



# TEXAS DEPARTMENT OF SAVINGS & MORTGAGE LENDING

## **Web Site Disclaimer**

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With few exceptions, you are entitled on request to be informed about the information that this state governmental body collects about you. Under Sections 552.021 and 552.023 of the Government Code, you are entitled to receive and review the information. Additionally, under Section 559.004 of the Government Code, you are entitled to have the state governmental body correct information about you that is incorrect.

## **Privacy Policy Notice**

The Texas Savings and Loan Department maintains this web site as a public service. The following is the privacy policy for the TSLD web site.

1. We do not use cookies to collect information. Note: a cookie contains unique information a web site can use to track such things as passwords, lists of pages you've visited, and the date when you last looked at a specific page or to identify your session at a particular web site. A cookie is often used in commercial sites to identify the items selected for a specific shopping cart application.
2. If you send us an electronic mail message with a question or comment that contains personally identifying information, or fill out a form that e-mails us this information, we will only use the personally-identifiable information to respond to your request and analyze trends. We may redirect your message to another government agency or person who is in a better position to answer your question.



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3. For site management functions, information is collected for analysis and statistical purposes. This information is not reported or used in any manner that would reveal personally identifiable information, and will not be released to any outside parties unless legally required to do so in connection with law enforcement investigations or other legal proceedings.

We use Log analysis tools to create summary statistics, which are used for purposes such as assessing what information is of most interest, determining technical design specifications, and identifying system performance or problem areas. The following information is collected for this analysis:

**User Client hostname** - The hostname (or IP address if DNS is disabled) of the user/client requesting access.

**HTTP header, "user-agent"** - The user-agent information includes the type of browser, its version, and the operating system it's running on.

**HTTP header, "referrer"** - The referer specifies the page from which the client accessed the current page.

**System date** - The date and time of the user/client request.

**Full request** - The exact request the user/client made.

**Status** - The status code the server returned to the user/client.

**Content length** - The content length, in bytes, of the document sent to the use/client.

**Method** - The request method used.

**Universal Resource Identifier (URI)** - The location of a resource on the server.

**Query string of the URI** - Anything after the question mark in a URI.

**Protocol** - The transport protocol and version used.

Question about this policy should be sent to [smlinfo@sml.state.tx.us](mailto:smlinfo@sml.state.tx.us)