

Texas Workforce Commission

2008 Annual Report

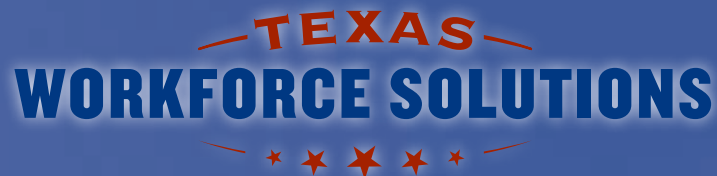


— TEXAS —
WORKFORCE SOLUTIONS



Texas Workforce Commission Mission

To promote and support a workforce system that offers employers, individuals, and communities the opportunity to achieve and sustain economic prosperity.



A Message From

The Commissioners

THE HONORABLE RICK PERRY
THE HONORABLE DAVID DEWHURST
THE HONORABLE SPEAKER OF THE HOUSE
MEMBERS OF THE TEXAS LEGISLATURE

Over the years, Texas has collected an impressive list of accolades and accomplishments for its favorable business climate, successful economic development initiatives, and continuous job growth. This year, *CNBC* and *CEO* magazine both ranked Texas as the best state in the nation for business. The Lone Star State is also now home to more Fortune 500 companies than any other state. *Business Facilities* magazine honored Texas with its State of the Year Award 2007 for having the most economically significant relocation and expansion projects. Texas led the nation in job growth adding 251,900 jobs in Fiscal Year (FY) 2008, nearly all the jobs added in the United States as a whole during this period.

Texas Workforce Solutions, comprised of the Texas Workforce Commission (TWC) and 28 local workforce development boards, has contributed to these successes through innovative workforce partnerships designed to meet the needs of Texas employers and workers.

In 2008, Texas Workforce Solutions provided more than 65,000 Texas workers with customized training through programs such as the Skills Development Fund, Workforce Investment Act (WIA) programs, Apprenticeship programs, and other skills training initiatives.

Though our national economy has faced unprecedented challenges in the past year, the Texas economy has shown strength and resilience. Texas led the nation in job growth in FY 2008, and unemployment rates in Texas have remained below national rates. Thanks to visionary leadership, fiscal responsibility, long-term planning, and sound economic development, Texas is in an enviable position. However, there are challenges that Texas must face to maintain its global competitive position and continue to spur job growth and economic progress.

Developing Texas' future workforce offers the best opportunity to build on the momentum of the state's growth and prosperity. TWC supports programs that target education for youth, with special emphasis on science, technology, engineering, and math (STEM) education programs, giving our youth a competitive knowledge



foundation for the high-skill, high-demand jobs that will grow our economy.

Through the newly established Texas Veterans Leadership Program (TVLP), TWC is committed to welcoming our service men and women home in the right way. TWC is in the unique position of assisting veterans returning from Iraq and Afghanistan transition into the workplace and civilian life, while at the same time directing them to additional community resources. Through TVLP, experienced veterans bring valuable skills and work ethics to Texas employers in need of a high-quality workforce.

TWC accomplishes these goals, while serving as a responsible steward of state and federal dollars. Through improved efficiency and a commitment to the elimination of fraud, waste and abuse in all areas of our programs, TWC continues to improve results within necessary budget constraints.

TWC administers the Unemployment Compensation Trust Fund, which continued to be robust in FY 2008. The growth in the state's economy and low unemployment rates resulted in a surplus in the trust fund. Texas employers received more than \$148 million in surplus tax credits in 2008, keeping dollars in the hands of employers for business expansion and job creation. Through a statute enacted by the 80th Texas Legislature, TWC was able to use the surplus to retire all outstanding bond debt a year early, providing an estimated \$270 million in tax savings to Texas employers. This pay off of bond indebtedness also eliminated the need for the obligation assessment, previously a component of the Unemployment Insurance (UI) tax. Finally, TWC suspended the replenishment tax component during FY 2008, saving Texas employers an additional \$90 million in taxes.


We are proud to present this report of our achievements to you and look forward to your continued support.



Tom Pauken, TWC Chairman



Ronald G. Congleton, TWC Commissioner Representing Labor



Andres Alcantar, TWC Commissioner Representing the Public

Texas Workforce Commission

2008 Statistics of Note



- Texas employers created 251,900 jobs in FY 2008 and more than 1.3 million jobs since July 2003.
 - Job growth in Texas over FY 2008 stood at 2.4 percent, well above the national rate of negative 0.3 percent.
 - The statewide seasonally adjusted unemployment rate stood at 5.0 percent at the close of FY 2008, up from 4.3 percent over last year. The U.S. seasonally adjusted unemployment rate was 6.1 percent at the close of FY 2008, up from 4.7 percent over last year.
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- Although Texas experienced an increase in the unemployment rate in FY 2008, the Texas rates remained below the U.S. rates for all 12 months of the fiscal year.
 - 95 percent of the Metropolitan Statistical Areas (MSAs) in Texas experienced job growth from August 2007 to August 2008. The top five MSAs showing the most growth were Bryan-College Station, El Paso, McAllen-Edinburg-Mission, Odessa, and Texarkana.



Texas Workforce Solutions

for Texas Economic Growth

The Texas Workforce Commission (TWC) oversees 28 local workforce development boards that provide workforce services and statewide programs to employers and job seekers in communities throughout Texas.

