

**IMMIGRATION AND NATURALIZATION SERVICE  
 SHARED SUPPORT OPERATIONS FUND**  
 (Dollars in thousands)

Revolving Fund

	Perm. <u>Pos.</u>	FTE	<u>Amount 1/</u>
1999 actuals.....	...	...	...
2000 appropriation.....	...	...	...
2001 base.....	...	...	...
2001 estimate.....	...	...	[\$154,622]

1/ Funding will come from reimbursements from other INS accounts

Comparison by activity and program	2000 Appropriation			2001 Base			2001 Estimate			Increase/Decrease		
	<u>Perm Pos.</u>	<u>FTE</u>	<u>Amount</u>	<u>Perm Pos.</u>	<u>FTE</u>	<u>Amount</u>	<u>Perm Pos.</u>	<u>FTE</u>	<u>Amount</u>	<u>Perm Pos.</u>	<u>FTE</u>	<u>Amount</u>
1 Immigration Support												
Information & Records Management	...	...	...	...	...	...	...	...	[\$134,414]	...	...	[\$134,414]
2. Program Direction												
Management & Administration	...	...	...	...	...	...	...	...	[\$20,208]	...	...	[\$20,208]
Total	...	...	...	...	...	...	...	...	[\$154,622]	...	...	[\$154,622]

INS proposes to establish a Shared Support Operations Fund (SSOF) to finance, on a reimbursable basis, those shared administrative functions that serve both enforcement and service operations. The resources to reimburse this fund would come from within the funding totals requested for other INS accounts. The SSOF would be used for the delivery of services in the following areas: Information and Records Management, Security Background Investigations, and the Equal Employment Opportunity Program. The establishment of this fund will strengthen enforcement and service program operations by permitting them to "buy" necessary levels of support to meet mission needs. This approach will also ensure that shared support operations receive sufficient resources to provide centralized administrative support effectively and efficiently. Success will be measured by customer satisfaction and meeting performance standards established between the program accounts and support providers.