GPO IMPROVES BUSINESS FOR VENDORS AND CUSTOMERS WITH NEW SYSTEM

WASHINGTON—The U.S. Government Printing Office (GPO) is in the process of updating the agency's business systems to improve service to customers and vendors. Like many agencies, GPO used mainframe computer systems, commonplace in the 1970s, but are now outdated and difficult to maintain. One of GPO's strategic organizational goals has been to develop an integrated enterprise approach to managing the agency's business systems and ensure continued financial stability of GPO operations. Since May, the agency has made good on that goal and has been implementing GPO's Business Information System (GBIS), offering the opportunity to retire the legacy systems hosted on the agency's mainframe. This new business process system will improve ordering, billing, customer invoicing and all requisitions.

As GPO continues the implementation of GBIS, the agency anticipated there would be some transition issues with the new system that would need to be worked out. GPO appreciates the support and patience of our vendors and customers during this transition to a more effective way of doing business. If any vendor or customer encounters any issues, please contact:
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"GPO values our working relationship with the printing industry, who works with us every day in *Keeping America Informed*," said Deputy Public Printer Paul Erickson. "Changing over to a new modern day system from an outdated decades old system will take some patience. The end benefit will improve business practices not only for GPO, but for our valued vendors and customers. I appreciate their understanding during this time of change."

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