Stakeholder Webcast

Transcript

April 15, 2009

MICHAEL: WELCOME TO THE DEPARTMENT OF HEALTH AND HUMAN SERVICES GRANTS.GOV QUARTERLY STAKEHOLDER MEETING. I'M MICHAEL PELLEGRINO, GRANTS.GOV OUTREACH DIRECTOR, THANK YOU FOR JOINING US!

WE HAVE A FULL AGENDA FOR THIS WEBCAST. FIRST I WILL GIVE YOU A GRANTS.GOV UPDATE, AND THEN DISCUSS THE RECOVERY ACT AND GRANTS.GOV. AS PART OF THE RECOVERY ACT UPDATE WE WILL DISCUSS OUR UPCOMING SYSTEM BUILDS. NEXT WE'LL TALK THE RECENT SYSTEM BUILDS WHICH HAVE OCCURRED SINCE OUR JANUARY 21 WEBCAST. WE WILL THEN DISCUSS RECOVERY.GOV AND GRANT FRAUD.

LET'S GET STARTED! JOINING ME TODAY IN THE STUDIO ARE:

DONALD JEAN FROM THE BUSINESS TRANSFORMATION AGENCY AND KEN DIEFFENBACH FROM THE DEPARTMENT OF JUSTICE.

WELCOME TO ALL OF YOU!

I WOULD LIKE TO REMIND YOU THAT YOU CAN EMAIL QUESTIONS DURING --

CLICK ON STAKEHOLDER WEBCAST BULLET.

I WOULD LIKE TO REMIND YOU, YOU CAN E-MAIL QUESTIONS DURING THE BROADCAST. THE ADDRESS IS GRANTS.GOV-WEBCAST@HHS.GOV.

WE WILL BE ANSWERING QUESTIONS AFTER THE PRESENTATION. AFTER THE SESSION WE WILL COMPILE ALL THE QUESTIONS THAT COME IN AND PLACE THEM WITH THE ANSWERS ON THE GRANTS.GOV SITE.

REMEMBER TO EMAIL YOUR QUESTIONS. THE ADDRESS IS GRANTS.GOV-WEBCAST@HHS.GOV.

>> SO TODAY THE FIRST THING WE'LL DO IS TALK ABOUT SOME NUMBERS.

THE NUMBERS YOU SEE ON THE CHART ARE FOR THE FIRST HALF OF FISCAL YEAR 09 COMPARED TO 08.

AS PARTED OF TODAY'S PRESENTATION, WE'RE GOING TO TALK ABOUT SOME RECENT ACTIVITY ON THE SYSTEM AS A RESULT OF THE RECOVERY ACT.

THE BOTTOM LINE IS AS YOU CAN SEE BY THESE NUMBERS ARE VOLUME HAS INCREASED ACROSS THE BOARD.

SO FOR SUBMISSIONS, YOU CAN SEE OVER FIRST HALF OF LAST YEAR, SUBMISSIONS ARE UP 20%.

SPECIFICALLY IN THE MONTH OF MARCH, WE PROCESSED 38,646 SUBMISSIONS WHICH IS A 143% INCREASE OVER THE SUBMISSIONS PROCESSED IN JANUARY, WHICH WAS 15,931.

THE AOR S , AUTHORIZED ORGANIZATION REPRESENTATIVES, THOSE ARE THE INDIVIDUALS THAT CAN SUBMIT GRANTS ON BEHALF OF THE ORGANIZATION.

YOU CAN SEE THOSE TOTALS ARE UP 43%.

A POINT HERE IS FOR YOU E BUSINESS POINT OF CONTACT PERSONNEL OUT THERE, COUP IN MIND, YOU CAN MAINTAIN THE AOR S , SO IF AN AOR LEAVES THE ORGANIZATION YOU CAN DELETE THEM.

SO YOU CAN ALWAYS MAINTAIN YOUR AOR S .

THE CONTEXT CENTER.

THE VOLUME ON THE CONTEXT THERE IS UP 27%.

IN MARCH ALONE WE ANSWERED 34,536 CONTACTS.

THAT'S CALLS AND E-MAILS.

THAT IS A 182% INCREASE OVER THE CONTACTS WE ANSWERED IN DECEMBER WHICH WERE 12,259.

SO WHAT WE'VE DONE, IF YOU EXPERIENCED IN THE BEGINNING OF MARCH OR FEBRUARY, IF YOU CONTACTED THE CONTACT CENTER AND EXPERIENCED A LONG WEIGHT TIME FOR MAYBE A BUSY TONE, WHAT WE'VE DONE IS TODAY WE HAVE 77 CUSTOMER SUPPORT REPRESENTATIVES WHO ARE TRAINED TO ANSWER CALLS AND E-MAILS.

WE HAVE A NEW HIGHER CLASS WHICH IS FINALIZED, FINISHING UP AS WE SPEAK TODAY WHO WILL BE ON THE PHONES ON APRIL 20 WHICH IS MONDAY.

THAT'S AN ADDITIONAL 22CSR   S   , CUSTOMER SUPPORT REPS.

STARTING ON MONDAY, APRIL 20, WE WILL HAVE 99 CUSTOMER SUPPORT REPS TRAINED TO ANSWER GRANTS.GOV CALLS.

AND E-MAILS.

NEXT MAY 10 WE'RE HAVING ANOTHER CLASS TARGETED RIGHT NOW FOR 10 PEOPLE.

ALSO AS I MENTIONED IF YOU DID EXPERIENCE A BUSY TONE, ORIGINALLY WE HAD WHAT'S CALLED 5T1 PHONE LINES THAT COULD ANSWER 120 SIMULTANEOUS CALLS.

WE HAVE INCREASED THAT UP TO 9T1 PHONE LINES.

WE CAN NOW TAKE 216 SIMULTANEOUS CALLS.

SO ON THE VOLUME, ON THE NEXT CHART, THE WEBSITE HITS ITSELF, THE SESSIONS, THE NUMBER OF PEOPLE CLICK ON THE SITE.

YOU CAN SEE THE INCREASES THERE.

IN MARCH WE HAD 1.9 MILLION HITS ON THE SITE COMPARED TO THE 815,000 IN DECEMBER OF '08.

THAT IS A 145% INCREASE.

THE NEXT CHART SHOWS THE PAGE VIEWS.

SO WHEN SOMEBODY COMES TO THE SITE, THIS IS THE NUMBER OF PAGES THEY VISIT.

IN MARCH, 5.5 MILLION PAGE VIEWS.

WHICH IS A 138% INCREASE OVER THE DECEMBER PAGE VIEWS OF 2.3 MILLION.

SO THE REASON WE'RE POINTING THESE OUT, AS A RESULT OF THE RECOVERY ACT, THERE IS A LOT OF VOLUME, A LOT OF INTEREST ON THE SITE.

