

ST. LOUIS RAMS CONTACT INFORMATION

ST. LOUIS RAMS TICKET OFFICE

901 North Broadway
St. Louis, MO 63101
(314) 425-8830 or (800) 246-7267
FAX: (314) 342-5399
E-MAIL: info@ramstix.stlouisrams.com
WEB: www.stlouisrams.com

TICKET OFFICE LOCATION:

Broadway Central Entrance (East Side) of the Edward Jones Dome between Entries B and C. Short-term parking is available in front of the Broadway Central Entrance.

TICKET OFFICE HOURS:

REGULAR: 9 a.m. - 5 p.m., Monday – Friday
GAME DAYS: Three (3) hours prior to Kickoff through Halftime

ST. LOUIS RAMS ADMINISTRATIVE OFFICES (Russell Training Center)

One Rams Way
St. Louis, MO 63045
(314) 982-7267 or (888) 516-7267
WEB: www.stlouisrams.com

FAN MAIL ADDRESS

To write any player, coach or staff member of the St. Louis Rams, please send your correspondence to:

Name and/or Title
St. Louis Rams
One Rams Way
St. Louis, MO 63045

EDWARD JONES DOME at AMERICA'S CENTER

701 Convention Plaza
St. Louis, MO 63101
(314) 342-5036

NATIONAL FOOTBALL LEAGUE (NFL)

280 Park Avenue
New York, NY 10017
(212) 450-2000
WEB: www.nfl.com

SEASON TICKET ACCOUNT MANAGER

Manage your season ticket account online. It's your one-stop destination for all ONLINE TICKET MANAGEMENT.

- PAY your season ticket invoice
- EDIT your account profile
- FORWARD your tickets via e-mail
- TRACK ticket usage throughout the season
- PURCHASE season parking passes
- RESELL your tickets via *RAMS TICKETEXCHANGE*

ACCESS YOUR ACCOUNT TODAY

- 1) Go to www.stlouisrams.com and select Tickets, then Season Ticket Account Manager.
- 2) Log in to your personal account with your Rams season ticket account number or email address and your password (PIN). If you do not know your password, please visit the Forgot Your Password section on the Season Ticket Account Manager page.
- 3) Start managing your tickets—it's that easy!

PAY SEASON TICKETS

Pay for your season tickets quickly and securely online. Simply go to www.stlouisrams.com and select Tickets, then Season Ticket Account Manager, log in with your account number and password (PIN), and select View/Pay Invoices.

UPDATE ACCOUNT INFORMATION

With enhanced online access to your Rams season ticket account, you can easily update your account profile at anytime. This includes important contact information such as your address, phone numbers, and e-mail address. Simply go to www.stlouisrams.com and select Tickets, then Season Ticket Account Manager, log in with your account number and password, and select Edit Profile.

FORWARD TICKETS

You can e-mail your tickets to virtually anyone, up to two hours before the game via ticket forwarding. This service allows you to e-mail your tickets to friends, family, clients, or co-workers when you can't attend a game. Simply log in to your personal account and select the ticket or group of tickets you wish to send, enter the recipient's information, and select Forward. Avoid the hassle of overnight and in-person delivery or Will Call and enjoy the benefits of this service.

- HOW IT WORKS - Each of your season tickets carries a unique barcode, ensuring that they are authentic. During the forwarding process, the barcode on your original season ticket is cancelled and the original ticket is no longer valid. The recipient is e-mailed a new ticket with a new barcode via ticketFast® that can be printed using any standard printer.
- WHAT IS THE FEE? - Ticket forwarding is an inexpensive alternative to other overnight delivery and courier services. Now, for a nominal fee of \$1.95 per ticket, you can enjoy the convenience of this innovative technology that provides a secure alternative method to ensure your tickets get used.

TRACK TICKETS

Your account keeps track of each ticket you forward. This feature allows you to quickly see who you have forwarded tickets to.

2009 SEASON PARKING

As a Rams season ticket holder, we would like to give you the opportunity to purchase pre-sold season parking for the 2009 season. Detailed parking information can be found by visiting www.stlouisrams.com.

