



NEW WAY TO RECEIVE CHILD SUPPORT

by Texas Attorney General Greg Abbott

THE TEXAS ATTORNEY GENERAL'S Child Support Division is committed to providing quality customer service and making sure child support payments reach families as quickly as possible. The Texas Debit Card gives parents a new way to receive child support.

The Texas Debit Card can be used for purchases at grocery stores and other merchant locations worldwide that take VISA debit cards. The card is safer and more convenient than cash or checks. Parents do not need a bank account to get the card.

The Texas Debit Card makes life easier for parents who receive child support because there is no worry about lost or stolen checks or wondering if a deposit has cleared.

Another benefit of the card is access to money throughout the month, even

while away from home. There is no waiting for checks to arrive in the mail, and fees to cash them are eliminated. The card can be used at thousands of locations worldwide. Also, there is a savings to taxpayers because the cost of mailing a check is eliminated.

Any parent who receives child support through the Texas Child Support Disbursement Unit in San Antonio is eligible for the Texas Debit Card. For more information, or to sign up for the card, call 1-866-729-6159 (toll free). Customer service representatives are available 24 hours a day, seven days a week. Once received, the card can be immediately activated by selecting a personal identification number using the instructions that accompany the debit card.

Parents can make two free cash withdrawals per month at any Wells Fargo automated teller machine. They can make two additional cash withdrawals without a fee from a teller at any bank displaying the VISA logo. Fees can be avoided by requesting cash back with a purchase.

For Web access to your account balance and transaction history, go to www.eppicard.com. Parents also can call the toll free number to check account balances and obtain transaction histories.

Using direct deposit or receiving a state check are still options for receiving your child support. If you have a bank account, please consider the convenience of direct deposit. To request a direct deposit form, call 1-866-729-6159.

POINTS TO REMEMBER



BENEFITS INCLUDE:

- Access to your money throughout the month
- Use of the card at thousands of locations worldwide
- No waiting for checks to arrive in the mail
- No fees to cash checks
- No cost to mail checks, saving tax payers money

CALL 1-866-729-6159 (toll-free) to:

- Sign up for the Texas Debit Card
- Obtain account balances and transaction histories
- Ask questions about the Texas Debit Card
- Sign up for direct deposit

Go to www.eppicard.com for account balance and transaction history.



ATTORNEY GENERAL OF TEXAS
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