,527,702			
4000 GRANTS	\$1,54:	5,845 \$0	\$0	\$0	\$0			
5000 CAPITAL EXPENDITURES	\$220	),264 \$118,944	\$20,000	\$38,000	\$10,000			
OOE Total (Excluding Riders)	\$9,945	,644 \$11,335,839	\$11,824,607	\$10,601,988	\$10,594,588			
OOE Total (Riders) Grand Total	\$9,94	5,644 \$11,335,839	\$11,824,607	\$2,000 \$10,603,988	\$9,400 \$10,603,988			

### 2.D. SUMMARY OF BASE REQUEST OBJECTIVE OUTCOMES

79th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation system of Texas (ABEST)

Date : 8/18/2004

Time: 11:18:25AM

Agency	y code: <b>452</b>	Agency name	e: Department of Licen	sing and Regulation		
Goal/ (	Dbjective / Outcome	Exp 2003	Est 2004	Bud 2005	BL 2006	BL 2007
1	License, Certify, and Register Qualified	ed Individuals and Businesses				
	1 Regulate All Applicable Individuals and	nd Facilities According to Law				
KEY	1 Percent of Licensees With I	No Recent Violations				
		96.30%	97.00%	97.00%	97.00%	97.00%
KEY	42 Percent of Licensees Who H	Renew Online				
		18.00%	19.00%	28.00%	29.00%	28.00%
KEY	43 Percent of New Individual	Licenses Issued Online				
		0.00%	0.00%	0.00%	0.00%	0.00%
2	Protect the Public by Enforcing Laws					
	1 Enforce Laws, Achieve Compliance in	Regulated Industries Occupati	ons			
	1 Percent of Complaints Res	ulting in Disciplinary Action				
		30.40%	20.00%	17.00%	21.00%	25.00%
KEY	2 Percent of Documented Con	mplaints Resolved within Six	Months			
		84.00%	82.90%	80.00%	72.00%	72.00%
KEY	3 Percent of Architectural Ba	arrier Building Plan Reviews	Completed			
		96.96%	95.00%	95.00%	95.00%	95.00%
	4 Recidivism Rate of Those F	Receiving Disciplinary Action				
		11.00%	3.00%	3.50%	4.00%	4.00%
KEY	5 Inspection Coverage Rate					
	- 0	116.24%	95.00%	95.00%	95.00%	95.00%
KEY	6 % of Boilers Inspected for	Certification within Appropr	iate Timelines			
	•	73.09%	74.00%	74.00%	75.00%	75.00%

### 2.E. SUMMARY OF EXCEPTIONAL ITEMS REQUEST

79th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

### Agency code: 452

### Agency name: Department of Licensing and Regulation

				2006				2007			Biennium		
Priority I	Item	GR and GR/GR Dedicated		All Funds	FTEs		GR and GR Dedicated		All Funds	FTEs	GR and GR Dedicated	All Funds	
1 Increase Sa	afety of Combative Sports	\$	101,788 \$	101,788	2.0	\$	\$ 98,103	\$	98,103	2.0	\$ 199,891 \$	199,891	
2 Appropriat	tion Legal Serv Contract	\$	166,980 \$	166,980	2.0	\$	\$ 163,251	\$	163,251	2.0	\$ 330,231 \$	330,231	
Total, Exceptio	nal Items Request	\$	268,768 \$	268,768	4.0	\$	\$ 261,354	\$	261,354	4.0	\$ 530,122 \$	530,122	
<b>Method of Fir</b> General Re General Re Federal Fu	evenue evenue - Dedicated	\$	268,768 \$	268,768		4	\$ 261,354	\$	261,354		\$ 530,122 \$	530,122	
Other Fund		\$	268,768 \$	268,768		ţ	\$ 261,354	\$	261,354		\$ 530,122 \$	530,122	
Full Time Equi	valent Positions				4.0					4.0			

**2.F. SUMMARY OF TOTAL REQUEST BY STRATEGY** 79th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

Agency name: Department of Licensing and Regulation

Agency code: 452

DATE : 8/18/2004 TIME : 11:19:31AM

Goal/Objective/STRATEGY		Base 2006	Base 2007	Exceptional 2006	Exceptional 2007	Total Request 2006	Total Request 2007
1 License, Certify, and Register Qualified Individuals and Businesses							
1 Regulate All Applicable Individuals and Facilities According to La	IW						
1 LICENSE, REGISTER AND CERTIFY	\$	1,219,766 \$	1,214,838 \$	139,980 \$	136,251 \$	1,359,746 \$	1,351,089
2 LICENSE BUSINESSES AND FACILITIES		386,027	387,587	0	0	386,027	387,587
<b>3</b> EXAMINATIONS		279,467	279,759	0	0	279,467	279,759
4 CONTINUING EDUCATION/CUSTOMER SERV.		583,222	582,932	0	0	583,222	582,932
TOTAL, GOAL 1	\$	2,468,482 \$	2,465,116 \$	139,980 \$	136,251 \$	2,608,462 \$	2,601,367
2 Protect the Public by Enforcing Laws							
1 Enforce Laws, Achieve Compliance in Regulated Industries Occup	ations						
1 CONDUCT INSPECTIONS		3,157,125	3,165,016	128,788	125,103	3,285,913	3,290,119
2 BUILDING PLAN REVIEWS		630,502	634,269	0	0	630,502	634,269
3 RESOLVE COMPLAINTS		1,042,242	1,033,508	0	0	1,042,242	1,033,508
4 INVESTIGATION		930,113	935,185	0	0	930,113	935,185
TOTAL, GOAL 2	\$	5,759,982 \$	5,767,978 \$	128,788 \$	125,103 \$	5,888,770 \$	5,893,081

**2.F. SUMMARY OF TOTAL REQUEST BY STRATEGY** 79th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

DATE : 8/18/2004 TIME : 11:19:49AM

Agency code: 452

Agency name: Department of Licensing and Regulation

Goal/Objective/STRATEGY	Base 2006	Base 2007	Exceptional 2006	Exceptional 2007	Total Request 2006	Total Request 2007
3 Indirect Administration						
1 Indirect Administration						
1 CENTRAL ADMINISTRATION \$	1,202,310 \$	1,203,221 \$	0 \$	0 \$	1,202,310 \$	1,203,221
2 INFORMATION RESOURCES	944,116	929,027	0	0	944,116	929,027
<b>3</b> OTHER SUPPORT SERVICES	227,098	229,246	0	0	227,098	229,246
TOTAL, GOAL 3 \$	2,373,524 \$	2,361,494 \$	0\$	0\$	2,373,524 \$	2,361,494
TOTAL, AGENCY STRATEGY REQUEST \$	10,601,988 \$	10,594,588 \$	268,768 \$	261,354 \$	10,870,756 \$	5 10,855,942
TOTAL, AGENCY RIDER APPROPRIATIONS REQUEST \$	2,000 \$	9,400 \$	0\$	0 \$	2,000 \$	9,400
GRAND TOTAL, AGENCY REQUEST \$	10,603,988 \$	10,603,988 \$	268,768 \$	261,354 \$	10,872,756 \$	10,865,342

**2.F. SUMMARY OF TOTAL REQUEST BY STRATEGY** 79th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

Agency name: Department of Licensing and Regulation

Agency code: 452

DATE : 8/18/2004 TIME : 11:19:49AM

Goal/Objective/STRATEGY	Base 2006	Base 2007	Exceptional 2006	Exceptional 2007	Total Request 2006	Total Request 2007
General Revenue Funds:						
1 GENERAL REVENUE FUND	\$ 10,464,720 \$	10,457,320 \$	268,768 \$	261,354 \$	10,733,488	5 10,718,674
	\$ 10,464,720 \$	10,457,320 \$	268,768 \$	261,354 \$	10,733,488	5 10,718,674
Federal Funds:						
555 FEDERAL FUNDS	0	0	0	0	0	0
	\$ 0 \$	0 \$	0\$	0\$	0 \$	6 0
Other Funds:						
666 APPROPRIATED RECEIPTS	100,000	100,000	0	0	100,000	100,000
777 INTERAGENCY CONTRACTS	37,268	37,268	0	0	37,268	37,268
898 AUCTION EDUC & REC TRUST	0	0	0	0	0	0
	\$ 137,268 \$	137,268 \$	0\$	0 \$	137,268	5 137,268
TOTAL, METHOD OF FINANCING	\$ 10,601,988 \$	10,594,588 \$	268,768 \$	261,354 \$	10,870,756	5 10,855,942
FULL TIME EQUIVALENT POSITIONS	184.5	184.5	4.0	4.0	188.5	188.5

### 2.G. SUMMARY OF TOTAL REQUEST OBJECTIVE OUTCOMES

79th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation system of Texas (ABEST) Date : 8/18/2004

Time: 11:21:41AM

Agency coo	de: <b>452</b>		Agency name:	Department of Licensir	ng and Regulation	Total	Total
Goal/ <i>Obje</i>	ective / Outcome	BL 2006	BL 2007	Excp 2006	Excp 2007	Request 2006	Request 2007
		ster Qualified Individuals					
KEY	1 Percent of Licens	sees With No Recent Vic 97.00%	97.00 %			97.00%	97.00%
KEY	42 Percent of Licens	sees Who Renew Online 29.00%	28.00 %			29.00%	28.00%
KEY	43 Percent of New In	ndividual Licenses Issue 0.00%	ed Online 0.00 %			0.00%	0.00%
	otect the Public by Enfo	orcing Laws compliance in Regulated In	ndustries Occupations				
	1 Percent of Comp	laints Resulting in Disci 21.00%	plinary Action 25.00 %			21.00%	25.00%
KEY	2 Percent of Docum	nented Complaints Reso 72.00%	olved within Six Months 72.00 %			72.00%	72.00%
KEY	3 Percent of Archit	tectural Barrier Buildin 95.00%	g Plan Reviews Completed 95.00 %	1		95.00%	95.00%
	4 Recidivism Rate	of Those Receiving Disc 4.00%	iplinary Action 4.00 %			4.00%	4.00%
KEY	5 Inspection Cover	rage Rate 95.00%	95.00 %			95.00%	95.00%
KEY	6 % of Boilers Ins	pected for Certification 75.00%	within Appropriate Timel 75.00 %	ines		75.00%	75.00%

## 79th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

GOAL:       1       License, Certify, and Register Qualified Individuals and Businesses       Statewide Goal/Benchmark:       8         OBJECTIVE:       1       Regulate All Applicable Individuals and Facilities According to Law       Service Categories:       8         STRATEGY:       1       Issue Licenses, Registrations, & Certificates to Qualified Individuals       Service:       16       Income:       A.2         CODE       DESCRIPTION       Exp 2003       Est 2004       Bud 2005       BL 2006       Service:       10	6 Age: B.3 BL 2007
STRATEGY:       1       Issue Licenses, Registrations, & Certificates to Qualified Individuals       Service:       16       Income:       A.2	-
	-
CODE         DESCRIPTION         Exp 2003         Est 2004         Bud 2005         BL 2006	BL 2007
Output Measures:	
1 Number of New Licenses Issued to Individuals         2,849.00         67,613.00         19,334.00         19,912.00         2	20,316.00
2 Number of Licenses Renewed (Individuals)         13,375.00         18,667.00         76,249.00         79,556.00         8	83,045.00
Efficiency Measures:	
1 Average Licensing Cost Per Individual License Issued8.364.118.008.00	8.00
2 Average Licensing Cost Per Facility License Issued6.236.796.256.35	6.40
3 Percentage of New Individual Licenses within 10 Days         89.80 %         81.00 %         93.00 %         94.00 %	94.00 %
4 % Indiv License Renewals within 7 Days 69.10 % 78.00 % 91.00 % 91.00 %	91.00 %
Explanatory/Input Measures:	
1 Total Number of Individuals Licensed 32,095.00 104,962.00 108,496.00 112,254.00 11	16,145.00
2 Total Number of Business Facilities Licensed 104,690.00 110,125.00 112,653.00 113,177.00 11	14,518.00
Objects of Expense:	
	\$365,295
1002 OTHER PERSONNEL COSTS \$16,235 \$21,258 \$21,520 \$24,860	\$26,804
2001 PROFESSIONAL FEES AND SERVICES         \$10,652         \$64,396         \$58,276         \$10,276	\$10,276
2003 CONSUMABLE SUPPLIES \$3,437 \$4,080 \$4,950 \$4,950	\$4,950
2004 UTILITIES \$205 \$100 \$100	\$100
2005 TRAVEL \$14,110 \$500 \$500 \$12,500	\$12,500
2006 RENT - BUILDING \$4,917 \$5,675 \$0 \$0	\$0
2007 RENT - MACHINE AND OTHER         \$1,873         \$1,125         \$1,800	\$1,800
2009 OTHER OPERATING EXPENSE\$121,171\$309,269\$783,389\$798,713\$309,269	\$793,113
5000 CAPITAL EXPENDITURES         \$17,856         \$0         \$0         \$0	\$0
TOTAL, OBJECT OF EXPENSE\$471,879\$744,324\$1,238,306\$1,219,766\$1	1,214,838

Method of Financing:

### 79th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

Agency code: 452	Agency name: Department of Licensing and	Regulation							
GOAL: 1 OBJECTIVE: 1	License, Certify, and Register Qualified Individuals Regulate All Applicable Individuals and Facilities A				Statewide Goal/Benchmark: 8 6 Service Categories:				
STRATEGY: 1	Issue Licenses, Registrations, & Certificates to Qua	Service:	C	Age: B.3					
CODE DESC	CRIPTION	Exp 2003	Est 2004	Bud 2005	BL 2006	BL 2007			
1 GENERAL REVENUE FUND\$471,8'SUBTOTAL, MOF (GENERAL REVENUE FUNDS)\$471,8'			\$744,324 <b>\$744,324</b>	\$1,238,306 <b>\$1,238,306</b>	\$1,219,766 <b>\$1,219,766</b>	\$1,214,838 <b>\$1,214,838</b>			
TOTAL, METHOD	OF FINANCE (INCLUDING RIDERS)				\$1,219,766	\$1,214,838			
TOTAL, METHOD	OF FINANCE (EXCLUDING RIDERS)	\$471,879	\$744,324	\$1,238,306	\$1,219,766	\$1,214,838			
FULL TIME EQUIN	VALENT POSITIONS:	7.4	11.4	11.5	11.5	11.5			

#### STRATEGY DESCRIPTION AND JUSTIFICATION:

Of the twenty-two programs that TDLR administers, twelve contain at least one licensing, registration, or certification provision for individuals . Several statutes contain multiple provisions. The overall statutory authority for TDLR to issue license is in the Occupations Code, Chapter 51.103(a)(3). This strategy emphasizes our commitment to better serve citizens and the regulated industries through timely and accurate issuance of licenses, registrations, and certifications for individuals . Through this strategy, we effectively regulate all applicable individuals in accordance with the laws administered by the agency; issue licenses registrations, and certifications to qualified individuals; and develop and distribute information about regulated industries . This strategy is directly linked to all of TDLR's other goals and strategies.

#### EXTERNAL/INTERNAL FACTORS IMPACTING STRATEGY:

As a result of legislation passed during the 78th Legislature, TDLR assumed the responsibility for regulating two programs with an individual licensing component : Electricians and Pre-Paid Legal Service Sales Representatives. These two programs significantly increased the number of individual licenses issued . For example, TDLR has issued over 50,000 electricians licenses between March 2004 and August 2004. TDLR anticipates it may eventually issue up to 80,000 licenses. These licenses will be renewed annually.

In FY 2004, timely and accurate electrician licensing was facilitated through the use of a third party vendor who performed the data entry and imaging functions before the license was issued. This process allowed TDLR staff to focus on the review of each application to ensure that legal standards for professional education and practice were met . This process also enabled customer service representatives to use web-based information and imaged documents to assist customers .

## 79th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

DATE: 8/18/2004 TIME: 11:22:25AM

Agency code:452Agency name: Department of Licensing	and Regulation				
GOAL: 1 License, Certify, and Register Qualified Individu	uals and Businesses		Statewi	ide Goal/Benchmark:	8 6
OBJECTIVE: 1 Regulate All Applicable Individuals and Faciliti	es According to Law		Service	e Categories:	
STRATEGY: 2 License Businesses and Facilities			Servic	e: 17 Income: A	A.2 Age: B.3
CODE DESCRIPTION	Exp 2003	Est 2004	Bud 2005	BL 2006	BL 2007
Objects of Expense:					
1001 SALARIES AND WAGES	\$223,786	\$302,675	\$290,202	\$295,308	\$300,624
1002 OTHER PERSONNEL COSTS	\$4,520	\$9,420	\$12,660	\$13,240	\$14,151
2001 PROFESSIONAL FEES AND SERVICES	\$1,865	\$228	\$10,228	\$10,228	\$10,228
2003 CONSUMABLE SUPPLIES	\$3,138	\$3,400	\$4,125	\$4,125	\$4,125
2004 UTILITIES	\$205	\$205	\$100	\$100	\$100
2005 TRAVEL	\$0	\$0	\$0	\$1,500	\$1,500
2006 RENT - BUILDING	\$4,916	\$5,672	\$0	\$0	\$0
2007 RENT - MACHINE AND OTHER	\$1,873	\$1,125	\$1,125	\$1,800	\$1,800
2009 OTHER OPERATING EXPENSE	\$110,634	\$176,822	\$126,940	\$59,726	\$55,059
5000 CAPITAL EXPENDITURES	\$16,303	\$0	\$0	\$0	\$0
TOTAL, OBJECT OF EXPENSE	\$367,240	\$499,547	\$445,380	\$386,027	\$387,587
Method of Financing:					
1 GENERAL REVENUE FUND	\$272,282	\$456,547	\$402,380	\$343,027	\$344,587
SUBTOTAL, MOF (GENERAL REVENUE FUNDS)	\$272,282	\$456,547	\$402,380	\$343,027	\$344,587
Method of Financing:					
666 APPROPRIATED RECEIPTS	\$61,790	\$43,000	\$43,000	\$43,000	\$43,000
777 INTERAGENCY CONTRACTS	\$33,168	\$0	\$0	\$0	\$0
SUBTOTAL, MOF (OTHER FUNDS)	\$94,958	\$43,000	\$43,000	\$43,000	\$43,000
TOTAL, METHOD OF FINANCE (INCLUDING RIDERS)				\$386,027	\$387,587
TOTAL, METHOD OF FINANCE (EXCLUDING RIDERS)	\$367,240	\$499,547	\$445,380	\$386,027	\$387,587
FULL TIME EQUIVALENT POSITIONS:	7.3	10.3	9.5	9.5	9.5

## 79th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

Agency code:	452	Agency name: Department of Licensing and F	Regulation						
GOAL:	1	License, Certify, and Register Qualified Individuals a	nd Businesses		Statewid	le Goal/Benchmark:	8 6		
OBJECTIVE:	1 Regulate All Applicable Individuals and Facilities According to Law				Service Categories:				
STRATEGY:	2	License Businesses and Facilities			Service:	: 17 Income: A.2	Age: B.3		
CODE	DESC	CRIPTION	Exp 2003	Est 2004	Bud 2005	BL 2006	BL 2007		

#### STRATEGY DESCRIPTION AND JUSTIFICATION:

Of the twenty-two programs that TDLR administers, twelve contain at least one licensing, registration, or certification provision for individuals. Several statutes contain multiple provisions. The overall statutory authority for TDLR to issue license is in the Occupations Code, Chapter 51.103(a)(3). This strategy emphasizes our commitment to better serve citizens and the regulated industries through timely and accurate issuance of licenses, registrations, and certifications for individuals. Through this strategy, we effectively regulate all applicable individuals in accordance with the laws administered by the agency; issue licenses registrations, and certifications to qualified individuals; and develop and distribute information about regulated industries. This strategy is directly linked to all of TDLR's other goals and strategies.

