

**Texas Department of Insurance
Division of Workers' Compensation**

**Designated Doctor Automation Workgroup Meeting
Tippy Foster Room, TDI-DWC Metro Center
July 23, 2008
1:00 p.m. to 4:00 p.m.**

- To Attend Via Teleconference:**
1. Dial 1-877-226-9790,
2. Listen to the menu options, and
3. Enter access code: 9575214

TOPIC	PRESENTER
Introductions and Roles	Joe McElrath, Business Process Improvement
Feedback on New DWC Form-32	Kathy McMaster, Designated Doctor Scheduling
Discussion: Designated Doctor Scheduling Process – Options for Setting Appointments	Kathy McMaster, Designated Doctor Scheduling
Feedback on Appointment Coordination Process and Automation for Stakeholders	Genice Mancini, Business Process Improvement
Next Steps	Joe McElrath, Business Process Improvement