

PART I - A

PART I: SUMMARY INFORMATION AND JUSTIFICATION
In Part I, complete Sections A, B, C, and D for all capital assets (IT and non-IT). Complete Sections E and F for IT capital assets.
 OMB Text Limitations - SHORT ANSWER(250 Characters), MEDIUM ANSWER(500 Characters) and LONG ANSWER(2500 Characters)

Section A: Overview (All Capital Assets)

<i>I.A.1) Date of Submission (mm/dd/yyyy)</i>
Sep 8, 2008
<i>I.A.2) Agency</i>
029 - Department of Veterans Affairs
<i>I.A.3) Bureau</i>
00 - Agency Wide Initiatives
<i>I.A.4) Name of this Investment:(SHORT ANSWER)</i>
The Education Expert System (TEES)-2010
<i>I.A.5) Unique Project(Investment) Identifier: Update the UPI using the Exhibit 53 tab.</i>
029-00-01-14-01-1266-00
<i>I.A.6) What kind of investment will this be in FY2010? (Please NOTE: Investments moving to O&M in FY2010, with Planning/Acquisition activities prior to FY2010 should not select O&M. These investments should indicate their current status.)</i>
Full-Acquisition
<i>I.A.7) What was the first budget year this investment was submitted to OMB?</i>
FY2009
<i>I.A.8) Provide a brief summary and justification for this investment, including a brief description of how this closes in part or in whole an identified agency performance gap: (LONG ANSWER)</i>
<p>Veterans Benefits Administration’s Education Service faces a number of business and technological challenges that affect the operation of education claims processing. Some challenges include; the organizational need to respond quickly to changing or new benefit legislation, address increased data security and privacy requirements; decrease the time it takes to process claims; and utilize less human intervention when appropriate. In order to address these challenges, the VBA Education Line of Business initiated The Education Expert System (TEES) project to modernize the way Education benefits are provided to veterans and other beneficiaries.</p> <p>From a business prospective, TEES will improve processes surrounding; entitlement, eligibility, application, enrollment, payment and tracking. Through the use of a business rules engine, and workflow management software packages business processes will be standardized across the LOB. The majority of education claims will be processed without human intervention. For these claims, human intervention may be limited to an oversight/audit capacity. This will increase the speed with which the claims are processed and improve education customer satisfaction.</p> <p>From a management perspective, TEES will improve oversight capabilities to report utilization of benefits, perform compliance reviews and track remediation activities, as well as broker work more effectively.</p> <p>Additional TEES’ improvements will consolidate several IT infrastructure components including; Replace 5 existing stovepipe benefit payment systems with a new system, Utilize the VA/VBA corporate database to store data and increase data sharing capability and reduce storage of duplicate obsolete data, Leverage enterprise buys and select solutions identified in the VA Target Enterprise Architecture, including rules engine technology, portal technology and workflow management.</p> <p>TEES Aligns with these VA Strategic Goals</p> <p>VA Goal 1, Obj 1.4 – Improve the standard of living and income status of eligible survivors of service members and service-disabled veterans through compensation, education, and insurance benefits. VA Goal 2, Obj 2.2 – Enhance the ability of veterans and service members to achieve educational and career goals by providing timely</p>

and accurate decisions on education claims and continuing payments at appropriate levels.

I.A.9) Did the Agency's Executive/Investment Committee approve this request?

Yes

I.A.9.a) If "yes," what was the date of this approval?

Aug 7, 2008

I.A.10) Did the Project Manager review this Exhibit?

Yes

I.A.11) Contact information of Program/Project Manager?

	Project Managers Names (SHORT ANSWER)	PM Phone	E-mail (SHORT ANSWER)
Primary in-house	Rebecca Wells	202-461-9135	rebecca.wells@va.gov

I.A.11.a) What is the current FAC-P/PM (for civilian agencies) or DAWIA (for defense agencies) certification level of the program/project manager?

DAWIA-Level-3

I.A.11.b) When was the Program/Project Manager Assigned?