#### EXTERNAL/INTERNAL FACTORS IMPACTING STRATEGY:

As a result of legislation passed during the 78th Legislature, TDLR assumed the responsibility for regulating four programs with a business or facility licensing component : Electrical Contractors, Elevator Contractors, Pre-Paid Legal Service, and Loss Damage Waivers. These programs increased the number of business licenses issued and will increase the number of facilities registered. For example, Elevator Contractors are required to report to TDLR the elevators, escalators, and related equipment they work on, which may increase the number of elevators registered with TDLR.

In FY 2004, timely and accurate electrician licensing was facilitated through the use of a third -party vendor who performed the data entry and imaging functions before the license was issued. This process allowed TDLR staff to focus on the review of each application to ensure that legal standards for professional education and practice were met . This process also enabled customer service representatives to use web-based information and imaged documents to assist customers .

## 79th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

DATE: 8/18/2004 TIME: 11:22:25AM

Agency code: 452 Agency name: Department of Licensing and	d Regulation							
GOAL:1License, Certify, and Register Qualified Individuals and BusinessesStatewide Goal/Benchmark:85								
OBJECTIVE: 1 Regulate All Applicable Individuals and Facilities	According to Law		Service (	Categories:				
STRATEGY: 3 Administer Exams to Applicants			Service:	16 Income: A.2	Age: B.3			
CODE DESCRIPTION	Exp 2003	Est 2004	Bud 2005	BL 2006	BL 2007			
Output Measures:								
1 Number of Individuals Examined	2,476.00	2,372.00	2,642.00	2,721.00	2,798.00			
Efficiency Measures:								
1 Average Cost Per Exam Administered	65.49	74.70	21.90	21.90	21.70			
Explanatory/Input Measures:								
1 Pass Rate	47.90 %	44.40 %	47.10 %	47.20 %	47.30 %			
Objects of Expense:								
1001 SALARIES AND WAGES	\$78,411	\$83,703	\$66,030	\$66,505	\$67,409			
1002 OTHER PERSONNEL COSTS	\$2,140	\$2,300	\$2,980	\$4,360	\$4,681			
2001 PROFESSIONAL FEES AND SERVICES	\$70,618	\$93,031	\$85,031	\$50,032	\$50,032			
2003 CONSUMABLE SUPPLIES	\$184	\$680	\$825	\$825	\$825			
2004 UTILITIES	\$9	\$100	\$100	\$100	\$100			
2005 TRAVEL	\$227	\$500	\$500	\$1,000	\$1,000			
2006 RENT - BUILDING	\$0	\$15	\$0	\$0	\$0			
2007 RENT - MACHINE AND OTHER	\$416	\$400	\$400	\$600	\$600			
2009 OTHER OPERATING EXPENSE	\$147,707	\$189,405	\$169,408	\$156,045	\$155,112			
5000 CAPITAL EXPENDITURES	\$75	\$0	\$0	\$0	\$0			
TOTAL, OBJECT OF EXPENSE	\$299,787	\$370,134	\$325,274	\$279,467	\$279,759			
Method of Financing:								
1 GENERAL REVENUE FUND	\$290,787	\$370,134	\$325,274	\$279,467	\$279,759			
SUBTOTAL, MOF (GENERAL REVENUE FUNDS)	\$290,787	\$370,134	\$325,274	\$279,467	\$279,759			
Method of Financing: 666 APPROPRIATED RECEIPTS	\$9,000	\$0	\$0	\$0	\$0			

#### 79th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

Agency code:	452 Agency name: Department of Licensing and	d Regulation						
GOAL:1License, Certify, and Register Qualified Individuals and BusinessesStatewide Goal/Benchmark:85						8 5		
OBJECTIVE:	OBJECTIVE: 1 Regulate All Applicable Individuals and Facilities According to Law				Service Categories:			
STRATEGY:	3 Administer Exams to Applicants			Service	16 Income: A.2	2 Age: B.3		
CODE	DESCRIPTION	Exp 2003	Est 2004	Bud 2005	BL 2006	BL 2007		
SUBTOTAL, N	MOF (OTHER FUNDS)	\$9,000	\$0	\$0	\$0	\$0		
TOTAL, METH	HOD OF FINANCE (INCLUDING RIDERS)				\$279,467	\$279,759		
TOTAL, METH	HOD OF FINANCE (EXCLUDING RIDERS)	\$299,787	\$370,134	\$325,274	\$279,467	\$279,759		
FULL TIME E	QUIVALENT POSITIONS:	2.2	2.2	1.3	1.3	1.3		

#### STRATEGY DESCRIPTION AND JUSTIFICATION:

Through this strategy, TDLR administers or otherwise provide examinations to ensure applicants have the necessary knowledge to perform competently . TDLR develops the content and improves reliability and validity of examinations . Statutes administered by the Department which require examinations for licensure include Air Conditioning and Refrigeration Contractors (Occupations Code, Chapter 1302); Auctioneers (Occupations Code, Chapter 1802); Boiler Inspection Law (Health and Safety Code, Chapter 755); Texas Electrical Safety and Licensing Act (Occupations Code, Chapter 1305); Licensed Court Interpreters (Government Code, Title 2, Subtitle D, Chapter 57); Property Tax Consultants (Occupations Code, Chapter 1152); Registered Accessibility Specialists (Government Code, Chapter 469); and Water Well Driller and Water Well Pump Installers (Occupations Code, Chapter 1901 and 1902).

#### EXTERNAL/INTERNAL FACTORS IMPACTING STRATEGY:

Examinations are constantly evolving due to the changing nature of their corresponding occupations . These industries are governed by state laws and national codes that are updated on a periodic basis. These updates must be tracked and, if an examination is affected, it must be modified. Through a contract with an exam developer and the input of the many advisory boards, TDLR maintains these examinations . TDLR currently provides Air Conditioning Contractor and Auctioneer Examinations in Spanish . The Electrician examination provider is placing a Spanish translation along with the English text to create a Spanish version of those examinations . We continue to receive requests for examinations in languages other than English and the increasing costs of these translations is a significant consideration . Exams are offered by computer through 15 centers located in Texas. Computer exams save applicants time and money and have been well accepted. TDLR is pursuing other options for examination translations to further lower costs for the Department and applicants. Psychometric validity continues to be a key factor in this strategy. Exam validity and reliability are imperative in a fair and comprehensive examination process .

## 79th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

Agency code:	452 Agency name: Department of Licensing a	and Regulation				
GOAL: 1 License, Certify, and Register Qualified Individuals and Businesses Statewide Goal/					de Goal/Benchmark:	8 0
OBJECTIVE:	OBJECTIVE: 1 Regulate All Applicable Individuals and Facilities According to Law			Service	Categories:	
STRATEGY:	4 Develop Continuing Education and Provide Cus	tomer Service		Service	e: 16 Income: A.2	Age: B.3
CODE	DESCRIPTION	Exp 2003	Est 2004	Bud 2005	BL 2006	BL 2007
Efficiency Me	easures:					
1 Avera	ge Cost Per Information Request Filled	0.12	0.12	0.12	0.12	0.12
Explanatory/	Input Measures:					
1 Numb	per of Individuals Receiving Training/Education	1,508.00	4,500.00	2,000.00	2,000.00	2,000.00
2 Numb	per of Training/Education Sessions Conducted	44.00	70.00	50.00	50.00	50.00
<b>Objects of Ex</b>	apense:					
1001 SALA	ARIES AND WAGES	\$91,968	\$237,060	\$485,710	\$490,349	\$496,381
1002 OTHE	ER PERSONNEL COSTS	\$1,520	\$8,472	\$15,720	\$21,040	\$22,185
2001 PROF	FESSIONAL FEES AND SERVICES	\$0	\$353	\$353	\$352	\$352
2003 CONS	SUMABLE SUPPLIES	\$897	\$5,440	\$6,600	\$6,600	\$6,600
2004 UTIL	ITIES	\$0	\$100	\$100	\$100	\$100
2005 TRAV	VEL	\$0	\$0	\$0	\$2,500	\$2,500
2006 RENT	Γ - BUILDING	\$0	\$31	\$120	\$120	\$120
2007 RENT	Γ - MACHINE AND OTHER	\$0	\$2,250	\$3,600	\$3,000	\$3,000
2009 OTHE	ER OPERATING EXPENSE	\$51,678	\$246,842	\$166,863	\$59,161	\$51,694
5000 CAPI'	TAL EXPENDITURES	\$4,658	\$0	\$0	\$0	\$0
TOTAL, OB.	JECT OF EXPENSE	\$150,721	\$500,548	\$679,066	\$583,222	\$582,932
Method of Fin	nancing:					
1 GENE	ERAL REVENUE FUND	\$150,721	\$500,548	\$679,066	\$583,222	\$582,932
SUBTOTAL,	, MOF (GENERAL REVENUE FUNDS)	\$150,721	\$500,548	\$679,066	\$583,222	\$582,932

#### 79th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

Agency code: 452	Agency name: Department of Licensing an	nd Regulation					
GOAL: 1 License, Certify, and Register Qualified Individuals and Businesses				Statewide Goal/Benchmark: 8 0			
OBJECTIVE: 1 Regulate All Applicable Individuals and Facilities According to Law				Service Categories:			
STRATEGY:4Develop Continuing Education and Provide Customer ServiceService:16Income:A.2Age:					.2 Age: B.3		
CODE DES	CRIPTION	Exp 2003	Est 2004	Bud 2005	BL 2006	BL 2007	
TOTAL, METHOD	OF FINANCE (INCLUDING RIDERS)				\$583,222	\$582,932	
TOTAL, METHOD	OF FINANCE (EXCLUDING RIDERS)	\$150,721	\$500,548	\$679,066	\$583,222	\$582,932	
FULL TIME EQUI	VALENT POSITIONS:	3.1	7.1	14.7	14.7	14.7	

#### STRATEGY DESCRIPTION AND JUSTIFICATION:

This strategy has two distinct parts: continuing education and customer service . Recent statutory changes as a result of Sunset legislation (Occupations Code, Chapter 51.405) gives TDLR the authority to implement mandatory continuing education for the following license types : Air Conditioning and Refrigeration Contractors, Auctioneers, Boiler Inspectors, Licensed Court Interpreters, Senior Property Tax Consultants, Water Well Drillers, Water Well Pump Installers, and Registered Accessibility Specialists . Further, the Electrical Safety and Licensing Act, passed by the 78th Legislature, requires the completion of 4 hours of continuing education requirements are to ensure licensees keep up to date with changes to their respective industries. For the customer service component, TDLR has created a Customer Service section to serve as the point of contact for licensees and consumers . Phone calls, emails and general correspondence are processed in this section . Further, the 78th Legislature assigned TDLR the task of staffing a licensing call center which has been incorporated into the customer service section to receive information about all types of licenses in Texas .

#### EXTERNAL/INTERNAL FACTORS IMPACTING STRATEGY:

Initially, there may be a limited number of continuing education courses available to licensees, but the quantity should increase as providers become aware of the new requirement and as the market for this type of education grows. TDLR is taking steps to ensure the participation of interested parties in developing the continuing education program. TDLR has recently reorganized to provide effective and efficient administration of its continuing education and customer service function. TDLR will need to review and approve providers and curricula before continuing education is offered to licensees.

Changes in a regulated industry and its regulations increase the number of contacts from licensees and consumers, and a highly skilled and trained customer service team is crucial to the success of the agency in responding to those changes .

## 79th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

DATE: 8/18/2004 TIME: 11:22:25AM

Agency code: 452 Agency name: Department of	of Licensing and Regulation				
GOAL: 2 Protect the Public by Enforcing Law	WS		Stat	tewide Goal/Benchmar	k: 8 0
OBJECTIVE: 1 Enforce Laws, Achieve Compliance	7E: 1 Enforce Laws, Achieve Compliance in Regulated Industries Occupations				
STRATEGY: 1 Enforce Laws by Conducting Rout	ine, Complex, & Special Inspecti	ions	Se	rvice: 23 Income:	A.2 Age: B.3
CODE DESCRIPTION	Exp 2003	Est 2004	Bud 2005	BL 2006	BL 2007
Output Measures:					
1 Total # of AB Inspections Completed by Agency &	& Third 15,308.00	13,000.00	13,000.00	13,000.00	13,000.00
Party Inspectors 2 Total Number of Architectural Barrier Building Pl Reviewed	ans 13,203.00	13,200.00	13,500.00	13,500.00	13,500.00
3 Number of Plan Reviews Completed	1,146.00	1,320.00	1,350.00	1,350.00	1,350.00
Efficiency Measures:					
1 Average Cost Per Inspection by Agency Staff	61.27	75.00	70.00	70.00	70.00
2 Average Cost Per Architectural Barrier Building P Reviewed	Plan 149.45	160.00	175.00	175.00	175.00
3 Average Number of Months to Complete Architec Barrier Inspections	tural 2.54	3.75	3.00	3.00	3.00
4 Avg # of Days to Complete Bldg Plan Reviews for Architectural Barriers	r 25.10	25.00	21.00	21.00	21.00
Explanatory/Input Measures:					
1 Number of Buildings or Facilities Inspected for Architectural Barrier	616.00	650.00	275.00	275.00	275.00
2 Total Number of Inspections Completed	78,195.00	76,075.00	78,753.00	77,057.00	77,418.00
3 Total Number of Equipment Inspections Due	0.00	57,465.00	59,129.00	60,213.00	61,645.00
Objects of Expense:					
1001 SALARIES AND WAGES	\$1,656,765	\$2,171,115	\$2,343,129	\$2,388,357	\$2,431,965
1002 OTHER PERSONNEL COSTS	\$67,875	\$74,112	\$196,636	\$105,517	\$106,135
2001 PROFESSIONAL FEES AND SERVICES	\$70,982	\$8,095	\$11,380	\$11,380	\$11,380
2003 CONSUMABLE SUPPLIES	\$18,148	\$21,080	\$25,575	\$25,575	\$25,575
2004 UTILITIES	\$39,554	\$38,000	\$38,000	\$41,000	\$41,000
2005 TRAVEL	\$253,884	\$270,000	\$280,000	\$339,800	\$339,800

## 79th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

DATE: 8/18/2004 TIME: 11:22:25AM

OBJECTIVE: 1 Enforce Laws, Achieve Compliance in Regulated Industries Occupations Service	wide Goal/Benchmark: ce Categories: ice: 23 Income:	
	-	Δ.2 Δ.ge <sup>.</sup> B.3
	ice: 23 Income:	$\Delta 2$ Age: B 3
STRATEGY:       1       Enforce Laws by Conducting Routine, Complex, & Special Inspections       Service		A.2 Age. D.3
CODEDESCRIPTIONExp 2003Est 2004Bud 2005	BL 2006	BL 2007
2006 RENT - BUILDING \$24,596 \$7,351 \$1,120	\$1,120	\$1,120
2007 RENT - MACHINE AND OTHER         \$22,594         \$29,007         \$20,000	\$25,000	\$25,000
2009 OTHER OPERATING EXPENSE\$359,545\$946,641\$636,721	\$219,376	\$183,041
4000 GRANTS \$1,545,845 \$0 \$0	\$0	\$0
5000 CAPITAL EXPENDITURES         \$88,604         \$11,250         \$0	\$0	\$0
TOTAL, OBJECT OF EXPENSE       \$4,148,392       \$3,576,651       \$3,552,561	\$3,157,125	\$3,165,016
Method of Financing:		
1 GENERAL REVENUE FUND \$4,087,251 \$2,773,851 \$3,396,442	\$3,103,125	\$3,111,016
SUBTOTAL, MOF (GENERAL REVENUE FUNDS)         \$4,087,251         \$2,773,851         \$3,396,442	\$3,103,125	\$3,111,016
Method of Financing:		
555 FEDERAL FUNDS           15.000.011 BUREAU OF RECLAMATION           \$0         \$748,800         \$102,119	\$0	\$0
CFDA Subtotal, Fund 555 \$0 \$748,800 \$102,119	\$0	\$0
SUBTOTAL, MOF (FEDERAL FUNDS)         \$0         \$748,800         \$102,119	\$0	\$0
Method of Financing:		
666 APPROPRIATED RECEIPTS         \$61,141         \$54,000         \$54,000	\$54,000	\$54,000
SUBTOTAL, MOF (OTHER FUNDS)         \$61,141         \$54,000         \$54,000	\$54,000	\$54,000
Rider Appropriations:		
1 GENERAL REVENUE FUND		
2 1 Appropriation of Boiler Fees	\$0	\$7,400
4 1 Appropriation of AB Fees	\$0	\$0
5 1 Appropriation of Elevator Fees	\$0	\$0

## 79th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

Agency code:	452	Agency name: Department of Licensing a	nd Regulation				
GOAL:	2 Protect the Public by Enforcing Laws Statewide Goal/Benchmark: 8 0						
OBJECTIVE: 1 Enforce Laws, Achieve Compliance in Regulated Industries Occupations Service Categories:							
STRATEGY:	EGY: 1 Enforce Laws by Conducting Routine, Complex, & Special Inspections Service: 23 Income: A.2 Age: B.3						A.2 Age: B.3
CODE	DESC	CRIPTION	Exp 2003	Est 2004	Bud 2005	BL 2006	BL 2007
TOTAL, RIDER & UNEXPENDED BALANCES APPROP						\$0	\$7,400
TOTAL, MET	HOD	OF FINANCE (INCLUDING RIDERS)				\$3,157,125	\$3,172,416
TOTAL, METHOD OF FINANCE (EXCLUDING RIDERS) \$4,148,392 \$3,576,651 \$3,552,561 \$3,157,125 \$3,165,010						\$3,165,016	
FULL TIME F	QUIV	ALENT POSITIONS:	44.0	52.5	56.5	56.5	56.5
FULL TIME F	QUIV	ALENT POSITIONS:	52.5	56.5	56.5	56.5	

#### STRATEGY DESCRIPTION AND JUSTIFICATION:

Of the twenty-two programs that TDLR administers, five require on -site inspections: Chap. 469, Gov't. Code (Elimination of Architectural Barriers –AB); Chap. 755, Health & Safety Code/HSC (Boilers); Chap. 2052, Occup. Code (Combative Sports); Chap. 754, HSC (Elevators, Escalators & Related Equip.); &, Chap. 1202, Occup. Code (Industrialized Housing & Bldg – IHB) . Inspections verify compliance with applicable laws, rules, standards & safety codes, and fulfill our goal of protecting the public. AB inspections determine compliance with accessibility standards; identify improperly built features, which may block access to services or employment for persons with disabilities . Boiler inspections assess compliance with safety standards to determine if equipment is maintained in safe operating condition, which reduces risk of explosion and costly equipment failure . Annual inspections of elevators, escalators, & related equipment for compliance with safety standards, identify conditions that may lead to riders being trapped or seriously injured; or may identify problems prior to equipment failure. Inspections of IHB buildings & plants constructing them ensuring they are built to comply with applicable building and safety codes, protect purchasers and users. Inspections at combative sports events ensure they are conducted in a safe & ethical manner, protect the participants & spectators . TDLR employs experts in each program to administer the programs and ensure compliance with the law.

#### EXTERNAL/INTERNAL FACTORS IMPACTING STRATEGY:

Four of these statutes (AB, Boiler, Elevator, & IHB) are impacted by the construction industry & by building safety & maintenance . If the State's economy slows or grows, so too may the rate of construction activity. A slowdown in construction activity may decrease the number of plan reviews & inspections performed in the AB and IHB programs, while an increase in activity would increase workloads . Changes in the AB statute during the 77th and 78th legislative sessions & focused enforcement efforts in AB & IHB to identify unreported projects may offset the effects of any slowdown in construction . An economic slowdown would not significantly impact the Boiler & Elevator Programs ' workloads, as these programs require periodic/ongoing inspections of existing, as well as new, equipment . In addition, ongoing enforcement efforts by the Agency may add to workloads by identifying unreported boilers & elevators, & unreported /illegal combative sports events.