SO NEXT, ONE OF THE THINGS WE HAVE DONE, WE HAVE TALKED ABOUT ON SEVERAL OF THE WEBCASTS IS THE TRANSITION TO ADOBE.

AS MANY OF YOU ARE AWARE WE WERE TRANSITIONING FROM YOU'RE PERCENTAGE BASED FORMS TO ADOBE BASED FORMS WORKING WITH THE AGENCIES ON THAT MIGRATION, THAT TRANSITION.

THAT IS FINAL AS OF MARCH 3, 2009.

SO WE NOW -- ALL THE AGENCIES ARE UTILIZING ADOBE FACED FORMS.

THE ADOBE VERSIONS, THE LINK HERE ON THE CHART TAKES YOU TO OUR WEBSITE WHERE WE HAVE A TABLE SHOWING YOU THE VERSION THAT ARE USEABLE WITH GRANTS.GOV.

ADOBE RELEASES DIFFERENT VERSIONS ON THE NUMBERING CONVENTIONS.

THE LATED ADOBE READER VERSION ARE 9.1 AND 8.1.4.

ADOBE READER IS FREE.

YOU CAN ALSO USE ADOBE PROFESSIONALS.

WE HAVE A DOWNLOAD SOFTWARE PAGE ON OUR WEBSITE WHICH TAKES YOU TO ADOBE WHERE YOU CAN DOWNLOAD THESE VERSIONS.

SO NEXT, ONE OF THE THINGS WITH THE RECOVERY ACT, WHAT WE'VE DONE IS WE'VE CREATED, ON MARCH 6, AN AREA ON OUR SITE WHERE WE HAVE THE ACTUAL RECOVERY, 400 PAGE RECOVERY ACT ITSELF.

WE HAVE SOME OTHER GUIDANCE AND SOME OTHER INFORMATION ON THERE.

BUT THE KEY IS WE TRACK, WE HAVE THE OPPORTUNITIES SPECIFICALLY FOR THE RECOVERY ACT POINTED OUT.

AS OF APRIL 13 THERE WERE 73 OPPORTUNITIES ON THERE.

SO WHEN AGENCIES POST THEIR OPPORTUNITIES, WHAT THEY DO IS THERE ARE CERTAIN GUIDELINES THEY FOLLOW TO IDENTIFY THEM SO THAT THEY DO POP UP UNDER THE RECOVERY ACT OPPORTUNITIES THEMSELVES.

THIS PAGE, AS I MENTIONED, WE HAVE OVER 5 MILLION PAGE VIEWS.

IN THE MONTH OF MARCH ALONE WE HAD 104,000 PAGE VIEWS JUST ON THAT.

ONE OF THE MAJOR THINGS COMING UP IS APRIL 27, IRONCIALLY, HAVE 27 CLOSINGS ON THAT DAY.

THE MAJOR ONE IS THE APRIL 27 LARGE NIH CLOSING.

AT THIS POINT, OVER 15,000 PEOPLE HAVE DOWNLOADED THAT APPLICATION PACKAGE.

SO WHAT ARE WE DOING TO PREPARE FOR THIS ADDITIONAL EXPECTED INCREASE IN VOLUME?

FIRST THING WE'RE DOING IS THIS WEEKEND, APRIL 18 AND 19 WE ARE DOING A BUILD, A SYSTEM BUILD.

SO THE SYSTEM WILL BE UNAVAILABLE SATURDAY AND SUNDAY, APRIL 18 AND 19.

WHAT WE ARE DOING IS WE ARE RECONFIGURING WHAT'S CALLED OUR L, LIGHT WEIGHT DIRECTORY ACCESS PROTOCOL.

WHEN YOU LOG INTO THE SYSTEM, THAT IS HOW YOU LOG IN, THROUGH OUR LDAT, KEEPING IT A HI LEVEL, WHAT WE HAVE RIGHT NOW IS 4 SERVERS SPECIFICALLY FOR L-DAT.

THOSE SERVES TODAY INTERACT WITH EACH OTHER.

MEANING IF YOU WERE TO GO IN RIGHT NOW AND CHANGE YOUR PASSWORD, IT COULD HIT ANYONE OF THOSE 4 SERVERS.

THEN WHAT HAPPENS IS THE OTHER 3 SERVERS ARE REPLICATED.

THIS WEEKEND WE'RE MAKING A CHANGE.

WE'RE GOING TO TAKE ONE MAIN SERVER AND MAKE THAT WHAT'S CALLED THE MASTER.

SO WHEN YOU COME IN AND CHANGE YOUR PASSWORD, IT WILL BE CHANGED ON THAT ONE SERVER, AND THEN THE OTHER THREE SERVERS WILL BE REPLICATED.

THIS MINIMIZES DUPLICATION, REPLICATION EFFORTS THAT ARE TAKING PLACE WHICH WILL STREAMLINE, IMPROVE THE EFFICIENCY OF THE SYSTEM.

NOW, ANOTHER KEY ONE, WHAT WE ARE DOING IS ADDING.

WE ARE ADDING A NEW FUNCTIONALITY FOR TRACK APPLICATIONS.

TODAY, TO TRACK YOUR APPLICATION, YOU HAVE TO LOG IN TO THE SYSTEM.

ONCE THIS BUILD TAKES PLACE OVER THE WEEKEND, YOU START IN MONDAY MORNING STARTING THE WORK DAY, IF YOU WANT TO TRACK YOUR APPLICATIONS, WE ARE CREATING A URL -- CREATING A URL.

YOU CAN ENTER UP TO 5 GRANT TRACKING NUMBERS TO GET THE STATUS ON EACH OF THOSE TRACKING NUMBERS WITHOUT LOGGING INTO THE SYSTEM.

ALSO, THE RECEIPT CONFIRMATION PAGE THAT YOU GET WHEN YOU FIRST SUBMIT YOUR APPLICATIONS, AT THE BOTTOM OF THAT RECEIPT CONFIRMATION PAGE WE ARE HAVING A URL.

WHERE YOU CAN CLICK ON IT AND IT WILL GIVE YOU THE STATING OF THAT GRANT TRACKING NUMBER.

NOW, OF COURSE, ONCE YOU GET IN IMMEDIATELY AND YOU CLICK ON IT IT WILL SAY PROCESSING, SO FOR THOSE OF YOU WHO SAVE THAT PAGE AND COME BACK IN A DAY OR 2, AND CLICK ON IT, IT WILL GIVE YOU STATUS.

ALSO, IN THE RECEIPT E-MAIL ITSELF THAT YOU GET, THAT YOU RECEIVE ONCE YOU PACKAGE YOUR APPLICATION AND SUBMIT IT, IN THAT E-MAIL, WE WILL HAVE A URL ALSO WHERE YOU CAN CLICK ON IT, SAME THING.