Jul 1, 2007

I.A.11.c) What date did the Program/Project Manager receive the FACP/PM certification? If the certification has not been issued, what is the anticipated date for certification?

Jan 1, 2005

I.A.12) Has the agency developed and/or promoted cost effective, energy-efficient and environmentally sustainable techniques or practices for this project.

Yes

I.A.12.a) Will this investment include electronic assets (including computers)?

Yes

I.A.12.b) Is this investment for construction or retrofit of a federal building or facility? (Answer applicable to non-IT assets only)

No

I.A.12.b.1) If "yes," is an ESPC or UESC being used to help fund this investment?

I.A.12.b.2) If "yes," will this investment meet sustainable design principles?

I.A.12.b.3) If "yes," is it designed to be 30% more energy efficient than relevant code? (Answer applicable to non-IT assets only)

I.A.13) Does this investment directly support one of the PMA initiatives?

Yes

I.A.13.a) If "yes," check all that apply:

	PMA Initiatives for XML Submission	PMA Initiatives
		- Human Capital
		- Budget Performance Integration
		- Financial Performance
Yes	Expanded E-Government	- Expanded E-Government
		- Competitive Sourcing

		- Faith Based and Community
		- Real Property Asset Management
		- Eliminating Improper Payments
		- Privatization of Military Housing
		- Research & Development Investment Criteria
		- Housing & Urban Development Management & Performance
		- Broadening Health Insurance Coverage through State Initiatives
		- "Right Sized" Overseas Presence
		- Coordination of VA & DoD Programs and Systems

I.A. 13.b) Briefly and specifically describe for each selected how this asset directly supports the identified initiative(s)? (e.g. If E-Gov is selected, is it an approved shared service provider or the managing partner?)(MEDIUM ANSWER)

Expanded E-Government: By implementing this investment, VBA will streamline the adjudication of claims. Only those claims that have a conflict with the business rules will be routed for manual processing. The faster processing times will improve overall customer satisfaction. Additionally, the resulting claims data can be made available to self-service applications to electronically provide a decision notification back to the claimant.

I.A. 14) Does this investment support a program assessed using the Program Assessment Rating Tool (PART)? (For more information about the PART, visit www.whitehouse.gov/omb/part.)

Yes

I.A. 14.a) If "yes," does this investment address a weakness found during a PART review?

Yes

I.A. 14.b) If "yes," what is the name of the PARTed program? (SHORT ANSWER)

Montgomery GI Veterans Education Benefits and Veterans Disability Compensation

I.A. 14.c) If "yes," what rating did the PART receive?

Results Not Demonstrated

I.A. 15) Is this investment information technology? (See section 53.8 for definition)

Yes

I.A. 16) What is the level of the IT Project? (per CIO Council PM Guidance)

Level 1

I.A. 17) What project management qualifications does the Project Manager have? (per CIO Council PM Guidance)

Qualification Status	Qualification Status for XML Submission	Description
1	(1) Project manager has been validated as qualified for this investment	(1) - Project manager has been validated as qualified for this investment.
		(2) - Project manager qualification is under review for this investment.
		(3) - Project manager assigned to investment, but does not meet requirements.
		(4) - Project manager assigned but qualification status review has not yet started.
		(5) - No Project manager has yet been assigned to this investment.

I.A. 18) Is this investment or any project(s) within this investment identified as "high risk" on the Q4-FY 2008 agency high risk report (per OMB Memorandum

M-05-23)

Yes

I.A.19) Is this project (investment) a Financial Management System? (see section 53.3 for definition)

No

I.A.19.a) If so, does this project (investment) address a FFMA (Federal Financial Managers Integrity Act) compliance area?

I.A.19.a.1) If yes, which compliance area?

