



# INSURANCE ASSISTANCE

The Texas Department of Insurance can assist you with questions or concerns about insurance. How we can help:

- Answer questions about all types of insurance
- Contact your insurance company
- Explain the insurance claims process
- Assist you with problems or complaints about an insurance company, adjuster, or agent

For general insurance help, call our Consumer Help Line  
1-800-252-3439

(For speech and hearing impaired, dial 711)

For assistance with workers' compensation issues, call  
1-800-372-7713

To report suspected insurance fraud, call the Fraud Hot Line  
1-888-327-8818

To report suspected arson, call the Arson Hot Line  
1-877-4FIRE45 (434-7345)

For more information or assistance, visit our website  
[www.tdi.state.tx.us](http://www.tdi.state.tx.us)

Please register with the Federal Emergency Management Agency  
(FEMA). Call FEMA or visit its website  
1-800-621-FEMA (3362)  
[www.fema.gov/assistance/register.shtm](http://www.fema.gov/assistance/register.shtm)