



EXPORT-IMPORT BANK
of the UNITED STATES

Recent Changes to Ex-Im *Online*

February 2008


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Shipment Reporting

Shipment Amount – Ledger DCL Validation

The system now correctly validates reported DCL shipments against the policyholder's approved Ledger DCL authority amount and terms. Previously the system was incorrectly validating against the Credit DCL amount.

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Ex-Im Online

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Insured:
US Exporter, Inc.

New/Saved Shipments - Submit

Policy Information

Policy Number:	2287	Policy Type:	ENB
Effective Date:	11/01/2007	Expiration Date:	11/01/2008
Insured Name:	US Exporter, Inc.	Broker Name:	EIB Broker
Policy Status:	Issued (on 01/24/2008)		

Shipment details can be viewed by clicking on the shipment confirmation # link. To submit click on the 'Submit Shipment Report' button.

Total Premium Due:	162.00	Total Premium Paid:	0.00
Name of Preparer:	<input type="text"/>		
Phone #:	<input type="text"/>		
Date Prepared:	<input type="text" value="02/04/2008"/>	(mm/dd/yyyy)	
Filing Date:	<input type="text" value="02/04/2008"/>	(mm/dd/yyyy)	
Date Submitted:	<input type="text" value="02/04/2008"/>	(mm/dd/yyyy)	
Certification Statement:	Display		

***Note:** Shipments are not covered until premium is received by Ex-Im Bank.

Approved Shipments: The following shipment(s) are available for submission.

One item found.

1

Shipment Details				
Buyer	Buyer Country	Exporter	Remove	Update
JCPenney Mideast	BRUNEI	US Exporter, Inc.	Remove	Update
Shipment Date	Shipment Amount	Premium Due	Shipment Confirmation #	
01/29/2008	12,000.00	162.00	3141	

Validation Message
Shipment amount is greater than DCL limit. The shipment amount limit for the DCL is **\$10,000** and currently, the transaction is only eligible for partial coverage. To apply for an increase in coverage please click on the link to apply for SBCL/IBCL for application information and to review the Short-term credit standards required for your policy.

New/Saved Shipments

Report No Shipments

View Pending RM Shipments

View Rejected Shipments

View Late Shipments

View Reports

Process Overdues

Update Overdues

Add Overdues

View Overdues

Submit Shipment Report

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2

No Shipments to the U.S., Puerto Rico

The system now includes a validation to prevent policyholders from reporting shipments to buyers in the United States or Puerto Rico.

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Ex-Im Workflow:

Add Buyer

Tracking #:

The following errors were encountered processing the request:

- Country PUERTO RICO is not allowed for this Buyer.

Note: Asterisk(*) denotes required information.

*Country:	<input type="text" value="PUERTO RICO"/>	Primary Contact: Prefix: <input type="radio"/> Mr. <input type="radio"/> Mrs. <input type="radio"/> Ms.
*Legal Name:	<input type="text" value="PR Buyer"/>	First Name: <input type="text"/>
Tradestyle/Acronym:	<input type="text"/>	Last Name: <input type="text"/>
*Street Address:	<input type="text" value="1 Main St"/>	Title: <input type="text"/>
*City:	<input type="text" value="San Jose"/>	**Email: <input type="text"/>
State:	<input type="text" value="Select One"/>	**Phone: <input type="text"/>
or		**Fax: <input type="text"/>
Province:	<input type="text"/>	**If primary contact is provided, one of the three(email, phone, fax) is required.
Zip/Postal Code:	<input type="text"/> - <input type="text"/>	
DUNS Number:	<input type="text"/>	
Phone:	<input type="text"/>	
Fax:	<input type="text"/>	
Website:	<input type="text"/>	

Notes:

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Shipment Reporting - Saving Shipment Details

The process for entering shipment information has been simplified. Information is saved as it's entered, and the user chooses to either report shipments to the same buyer, a different buyer, or continue on to report submission.

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Insured: US Exporter, Inc.

Shipment Reporting

Add Shipments - Detail

Instructions: Enter monthly shipment amounts by payment terms.
Click "Back" if you selected the wrong buyer.
Click "Continue" to view, update, remove or submit shipments entered.

