



OFFICE OF INJURED EMPLOYEE COUNSEL

NORMAN DARWIN, PUBLIC COUNSEL

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The Office of Injured Employee Counsel (OIEC) strives to use resources wisely. OIEC has implemented a business-planning process that details the agency's most critical objectives, the date by which the objectives must be met, and the parties responsible for completing them. To focus our time and money on the most important (mission-driven) tasks and to be as accountable as possible to taxpayers, customers, and lawmakers OIEC tracks the commitments it has made in this plan at least quarterly to keep us on target.

While the full business plan is detailed and includes many internal tasks that OIEC must perform in support of the agency's mission to assist, educate and advocate on behalf of the injured employees of Texas, the plan demonstrates OIEC's commitment to getting task completed timely and effectively.

If you have any questions about OIEC's business plan, contact Deputy Public Counsel Brian White at (512) 804-4186. Your feedback is always appreciated. You may also send written feedback through OIEC's inbox at OIECInbox@oiec.state.tx.us.