TEXAS WORKFORCE SOLUTIONS FOR EMPLOYERS

From business support to staffing assistance to skills-specific training, companies of all sizes turn to Texas Workforce Solutions.

- WorkInTexas.com
- Customized skills training
- Business services
- Recruitment and referral of qualified applicants
- Testing and pre-screening of job candidates
- Texas Business Conferences
- Work Opportunity Tax Credit (WOTC) assistance
- Labor Market and Career Information
- Texas Industry Profiles and SitesOnTexas.com
- Wage and Labor Law information



TEXAS WORKFORCE SOLUTIONS FOR WORKERS

Texas has a labor force of more than 11.8 million workers who can benefit from Texas Workforce Solutions services.

- WorkInTexas.com
- Veterans employment and referral services
- Workforce development and training
- Workforce Investment Act (WIA) Employment Services
- Temporary Assistance for Needy Families/Choices
- Employment support services including child care and transportation
- Unemployment Insurance
- Reintegration of Offenders (Project RIO)
- Labor Market and Career Information
- Wage and Labor Law information



Texas Workforce Solutions' market-driven workforce system meets the needs of local employers and workers by collaborating with educational institutions, economic development groups, businesses, and other state agencies to provide customized skills training and jobs. This successful model is guided by the concept that individual communities are in the best position to address local workforce needs. TWC provides essential oversight through the monitoring of a wide array of performance measures to ensure the most effective use of public dollars. Moving the Texas workforce forward through innovation, collaboration, planning, and foresight are the driving forces behind our agency's accomplishments.

INDUSTRY CLUSTERS – ENGINES OF THE TEXAS ECONOMY

The Texas Industry Cluster Initiative was created to develop long-term strategies that enable key industry clusters in Texas to compete and succeed in the global marketplace. By directing resources into six key industry groups or clusters, TWC focuses on those industries that offer the best promise of future job growth. The targeted industry clusters include advanced technologies and manufacturing, aerospace and defense, biotechnology and life sciences, information and computer technology, petroleum refining and chemical products, and energy.

GOVERNOR'S COMPETITIVENESS COUNCIL

TWC supports the Governor's Competitiveness Council, which addresses issues affecting Texas' competitiveness in the global marketplace. TWC contributes key elements essential to a competitive economy, including training and educating workers, providing tools to attract and grow business, funding programs that cultivate an entrepreneurial spirit, and promoting innovative ideas.

MEETING CRITICAL INDUSTRY NEEDS

The Meeting Industries' Critical Workforce Needs grant program is another component to the Texas Industry Cluster Initiative that supports the development of market-driven education and training opportunities that will provide a skilled workforce to meet the short- and long-term needs of the target industries. The grants promote the development of individuals at various skill levels by providing the training they need to upgrade their skills and pursue careers in the industry cluster occupations.



A Stronger Texas Labor Force

through TWC Workforce Development

TWC provides the workforce development component of the Governor's economic development strategy. Through a market-driven approach, training dollars are targeted toward high-growth, high-demand industries. By providing Texas employers with the skilled workers they need and by offering training opportunities for Texas workers, the Texas Workforce Commission's focus on workforce development yields effective, long-term economic development results for Texas. In FY 2008, Texas Workforce Solutions provided training services to more than 65,000 Texans.

SKILLS DEVELOPMENT FUND

TWC administers the Skills Development Fund, which directly responds to the workforce needs of Texas employers. When a single business or consortium of businesses identifies training needs, a Skills grant funds the development of curricula and implementation of targeted training through a community college or other training provider. By closely monitoring the execution of the project, TWC ensures that the training dollars are well spent, and employers provide jobs and wage increases for workers as a result.

Recognizing the substantial economic development impact of the Skills Development Fund in recent years, the 80th Texas Legislature increased appropriations for the 2008-09 biennium to \$50 million, an increase of almost \$10 million over the appropriation for the 2006-07 biennium. In FY 2008, Skills grants were used to create or upgrade 19,689 jobs, which paid an average hourly wage of \$24.29. These grants assisted 148 Texas employers with their customized training needs.



In addition, grants approved prior to FY 2008 but continuing into FY 2008 assisted another 364 Texas employers with their customized training needs.



Skills Training
Highlight

**PETROCHEMICAL MANUFACTURING
CONSORTIUM**

Workforce Solutions Golden Crescent collaborated with the Petrochemical Manufacturing Consortium and Victoria College to attract a \$1.3 million Skills Development Fund grant to address regional workforce shortages. The grant is being used to train 75 new and 945 incumbent workers in the high-demand petrochemical industry, which has been identified as a key industry cluster in the region.



Skills Training
Highlight

**REGIONAL ADVANCED
MANUFACTURING ACADEMY**

Workforce Solutions Northeast Texas targets workforce concerns in manufacturing through its Regional Advanced Manufacturing Academy (RAMA), which was developed in part with a \$1.2 million TWC Skills grant. RAMA has provided Manufacturing Skill Standards Council certification and other industry-specific skills training to nearly 2,000 workers.

A Stronger Texas Labor Force

through TWC Workforce Development

In FY 2008, training services were provided to 34,388 adults, youth, and dislocated workers through Workforce Investment Act (WIA) funds allocated to TWC from the U.S. Department of Labor (DOL). An estimated \$48.7 million in WIA funds supports training for Texas workers.