GET THE STATUS OF THAT SPECIFIC TRACKING NUMBER.

SO WHAT WILL HAPPEN IS SAME THING, ONCE YOU GET IT, YOU CLICK ON IT, IT WILL TELL YOU PROCESSING.

IF YOU GO BACK IN A DAY OR 2 OR SEVERAL HOURS LATER IT WILL GIVE YOU A STATUS.

SO THE KEY HERE IS TO REMEMBER YOU NO LONGER HAVE TO LOG INTO THE SYSTEM TO TRACK YOUR APMEXICOS. -- APPLICATIONS.

YOU CAN TRACK UP TO 5 GRANTS TRACKING NUMBERS BY CLICKING ON A URL WHICH WILL BE IN MONDAY WHEN YOU COME IN.

THIS WILL REDUCE THE STRAIN ON THE L-DAT.

THE MORE PEOPLE LOGGED INTO THE SYSTEM, THESE ARE CREATING SOME SYSTEM SLOWNESS.

THIS WILL ALLEVIATE THAT.

IF YOU DO WANT TO SEE ALL OF THE APPLICATIONS YOU HAVE SUBMITTED AS AN AOR, WHAT YOU HAVE TO DO IS LOG INTO THE SYSTEM AND LIKE TODAY, IT WILL SHOW YOU A LIST OF ALL YOUR APPLICATIONS.

SAME FOR THE E BUSINESS POINT OF CONTACT.

E BUSINESS POINT OF CONTACT LOGS IN, CAN SEE ALL THE APPLICATIONS SUBMITTED BY EACH AOR IN THE ORGANIZATION.

SO THE SITE WILL BE DOWN THIS WEEKEND, APRIL 18 AND 19 LIKE ALWAYS, WE DO A BUILD COMMUNITY.

WE WOULD SEND THAT OUT AND DISTRIBUTE IT TO THE COMMUNITY.

TEMPERATURE BE ON THE WEBSITE, ON THE BLOG, SO YOU CAN SEE SPECIFICALLY WHAT THE TRACK NEW FUNCTIONALITY IS.

SO NEXT, WHAT WE'RE DOING IS WE'RE DEVELOPING, FINALIZING A 90 DAY PLAN OF ACTION.

PREVIOUSLY, WE DID -- WE ACCOMPLISHED QUARTERLY BUILD, SYSTEM BUILDS.

NOW WHAT WE'RE GOING TO DO IS MONTHLY BUILDS.

PART OF THAT IS IN MAY, JUNE, AND JULY WE WILL DO A BUILD IN EACH MONTH.

TENTATIVELY, OUR MAY BUILD IS SCHEDULED FOR MAY 30, 31.

THAT IS NOT FINAL.

ONCE THIS 90 DAY PLAN OF ACTION WITH DATES ARE FINAL, WE WILL PUBLICIZE AND LET YOU KNOW.

ONE OF THE THINGS WE'RE DOING IN THE MAY BUILD, WE ARE UPGRADING OUR SOFTWARE WHERE IS CALLED IPLANET.

IPLANET CURRENTLY TODAY, WE UTILIZE VERSION 5.3.

WE'RE UPGRADING TO 6.2.

THAT WILL FURTHER INCREASE SYSTEM EFFICIENCY, CAPACITY, AND SPEED.

THIS IS AUTOMATIC TENTATIVE.

NOTHING IS FINAL.

THIS IS WHAT WE ARE TARGETING.

WHAT WE ARE LOOKING TO DO ALSO IN THE MAY BUILD IS WHEN YOU'RE APPLICATION PACKAGE IS SUBMITTED, THE SYSTEM, ITSELF, PUTS IT AS A PACKAGE AND TRANSITIONS IT TO THE AGENCY, SENDS IT TO THE AGENCY.

IN THAT PACKAGE MAYBE PDF, EXCEL DOCUMENTS, WORD DOCUMENTS, AND, OF COURSE, THE FORMS.

OUR VIRUS SCAN THAT WE HAVE IN PLACE TODAY GOES THROUGH EACH OF THEM ONE AT A TIME, MEANING IF THERE IS 10PDF   S   IT GOES THROUGH ALL THE DOCUMENTS THAT ARE PDF   S   .

IT WILL, THEN, MOVE ON AND GO THROUGH ALL THE EXCEL DOCUMENTS.

WE ARE LOOKING TO UPGRADE OUR VIRUS SCAN WHICH WILL SCAN ALL OF THEM AT ONCE.

WHAT THIS DOES, WILL ENABLE US TO PROCESS ON THE BACK END THE APPLICATIONS IN THE SYSTEM AND GET THEM TO THE AGENCIES QUICKER.

THAT WILL FREE UP CAPACITY AND HAVE A EFFECT ON THE FRONT END.

SO ONCE AGAIN, THESE ARE THE IMMEDIATE THINGS WE'RE DOING.

THE BUILD THIS WEEKEND, APRIL 18 AND 19, WE ARE DOING THAT NOW IN PREPARATION FOR THE LARGE CLOSINGS ON APRIL 27.

SO THEN NEXT, NOT NEXT -- WHAT WE HAVE DONE SINCE THE LAST TIME WE MET IN JANUARY -- ON JANUARY 21, WE HAVE ACCOMPLISHED 2 BUILDS IN BETWEEN THIS.

THE LAST BUILD WAS 2008 -- I'M SORRY, 2009.

01.

WHAT WE DID, THIS DID NOT APPLY TO THE APPLICANTS.

IT WAS GRANTORS.

WE TOOK THE GRANTOR REGISTRATION PROCESS AND BROUGHT IT INHOUSE.

SO NOW IF A GRANTOR EFFORTS A USER NAME OR PASSWORD, NOT THAT THAT WILL HAPPEN, BUT IF IT DOES, YOU CAN NOW UTILIZE A SYSTEM TO RETRIEVE YOUR USER NAME AND PASSWORD VERSUS HAVING TO CONTACT THE GRANTS.GOV CONTACT CENTER.

SO THAT THAT BUILD WAS ACCOMPLISHED ON FEBRUARY -- I'M SORRY, ON MARCH 29.

SO THE BUILD BEFORE THAT WHICH WAS FEBRUARY 8, BUILD 2008-0 3D A COUPLE OF THINGS.

FIRST, IT TOOK THE APPLICANT REGISTRATION PROCESS INHOUSE.

SAME THING THERE.

APPLICANTS NOW, IF YOU FORGET USER NAME OR PASSWORD, YOU CAN UTILIZE THE SYSTEM TO REMEMBER IT, TO GET IT BACK SINCE E-MAIL.