I.A.19.a.2) If "no," what does it address? (MEDIUM ANSWER)

I.A.19.b) If "yes," please identify the system name(s) and system acronym(s) as reported in the most recent financial systems inventory update required by Circular A-11 section 52 (LONG ANSWER)

I.A.20) What is the percentage breakout for the total FY2010 funding request for the following? (This should total 100%)

Percentage of Total Investment	
% Hardware	
% Software	
% Services	
% Others	

I.A.21) If this project produces information dissemination products for the public, are these products published to the Internet in conformance with OMB Memorandum 05-04 and included in your agency inventory, schedules and priorities?

NA

I.A.22) Contact information of individual responsible for privacy related questions:

Contact Name: (SHORT ANSWER)	Dennis Stewart
Phone Number:	(202) 461-7456
Title: (SHORT ANSWER)	IT Specialist
E-mail: (SHORT ANSWER)	dennis.stewart2@va.gov

I.A.23) Are the records produced by this investment appropriately scheduled with the National Archives and Records Administration's approval?

No

I.A.24) Does this investment directly support one of the GAO High Risk Areas?

No

PART I - B

PART I: SUMMARY INFORMATION AND JUSTIFICATION

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Section B: Summary of Funding (All Capital Assets)

I.B.1) FILL IN TABLE IN CURRENT VALUES (in millions)

(Estimates for BY+1 and beyond are for planning purposes only and do not represent budget decisions)

Provide the total estimated life-cycle cost for this investment by completing the following table. All amounts represent budget authority in millions, and are rounded to three decimal places. Federal personnel costs should be included only in the row designated "Government FTE Cost," and should be EXCLUDED from the amounts shown for "Planning," "Full Acquisition," and "Operation/Maintenance." The total estimated annual cost of the investment is the sum of costs for "Planning," "Full Acquisition," and "Operation/Maintenance." For Federal buildings and facilities, life-cycle costs should include long term energy, environmental, decommissioning, and/or restoration costs. The costs associated with the entire life-cycle of the investment should be included in this report.

Category of Funds	PY-1 and Earlier	PY 2008	CY 2009	BY 2010
Planning Total	2.200	0.000	0.000	0.000
Acquisition Total	11.950	3.678	0.000	1.512
Operations & Maintenance Total	0.000	0.000	0.000	0.425
Total, All Stages (Non-FTE)	14.150	3.678	0.000	1.937
Government FTE Costs	5.581	1.400	0.000	0.000
Govt. FTE Numbers	55	12	8	14
Total (FTE and Non-FTE)	19.731	5.078	0.892	3.718

Government FTE Costs SHOULD NOT be INCLUDED as part of the TOTAL, All Stages Resources represented.

Note: 1) For the cross-agency investments, this table should include all funding (both managing partner and partner agencies). 2) Total, All Stages Resources should equal Total, All Stages Outlays.

I.B.2) Will this project require the agency to hire additional FTE's?

Yes

I.B.2.a) If Yes, How many and in what year? (MEDIUM ANSWER)

I.B.3) If the summary of spending has changed from the FY2009 President's budget request, briefly explain those changes. (LONG ANSWER)

Several changes have taken place, which directly affect this initiative. A VA management decision was made to delay all FY2009 acquisitions for the TEES initiatives to address other priorities. Additionally, the Paperless investment was initiated which caused VBA to re-plan the way several business goals and objectives would be implemented. This investment was impacted by removal of MERT and Burial initiatives to be consolidated into the paperless environment which will focus on C&P Lines of Business first. The result is zero acquisition funding for FY2009 for this initiative. There was a mistake in putting in M&O funds for 2010. We are unable to change this because it was reported that way in the Exhibit 53 form.

PART I - C**PART I: SUMMARY INFORMATION AND JUSTIFICATION**

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Section C: Acquisition/Contract Strategy (All Capital Assets)

I.C.1) If earned value is not required or will not be a contract requirement for any of the contracts or task orders above, explain why? (LONG ANSWER)

I.C.2) Do the contracts ensure Section 508 compliance?

Yes

I.C.2.a) Explain why not or how this is being done? (MEDIUM ANSWER)

Section 508 compliance is a required contract clause.

I.C.3) Is there an acquisition plan which has been approved in accordance with agency requirements?

