

Testimony

Before the Committee on Homeland Security

For Release on Delivery Expected at 1:00 p.m. EDT Wednesday, October 1, 2003

SECURITY

Counterfeit Identification Raises Homeland Security Concerns

Statement of Ronald D. Malfi Director, Office of Special Investigations

Accompanied by:

Robert J. Cramer Managing Director, Office of Special Investigations



Mr. Chairman and Members of the Committee:

Thank you for the opportunity to testify today about how homeland security is vulnerable to identity fraud. Today, counterfeit identification is easily produced and used to create fraudulent identities. Tests we have performed over the past 3 years demonstrate that counterfeit identification documents can be used to

- enter the United States,
- purchase firearms,
- gain access to government buildings and other facilities,
- obtain genuine identification for both fictitious and stolen identities, and
- obtain social security numbers for fictitious identities.

In conducting these tests, we created fictitious identities and counterfeit identification documents, such as driver's licenses, birth certificates, and social security cards. We did this using inexpensive computer software and hardware that are readily available to any purchaser.

Our work shows how security vulnerabilities can be exploited. From July, 2002, through May, 2003, we counterfeited state driver's licenses and birth certificates, with fictitious names and used them to enter the United States from Western Hemisphere countries, including Jamaica, Barbados, Mexico, and Canada. Bureau of Immigration and Customs Enforcement staff never questioned the authenticity of the counterfeit documents, and our investigators encountered no difficulty entering the country using them. ¹

Second, counterfeit driver's licenses can be used to purchase firearms. Between October, 2000, and February, 2001, used counterfeit driver's licenses with fictitious identifiers to purchase firearms from license dealers in five states—Virginia, West Virginia, Montana, New Mexico, and Arizona. When we purchased the firearms, the majority of the firearms dealers we dealt with complied with laws governing such purchases, including instant background checks required by federal law. However, an instant background check only discloses whether the prospective

¹ U.S. General Accounting Office, Counterfeit Documents Used to Enter the United States from Certain Western Hemisphere Countries Not Detected, GAO-03-713T (Washington, D.C.: May 13, 2003).

² 18 U.S.C. § 922(t).

purchaser is a person whose possession of a firearm would be unlawful. Consequently, if the prospective purchaser is using a fictitious identity, as we did, an instant background check is not effective. ³

Third, counterfeit identification can be used to gain access to federal buildings and other facilities. In March, 2002, we breached the security of four federal office buildings in the Atlanta area using counterfeit law enforcement credentials to obtain genuine building passes, which we then counterfeited. We were also able to obtain building passes that authorized us to carry firearms in the buildings. As a result, several investigators, including one carrying a briefcase suitable for carrying firearms, bypassed the magnetometers and x-ray machines using the counterfeited building passes. They then were able to move freely throughout the buildings during day and evening hours. In April and May, 2000, we similarly gained access to numerous federal buildings in Washington, D.C., that contained the offices of cabinet secretaries or agency heads.

Finally, we easily obtained Social Security Numbers (SSN) for fictitious names. We used counterfeit identification documents to obtain valid SSNs from the Social Security Administration (SSA) for two fictitious infants. In addition, we visited two states and obtained authentic but fraudulent driver's licenses using the names, SSNs, and dates of birth of individuals listed on SSA's publicly available Master Death file. The Master Death file contains the names, SSNs, and dates of birth of deceased individuals. The motor vehicle departments in two of the states we visited are among those that rely solely on visual verification of identification documents and do not compare the information on license applications with SSA's Master Death file.⁶

Our work leads us to three basic conclusions: (1) government officials and others generally did not recognize that the documents we presented were counterfeit; (2) many government officials were not alert to the possibility

³ U.S. General Accounting Office, *Firearms: Purchased from Federal Firearm Licensees Using Bogus Identification*, GAO-01-427T (Washington, D.C.: March 19, 2001).

⁴ U.S. General Accounting Office, *Security Breaches at Federal Buildings in Atlanta*, *Georgia*, GAO-02-668T (Washington, D.C.: Apr. 30, 2002).

⁵ U.S. General Accounting Office, *Security: Breaches at Federal Agencies and Airports*, GAO/T-OSI-00-10 (Washington, D.C.: May 25, 2000).

⁶ U.S. General Accounting Office, *Social Security Numbers: Ensuring the Integrity of the SSN*, GAO-03-941T (Washington, D.C.: July 10, 2003).

of identity fraud and some failed to follow security procedures and (3) identity verification procedures are inadequate. While some of the problems revealed in our tests have been addressed by the responsible agencies, much remains to be done. A driver's license is the most commonly accepted document used for identifications. The weaknesses we found during this investigation clearly show that border inspectors, motor vehicle departments, and firearms dealers need to have the means to verify the identity and authenticity of the driver's licenses that are presented to them. In addition, government officials who review identification need additional training in recognizing counterfeit documents. Further, these officials also need to be more vigilant when searching for identification fraud.

Mr. Chairman, this completes my statement. I would be happy to respond to any questions you or other members of the committee may have.

This is a work of the U.S. government and is not subject to copyright protection in the United States. It may be reproduced and distributed in its entirety without further permission from GAO. However, because this work may contain copyrighted images or other material, permission from the copyright holder may be necessary if you wish to reproduce this material separately.

GAO's Mission

The General Accounting Office, the audit, evaluation and investigative arm of Congress, exists to support Congress in meeting its constitutional responsibilities and to help improve the performance and accountability of the federal government for the American people. GAO examines the use of public funds; evaluates federal programs and policies; and provides analyses, recommendations, and other assistance to help Congress make informed oversight, policy, and funding decisions. GAO's commitment to good government is reflected in its core values of accountability, integrity, and reliability.

Obtaining Copies of GAO Reports and Testimony

The fastest and easiest way to obtain copies of GAO documents at no cost is through the Internet. GAO's Web site (www.gao.gov) contains abstracts and full-text files of current reports and testimony and an expanding archive of older products. The Web site features a search engine to help you locate documents using key words and phrases. You can print these documents in their entirety, including charts and other graphics.

Each day, GAO issues a list of newly released reports, testimony, and correspondence. GAO posts this list, known as "Today's Reports," on its Web site daily. The list contains links to the full-text document files. To have GAO e-mail this list to you every afternoon, go to www.gao.gov and select "Subscribe to e-mail alerts" under the "Order GAO Products" heading.

Order by Mail or Phone

The first copy of each printed report is free. Additional copies are \$2 each. A check or money order should be made out to the Superintendent of Documents. GAO also accepts VISA and Mastercard. Orders for 100 or more copies mailed to a single address are discounted 25 percent. Orders should be sent to:

U.S. General Accounting Office 441 G Street NW, Room LM Washington, D.C. 20548

To order by Phone: Voice: (202) 512-6000

TDD: (202) 512-2537 Fax: (202) 512-6061

To Report Fraud, Waste, and Abuse in Federal Programs

Contact:

Web site: www.gao.gov/fraudnet/fraudnet.htm

E-mail: fraudnet@gao.gov

Automated answering system: (800) 424-5454 or (202) 512-7470

Public Affairs

Jeff Nelligan, Managing Director, NelliganJ@gao.gov (202) 512-4800 U.S. General Accounting Office, 441 G Street NW, Room 7149 Washington, D.C. 20548

