

EBT CUSTOMER SERVICE NUMBERS

	Client	Website	Retailer
ALABAMA	800-997-8888	www.ebtedge.com	800-831-5235
ALASKA	888-997-8111	www.ebtaccount.jpmorgan.com	866-237-2493
ARIZONA	888-997-9333	www.ebtaccount.jpmorgan.com	800-230-0179
Vouchers			866-237-2493
General Info.			800-350-8533
ARKANSAS	800-997-9999		800-500-8416
CALIFORNIA	877-328-9677		
Vouchers			866-328-4212
General Assistance			800-350-8533
COLORADO	888-328-2656	www.ebtaccount.jpmorgan.com	800-230-0179
CONNECTICUT	888-328-2666	www.ebtaccount.jpmorgan.com	800-831-5235
Retailer Help Desk (or TPP vendor)		http://www.ebtedge.com/gov/portal/PortalHome.do	
Generic CT Info.		https://www1.asc.jpmorgan.com/ebtretailer/doc/CUST-CT-FCT.pdf	
Manual Vouchers			888-627-5235
DELAWARE	800-526-9099	www.ebtedge.com	800-831-5235
DISTRICT OF COLUMBIA	888-304-9167	www.ebtaccount.jpmorgan.com	888-273-2125
FLORIDA	888-356-3281	www.ebtaccount.jpmorgan.com	800-350-8533
Application, Changes, and Eligibility Issues			866-762-2237
Vouchers			888-248-4727
GEORGIA	888-421-3281	www.ebtaccount.jpmorgan.com	800-350-8533
Vouchers			888-248-4727
GUAM	866-937-4826	www.ebtaccount.jpmorgan.com	
Vouchers			866-663-4826
General Assistance			800-350-8533
Retailer Help Desk (EBT-Only Department Provided Equipment)			800-230-0179
HAWAII	888-328-4292	www.ebtaccount.jpmorgan.com	
Vouchers			888-429-1328
Equipment			800-831-5235
IDAHO	888-432-4328	www.idahoquestcard.com	888-432-1328
ILLINOIS	800-678-5465	www.link.illinois.gov	800-418-8000
INDIANA	877-768-5098	www.ebtaccount.jpmorgan.com	800-557-2978
Voucher Authorization			877-628-9904
IOWA	800-359-5802		800-414-1422
KANSAS	800-997-6666	www.ebtedge.com	800-831-5235
KENTUCKY	888-979-9949	www.ebtaccount.jpmorgan.com	866-340-9520
LOUISIANA	888-997-1117	www.ebtaccount.jpmorgan.com	
Help Desk (EBT only)			800-230-0179
Vouchers			866-880-5264
General Information			800-350-8533
MAINE	800-477-7428	www.pinetreecard.com	800-477-7640

	Client	Website	Retailer
MARYLAND	800-997-2222	www.ebt.acs-inc.com	
	EBT-only Equipment service, Settlement issues, General, or Supplies		877-326-5899
	Vouchers or Quest decals		866-909-6242
	TPP Equipment service and Settlement issues		TPP Help
	Desk		
MASSACHUSETTS	800-997-2555		866-891-7897
MICHIGAN	888-678-8914	www.ebt.acs-inc.com	888-529-1693
MINNESOTA	888-997-2227	www.ebtedge.com	800-831-5235
MISSISSIPPI	866-512-5087		866-598-1772
MISSOURI	800-997-7777	www.ebtedge.com	800-831-5235
MONTANA	866-850-1556		866-850-1563
NEBRASKA	877-247-6328	www.ebtaccount.jpmorgan.com	
	General Information		800-350-8533
	Vouchers		877-455-6328
NEVADA		www.ebtaccount.jpmorgan.com	800-557-2978
	Business Hours	775-684-7200	
	Business Hours	702-486-1646	
	Business Hours	800-992-0900	
	Lost/Stolen	866-281-2443	
NEW HAMPSHIRE	888-997-9777	www.ebtedge.com	
	Voucher Authorization		800-831-5235
	General Retailer Information		800-350-8533
NEW JERSEY	800-997-3333		866-891-7954
NEW MEXICO			
	M-F 8AM-5PM	800-283-4465	www.ebtaccount.jpmorgan.com
	24/7	800-843-8303	800-429-5505
NEW YORK	888-328-6399	www.ebtaccount.jpmorgan.com	
	Vouchers		888-248-4627
	FIS/eFunds Help Desk (EBT-Only)		800-831-5235
	JPMEFS Retail Support Operations		800-350-8533
NORTH CAROLINA	888-622-7328	www.ebtedge.com	800-831-5235
NORTH DAKOTA	800-630-4655	www.ebtedge.com	800-655-1397
OHIO	866-386-3071	www.ebt.acs-inc.com	866-568-2835
OKLAHOMA	888-328-6551	www.ebt.acs-inc.com	866-653-2865
OREGON	888-997-4447	www.ebtedge.com	800-831-5235
PENNSYLVANIA	888-328-7366	www.ebtaccount.jpmorgan.com	
	Orders for Manual Vouchers and Training Materials		800-350-8533
	Authorization of Manual Vouchers		888-736-6328
PUERTO RICO	877-467-4832	www.ebtpr.com	787-289-7623
RHODE ISLAND	888-979-9939	www.ebtedge.com	
	Voucher Authorization		800-831-5235
	General Retailer Information		800-350-8533
SOUTH CAROLINA	800-554-5268	www.ebtaccount.jpmorgan.com	800-557-2978
	Voucher		800-554-5312
	General Info		800-350-8533
SOUTH DAKOTA	800-604-5099	www.ebtedge.com	800-655-9203

	Client	Website	Retailer
TENNESSEE	888-997-9444	www.ebtaccount.jpmorgan.com	
General Info			800-350-8533
EBT Only Equipment Retailer			888-228-7294
TEXAS	800-777-7328		877-286-2858
UTAH	800-997-4444		800-894-0050
VERMONT	800-914-8605	www.ebtedge.com	
Voucher Authorization			800-831-5235
General Retailer Information			800-350-8533
VIRGIN ISLANDS	866-884-2868		866-884-2874
VIRGINIA	866-281-2448	www.ebt.acs-inc.com	866-281-2449
Hearing Impaired TTY	800-828-1120		
WASHINGTON	888-328-9271	www.ebtaccount.jpmorgan.com	888-328-9211
WEST VIRGINIA	866-545-6502	www.ebtaccount.jpmorgan.com	866-545-6503
WISCONSIN	877-415-5164		800-831-5235
Voucher Authorization			877-415-5166
WYOMING	800-350-8533	www.ebtaccount.jpmorgan.com	
Voucher			866-294-6066
Equipment			800-784-6144