- Each season parking pass package is for ten games (two (2) pre-season and eight (8) regular season games).
- Prices of season parking passes range from **\$100 to \$300** depending on the location for the ten game packages. There is a \$5 handling fee per order.
- Your pass will be for a specific parking facility but not a specific space. Please be advised that even though you have a season parking pass, a space will only be held for you up to **15 minutes before kick-off**.
- Parking for potential home playoff games - When you receive your parking passes in the mail, passes for the two potential home playoff games will be included. Please be advised the pre-paid amount per season pass **DOES NOT INCLUDE PAYMENT FOR THE PLAYOFF PASSES**. For home playoff games you must present the appropriate playoff parking pass AND pay the posted rate per space. Cash at the parking facility entrance will be the only accepted method of payment.
- Parking facilities available to season ticket holders include both surface lots and parking garages. This does not represent all of the available parking in the area of the Edward Jones Dome, nor are all of the spaces in the parking facilities being sold on a season basis. Day-of-game parking may be available in some of these facilities on a first-come-first-serve basis.
- Please note that tall vans or large SUVs will not be accepted in most parking garages because these vehicles may not fit.
- Recreational vehicle (RV) and large vehicle parking is only available in certain surface lots.
- Please be advised that exceptionally large vehicles (larger than a normal parking space) will require more than one parking pass.
- New season parking orders are filled on a first-come-first-serve basis. Some parking facilities may already be sold out. Available facilities will be listed within the Season Ticket Account Manager site.
- Detailed parking information can be found by visiting www.stlouisrams.com.

GENERAL INFORMATION

PUBLIC TRANSPORTATION

Avoid parking and driving hassles by taking MetroLink to the Edward Jones Dome. Abundant and free parking is available on both sides of the Mississippi River in Illinois and Missouri. For schedule, fare, station location, and other transit information, contact Metro by phone weekdays from 7:00 a.m. to 7:00 p.m. at (314) 231-2345 in Missouri and (618) 271-2345 in Illinois or visit www.metrostlouis.org.

ST. LOUIS RAMS FOUNDATION

- **EBAY FEATURES UNIQUE ITEMS – PROCEEDS TO BENEFIT YOUTH** The St. Louis Rams have teamed-up with eBay, the internet auction site, to offer a regular selection of unique collectibles and one-of-a-kind fantasy experiences. Net proceeds will benefit youth through the St. Louis Rams Foundation. Log on to www.stlouisrams.com and click on the auction icon for more information on these packages and a direct link to the auction site. For more information on community programs, visit www.stlouisrams.com.
- **SCOREBOARD MESSAGES** Fans interested in providing a personal greeting on the Rams scoreboard during a home game may do so with a \$100 donation to the Rams Foundation. A photograph of the greeting is included. An order form may be downloaded from www.stlouisrams.com under FAQ or by calling (314) 982-7267. The donation is tax-deductible to the extent provided by law.

ST. LOUIS RAMS END ZONE CLUB

St. Louis Rams ticket holders enjoy the luxuries of private club dining at the Edward Jones Dome. The Rams End Zone Club, catered by Levy Restaurants, the Bommarito Family and Tri-Tec, offers ticket holders an award-winning dining experience in an unexpected location - a football stadium. The End Zone Club, accessible through a private entrance, serves roughly 250 guests each game day. The End Zone Club features bountiful and elaborate "Chef's Table" food displays, a full selection of alcoholic and non-alcoholic beverages and pre-game TV coverage. The End Zone Club is open for all regular season games. The End Zone Club opens two hours prior to the game and closes at kickoff. Ticket holders enter the Club at the Plaza Central Entrance (located at 6th Street and Convention Plaza). Reservations are recommended and can be placed at **(314) 342-5277**.

GREATER ST. LOUIS QUARTERBACK CLUB

See our new playbook of activities for adults and children for the 2009 season. Come meet the Rams players at special events and play to win autographed jerseys. To learn more about the benefits of being a member, visit us at www.stlqbclub.com or contact us with your questions by e-mail at info@stlqbclub.com or call (314) 791-1009.

ST. LOUIS RAMS CHEERLEADERS

The Rams Cheerleaders perform at all home games and throughout the year at Rams events and community outreach activities. For appearance requests and information on the Rams Cheerleaders, please visit www.stlouisrams.com or call (314) 982-7267.

