



Repairing My Garage Door After a Storm

MY GARAGE DOOR WAS DAMAGED DURING THE STORM. WHAT SHOULD I KNOW ABOUT REPAIRING MY GARAGE DOOR?

Recent hurricanes have shown that 80% of failures to residential structures were attributed to failure of garage doors. A wind resistant garage door helps protect your home from catastrophic damage and damage to contents. The following information will help you with selecting a garage door installer for repairing the garage door after a storm.

Before Making Garage Door Repairs

- If your home is located in the first row of Texas counties bordering the Gulf of Mexico or in one of the following cities in Harris County that is East of HWY 146: La Porte, Morgan's Point, Pasadena, Seabrook, or Shore Acres, contact your insurance agent to determine if your repairs need to comply with the Texas Windstorm Building Code (TWBC).
- If repairs need to comply with the TWBC, talk to your insurance agent or adjuster about the Windstorm Inspection Program to maintain or obtain windstorm and hail insurance coverage.
- Repairs made and inspected to comply with the TWBC will receive a Certificate of Compliance, Form WPI-8, from the Texas Department of Insurance (TDI).
- Additional information on the Windstorm Inspection Program is available at www.tdi.state.tx.us or by calling (800) 248-6032.
- Contact your local building official for building requirements in your area.

Selecting a Contractor

How do I go about selecting a contractor to install my garage door?

- Verify the name, address, telephone number, and references of your contractor.
- Make sure that the contractor is insured or bonded.
- Obtain and compare at least three written bids.
- Make sure that all agreements and terms of warranty are written and signed and that you receive a copy.
- Make sure that the garage door repair or replacement is eligible for receiving a Certificate of Compliance, Form WPI-8, from TDI if required by your insurance company.
- Final payment should **not** be made until all work is complete.
- Avoid door-to-door solicitors for damage repair work.

Beware of a contractor.....

- Who only wants cash.
- Whose references are all out of state.
- Who wants money before materials are on site.
- Who is not established.
- Who is not bonded or insured.
- Who offers "specials" or "extra-cheap work."

Garage Door Installation Requirements to the Texas Windstorm Building Code

1. What are the garage door choices for my house?

Homeowners have several choices on garage door products. Most of the major garage door manufacturer's have product listings with the TDI. In high wind areas, ensure that your garage door products have published wind resistant ratings. If the garage doors have glass panels, you should consider impact resistant garage door products. For assistance in determining wind resistant ratings and impact resistant ratings for garage door products, refer to approved product information at www.tdi.state.tx.us or by calling (800) 248-6032.



2. How should a garage door be installed?

Garage door assemblies shall be installed in strict accordance with the manufacturer's installation instructions and their tested high wind application. Typically, each approved wind resistant garage door will have a specific set of engineered drawings associated with the installation. Approved product information is available at www.tdi.state.tx.us or by calling (800) 248-6032.