WHAT HAPPENS IS BOTH THESE REGISTRATION PROCESSES IS WHEN YOU ESTABLISH YOUR PROFILES, YOU CREATE A SECRET QUESTION AND SECRET ANSWER.

THEY ARE NOT DROP DOWN MENUS.

THEY ARE -- YOU ACTUALLY SPECIFICALLY TYPE IN WHAT IS MY DOG'S NAME.

YOU ANSWER, SPOT.

BY DOING THAT, YOU CAN RETRIEVE YOUR USER NAME AND OR PASSWORD IF YOU LOSE IT.
ONE OF THE OTHER THINGS WE CONFIGURED -- WE DID CONFIGURIZATION DO OUR L.VENTO
INCREASE THE NUMBERS IN THE SYSTEM, THE NUMBER OF CURRENT USERS LOGGED INTO
THE SYSTEM.
WE WERE ALREADY BOLSTERING OUR SYSTEM BEFORE WE KNEW THE RECOVERY ACT
GRANTED OPPORTUNITIES WERE GOING TO HIT THE SITES.
THESE EFFORTS WERE ALREADY UNDER WAY.
WE ACCOMPLISHED THAT.
WE ALSO PUT THE GRANT TRACKING NUMBER FIRST IN THE SUBJECT LINE.
OF ALL E-MAIL NOTIFICATIONS.
THAT WAS VERY IMPORTANT TO A LOT OF THE COMMUNITY SINCE THEY GET A LOT OF E-
MAILS FROM US.
THEY WERE ABLE TO SORT BY GRANT TRACKING NUMBER.
WE ALSO IDENTIFIED NEW PARAMETERS FOR RSS FEEDS.
WE HAVE CATEGORY AND AGENCIES.
NEW OPPORTUNITIES.
CATEGORY AND AGENCY MODIFIED OPPORTUNITIES.
SO DEPENDS ON THE RSS READER YOU UTILIZE.
IT DISPLAYS THE INFORMATION, BUT YOU CAN CLICK BY AGENCY AND IT WILL TELL YOU
JUST THAT, NEW OPPORTUNITIES OR MODIFIED OPPORTUNITIES.
SO JUST A REMINDER. TO E-MAIL YOUR QUESTIONS.
THE ADDRESS IS GRANTS.GOV-WEBCAST@HHS.GOV SO AT THIS TIME I'D LIKE TO INTRODUCE
DONE WHO WILL DISCUSS RECOVERY.GOV.
>> THANK YOU, MIKE.
GOOD TO BE HERE.
BEFORE WE GET STARTED, TALK ABOUT THE INITIAL TIMELINE THAT WE HAVE -- SOME OF
THE THINGS WE HAVE ACCOMPLISHED THUS FAR.
AND WHERE WE PLAN TO GO GOING FORWARD.
AND UNDERSTAND THE TIMELINES ARE FLUID AT THIS POINT BASED ON THE ACTIVITIES
THAT ARE TAKING PLACE UNDERNEATH THAT.
IN FEBRUARY, THAT'S WHEN WE ACTUALLY SIGN THE RECOVERY ACT, AND IN MARCH,
ACTUALLY, THE AGENCIES BEGAN REPORTING THE USE OF THE FUNDS.
IN MAY, WHERE WE'RE HEADING AT THIS POINT IS THE AGENCIES PERFORMANCE PLANS
REPORTING ALLOCATIONS FOR ENTITLEMENT PROGRAMS, DETAIL FINANCIAL REPORTS
WILL BECOME AVAILABLE.
THE AGENCIES ALSO BEGIN REPORTING COMPETITIVE GRANTS AND CONTRACTS.
IN JULY, WHAT WE'RE PLANNING IS THE FUNDS RECIPIENTS WILL START TO BEGIN TO
REPORT THEIR DATA.
LET'S TALK ABOUT IN TERMS OF RECOVERY.GOV MISSION, WHAT WE -- WHAT WE'RE TRYING
TO ACCOMPLISH.
THE SITE AS YOU KNOW, THE RECOVERY.GOV, THE INVESTMENT ACT IS PRETTY MUCH AN
UNPRECEDENTED EFFORT TO TRY TO JUMP START THE ECONOMY.

AND AT THIS POINT, IT'S TO PRETTY MUCH GENERATE JOBS, FOR PEOPLE, PRETTY MUCH REALLY THE CENTER PIECE ON THE PRESIDENT'S AGENDA AT THIS POINT, TRANSPARENCY AND ACCOUNTABILITY PROCESS.

IT WILL FEATURE INFORMATION ON HOW THE ACT IS WORKING.

IT'S A TOOL THAT'S GOING TO HELP US TO HOLD THE GOVERNMENT ACCOUNTABLE.

AND UPDATE THE DATA ON AN EXPENDITURE OF FUNDS AS IT COMES IN.

FURTHER, ILLUSTRATE THAT POINT, THE SITE WILL INCLUDE INFORMATION ABOUT THE FEDERAL GRANTS AWARDS, CONTRACT, AS WELL AS FORMULA GRANTS ALLOCATIONS.

THE FEDERAL AGENCIES WILL PROVIDE DATA ON HOW THEY'RE USING THE MONEY AND EVENTUALLY, THE PRIME RECIPIENTS OF THE FEDERAL FUNDING WILL PROVIDE INFORMATION ON HOW THEY ARE USING THE FEDERAL FUNDS.

NOW, HAVING SAID THAT IS -- THIS IS -- RECOVERY.GOV IS ONE PIECE OF A BROAD TRANSPARENCY IN ACCOUNTABILITY EFFORT.

THERE ARE A SERIES OF STAKEHOLDERS, AND WE ARE ALL STAKEHOLDERS IN THIS PROCESS.

AND FROM THE -- FROM THE AVERAGE JOE IN THE STREET, THE CITIZENS TO CONGRESS TO THE IG, THE FEDERAL AGENCIES, THE OMB, THE STATE LOCAL GOVERNMENTS WILL ALSO BE PART OF THAT PROCESS.

AND UNIVERSITIES, NONPROFIT ORGANIZATIONS, AND COMPANIES WILL ALSO PARTICIPATE IN THIS.

WE ALL HAVE AN OPPORTUNITY TO SHARE WITH THE PUBLIC WHAT WE'RE DOING AND HOW WE'RE SPENDING THEIR MONEY.

THAT'S WHAT THIS IS ALL ABOUT.