TICKET POLICIES & INFORMATION

ACCOUNT HOLDER DEFINITION

The first line of your account information (as shown on your invoice and season tickets) denotes the season ticket holder of record. When the season ticket holder is a company, the company name should appear on the first line of the account to the attention of a designated employee (second line).

ACCOUNT INFORMATION

If you are a season ticket holder and have questions regarding your account, you may contact the Rams Ticket Office by phone at (314) 425-8830 or (800) 246-7267 or by e-mail at info@ramstix.stlouisrams.com. Please have your account number available when contacting the ticket office.

ADA ACCESSIBLE SEATING

Please contact the Rams Ticket Office by phone at (314) 425-8830 or (800) 246-7267 or by e-mail at info@ramstix.stlouisrams.com for more information regarding the availability of ADA seating.

ADA TICKET FRAUD

Ticket fraud includes, but is not limited to, the misrepresentation of a disability. Management reserves the right to take appropriate action regarding misrepresentation, which may result in relocation, ejection or revocation of tickets.

ADDRESS CHANGES

It is the responsibility of the season ticket holder to notify the Rams Ticket Office of any address or phone number change. **All changes of address must be done online or in writing. Changes of address will not be accepted by telephone.** All contact names or address changes of a company account must be submitted in writing on company letterhead and signed by a manager or officer of the company. Please include account number and accurate phone numbers and e-mail address.

There are two options to update your records with the Rams:

1. Online at www.stlouisrams.com, where you can access your account using Season Ticket Account Manager.
2. You can fax or mail a written notice to our office. The official Change of Address Form may be downloaded from our website by clicking TICKETS, SEASON TICKETS/PSLs, then scroll down and select Change of Address.

AWAY GAME TICKETS

The Rams do not receive tickets for away games to distribute to season ticket holders. Fans wishing to see the Rams on the road should contact the host club about ticket availability. Visit www.stlouisrams.com for a link to all NFL team websites. Please keep in mind that many NFL clubs sell out on a season ticket basis.

BILLING INFORMATION & DEADLINES

Payment must be made in full by the deadline stated on the invoice. Late payments are subject to late fees. Delinquent accounts will be considered in default of the PSL, and a cancellation of your season tickets will ensue. Default of a PSL forfeits the PSL to the Rams in accordance with the terms stated in the PSL contract. To help season ticket holders prepare for their annual payments, the Rams typically invoice using the following timeline:

	<u>Mailed</u>	<u>Due By</u>
<i>PSL Holder Renewal Invoice (Full Payment)</i>	<i>Feb 1</i>	<i>May 1</i>
<i>Club Seat Holder Renewal Invoice (1/2 pmt)</i>	<i>Feb 1</i>	<i>March 1</i>
<i>Club Seat Holder Renewal Invoice (Full pmt)</i>	<i>March 1</i>	<i>April 1</i>
<i>Playoff Ticket Invoices (if necessary)</i>	<i>Mid Nov</i>	<i>Mid Dec</i>

CREDIT CARDS

The Rams accept MasterCard, Visa, American Express and Discover for season ticket payments and PSL payments.

E-MAIL

Please ensure the Rams have your current e-mail address. By having your e-mail, you will receive important information from the Rams regarding current events, mailings, special offers and reminders.

FAN CODE OF CONDUCT

The St. Louis Rams and the Edward Jones Dome want to make your experience at the game an enjoyable one. We value your enthusiasm, but ask that all fans exercise good judgement and observe the rights of others by displaying proper decorum. Please understand the Edward Jones Dome policies and general information listed in this guide. Season ticket holders are responsible for their conduct as well as persons occupying their seats. Violations, by either the season ticket holder or anyone occupying the seats, could result in the account holder having their season ticket privileges and PSL revoked without refund. On game days, contact any guest services staff member for assistance with concerns regarding fan behavior or text 'RESPECT' <space> Location and Issue to 41513. *Standard SMS rates apply.

INVALID TICKETS

Tickets obtained from sources other than the St. Louis Rams or its authorized agencies could be lost, stolen or counterfeit and such tickets will NOT be honored.