Policy Information

Policy Number:	2287	Policy Type:	ENB
Effective Date:	11/01/2007	Expiration Date:	11/01/2008
Insured Name:	US Exporter, Inc.	Broker Name:	EIB Broker
Policy Status:	Issued (on 01/24/2008)		

Buyer: Tiago Co. Buyer Type: Private
Country: BRAZIL Sector:

Month-end Date: (mm/dd/yyyy) Amount:

Coverage Type: Transaction Type:

Risk Category Type: Payment Term:

DCL/IBCL/SBCL Indicator:

Please click the 'Calculate Premium' button to display your premium

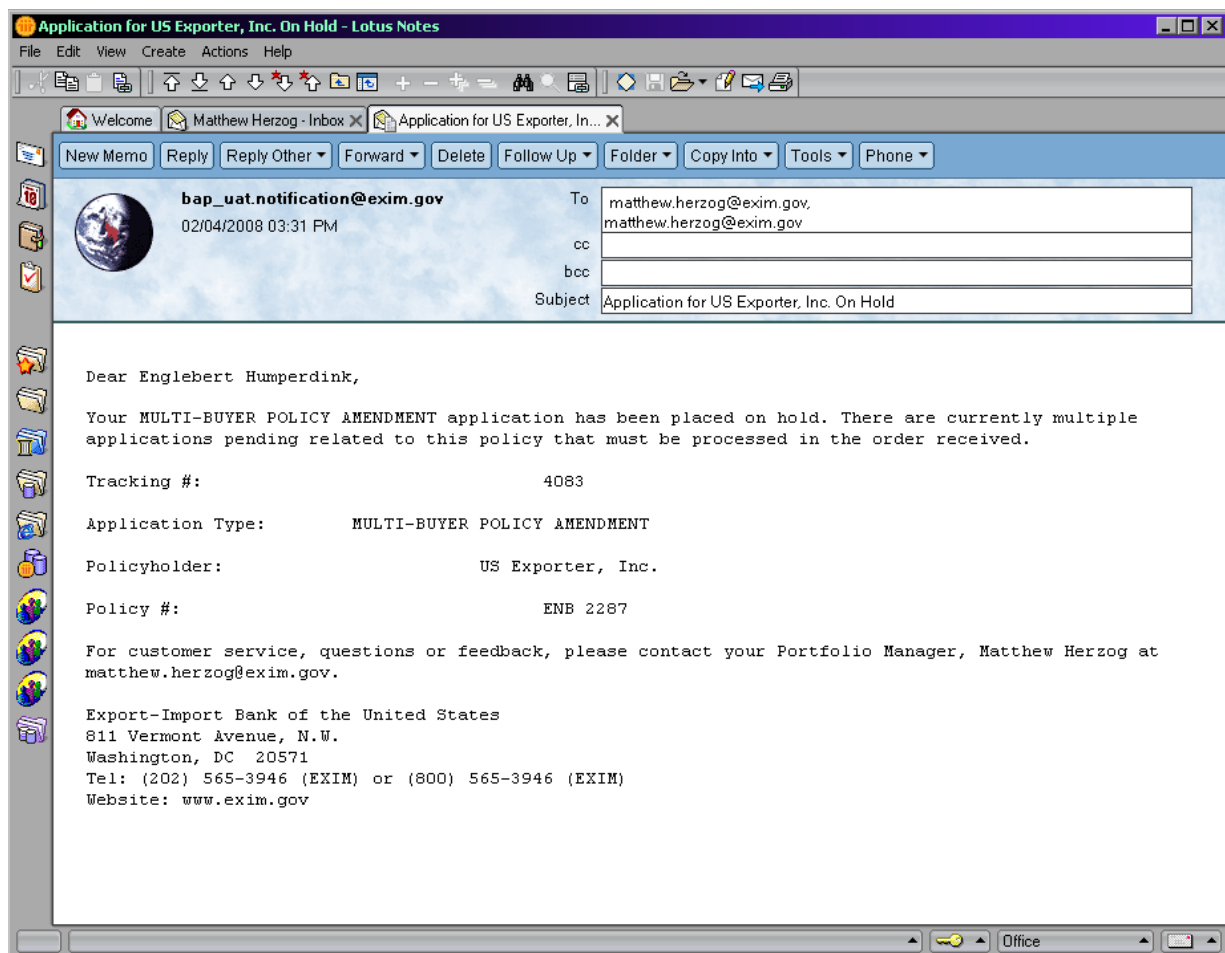
Premium Rate per \$100: \$

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“On-Hold” Applications under Multi Buyer Policies


The system currently requires that pending policy amendment applications and policy renewals be completed before buyer approvals can be processed, and vice-versa, as both constitute changes to policy coverage. Previously the system would not allow an application to be submitted if there was already one in process.

As of the most recent Ex-Im Online software release the system will now allow policyholders to submit an application while others are still pending, but that application will be placed “On-Hold”. An email notification is sent to the applicant, broker (if applicable) and Underwriter, and includes contact information for the assigned Portfolio Manager. Ex-Im Bank staff will continue to process applications in the order received.



“On-Hold” work items stay in the “Submitted” External users can view application information for items that are “On-Hold” on the “Pending Applications” page.

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Ex-Im Online Home

US Exporter, Inc.

Business Address:
 1 River Road
 Cincinnati, OH 45213

Primary Contact:
 Matthew Herzog
 (202) 565-3680
 matthew.herzog@exim.gov

Pending Applications

4 items found, displaying all items.

1

#	Type	Applicant	State	Buyer	Country	Payment Limit	Status	Date Sub
4042	SBCL-AMENDMENT	US Exporter, Inc.	OH	Tiago Co.	BRAZIL	75,000.00	Pending, Exporter Underwriting	01/25/2008
4076	SBCL-AMENDMENT	US Exporter, Inc.	OH	Tito's Starbucks	URUGUAY	80,000.00	Pending Document Creation	01/31/2008