Yes

I.C.3.a) If "yes," what is the date?

Sep 5, 2008

I.C.3.a.1) Is it Current?

Yes

I.C.3.b) If "no," will an acquisition plan be developed?

I.C.3.b.1) If "no," briefly explain why: (MEDIUM ANSWER)

PART I - D

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Section D: Performance Information (All Capital Assets)

In order to successfully address this area of the exhibit 300, performance goals must be provided for the agency and be linked to the annual performance plan. The investment must discuss the agency's mission and strategic goals, and performance measures (indicators) must be provided. These goals need to map to the gap in the agency's strategic goals and objectives this investment is designed to fill. They are the internal and external performance benefits this investment is expected to deliver to the agency (e.g., improve efficiency by 60 percent, increase citizen participation by 300 percent a year to achieve an overall citizen participation rate of 75 percent by FY 2xxx, etc.). The goals must be clearly measurable investment outcomes, and if applicable, investment outputs. They do not include the completion date of the module, milestones, or investment, or general goals, such as, significant, better, improved that do not have a quantitative measure.

Agencies must use the following table to report performance goals and measures for the major investment and use the Federal Enterprise Architecture (FEA) Performance Reference Model (PRM). Map all Measurement Indicators to the corresponding "Measurement Area" and "Measurement Grouping" identified in the PRM. There should be at least one Measurement Indicator for each of the four different Measurement Areas (for each fiscal year). The PRM is available at www.egov.gov. The table can be extended to include performance measures for years beyond the next President's Budget.

Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Grouping	Measurement Indicator	Baseline	Planned Improvements to the Baseline	Actual Results
2009	Quality of Life	Mission and Business Results	Public Relations	Customer service satisfaction will increase based on better access to information about the full range of available benefits	Baseline will be established during FY2008	Targets will be established for FY2008 based on FY2007 performance	
2009	Quality of Life	Mission and Business Results	Program Monitoring	The percent of improper payments will be reduced when TEES is used to process the claim.	Baseline will be established during FY2008	Targets will be established for FY2008 based on FY2007 performance	

2009	Quality of Life	Customer Results	Customer Satisfaction	The use of TEES in processing claims will result in an increase to the overall customer satisfaction rate	Baseline will be established during FY2008	Targets will be established for FY2008 based on FY2007 performance	
2009	Quality of Life	Processes and Activities	Timeliness	The average days to process a claim will decrease when TEES is used to decide the claim.	Baseline will be established during FY2008	Targets will be established for FY2008 based on FY2007 performance	
2009	Quality of Life	Processes and Activities	Errors	TEES will decrease error rates and improve national accuracy rates because the RBCP decision maps directly to the source law and regulations, which promotes consistent application of the business rules.	Baseline will be established during FY2008	Targets will be established for FY2008 based on FY2007 performance	
2009	Quality of Life	Technology	Availability	Systems will be available 99% during business hours	Baseline will be established during FY2008	Targets will be established for FY2008 based on FY2007 performance	
2010	Quality of Life	Mission and Business Results	Public Relations	Customer service satisfaction will increase based on better access to information about the full range of available benefits	Baseline will be established during FY2009	Targets will be established for FY2010 based on FY2009 performance	
2010	Quality of Life	Mission and Business Results	Program Monitoring	The percent of improper payments will be reduced when TEES is used to process the claim.	Baseline will be established during FY2009	Targets will be established for FY2010 based on FY2009 performance	
2010	Quality of Life	Customer Results	Customer Satisfaction	The use of TEES in processing claims will result in an increase to the overall customer satisfaction rate	Baseline will be established during FY2009	Targets will be established for FY2010 based on FY2009 performance	
2010	Quality of Life	Processes and Activities	Timeliness	The average days to process a claim will decrease when TEES is used to decide the claim.	Baseline will be established during FY2009	Targets will be established for FY2010 based on FY2009 performance	
2010	Quality of Life	Processes and Activities	Errors	TEES will decrease error rates and improve national accuracy rates because the RBCP decision maps directly to the source law and regulations, which promotes consistent application of the business rules.	Baseline will be established during FY2009	Targets will be established for FY2010 based on FY2009 performance	
2010	Quality of Life	Technology	Availability	Systems will be available 99% during business hours	Baseline will be established during FY2009	Targets will be established for FY2010 based on FY2009 performance	