PLAYOFF TICKETS

Rams season ticket holders are entitled to the option of purchasing playoff tickets for their seats should games be held at the Edward Jones Dome. Playoff ticket prices are established by the NFL. Invoices for playoff games will typically be mailed in late November or early December if it appears the Rams may host playoff games. It is our policy that any and all potential home playoff games will be billed in one invoice. In the event playoff games are NOT played in the Edward Jones Dome, your playoff ticket payment will be automatically credited to your season ticket account for the next season, or a refund will be processed upon your written request. Playoff refund requests must be received by February 1st.

REPLACEMENT TICKET POLICY

Your season tickets are valuable. Please keep season tickets in a safe and secure place at all times. The St. Louis Rams can replace a season ticket that has been lost, stolen or mutilated only under certain conditions. To facilitate the replacement of a season ticket, please contact the Rams Ticket Office by phone at (314) 425-8830 or (800) 246-7267 or by e-mail at info@ramstix.stlouisrams.com.

SEASON TICKET DELIVERY

Season ticket holders can typically expect, depending upon the game schedule, their season tickets to be sent in late July to early August. Season tickets are shipped using United States Postal Service's Priority Mail. Once received, please keep season tickets in a safe and secure place at all times.

SEAT RELOCATION PROGRAM

Seat Relocation Program forms are typically accepted from season ticket holders from February 1st until March 15th. Full payment must be received by March 15th to be eligible to participate. The Seat Relocation Program provides the opportunity to improve your location within your price category, upgrade to a higher price category or purchase additional seats on your account. The program is based on existing seat inventory. Please keep in mind that ticket inventory is extremely limited. Therefore, some seating areas may already be sold out and have very limited movement or improvement opportunity. If the opportunity becomes available to relocate your seats, you will be contacted by the ticket office in June.

SUPER BOWL TICKETS

If the Rams participate in the Super Bowl, Rams season ticket holders who purchase playoff tickets will be automatically entered into a computerized random ticket lottery. Notification invoices will be sent to those accounts selected in the drawing. Lottery winners will have the opportunity to purchase (2) Super Bowl tickets. Details regarding payment and pick-up will be included on the ticket notification invoices.

TRANSFER OF SEAT OWNERSHIP

Rams PSLs and Club Seat Memberships are fully transferable. The transfer form and transfer fee must be completed and received during the open transfer periods stated below in order to be processed. If you have any questions regarding transfers please contact the Rams Ticket Office by phone at (314) 425-8830 or (800) 246-7267 or by e-mail at info@ramstix.stlouisrams.com.

OPEN TRANSFER PERIODS:

FEBRUARY 1ST TO MAY 15TH
SEPTEMBER 1ST TO OCTOBER 31ST

2009 TICKET SALES INFORMATION

TICKET PRICES

PSL	FULL SEASON	SINGLE GAME
\$4,500	\$120	\$140
\$4,500	\$100	\$125
\$3,000	\$880	\$100
\$2,500	\$100	\$125
\$1,000	\$790	\$93
\$1,000	\$740	\$85
\$1,000	\$650	\$75
\$500	\$550	\$60
\$250	\$440	\$50
N/A	\$350	\$40

For Suite and Club ticket information, please contact the Rams Ticket Office by phone at (314) 425-8830 or by e-mail at info@ramstix.stlouisrams.com.

GROUP TICKETS

Whether it's with friends, family, business associates or a tour, we invite you and your group to experience the excitement of St. Louis Rams football. As part of our program, you'll enjoy the following benefits:

- Groups consist of **10** or more tickets. Your tickets will be reserved before they go on sale to the public.
- Ordering is quick and easy. There's no waiting in long lines or busy signals. Simply complete the order form from our website and drop it in the mail with payment.

For detailed information about group tickets, visit www.stlouisrams.com or contact the Rams Ticket Office by phone at (314) 425-8830 or by e-mail at info@ramstix.stlouisrams.com.

SINGLE GAME TICKETS

- Single game tickets go on sale **Friday, August 7, 2009 at 10:00 a.m.**
- Tickets can be purchased by calling Ticketmaster Charge-by-Phone at (314) 421-4400 or (618) 222-2900, www.ticketmaster.com, or by visiting any St. Louis area Ticketmaster Outlets. Outlets are located in select Schnucks.
- **Single game tickets will NOT be sold at the Edward Jones Dome Box Office.**
- Single game ticket prices range from \$40 to \$140.
- All ticket sales are subject to convenience charges.