PART OF THE TRANSPARENCY, SOME OF THE SHIFTING PARADIGM THAT WE'RE GOING TO EXPERIENCE MOVING FORWARD UNDER THE RECOVERY ACT IS GRANTS WILL BE REQUIRED TO REPORT FROM -- THEY'RE GOING TO BE SHIFTING FROM A QUARTER REPORTING TO A WEEKLY AND MONTHLY REPORTING FROM THE OBLIGATION SIDE OF THE DATA, THE AWARD AMOUNT, THE EXPENDITURE, WE WILL REPORT THAT ALSO, FROM THE GENERAL INFORMATION TO MORE SPECIFIC INFORMATION OF WHO AND WHERE, ALL THAT IS WE WANT TO BE ABLE TO CAPTURE AND PROVIDE THAT INFORMATION ON THAT WEBSITE.

RECIPIENTS AND SUBRECIPIENTS ARE GOING TO BE REQUIRED TO PUBLICLY MAKE THAT AVAILABLE.

IT WILL HAVE TO BE AVAILABLE TO REVIEWERS, TO EVERYONE.

AGAIN, AS WE CONTINUE AS PART OF THE PARADIGM SHIFT, THE INFORMATION BEING -- WE'RE GOING TO CHANGE -- THE WEBSITE -- WE'RE MOVING FROM A STATIC TO MORE OF A INTERACTIVE WEB ENVIRONMENT.

SO YOU CAN ACTUALLY SEE THE FUNDING, THE IMPACT OF FUNDING IS HAVING IMMEDIATELY.

AGAIN, FOR ACCOUNTABILITY PERFORMANCE, FUNDED -- OF THE FUNDED GRANTS TO REPORTS AND PUBLIC COMMENTS, THIS IS TRULY GOING TO BE A REPORTING AND TRANSPARENT VEHICLE THAT WILL HOLD EVERYONE ACCOUNTABLE GOING FORWARD.

FROM SOME OF THE GUIDANCE TO THE AGENCIES AND THE GRANTS COMMUNITY AT LARGE, WOULD BE TO -- IN PARTICULAR, THE CFDA, WE'RE GOING TO REQUEST [INDISCERNIBLE] UNDER THE CFDA WHICH IS THE CATALOG DESK FEDERAL ASSISTANCE, THE NUMBER

THROUGH THE RECOVERY ACT PROGRAMS, OR EXISTING PROGRAMS TO WHICH THE RECOVERY ACT FUNDING WILL BE MADE, WILL ACTUALLY BE MADE FOR COMPLETE INSTRUCTIONS.

WE'LL PRIDE ALL THAT UNDER THE CFDA.

AGAIN, SOME OF THE ADDITIONAL GUIDANCE THAT YOU WILL SEE IS IN THE POSTING ANNOUNCEMENT PIECE, THAT WILL CONTINUE, IS WITHIN A 20 DAY WINDOW, SINCE I MENTIONED EARLIER, IN FEBRUARY, THAT'S WHEN WE -- THE ENACTMENT CAME INTO PLAY.

THE AGENCIES WERE TO HAVE POSTED THE FUNDING OPPORTUNITIES AND ALL THE ANNOUNCEMENTS WERE MADE WITHIN A 30 DAY PERIOD.

THE ENACTMENT OF THE OH OH ENACTMENT OF THE GRANTS.GOV WAS FULLY ANNOUNCED.

THE AGENCIES WEBSITE, UPDATING A WAIVER.

THEY HAVE TO REPORT TO OMB AT THIS POINT.

WE WILL ALSO INCLUDE THE PERMANENT LABELS AND TABS TO FUNDING OPPORTUNITIES, THE SYNOPSIS, FULL FUNDING OPPORTUNITY ANNOUNCEMENT AROUND AWARD NOTICES THAT CLEARLY DEFINES THEM AS RECOVERY ACTIONS.

SOME ADDITIONAL GUIDANCE THAT WE WILL PROVIDE AS FAR AS THE OUTREACH AND REPORTING FOR THE GRANTS COMMUNITY IS WE WILL BEGIN AN EFFORT WITH POTENTIAL APPLICANTS TO CREATE OR UPDATE PROFILES BY NUMBER ONE, OBTAINING A DUNS NUMBER, ALSO FOLLOWING THROUGH WITH THE CCR, MAKING SURE THAT THAT RECORD IS UPDATED.

WE WILL PROVIDE A WEEKLY -- WE WILL ALSO INCLUDE TERMS AND CONDITIONS OF THE AWARD DOCUMENTS NECESSARY TO EFFECTIVELY IMPLEMENT THE RECOVERY ACT.

THE DATA COLLECTION AND THE ACCOUNTABILITY REQUIREMENTS.

WE WILL ALSO IDENTIFY OPPORTUNITIES.

WE WILL STREAMLINE THE DATA IN A WAY THAT BY COLLECTING IT TO HELP ALLEVIATE THE REPORTING ASPECT, ESPECIALLY FOR THE GRANTS RECIPIENTS.

WE WANT TO MAKE THIS USER FRIENDLY AS POSSIBLE.

UNDER THE REPORTING REQUIREMENTS, THE INITIAL RECOVERY ACT INCLUDES MAJOR COMMUNICATION TO THE AGENCIES, THE FORMULA THAT I MENTIONED EARLIER, THE AGENCY WEEKLY REPORTING, THE AGENCY MONTHLY FINANCIAL REPORTS, THE AWARD LEVEL REPORTING AS REQUIRED BY USA SPENDING.GOV CURRENTLY AND THE AGENCY WIDE PLANS AND RECIPIENTS REPORTING.

THAT WILL BE -- THAT'S STILL A TDT AT THIS POINT, TO BE DETERMINED IN TERMS OF THE [INDISCERNIBLE] REPORT ASPECTS.

THE NEXT SLIDE.

I GUESS I'M PRETTY MUCH DONE.

THANK YOU, MICHAEL.

>> DON, ONE OF THE QUESTIONS --

>> THERE IS ONE MORE THING I WANTED TO ASK.

MY APOLOGIES.

PART OF THE REPORTING REQUIREMENTS IS THE USE OF TREASURY SAMPLES, THE TREASURY ACCOUNT FUNDING SAMPLES SPECIFIC TO RECOVERY FUNDS AND ALSO AS PART OF THE CDFA SPECIFIC FOR RECOVERY FUNDS.

I WANTED TO MAKE SURE I MENTIONED THAT ALSO.

>> SO BESIDES OUR SITE, HOW WOULD SOMEBODY RECOGNIZE A RECOVERY GRANT?

>> THE WAY YOU RECOGNIZE IT, BECAUSE EVERYTHING AS I MENTIONED EARLIER WILL BE TABBED.

IT WILL BE AS RECOVERY ACT FOR ALL THE OPPORTUNITIES, WILL BE IDENTIFIED IN SUCH FASHION TO MAKE IT A LOT EASIER FOR OUR RECIPIENTS TO COME IN AND GRANTEES, TO BE ABLE TO APPLY FOR GRANTS.