PART I - F

PART I: SUMMARY INFORMATION AND JUSTIFICATION

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Section F: Enterprise Architecture (EA) (IT Capital Assets only)

In order to successfully address this area of the business case and capital asset plan you must ensure the investment is included in the agency's EA and Capital Planning and Investment Control (CPIC) process, and is mapped to and supports the FEA. You must also ensure the business case demonstrates the relationship between the investment and the business, performance, data, services, application, and technology layers of the agency's EA.

I.F.1) Is this investment included in your agency's target enterprise architecture?

Yes

I.F.1.a) If "no," please explain why? (LONG ANSWER)

I.F.2) Is this investment included in the agency's EA Transition Strategy?

No

I.F.2.a) If "yes," provide the investment name as identified in the Transition Strategy provided in the agency's most recent annual EA Assessment. (MEDIUM ANSWER)

I.F.2.b) If "no," please explain why? (LONG ANSWER)

RBCP is new technology, and that is why it is not in the agency's EA Transition Strategy. TEEES will conform with current VA EA principles and practices. This investment is identified in the VA Enterprise Architecture (EA) and complies with EA principles and practices. Those principles and practices include: · The alignment of IT investments to the business functions being automated; · The re-use of business and technology components to the extent possible; and · The consolidation of multiple processes and applications into a single process or application where practical. Compliance with the five standards based architectural elements are: 1. Access Method - To ensure that all system users, employees and veterans have the easiest access to applications and data, the technology vision includes Web access that is Browser based. 2. Development Process and Tools – Modernizing our processes and tools facilitates our migration toward the technology vision. This modernization includes the use of the iterative development lifecycle and the associated requirements, modeling, design, testing and management software development tools. J2EE and JAVA are the acceptable framework and programming languages, respectively; 3. Operating System – Standardization on a single operating environment provides economic, development and operational benefits. We have adopted UNIX as that standard environment. Applications within that environment may be common services or applications specific to a unique business requirement. When deciding between common service and specific applications, there is a strong preference towards common services; 4. Data Management - The use of the Benefits corporate database as the single repository of data will continue and will be expanded. Data elements within the corporate database may be common data or data specific to a unique business requirement. When deciding between these two approaches there is a strong preference to common data elements. 5. Internal and External Interfaces – To simplify internal and external communication we will migrate to the XML messaging system. External data will be converted into the XML system-messaging standard. Internal system messages will also use the XML system-

messaging standard.

I.F.3) Is this investment identified in a completed (contains a target architecture) and approved segment architecture?

Yes

I.F.3a) If "yes," provide the six digit code corresponding to the agency segment architecture. The segment architecture codes are maintained by the agency Chief Architect.

200-000

Segment Architecture Mapping Reference Table:

BUSINESS SEGMENT NAME	SEGMENT ARCHITECTURE CODE
1) Health Business Segment	100-000
2) Benefits Business Segment	200-000
3) Memorial, Burials & HQ Segment	300-000
4) Material Management Segment	400-000
5) Financial Segment	500-000
6) Human Resources Segment	600-000
7) Security Management Segment	700-000
8) Information Management Segment	800-000
9) Education & Training Segment	900-000

I.F.3) FEA SERVICE REFERENCE MODEL:

I.F.3) Identify the service components funded by this major IT investment (e.g., knowledge management, content management, customer relationship management, etc.). Provide this information in the format of the following table. For detailed guidance regarding components, please refer to <http://www.whitehouse.gov/omb/egov/>.