WIA Training

Highlight

AEROSPACE MANUFACTURING TRAINING PROGRAM

Workforce Solutions for Tarrant County received a \$1 million WIA grant from TWC to help create the Aerospace Manufacturing Training Program, an entry-level industry certification program. Developed by the three largest aviation leaders in the Dallas/Fort Worth area — Lockheed Martin, Vought Aircraft Industries, and Bell Helicopter, the program will allow graduates to receive both aerospace and advanced manufacturing certifications, ensuring a broader talent base to meet industry demand. To date, more than 130 workers and students have received training or mentoring, and 150 school districts have received aerospace career pathway information.



TEMPORARY ASSISTANCE FOR NEEDY FAMILIES/CHOICES

The Temporary Assistance for Needy Families/Choices (TANF) program funded through the U.S. Department of Health and Human Services supports the TANF/Choices program and Self-Sufficiency Fund, which help disadvantaged Texans transition from government assistance to self-sufficiency. TANF/Choices requires active work participation or training to qualify for temporary assistance. In FY 2008, an estimated \$6.7 million was invested in training through the TANF/Choices programs, serving 10,393 individuals.



PROJECT RIO

TWC administers Project Re-Integration of Offenders (RIO) in collaboration with local workforce development boards, the Texas Department of Criminal Justice, the Windham School District, and the Texas Youth Commission. Its focus is to reduce recidivism through employment and to provide the means to link education, training, and employment pre- and post-release. In FY 2008, 964 Project RIO participants received training services, in addition to thousands of others who received employment and support services.

Project RIO **PALM HARBOR** **Highlight** **HOMES INC.**

Palm Harbor Homes Inc., one of the largest producers of manufactured homes in the nation, turned to Workforce Solutions Rural Capital Area to address a shortage of skilled construction workers for its Kyle location. With assistance from the Texas Workforce Center of Hays County, the company addressed its worker shortage by hiring participants from Project RIO. In an effort to motivate applicants, the company offered a \$300 signing bonus. Hourly wages reach \$15 with incentives and overtime.



FOOD STAMP EMPLOYMENT AND TRAINING

Food Stamp Employment and Training (FSE&T) provided job search, training, and support services to help food stamp recipients transition from government assistance to self-sufficiency. Historically, FSE&T is a program designed to meet the needs of adults without dependents — Texans who are ineligible for TANF or other types of assistance. In FY 2008, 836 individuals received training through FSE&T.

Workforce Investment Act

Employment Services

APPRENTICES LEARN AND APPLY SKILLS ON THE JOB

Apprenticeship training is designed to prepare individuals for occupations in skilled trades and crafts, and combines structured on-the-job training — supervised by experienced journey workers — with related classroom instruction. TWC provides funds to local public educational institutions to support the costs of related classroom instruction in registered apprenticeship training programs. Local education agencies act as fiscal agents for registered apprenticeship training programs. In FY 2008, 3,850 apprentices were trained through TWC services.

Apprenticeship Highlight

TEXAS GULF COAST ELECTRICAL JOINT APPRENTICESHIP TRAINING COMMITTEE PARTNERSHIP

Workforce Solutions of the Coastal Bend partnered with the Texas Gulf Coast Electrical Joint Apprenticeship Training Committee (JATC) to assist area journey workers with continuing education and license updating. With a \$171,000 grant for apprenticeship projects, JATC is providing continuing education for 480 journey-level workers to meet their annual licensure requirements.

Additionally, JATC is providing continuing education in required training and advanced areas of expertise for journey electricians in this increasingly high-demand, technology-based occupation.



SENIOR COMMUNITY SERVICE EMPLOYMENT PROGRAM (SCSEP)

Texas reaps the benefits of the Senior Community Service Employment Program (SCSEP) by hiring dedicated and trained workers aged 55 and older. SCSEP is work-based training for low-income seniors to develop and refine skills in paid, part-time community service assignments as they prepare for employment. Employers are reimbursed up to 50 percent of participants' wages using SCSEP funds from DOL.

SCSEP Training **AARP PARTNERSHIP** **Highlight**

Workforce Solutions for South Texas partnered with the American Association of Retired Persons (AARP) Foundation and its SCSEP to help Webb County senior citizens obtain the necessary skills to enter the workforce for the first time. Seniors participated in a six-month, on-the-job training program in clerical, administrative, retail, and customer service fields, with wages paid by AARP. Program costs covered by AARP are \$6,720 per participant. This initiative eliminates training costs for employers and offers increased employment opportunities for seniors in Webb County. More than 68 program participants now have jobs.



Collaborations with

Texas Higher Education

TEXAS TECH UNIVERSITY

The Texas Wind Energy Institute at Texas Tech University received a \$1 million WIA grant from TWC to develop curriculum, expand capacity, and prepare students to meet the workforce needs of the wind energy industry in Texas. The institute is a partnership between Texas Tech University and Texas State Technical College, in collaboration with the American Wind Energy Association, Lone Star Wind Alliance, the Utility Wind Interest Group, the Institute of Electrical and Electronic Engineers, and other industry organizations.



TEXAS A&M UNIVERSITY

The Texas A&M University Nuclear Workforce Development Initiative received a \$2 million WIA grant, which will provide crucial workforce training as eight new nuclear plants come on board and the Nuclear Power Institute in Texas is established. The programs will expand the availability of training and education programs in Texas to prepare approximately 2,000 workers over the next four to six years. Partner educational institutions include Wharton County Junior College, Hill College, Texas State Technical College, Prairie View A&M University, Texas A&M University-Corpus Christi, the University of North Texas, Brazosport College, Victoria College, and Matagorda County high schools.

