

**TO: All Bankruptcy Practitioners
Eastern District of Pennsylvania**

FROM: Frederic J. Baker, Senior Assistant U.S. Trustee, Philadelphia, PA

SUBJECT: Language Assistance Pilot Program

Effective November 1, 2004, the Office of the United States Trustee in Philadelphia will be participating in a one-year Language Assistance Pilot Program that will run until September 30, 2005. Debtors whose cases are filed in the Eastern District of Pennsylvania and creditors who have limited English proficiency (LEP), will be provided a certified telephone interpreter, upon request and at no cost, for 341 meetings conducted in the following locations:

Philadelphia
Lancaster
Allentown
Chester
Bucks
Reading

1. For purposes of the LEP Pilot Project, the term “limited English proficiency” or “LEP” is defined as a debtor or creditor in a case under title 11, who cannot speak English at all or who cannot speak English well enough to participate meaningfully in the mandatory meeting of creditors.
2. LEP debtors and creditors may either choose to bring a family member or friend to act as interpreter at the creditors’ meeting, or they may request that an interpreter be provided by the U.S. Trustee. Multi-lingual U.S. Trustee personnel, case trustees and staff, and attorneys representing debtors should not act as interpreters at 341 meetings.
3. You should contact the trustee [or the Office of the U.S. Trustee] to request an interpreter and indicate the language needed as soon as possible after the LEP debtor’s petition is filed [or at least one week in advance of the creditors’ meeting].
4. The U.S. Trustee Program will provide certified telephone interpreters through Tele-Interpreters, Inc. The interpreters are available 24 hours a day, seven days a week. An interpreter should be on the call in no more than a few minutes. Tele-Interpreters has 2,500 interpreters who speak 150 languages. A list of these languages is attached.
5. Bankruptcy Information Sheets in English, French, Spanish, and Vietnamese are available.

Afrikaans	Creole (Haitian)	Greek	Lingala	Papiamentu	Swedish
Albanian	Creole (Pidgin)	Guarani	Lithuanian	Pashto	Tagalog
Amharic	Creole (Sierra Leone)	Gujarati	Macedonian	Patois (Jamaican)	Taiwanese
Arabic	Creole (W. African)	Hakka	Malayalam	Pohnpei	Tamil
Armenian	Croatian	Hausa	Mandarin	Polish	Telugu
Assyrian	Czech	Hebrew	Mandingo	Portuguese (Brazil)	Temne
Bahasa Brunei	Danish	Hindi	Malay	Portuguese (Portugal)	Thai
Bambara	Dari	Hindko	Malinke	Pothohari	Tibetan
Basque	Dinka	Hmong	Marathi	Punjabi	Tigrinya
Bulorussian	Dutch	Hokkien	Marshallese	Q'anjob'al	Toishan
Bengali	Dyula	Huizhou	Maya	Quechua	Tongan
Bikol	Eskimo	Hungarian	Mende	Romanian	Turkish
Bosnian	Estonian	Ibo	Mien	Russian	Twi
Bulgarian	Fanti	Ilocano	Mixteco	Samoan	Ukrainian
Burmese	Farsi	Ilonggo	Mongolian	Serbian	Urdu
Cambodian	Fijian	Indonesian	Nahuatl	Serbo-Croatian	Vietnamese
Cantonese	Finnish	Iñupiaq	Navajo	Seyup	Visayan
Cebuano	Flemish	Italian	Nepali	Shanghainese	Wolof
Cherokee	Foochow	Japanese	Nigerian	Sinhala	Xhosa
Chui Chow	French	Kannada	Norwegian	Slovak	Yapese
Chuukese	Fukienese	Korean	Nuer	Slovene	Yiddish
Cree	Fulani	Kurdish	Oromo	Somali	Yoruba
Creek	Ga	Lahu	Pamangan	Spanish	Yucateco
Creole (Cape Verdean)	Georgian	Lao	Pangasinan	Sudanese	Zapoteco
Creole (French)	German	Latvian	Papago	Swahili	Zulu