## 79th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

DATE: 8/18/2004 TIME: 11:22:25AM

Agency code:452Agency name: Department of Licensing	and Regulation				
GOAL: 2 Protect the Public by Enforcing Laws	Statew	vide Goal/Benchmark:	ries: Income: A.2 Age: B.3 <b>BL 2006 BL 2007</b> 542,588 \$552,452 \$23,030 \$24,400 \$348 \$348 \$6,600 \$6,600 \$0 \$0 \$3,600 \$3,600 \$54,336 \$46,869 \$0 \$0 \$3,600 \$3,600 \$54,336 \$46,869 \$0 \$0 \$3,600 \$3,600 \$54,336 \$46,869 \$0 \$0 \$630,502 \$634,269 630,502 \$634,269 630,502 \$634,269		
OBJECTIVE: 1 Enforce Laws, Achieve Compliance in Regulated Industries Occupations			Servic	e Categories:	
STRATEGY: 2 Perform Building Plan Reviews			Servio	ce: 23 Income: A	.2 Age: B.3
CODE DESCRIPTION	Exp 2003	Est 2004	Bud 2005	BL 2006	BL 2007
Objects of Expense:					
1001 SALARIES AND WAGES	\$641,287	\$550,412	\$532,892	\$542,588	\$552,452
1002 OTHER PERSONNEL COSTS	\$11,630	\$14,842	\$17,310	\$23,030	\$24,400
2001 PROFESSIONAL FEES AND SERVICES	\$0	\$348	\$348	\$348	\$348
2003 CONSUMABLE SUPPLIES	\$7,778	\$5,440	\$6,600	\$6,600	\$6,600
2006 RENT - BUILDING	\$0	\$0	\$0	\$0	\$0
2007 RENT - MACHINE AND OTHER	\$0	\$5,000	\$3,600	\$3,600	\$3,600
2009 OTHER OPERATING EXPENSE	\$154,091	\$242,018	\$162,038	\$54,336	\$46,869
5000 CAPITAL EXPENDITURES	\$37,973	\$0	\$0	\$0	\$0
TOTAL, OBJECT OF EXPENSE	\$852,759	\$818,060	\$722,788	\$630,502	\$634,269
Method of Financing:					
1 GENERAL REVENUE FUND	\$852,759	\$818,060	\$722,788	\$630,502	\$634,269
SUBTOTAL, MOF (GENERAL REVENUE FUNDS)	\$852,759	\$818,060	\$722,788	\$630,502	\$634,269
TOTAL, METHOD OF FINANCE (INCLUDING RIDERS)				\$630,502	\$634,269
TOTAL, METHOD OF FINANCE (EXCLUDING RIDERS)	\$852,759	\$818,060	\$722,788	\$630,502	\$634,269
FULL TIME EQUIVALENT POSITIONS:	17.5	16.5	14.5	14.5	14.5

#### STRATEGY DESCRIPTION AND JUSTIFICATION:

Of the twenty-two programs that TDLR administers, two require review of construction plans: Chap. 469, Government Code (Elimination of Architectural Barriers - AB), and Chap. 1202, Occupations Code (Industrialized Housing & Building – IHB). Plan reviews enable TDLR to verify compliance with applicable laws, rules, standards, and safety codes, in order to fulfill our goal of protecting the public . AB plan reviews determine compliance with accessibility standards to identify improperly designed features which could block access to services or employment for persons with disabilities . Plan reviews of IHB buildings ensure that these are built to comply with applicable building and safety codes, to protect purchasers and users.

#### 79th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

DATE: 8/18/2004 TIME: 11:22:25AM

Agency code:	452	Agency name: Department of Licensing and I	Regulation				
GOAL:	2	Protect the Public by Enforcing Laws			Statewic	de Goal/Benchmark:	8 0
OBJECTIVE:	OBJECTIVE: 1 Enforce Laws, Achieve Compliance in Regulated Industries Occupations			Service	Categories:		
STRATEGY:	2	Perform Building Plan Reviews			Service	e: 23 Income: A	.2 Age: B.3
CODE	DESCH	RIPTION	Exp 2003	Est 2004	Bud 2005	BL 2006	BL 2007

### EXTERNAL/INTERNAL FACTORS IMPACTING STRATEGY:

The AB and IHB programs are directly impacted by the construction industry. If the State's economy slows or grows, so too may the rate of construction activity. A slowdown in construction activity may decrease the number of plan reviews and inspections performed in the AB and IHB programs, while an increase in construction activity would increase workloads. Changes in the AB statute during the 77th and 78th legislative sessions, and focused enforcement efforts in AB & IHB to identify unreported projects, may offset the effects of any slowdown in construction and could increase workloads.

## 79th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

DATE: 8/18/2004 TIME: 11:22:25AM

Agency code: <b>452</b> Agency name: <b>Depart</b>	ment of Licensing and Regulation							
GOAL: 2 Protect the Public by Enforce	Protect the Public by Enforcing Laws Statewide Goal/Benchmark: 8 3							
OBJECTIVE: 1 Enforce Laws, Achieve Con	mpliance in Regulated Industries Occupation	ons	Service	Service Categories:				
STRATEGY: 3 Enforce Compliance via Se	ttlement, Prosecution, Penalty and Sanction	n	Service	e: 16 Income: A.	2 Age: B.3			
CODE DESCRIPTION	Exp 2003	Est 2004	Bud 2005	BL 2006	BL 2007			
Output Measures:								
1 Number of Administrative Hearings Held	161.00	100.00	100.00	35.00	40.00			
2 Number of Complaints Resolved	3,000.00	4,000.00	3,390.00	3,155.00	3,385.00			
Efficiency Measures:								
1 Average Cost Per Complaint Resolved	291.63	290.00	290.00	295.00	295.00			
2 Average Time for Consumer Complaint Re	esolution (Days) 86.60	91.00	110.00	127.00	127.00			
Explanatory/Input Measures:								
1 Number of Jurisdictional Complaints Rece	ived 3,294.00	5,540.00	3,210.00	3,355.00	3,455.00			
Objects of Expense:								
1001 SALARIES AND WAGES	\$616,674	\$779,342	\$876,408	\$893,712	\$911,556			
1002 OTHER PERSONNEL COSTS	\$25,319	\$28,617	\$26,740	\$48,256	\$31,012			
2001 PROFESSIONAL FEES AND SERVICES	\$18,497	\$444	\$444	\$10,444	\$10,444			
2003 CONSUMABLE SUPPLIES	\$3,748	\$6,800	\$8,250	\$8,250	\$8,250			
2004 UTILITIES	\$324	\$500	\$500	\$500	\$500			
2005 TRAVEL	\$500	\$3,000	\$3,000	\$3,000	\$3,000			
2006 RENT - BUILDING	\$120	\$396	\$120	\$120	\$120			
2007 RENT - MACHINE AND OTHER	\$10,356	\$4,500	\$3,600	\$3,600	\$3,600			
2009 OTHER OPERATING EXPENSE	\$52,656	\$310,961	\$210,987	\$74,360	\$65,026			
5000 CAPITAL EXPENDITURES	\$18,548	\$0	\$0	\$0	\$0			
TOTAL, OBJECT OF EXPENSE	\$746,742	\$1,134,560	\$1,130,049	\$1,042,242	\$1,033,508			
Method of Financing:								
1 GENERAL REVENUE FUND	\$745,431	\$1,130,560	\$1,126,049	\$1,040,242	\$1,031,508			
SUBTOTAL, MOF (GENERAL REVENUE FU	(NDS) \$745,431	\$1,130,560	\$1,126,049	\$1,040,242	\$1,031,508			

Method of Financing:

## 79th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

Agency code:	452	Agency name: Department of Licensing a	and Regulation				
GOAL:	2	Protect the Public by Enforcing Laws			Statew	ide Goal/Benchmark:	8 3
OBJECTIVE:	: 1	Enforce Laws, Achieve Compliance in Regulate	ted Industries Occupations Service Categories:				
STRATEGY:	3	Enforce Compliance via Settlement, Prosecution	, Penalty and Sanctio	n	Servio	ce: 16 Income: A	A.2 Age: B.3
CODE	DESC	CRIPTION	Exp 2003	Est 2004	Bud 2005	BL 2006	BL 2007
666 APPR	ROPRIA	TED RECEIPTS	\$1,311	\$2,000	\$2,000	\$2,000	\$2,000
898 AUC	TION E	DUC & REC TRUST	\$0	\$2,000	\$2,000	\$0	\$0
SUBTOTAL	, MOF	(OTHER FUNDS)	\$1,311	\$4,000	\$4,000	\$2,000	\$2,000
Rider Approp	priatio	15:					
898 AUC	TION E	DUC & REC TRUST					
3	1 Aj	ppropriation of AERF Interest				\$2,000	\$2,000
TOTAL, RII	DER &	UNEXPENDED BALANCES APPROP				\$2,000	\$2,000
TOTAL, ME	THOD	OF FINANCE (INCLUDING RIDERS)				\$1,044,242	\$1,035,508
TOTAL, ME	THOD	OF FINANCE (EXCLUDING RIDERS)	\$746,742	\$1,134,560	\$1,130,049	\$1,042,242	\$1,033,508
FULL TIME	EQUI	VALENT POSITIONS:	12.5	16.0	17.0	17.0	17.0

#### STRATEGY DESCRIPTION AND JUSTIFICATION:

The Enforcement Division provides fair, firm and consistent complaint resolution for the agency's 22 programs. Complaints are received from consumers, industry, other government agencies and TDLR staff. Following investigation, complaints are resolved by the division's prosecuting attorneys through various methods including agreed settlements, default orders and administrative hearings. When negotiating settlements, consumer -friendly remedies are encouraged. Case compliance monitors ensure payment of penalties and compliance with other terms of orders.

The division's structure and processes provide for a clearly-defined division of responsibilities among investigators and prosecutors, all of whom are cross -trained in all statutes. Enforcement's complaint resolution processes are standardized and documented in a procedures manual. TDLR's Enforcement Plan establishes ranges of penalties and sanctions that apply to specific violations of the statutes and rules. Enforcement periodically updates these two documents, in keeping with TDLR 's commitment to continuous process review and streamlining of procedures.

Disciplinary action against individuals and businesses that violate the law is essential for ensuring future compliance, not only by those violators but also by the regulated industry as a whole. Complaint resolution also serves the very important function of educating the public about the law and the industry, contributing to the education of consumers who are better able to protect themselves against questionable practices.

#### 79th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

Agency code:	452	Agency name: Department of Licensing and F	Regulation				
GOAL:	2	Protect the Public by Enforcing Laws			Statewide	Goal/Benchmark: 8	3
OBJECTIVE:	1 Enforce Laws, Achieve Compliance in Regulated Industries Occupations			Service Categories:			
STRATEGY:	EGY: 3 Enforce Compliance via Settlement, Prosecution, Penalty and Sanction				Service:	16 Income: A.2	Age: B.3
CODE	DESC	CRIPTION	Exp 2003	Est 2004	Bud 2005	BL 2006	BL 2007

### EXTERNAL/INTERNAL FACTORS IMPACTING STRATEGY:

The Enforcement Division expects to see an increase in the number of consumer and industry complaints handled, due to the new programs assigned to TDLR . Additional field investigators have been added to the division's staff, which should result in an increase in Department cases generated through proactive field activities, primarily in the Air Conditioning and Electrician programs . Enforcement has seen a decrease in Architectural Barriers cases referred from the Compliance Division, as more effective processes in Compliance have enabled them to resolve more issues without the necessity of Enforcement involvement . We anticipate increased use of contract inspectors in Air Conditioning and Electrician cases involving code violation issues . Additional factors impacting the complaint resolution process include : construction trends, the adoption of statewide energy conservation and one and two family dwelling codes, increased awareness of life /safety issues associated with the Air Conditioning and Electrical industries, use of the Internet to identify violations and locate violators, and more widespread awareness of the Department 's role as a regulator of industries.

## 79th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

DATE: 8/18/2004 TIME: 11:22:25AM

Agency code:452Agency name: Department of Licensing	and Regulation				
GOAL: 2 Protect the Public by Enforcing Laws	Statewide Goal/Benchmark: 8 3				
OBJECTIVE: 1 Enforce Laws, Achieve Compliance in Regulate	Service Categories:				
STRATEGY: 4 Investigate Complaints		Service	e: 16 Income: A.2	Age: B.3	
CODE DESCRIPTION	Exp 2003	Est 2004	Bud 2005	BL 2006	BL 2007
Objects of Expense:					
1001 SALARIES AND WAGES	\$926,977	\$661,544	\$756,032	\$766,023	\$776,811
1002 OTHER PERSONNEL COSTS	\$24,519	\$45,844	\$23,680	\$31,520	\$35,138
2001 PROFESSIONAL FEES AND SERVICES	\$365	\$468	\$468	\$468	\$468
2002 FUELS AND LUBRICANTS	\$2,297	\$3,000	\$3,000	\$4,000	\$4,000
2003 CONSUMABLE SUPPLIES	\$6,961	\$6,800	\$8,250	\$8,250	\$8,250
2004 UTILITIES	\$8,644	\$10,000	\$10,000	\$10,000	\$10,000
2005 TRAVEL	\$21,622	\$14,000	\$34,000	\$30,000	\$30,000
2006 RENT - BUILDING	\$0	\$92	\$0	\$0	\$0
2007 RENT - MACHINE AND OTHER	\$19,233	\$8,563	\$20,894	\$11,400	\$11,400
2009 OTHER OPERATING EXPENSE	\$97,790	\$303,053	\$203,079	\$68,452	\$59,118
5000 CAPITAL EXPENDITURES	\$34,446	\$0	\$0	\$0	\$0
TOTAL, OBJECT OF EXPENSE	\$1,142,854	\$1,053,364	\$1,059,403	\$930,113	\$935,185
Method of Financing:					
1 GENERAL REVENUE FUND	\$1,142,854	\$1,053,364	\$1,059,403	\$930,113	\$935,185
SUBTOTAL, MOF (GENERAL REVENUE FUNDS)	\$1,142,854	\$1,053,364	\$1,059,403	\$930,113	\$935,185
TOTAL, METHOD OF FINANCE (INCLUDING RIDERS)				\$930,113	\$935,185
TOTAL, METHOD OF FINANCE (EXCLUDING RIDERS)	\$1,142,854	\$1,053,364	\$1,059,403	\$930,113	\$935,185
FULL TIME EQUIVALENT POSITIONS:	23.5	17.0	20.0	20.0	20.0
STRATEGY DESCRIPTION AND JUSTIFICATION:					

#### 79th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

Agency code:	452	Agency name: Department of Licensing and Reg	gulation					
GOAL:	2	Protect the Public by Enforcing Laws			Statewide Goal/Benchmark: 8 3			
OBJECTIVE:	1	Enforce Laws, Achieve Compliance in Regulated Industries Occupations			Service Categories:			
STRATEGY:	4	Investigate Complaints			Service: 10	5 Income: A.2	Age: B.	3
CODE	DESC	CRIPTION	Exp 2003	Est 2004	Bud 2005	BL 2006	BL 2007	

The Enforcement Division investigates and resolves complaints filed against businesses and individuals involved in any of the 22 industries and occupations regulated by TDLR. Complaints are received from consumers, industry, and other government agencies. Complaints are also generated by TDLR staff through proactive efforts in the field. Successful field investigation requires ongoing cooperation with consumers, trade associations, advisory boards, local, state and federal agencies, and industries.

The Division's investigators conduct full investigations, following standardized procedures that include interviews of all relevant witnesses and collection of all pertinent documents. The investigator prepares a written report that presents witness statements and investigative findings in detail, and forwards that report for consideration by the assigned prosecutor.

The structure of the Enforcement Division provides for greater efficiency and a clearly -defined division of responsibilities among investigators and prosecutors, all of whom are cross-trained in all of the statutes administered by TDLR. Enforcement's complaint resolution processes are standardized, and documented in a written procedures manual. The procedure manual is subject to ongoing review and improvement, in keeping with TDLR 's commitment to continuous process review and streamlining of procedures .

Investigation is critical in establishing a solid foundation for complaint resolution .

#### EXTERNAL/INTERNAL FACTORS IMPACTING STRATEGY:

The investigation caseload is projected to increase based on expanded responsibilities, such as more investigations in ACR and ELC cases involving mechanical integrity /code compliance violations, due to an increased use of contract inspectors; as well as criminal background checks.

A decrease is projected in AB inspection-fee and TAS violation cases referred to Enforcement due to more effective processes in the Compliance Division that have enabled them to resolve more issues without the necessity of Enforcement involvement .

Additional factors: construction trends, the adoption of statewide energy conservation and one and two family dwelling codes, use of the Internet to identify violations and locate violators; increased usage of Registered Accessibility Specialists for Architectural Barriers projects, and more widespread awareness of the Department 's role as a regulator of industries.

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Automated Budget and Evaluation System of Texas (ABEST)

DATE: 8/18/2004 TIME: 11:22:25AM

Agency code:452Agency name: Department of Licensing	and Regulation				
GOAL: 3 Indirect Administration			Statew	vide Goal/Benchmark:	7 2
OBJECTIVE: 1 Indirect Administration			Servic	e Categories:	
STRATEGY: 1 Central Administration			Servie	ce: 09 Income:	A.2 Age: B.3
CODE DESCRIPTION	Exp 2003	Est 2004	Bud 2005	BL 2006	BL 2007
Objects of Expense:					
1001 SALARIES AND WAGES	\$808,696	\$856,011	\$972,070	\$1,041,468	\$1,059,708
1002 OTHER PERSONNEL COSTS	\$38,084	\$38,557	\$121,773	\$52,520	\$45,458
2001 PROFESSIONAL FEES AND SERVICES	\$3,068	\$78,533	\$68,492	\$10,492	\$10,492
2003 CONSUMABLE SUPPLIES	\$8,602	\$7,480	\$9,075	\$9,075	\$9,075
2004 UTILITIES	\$1,889	\$1,800	\$1,800	\$2,000	\$2,000
2005 TRAVEL	\$7,804	\$12,000	\$12,000	\$10,000	\$10,000
2006 RENT - BUILDING	\$360	\$431	\$240	\$240	\$240
2007 RENT - MACHINE AND OTHER	\$7,525	\$8,000	\$7,500	\$6,600	\$6,600
2009 OTHER OPERATING EXPENSE	\$51,295	\$327,976	\$218,005	\$69,915	\$59,648
5000 CAPITAL EXPENDITURES	\$1,074	\$0	\$0	\$0	\$0
TOTAL, OBJECT OF EXPENSE	\$928,397	\$1,330,788	\$1,410,955	\$1,202,310	\$1,203,221
Method of Financing:					
1 GENERAL REVENUE FUND	\$928,397	\$1,330,788	\$1,410,955	\$1,202,310	\$1,203,221
SUBTOTAL, MOF (GENERAL REVENUE FUNDS)	\$928,397	\$1,330,788	\$1,410,955	\$1,202,310	\$1,203,221
TOTAL, METHOD OF FINANCE (INCLUDING RIDERS)				\$1,202,310	\$1,203,221
TOTAL, METHOD OF FINANCE (EXCLUDING RIDERS)	\$928,397	\$1,330,788	\$1,410,955	\$1,202,310	\$1,203,221
FULL TIME EQUIVALENT POSITIONS:	16.5	18.5	20.5	20.5	20.5
STRATEGY DESCRIPTION AND JUSTIFICATION:					

# 79th Regular Session, Agency Submission, Version 1

DATE: 8/18/2004 TIME: 11:22:25AM

### Automated Budget and Evaluation System of Texas (ABEST)

Agency code:	452	Agency name: Department of Licensing and R	tegulation				
GOAL:	3	Indirect Administration			Statewide Goa	al/Benchmark: 7	2
OBJECTIVE:	1	Indirect Administration			Service Categ	ories:	
STRATEGY:	1	Central Administration			Service: 09	Income: A.2	Age: B.3
CODE	DESC	RIPTION	Exp 2003	Est 2004	Bud 2005	BL 2006	BL 2007

Central Administration, comprised of executive staff, financial management, and human resources personnel, provide direction and support for agency programs . Executive staff manages the day-to-day operations, implements Commission objectives and ensures agency coordination with statewide goals . The Executive Director and his staff provide support for the Commission and the fourteen Advisory Boards; coordinating meetings; preparing and distributing agendas and other meeting materials; acting as liaison between the advisory boards and the Commission and senior staff; providing analysis on fee changes and budgets; implementing staff development programs; representing TDLR before the legislature; and responding to media inquiries and issuing press releases . The Financial Management Division manages the Department 's fiscal resources and is responsible for accounting; budgeting; cash receipts and payment processing . A healthy, fair and equitable work environment that attracts quality employees and enables them to develop to their full potential is critical to achieving the Department's mission. Human Resources is intimately familiar with Department needs and objectives and is in a position to provide effective leadership in organization and job design, performance management, recruitment, staffing, training, career development and staff communications .