Lone Star State

Future Workforce

One of TWC's ongoing commitments is to support programs that target education and training for Texas youth, with a special emphasis on science, technology, engineering, and math (STEM) – the competitive knowledge foundation for the high-skill, high-demand jobs that grow our economy. TWC partners with the Texas Education Agency, the Texas Higher Education Coordinating Board, and numerous colleges and universities to target youth technology initiatives throughout the state.

- TWC awarded \$2 million for the Texas Youth in Technology Strategic Workforce Development initiative, a partnership with the Texas Engineering and Technical Consortium (TETC) to increase collaboration between Texas employers, institutions of higher education, and engineering and science departments.
- In FY 2008, TWC awarded \$1 million to 13 Texas universities to fund 50 summer camp programs in Gov. Perry's Summer Merit Program, designed to inspire students to pursue STEM-related careers and help prepare Texas' future workforce to compete for the jobs of the future.
- For seven years TWC has co-sponsored the annual Texas Science and Engineering Fair, where more than 1,000 students compete for scholarships and other awards. The fair promotes math and science careers among middle- and high-school students and attracts a diverse range of participants.
- TWC partners with the Texas Science Careers Consortium, a coalition of science and technology deans from colleges and universities across the state dedicated to addressing science and technology issues facing Texas employers and job seekers in the future.



Texas Workforce Solutions

for Economic Growth

TEXAS VETERANS LEADERSHIP PROGRAM

In FY 2008, TWC allocated \$2.25 million in WIA funds to develop a comprehensive program to assist veterans returning from Iraq and Afghanistan as they resume civilian life in Texas. The Texas Veterans Leadership Program (TVLP) is modeled on the successful Vietnam Veterans Leadership Program that TWC Chairman Tom Pauken, himself a Vietnam veteran, established during the Reagan administration. Veterans who served in Iraq and Afghanistan lead this initiative in their roles as Veterans Resource and Referral Specialists (VRRSs), helping their fellow veterans throughout our state. Returning veterans turn to Texas Workforce Solutions for assistance as they transition to the civilian workplace. At the same time, assistance from fellow veterans proves invaluable when additional

What Does
Texas Do With
Experience
Like This?



Put It To Work!

Texas Veterans Leadership Program-TVLP

www.texasworkforce.org



community resources are needed. Texas employers benefit as these experienced workers join the civilian workforce ranks.

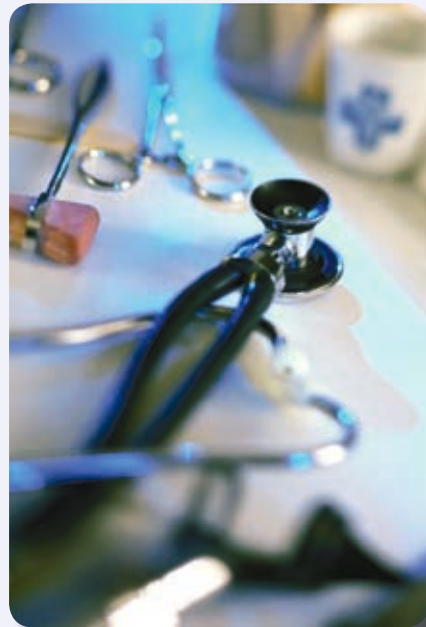
Workforce Board

Special Recognitions

WORKFORCE BOARD EMPLOYER OF THE YEAR

PLAZA MEDICAL CENTER OF FORT WORTH – TEXAS EMPLOYER OF THE YEAR

Plaza Medical Center of Fort Worth, a 320-bed diagnostic and treatment facility, collaborated with Workforce Solutions for Tarrant County to address the region's nursing shortage by providing on-site training to incumbent workers interested in career advancement. Students receive customized training and become on-site patient care technicians (PCTs), licensed vocational nurses, and registered nurses. Half of the workers who completed the program now work in higher-paying positions. For the PCT program, the hospital contributed 40 percent of the students' \$1,800 tuition at the University of Texas at Arlington, with the board contributing the remaining 60 percent.



WORKFORCE BOARD RECOGNITIONS

NORTHEAST TEXAS BOARD PARTNERSHIP HONORED WITH INNOVATION AWARD

Workforce Solutions Northeast Texas received a 2008 Innovation Award from the National Association of Development Organizations for its partnership with the Southwest Arkansas Workforce Investment Board in projects supporting the Red River Army Depot in Texarkana. Workforce Solutions Northeast Texas and the Southwest Arkansas Workforce Investment Board combined resources to address the base realignment and initiated projects that continue to benefit the region.

CRITICAL SKILL SHORTAGES INITIATIVE

Workforce Solutions Capital Area (Capital Area) invested \$50,000 in the Critical Skill Shortages Initiative, a workforce skills assessment to determine which industries are poised for growth, and to identify future needs and challenges. Capitalizing on suggestions from the assessment, Capital Area generated more than \$1 million in WIA funding from the state for outreach activities in the renewable energy and biotechnology industry sectors. Capital Area then partnered with Austin Community College to develop 12 new biotechnology and renewable energy courses, trained more than 100 students in industry-certified content, and launched an innovative marketing Web site called coolaustinjobs.com.