2300	ESS-NEW	US Exporter, Inc.	OH	Yorg's Schmorqasbord	BULGARIA		Submitted	11/14/2006
4083	MB-POLICY-AMENDMENT	US Exporter, Inc.	OH	JCPenney Mideast	BRUNEI	250,000.00	Pending, Exporter Underwriting	02/04/2008

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Maintain Contact Information Link

Currently, policyholders have a new link on their landing page that will allow them to view contact information for all their Ex-Im Bank transactions, with instructions for how to update them, all in one place. The functionality has not yet been implemented for brokers, though it is currently in development.

The screenshot shows the Ex-Im Online customer portal interface. At the top, there is a navigation bar with links for 'Ex-Im Online Home', 'EXIM.gov', and 'Contact Us'. The Ex-Im Online logo is on the left, and the user is logged in as 'eximc' with links for 'My Profile', 'Change Password', and 'Logout'. Below the navigation bar, the user's business address and primary contact information are displayed. The main content area is titled 'What would you like to do today?' and is divided into two columns: 'Act/Manage Transactions' and 'View'. The 'View' column contains a list of links, with 'Maintain Contact Information' highlighted by a red arrow.

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[Ex-Im Online Home](#)

Ex-Im Customer, Inc.

Business Address:
222 Vine St
Cincinnati, OH 452025519

Primary Contact:
Joe Customer, Sr.
(202) 565-3620
matthew.herzog@exim.gov

What would you like to do today ?

Act/Manage Transactions	View
Act Apply for Insurance Policy or Guarantee Act on Quote Apply for SBCL Apply for IBCL Continue a Saved Application	My Portfolio Pending Applications Insurance In Force/Recently Expired Policies Insurance Policy Assignments Authorized + Non-Operative Guarantees Operative Guarantees
Manage Amend a Policy or Guarantee Assign Insurance Policy Proceeds Report Shipments Make A Payment Report Overdues	Historical Transactions Maintain Broker Maintain Contact Information

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Ex-Im Customer, Inc.

