## TEXAS DEPARTMENT OF INSURANCE DIVISION OF WORKERS' COMPENSATION

Quarterly Insurance Carrier Meeting January 23, 2008 9:30 a.m. to 11:30 a.m.

## AGENDA

Item	Presenter
Welcome	Teresa Carney, Director
	System Monitoring & Oversight
Complaint Data Overview	Teresa Carney
Enforcement Process	Amy Morehouse, Manager
Overview	DWC Enforcement
Electronic Data	Allen McDonald, Director
	Information Management Services
E-Bill	Allen McDonald
Performance Based Oversight	Teresa Carney
Planning	
Workers' Compensation	Margaret Lazaretti, Deputy Commissioner
Network questions	Health and Workers' Compensation Network
	Certification and Quality Assurance
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General Q & A	Teresa Carney
Closing	Teresa Carney
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