>> SO FOR THE GRANTEES OUT THERE, WHAT'S THE MOST IMPORTANT THING THEY NEED TO DO RIGHT NOW?

>> I WOULD SAY THERE ARE 3 CRITICAL THINGS THAT THEY NEED TO DO.

THEY WANT TO MAKE SURE THAT THEIR DUN NUMBER, THAT THEY HAVE A DUN NUMBER.

CERTAINLY WANT TO GO BACK AND REVIEW THEIR CCR REGISTRATION.

MAKING SURE IT'S UP TO DATED.

IF NOT, THEY WILL CERTAINLY WANT TO MAKE SURE THAT THEY'RE REGISTERED AND MAKE SURE THEY'RE REGISTERED IN GRANTS DO.

>> THANKS.

ANOTHER POINT TO FOLLOW UP, ONCE YOUR REGISTERED, IF YOU'RE APPLYING FOR A RECOVERY ACT OPPORTUNITY, IT'S VERY IMPORTANT TO READ THE INSTRUCTIONS ON HOW TO APPLY.

ALTHOUGH ALL THOSE OPPORTUNITIES ARE POSTED ON OUR SITE, THE 73 I MENTIONED, AND GROWING, IT'S VERY IMPORTANT TO READ THE INSTRUCTIONS ON HOW TO APPLY.

IT'S ALWAYS REPORT TO READ INSTRUCTIONS BUT VERY IMPORTANT IN THIS CASE ON FOLLOW THE INSTRUCTIONS ON HOW TO APPLY.

THANKS DONE.

SO AT THIS POINT WE'D LIKE TO TALK TO KEN ABOUT THE GRANTS.

>> IT'S GOOD TO BE HERE.

BY WAY OF INTRODUCTION IN 2006, THE NATIONAL PROCUREMENT FRAUD TASK FORCE WAS ESTABLISHED UNDER THE LEADERSHIP OF THE CRIMINAL DIVISION OF THE DEPARTMENT OF JUSTICE.

THAT TASK FORCE INCLUDES FEDERAL INSPECTORS GENERAL, LITIGATING UNITS, THE FBI, AND OTHER INTERESTED STAKEHOLDERS.

AND THE PURPOSE OF THAT TASK FORCE IS TO INCREASE THE DETECTION, PREVENTION, DETECTION, AND PROSECUTION OF PROCUREMENT FRAUD AND GRANT FRAUD.

AS PART OF THAT EFFORT, GLEN FIND WHO IS THE INSPECTOR GENERAL FOR THE DEPARTMENT OF JUSTICE WHERE I WORK, HE SET UP A SUBCOMMITTEE LED BY GLEN FINE, GRANT FRAUD SUBCOMMITTEE WHOSE PURPOSE IS TO HELP EDUCATE PEOPLE ABOUT GRANT FRAUD, HELP PREVENT IT, INCREASE PROSECUTION OF IT, AND THAT'S WHY I'M HERE TODAY, TO SHARE IN THE SHORT AMOUNT OF TIME WE HAVE SOME INFORMATION ABOUT GRANT FRAUD TO INCREASE PEOPLE'S AWARENESS OF THE ISSUE AND WHAT THEY SHOULD DO IF THEY'RE CONCERNED ABOUT IT.

AND AS ANOTHER SMALL BACKGROUND ISSUE, THERE ARE ABOUT 68, MAYBE 69 NOW FEDERAL INSPECTORS GENERAL THROUGHOUT THE FEDERAL GOVERNMENT.

IN ADDITION TO A WHOLE HOST OF INSPECTORS GENERAL AT STATE, LOCAL, SCHOOL DISTRICT AND OTHER LOCAL GOVERNMENT LEVELS.

THE PRIMARY MISSION OF ALL THOSE FOLKS IS TO PREVENTED, DETER AND DETECT FRAUD WAIST AND ABUSE AND MISCONDUCT BY THE AGENCY FOR WHICH THEY OVERSEE.
THE FOCUS IS ALWAYS ON ECONOMY, EFFICIENCY, AND EFFECTIVENESS, AND AS YOU CAN SEE IMAGINE, MUCH OF THAT WORK DEEMS WITH EMPLOYEE MISCONDUCT MATTERS, BUT THE BULK DEALS WITH PROCUREMENT FRAUD AND GRANT FRAUD MARTS.
THAT'S WHY YOU INVITED ME TO TALK ABOUT GRANT FRAUD.
AND ALSO BEFORE I JUMP IN ANY FURTHER, THE RECOVERY ACT AS WE'VE ALREADY TALKED ABOUT TODAY, INCLUDES SIGNIFICANT AMOUNT OF GRANT FUNDING IN TERMS OF $300 BILLION OR SO IN NEW GRANT FUNDS.
NOW, ALL FEDERAL GRANTED FUNDS NEED TO BE USED PROPERLY AS AN OVERSIGHT MECHANISMS, BUT WING IF PASSING OF THE RECOVERY ACT IT'S EVEN MORE IMPORTANT THAT WE PAY ATTENTION TO THESE MATTERS.
IT IS A -- IT'S AN INFLUX OF $300 BILLION INTO THE ECONOMY FOR SPECIFIC PURPOSES.
WE NEED TO MAKE SURE ARE USED WISELY.
I THINK MOST OF THAT MONEY IS USED APPROPRIATELY AND WISELY AND PROPERLY DOCUMENTED, BUT WE KNOW FROM EXPERIENCE AND THE GRANT FRAUD SUBCOMMITTEE KNOWS FROM A LOT OF EXPERIENCE THAT PROBLEMS CAN AND DO OCCUR.
IT'S IMPORTANT WE'RE AWARE OF THE PRIMARY RISKS.
I WANT TO RUN DOWN 3 OF THEM BRIEFLY.
GRANT AGREEMENTS ARE ESSENTIALLY A PROMISE BETWEEN A GRANTING AGENCY LIKE HHS OR EPA OR WHATEVER AGENCY, AND AN INDIVIDUAL GRANTEE TO DO SOMETHING SPECIFIC FOR WHICH THE GOVERNMENT WILL PAY THE COST OF.
BUT ALONG WITH THE AGREEMENTS COME A LOT OF REQUIREMENTS TO FOLLOW THE OFFICE OF MANAGEMENT AND BUDGET CIRCULARS, TO FOLLOW INDIVIDUAL AGENCIES POLICIES, AND THEM TO FOLLOW A WHOLE HOST OF ACCOUNTING AND AUDITING STANDARDS TO PROPERLY DOCUMENT THINGS.
THE 3 PRIMARY ISSUES THAT COME UP, I WANT TO MAKE SURE THE VIEWERS ARE AWARE OF TODAY, NUMBER ONE, CONFLICTS OF INTEREST.
THERE CAN AND ARE INSTANCES WHERE PEOPLE USE SOME OF THE THIS GRANT MONEY THAT IS A PERSONAL CONFLICT OF INTEREST, THEY HIRE THEIR RELATIVES, THEY ENGAGE IN SELF-DEALING BEHAVIORS BY HIRING A CONTRACTOR THAT THEY HAVE A RELATIONSHIP WITH, THAT THEIR SPOUSE WORKS FOR OR A COMPANY THAT THEY ESTABLISH AND THOSE THINGS CAN AND DO HAPPEN.
THEY'RE DIFFICULT, SOMETIMES, TO DETECT.
AND OFTEN DIFFICULT TO ASSESS AND DETERMINE THE DAMAGES THAT HAVE BEEN CAUSED BY THOSE, BUT THEY DO OCCUR.
THE SECOND ONE, PROBABLY THE MOST PERTINENT TO THE RECOVERY ACT IS THAT THESE GRANT FUNDS HAVE TO BE USED FOR THE PURPOSE THEY'RE AWARDED FOR.
FOR INSTANCE, IF AN ENTITY -- DEPARTMENT OF ENERGY, ALTERNATIVE ENERGY RESEARCH MONEY WHICH IS AN IMPORTANT ISSUE WE NEED TO DEAL WITH, THAT GRANTEE HAS TO USE THAT MONEY FOR THAT EXACT PURPOSE.
THEY CAN'T REDIRECT THE USE OF THE MONEY, THEY CAN'T DECIDE THAT THEY'RE GOING TO USE IT IN A BETTER WAY TO RESEARCH OTHER ISSUES.
GRANTEES HAVE TO USE THE MONEY AS INTENDED, AS AGREED.