SERVICE COMPONENT TABLE:

	Agency Component Name(SHORT ANSWER)	Agency Component Description (MEDIUM ANSWER)	FEA SRM Service Type	FEA SRM Component (a*)	FEA Service Component Reused : Component Name (b*)	FEA Service Component Reused : UPI (b*)	Internal or External Reuse? (c*)	BY Funding Percentage (d*)
1	Customer Services	TEES supports the delivery and maintenance of VA pension payments to veterans and eligible dependents. RBCP will calculate the pension monetary award based on the maximum allowable annual pension rate and countable income for VA purposes.	Customer Relationship Management	Customer / Account Management			Internal	

2	Customer Analytics	TEES provides claim details upon request	Customer Relationship Management	Customer Analytics			Internal	
3	Customer/Account Management	TEES Provides management insight into claims management	Customer Relationship Management	Customer / Account Management			Internal	
4	Customer Services	TEES will be an interactive business rules engine providing the end-user employee with an electronic interface for help and training related to processing VA pension claims.	Customer Initiated Assistance	Online Help			Internal	
5	Customer Services	TEES will be an interactive business rules engine providing the end-user employee with an electronic interface for help and training related to processing VA pension claims.	Customer Initiated Assistance	Online Tutorials			Internal	
6	Process Automation Services	TEES will assist VBA employees to adjudicate VA pension claims not requiring a rating decision. RBCP provides a uniform procedure across all 57 ROs and 3 PMCs to manage the business life cycle of a VA pension claim.	Tracking and Workflow	Case Management			Internal	
7	Process Automation	TEES will assist VBA employees to adjudicate VA pension claims not requiring a rating decision. RBCP provides a uniform procedure across all 57 ROs and 3 PMCs to manage the business life cycle of a VA pension claim.	Tracking and Workflow	Process Tracking			Internal	

8	Business Management Services	TEES is an automated information system using a business rules engine to process VA pension claims not requiring a rating decision. The pension rule-base will conform to applicable VA law, regulations, and procedures.	Management of Processes	Business Rule Management			Internal	
9	Requirements Management	TEES identifies the component of the claim	Management of Processes	Requirements Management			Internal	
10	Business Management Services	Use of a business rules engine to process select pension claims will introduce uniformity and standardization of decision making across 57 ROs and 3 PMCs. (Another benefit of rules-based pension claims processing is increased quality/accuracy.)	Management of Processes	Quality Management			Internal	
11	Business Management Services	TEES is an automated information system for processing certain VA pension claims. RBCP will be used by over 3,330 employees located in 57 ROs and 3 PMCs.	Organizational Management	Workgroup / Groupware			Internal	
12	Digital Asset Services	TEES will be an interactive business rules engine which can provide employees training and reference to VA pension law, regulations, and procedures.	Content Management	Content Authoring			Internal	
13	Digital Asset Services	TEES will be an interactive automated information system for adjudicating VA pension claims not requiring a rating decision.	Content Management	Content Publishing and Delivery			Internal	

14	Digital Asset Services	The TEES business rules engine will redirect the user to other documents and related content to support VA pension claims processing.	Document Management	Document Referencing			Internal	
15	Digital Asset Services	The user will be able to edit and revise individual pension claims investigations to arrive at a final decision.	Document Management	Document Revisions			Internal	
16	Digital Asset Services	The user will be able to edit and revise individual pension claims investigations to arrive at a final decision.	Document Management	Document Review and Approval			Internal	
17	Digital Asset Services	TEES will store individual pension claim investigations which can be retrieved by VA and its stakeholders.	Knowledge Management	Information Retrieval			Internal	
18	Digital Asset Services	RBCP will store individual pension claim investigations which can be retrieved by VA and its stakeholders.	Knowledge Management	Information Sharing			Internal	
19	Digital Asset Services	TEES will utilize a business rules engine and create a rule-base which maps to all applicable VA pension law, regulations, and procedures. The result is a VA pension expert system.	Knowledge Management	Knowledge Engineering			Internal	
20	Digital Asset Services	TEES will store individual pension claim investigations, which facilitates collection of pension data and information.	Knowledge Management	Knowledge Capture			Internal	