### EXTERNAL/INTERNAL FACTORS IMPACTING STRATEGY:

The 78th legislature increased the number of programs TDLR administers by creating 2 new programs and transferring a third from TDI. The executive office, at the Governor's request, has incubated the Texas Board of Professional Geoscientists and the Texas Residential Construction Commission which are both operating as new, independent agencies. TDLR has established a new, statewide electrical safety and licensing program and begun regulation of certain rent -to-own contracts and conducted a smooth transition in the transfer of the regulation of Legal Service Contract Companies from TDI. TDLR has the experience and stands ready to expand its role as the states umbrella licensing agency, bringing fiscally responsible, effective regulation to any programs the legislature decides can be helped.

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Automated Budget and Evaluation System of Texas (ABEST)

DATE: 8/18/2004 TIME: 11:22:25AM

Agency code:452Agency name: Department of Licensing and	nd Regulation				
GOAL: 3 Indirect Administration			Statewi	de Goal/Benchmark:	7 7
OBJECTIVE: 1 Indirect Administration			Service	Categories:	
STRATEGY: 2 Information Resources			Service	e: 09 Income: A	A.2 Age: B.3
CODE DESCRIPTION	Exp 2003	Est 2004	Bud 2005	BL 2006	BL 2007
Objects of Expense:					
1001 SALARIES AND WAGES	\$565,070	\$673,997	\$770,256	\$783,000	\$800,532
1002 OTHER PERSONNEL COSTS	\$42,089	\$16,990	\$55,189	\$58,060	\$59,973
2001 PROFESSIONAL FEES AND SERVICES	\$15,904	\$36,324	\$324	\$324	\$324
2003 CONSUMABLE SUPPLIES	\$5,870	\$4,760	\$5,775	\$5,775	\$5,775
2004 UTILITIES	\$703	\$1,000	\$1,000	\$1,000	\$1,000
2006 RENT - BUILDING	\$120	\$261	\$120	\$4,120	\$4,120
2007 RENT - MACHINE AND OTHER	\$2,445	\$1,800	\$1,800	\$3,600	\$3,600
2009 OTHER OPERATING EXPENSE	\$63,831	\$214,458	\$144,476	\$50,237	\$43,703
4000 GRANTS	\$0	\$0	\$0	\$0	\$0
5000 CAPITAL EXPENDITURES	\$632	\$107,694	\$20,000	\$38,000	\$10,000
TOTAL, OBJECT OF EXPENSE	\$696,664	\$1,057,284	\$998,940	\$944,116	\$929,027
Method of Financing:					
1 GENERAL REVENUE FUND	\$655,368	\$1,019,016	\$960,672	\$905,848	\$890,759
SUBTOTAL, MOF (GENERAL REVENUE FUNDS)	\$655,368	\$1,019,016	\$960,672	\$905,848	\$890,759
Method of Financing:					
666 APPROPRIATED RECEIPTS	\$1,818	\$1,000	\$1,000	\$1,000	\$1,000
777 INTERAGENCY CONTRACTS	\$39,478	\$37,268	\$37,268	\$37,268	\$37,268
SUBTOTAL, MOF (OTHER FUNDS)	\$41,296	\$38,268	\$38,268	\$38,268	\$38,268
TOTAL, METHOD OF FINANCE (INCLUDING RIDERS)				\$944,116	\$929,027
TOTAL, METHOD OF FINANCE (EXCLUDING RIDERS)	\$696,664	\$1,057,284	\$998,940	\$944,116	\$929,027
FULL TIME EQUIVALENT POSITIONS:	10.0	13.0	13.5	13.5	13.5

### 79th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

Agency code:	452	Agency name: Department of Licensing and I	Regulation				
GOAL:	3	Indirect Administration			Statewide	Goal/Benchmark:	7 7
OBJECTIVE:	1	Indirect Administration			Service Ca	ategories:	
STRATEGY:	2	Information Resources			Service:	09 Income: A.2	Age: B.3
CODE	DESC	CRIPTION	Exp 2003	Est 2004	Bud 2005	BL 2006	BL 2007

### STRATEGY DESCRIPTION AND JUSTIFICATION:

Information Services (IS) manages the TDLR technology infrastructure . This infrastructure provides TDLR with an efficient, cost -effective business model for administering 22 statutes regulating businesses, industries, trades and occupations . IS responsibilities include system analysis, application programming, document imaging, web design and computer hardware support . IS provides various levels of data communications and network management support to the Texas Veterans Commission, the Texas Commission on the Arts, and the Texas Fire Fighters Pension Commission. IS was instrumental in helping the agency assume a leadership role by becoming one of the first agencies to issue renewals through Texas Online . IS initiatives include upgrading licensing application software, implementing web -based registrations and renewals, providing inspectors with better tools and more timely information, developing field office solutions and the normalization of location -related data.

### EXTERNAL/INTERNAL FACTORS IMPACTING STRATEGY:

Innovations in hardware and software; statewide information services consolidation projects; number of programs; industry standards and trends; workforce retention at competitive salaries; and the direction of leading corporations and manufacturers all affect the IS strategy.

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Automated Budget and Evaluation System of Texas (ABEST)

DATE: 8/18/2004 TIME: 11:22:25AM

Agency code:452Agency name: Department of Licensing a	nd Regulation				
GOAL: 3 Indirect Administration			Statewide	e Goal/Benchmark:	7 2
OBJECTIVE: 1 Indirect Administration			Service C	Categories:	
STRATEGY: 3 Other Support Services			Service:	09 Income: A.2	Age: B.3
CODE DESCRIPTION	Exp 2003	Est 2004	Bud 2005	BL 2006	BL 2007
Objects of Expense:					
1001 SALARIES AND WAGES	\$133,433	\$154,769	\$192,510	\$196,572	\$200,724
1002 OTHER PERSONNEL COSTS	\$4,240	\$4,720	\$7,860	\$8,600	\$9,396
2001 PROFESSIONAL FEES AND SERVICES	\$36	\$132	\$132	\$132	\$132
2002 FUELS AND LUBRICANTS	\$0	\$0	\$0	\$0	\$0
2003 CONSUMABLE SUPPLIES	\$130	\$2,040	\$2,475	\$2,475	\$2,475
2004 UTILITIES	\$60	\$100	\$100	\$100	\$100
2005 TRAVEL	\$0	\$0	\$0	\$500	\$500
2006 RENT - BUILDING	\$0	\$18	\$0	\$0	\$0
2007 RENT - MACHINE AND OTHER	\$243	\$300	\$300	\$600	\$600
2009 OTHER OPERATING EXPENSE	\$1,972	\$88,500	\$58,508	\$18,119	\$15,319
4000 GRANTS	\$0	\$0	\$0	\$0	\$0
5000 CAPITAL EXPENDITURES	\$95	\$0	\$0	\$0	\$0
TOTAL, OBJECT OF EXPENSE	\$140,209	\$250,579	\$261,885	\$227,098	\$229,246
Method of Financing:					
1 GENERAL REVENUE FUND	\$140,209	\$250,579	\$261,885	\$227,098	\$229,246
SUBTOTAL, MOF (GENERAL REVENUE FUNDS)	\$140,209	\$250,579	\$261,885	\$227,098	\$229,246
TOTAL, METHOD OF FINANCE (INCLUDING RIDERS)				\$227,098	\$229,246
TOTAL, METHOD OF FINANCE (EXCLUDING RIDERS)	\$140,209	\$250,579	\$261,885	\$227,098	\$229,246
FULL TIME EQUIVALENT POSITIONS:	3.5	4.5	5.5	5.5	5.5
STRATEGY DESCRIPTION AND JUSTIFICATION:					

### 79th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

Agency code:	452	Agency name: Department of Licensing and Regulation	
GOAL:	3	Indirect Administration	Statewide Goal/Benchmark: 7 2
OBJECTIVE:	1	Indirect Administration	Service Categories:
STRATEGY:	3	Other Support Services	Service: 09 Income: A.2 Age: B.3

CODE	DESCRIPTION	Exp 2003	Est 2004	Bud 2005	BL 2006	BL 2007

Other Support Services staff is responsible for mail services, purchasing and contract administration, Historically Underutilized Business (HUB) program management, vehicle fleet compliance, and fixed asset management of \$ 1.5 million in state property. To ensure that Texas employs the best and most qualified purchasing professionals, all state agency purchasing personnel must be trained and certified to the extent required by the Texas Building and Procurement Commission. To meet agency needs, TDLR requires the expertise of a Certified Texas Procurement Manager, who, upon meeting TBPC 's certification requirements, has authority to administer competitive purchases of \$ 100,000 or more and Requests for Proposals.

TDLR is committed to promoting full and equal business opportunities for all businesses in state contracting. Specifically, our goal is to award at least 35% of the total value of contracts and subcontracts to HUB's each fiscal year. In fiscal year 2003, HUB transactions accounted for 45.4% of the agency's total expenditures. Other Support Services staff has been and will continue to be crucial in our effort to meet or exceed this goal.

### **EXTERNAL/INTERNAL FACTORS IMPACTING STRATEGY:**

As with Central Administration, TDLR's growth will continue to affect the functions performed by support staff. The increase in programs administered by the agency results in a greater demand for mail processing, purchasing and property management activities .

### 79th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

### SUMMARY TOTALS:

OBJECTS OF EXPENSE: METHODS OF FINANCE (INCLUDING RIDERS):	\$9,945,644	\$11,335,839	\$11,824,607	\$10,601,988 \$10,603,988	\$10,594,588 \$10,603,988
METHODS OF FINANCE (EXCLUDING RIDERS):	\$9,945,644	\$11,335,839	\$11,824,607	\$10,601,988	\$10,594,588
FULL TIME EQUIVALENT POSITIONS:	147.5	169.0	184.5	184.5	184.5

Current Rider Number	Page Number in 2004-2005 GAA	Proposed Rider Language							
1	VIII-44	<b>Capital Budget.</b> None of the funds appropriated above may be expended for capital budget items except as listed below. The amounts shown below shall be expended only for the purposes shown and are not available for expenditure for other purposes. Amounts appropriated above and identified in this provision as appropriations either for "Lease payments to the Master Lease Purchase Program" or for items with an "(MLPP)" notation shall be expended only for the purpose of making lease-purchase payments to the Texas Public Finance Authority pursuant to the provisions of Government Code § 1232.103. Upon approval from the Legislative Budget Board, capital budgeted funds listed below under "Acquisition of Information Resource Technologies" may be used to lease information resources hardware and/or software, if determined by agency management to be in the best interest of the State of Texas.							
		Out of the General Revenue Fund:         2006 2004         2007 2005							
		<ul> <li>a. Acquisition of Information Resources Technologies</li> <li>(1) Acquisition of Information Resource Technologies</li> </ul>	<u>\$    57,016</u> <u>\$    92,000</u>	<u>\$     57,016</u> <u>\$    95,000</u>					
		Total, Capital Budget	<u>\$ 92,000</u> <del>\$ 57,016</del>	<u>\$ 95,000</u> <del>\$ 57,016</del>					
		The rider has been changed to reflect the 2006 – 2007 Capital Budget Request. An explanation of the requested items and impact on agency operation is included in the Capital Budget Supporting Schedules.							

10		
10	VIII-45	<b>Sunset Contingency.</b> Funds appropriated above for fiscal year 2005 for the Department of Licensing and Regulation are
		made contingent on the continuation of the Department of Licensing and Regulation by the Seventy eighth Legislature.
		In the event that the agency is not continued, the funds appropriated for fiscal year 2004 or as much thereof as may be
		necessary are to be used to provide for the phase out of agency operations.
		The rider is not needed because it was specific to the 2004-2005 biennium.

### Agency code: 452 Agency name: Department of Licensing and Regulation

RIDER STRATEGY	Exp 2003	Est 2004	Bud 2005	BL 2006	BL 2007
2 1 Appropriation of Boiler Fees 2-1-1 CONDUCT INSPECTIONS					
OBJECT OF EXPENSE:					
2009 OTHER OPERATING EXPENSE	\$ 0 \$	0 \$	0 \$	0 \$	7,400
Total, Object of Expense	\$ 0 \$	0 \$	0 \$	0\$	7,400
METHOD OF FINANCING:					
1 GENERAL REVENUE FUND	\$ 0 \$	0 \$	0 \$	0 \$	7,400
Total, Method of Financing	\$ 0\$	0 \$	0 \$	0\$	7,400

#### Description/Justification for continuation of existing riders or proposed new rider

This rider is necessary to ensure that the agency can provide special inspection services to owners, operators, and manufacturers of boilers, included in Chapter 755.028 of the Boiler Law. Historically, the travel costs associated with performing these special inspections have not triggered the threshold. However, given the health and safety issues associated with the boiler program, it is important that TDLR have this flexibility. These special inspection services included surveys for certification to construct, assemble and/or repair boilers or pressure vessels. Agency staff is able to provide these services at a lower cost than the private sector entities offering the same services, thus saving money for both the manufacturers and users of boilers in Texas. These certifications help further the program's purpose, to protect Texans through the safe operation and inspection of boilers. These travel funds also allow staff to:

- interface with other jurisdictions/states to facilitate interstate commerce in boilers and to standardize boiler safety requirements;
- interface with professional engineering societies to affect the development of standard boiler construction and safety codes;
- interface with national boiler & pressure vessel inspection organizations to affect the development of standard boiler repair and safety inspection codes; and
- provide training and education to professional organizations involved in the installation, operation and maintenance of boilers.

### Agency code: 452 Agency name: Department of Licensing and Regulation

RIDER STRATEGY	Exp 2003	Est 2004	Bud 2005	BL 2006	BL 2007
3 1 Appropriation of AERF Interest 2-1-3 RESOLVE COMPLAINTS					
OBJECT OF EXPENSE:					
2005 TRAVEL	\$ 0 \$	2,000 \$	2,000 \$	2,000 \$	2,000
Total, Object of Expense	\$ 0 \$	2,000 \$	2,000 \$	2,000 \$	2,000
METHOD OF FINANCING:					
898 AUCTION EDUC & REC TRUST	\$ 0 \$	2,000 \$	2,000 \$	2,000 \$	2,000
Total, Method of Financing	\$ 0\$	2,000 \$	2,000 \$	2,000 \$	2,000

### Description/Justification for continuation of existing riders or proposed new rider

The Auctioneer Education and Recovery Fund (the Recovery Fund) is a trust fund administered by the Department to pay for claims against licensed auctioneers. Claims are filed by consumers who have been aggrieved by the actions of an auctioneer. Claims on the Recovery Fund are investigated and evaluated by Enforcement Division staff. The claimant and the auctioneer are notified of the Division's determination, and given the opportunity to request a hearing if they disagree with the determination.

In overseeing the Recovery Fund, the Department serves the important purpose of preventing waste of the funds. The proper administration of the Recovery fund requires thorough investigation of each consumer claim and careful evaluation of educational grant proposals. An ongoing effort to educate the auctioneer industry and the public about the Recovery Fund is also essential.

### 3.C. RIDER APPROPRIATIONS AND UNEXPENDED BALANCES REQUEST

79th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST) DATE: **8/18/2004** TIME: **11:40:56AM** 

### Agency code: 452 Agency name: Department of Licensing and Regulation

RIDER	STRATEGY	Exp 2003	Est 2004	Bud 2005	BL 2006	6 BL 2007
4 1	Appropriation of AB Fees 2-1-1 CONDUCT INSPECTIONS					
OBJECT (	DF EXPENSE:					
1001	SALARIES AND WAGES	\$ 1,049,696 \$	851,996	985,008	\$ (	0 \$ 0
1002	OTHER PERSONNEL COSTS	\$ 7,000 \$	13,040 \$	5 17,310	\$ (	0 \$ 0
2001	PROFESSIONAL FEES AND SERVICES	\$ 8,413 \$	348 3	\$ 348	\$ (	0 \$ 0
2003	CONSUMABLE SUPPLIES	\$ 58 \$	188 5	\$ 200	\$ (	0 \$ 0
2004	UTILITIES	\$ 4,827 \$	2,020	\$ 2,000	\$ (	0 \$ 0
2007	RENT - MACHINE AND OTHER	\$ 3,646 \$	2,898	3,140	\$ (	0 \$ 0
2009	OTHER OPERATING EXPENSE	\$ 97,727 \$	101,801	\$ 46,994	\$ (	0 \$ 0
Total, Obje	ect of Expense	\$ 1,171,367 \$	972,291	5 1,055,000	\$	0 \$ 0
	DF FINANCING:	 				
1	GENERAL REVENUE FUND	\$ 1,171,367 \$	972,291 \$	5 1,055,000	\$ (	) \$ 0
Total, Metho	od of Financing	\$ 1,171,367 \$	972,291	5 1,055,000	\$ 0	) \$ 0

Description/Justification for continuation of existing riders or proposed new rider

Agency code: 452 Agency name: Department of Licensing and Regulation

RIDER	STRATEGY	Exp 2003	Est 2004	<b>Bud 2005</b>	BL 2006	BL 2007		
The Texas Arch	The Texas Architectural Barriers Act requires registration of construction projects with costs of \$50,000 or more (new construction & alterations). It also requires review of							

The Texas Architectural Barriers Act requires registration of construction projects with costs of \$50,000 or more (new construction & alterations). It also requires review of construction documents, on-site inspections & processing of complaints. Legislation passed by the 77th Legislature increased Agency duties by requiring registration, audit & oversight of Registered Accessibility Specialists. The activities associated with statutory mandates include: promulgating rules, conducting advisory committee meetings, setting fees, registering individuals, providing education, processing variances, performing audits, investigation & enforcement, website maintenance, preparing brochures, customer service including technical assistance hotlines (phone and e-mail), & issuing certificates of compliance ( including "Access for All" decals developed with the Governor's Committee on Person's with Disabilities). Changes made to the Act by the 77th Legislature & increasing enforcement efforts to identify unreported projects will maintain review & inspection workloads at current levels & will likely increase workloads related to a statutory mandate to inform architects, engineers, building officials, owners, professional organizations, & persons with disabilities of the law & its application. The Department's education activities have a huge impact on the number of construction plans submitted, resulting in a significant increase in the number of accessibility plan reviews & inspections. Continued funding of Program activities is crucial to ensuring that persons with disabilities are ensured access to goods, services, & employment, and that they are able to achieve maximum personal independence. Texas' program is a leader amongst state accessibility programs, & it has even influenced proposed Federal accessibility guidelines. Further, city building officials rely on TDLR's expertise to help increase the level of accessibility in their communities.