For detailed single game and ADA ticket information, visit www.stlouisrams.com or contact the Rams Ticket Office by phone at (314) 425-8830 or (800) 246-7267 or by e-mail at info@ramstix.stlouisrams.com.

EDWARD JONES DOME POLICIES & GENERAL GAMEDAY INFORMATION

ADA ACCESSIBILITY

The Edward Jones Dome is barrier-free for guests with disabilities. Drop-off and pick-up should be made at the Broadway Central Entrance or at the Courtyard Entrance (located at 7th Street & Convention Plaza, near Entry A). All entrances, doorways, elevators, and restrooms are accessible.

AGE LIMIT

Children two years or older must have a valid ticket for entry. Children under the age of two are admitted free provided they sit on an adult's lap as long as doing so does not disturb or obstruct the view of others nearby.

ALCOHOLIC BEVERAGE CONSUMPTION

Guests at the Edward Jones Dome are encouraged to drink responsibly. The alcohol policies are listed below:

- The legal drinking age in Missouri is 21. Proper identification is required to purchase alcoholic beverages.
- The dome reserves the right to deny the sale of alcohol to anyone.
- Alcoholic beverages purchased during an event must be consumed or discarded prior to leaving the dome, even if leaving the dome to smoke.
- The purchase limit may be reduced and sales may be discontinued at any time at the discretion of dome management.
- Guests passing alcohol to minors will be ejected and subject to arrest.
- Noticeably intoxicated guests will not be allowed to enter the Dome.
- Volunteer as the designated driver for your group and be registered for a prize drawing. Volunteers must be 21 or older with a valid driver's license.

ASSISTIVE LISTENING AND TELECOMMUNICATIONS DEVICES

Guests may obtain a listening device from any Guest Service Center (117,145,417,445) or tune their own portable headset FM receiver to FM 89.1 to pick-up the house sound system.

ATM MACHINES

For your convenience, ATM machines are provided by National City Bank and are located inside the Edward Jones Dome at Concourse Level Sections 117 & 145, and Terrace Level Sections 417 & 445. For added convenience, all concession stands accept credit cards.

BAG INSPECTION POLICY

- All bags are subject to inspection.
- Bags that are permitted include small bags such as purses and diaper bags (if the guest has a child with them). Management reserves the right to allow other bags based on the guest's special needs on a case-by-case basis.
- Guests who arrive with bags larger than 11x17 will be instructed to return the bag to their vehicle. Prohibited bags will not be "claim-checked" at the gates. If the guest arrives with a prohibited bag and did not drive to the dome, the guest will not be permitted to bring the bag into the event and the bag will not be claim-checked. Guests may dispose of the bag at an outside trash receptacle.
- Please call the America's Center at (314) 342-5036 with questions regarding the bag inspection policy.

BANNERS & SIGNS

Banners can be hung only by rope, string or plastic ties and cannot obstruct the view of other fans or any permanent dome or sponsorship signs. Banners must avoid being profane, commercial, political or non-football related. Signs cannot be constructed of wood or metal material. The Rams reserve the right to remove any banner or sign that is deemed inappropriate. Removed banners will not be returned to the owners.

CAMERAS & VIDEO RECORDERS

Still camera photography is permitted with lenses up to 3" in length. Digital cameras are permitted as long as they do not record video. The use of a tripod is not permitted. Video recording of any game action is strictly prohibited by the National Football League. Fans observed filming the game will have their video camera confiscated.

CREDIT CARDS

Mastercard, Visa, Discover and American Express are accepted at all concession stands.