21	Digital Asset Services	TEES will store individual pension claim investigations, which become the basis for final pension decision sent to the claimant.	Knowledge Management	Knowledge Distribution and Delivery			Internal	
22	Digital Asset Services	TEES is a smart system, which uses rules-based technology to process VA pension claims.	Knowledge Management	Smart Documents			Internal	
23	Business Analytical Services	TEES will standardize VA pension claims processing and support use of dynamic reports.	Reporting	Ad Hoc			Internal	
24	Business Analytical Services	TEES will standardize VA pension claims processing and support audit report capability of pension decisions across 57 ROs and 3 PMCs.	Reporting	Standardized / Canned			Internal	
25	Back Office Services	TEES will automate pension claims processing, and determine the monetary amount of the pension payment based on the maximum annual pension rate and countable income for VA purposes. Determining the monetary amount of the pension payment will support the process of accounts payable.	Financial Management	Payment / Settlement			Internal	
26	Back Office Services	TEES will interface with VETSNET AWARDS and FAS to support the development, processing, and payment of VA pension benefits to veterans and their eligible dependents.	Data Management	Data Exchange			Internal	
27	Certification and Accreditation	Ensure secure access to benefit records	Security Management	Certification and Accreditation			No Reuse	

28	Identification and Authentication	Validate user credentials	Security Management	Identification and Authentication			No Reuse	
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NOTE:

(a*) - Use existing SRM Components or identify as "NEW". A "NEW" component is one not already identified as a service component in the FEA SRM.

(b*) - A reused component is one being funded by another investment, but being used by this investment. Rather than answer yes or no, identify the reused service component funded by the other investment and identify the other investment using the Unique Project Identifier (UPI) code from the OMB Ex 300 or Ex 53 submission.

(c*) - 'Internal' reuse is within an agency. For example, one agency within a department is reusing a service component provided by another agency within the same department. 'External' reuse is one agency within a department reusing a service component provided by another agency in another department. A good example of this is an E-Gov initiative service being reused by multiple organizations across the federal government.

(d*) - Please provide the percentage of the BY requested funding amount used for each service component listed in the table. If external, provide the funding level transferred to another agency to pay for the service.

I.F.4) FEA TECHNICAL REFERENCE MODEL:

I.F.4) To demonstrate how this major IT investment aligns with Reference Model (TRM), please list the Service Areas, Service Specifications supporting this IT investment.

TECHNICAL REFERENCE MODEL TABLE:

	FEA SRM Component (a*)	FEA TRM Service Area	FEA TRM Service Category	FEA TRM Service Standard
1	Customer / Account Management	Service Access and Delivery	Service Requirements	Legislative / Compliance
2	Customer Analytics	Component Framework	User Presentation / Interface	Static Display
3	Customer / Account Management	Service Platform and Infrastructure	Delivery Servers	Application Servers
4	Online Help	Service Access and Delivery	Service Requirements	Legislative / Compliance
5	Online Tutorials	Service Access and Delivery	Service Requirements	Legislative / Compliance
6	Case Management	Service Platform and Infrastructure	Delivery Servers	Application Servers
7	Process Tracking	Component Framework	Data Management	Reporting and Analysis
8	Business Rule Management	Component Framework	Business Logic	Platform Independent Technologies
9	Requirements Management	Service Platform and Infrastructure	Database / Storage	Database
10	Quality Management	Service Access and Delivery	Service Requirements	Legislative / Compliance
11	Workgroup / Groupware	Service Interface and Integration	Integration	Enterprise Application Integration
12	Content Authoring	Component Framework	Business Logic	Platform Independent Technologies
13	Content Publishing and Delivery	Component Framework	Business Logic	Platform Independent Technologies
14	Document Referencing	Component Framework	Business Logic	Platform Independent Technologies
15	Document Revisions	Component Framework	Business Logic	Platform Independent Technologies
16	Document Review and Approval	Component Framework	Business Logic	Platform Independent Technologies
17	Information Retrieval	Component Framework	Business Logic	Platform Independent Technologies
18	Information Sharing	Component Framework	Business Logic	Platform Independent Technologies
19	Knowledge Engineering	Component Framework	Business Logic	Platform Independent Technologies
20	Knowledge Capture	Component Framework	Business Logic	Platform Independent Technologies
21	Knowledge Distribution and Delivery	Service Platform and Infrastructure	Delivery Servers	Application Servers
22	Smart Documents	Service Platform and Infrastructure	Delivery Servers	Application Servers
23	Ad Hoc	Component Framework	Data Management	Reporting and Analysis
24	Standardized / Canned	Component Framework	Data Management	Reporting and Analysis
25	Payment / Settlement	Service Access and Delivery	Access Channels	Other Electronic Channels