3.C. Page 5 of 7

### 3.C. RIDER APPROPRIATIONS AND UNEXPENDED BALANCES REQUEST

79th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST) DATE: **8/18/2004** TIME: **11:40:56AM** 

### Agency code: 452 Agency name: Department of Licensing and Regulation

RIDER	STRATEGY	Exp 2003	Est 2004	<b>Bud 2005</b>	BL 2006	BL 2007
5 1	Appropriation of Elevator Fees 2-1-1 CONDUCT INSPECTIONS					
OBJECT (	DF EXPENSE:					
1001	SALARIES AND WAGES	\$ 150,542 \$	147,171	\$ 154,548	\$ 0 \$	0
1002	OTHER PERSONNEL COSTS	\$ 700 \$	3,420	\$ 3,420	\$ 0 \$	0
2001	PROFESSIONAL FEES AND SERVICES	\$ 5,215 \$	0	\$ 0	\$ 0 \$	0
2003	CONSUMABLE SUPPLIES	\$ 0 \$	125	\$ 125	\$ 0 \$	0
2004	UTILITIES	\$ 0 \$	0	\$ 0	\$ 0 \$	0
2007	RENT - MACHINE AND OTHER	\$ 521 \$	302	\$ 302	\$ 0 \$	0
2009	OTHER OPERATING EXPENSE	\$ 17,429 \$	36,617	\$ 35,605	\$ 0 \$	0
Total, Obje	ect of Expense	\$ 174,407 \$	187,635	\$ 194,000	\$ 0\$	0
	DF FINANCING:					
1	GENERAL REVENUE FUND	\$ 174,407 \$	187,635	\$ 194,000	\$ 0 \$	0
Total, Metho	od of Financing	\$ 174,407 \$	187,635	\$ 194,000	\$ 0 \$	0

Description/Justification for continuation of existing riders or proposed new rider

### 3.C. RIDER APPROPRIATIONS AND UNEXPENDED BALANCES REQUEST

79th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST) DATE: 8/18/2004 TIME: 11:40:56AM

Agency code: Agency name: **Department of Licensing and Regulation** 452

RIDER	STRATEGY	Exp 2003	Est 2004	Bud 2005	BL 2006	BL 2007

These funds enable the Agency to fulfill the program's purpose, to ensure the safety of people in Texas who ride or work on elevators, escalators, moving walks, wheelchair lifts and related equipment, by allowing staff to :

• provide safety training and education to inspectors, constructors, owners and users of elevators and related equipment;

• review and process a steadily increasing number of inspections;

• electronically image inspection reports to make them available to inspectors and other interested parties via our website;

• develop expanded on-line services for inspectors, building owners and individuals wanting to report unsafe elevators; and

• further expand the information available through on-line searchable databases.

### 3.C. RIDER APPROPRIATIONS AND UNEXPENDED BALANCES REQUEST

79th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

DATE: 8/18/2004 TIME: **11:40:56AM** 

#### Agency code: 452 Department of Licensing and Regulation Agency name:

RIDER	STRATEGY	Exp 2003	Est 2004	Bud 2005	BL 2006	BL 2007
SUMMARY:						
<b>OBJECT OF E</b>	XPENSE TOTAL	\$ 1,345,774 \$	1,161,926 \$	1,251,000 \$	2,000 \$	9,400
METHOD OF FINANCING TOTAL		\$ 1,345,774 \$	1,161,926 \$	1,251,000 \$	2,000 \$	9,400

#### 4.A. EXCEPTIONAL ITEM REQUEST SCHEDULE

79th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

### DATE: 8/18/2004 TIME: 11:41:25AM

Agency code: 452	Agency name: Department of Licensing and Regulation		
CODE DESCRIPTION		Excp 2006	Excp 2007
	Item Name:Increase the Safety and Effectiveness of the CombativItem Priority:1	ve Sports Program	
Includes Funding for the Followin	ng Strategy or Strategies: 02-01-01 Enforce Laws by Conducting Routine, Con	nplex, & Special Inspections	
DBJECTS OF EXPENSE: 1001 SALARIES AND 1002 OTHER PERSON 2004 UTILITIES 2005 TRAVEL 2009 OTHER OPERAT	INEL COSTS	68,088 2,000 1,200 24,500 6,000	70,403 2,000 1,200 24,500 0
TOTAL, OBJECT O	F EXPENSE	\$101,788	\$98,103
METHOD OF FINANCING: 1 GENERAL REV		101,788	98,103
TOTAL, METHOD (		\$101,788	\$98,103
FULL-TIME EQUIVALENT POSI	ITIONS (FTE):	2.00	2.00

### **DESCRIPTION / JUSTIFICATION:**

With 65 boxing events in calendar year 2003, Texas ranked second among states for the number of boxing events held, yet TDLR has only 2.5 FTE's with which to operate the program. California had a staff of 8 for 108 boxing events in CY 2003, and Nevada had a staff of 5 for only 55 events in CY 2003. TDLR's staff of 2.5 will regulate approximately 64 events in FY 04. The current number of events is straining TDLR's capacity. The shortage of staff becomes even more acute when multiple events are scheduled on the same or consecutive nights in widely separated locations in the State. The addition of a Program Administrator I & Program Administrator II will alleviate the strain on our staff; increase participant safety and increase program effectiveness at combative sports events by allowing us to hire staff with greater expertise in amateur and mixed martial arts events. We anticipate significant growth in martial arts events in upcoming years. Further, the Agency has a pressing need to maintain more complete information on the increasing number of amateur programs. Additional personnel will also allow the Department to work even more closely with promoters, managers, trainers and contestants; increase and strengthen the training, education and oversight of ring officials and identify, investigate and shut down potentially dangerous illegal combative sports events.

### **EXTERNAL/INTERNAL FACTORS:**

The growing interest in mixed martial arts will almost certainly result in an increasingly large number of events in Texas and the need for staff expertise in mixed martial arts. A larger number of events will result in more instances of multiple events being scheduled on the same night or on consecutive nights. Further, candidates with the extensive training, experience and knowledge necessary to replace key personnel are rare. With the requested additional staff, the Department will increase its expertise in specialized combative sports, increase the number of events which can be covered at the same time and train its own replacements.

#### 4.A. EXCEPTIONAL ITEM REQUEST SCHEDULE

79th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

### DATE: **8/18/2004** TIME: **11:41:38AM**

Agency code: <b>452</b> Agency name:	Department of	f Licensing and Regulation		
CODE DESCRIPTION			Excp 2006	Excp 2007
Item Nar Item Prior		riation of Legal Service Contract Program Fees		
Includes Funding for the Following Strategy or Strateg	•	Issue Licenses, Registrations, & Certificates to Qualified Individual	S	
	02-01-01	Enforce Laws by Conducting Routine, Complex, & Special Inspect	ions	
DBJECTS OF EXPENSE:				
1001 SALARIES AND WAGES			66,780	69,051
1002 OTHER PERSONNEL COSTS			2,000	2,000
2004 UTILITIES			1,200	1,200
2009 OTHER OPERATING EXPENSE			97,000	91,000
TOTAL, OBJECT OF EXPENSE			\$166,980	\$163,251
IETHOD OF FINANCING:				
1 GENERAL REVENUE FUND			166,980	163,251
TOTAL, METHOD OF FINANCING			\$166,980	\$163,251
ULL-TIME EQUIVALENT POSITIONS (FTE):			2.00	2.00

#### **DESCRIPTION / JUSTIFICATION:**

Passage of SB 597, 78th Texas Legislature, Regular Session, transferred the regulation of For-Profit Legal Service Contract Companies and their salespersons from the Texas Department of Insurance to TDLR along with the authority to charge fees sufficient to cover TDLR's costs in administering the program effective March 1, 2004. While the fees charged are sufficient to cover TDLR's costs, no FTEs were transferred and no funds were appropriated. There are currently four For-Profit Legal Service Contract Companies and 14,200 salespersons registered and the estimated cost (direct and indirect) for administering the program in Fiscal Year 2005 is \$386,815. To avoid having other programs subsidize the operation of this program, TDLR needs an appropriation of \$166,980 and \$163,251 in Fiscal Years 2006 and 2007 respectively to cover its direct expenditures and authorization for 1 Administrative Technician III and 1 Administrative Technician IV.

### **EXTERNAL/INTERNAL FACTORS:**

The For-Profit Legal Service Contracts program has four companies and 14,200 salespersons currently registered with the Department . The registrations are renewed each year, and new registrants will apply in the future, so the Department's workload will remain at or above this level in the future . Since TDLR did not receive any appropriations authority for this program, other programs subsidize the administration of this new program . The Department's enabling statute, Chapter 51 of the Occupations Code, requires that the Department set fees so that each program will cover the cost of its regulation . This exceptional item is necessary to comply with that requirement .

### 4.B. EXCEPTIONAL ITEMS STRATEGY ALLOCATION SCHEDULE

79th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

DATE: **8/18/2004** TIME: **11:42:06AM** 

Agency code: 452

Agency name: Department of Licensing and Regulation

		Excp 2006	Excp 2007		
Item Name:	Increase the Sat	ety and Effectiveness of the Combative Sports Program			
Allocation to Strategy	y: 2-1-1	Enforce Laws by Conducting Routine, Complex, & Special Inspections			
<b>OBJECTS OF EXPENS</b>	SE:				
1001	SALARIES AND WAGES	68,088	70,403		
1002	OTHER PERSONNEL COST	S 2,000	2,000		
2004	UTILITIES	1,200	1,200		
2005	TRAVEL	24,500	24,500		
2009	OTHER OPERATING EXPE	NSE 6,000	0		
TOTAL, OBJECT OF H	EXPENSE	\$101,788	\$98,103		
METHOD OF FINANC	ING:				
1	GENERAL REVENUE FUND	101,788	98,103		
TOTAL, METHOD OF	FINANCING	\$101,788	\$98,103		
FULL-TIME EQUIVAI	LENT POSITIONS (FTE):	2.0	2.0		

### 4.B. EXCEPTIONAL ITEMS STRATEGY ALLOCATION SCHEDULE

79th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

DATE: **8/18/2004** TIME: **11:42:18AM** 

Agency code: 452

Agency name: Department of Licensing and Regulation

		Excp 2006	Excp 2007				
Item Name:	Appropriation of Legal Service Contr	act Program Fees					
Allocation to Strategy:	1-1-1 Issue Licenses, Re	Issue Licenses, Registrations, & Certificates to Qualified Individuals					
<b>OBJECTS OF EXPENSE:</b>							
1001 SALA	RIES AND WAGES	66,780	69,051				
1002 OTHE	ER PERSONNEL COSTS	2,000	2,000				
2004 UTIL	ITIES	1,200	1,200				
2009 OTHI	ER OPERATING EXPENSE	70,000	64,000				
TOTAL, OBJECT OF EXPENS	SE	\$139,980	\$136,251				
METHOD OF FINANCING:							
	AL REVENUE FUND	139,980	136,251				
TOTAL, METHOD OF FINAN	CING	\$139,980	\$136,251				

### 4.B. EXCEPTIONAL ITEMS STRATEGY ALLOCATION SCHEDULE

79th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

DATE: **8/18/2004** TIME: **11:42:18AM** 

### Agency code: 452

Agency name: Department of Licensing and Regulation

			Excp 2006	Excp 2007
Item Name:	Appropriation	of Legal Service Contract Prog	ram Fees	
Allocation to Strategy:	2-1-1	Enforce Laws by Conducti	S	
OBJECTS OF EXPENSE: 2009 OTHER OPERATING EXPENSE TOTAL, OBJECT OF EXPENSE			27,000 <b>\$27,000</b>	
METHOD OF FINANCING: 1 GENERAL REVENUE FUND TOTAL, METHOD OF FINANCING		27,000 <b>\$27,000</b>	27,000 <b>\$27,000</b>	
FULL-TIME EQUIVALENT POSITIONS (FTE):		2.0	2.0	

Agency Code:	452 Agency name: Department of Licensing	and Regulation		
GOAL:	1 License, Certify, and Register Qualified Individuals and Businesses	Statewide Goal/Be	nchmark:	8 - 6
OBJECTIVE:	1 Regulate All Applicable Individuals and Facilities According to Law	Service Categories	:	
STRATEGY:	1 Issue Licenses, Registrations, & Certificates to Qualified Individuals	Service: 16	Income: A.2	Age: B.3
CODE DESCR	RIPTION	Excp	2006	Excp 2007
<b>OBJECTS OF E</b>	EXPENSE:			
1001 SALAF	RIES AND WAGES	66,780		69,051
1002 OTHER	R PERSONNEL COSTS	2,000		2,000
2004 UTILIT	TIES	1,200		1,200
2009 OTHER	R OPERATING EXPENSE	70,	,000	64,000
Total, (	Objects of Expense	\$139	,980	\$136,251
METHOD OF F	FINANCING:			
1 GENER	RAL REVENUE FUND	139,	,980	136,251
Total, I	Method of Finance	\$139	\$139,980	

### EXCEPTIONAL ITEM(S) INCLUDED IN STRATEGY:

Appropriation of Legal Service Contract Program Fees

DATE: 8/18/2004 TIME: 11:42:35AM

	<b>4.C. EXCEPTIONAL ITEMS STRATEG</b> 79th Regular Session, Agency Submissio Automated Budget and Evaluation System of	n, Version 1		DATE: 8/18/2004 TIME: 11:42:48AM
Agency Code:	452 Agency name: Department of Licensing a	and Regulation		
GOAL:	2 Protect the Public by Enforcing Laws	Statewide Goal/Ber	nchmark:	8 - 0
OBJECTIVE:	1 Enforce Laws, Achieve Compliance in Regulated Industries Occupations	Service Categories	:	
STRATEGY:	1 Enforce Laws by Conducting Routine, Complex, & Special Inspections	Service: 23	Income: A.2	Age: B.3
CODE DESCR	IPTION	Excp	2006	Excp 2007
OBJECTS OF E	CXPENSE:			
1001 SALAF	RIES AND WAGES	68,	088	70,403
1002 OTHER	R PERSONNEL COSTS	2,	.000	2,000
2004 UTILIT	TIES	1,	200	1,200
2005 TRAVE	EL	24,	500	24,500
2009 OTHER	R OPERATING EXPENSE	33,	.000	27,000
Total, (	Objects of Expense	\$128,	788	\$125,103
METHOD OF F	TINANCING:			
1 GENER	RAL REVENUE FUND	128,	788	125,103
Total, I	Method of Finance	\$128,	788	\$125,103
FULL-TIME E	QUIVALENT POSITIONS (FTE):		4.0	4.0
EXCEPTIONAL	L ITEM(S) INCLUDED IN STRATEGY:			

Increase the Safety and Effectiveness of the Combative Sports Program

Appropriation of Legal Service Contract Program Fees

ency code: <b>452</b> A	gency name: Department of Licen	nsing and Regulation		
egory Code / Category Name				
Project Sequence/Project Id/ Name				<b>DT A</b> ()
OOE / TOF / MOF CODE	Est 2004	Bud 2005	BL 2006	BL 200
005 Acquisition of Information Resource Technologies				
1/1 Acquisition of Information Resource				
Technologies				
OBJECTS OF EXPENSE				
<u>Capital</u>				
2009 OTHER OPERATING EXPENSE	\$57,016	\$37,016	\$54,000	\$85,00
5000 CAPITAL EXPENDITURES	\$0	\$20,000	\$38,000	\$10,00
Capital Subtotal OOE, Project 1	\$57,016	\$57,016	\$92,000	\$95,00
Subtotal OOE, Project 1	\$57,016	\$57,016	\$92,000	\$95,00
TYPE OF FINANCING				
<u>Capital</u>				
CA 1 GENERAL REVENUE FUND	\$57,016	\$57,016	\$92,000	\$95,00
Capital Subtotal TOF, Project 1	\$57,016	\$57,016	\$92,000	\$95,00
Subtotal TOF, Project 1	\$57,016	\$57,016	\$92,000	\$95,00
Capital Subtotal, Category 5005	\$57,016	\$57,016	\$92,000	\$95,0
Informational Subtotal, Category 5005				
Total, Category 5005	\$57,016	\$57,016	\$92,000	\$95,00
AGENCY TOTAL -CAPITAL	\$57,016	\$57,016	\$92,000	\$95,00
AGENCY TOTAL -INFORMATIONAL	ψυ 1 3010	φ37,010	φ <i>72</i> ,000	ψ <b>/3</b> ,0
AGENCY TOTAL	\$57,016	\$57,016	\$92,000	\$95,0

### DATE: 8/18/2004 TIME: 11:43:25AM

Agency code: 452	Agency name: Department of Licen	nsing and Regulation		
Category Code / Category Name Project Sequence/Project Id/ Name OOE / TOF / MOF CODE	Est 2004	Bud 2005	BL 2006	BL 2007
METHOD OF FINANCING: <u>Capital</u>				
1 GENERAL REVENUE FUND	\$57,016	\$57,016	\$92,000	\$95,000
Total, Method of Financing-Capital	\$57,016	\$57,016	\$92,000	\$95,000
Total, Method of Financing	\$57,016	\$57,016	\$92,000	\$95,000
TYPE OF FINANCING:				
<u>Capital</u>				
CA CURRENT APPROPRIATIONS	\$57,016	\$57,016	\$92,000	\$95,000
Total, Type of Financing-Capital	\$57,016	\$57,016	\$92,000	\$95,000
Total,Type of Financing	\$57,016	\$57,016	\$92,000	\$95,000

Agency Code: Category Number: Project number:	452 5005 1	Agency na Category N Project Na	lame:		nt of Licensing an IN INFO RES T ERS		
PROJECT DESCRIPTIO		110,000110		00000000			
General Information	1						
Replacement of obsolete de	sktop computers, no	tebook computers	and network	servers.			
Number of Units / Averag		Ĩ	\$1,558				
Estimated Completion Da			8/31/07				
Additional Capital Expen	diture Amounts Re	equired		2008		2009	
					0	0	
Type of Financing			CA CUR 5 years	RENT APPR	OPRIATIONS		
Projected Useful Life			-				
Estimated/Actual Project			\$ 0				
Length of Financing/ Leas			N/A				
ESTIMATED/ACTUAL I	DEBT OBLIGATI	<u>ON PAYMENTS</u>				Total over	
	2006	2007	20	08	2009	project life	
	0	0		0	0	0	
<b>REVENUE GENERATIO</b>	N / COST SAVIN	GS					
<b>REVENUE COST FLA</b>		MOF COL	E		AVERAGE A	MOUNT	

### Explanation:

**<u>Project Location:</u>** Austin headquarters and field offices

**Beneficiaries:** Agency staff and general public

### **Frequency of Use and External Factors Affecting Use:**

Equipment will be used daily with no forseeable forces affecting need or use.