TWO WORKFORCE BOARD COLLABORATIONS EARN 2008 RECOGNITION OF EXCELLENCE AWARDS

Two workforce board collaborations received Recognition of Excellence Awards from the U.S. Department of Labor Employment and Training Administration. Workforce Solutions Texoma was recognized for its efforts with the Sherman-based Texoma Regional Consortium, which works to promote economic prosperity in Northern Texas and Southeast Oklahoma. Workforce Solutions Greater Dallas, Workforce Solutions for Tarrant



County, and Workforce Solutions for North Central Texas are vital members of the Dallas-Fort Worth Regional Workforce Leadership Council, fostering collaborations among education, economic development, and workforce organizations across all of North Texas.

Texas Workforce

By the Numbers

1	Employer of the Year: Plaza Medical Center, nominated by Workforce Solutions for Tarrant County
\$1.1	Billion budget for workforce services to employers and workers
2	Texas has the second largest economy in the United States
11.8	Million workers in Texas
13	Texas has the 13th largest economy in the world
28	Local workforce development boards creating local workforce solutions
148	Texas employers received Skills Development Fund grants in FY 2008
243	Workforce centers and satellite offices in Texas serving employers and workers
3,850	Apprentices participated in TWC-sponsored Apprenticeship Training
19,689	Workers received training through Skills Development Fund grants in FY 2008
115,319	Average number of children per day receiving subsidized care
447,554	Employers in Texas
879,728	Workers entering employment after obtaining Texas workforce services
\$25,095,498	Child care matching dollars secured by the local workforce development boards
\$55,048,658	Federal child care funds drawn down by matching dollars secured by local workforce development boards
\$153,898,800	Tax credits identified as available to Texas employers for FY 2008

Responsible Stewards

of Public Funds

TWC serves as a responsible steward of state and federal dollars entrusted to it through effective use of funds, strict monitoring of performance, and a commitment to the elimination of fraud. TWC demands strict adherence to performance monitoring requirements and cost-effectiveness in every program and contract within each board area. The agency performs thorough monitoring visits, special investigations when the need arises, and continuous performance monitoring to ensure that the workforce boards operate with the highest standards of accountability and integrity.

REGULATORY INTEGRITY DIVISION

TWC's Regulatory Integrity Division is responsible for enforcement of statutes affecting Unemployment Insurance (UI), wage claims, career schools, board sanctions, and other laws under the jurisdiction of the agency. Whether monitoring the tax responsibilities of employers, the performance of local workforce development boards, or the applications of UI claimants, the TWC Regulatory Integrity Division demands complete compliance from all who receive TWC funds.

The agency routinely refers cases in which UI benefits are obtained through fraud or deception to respective local district attorney offices. In FY 2008, the Regulatory Integrity Division referred 113 cases to criminal district attorney offices, successfully prosecuted 154 cases, and collected \$1,357,262 in restitution to the Unemployment Compensation Trust Fund.

UNEMPLOYMENT COMPENSATION TRUST FUND

Texas implements new programs each year that have resulted in a steady reduction in the annual UI overpayment rate, protecting the Unemployment Compensation Trust Fund. The Program Integrity Workflow program allows employers to respond online to separation notices or requests for earnings verifications more quickly. The Warrant Hold Agreement with the Texas Comptroller of Public Accounts stops payments from any other state agency to claimants who owe TWC for overpayments. TWC regularly cross matches UI claims with employer wage reports and other databases to detect possible UI fraud. If TWC discovers that claimants have received UI benefits through fraudulent applications, the agency seeks immediate reimbursement of overpayments.

REEMPLOYMENT MEASURES

Over the past five years, performance on TWC's Claimant Reemployment Within 10 Weeks measure has improved from 26 percent to well over 50 percent of UI claimants reemployed within 10 weeks. By the end of 2008, claimants remained on UI for an average of 13.3 weeks, and only 36 percent received the maximum benefits for which they qualified.

Improvements in return-to-work rates translate into savings to the Unemployment Compensation Trust Fund.

The cumulative savings to the Trust Fund has been \$588 million, reducing the tax burden on Texas employers. Claimants have earned more than \$500 million in income as a result of returning to work, considerably more than they would have received in benefits.

Texas is the only state to measure reemployment within 10 weeks, which has proved to be an effective benchmark to monitor improvement in our services.



DISASTER RESPONSE

In July, Hurricane Dolly made landfall between Brownsville and South Padre Island, hitting the southernmost coast of Texas, causing wind damage and flooding in



Cameron, Willacy, Starr, and Hidalgo counties. TWC launched its response to Hurricane Dolly, immediately filing for and receiving approval for a \$7.9 million U.S. Department of Labor National Emergency Grant (NEG) to provide temporary employment and services to those affected by the storm. In addition, TWC assisted thousands of

claimants in filing for disaster related unemployment insurance. Hurricane Dolly was the first of what would prove to be a devastating series of powerful storms in the Gulf of Mexico during the summer of 2008. As FY 2009 began, mobile workforce centers from five local workforce development boards traveled to Louisiana to provide assistance to the residents of our neighboring state who were victims of Hurricane Gustav. Two short weeks later, Hurricane Ike struck Galveston and Houston, and TWC disaster response continued into FY 2009.

TWC filed more than 115,000 unemployment claims related to Hurricane Ike. The agency secured a \$15.9 million NEG to provide temporary employment for victims of Hurricane Ike.