EJECTION

Any of the following will be cause for ejection from Rams football games without refund and may be subject to arrest, and/or revocation of future ticket privileges:

- Abuse of intoxicants
- Profane or abusive language or obscene gestures
- Fighting, taunting, or making threatening remarks or gestures
- Offensive or disorderly conduct
- Actions that may harm or endanger others
- Smoking inside the dome
- Possession or use of illegal drugs
- Bringing prohibited items into the dome
- Throwing any object (including throwing any object from an escalator)
- Excessive standing that obstructs the view of others seated in the area
- Standing or sitting in the aisles
- Refusing to present a ticket stub when asked by dome personnel
- Sitting in a location other than your ticketed seat
- Standing on chairs and/or defacing or damaging any equipment
- Entering or attempting to enter the field level or playing field
- Wearing any apparel with profane or abusive language or picture
- Failure to follow the instructions of dome personnel
- Indecent exposure or undressing
- Displays of affection not appropriate in a public setting
- Attempting to solicit or distribute literature or other materials on the premises
- Entering the dome with invalid tickets or credentials
- Any disruption to the progress of the game
- Any other conduct or action deemed inappropriate by management

ELEVATORS

Public elevators for use by guests with disabilities are located at the Broadway Central Entrance and Courtyard Entrance (located at 7th Street & Convention Plaza, near Entry A). Guests with Club and Suite tickets should use the elevators located on the west side of the building by entering at the Courtyard entrance. Wheelchair assistance is available at both elevator locations to assist our guests in getting to their seats and will provide assistance back to the gate when the guest is ready to leave. Please notify Guest Services staff at the Broadway Central Entry or Courtyard Entry to request assistance when you arrive to the game.

EMERGENCY

In the event of an emergency, guests can be reached by contacting the America's Center at (314) 342-5036. Caller must provide the individual's name and exact seat location (section, row & seat). Public address announcements will only be made to locate a guest in an extreme emergency.

EVACUATION

Edward Jones Dome guest services staff are trained to handle any emergency situation that arises. During pre-game, a video will be shown on the scoreboard detailing the evacuation procedure. Should an evacuation become necessary, please make sure you are aware of the exits nearest your seat and be prepared to follow the instructions of the dome staff.

FAN CODE OF CONDUCT

The St. Louis Rams and the Edward Jones Dome want to make your experience at the game an enjoyable one. We value your enthusiasm, but ask that all fans exercise good judgement and observe the rights of others by displaying proper decorum. Please understand the Edward Jones Dome policies and general information listed in this guide. Season ticket holders are responsible for their conduct as well as persons occupying their seats. Violations, by either the season ticket holder or anyone occupying the seats, could result in the account holder having their season ticket privileges and PSL revoked without refund. On game days, contact any guest services staff member for assistance with concerns regarding fan behavior or text 'RESPECT' <space> Location & Issue to 41513. * Standard SMS rates apply.

FIRST AID

Four fully-equipped and professionally staffed First Aid Rooms are located in the dome at Sections 110, 126, 410 & 429. Contact the nearest Guest Services Host who will summon help or guide you to the most convenient First Aid Room.

GATE OPENING

On game days all gates will open 90 minutes prior to kickoff. Please arrive early to enjoy all aspects of the game.

GUEST SERVICE CENTERS

There are four (4) Guest Service Centers at the Edward Jones Dome. They are located behind sections 117, 145, 417 and 445 to assist guests with lost and found, lost children, dome directions, emergencies, general information and accommodations for guests with disabilities.

LOST & FOUND

Lost and found items may be turned in at any Guest Service Center (117,145,417, 445). Items turned in may be retrieved after the event at the Guest Service Center located on the Concourse Level near Section 117 or by calling the America's Center administrative offices at (314) 342-5036 the next business day. Lost items will only be held for ten days.

LOST CHILDREN/PARENTS

Guests are encouraged to instruct children in their group to find a dome staff member if they become lost or separated from their group. Lost children will be taken to the nearest Guest Service Center (117,145,417,445). Parents looking for a lost child should follow the same procedure. **Tag-A-Kid Program:** Children may receive bright, fun arm bracelets from guest services displaying their seat location to prevent becoming lost in a crowd.

PARKING AT THE EDWARD JONES DOME

More than 30,000 parking spaces are available within a 10-minute walk of the Edward Jones Dome. There is also parking for up to 100 busses near the Dome.

PAT DOWNS

You and your belongings may be searched upon entry to the Edward Jones Dome. By tendering a ticket and entering the dome, you consent to such searches and waive any related claims that you might have against the NFL, its member clubs, their affiliates, the Edward Jones Dome or their agents. If you elect not to consent to the searches, you will be denied entry into the dome.