Automated Budget and Evaluation System of Texas (ABEST)

Agency code	452	Agency name: Department of Licensing and Reg	ulation			
Category	Code/Name					
Project S	Sequence/Pr	oject Id/Name				
	Goal/Obj/S	tr Strategy Name	Est 2004	Bud 2005	BL 2006	BL 2007
5005 Acqu	isition of I	Information Resource Technologies				
1/1	COMPU	UTERS				
	2 1 1			4.050	<b>*</b> 4 000	<b>\$</b> < 000
Capital	3-1-1	CENTRAL ADMINISTRATION	6,272	4,072	\$4,000	\$6,000
Capital	3-1-2	INFORMATION RESOURCES	3,991	22,591	41,000	22,000
Capital	3-1-3	OTHER SUPPORT SERVICES	1,710	1,110	0	3,000
Capital	1-1-1	LICENSE, REGISTER AND CERTIFY	3,421	2,221	8,000	3,000
Capital	1-1-3	EXAMINATIONS	570	370	1,000	0
Capital	1-1-4	CONTINUING EDUCATION/CUSTOMER SERV.	4,561	2,961	3,000	9,000
Capital	1-1-2	LICENSE BUSINESSES AND FACILITIES	2,851	1,851	7,000	1,000
Capital	2-1-1	CONDUCT INSPECTIONS	17,675	11,475	15,000	36,000
Capital	2-1-3	RESOLVE COMPLAINTS	5,702	3,702	3,000	6,000
Capital	2-1-2	BUILDING PLAN REVIEWS	4,561	2,961	5,000	2,000
Capital	2-1-4	INVESTIGATION	5,702	3,702	5,000	7,000
		TOTAL, PROJECT	\$57,016	\$57,016	\$92,000	\$95,000
		TOTAL CAPITAL, ALL PROJECTS TOTAL INFORMATIONAL, ALL PROJECTS	\$57,016	\$57,016	\$92,000	\$95,000
		TOTAL, ALL PROJECTS	\$57,016	\$57,016	\$92,000	\$95,000

79th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

### Agency Code: 452 Agency: Department of Licensing and Regulation

### COMPARISON TO STATEWIDE HUB PROCUREMENT GOALS

#### A. Fiscal Year 2002 - 2003 HUB Expenditure Information

Procurement Category	Statewide Adjusted HUB Goals	Adjusted HUB FY 20	-	Total Expenditures FY 2002	Adjusted HUB FY 2	-	Total Expenditures FY 2003
		HUB %	HUB \$		HUB %	HUB \$	
Special Trade Construction	47.0%	0.5%	\$147	\$27,015	0.0%	\$0	\$7,059
Professional Services	18.1%	89.5%	\$22,678	\$25,328	100.0%	\$36,728	\$36,728
Other Services	33.0%	21.0%	\$114,048	\$542,229	34.5%	\$208,873	\$605,450
Commodities	11.5%	33.4%	\$164,226	\$491,290	53.8%	\$310,153	\$576,122
Total Expenditure	es	27.7%	\$301,099	\$1,085,862	45.4%	\$555,754	\$1,225,359

#### B. Assessment of Fiscal Year 2002 - 2003 Efforts to Meet HUB Procurement Goals

#### Attainment:

The agency exceeded 2 of 4, or 50%, of the applicable statewide HUB procurement goals in fiscal year 2002. The agency exceeded 3 of 4, or 75%, of the applicable statewide HUB procurement goals in fiscal year 2003.

### **Applicability:**

The "Heavy Construction" and "Building Construction" categories were not applicable to the agency's operations in fiscal years 2002 or 2003. The agency has not expended funds in either of these categories in the past nine fiscal years.

#### **Factors Affecting Attainment:**

#### "Good-Faith" Efforts:

TDLR made the following good faith efforts: 1)ensured that contract specifications reflected actual agency requirements and did not impose unreasonable or unnecessary contract requirements; 2)utilized BPC's HUB directory; 3) attended minority business fairs and distributed TDLR purchasing information to interested HUB vendors. Additionally, TDLR has appointed the Deputy Executive Director of the agency as its HUB coordinator to ensure that executive management is involved in the agency's efforts for expanding procurement opportunities for all Texans.

### 6.B. CURRENT BIENNIUM ONE-TIME EXPENDITURE SCHEDULE

Agency Code: 452	Agency Name: DEPARTMENT OF LIC	CENSING AND REGULATION	NSING AND REGULATION				
		200	)4	2005	5		
	Item	Amount	MOF	Amount	MOF		
Construction Costs		\$115,278	001				
Modular Furniture		\$261,563	001				
		\$201,505	001				

### 6.C. FEDERAL FUNDS SUPPORTING SCHEDULE

79th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST) DATE: **8/18/2004** 

TIME: 11:45:36AM

Agency code:	452	Agency name: Departm	ent of Licensing and Regula	tion			
CFDA NUMB	ER/ STRATEGY	-	Exp 2003	Est 2004	Bud 2005	BL 2006	BL 2007
15.000.011	BUREAU OF RE	ECLAMATION					
2 -	1 - 1 CONDUCT	INSPECTIONS	0	748,800	102,119	0	0
	TOTAL, ALL ST	RATEGIES	\$0	\$748,800	\$102,119	\$0	\$0
	ADDL FED FNDS	S FOR EMPL BENEFITS	0	0	0	0	0
	TOTAL, FEDER	AL FUNDS	\$0	\$748,800	\$102,119	\$0	\$0
	ADDL GR FOR F	EMPL BENEFITS	<b> </b>	= =		= <b>= =</b>	=

DATE: 8/18/2004

11:45:49AM

TIME:

### 6.C. FEDERAL FUNDS SUPPORTING SCHEDULE

79th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

Agency code: 452 Agency name: Department of Licensing and Regulation Exp 2003 Est 2004 **BL 2006 Bud 2005 BL 2007 CFDA NUMBER/ STRATEGY** SUMMARY LISTING OF FEDERAL PROGRAM AMOUNTS 0 0 15.000.011 BUREAU OF RECLAMATION 748,800 102,119 0 \$0 TOTAL, ALL STRATEGIES \$0 \$748,800 \$102.119 \$0 0 0 0 0 0 TOTAL, ADDL FED FUNDS FOR EMPL BENEFITS TOTAL, FEDERAL FUNDS **\$0** \$748,800 \$102,119 **\$0 \$0** TOTAL, ADDL GR FOR EMPL BENEFITS **\$0 \$0** \$0 **\$0** \$0

### SUMMARY OF SPECIAL CONCERNS/ISSUES

#### **Assumptions and Methodology:**

The Department is not projecting federal funds for fiscal years 2006 and 2007.

#### **Potential Loss:**

The Department is not projecting federal funds for fiscal years 2006 and 2007. The availability of federal funds that the Department may obtain as a grant for Weather Modification program activities is contingent upon the passage of U.S. Senate Bill 2170, Senator Kay Bailey Hutchison – Weather Modification Research and Technology Transfer Authorization Act. This bill could provide up to \$10 million per year for ten years for states' use in conducting cloud-seeding research.

### 6.E. ESTIMATED REVENUE COLLECTIONS SUPPORTING SCHEDULE

79th Regular Session, Agency Submission, Version 1

DATE: 8/18/2004 TIME: 11:46:37AM

Automated Budget and Evaluation System of Texas (ABEST)

Agency Code:	452	Agency name: Department of Licens	ing and Regulation			
FUND/ACCOUN	νт	Act 2003	Exp 2004	Exp 2005	Bud 2006	Est 2007
<u>1</u> GENERA	L REVENUE FUND					
Beginni	ng Balance (Unencumbered):	\$0	\$0	\$0	\$0	\$0
Estimate	ed Revenue:					
303	35 Commercial Transportation Fees	2,650	0	0	0	0
	46 Boxing Admissions Tax	116,808	185,091	185,091	186,000	186,000
314	17 Boxing & Wrestling Licenses	164,487	124,298	113,498	114,000	114,000
316	50 Mfg/Ind Housing Reg Fees	182,925	213,789	197,939	198,000	198,000
316	51 Mfg/Ind Housing Inspect Fees	269,299	239,838	245,569	246,000	246,000
316	53 Penalties Mfg/Ind Housing Violation	8,500	18,000	8,000	8,000	8,000
	54 Boiler Inspection Fees	2,227,068	2,119,866	2,169,866	2,170,000	2,170,000
317	75 Professional Fees	4,116,588	8,387,352	6,780,579	6,941,000	7,100,000
336	66 Business Fees-Natural Resources	594,663	436,350	595,142	595,000	595,000
372	27 Fees - Administrative Services	4,961,813	4,837,676	4,527,676	2,848,095	2,848,095
Sut	ototal: Actual/Estimated Revenue	12,644,801	16,562,260	14,823,360	13,306,095	13,465,095
Tot	tal Available	\$12,644,801	\$16,562,260	\$14,823,360	\$13,306,095	\$13,465,095
<b>DEDUCTIONS:</b>						
	ed/Budgeted/Requested	(9,737,938)	(10,447,771)	(11,583,220)	(10,464,720)	(10,464,720)
Transfer	rs for Employee Benefits	(1,544,121)	(1,678,076)	(1,710,000)	(1,750,000)	(1,790,000)
Art. IX,	Sec. 10.12 Salary Increase	(155,025)	0	0	0	0
	Workers Comp. Payments	0	0	0	0	0
50% of	Unemployment Payments	(4,302)	(2,624)	(1,000)	(1,000)	(1,000)
Tot	tal, Deductions	\$(11,441,386)	\$(12,128,471)	\$(13,294,220)	\$(12,215,720)	\$(12,255,720)

Ending Fund/Account Balance	\$1,203,415	\$4,433,789	\$1,529,140	\$1,090,375	\$1,209,375

**REVENUE ASSUMPTIONS:** 

### **CONTACT PERSON:**

Tom Spradlin

Agency Code: 452 Agency: Department of Licensing and Regulation

### ARCHITECTURAL BARRIERS ADVISORY COM

Statutory Authorization:	Government	Code, §469.053
Number of Members:	9	
Committee Status:	Ongoing	
Date Created:	09/01/1991	
Date to Be Abolished:	09/01/2006	
Strategy (Strategies):	2-1-1	CONDUCT INSPECTIONS

Advisory Committee Costs	Expended 2003	Estimated 2004	Budgeted 2005	Requested 2006	Requested 2007
Committee Members Direct Expenses Travel	\$3,600	\$0	\$0	\$1,800	\$1,800
Other Expenditures in Support of Committee Activities Personnel	500	0	691	626	626
Total, Committee Expenditures	\$4,100	\$0	\$691	\$2,426	\$2,426
Method of Financing GENERAL REVENUE FUND	\$4,100	\$0	\$691	\$2,426	\$2,426
Total, Method of Financing	\$4,100	\$0	\$691	\$2,426	\$2,426
Meetings Per Fiscal Year	1	0	1	1	1

Date: 8/18/2004 Time: 11:47:22AM

#### Agency Code: 452 Agency: Department of Licensing and Regulation

#### ARCHITECTURAL BARRIERS ADVISORY COM

#### Description and Justification for Continuation/Consequences of Abolishing

The Architectural Barriers (AB) Advisory Committee was established by the Texas Architectural Barriers Act (Chapter 469, Government Code) to advise on proposed rules, procedures and standards relating to the AB program and recommends changes as appropriate. The Committee's review and advice on rules, procedures and accessibility standards is vital to ensuring accessibility in the State of Texas.

The nine member committee consists of four building professionals and five persons with disabilities who are familiar with architectural barriers problems and solutions. Members serve three-year terms and are appointed by the Chairman of the Texas Commission of Licensing and Regulation, with the approval of the Commission. Without this committee, the agency would have difficulty accessing the broad constituency represented by the Committee's membership. Insight into the needs of persons with disabilities and problems inherent in building design and construction is essential to carry out the intentions of the Act.

The Commission will evaluate the effectiveness of the Committee and need for its services in September 2006.

Agency Code: 452 Agency: Department of Licensing and Regulation

### A/C & REFRIG. CONTRACTORS ADVISORY

Statutory Authorization:	Occupations	Code, §1302.207
Number of Members:	6	
Committee Status:	Ongoing	
Date Created:	09/01/1987	
Date to Be Abolished:	09/01/2006	
Strategy (Strategies):	1-1-1	LICENSE, REGISTER AND CERTIFY

Advisory Committee Costs	Expended 2003	Estimated 2004	Budgeted 2005	<b>Requested 2006</b>	Requested 2007
Committee Members Direct Expenses Travel	\$2,400	\$0	\$0	\$2,400	\$2,400
Other Expenditures in Support of Committee Activities Personnel	2,912	1,776	1,382	1,252	1,252
Total, Committee Expenditures	\$5,312	\$1,776	\$1,382	\$3,652	\$3,652
Method of Financing GENERAL REVENUE FUND	\$5,312	\$1,776	\$1,382	\$3,652	\$3,652
Total, Method of Financing	\$5,312	\$1,776	\$1,382	\$3,652	\$3,652
Meetings Per Fiscal Year	2	2	2	2	2

Date: 8/18/2004 Time: 11:47:22AM

### Agency Code: 452 Agency: Department of Licensing and Regulation

#### A/C & REFRIG. CONTRACTORS ADVISORY

#### Description and Justification for Continuation/Consequences of Abolishing

The Air Conditioning and Refrigeration Contractors Advisory Board was established by Chapter 1302, Texas Occupations Code, to advise the Commission on rules, enforcement, administration, and fees in the Air Conditioning and Refrigeration program.

The six member board consists of four licensed and experienced contractors in design, installation, construction, maintenance, and alterations for air conditioning and refrigeration equipment and two municipal officials. Members serve 6 year terms and are appointed by the Chairman of the Texas Commission of Licensing and Regulation, with the approval of the Commission. Additionally, the Executive Director and the chief administrator of the chapter serve as ex officio, nonvoting members. The Board provides technical input on examinations, applicant qualifications, and the industry's viewpoint is invaluable to this process.

The Commission will evaluate the effectiveness of the Board and need for its services in September 2006.

Agency Code: 452Agency: Department of Licensing and Regulation

### AUCTIONEER EDUCATION ADVISORY BOARD

Statutory Authorization:	Occupations	Code, §1802.106
Number of Members:	5	
Committee Status:	Ongoing	
Date Created:	09/01/1991	
Date to Be Abolished:	09/01/2006	
Strategy (Strategies):	1-1-1	LICENSE, REGISTER AND CERTIFY

Advisory Committee Costs	Expended 2003	Estimated 2004	Budgeted 2005	<b>Requested 2006</b>	Requested 2007
Committee Members Direct Expenses Travel	\$85	\$0	\$0	\$2,000	\$2,000
Other Expenditures in Support of Committee Activities Personnel	929	1,776	1,382	1,252	1,252
Total, Committee Expenditures	\$1,014	\$1,776	\$1,382	\$3,252	\$3,252
Method of Financing GENERAL REVENUE FUND	\$1,014	\$1,776	\$1,382	\$3,252	\$3,252
Total, Method of Financing	\$1,014	\$1,776	\$1,382	\$3,252	\$3,252
Meetings Per Fiscal Year	1	2	2	2	2

Date: 8/18/2004 Time: 11:47:22AM

Date: 8/18/2004 Time: 11:47:22AM

## Agency Code: 452 Agency: Department of Licensing and Regulation

#### AUCTIONEER EDUCATION ADVISORY BOARD

#### Description and Justification for Continuation/Consequences of Abolishing

The Auctioneer Education Advisory Board was established to advise the Commission on educational matters relating to the use of the educational trust fund established with fees collected from the Auctioneer Education Recovery Fund.

The five member board consists of three licensed auctioneers and two consumer members. The consumer members are the CEO of the Economic Development and Tourism Division of the Office of the Governor (formerly the Executive Director from the Department of Economic Development) and the Commissioner of Education or their designees, who serve as permanent members. Members serve two-year terms and are appointed by the Chairman of the Texas Commission of Licensing and Regulation, with the approval of the Commission. The Board has been effective in providing advice on the distribution of grant funding.

The Commission will evaluate the effectiveness of the Board and need for its services in September 2006.

# Agency Code: 452Agency: Department of Licensing and Regulation

## ELEVATOR ADVISORY BOARD

Statutory Authorization:	Texas Healt	h & Safety Code, §754.012
Number of Members:	9	
Committee Status:	Ongoing	
Date Created:	09/01/1993	
Date to Be Abolished:	09/01/2006	
Strategy (Strategies):	2-1-1	CONDUCT INSPECTIONS

Advisory Committee Costs	Expended 2003	Estimated 2004	Budgeted 2005	Requested 2006	Requested 2007
Committee Members Direct Expenses Travel	\$5,200	\$0	\$0	\$3,600	\$3,600
Other Expenditures in Support of Committee Activities Personnel	2,479	0	1,382	1,252	1,252
Total, Committee Expenditures	\$7,679	\$0	\$1,382	\$4,852	\$4,852
Method of Financing GENERAL REVENUE FUND	\$7,679	\$0	\$1,382	\$4,852	\$4,852
Total, Method of Financing	\$7,679	\$0	\$1,382	\$4,852	\$4,852
Meetings Per Fiscal Year	2	0	2	2	2

Date: 8/18/2004 Time: 11:47:22AM

#### Agency Code: 452 Agency: Department of Licensing and Regulation

#### ELEVATOR ADVISORY BOARD

#### Description and Justification for Continuation/Consequences of Abolishing

The Elevator Advisory Board was established by Chapter 754 of the Health and Safety code to advise the Commission on the adoption of appropriate standards for the installation, alteration, operation, and inspection of elevators, escalators, and related equipment in Texas. These functions are essential to the agency's goal of ensuring the safety of people in Texas who ride or work on elevators, escalators, and related equipment.

The nine member Board consists of one insurance industry representative or certified elevator inspector, one equipment constructor, two building owner/managers, one equipment maintenance company representative, one equipment manufacturer, one professional engineer or architect, one consumer with a physical disability, and one public member. Members serve three-year terms and are appointed by the Chairman of the Texas Commission of Licensing and Regulation, with the approval of the Commission. This comprehensive mix provides the agency a balance of industry perspectives and consumer interests. The Board's viewpoints and expertise regarding technical issues are crucial for the Department to formulate policies and procedures, adopt appropriate standards, and enhance the safety of equipment.

The Commission will evaluate the effectiveness of the Board and need for its services in September 2006.

Agency Code: 452 Agency: Department of Licensing and Regulation

## PROPERTY TAX CONSULTANTS ADVISORY C

Occupations	s Code, §1152.107
6	
Ongoing	
08/01/1991	
09/01/2006	
1-1-1	LICENSE, REGISTER AND CERTIFY
	6 Ongoing 08/01/1991 09/01/2006

Advisory Committee Costs	Expended 2003	Estimated 2004	Budgeted 2005	<b>Requested 2006</b>	Requested 2007
Committee Members Direct Expenses Travel	\$0	\$0	\$0	\$1,200	\$1,200
Other Expenditures in Support of Committee Activities Personnel	0	0	692	626	626
Total, Committee Expenditures	\$0	\$0	\$692	\$1,826	\$1,826
Method of Financing GENERAL REVENUE FUND	\$0	\$0	\$692	\$1,826	\$1,826
Total, Method of Financing	\$0	\$0	\$692	\$1,826	\$1,826
Meetings Per Fiscal Year	0	0	1	1	1

Date: 8/18/2004 Time: 11:47:22AM

## Agency Code: 452 Agency: Department of Licensing and Regulation

## PROPERTY TAX CONSULTANTS ADVISORY C

#### Description and Justification for Continuation/Consequences of Abolishing

The Property Tax Consultants Advisory Council was established by Chapter 1152, Texas Occupations Code, to make recommendations to the Commission concerning standards of practice, conduct and ethics for registrants, fees, examination contents and standards or performance for senior property tax consultant examinations, recognition of continuing educational programs and courses, and establishing educational requirements for initial applicants.

The six member Council consists of registered senior property tax consultants with certain experience and memberships. Members serve three-year terms and are appointed by the Chairman of the Texas Commission of Licensing and Regulation, with the approval of the Commission.