Texas Workforce Commission

Technology Innovation

TWC believes in the power of technology to improve the quality of services we deliver to Texans. Our experience is that use of technology is central to program design. The use of technology enhances the efficiency of our programs.

WorkInTexas.com is the powerful Web site that matches employers of all sizes and industries with qualified job candidates. Since the launch of WorkInTexas.com four years ago, more than 41 percent of Texas employers have registered to place jobs on the site, and more than 1.2 million workers have found jobs.

JobCentral.com: Through a collaboration with JobCentral.com, a national job-search clearinghouse, WorkInTexas.com boosted the number of high-quality job openings available to Texas job seekers by more than 125,000, a jump of more than 25 percent.



Unemployment Insurance

Accessibility: Unemployment Insurance initial claims for benefits, payment requests, and work-search logs can be processed online.

Unemployment Insurance Taxes: Web-based systems enhance the services TWC provides to Texas employers. Employers can create new tax accounts, file their tax reports, respond to separation requests, and report unemployment fraud online.

SitesOnTexas.com: TWC created a comprehensive site-selection tool to support local community and statewide efforts to attract new businesses and expand existing businesses.

TexasIndustryProfiles.com: This Web site provides industry-based information and regional analysis tools to assist local workforce and economic development professionals to better understand and clearly describe Texas' regional industry structure and workforce dynamics.

Transition Assistance Program for Veterans: TWC rolled out the first online version of the Transition Assistance Program (TAP) called eTAP, which provides job-search assistance, employment services, labor market information, and other forms of assistance to separating service members and their spouses during their transition into civilian life.

TWC Interagency

Collaborations

Texas Veteran's Commission: Texas Workforce Solutions staff, TWC Veterans Resource and Referral Specialists (VRRSs), and Texas Veterans Commission Veteran Employment Representative (VER) staff collaborate to provide employment services, training and other resources to returning veterans. The TWC Texas Veterans Leadership Program was established in FY 2008 to assist veterans as they transition to the civilian workplace.



Texas Office of the Attorney General: The Texas Non-Custodial Parent Choices Employment Pilot Project is a collaborative effort between TWC and the Texas Office of the Attorney General (OAG) designed to assist noncustodial parents associated with TANF recipients find jobs and pay their child support through a combination of employment and support services. More than 2,700 noncustodial parents have been ordered to participate, with 89 percent finding jobs and making more than \$7 million in child support payments. For its outstanding results, the two-year pilot program was awarded the Commissioner's Award for Innovative Partnership from the Administration for Children and Families' Office of Child Support Enforcement.

Texas Department of Family and Protective Services: TWC has continued its partnerships with the Texas Department of Family and Protective Services and with the Casey Family Programs to enhance foster youth transition centers in Texas by expanding services to include serving foster youth in El Paso, Central Texas, and Beaumont. Since 2005, the HAY Center in Houston has served more than 800 youth to date, 70 percent have found employment, 90 percent have been retained in employment or education, and 63 percent have earned high school diplomas or General Educational Development (GED) certificates.

Texas Department of Criminal Justice and the Texas Youth Commission:

Project RIO is administered by TWC in collaboration with Local Workforce Development Boards, the Texas Department of Criminal Justice, the Windham School District, and the Texas Youth Commission. Its focus is to reduce recidivism through employment and to provide the means to link education, training, and employment pre- and post-release.

Texas Board of Nursing and the Texas Department of Aging and Disability Services:

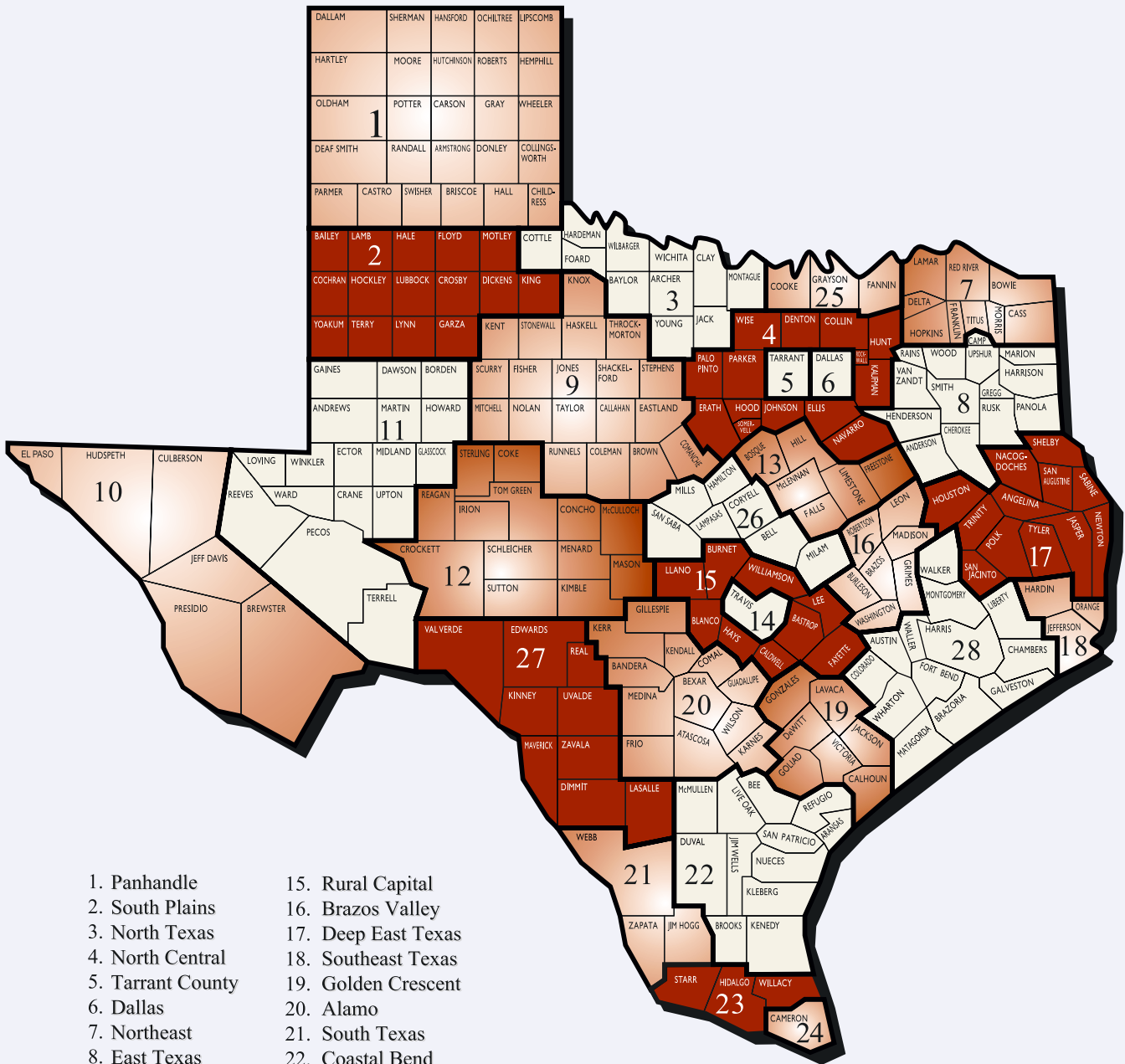
TWC's Career Schools and Colleges Department oversees more than 400 vocational and technical schools across Texas, serving more than 150,000 students. TWC works closely with the Texas Board of Nursing (BON), which regulates and approves curriculum for licensed vocational nurse programs. The Texas Department of Aging and Disability Services (DADS) approves training programs for certified nurse's assistants and medication aides. During FY 2008, TWC issued cease and desist orders to five unlicensed career schools that were teaching nursing programs that had not been approved by BON or DADS.



Texas Workforce Investment Council: The Texas Workforce Investment Council (TWIC) assists the Office of the Governor and the Legislature with strategic planning for the Texas Workforce System. TWC, the Texas Higher Education Coordinating Board, and the Texas Education Agency are among the state agency members of TWIC that help advance the Texas workforce.

Local Workforce

Development Areas



1. Panhandle
2. South Plains
3. North Texas
4. North Central
5. Tarrant County
6. Dallas
7. Northeast
8. East Texas
9. West Central
10. Upper Rio Grande
11. Permian Basin
12. Concho Valley
13. Heart of Texas
14. Capital of Texas
15. Rural Capital
16. Brazos Valley
17. Deep East Texas
18. Southeast Texas
19. Golden Crescent
20. Alamo
21. South Texas
22. Coastal Bend
23. Lower Rio Grande Valley
24. Cameron County
25. Texoma
26. Central Texas
27. Middle Rio Grande
28. Gulf Coast