PROHIBITED ITEMS

For your safety and the continuity of the game on the field, the following items are prohibited in the Edward Jones Dome:

- Food and beverages**
- Bottles, cans, coolers, containers, thermoses
- Bags larger than 11x17
- Video cameras
- Strollers
- Glitter or confetti
- Peanuts in the shell
- Projectiles (i.e. Frisbees, mini-footballs or beach balls)
- Poles or sticks of any kind
- Laser devices
- Animals or pets (not including service animals)
- Artificial noisemakers of any kind (i.e. cowbells or air horns)
- Illegal drugs or substances
- Fireworks, candles, flares, balloons
- Firearms, knives, missiles and weapons of any kind
- Mace and pepper gas
- Any item that could obstruct a guest's view of the field
- Any other item deemed dangerous or inappropriate by management

** Exceptions may be made for those with medical requirements or special needs.

RADIOS AND TELEVISIONS

Radios and televisions are permitted provided they do not interfere with the enjoyment of the game by other patrons. Please use headsets so as not to disturb other guests.

RADIO BROADCASTS

All games can be heard live on Rams Radio 101.1 FM ESPN.

RE-ENTRY

During Rams football games, guests may leave and re-enter the building through the available main entries. Guests leaving the dome are not permitted to take alcoholic beverages outside. Guests will receive a hand-stamp with their game ticket that will allow them to re-enter the dome. Upon re-entry, guests will be subject to pat-downs and bag search.

SECURITY

Security measures may be increased based on direction from the NFL, orders from St. Louis Police or government, as well as the current federal terror threat level. These procedures will include but are not limited to a more thorough search of persons and property as well as a pat down.

SERVICE ANIMALS

Service animals, or those in training, are welcome in all areas of the dome. No other animal or pet is permitted in the dome.

SMOKING

The Edward Jones Dome is a **non-smoking** facility. During Rams football games, guests may leave and re-enter the building through the available main entries to smoke outdoors. Guests leaving the dome to smoke are not permitted to take alcoholic beverages outside. Guests will receive a hand-stamp with their game ticket that will allow them to re-enter the dome. Upon re-entry, guests will be subject to pat-downs and bag search.

TELEVISION BROADCASTS

Preseason games will air on selected networks, local or national, depending on the game date. Rams regular season games are controlled by the NFL's national network partners (CBS, FOX, NBC, ESPN and NFL Network).

TEXT MESSAGING

For assistance with fan behavior on game days, text 'RESPECT' <space> Location & Issue to 41513. * Standard SMS rates apply.

UMBRELLAS

Umbrellas are permitted inside the Edward Jones Dome if they are small enough to be stored under your seat during the game.

WILL CALL WINDOWS

Will Call windows open three hours prior to kickoff and close after halftime. Will Call is located at the main ticket office on the East side of the Edward Jones Dome at the Broadway Central Entrance (between entries B & C). Rams season ticket holders wanting to leave tickets for pick-up should do so at Will Call. The season ticket holder must clearly record the name of the person picking up the tickets and also indicate his or her name along with a phone number (preferably mobile phone) on the ticket envelope. Will Call tickets can be claimed only by the person whose name appears on the ticket envelope. Valid photo I.D. is required.

WHEELCHAIR ESCORTS

A limited number of wheelchairs are available for transporting Guests to their seating location. Guests are asked to supply their own wheelchair if they need one for the duration of the event. Before the game, guests may request a wheelchair escort at the Broadway Central or Courtyard Entrance (near Entry A) by contacting an usher. After the game, guests should contact an usher or visit the Guest Service Centers located near sections 117,145,417 and 445. Guests with disabilities who have seats in Suite or Club areas should visit the concierge located by the Broadway Central Elevators on the 200 and 300 Level.