Business Address:
222 Vine St
Cincinnati, OH 452025519

Primary Contact:
Joe Customer, Sr.
(202) 565-3620
matthew.herzog@exim.gov

Maintain Contact Information

Company Primary Contact

The individual responsible for all general correspondence between Ex-Im bank and the Company. To change or update this information please contact the Credit Applications & Processing Division at (202)565-3800.

Mr. Joe Customer, Sr.
Ex-Im Customer, Inc.
Phone : (202) 565-3620
Fax :
Email : matthew.herzog@exim.gov

Policy Primary Contacts

Individual responsible for transaction specific correspondence. All system generated email notifications regarding the policy will be sent to the email listed below. Please submit a policy amendment to change or update this information.

In Force/Recently Expired Policies

2 items found, displaying all items.

1

Type	Policy #	Name	Email
ESC	2182	Mr. Matthew Herzog	matthew.herzog@exim.gov
MTR	3386	Mr. Matt Herzog	matthew.herzog@exim.gov

Pending Applications

4 items found, displaying all items.

1

Type	Tracking #	Name	Email
MT-INSURANCE-AMENDMENT	3875	Mr. Matt Herzog	matthew.herzog@exim.gov
MB-RENEWAL	3797	Mr. Matthew Herzog	matthew.herzog@exim.gov
SBCL-AMENDMENT	3093	.	
SBCL-AMENDMENT	3103	.	

Authorized + Non-Operative Guarantees

Nothing found to display.

Operative Guarantees

Nothing found to display.

Endorsement Numbers Displayed in Policy Landing Page

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US Exporter, Inc.

Company: US Exporter, Inc.
Policy Type: ENB
Policy #: 2287
Broker: EIB Broker
Assignee:

Policy Parameters
 Policy Period: 11/01/2007 - 11/01/2008
 Policy Payment Limit: \$250,000
 Insured % of Coverage: 95%
 Deductible: \$0
 Credit DCL: \$5,000
 Ledger DCL: \$10,000
 Premium Rate: \$Per Rate Schedule

Business Address: [view / edit](#)
 1 River Road
 Cincinnati, OH 45213

Company Contact:
 Matthew Herzog
 (202) 565-3680
 matthew.herzog@exim.gov

Policy Contact:
 Englebert Humperdink
 (202) 565-3680
 mherzog@global.t-bird.edu

Quick Links

- [View Policy Documents](#)
- [SBCL Application](#)
- [IBCL Application](#)
- [Cancel/Withdraw SBCL/IBCL](#)
- [Report/View Shipments](#)
- [Report/View Overdues](#)
- [Amend Policy](#)
- [Assign Policy](#)
- [Policy History](#)

[Back](#)

Endorsements

2 items found, displaying all items.

1

Description	Endorsement #
DCL - Discretionary Credit Limit	1
Services	2

In Force SBCLs & IBCLs

7 items found, displaying all items.

1

Tracking #	Buyer	Buyer Country	Payment Limit	Expiry Date	Endorsement #	Actions
4045	A-Plus Exports	ARUBA	50,000.00	11/01/2008	9	Amend
3773	Bugg	BULGARIA	12,000.00	11/01/2008	5	Amend
3690	El Sayed	EGYPT	30,000.00	11/01/2008	3	Amend
4028	Pak Soon Roi	MALAYSIA	150,000.00	11/01/2008	7	Amend
4039	Tiago Co.	BRAZIL	75,000.00	11/01/2008	8	Amend
4069	Tito's Starbucks	URUGUAY	80,000.00	11/01/2008	11	Amend
4029	Yurgen's Pet Emporium	NORWAY	75,000.00	11/01/2008	6	Amend

Pending Applications

2 items found, displaying all items.

1

Tracking #	Type	Buyer	Buyer Country	Payment Limit	Status	Endorsement #	Submitted Date
4083	MULTI-BUYER POLICY AMENDMENT			250,000.00	Submitted		02/04/2008
4042	SBCL AMENDMENT	Tiago Co.	BRAZIL	75,000.00	Pending, Exporter Underwriting	8	01/25/2008

Saved/Not Submitted Application

Nothing found to display.

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