

UPDATE **C**MM

## CCMM Initiative On Track to Transform Government's Revenue Collection

## By Sarah Ralston and Gregory Till, Modernization Planning Office

n 2008, Federal Finance's Collections and Cash Management Modernization (CCMM) initiative made significant advances. The Financial Management Service established this enterprise architecture initiative three years ago in an effort to reduce costs, mitigate risks, and improve the efficiency of the Treasury's collection and cash management capabilities.

As we begin 2009, it's worth taking a look back at CCMM's recent accomplishments related to collection channels, settlement and reporting.

A significant focus of the CCMM initiative involves the restructuring of Federal Finance's collection channel programs. One of the first steps in this process was the selection of the financial agents responsible for the operation of the future channels. During 2008, Federal Finance selected agents for the Over-the-Counter Channel, Mail Channel, and Credit Card Gateway business lines, with two final competitive selections-for the Fedwire and ACH Credit Gateways being completed by the end of the year.

Many transitions are now underway in Federal Finance's collection channel programs. New Federal Reserve Banks and commercial banks have come on board to build systems, take over responsibility for legacy systems, or both. The General Revenue Collection (GRC) division successfully transitioned the majority of Automated Clearing House (ACH) debit lockboxes to Pay.gov and began similar transitions for all Pre-Authorized Debit (PAD) accounts. GRC and



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the Tax Collection Division worked together to decommission the RRBLink channel application and move its functionality to Pay.gov and the Electronic Federal Tax Payment System (EFTPS). In addition, the Over-the-Counter division moved restorations functionality out of CA\$HLINK II and into the Paper Check Conversion Over-the-Counter (PCC OTC) program.

Another key CCMM component involves the separation of the

collection channels from settlement operations. The implementation of settlement gateways will allow for the various collection channels to treat settlement as a reusable

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service, as opposed to performing settlement within each channel application. Over the past year, the Settlement Services Division (SET) initiated the development of and selected the software for the ACH Debit and Check Gateways. In addition, SET moved hundreds of agency cash flows and locations off of the Plastic Card Network (the legacy solution for credit card transactions) and onto the new Card Acquiring Service. Because of the more favorable terms to the new program, this credit card transition alone will save the government millions of dollars each year.

One of CCMM's major goals focuses on the consolidation of reporting functionality into the Transaction Reporting System (TRS). In 2008, TRS established connections with the Shared Accounting Module, Pay.gov, EFTPS (including the Federal Reserve Electronic Tax Application), and TGAnet. These implementations bring the total number of TRS connections to seven, including the combined Paper Tax System and the Treasury Investment Program, as well as the Electronic Check Processing system, which connected in late 2007. TRS also implemented the ability to report commercial bank transactions to the Governmentwide Accounting Modernization Program the "GWA way," and identified means to report Federal Reserve Bank transactions the "GWA way" as well.

Outside of these program areas, there were other CCMM accomplishments of note. The Agency Relationship Management division obtained signatures on the first four Holistic Approach Strategic **Cash Management Agreements** with agencies. The Modernization Planning Office worked with the Federal Reserve System to obtain consensus on allowing commercial bank-run applications on the Federal Reserve's Treasury Web **Application Infrastructure** (TWAI), and provided detailed information concerning the infrastructure requirements of the upcoming applications.

CCMM accomplished a lot in 2008. It's a tribute to the hard work of many people in Federal Finance, other FMS and Treasury offices, and our fiscal and financial agent partners. Together, we're moving toward solutions that will allow us to serve agencies more efficiently and save taxpayer dollars. We're looking forward to another strong year in 2009.



## FMS Key Revenue Collection Statistics [FY 2008]

- Collected \$3.2 trillion through more than two dozen FMS collection programs.
- Processed 403.2 million transactions.
- Collected more than \$2.54 trillion (80%) through EFT.
- EFTPS collected more than 97.9 million transactions totaling more than \$2.12 trillion.
- Pay.gov collected more than 15 million transactions totaling nearly \$48.7 billion.