2009 ST. LOUIS RAMS SCHEDULE

<u>Date</u>	<u>PRESEASON</u> <u>Opponent (Network)</u>	<u>Time</u>
Fri. Aug. 14	@ New York Jets (KTVI)	6:00 p.m.
Fri. Aug. 21	ATLANTA FALCONS (KTVI)	7:00 p.m.
Thur. Aug. 27	@ Cincinnati Bengals (KTVI)	6:35 p.m.
Thur. Sept. 3	KANSAS CITY CHIEFS (KTVI)	7:00 p.m.
<u>REGULAR SEASON</u>		
Sun. Sept. 13	@ Seattle Seahawks (FOX)	3:15 p.m.
Sun. Sept. 20	@ Washington Redskins (FOX)	Noon
Sun. Sept. 27	GREEN BAY PACKERS (FOX)	Noon
Sun. Oct. 4	@ San Francisco 49ers (FOX)	3:15 p.m.
Sun. Oct. 11	MINNESOTA VIKINGS (FOX)	Noon
Sun. Oct. 18	@ Jacksonville Jaguars (FOX)	Noon
Sun. Oct. 25	INDIANAPOLIS COLTS (CBS)	Noon
Sun. Nov. 1	@ Detroit Lions (FOX)	Noon
Sun. Nov. 8	BYE WEEK	
Sun. Nov. 15	NEW ORLEANS SAINTS (FOX)	Noon
Sun. Nov. 22	ARIZONA CARDINALS (FOX)	3:05 p.m.*
Sun. Nov. 29	SEATTLE SEAHAWKS (FOX)	Noon*
Sun. Dec. 6	@ Chicago Bears (FOX)	Noon*
Sun. Dec. 13	@ Tennessee Titans (FOX)	Noon*
Sun. Dec. 20	HOUSTON TEXANS (CBS)	Noon*
Sun. Dec. 27	@ Arizona Cardinals (FOX)	3:05 p.m.
Sun. Jan. 3	SAN FRANCISCO 49ERS (FOX)	Noon*
<u>POSTSEASON</u>		
Sat.-Sun. Jan. 9-10	Wild Card Weekend (NBC, CBS, and FOX)	
Sat.-Sun. Jan. 16-17	Divisional Playoffs (CBS and FOX)	
Sun. Jan. 24	Conference Championships (CBS and FOX)	
Sun. Jan.31	Pro Bowl, Miami Fl. (FOX)	
Sat. Feb. 9	Super Bowl XLIV, Miami Fl. (CBS)	

* Subject to the NFL Flexible Scheduling

All kickoffs St. Louis time
Dates & times subject to change
Home games in **CAPS**
Nationally televised

NFL FLEXIBLE SCHEDULE DETAILS

As part of NBC's agreement to televise Sunday night football, the NFL will implement a **flexible schedule** for Sunday start times for seven of the final eight weeks of the season. This will allow the NFL to bring more attractive match-ups to a national audience late in the season, and allow teams having breakout years to play their way onto the Sunday night schedule on NBC.

- The 2009 St. Louis Rams schedule will list start times for all home games during the flex weeks as NOON Central Time (CT).
- For the 2009 season, flexible scheduling will occur in Weeks 11-17.
- Twelve days (12) prior to the scheduled Sunday games in each flex week, the NFL will decide (after consultation with CBS, FOX and NBC) and announce the game being moved to 7:30 p.m. CT and also may announce games moving to 3:05 p.m. CT. (For the Week 17 games, the decision may be made on six days (6) notice to ensure a Sunday night game with playoff implications.)

Q & A Regarding Flexible Scheduling

- Q. Are all game times subject to flexible scheduling?
A. No. Only the Sunday afternoon games in Weeks 11-17 of the 2009 NFL schedule can be moved to Sunday night.
- Q. Are Monday, Thursday, or Saturday football games subject to change as well?
A. No. Games scheduled for Monday, Thursday and Saturday may not be moved to another day and the start times will remain unchanged. Only Sunday afternoon games are subject to change.
- Q. If a game is not moved to NBC, will it remain at NOON CT?
A. Not necessarily. Since the majority of games will be listed at NOON CT, the NFL also on twelve days notice may move at least one other game into the 3:15 p.m. CT doubleheader window, and potentially another game to 3:05 p.m. CT.
- Q. Is there any limit on the number of primetime appearances a team can make in one season?
A. Yes, 29 of the 32 teams can appear a maximum of five times in primetime games each season, with just three teams potentially playing a sixth game in primetime.
- Q. What if this affects the travel plans of fans?
A. Fans and ticket holders must be aware that NFL games in flex weeks are subject to change 12 days in advance (6 days in Week 17) and should plan accordingly.
- Q. Will teams be informed if they are no longer under consideration for a move to Sunday night?
A. Yes. As soon as teams are no longer under consideration, the league office will inform them so.