Local Workforce Boards

Budgets and Offices

ALAMO

Annual Budget: \$77,037,753
(210) 272-3260
www.workforcesolutionsalamo.org

BRAZOS VALLEY

Annual Budget: \$9,760,433
(979) 595-2800
www.bvjjobs.org

CAMERON COUNTY

Annual Budget: \$22,439,829
(956) 548-6700
www.wfscameron.org

CAPITAL AREA

Annual Budget: \$28,272,623
(512) 597-7100
www.wfscapitalarea.com

CENTRAL TEXAS

Annual Budget: \$16,575,821
(254) 939-3771
www.workforcelink.com

COASTAL BEND

Annual Budget: \$25,734,089
(361) 225-1098
www.coastalworksource.com

CONCHO VALLEY

Annual Budget: \$6,809,524
(325) 653-2321
www.cvworkforce.org

DALLAS COUNTY

Annual Budget: \$83,861,963
(214) 290-1000
www.wfsdallas.com

DEEP EAST TEXAS

Annual Budget: \$15,156,110
(936) 639-8898
www.detwork.org

EAST TEXAS

Annual Budget: \$29,994,964
(903) 984-8641
www.workforcesolutionseasttexas.com

GOLDEN CRESCENT

Annual Budget: \$8,131,844
(361) 576-5872
www.gcworkforce.org

GULF COAST

Annual Budget: \$189,936,074
(713) 627-3200
(888) 469-5627
www.wrksolutions.com

HEART OF TEXAS

Annual Budget: \$12,972,208
(254) 296-5300
www.hotworkforce.com

LOWER RIO GRANDE VALLEY

Annual Budget: \$57,101,537
(956) 928-5000
www.wfsolutions.org

MIDDLE RIO GRANDE

Annual Budget: \$11,650,397
(830) 591-0141
www.mrgwb.org

NORTH CENTRAL

Annual Budget: \$48,876,107
(817) 695-9184
www.dfwjobs.com

NORTHEAST TEXAS

Annual Budget: \$10,521,017
(903) 794-9490
www.netxworkforce.org

NORTH TEXAS

Annual Budget: \$7,010,343
(940) 767-1432
www.ntxworksolutions.org

PANHANDLE

Annual Budget: \$14,063,986
(806) 372-3381
www.wspanhandle.com

PERMIAN BASIN

Annual Budget: \$13,254,528
(432) 563-5239
www.workforcepb.org

RURAL CAPITAL AREA

Annual Budget: \$17,453,285
(512) 244-7966
www.ruralcapitalworkforce.com

SOUTHEAST TEXAS

Annual Budget: \$22,866,043
(409) 719-4750
www.setworks.org

SOUTH PLAINS

Annual Budget: \$14,839,520
(806) 744-1987
www.spworksource.org

SOUTH TEXAS

Annual Budget: \$14,942,153
(956) 722-3973
www.southtexasworkforce.org

TARRANT COUNTY

Annual Budget: \$59,119,288
(817) 413-4400
www.workforcesolutions.net

TEXOMA

Annual Budget: \$6,142,881
(903) 957-7408
www.workforcesolutionstexoma.com

UPPER RIO GRANDE

Annual Budget: \$66,925,951
(915) 772-2002
www.urgjobs.org

WEST CENTRAL

Annual Budget: \$11,356,019
(325) 795-4200
(800) 457-5633
www.workforcesystem.org



2004-2008 Unemployment

Compensation Trust Fund¹

Amounts in Millions

	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Total Net Assets, Sept.	\$(81.6)	\$85.5	\$765.7	\$1,623.5	\$2,023.6
Revenues:					
Unemployment Taxes	1,783.8	1,963.4	1,862.8	1,665.2	1,058.1
Federal Revenues	357.6	85.1	81.4	67.9	135.2
Interest Income	48.4	55.9	78.8	104.7	95.1
Other Revenues ²	178.2	116.0	88.1	83.6	92.0
Total Revenues	2,368.0	2,220.4	2,111.1	1,921.4	1,380.4
Expenditures:					
Regular Unemployment Benefits	(1,800.4)	(1,427.4)	(1,143.4)	(1,113.5)	(1,329.6)
Other Unemployment Benefits ³	(377.4)	(83.5)	(81.4)	(67.9)	(135.2)
Interest Expenses	(24.3)	(28.3)	(27.1)	(21.7)	(1.7)
Other Nonoperating Expenses	(1.0)	(1.3)	(1.5)	(1.6)	(0.7)
Total Expenditures	(2,203.1)	(1,540.5)	(1,253.4)	(1,204.7)	(1,467.2)
Net Transfers	2.2	0.3	0.1	2.2	1.6
Special Item — Tax Refunds ⁴				(318.8)	(150.0)
Change in Net Assets	167.1	680.2	857.8	400.1	(235.2)
Net Assets, August 31	\$85.5	\$765.7	\$1,623.5	\$2,023.6	\$1,788.4

¹ At August 31, 2008, the funds and accounts making up the Unemployment Compensation Trust Fund included the following: Fund 0936, the Unemployment Compensation Clearance Account; Fund 0937, the Unemployment Compensation Benefit Account; and Fund 0938, the Unemployment Trust Fund Account. During FY 2008, Fund 0367, the Texas Public Finance Authority (TPFA) Unemployment Compensation Obligation Assessment Revenue Bonds Series 2003 Program Fund and Fund 0844, the TPFA Unemployment Compensation Obligation Assessment Revenue Bonds Obligation Trust Fund were retired when all outstanding bond obligations were either paid off or defeased.

² Other revenue consists primarily of reimbursements received by the Commission from other states for unemployment compensation payments made to out-of-state claimants and amounts received from qualified Texas employers who elect to make direct reimbursements for the actual claimant payments.

³ Extended unemployment benefits were paid during FY 2004 and FY 2008. Benefits related to ex-federal employees and military personnel were paid in each year as well as Trade Benefits.

⁴ On October 1 of 2006 and 2007, the Unemployment Compensation Trust Fund exceeded the statutory mandated ceiling of two percent of taxable wages. This set in motion the refunding of surplus tax credits to eligible employers based on tax returns filed during the 2007 and 2008 calendar years.

Texas Workforce Commission
101 East 15th Street
Austin, Texas 78778-0001
(512) 463-2222

<http://www.texasworkforce.org>

Equal Opportunity Employer/Programs

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ALAMO ★ BRAZOS VALLEY ★
CAMERON COUNTY ★ CAPITAL AREA ★
CENTRAL TEXAS ★ COASTAL BEND ★
CONCHO VALLEY ★ GREATER DALLAS
★ DEEP EAST TEXAS ★ EAST TEXAS ★
GOLDEN CRESCENT ★ GULF COAST ★
HEART OF TEXAS ★ LOWER RIO GRANDE
VALLEY ★ MIDDLE RIO GRANDE ★
NORTH CENTRAL ★ NORTHEAST TEXAS
★ NORTH TEXAS ★ PANHANDLE ★
PERMIAN BASIN ★ RURAL CAPITAL AREA
★ SOUTHEAST TEXAS ★ SOUTH PLAINS
★ SOUTH TEXAS ★ TARRANT COUNTY ★
TEXOMA ★ UPPER RIO GRANDE ★
WEST CENTRAL

