



Financial Management Service Contact Directory 2009

PROGRAM/SERVICE	CONTACT NAME	PHONE
Administrative Wage Garnishment	Debt Management Operations Center	202-874-6653
Agency Cross-Servicing Federal Program Agency Inquiries	Debt Management Operations Center	800-858-0725 800-858-0725
Agency Location Code		
Check Resolution Division (4 digits)	Brent Weaver	202-874-8259
Cash Accounting Division (8 digits)		202-874-8891
Automated Standard Application for Payments (ASAP)		
Agency Implementation	Carol Cole	202-874-6542
Development	Cheryl Murray	202-874-6467
Operations	Philadelphia Regional Financial Center	215-516-8021
	Kansas City Regional Financial Center	816-414-2100
	San Francisco Regional Financial Center	510-594-7182
Automated Clearing House (ACH)		
31 CFR 210 (ACH Rules)	Bill Brushwood	202-874-1251
Collections	Bill Brushwood	202-874-1251
Disbursements:		
Payments and Claims Formats	Margot Kaeser	202-874-6781
Product Development	Dale Walton	202-874-7118
Risk Assessment/Security	Dick Bauder	202-874-6576
Technical Requirements	Margot Kaeser	202-874-6781
Treasury Disbursed Payments		
Kansas RFC Help Desk		816-414-2100
Payment Management Help Desk		512-342-7300
Regulations and Policy	Bill Brushwood	202-874-1251
Card Acquiring Service	Dena Corson	202-874-0807
CA\$HLINK II	Call Center	800-346-5465
	Phyllis Allen	202-874-3528
	Zelda Gantt	202-874-6894
	Tamara Whitaker	202-874-7132
Cash Management Improvement Act (CMIA)	Victor Poore	202-874-6751
Cash Management Made Easy	Teri Hoehn	202-874-6694
	David Burgess	202-874-8645
Check Inserts	William Mehr	202-874-6932
Child Support	Debt Program Division	202-874-0540
Collateral	Mary Bailey	202-874-7055
Credit Bureau Reporting	Accounting & Agency Services Division	202-874-8580



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Credit and Debt Management Policy	Business Management Staff	202-874-6600
Cross-Servicing Debt Exemptions	Business Management Staff	202-874-6600
Current Value of Funds Rate	Denice Wilson	202-874-9428
Debit Card Program	Brett Smith	202-874-6666
Debt Check	Debt Program Division	202-874-0540
Debt Collection Agency Training & Education	Accounting & Agency Services Division	202-874-8580
Debt Collection Center Designation	Business Management Staff	202-874-6600
Debt Collection Performance	Accounting & Agency Services Division	202-874-8580
Debt Management Agency Facilitation	Accounting & Agency Services Division	202-874-8580
Debt Write-Off	Business Management Staff	202-874-6600
Debtor Inquiries	Debt Management Operations Center	888-858-0725
Direct Express	Nevelyn Jones	202-874-9602
Electronic Check Processing (ECP)	Craig Sadick	202-874-6754
Electronic Federal Tax Payment System (EFTPS) Development/Operations	Russell Kuehn	202-874-5784
Marketing	Melanie Rigney	202-874-6763
Electronic Transfer Account (ETA) Policy	Shirley Hopkins	202-874-6926
Enterprise Data Architecture/XML Standards	Ed Coia Marcel Jemio Brian Brotsos	202-874-7039 202-874-6838 202-874-1618
FedDebt	Debt Management Operations Center	800-858-0725
Federal Agencies Centralized Trial Balance System I (FACTS I)	Kathy Wages	202-874-4713
Federal Agency Liaison (Collections)	Carolyn Dunston	202-874-7491
Federal Finance Modernization Planning Office	Gregory Till	202-874-6935
Federal Reserve Electronic Tax Application (FR-ETA)	Mike Chew	202-874-7064
Fed Tax II	Russ Kuehn	202-874-5784