26	Data Exchange	Service Access and Delivery	Access Channels	Other Electronic Channels
27	Certification and Accreditation	Component Framework	Security	Supporting Security Services
28	Identification and Authentication	Component Framework	Security	Supporting Security Services
29				
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NOTE:

(a) - Service Components identified in the previous question(I.F.3) should be entered in this column. Please enter multiple rows for FEA SRM Components supported by multiple TRM Service Specifications*

(b) - In the Service Specification field, Agencies should provide information on the specified technical standard or vendor product mapped to the FEA TRM Service Standard, including model or version numbers, as appropriate.*

I.F.5) Will the application leverage existing components and/or applications across the Government (i.e., FirstGov, Pay.Gov, etc)?

No

I.F.5.a) If "yes," please describe. (LONG ANSWER)

PART II - B

PART II: PLANNING, ACQUISITION AND PERFORMANCE INFORMATION

Part II should be completed only for investments which in FY2008 will be in "Planning" or "Full Acquisition," investments, i.e., selected one of these three choices in response to Question 6 in Part I, Section A above.

OMB Text Limitations - SHORT ANSWER(250 Characters), MEDIUM ANSWER(500 Characters) and LONG ANSWER(2500 Characters)

Section B - RISK MANAGEMENT (All Capital Assets)

II.B.1) Does the investment have a Risk Management Plan?

Yes

II.B.1.a) If "yes," what is the date of the plan?

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II.B.1.b) Has the Risk Management Plan been significantly changed since last year's submission to OMB?

Yes

II.B.1.c) If "yes," describe any significant changes: (LONG ANSWER)

II.B.2) If there currently is no plan, will a plan be developed?

II.B.2.a) If "yes," what is the planned completion date?

II.B.2.b) If "no," what is the strategy for managing the risks? (LONG ANSWER)

II.B.3) Briefly describe how investment risks are reflected in the life cycle cost estimate and investment schedule: (LONG ANSWER)

Risk impacts, probabilities and costs were evaluated within the project plan and risk remediation or reduction strategies were developed through this analysis to minimize any negative impact these identified risks might have on this project. The results of this analysis were utilized to adjust the investment schedule and budgetary request by adding risk-based, probability-weighted contingencies for both cost and schedule of software design and development.

PART II - C

Part II: Planning, Acquisition And Performance Information

Part II should be completed only for investments which in FY2008 will be in "Planning" or "Full Acquisition," investments, i.e., selected one of these three choices in response to Question 6 in Part I, Section A above.

OMB Text Limitations - SHORT ANSWER(250 Characters), MEDIUM ANSWER(500 Characters) and LONG ANSWER(2500 Characters)

C) Cost and Schedule Performance:

Identify in this section the proposed change to the original or current OMB-approved baseline. What are the new cost and schedule goals for the phase or segment/module (e.g., what are the major investment milestones or events; when will each occur; and what is the estimated cost to accomplish each one)? If this is a new investment in the FY 2008 Budget year or if the agency does not intend to propose a new baseline modification, this section will be blank for your budget submission.

II.C.1) Does the earned value management system meet the criteria in ANSI/EIA Standard – 748?

Yes

II.C.3) Has the investment re-baselined during the past fiscal year?

No

II.C.3.a) If "Yes", when was it approved by the Agency head?

