

**TEXAS DEPARTMENT OF INSURANCE  
DIVISION OF WORKERS' COMPENSATION**

Quarterly Insurance Carrier Meeting  
April 23, 2008  
9:30 a.m. to 11:30 a.m.

**AGENDA**

<b>Item</b>	<b>Presenter</b>
Welcome	Matt Zurek, Deputy Executive Commissioner Policy & Research
Complaint Data Overview	Teresa Carney, Director System Monitoring & Oversight
Enforcement Overview	Amy Morehouse, Manager DWC Enforcement
Performance Based Oversight Update	Teresa Carney
Audit Update	Darrell Cooper, Manager Audits & Investigations
<ul style="list-style-type: none"><li>• Medical Bill Documentation</li><li>• Audits conducted on health care providers by insurance carriers</li><li>• DWC 32</li></ul>	Matt Zurek
Q & A	Teresa Carney
Closing	Teresa Carney