The Commission will evaluate the effectiveness of the Board and need for its services in September 2006.

# Agency Code: 452 Agency: Department of Licensing and Regulation

## WATER WELL DRILLERS ADVISORY COUN

Statutory Authorization:	Occupations	Code, §1901.108
Number of Members:	9	
Committee Status:	Ongoing	
Date Created:	09/01/1992	
Date to Be Abolished:	09/01/2006	
Strategy (Strategies):	2-1-1	CONDUCT INSPECTIONS

Advisory Committee Costs	Expended 2003	Estimated 2004	Budgeted 2005	Requested 2006	Requested 2007
Committee Members Direct Expenses Travel	\$10,800	\$0	\$0	\$7,200	\$7,200
Other Expenditures in Support of Committee Activities Personnel	8,821	888	1,384	2,504	2,504
Total, Committee Expenditures	\$19,621	\$888	\$1,384	\$9,704	\$9,704
Method of Financing GENERAL REVENUE FUND	\$19,621	\$888	\$1,384	\$9,704	\$9,704
Total, Method of Financing	\$19,621	\$888	\$1,384	\$9,704	\$9,704
Meetings Per Fiscal Year	7	1	2	4	4

Date: 8/18/2004 Time: 11:47:22AM

## Agency Code: 452 Agency: Department of Licensing and Regulation

#### WATER WELL DRILLERS ADVISORY COUN

#### Description and Justification for Continuation/Consequences of Abolishing

The Water Well Drillers Advisory Council advises the Department on the contents of the licensing examination, assists the Department in the evaluation of continuing education programs, recommends standards relating to the qualifications of continuing education providers, topics, and instructors and recommends rules for adoption and changes in program fees.

The nine member council consists of six licensed drillers-experienced in well drilling, well completion and well plugging methods and techniques and three public members. One of the six driller-members is selected from the state at large and the other five must be selected, one each, from the following geographic regions: Gulf Coast, Trans-Pecos, Central Texas, Northeast Texas and the Panhandle-South Plains. Members serve six-year terms and are appointed by the Chairman of the Texas Commission of Licensing and Regulation, with the approval of the Commission.

The Commission will evaluate the effectiveness of the Council in September, 2006.

# Agency Code: 452 Agency: Department of Licensing and Regulation

## INDUSTRIAL BUILDING CODE COUNCIL

Statutory Authorization:	Occupations	Code, §1202.056
Number of Members:	12	
Committee Status:	Ongoing	
Date Created:	09/01/1985	
Date to Be Abolished:	09/01/2006	
Strategy (Strategies):	2-1-1	CONDUCT INSPECTIONS

Advisory Committee Costs	Expended 2003	Estimated 2004	Budgeted 2005	Requested 2006	Requested 2007
Committee Members Direct Expenses Travel	\$2,400	\$0	\$0	\$7,200	\$7,200
Other Expenditures in Support of Committee Activities Personnel	3,562	2,664	2,076	1,878	1,878
Total, Committee Expenditures	\$5,962	\$2,664	\$2,076	\$9,078	\$9,078
Method of Financing GENERAL REVENUE FUND	\$5,962	\$2,664	\$2,076	\$9,078	\$9,078
Total, Method of Financing	\$5,962	\$2,664	\$2,076	\$9,078	\$9,078
Meetings Per Fiscal Year	3	3	3	3	3

Date: 8/18/2004 Time: 11:47:22AM

## Agency Code: 452 Agency: Department of Licensing and Regulation

#### INDUSTRIAL BUILDING CODE COUNCIL

#### Description and Justification for Continuation/Consequences of Abolishing

The Industrialized Building Code Council is a decision-making body for adopting state codes which ensure that designs, plans, specifications, construction and siting of industrial housing and buildings meet mandatory state codes. The Council establishes criteria for approval of third-party inspectors, design review agencies, industry and municipalities and provides expertise on enforcement of building codes and construction methods.

The eleven member council consists of three building officials, three manufacturers, three general contractors, one structural engineer, and one professional architect. Members serve two-year terms and are appointed by the Governor with the consent of the Senate. The Council's decisions, interpretations, and actions are binding on the Department, third-party inspectors, design review agencies, industry, municipalities, and other local political subdivisions. If abolished, the Department would lose expertise in engineering, building code enforcement and manufacturing and would be required to hire additional technical staff

The Commission will evaluate the effectiveness of the Council and need for its services in September 2006.

# Agency Code: 452Agency: Department of Licensing and Regulation

## LICENSED COURT INTERPRETER ADV BD

Government	t Code §57.042
9	
Ongoing	
09/01/2001	
09/01/2006	
1-1-1	LICENSE, REGISTER AND CERTIFY
	9 Ongoing 09/01/2001 09/01/2006

Advisory Committee Costs	Expended 2003	Estimated 2004	Budgeted 2005	Requested 2006	Requested 2007
Committee Members Direct Expenses Travel	\$150	\$0	\$0	\$5,400	\$5,400
Other Expenditures in Support of Committee Activities Personnel	1,300	1,776	2,076	1,878	1,878
Total, Committee Expenditures	\$1,450	\$1,776	\$2,076	\$7,278	\$7,278
Method of Financing GENERAL REVENUE FUND	\$1,450	\$1,776	\$2,076	\$7,278	\$7,278
Total, Method of Financing	\$1,450	\$1,776	\$2,076	\$7,278	\$7,278
Meetings Per Fiscal Year	3	2	3	3	3

## Agency Code: 452 Agency: Department of Licensing and Regulation

#### LICENSED COURT INTERPRETER ADV BD

#### Description and Justification for Continuation/Consequences of Abolishing

The Licensed Court Interpreter Advisory Board was established by statute to advise the Commission regarding adoption of rules and the design of a licensing examination.

The nine member board consists of an active district, county, or statutory court judge who has been a judge for at least the three years preceding the date of appointment; an active court administrator who has been a court administrator for at least the three years preceding the date of appointment; an active attorney who has been a practicing member of the state bar for at least the three years preceding the date of appointment; three active licensed court interpreters; and three public members who are residents of this state. Members serve staggered six-year terms and are appointed by the Chairman of the Texas Commission of Licensing and Regulation, with the approval of the Commission. This program was established in the 77th Legislative Session. The Department relies on the Board to assist in the development of rules and standards and the design of licensing examinations, and provide technical input.

The Commission will evaluate the effectiveness of the Board and need for its services in September 2006.

6.F.a. ADVISORY COMMITTEE SUPPORTING SCHEDULE ~ PART A

79th Regular Session, Agency Submission, Version 1 Automated Budget and Evaluation System of Texas (ABEST)

Agency Code: 452 Agency: Department of Licensing and Regulation

## WEATHER MODIFICATION ADV COMMITTEE

Statutory Authorization:	Texas Water	r Code, §301.053
Number of Members:	5	
Committee Status:	Ongoing	
Date Created:	09/01/1967	
Date to Be Abolished:	09/01/2006	
Strategy (Strategies):	2-1-1	CONDUCT INSPECTIONS

Advisory Committee Costs	Expended 2003	Estimated 2004	Budgeted 2005	Requested 2006	Requested 2007
Committee Members Direct Expenses Travel	\$150	\$0	\$0	\$2,000	\$2,000
Other Expenditures in Support of Committee Activities Personnel	1,300	1,770	1,384	1,278	1,278
Total, Committee Expenditures	\$1,450	\$1,770	\$1,384	\$3,278	\$3,278
Method of Financing GENERAL REVENUE FUND	\$1,450	\$1,770	\$1,384	\$3,278	\$3,278
Total, Method of Financing	\$1,450	\$1,770	\$1,384	\$3,278	\$3,278
Meetings Per Fiscal Year	4	2	2	2	2

Date: 8/18/2004 Time: 11:47:22AM

## Agency Code: 452 Agency: Department of Licensing and Regulation

#### WEATHER MODIFICATION ADV COMMITTEE

#### Description and Justification for Continuation/Consequences of Abolishing

The Weather Modification Advisory Committee advises the Department and makes recommendations to the Department concerning weather modification licenses and permits, legislation, policies, administration, research, and other matters related to the Department's duties, powers, or functions under the Weather Modification Program.

The five member committee is appointed by the Chairman of the Texas Commission of Licensing and Regulation, with the approval of the Commission and represents diverse geographic and professional interests within Texas. The Weather Modification Program was transferred to the Texas Department of Licensing and Regulation from the Texas Commission on Environmental Quality by the 77th Legislature.

The Commission will evaluate the effectiveness of the Committee in September 2006.

# Agency Code: 452 Agency: Department of Licensing and Regulation

## **BOARD OF BOILER RULES**

Code, §755.015
NDUCT INSPECTIONS

Advisory Committee Costs	Expended 2003	Estimated 2004	Budgeted 2005	Requested 2006	Requested 2007
Committee Members Direct Expenses Travel	\$3,600	\$0	\$0	\$5,400	\$5,400
Other Expenditures in Support of Committee Activities Personnel	500	888	2,073	1,878	1,878
Total, Committee Expenditures	\$4,100	\$888	\$2,073	\$7,278	\$7,278
Method of Financing GENERAL REVENUE FUND	\$4,100	\$888	\$2,073	\$7,278	\$7,278
Total, Method of Financing	\$4,100	\$888	\$2,073	\$7,278	\$7,278
Meetings Per Fiscal Year	4	1	3	3	3

Date: 8/18/2004 Time: 11:47:22AM

Date: 8/18/2004 Time: 11:47:22AM

#### Agency Code: 452 Agency: Department of Licensing and Regulation

#### **BOARD OF BOILER RULES**

#### Description and Justification for Continuation/Consequences of Abolishing

The Board of Boiler Rules was established by Chapter 755 of the Health and Safety Code to advise the Commission on adopting rules and definitions relating to the safe construction, installation, inspection, operating limits, alterations, and repair of boilers and appurtenances. The Board also makes fee recommendations to the Commission. These functions are essential to the agency's goal of ensuring continued safe operation of boilers in Texas.

The nine member Board consists of three owners or users of boilers, three representatives of insurers of boilers, one manufacturer or installer of boilers, one representative of organizations that repair or alter boilers and one representative of a labor union. Members serve six-year terms and are appointed by the Chairman of the Texas Commission of Licensing and Regulation, with the approval of the Commission. The Executive Director serves as an ex officio member of the Board. The Board provides highly technical expertise and gives advice from several viewpoints not represented within the Department and is essential to ensuring the safe operation of boilers in the State of Texas. The Commission will evaluate the effectiveness of the Board and need for its services in September 2006.

# Agency Code: 452 Agency: Department of Licensing and Regulation

## ELECTRICAL SAFETY & LICENSING ADV

Statutory Authorization:	Occupations	s Code, §1305.054
Number of Members:	9	
Committee Status:	Ongoing	
Date Created:	09/01/2003	
Date to Be Abolished:	09/01/2006	
Strategy (Strategies):	2-1-1	CONDUCT INSPECTIONS

Advisory Committee Costs	Expended 2003	Estimated 2004	Budgeted 2005	Requested 2006	Requested 2007
Committee Members Direct Expenses Travel	\$0	\$0	\$0	\$7,200	\$7,200
Other Expenditures in Support of Committee Activities Personnel	0	3,552	2,764	2,504	2,504
<b>Total, Committee Expenditures</b>	\$0	\$3,552	\$2,764	\$9,704	\$9,704
Method of Financing GENERAL REVENUE FUND Total Mathed of Financing	\$0 <b>\$0</b>	\$3,552 <b>\$3,552</b>	\$2,764 <b>\$2,764</b>	\$9,704 <b>\$9,704</b>	\$9,704 <b>\$9,704</b>
Total, Method of Financing			\$2,704	\$9,70 <del>4</del>	\$9,704
Meetings Per Fiscal Year	0	4	4	4	4

Date: 8/18/2004 Time: 11:47:22AM

## Agency Code: 452 Agency: Department of Licensing and Regulation

#### ELECTRICAL SAFETY & LICENSING ADV

#### Description and Justification for Continuation/Consequences of Abolishing

The Electrical Safety and Licensing Advisory Board was established by Chapter 1305 of the Texas Occupations Code to advise the Texas Commission of Licensing and Regulation (Commission) on rules, enforcement, administration, and fees in the Electrical Safety Program. The Board provides technical input on examinations, applicant qualifications, and the industry's viewpoint is invaluable to this process. Without the Board's expertise and recommendations the Department would require additional staff to research, develop, and evaluate examinations.

The nine member board consists of three master electricians, three journeyman electricians and three public members. Two of these members are affiliated with a statewide association of electrical contractors not affiliated with a labor organization; three members are affiliated with a labor organization, one member who is not affiliated with a statewide association of electrical contractors or with a labor organization; and one member who is affiliated with a historically underutilized business. Members serve staggered six-year terms and are appointed by the Chairman of the Texas Commission of Licensing and Regulation, with the approval of the Commission.

The Commission will evaluate the effectiveness of the Board and need for its services in September 2007.

# Agency Code: 452 Agency: Department of Licensing and Regulation

## MEDICAL ADVISORY COMMITTEE

Statutory Authorization:	Occupations	s Code, §2052.055
Number of Members:	7	
Committee Status:	Ongoing	
Date Created:	01/01/2004	
Date to Be Abolished:	09/01/2006	
Strategy (Strategies):	2-1-1	CONDUCT INSPECTIONS

Advisory Committee Costs	Expended 2003	Estimated 2004	Budgeted 2005	Requested 2006	Requested 2007
Committee Members Direct Expenses Travel	\$0	\$0	\$0	\$4,200	\$4,200
Other Expenditures in Support of Committee Activities Personnel	0	0	1,384	1,878	1,878
Total, Committee Expenditures	\$0	\$0	\$1,384	\$6,078	\$6,078
Method of Financing GENERAL REVENUE FUND	\$0	\$0	\$1,384	\$6,078	\$6,078
Total, Method of Financing	\$0	\$0	\$1,384	\$6,078	\$6,078
Meetings Per Fiscal Year	0	0	2	3	3

## Agency Code: 452 Agency: Department of Licensing and Regulation

## MEDICAL ADVISORY COMMITTEE

#### Description and Justification for Continuation/Consequences of Abolishing

The Medical Advisory Committee was established by the 78th Legislature to advise the Commission on health and safety matters relating to combative sports including physical tests for contestants and registration requirements for ringside physicians.

The seven member committee consists of one trauma specialist, one ophthalmologist, one sports doctor, one neurologist, one emergency medical technician and two public members. Members are appointed by the Chairman of the Texas Commission of Licensing and Regulation, with the approval of the Commission. This new Committee has been appointed but has not yet met.

The Commission will evaluate the effectiveness of the committee and the need for its services by September, 2007.

# Agency Code: 452 Agency: Department of Licensing and Regulation

## SERVICE CONTRACT PROVIDERS ADV BRD

Statutory Authorization:	Occupations	Code, §1304.055
Number of Members:	6	
Committee Status:	Ongoing	
Date Created:	09/01/1999	
Date to Be Abolished:	09/01/2006	
Strategy (Strategies):	2-1-1	CONDUCT INSPECTIONS

Advisory Committee Costs	Expended 2003	Estimated 2004	Budgeted 2005	Requested 2006	Requested 2007
Committee Members Direct Expenses Travel	\$0	\$0	\$0	\$1,200	\$1,200
Other Expenditures in Support of Committee Activities Personnel	0	0	692	626	626
Total, Committee Expenditures	\$0	\$0	\$692	\$1,826	\$1,826
Method of Financing GENERAL REVENUE FUND	\$0	\$0	\$692	\$1,826	\$1,826
Total, Method of Financing	\$0	\$0	\$692	\$1,826	\$1,826
Meetings Per Fiscal Year	0	0	1	1	1

## Agency Code: 452 Agency: Department of Licensing and Regulation

#### SERVICE CONTRACT PROVIDERS ADV BRD

#### Description and Justification for Continuation/Consequences of Abolishing

The Service Contract Provider Advisory Board was established by statute to advise the Commission on rules, administration, enforcement and fees in the Service Contract Provider program.

The six member Board consists of two members who are officers, directors, or employees of a provider of a service contracts approved by the Executive Director; two members who are officers, directors, or employees of a retail outlet or other entity located in this state that provides to consumers service contracts approved by the Executive Director for sale to consumers; one member who is an officer, director, or employee of an entity approved by the Texas Department of Insurance to sell reimbursement insurance policies; and one member who is a resident of this state who has, as a consumer, a service contract in force in Texas that is issued by a registered provider. Members serve three-year terms and are appointed by the Chairman of the Texas Commission of Licensing and Regulation, with the approval of the Commission. The Executive Director or the Executive Director's designee serves as an ex officio nonvoting member of the Board. The Commission relies on the Board to assist in the development of rules and standards, and provide technical input. The Commission will evaluate the effectiveness of the Board and need for its services in September 2006.

Agency Code: 452 Agency: Department of Licensing and Regulation

## VEHICLE PROTECTION PROD WARRANTORS

Statutory Authorization:	Article 9035	5, §5
Number of Members:	6	
Committee Status:	Ongoing	
Date Created:	09/01/1977	
Date to Be Abolished:	09/01/2006	
Strategy (Strategies):	2-1-1	CONDUCT INSPECTIONS

Advisory Committee Costs	Expended 2003	Estimated 2004	Budgeted 2005	Requested 2006	Requested 2007
Committee Members Direct Expenses Travel	\$0	\$0	\$0	\$1,200	\$1,200
Other Expenditures in Support of Committee Activities Personnel	0	0	0	0	0
Total, Committee Expenditures	\$0	\$0	\$0	\$1,200	\$1,200
Method of Financing GENERAL REVENUE FUND <b>Total, Method of Financing</b>	\$0 <b>\$0</b>	\$0 <b>\$0</b>	\$0 <b>\$0</b>	\$1,200 <b>\$1,200</b>	\$1,200 <b>\$1,200</b>
<i>,</i>		φU		\$1,200	<b>\$1,200</b>
Meetings Per Fiscal Year	0	0	0	1	1

Date: 8/18/2004 Time: 11:47:22AM

## Agency Code: 452 Agency: Department of Licensing and Regulation

#### VEHICLE PROTECTION PROD WARRANTORS

#### Description and Justification for Continuation/Consequences of Abolishing

The Vehicle Protection Product Warrantor Advisory Board Service Contract Provider Advisory Board was established by statute to advise the Commission on rules, administration, enforcement and fees in the Vehicle Protection Product Warrantor program.

The six member Board consists of two members who are officers, directors, or employees of a warrantor who has been approved or expects to be approved by the department; two members who are officers, directors, or employees of a retail outlet or other entity located in this state that sells vehicle protection products and is approved or expected to be approved by the department; two members who are residents of this state and, at the time of appointment, are consumers of vehicle protection products issued by warrantors registered or expected to be registered under this article. Members serve six-year terms and are appointed by the Chairman of the Texas Commission of Licensing and Regulation, with the approval of the Commission. The Executive Director or the Executive Director's designee serves as an ex officio nonvoting member of the Board. The Commission relies on the Board to assist in the development of rules and standards, and provide technical input.

The Commission will evaluate the effectiveness of the Board and need for its services in September 2006.