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Fedwire Deposit System	Phyllis Allen Zelda Gantt Alexander Ip Randolph Maxwell Tamara Whitaker	202-874-3528 202-874-6894 202-874-0428 202-874-3720 202-874-7132
Financials, Accounting, Collections, Disbursements & Reconciliation System (FACDR)	Accounting & Agency Services Division	202-874-8580
Financial Accounting and Services Division (FASD)		
Credit Accounting Branch	Scott Barber	202-874-8740
Judgement Fund Branch	Kevin McIntyre	202-874-6664
Surety Bond Branch	Rose Miller	202-874-6850
Financial Connection, The	Teri Hoehn David Burgess	202-874-6694 202-874-8645
Financial EDI Payments	Jenie Perry	512-342-7303
Financial Organization Master File (FOMF)	Dwight Sage	816-414-2302
Financial Report of the U.S. Government	Karen Hunter	202-874-9910
Foreign Check Issues	William Mehr	202-874-6932
Foreign Currency Accounting	Rick Barnett Lauren Gant Andrea Pearson	202-874-7994 202-874-8004 202-874-8001
General Lockbox	Michael Salapka	202-874-8919
Gold Book	Delphine Bryant	202-874-8061
Government On-Line Accounting Link System (GOALS II)	Sheila Higgs	202-874-8196
Governmentwide Accounting Modernization Program	Michael Norman	202-874-8788
Governmentwide Financial Report System	Angela Potts	202-874-9917
Green Book	Dale Walton	202-874-7118
Holistic Approach	Carolyn Dunston	202-874-7491
Imprest Fund Management: Policy	Denice Wilson	202-874-9428
Intergovernmental Payment and Collections (IPAC)	Susan Markland	202-874-9816
International Treasury Services (ITS.gov)		
Policy	Susan Helm	202-874-6873
Operations	Ethan Cole	816-414-2102

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PROGRAM/SERVICE	CONTACT NAME	PHONE
Internet Payment Platform	Pavita Murthi	202-874-3685
Intragovernmental Fiduciary Confirmation System (IFCS)	Financial Reports Division	202-874-9910
IRS Lockbox	Tannura Elie	202-874-6554
Notification of Change	Austin Help Desk Kansas City Help Desk	512-342-7300 816-414-2100
PACER On-Line:		
Non Treasury-Disbursed Agencies	Michael Harrison	202-874-3838
Treasury-Disbursed Agencies	David Winters	202-874-9138
Paper Tax Application (PATAX)	Mike Chew	202-874-7064
Pay.gov	Marshall Henry	202-874-6940
PCC OTC (Paper Check Conversion Over-the-Counter)	Reginald McKinney Bonnie Ray	202-874-6983 202-874-2138
Postage Payments	Dale Walton	202-874-9428
Private Collection Agencies	Private Collection Division	202-874-8700
Prompt Payment	Denice Wilson	202-874-9428
Regional Financial Centers		
Austin Financial Center		512-342-7300
Kansas City Financial Center		816-414-2100
Philadelphia Financial Center		215-516-8000
San Francisco Financial Center		510-594-7300
Remittance Express (REX)	John Schmid	202-874-7026
Repurchase Agreement (Repo)	Thompson Sawyer	202-874-7150
Salary Offset	Debt Program Division	202-874-0540
Secure Payment System	Gary Ng	202-874-6947
Seized Currency	Mike Zeigler	202-874-8906
Shared Accounting Module (SAM)	Cyndi Pham	202-874-8947
State Income Tax Debt	Debt Program Division	202-874-0540
State and Local Government Tax Withholding Agreements	Denice Wilson	202-874-9428

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State Reciprocal Agreement	Debt Program Division	202-874-0540
Stored Value Cards	Graham Mackenzie	202-874-1845
Tax Levy	Debt Program Division	202-874-0540
Tax Refund Offset	Debt Program Division	202-874-0540
TGA Bank Network	Deborah Pearson	202-874-7496
TGANet	Donald Clark	202-874-7092
Treasury Offset Program (TOP)	Debt Program Division	202-874-0540
TOP Call Center	TOP Systems and Operations	800-304-3107
TOP Payment Exemptions	Debt Program Division	202-874-0540
Transaction Reporting System (TRS)	Christina Cox Monica Shelton	202-874-7207 202-874-1346
Treasury Check Information System (TCIS)	Lourde Romain-Prue	202-874-9582
Treasury Check Offset	Marva Evans	202-874-8256
Treasury Disbursed Payment Inquiries	Austin Financial Center	512-342-7300
Treasury Investment Option	Thompson Sawyer	202-874-7150
Treasury Investment Program (TIP)	Thompson Sawyer	202-874-7150
Treasury Receivable Accounting and Collection System (TRACS)	Cathie Blewitt	202-874-7920
Treasury Report on Receivables (TROR)	Accounting & Agency Services Division	202-874-8580
TRUFACS	Richard Haug	202-874-6955
Treasury Tax & Loan (TT&L) Plus	Thompson Sawyer	202-874-7150
Unclaimed Moneys	Laverne Triplett	202-874-8262
U.S. Citizenship Immigration Services (USCIS) Lockbox and e-Filing	Nadir Isfahani	202-874-0275
U.S. Standard General Ledger Division (USSGL)	Judy Yuran	202-874-6308