



NEWS

TEXAS DEPARTMENT OF HOUSING AND COMMUNITY AFFAIRS

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Sulphur Springs insurance executive Wisenbaker appointed to Manufactured Housing Division's Governing Board

(AUSTIN) — Governor Rick Perry has appointed Donnie Wisenbaker of Sulphur Springs to the Governing Board of the Texas Department of Housing and Community Affairs' (TDHCA) Manufactured Housing Division. The Board is responsible for setting policy for the Division and addressing a broad range of issues relating to the regulation of the state's manufactured housing industry.

Mr. Wisenbaker replaces Carlos Amaral of Plano on the Manufactured Housing Division's Governing Board, whose term expired. His appointment is subject to confirmation by the Texas Senate.

"I am honored to have been appointed to the Manufactured Housing Division Board," Wisenbaker said. "I hope my background as an insurance adjuster and my experience in manufactured housing claims will bring a useful perspective in serving the consumer and manufactured housing industry."

"We're excited about the appointment of Mr. Wisenbaker to our Governing Board," said Joe Garcia, TDHCA Manufactured Housing Division Executive Director. "His professional background, combined with his experience in setting and evaluating ethics and reporting standards, allows him to bring a valuable skill set to our board. The Division's staff and I look forward to a close, productive working relationship."

Wisenbaker is president of Wisenbaker, Inc., doing business as Frontier Adjusters, Inc., of Sulphur Springs, part of a national network of claims adjusters serving northeastern Texas and southeastern Oklahoma. He is also a member of the National Equipment and Business Builders Institute, a national organization promoting high standards of professional ethics in the practice of machine and business equipment appraisals.

The Manufactured Housing Division of TDHCA is responsible for regulating the manufactured housing industry in Texas. In addition to licensing those who build, sell, and install manufactured homes within the state, the Division issues and maintains records on ownership and location, inspects home installations, and investigates and oversees the resolution of consumer complaints.

The Division annually issues 96,000 statements of ownership and location (formerly referred to as titles), issues over 2,600 occupational licenses, resolves over 1,000 consumer complaints, and fields over 62,000 consumer phone calls.

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About the Texas Department of Housing and Community Affairs

The Texas Department of Housing and Community Affairs is the state agency responsible for affordable housing, community services, energy assistance, and colonia housing programs. The Department annually administers more than \$400 million through for-profit, nonprofit, and local government partnerships to deliver local housing and community-based opportunities and assistance to Texans in need.

About TDHCA's Manufactured Housing Division

The TDHCA Manufactured Housing Division licenses and regulates those who manufacture, sell, broker, and install manufactured homes. Since 1976, manufactured homes have been built to the rigorous requirements of a U.S. Department of Housing and Urban Development (HUD) code. Because of its regulatory nature, the TDHCA Manufactured Housing Division has its own board and executive director.