# **7.A. INDIRECT ADMINISTRATIVE AND SUPPORT COSTS** 79th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

# DATE: 8/18/2004 TIME : 11:47:50AM

Agency of	code: <b>452</b>	Agency name: <b>Depa</b>	rtment of Licer	nsing and Regulat	tion		
Strategy	7		Exp 2003	Est 2004	Bud 2005	BL 2006	BL 2007
1-1-1	Issue Licenses, Registrations, & Cert	tificates to Qualified Indivi	duals				
OBJEC	IS OF EXPENSE:						
1001	SALARIES AND WAGES	\$	86,942 \$	5 143,844	\$ 258,857	\$ 284,817	\$ 289,378
1002	OTHER PERSONNEL COSTS		4,869	5,146	24,727	16,796	16,123
2001	PROFESSIONAL FEES AND SERVICES		1,096	9,818	9,224	1,543	1,537
2003	CONSUMABLE SUPPLIES		842	1,219	2,318	2,442	2,433
2004	UTILITIES		153	248	388	437	435
2005	TRAVEL		450	1,025	1,605	1,480	1,474
2006	RENT - BUILDING		28	61	48	614	612
2007	<b>RENT - MACHINE AND OTHER</b>		589	862	1,284	1,522	1,516
2009	OTHER OPERATING EXPENSE		6,755	53,868	56,324	19,485	16,664
5000	CAPITAL EXPENDITURES		104	9,195	2,676	5,355	0
	Total, Objects of Expense	\$	101,828 \$	5 225,286	\$ 357,451	\$ 334,491	\$ 330,172
METHO	DD OF FINANCING:						
1	GENERAL REVENUE FUND		99,446	222,018	352,331	329,098	324,799
666	APPROPRIATED RECEIPTS		105	86	134	141	140
777	INTERAGENCY CONTRACTS		2,277	3,182	4,986	5,252	5,233
898	AUCTION EDUC & REC TRUST		0	0	0	0	0
	Total, Method of Financing	\$	101,828 \$	5 225,286	\$ 357,451	\$ 334,491	\$ 330,172
FULL T	IME EQUIVALENT POSITIONS		1.7	3.4	5.3	5.5	5.5

# **Method of Allocation**

Indirect administrative and support costs are allocated proportionately among all strategies on the basis of budget size for each fiscal year. This method was selected because this agency is labor-intensive and the administrative demands are closely related to budget size.

79th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

# DATE: 8/18/2004 TIME : 11:48:05AM

Agency of	code: <b>452</b>	Agency name: <b>Depa</b>	rtment of Lic	ensing	g and Regulat	tion			
Strategy	7		Exp 2003		Est 2004		Bud 2005	BL 2006	BL 2007
1-1-2	License Businesses and Facilities								
OBJEC	<b>IS OF EXPENSE:</b>								
1001	SALARIES AND WAGES	\$	67,662	\$	96,540	\$	93,103	\$ 90,138	\$ 92,325
1002	OTHER PERSONNEL COSTS		3,790		3,453		8,894	5,315	5,144
2001	PROFESSIONAL FEES AND SERVICES		853		6,589		3,318	488	490
2003	CONSUMABLE SUPPLIES		656		818		834	773	776
2004	UTILITIES		119		166		140	138	139
2005	TRAVEL		350		688		577	468	470
2006	RENT - BUILDING		21		41		17	194	195
2007	RENT - MACHINE AND OTHER		459		579		462	482	484
2009	OTHER OPERATING EXPENSE		5,257		36,153		20,257	6,167	5,316
5000	CAPITAL EXPENDITURES		81		6,171		962	1,695	0
	Total, Objects of Expense	\$	79,248	\$	151,198	\$	128,564	\$ 105,858	\$ 105,339
METHO	D OF FINANCING:								
1	GENERAL REVENUE FUND		77,394		149,005		126,723	104,151	103,625
666	APPROPRIATED RECEIPTS		82		57		48	45	45
777	INTERAGENCY CONTRACTS		1,772		2,136		1,793	1,662	1,669
898	AUCTION EDUC & REC TRUST		0		0		0	0	0
	Total, Method of Financing	\$	79,248	\$	151,198	\$	128,564	\$ 105,858	\$ 105,339
FULL T	IME EQUIVALENT POSITIONS		1.4		2.3		1.9	1.8	1.8

# Method of Allocation

Indirect administrative and support costs are allocated proportionately amoung all strategies on the basis of budget size for each fiscal year. This method was selected because this agency is labor-intensive and the administrative demands are closely related to budget size.

79th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

# DATE: 8/18/2004 TIME : 11:48:05AM

Agency of	code: <b>452</b>	Agency name: <b>Depa</b>	rtment of Lic	ensing	and Regulat	tion					
Strategy	7		Exp 2003		Est 2004		Bud 2005		BL 2006		BL 2007
1-1-3	Administer Exams to Applicants										
OBJEC	<b>IS OF EXPENSE:</b>										
1001	SALARIES AND WAGES	\$	55,234	\$	71,530	\$	67,996	\$	65,256	\$	66,640
1002	OTHER PERSONNEL COSTS		3,093		2,559		6,495		3,848		3,713
2001	PROFESSIONAL FEES AND SERVICES		697		4,882		2,423		353		354
2003	CONSUMABLE SUPPLIES		535		606		609		559		560
2004	UTILITIES		97		123		102		100		100
2005	TRAVEL		286		509		422		339		340
2006	RENT - BUILDING		18		30		13		141		141
2007	<b>RENT - MACHINE AND OTHER</b>		374		429		337		349		349
2009	OTHER OPERATING EXPENSE		4,292		26,789		14,794		4,465		3,837
5000	CAPITAL EXPENDITURES		66		4,572		703		1,227		0
	Total, Objects of Expense	\$	64,692	\$	112,029	\$	93,894	\$	76,637	\$	76,034
METHO	D OF FINANCING:										
1	GENERAL REVENUE FUND		63,178		110,405		92,549		75,402		74,797
666	APPROPRIATED RECEIPTS		67		42		35		32		32
777	INTERAGENCY CONTRACTS		1,447		1,582		1,310		1,203		1,205
898	AUCTION EDUC & REC TRUST		0		0		0		0		0
	Total, Method of Financing	\$	64,692	\$	112,029	\$	93,894	\$	76,637	\$	76,034
FULL T	IME EQUIVALENT POSITIONS		1.1		1.6		1.4		1.3		1.3

# Method of Allocation

Indirect administrative and support costs are allocated proportionately among all strategies on the basis of budget size for each fiscal year. This method was selected because this agency is labor-intensive and the administrative demands are closely related to budget size.

# 7.A. INDIRECT ADMINISTRATIVE AND SUPPORT COSTS

79th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

# DATE: 8/18/2004 TIME : 11:48:05AM

Agency of	code: <b>452</b>	Agency name: Depar	Agency name: Department of Licensing and Regulation								
Strategy	7		Exp 2003		Est 2004		Bud 2005		BL 2006		BL 2007
1-1-4	Develop Continuing Education and I	Provide Customer Service									
OBJEC	IS OF EXPENSE:										
1001	SALARIES AND WAGES	\$	27,770	\$	96,733	\$	141,953	\$	136,183	\$	138,856
1002	OTHER PERSONNEL COSTS		1,555		3,460		13,560		8,031		7,736
2001	PROFESSIONAL FEES AND SERVICES		350		6,602		5,059		738		738
2003	CONSUMABLE SUPPLIES		269		820		1,271		1,167		1,167
2004	UTILITIES		49		167		213		209		209
2005	TRAVEL		144		689		880		708		707
2006	RENT - BUILDING		9		41		26		294		294
2007	<b>RENT - MACHINE AND OTHER</b>		188		580		704		728		728
2009	OTHER OPERATING EXPENSE		2,158		36,226		30,887		9,315		7,996
5000	CAPITAL EXPENDITURES		33		6,183		1,467		2,561		0
	Total, Objects of Expense	\$	32,525	\$	151,501	\$	196,020	\$	159,934	\$	158,431
METHO	D OF FINANCING:										
1	GENERAL REVENUE FUND		31,765		149,304		193,213		157,356		155,853
666	APPROPRIATED RECEIPTS		33		57		73		67		67
777	INTERAGENCY CONTRACTS		727		2,140		2,734		2,511		2,511
898	AUCTION EDUC & REC TRUST		0		0		0		0		0
	Total, Method of Financing	\$	32,525	\$	151,501	\$	196,020	\$	159,934	\$	158,431
FULL T	IME EQUIVALENT POSITIONS		0.6		2.3		2.9		2.7		2.7

# Method of Allocation

Indirect administrative and support costs are allocated proportionately among all strategies on the basis of budget size for each fiscal year. This method was selected because this agency is labor-intensive and the administrative demands are closely related to budget size.

# **7.A. INDIRECT ADMINISTRATIVE AND SUPPORT COSTS** 79th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

# DATE: 8/18/2004 TIME : 11:48:05AM

Agency	code: <b>452</b>	Agency name: <b>Depa</b>	rtment of Lic	ensin	g and Regulat	tion			
Strategy	y		Exp 2003		Est 2004		Bud 2005	BL 2006	BL 2007
2-1-1	Enforce Laws by Conducting Routing	ne, Complex, & Special Ins	pections						
OBJEC	TS OF EXPENSE:								
1001	SALARIES AND WAGES	\$	764,324	\$	695,209	\$	764,148	\$ 836,409	\$ 853,255
1002	OTHER PERSONNEL COSTS		42,807		24,869		72,993	49,322	47,539
2001	PROFESSIONAL FEES AND SERVICES		9,639		47,449		27,230	4,531	4,533
2003	CONSUMABLE SUPPLIES		7,405		5,894		6,842	7,170	7,172
2004	UTILITIES		1,345		1,197		1,145	1,283	1,284
2005	TRAVEL		3,958		4,951		4,740	4,345	4,347
2006	RENT - BUILDING		243		292		143	1,804	1,805
2007	<b>RENT - MACHINE AND OTHER</b>		5,179		4,168		3,792	4,468	4,470
2009	OTHER OPERATING EXPENSE		59,382		260,346		166,267	57,230	49,130
5000	CAPITAL EXPENDITURES		913		44,440		7,899	15,725	0
	Total, Objects of Expense	\$	895,195	\$	1,088,815	\$	1,055,199	\$ 982,287	\$ 973,535
METHO	DD OF FINANCING:								
1	GENERAL REVENUE FUND		874,253		1,073,024		1,040,084	966,449	957,690
666	APPROPRIATED RECEIPTS		922		413		396	414	415
777	INTERAGENCY CONTRACTS		20,020		15,378		14,719	15,424	15,430
898	AUCTION EDUC & REC TRUST		0		0		0	0	0
	Total, Method of Financing	\$	895,195	\$	1,088,815	\$	1,055,199	\$ 982,287	\$ 973,535
FULL T	FULL TIME EQUIVALENT POSITIONS		15.2		16.3		15.6	16.3	16.3

# **Method of Allocation**

Indirect administrative and support costs are allocated proportionately among all strategies on the basis of budget size for each fiscal year. This method was selected because this agency is labor-intensive and the administrative demands are closely related to budget size.

79th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

# DATE: 8/18/2004 TIME : 11:48:05AM

Agency of	code: <b>452</b>	Agency name: <b>Depa</b>	rtment of Licensi	ing and Regulat	tion			
Strategy	ÿ		Exp 2003	Est 2004		Bud 2005	BL 2006	BL 2007
2-1-2	Perform Building Plan Reviews							
OBJEC	IS OF EXPENSE:							
1001	SALARIES AND WAGES	\$	157,117 \$	158,094	\$	151,093	\$ 147,223	\$ 151,085
1002	OTHER PERSONNEL COSTS		8,800	5,655		14,433	8,682	8,418
2001	PROFESSIONAL FEES AND SERVICES		1,982	10,790		5,384	798	803
2003	CONSUMABLE SUPPLIES		1,522	1,340		1,353	1,262	1,270
2004	UTILITIES		276	272		226	226	227
2005	TRAVEL		814	1,126		937	765	770
2006	RENT - BUILDING		50	67		28	318	320
2007	<b>RENT - MACHINE AND OTHER</b>		1,065	948		750	787	792
2009	OTHER OPERATING EXPENSE		12,206	59,204		32,875	10,071	8,698
5000	CAPITAL EXPENDITURES		188	10,106		1,562	2,768	0
	Total, Objects of Expense	\$	184,020 \$	247,602	\$	208,641	\$ 172,900	\$ 172,383
METHO	DD OF FINANCING:							
1	GENERAL REVENUE FUND		179,715	244,011		205,653	170,112	169,578
666	APPROPRIATED RECEIPTS		189	94		78	73	73
777	INTERAGENCY CONTRACTS		4,116	3,497		2,910	2,715	2,732
898	AUCTION EDUC & REC TRUST		0	0		0	0	0
	Total, Method of Financing	\$	184,020 \$	247,602	\$	208,641	\$ 172,900	\$ 172,383
FULL T	IME EQUIVALENT POSITIONS		3.1	3.7		3.1	2.9	2.9

# Method of Allocation

Indirect administrative and support costs are allocated proportionately among all strategies on the basis of budget size for each fiscal year. This method was selected because this agency is labor-intensive and the administrative demands are closely related to budget size.

# **7.A. INDIRECT ADMINISTRATIVE AND SUPPORT COSTS** 79th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

# DATE: 8/18/2004 TIME : 11:48:05AM

Agency of	code: <b>452</b>	Agency name: <b>Depa</b>	rtment of Licensi	ing and Regulat	tion			
Strategy	7		Exp 2003	Est 2004	Bud 2005	;	BL 2006	BL 2007
2-1-3	Enforce Compliance via Settlement,	, Prosecution, Penalty and S	Sanction					
OBJEC	<b>IS OF EXPENSE:</b>							
1001	SALARIES AND WAGES	\$	137,584 \$	219,259	\$ 236,227	\$	243,832	\$ 246,661
1002	OTHER PERSONNEL COSTS		7,706	7,843	22,565	i	14,379	13,743
2001	PROFESSIONAL FEES AND SERVICES		1,735	14,965	8,418	5	1,321	1,310
2003	CONSUMABLE SUPPLIES		1,333	1,858	2,115	i	2,090	2,074
2004	UTILITIES		242	377	354	Ļ	374	371
2005	TRAVEL		712	1,562	1,465	i	1,267	1,257
2006	RENT - BUILDING		44	92	44	Ļ	526	522
2007	<b>RENT - MACHINE AND OTHER</b>		932	1,314	1,172	2	1,303	1,293
2009	OTHER OPERATING EXPENSE		10,690	82,113	51,400	)	16,680	14,202
5000	CAPITAL EXPENDITURES		164	14,015	2,442		4,585	0
	Total, Objects of Expense	\$	161,142 \$	343,398	\$ 326,202	\$	286,357	\$ 281,433
METHO	DD OF FINANCING:							
1	GENERAL REVENUE FUND		157,372	338,418	321,530	)	281,740	276,853
666	APPROPRIATED RECEIPTS		166	130	122	2	121	120
777	INTERAGENCY CONTRACTS		3,604	4,850	4,550	)	4,496	4,460
898	AUCTION EDUC & REC TRUST		0	0	C	)	0	0
	Total, Method of Financing	\$	161,142 \$	343,398	\$ 326,202	<u>\$</u>	286,357	\$ 281,433
FULL T	FULL TIME EQUIVALENT POSITIONS		2.7	5.1	4.8	5	4.8	4.7

# **Method of Allocation**

Indirect administrative and support costs are allocated proportionately among all strategies on the basis of budget size for each fiscal year. This method was selected because this agency is labor-intensive and the administrative demands are closely related to budget size.

79th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

# DATE: 8/18/2004 TIME : 11:48:05AM

Agency of	code: <b>452</b>	Agency name: Depa	rtment of Lice	ensing and Reg	ilation				
Strategy	7		Exp 2003	Est 20	)4	Bud 2005	Bud 2005		BL 2007
2-1-4	Investigate Complaints								
OBJEC	<b>IS OF EXPENSE:</b>								
1001	SALARIES AND WAGES	\$	210,566	\$ 203,5	58 \$	221,459	\$	217,182	\$ 222,764
1002	OTHER PERSONNEL COSTS		11,793	7,23	32	21,155		12,807	12,411
2001	PROFESSIONAL FEES AND SERVICES		2,656	13,8	94	7,892		1,176	1,183
2003	CONSUMABLE SUPPLIES		2,040	1,72	25	1,983		1,862	1,873
2004	UTILITIES		371	3:	50	332		333	335
2005	TRAVEL		1,090	1,43	50	1,374		1,128	1,135
2006	RENT - BUILDING		67	:	36	41		469	471
2007	RENT - MACHINE AND OTHER		1,427	1,22	20	1,099		1,161	1,167
2009	OTHER OPERATING EXPENSE		16,358	76,23	35	48,185		14,858	12,828
5000	CAPITAL EXPENDITURES		252	13,0	2	2,289		4,084	0
	Total, Objects of Expense	\$	246,620	\$ 318,8	2 \$	305,809	\$	255,060	\$ 254,167
METHO	DD OF FINANCING:								
1	GENERAL REVENUE FUND		240,851	314,19	98	301,429		250,948	250,031
666	APPROPRIATED RECEIPTS		254	12	21	114		107	108
777	INTERAGENCY CONTRACTS		5,515	4,50	)3	4,266		4,005	4,028
898	AUCTION EDUC & REC TRUST		0		0	0		0	0
	Total, Method of Financing	\$	246,620	\$318,8	2 \$	305,809	\$	255,060	\$ 254,167
FULL T	IME EQUIVALENT POSITIONS		4.2	4	.8	4.5		4.2	4.3

# Method of Allocation

Indirect administrative and support costs are allocated proportionately among all strategies on the basis of budget size for each fiscal year. This method was selected because this agency is labor-intensive and the administrative demands are closely related to budget size.

Automated Budget and Evaluation System of Texas (ABEST)

DATE: 8/18/2004 TIME : 11:48:05AM

Agency code:	452	Agency name: Department of Licen	sing and Regulation	n		
		Exp 2003	Est 2004	Bud 2005	BL 2006	BL 2007
GRAND TO	ΓALS					
Objects of Exp	pense					
1001	SALARIES AND WAGES	\$1,507,199	\$1,684,777	\$1,934,836	\$2,021,040	\$2,060,964
1002	OTHER PERSONNEL COSTS	\$84,413	\$60,267	\$184,822	\$119,180	\$114,827
2001	PROFESSIONAL FEES AND SERVICES	\$19,008	\$114,989	\$68,948	\$10,948	\$10,948
2003	CONSUMABLE SUPPLIES	\$14,602	\$14,280	\$17,325	\$17,325	\$17,325
2004	UTILITIES	\$2,652	\$2,900	\$2,900	\$3,100	\$3,100
2005	TRAVEL	\$7,804	\$12,000	\$12,000	\$10,500	\$10,500
2006	RENT - BUILDING	\$480	\$710	\$360	\$4,360	\$4,360
2007	<b>RENT - MACHINE AND OTHER</b>	\$10,213	\$10,100	\$9,600	\$10,800	\$10,799
2009	OTHER OPERATING EXPENSE	\$117,098	\$630,934	\$420,989	\$138,271	\$118,671
5000	CAPITAL EXPENDITURES	\$1,801	\$107,694	\$20,000	\$38,000	\$0
r	Total, Objects of Expense	\$1,765,270	\$2,638,651	\$2,671,780	\$2,373,524	\$2,351,494
Method of Fir	nancing					
1	GENERAL REVENUE FUND	\$1,723,974	\$2,600,383	\$2,633,512	\$2,335,256	\$2,313,226
666	APPROPRIATED RECEIPTS	\$1,818	\$1,000	\$1,000	\$1,000	\$1,000
777	INTERAGENCY CONTRACTS	\$39,478	\$37,268	\$37,268	\$37,268	\$37,268
898	AUCTION EDUC & REC TRUST	\$0	\$0	\$0	\$0	\$0
<b>r</b>	Total, Method of Financing	\$1,765,270	\$2,638,651	\$2,671,780	\$2,373,524	\$2,351,494
]	Full-Time-Equivalent Positions (FTE)	30.0	39.5	39.5	39.5	39.5