

Workers' Compensation in Texas

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Information for Injured Employees from the Division of Workers' Compensation

Who is the Division of Workers' Compensation?

The Texas Department of Insurance, Division of Workers' Compensation (TDI-DWC) is a state agency that regulates the delivery of workers' compensation benefits to injured employees and to eligible family members of employees killed on the job. The TDI-DWC also helps resolve disputes about claims and provides workplace safety and health services. The TDI-DWC does not pay benefits. Benefits are paid by workers' compensation insurance companies, by employers certified by the TDI-DWC to self-insure, or by self-insured governmental entities.

What is Workers' Compensation?



Workers' compensation is a state-regulated insurance program that pays your medical bills and replaces a portion of your lost wages if:

- you are injured at work or have a work-related illness; and
- your employer has workers' compensation insurance under the Texas Workers' Compensation Act.

Workers' compensation will pay for the medical treatment of your work-related injury or illness if:

- your employer has workers' compensation insurance coverage under the Texas Workers' Compensation Act; and
- your injury occurs at work or you have an illness related to your job

Workers' compensation will also replace a portion of your lost wages if:

- your work-related injury or illness causes you to lose all or some of your wages for more than seven (7) days from one or more jobs.

This publication is a summary and is presented for informational purposes only. It is not a substitute for the statute and TDI-DWC rules. For questions about TDI-DWC rules, please call Customer Assistance at 1-800-252-7031. CS05-002H(7-09)

Contact Information for the Central and Local TDI-DWC Offices

Central Office

7551 Metro Center Drive, Suite 100
Austin, TX, 78744-1609
(512) 804-4000

Abilene

1290 S. Willis, Suite 102
Abilene, TX 79605-4064
(325) 695-4992

Amarillo

7112 IH-40, West, Bldg. D
Amarillo, TX 79106-2503
(806) 351-1222

Austin

4616 West Howard Lane, Suite 130
Austin, Texas 78728-6300
(512) 933-1899

Beaumont

Concord Square Office Park
6430 Concord Rd.
Beaumont, TX 77708-4315
(409) 899-5589

Bryan/College Station

4001 East 29th Street, Suite 185
Bryan, TX 77802-4211
(979) 268-6766

Corpus Christi

5155 Flynn Parkway, Suite 218
Corpus Christi, TX 78411
(361) 883-2551

For further assistance, call

1-800-252-7031

or visit

www.tdi.state.tx.us

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Dallas

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Dallas, TX 75235
(214) 350-9299

Mail Correspondence to:

P. O. Box 45790
Dallas, TX 75245-0790

Denton

Dallas Dr. Tech Center
625 Dallas Dr., Suite 475
Denton, TX 76205-7289
(940) 380-1400

El Paso

El Paso State Office Building
401 Franklin Avenue, Suite 330
El Paso, Texas 79901-1210
(915) 834-7000

Fort Worth

6900 Anderson Blvd., Suite 200
Fort Worth, TX 76120-3011
(817) 446-4488

Houston-East

Elias Ramirez Building
5425 Polk Street, Suite 130
Houston, TX 77023
(713) 924-2200

Houston-West

507 North Sam Houston Parkway East
Suite 600
Houston, TX 77060-4012
(281) 260-3035

Laredo

5420 Springfield Avenue
Laredo, TX 78041-3605
(956) 718-2040

Lubbock

22 Briercroft Office Park, Suite A
Lubbock, TX 79412-3089
(806) 744-4569

Lufkin

310 Harmony Drive, Suite 100
Lufkin, TX 75901
(936) 639-6425

Midland/Odessa

Executive Office Park
4500 West Illinois Avenue, Suite 315
Midland, TX 79703-5486
(432) 699-1281

Missouri City

2440 Texas Parkway, Suite 240
Missouri City, TX 77489-4085
(281) 403-7050

San Angelo

State of Texas Services Center
622 S. Oakes, Suite M
San Angelo, TX 76903-7013
(325) 657-0404

San Antonio

9514 Console Drive, Suite 200
San Antonio, TX 78229-2043
(210) 593-0070

Tyler

3800 Paluxy Drive, Suite 570
Tyler, TX 75703-1665
(903) 534-6250

Victoria

American General Building
3001 North Cameron Street
Victoria, TX 77901-3931
(361) 576-9612

Waco

Raleigh Building
801 Austin Ave., Suite 840
Waco, TX 76701-1937
(254) 755-7011

Weslaco

1108 Pike Blvd.
Weslaco, TX 78596-4651
(956) 447-4416

Wichita Falls

Chelsea Plaza
909 8th Street, Suite 112
Wichita Falls, TX 76301
(940) 767-2691