EQUAL TO THAT AND RIGHT ALONG WITH IT, GRANTEES HAVE TO PROPERLY DOCUMENT AND ACCOUNT FOR HOW THEY USE MONEY.

IT'S GOOD IF THEY I COULDN'T IT PROPERLY.

IF THEY DON'T DOCUMENT THE PROPER USE, THAT WILL CAUSE A LOT OF PROBLEMS DOWN THE ROAD WITH AUDITS AND POTENTIAL RECOVERY OF FUNDS.

GRANTEES HAVE TO USE IT AS THEY AGREE.

THEY HAVE TO DOCUMENT IT.

THAT COULD BE A PROBLEM IN A VARIETY OF WAYS WITH ACCOUNTING RECORDS, TIME SHEETS, CONTRACTS, THOSE KIND OF THINGS.

THE FINAL ISSUE, THE SIMPLE THEFT OR EMBEZZLEMENT OF GRANT FUNDS, THE BEST WAY TO APPROACH THAT IS TO EASTERN SURE THAT EVERY GRANTEE HAS A GOOD SYSTEM OF INTERNAL CONTROLS, SEPARATION OF DUTIES, AND HAVE A GOOD MECHANISM TO ENSURE THAT EVERY DOLLAR, EVERY FEDERAL DOLLAR OR OTHER DOLLAR FOR THAT MATTER IN A FLOWS THROUGH THEIR HANDS IS USED PROPERLY, AND THEY HAVE GOOD CONTROL OF CHECKING ACCOUNTS, CREDIT CARDS, AND TO ENSURE THEY HAVE CONFIDENCE THAT THE MONEY IS BEING USED PROPERLY.

AND WITH ALL THAT BEING SAID, I THINK ONE OF THE MOST IMPORTANT THINGS THAT GRANTEES CAN DO AND GRANTING AGENCIES, TOO, IS TO REALIZE THAT THESE THINGS CAN AND DO HAPPEN.

IT MAY BE THAT A VAST MAJORITY OF OUR GRANTEES USE THE MONEY PROPERLY AND DOCUMENT IT PROPERLY AND DON'T HAVE ISSUES.

AND THE NUMBERS THAT DO MISUSE IT PURPOSELY OR BY MISTAKE OR MAYBE IT'S NON INTENTIONAL, IT'S NEGLIGENT, IS VERY SMALL BUT THEY DO HAPPEN.

WE HAVE TO MAKE SURE WE DO EVERYTHING WE CAN TO BE AWARE OF THE RISKS.

THE 3 I JUST OUTLINES ARE PROBABLY THE MORE PERTINENT ONES.

BE AWARE OF THE RISKS, CONSIDER THEM IN THE CONTEXT OF EACH AND EVERY PROGRAM AND RECIPIENT, AND DESIGN PROPER CONTROLS TO ENSURE YOU CAN PREVENT THE PROBLEMS IF POSSIBLE.

AND IF YOU CAN'T, YOU CAN DETECT THEM AS EARLY AS POSSIBLE.

THOSE 2AGES ARE REALLY CRITICAL, BECAUSE IT'S IN THE BEST INTERESTS OF THE INDIVIDUAL GRANTEE, THE GRANTING AGENCY, THE TAXPAYER, THE WHOLE COMMUNITY TO PREVENT THESE PROBLEMS OR IDENTIFY THEM AS QUICKLY AS POSSIBLE SO WE CAN ASSURE ALL THE MONEY IS USED AS INTENDED AND WITH FAIRNESS AND WITHOUT ANY CONFLICTS.

AND THEN LASTLY, I KNOW THAT IT'S A LOT OF INFORMATION, BUT THE MOST CRITICAL PART OF ALL THIS IS IF AND WHEN A GRANTEE OR ANYONE ELSE INVOLVED IN THE GRANT PROCESS IS CONCERNED ABOUT AN ISSUE, AN EXPENDITURE, AN TRANSACTION, ANYTHING RELATED TO A FEDERAL GRANT PROGRAM THAT CAUSES CONCERN ON THE REALM OF FRAUD, WASTE, ABUSE, MISMANAGEMENT, ANY OF THOSE THINGS, IT'S VERY IMPORTANT PEOPLE REACH OUT AND CONTACT THE APPROPRIATE OFFICE OF THE INSPECTOR GENERAL, THE WEBSITE, THERE IS A LISTING OF THEM ALL AT IG NETTED.GOV AND IT HAS A GOOD LISTING OF ALL 60 OR SO OFFICE OF THE INSPECTOR GENERAL WHERE PEOPLE CAN CONTACT THEM, LET THEM KNOW THE ISSUES.

