

**TEXAS DEPARTMENT OF INSURANCE
DIVISION OF WORKERS' COMPENSATION**

Quarterly Insurance Carrier Meeting
October 22, 2008
9:30 a.m. to 11:30 a.m.

AGENDA

Item	Presenter
Welcome	Matt Zurek, Deputy Executive Commissioner Policy & Research
Complaint Data Update	Teresa Carney, Director System Monitoring & Oversight
Enforcement Update	Terra Thomas, Team Lead DWC Enforcement
Medical Fee Dispute Resolution Update	Mary Landrum, Director Health Care Business Management
Performance Based Oversight Update	Teresa Carney
FY 2008 Audit Results and FY 2009 Audit Plan	Teresa Carney
Miscellaneous Topics <ul style="list-style-type: none">• eBill Data Request• Medical Bill monitoring• ODG- office visits	Matt Zurek and staff
Q & A	Teresa Carney
Closing	Teresa Carney