



## Texas Department of Insurance

FOR IMMEDIATE RELEASE  
January 23, 2009  
News Release

FOR MORE INFORMATION  
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### **New Weekend Hours for Hurricane Ike Recovery Assistance**

**FEMA Registration Deadline: Feb. 6, 2009**

AUSTIN – The Texas Department of Insurance (TDI) Consumer Help Line (**1-800-252-3439**) will be available to assist consumers with insurance-related questions or concerns from 9 a.m. to 1 p.m. on Saturdays beginning January 24. Regular weekday hours of operation are Monday - Friday, 8 a.m. to 5:30 p.m.

Assistance is available in both English and Spanish.

Additional consumer information, including insurance company contact information, answers to frequently asked questions, and the most current locations of the Federal Emergency Management Agency (FEMA) Disaster Recovery Centers can be found online at TDI's **Hurricane Ike Resource Page**: <http://www.tdi.state.tx.us/consumer/storms/cpmhurrike.html>.

#### **FEMA Registration Deadline Approaching**

Consumers who have uninsured losses, whose insurance claim payment has been delayed, or who did not recover all of their losses, should register with the FEMA for possible assistance. Call FEMA at **1-800-621-FEMA (3362)** or visit a FEMA Disaster Recovery Center in your area. **Important note: the deadline for registering with FEMA for Hurricane Ike claims is February 6, 2009.**