# Introducing the Next Generation of eGovernment in Texas

Offering an expanded set of cost-effective services to make your eGovernment services as strong as possible Your new & improved Texas eGovernment resource



At TexasOnline, our goal is to help government decision-makers like you put services online.

www.texasonline.com

## **Benefits of working with TexasOnline**

The State of Texas Official Web Site provides best-in-class eGovernment services for state and local entities across Texas. Here's how we can help you:



Your new & improved Texas eGovernment resource

**Cost-Effective Solutions:** We've worked with DIR to develop a new self-funding approach that will enable TexasOnline to build and manage online services at no direct cost to partners.

**Turnkey technology:** TexasOnline manages the infrastructure, hosting, networking, Web design, testing, security, and quality assurance for partner services so you don't have to.

**Marketing & promotion:** eGovernment deserves attention, so we develop targeted marketing programs to raise awareness and drive higher usage for new and existing online services.

**Quality customer service:** Our multichannel phone, e-mail, and real-time Web customer service approach quickly addresses the needs of partners and end users.

**Secure payment processing:** TexasOnline's enterprise payment solution exceeds all industry and state security compliance standards and makes life easier for partners by providing customized reporting, reconciliation, and audit services.

**Training and knowledge transfer:** We provide thorough training and continuously transfer knowledge to ensure that partner employees can most effectively use and manage online services.

**eGovernment leadership:** In 2010, NIC will leverage its industry leadership to introduce a new TexasOnline that includes several innovations that will benefit your agency. Stay tuned!

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#### About the new TexasOnline

The state's official Web site currently supports more than 850 services on behalf of 250 state and local government partners. TexasOnline is now managed by industry leader NIC, which has built 4,000 online services on behalf of 3,300 federal, state, and local government partners in 24 states.



#### A new eGovernment approach

TexasOnline is now managed by NIC, the industry's largest eGovernment provider. Ask us how we can enhance your eGovernment program.

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### Contact us

Please e-mail *texasbd@texasonline.com* or visit <u>www.texasonline.com/about-us</u> to learn more about how we can support your eGovernment objectives.