I ENCOURAGE PEOPLE TO DO, THAT REGARDLESS OF HOW SURE THEY ARE OF THEIR CONCERN OR IF THEY REALLY KNOW WHAT'S OCCURRING WITH THE MONEY OR NOT.
IF THEY HAVE A CONCERN AT ALL, THEY SHOULD REPORT THAT AND LET THE INSPECTORS GENERALITY FOLLOW UP -- GENERAL FOLLOW UP ON THINGS.
THEY MAY DO THAT THROUGH AN AUDIT, THROUGH AN INVESTIGATION, THROUGH A REVIEW, THROUGH A PROGRAM REVIEW.
THERE IS A VARIETY OF TOOLS AT THE DISPOSAL OF THOSE IG OFFICES.
FINALLY I WANT FEW HIGHLIGHT THE NATIONAL PROCUREMENT FRAUD TAX FORCE HAS A WEBSITE ON THE DOG WEB PAGE THAT I WILL NOT READ THE WEBSITE BECAUSE I'LL PROBABLY MESS UP ONE OF THE LETTERS HERE.
I THINK THAT'S AVAILABLE TO OUR VIEWERS TO LOOK AT.
THAT WEBSITE HAS A VARIETY OF PRODUCTS ON IT, A VARIETY OF PRESS RELEASES, SUCCESSES OF THE TASK FORCE.
IT HAS GUIDANCE AND POLICY DOCUMENTS RELATED TO THE GRANT PROCESS, RELATED TO THE PROCUREMENT PROCESS, AND THE WAYS THOSE 2 THINGS CAN BE IMPROVED TO PREVENT AND DETECT ISSUES.
>> THANKS.
>> THANK YOU.
>> SO REMEMBER TO E-MAIL YOUR QUESTIONS, THE ADDRESS IS GRANTS.GOV-WEBCAST@HHS.GOV.
WHILE WE'RE WAITING FOR QUESTIONS, WHAT ARE SOME OF THE CONSEQUENCES THAT SOMEBODY, YOU KNOW, EXECUTE OR DOES GRANT FRAUD?
>> THAT'S A GOOD QUESTION.
THE FIRST ANSWER IS IT ALWAYS TAKES TIME AND EFFORT TO FIGURE OUT THE EXACT FACTS.
WHAT EXACTLY HAPPENS?
IS THIS MISTAKE, SOMETHING INTENTIONAL?
ONCE WE COLLECT THE FACTS AND FIGURE OUT WHAT EXACTLY HAS HAPPENED, VARIETY OF THINGS CAN HAPPEN.
AT THAT BARE MINIMUM, WE COULD RECOMMEND IMPROVED CONTROLS, RECOMMEND TO THE GRANTING AGENCY THAT THEY TAKE SOME EXTRA PRECAUTIONS.
THERE CAN BE THE ADMINISTRATIVE RECOVERY OF FUNDS, AT THE END OF THE DAY, A GRANT AGREEMENT IS ESSENTIALLY A COST REIMBURSEMENT AGREEMENT IN MOST ASPECTS.
SO IF A GRANTEE CAN'T PROPERLY SUPPORT A COST OR IT'S NOT APPROPRIATE TO THIS PROGRAM, AT THAT MINIMUM WE CAN ASK FOR THE MONEY BACK.
THEN YOU MOVE UP THE SPECTRUM INTO ISSUES OF NEGLIGENCE ARE TYPICALLY DEALT WITH THROUGH CIVIL FALSE CLAIMS, CIVIL LAW SUITS OR OTHER LAW SUITS RELATED TO FRAUD AND OVERPAYMENT ISSUES.
THERE IS THE EXTREME OF CRIMINAL ACTIONS WHERE PEOPLE ARE ARRESTED AND PRISON SENTENCES AND ASSETS ARE SEIZED.
IN ANYONE CASE, YOU COULD HAVE ANYONE OF THOSE THINGS, NONE OF THOSE THINGS, OR IN SOME CASES YOU COULD HAVE ALL OF THOSE THINGS.
THERE ARE SIGNIFICANT CONSEQUENCES.

THAT'S WHY IT'S MORE IMPORTANT AS I MENTIONED BEFORE, FOR GRANTEES AND EVERYONE INVOLVED IN THIS PROCESS TO DO EVERYTHING IT CAN TO PREVENT THESE PROBLEMS IN THE FIRST PLACE.

ALL THE CONSEQUENCES ARE COMPLETELY AVOIDABLE IN MANY INSTANCES.

IT'S IMPORTANT FOR PEOPLE TO THINK ABOUT THOSE NOW RATHER THAN AFTER THEY OCCUR.

>> OKAY.

ONE MORE WOULD BE YOU KIND OF TOUCHED ON THIS, BUT SOMEBODY SITTING THERE WATCHING THIS AND IN THEIR E-MAIL OR A PHONE CALL THEY'VE GOTTEN A CALL FROM SOMEBODY SAYING, HE, GIVE ME $100 AND I'LL GET YOU A GRANT OPPORTUNITY.

IF THERE IS ANY QUESTION, EXPERIENCING GRANTED FRAUD OR ANYTHING OF VALUE, WHERE SHOULD THEY GO?

>> GREAT QUESTION.

THE QUESTION TO THIS IS PEOPLE SHOULD COMMUNICATE ANY AND ALL CONCERNS. -- ALL CONCERNS.

THE FEDERAL FRAYED COMMISSION TAKES CONCERNS ABOUT CONSUMER RELATED ISSUES.

THE FBI TAKES SUCH COMPLAINTS.

THE INSPECTOR GENERAL COMMUNITY ALSO TAKES ALL OF THOSE COMPLAINTS AND WILL REFER THEM TO THE RIGHT AGENCY IF WE'RE NOT, BUT IT'S CRITICAL THAT ANYONE CONCERNED ABOUT ANY FRAUD WASTE ABUSE IN RECOVERY ACT FUNDS OR OTHER GOVERNMENT FUNDS GO TO THE IG WEBSITE, FIND THE RIGHT IG, MAKE A KNOWN CALL, LET SOMEONE KNOW WHAT YOUR CONCERNS ARE.

AND WE WILL TAKES IT FROM THERE.

IT'S BETTER TO OVERCOMMUNICATE THAN TO UNDERCOMMUNICATE THOSE CONCERNS.

>> GOOD.

THANK YOU.

SO ONE MORE TIME, REMEMBER TO E-MAIL YOUR QUESTIONS, THE ADDRESS IS GRANTS.GOV-WEBCAST@HHS.GOV ONE THING BEFORE WE START TO TAKE QUESTIONS IS ONE OF THE CHARTS YOU SAW, KEEP IN MIND, OBVIOUSLY, WE HAVE THESE QUARTERLY WEBCASTS.

YOU CAN SIGN UP TO OUR NEWS LETTER, YOU CAN SIGN UP ON A QUICK LINK AS WELL FOR UPDATES.

GRANT E-MAIL ALERT UPDATES.

SO WHEN WE DO THE COMMUNITIES, WHEN WE DO BUILDS, WE PUSH OUT E-MAILS VIA THAT, TELLING YOU WHAT WE'RE DOING IN THE SYSTEM.

SO VIA THE NEWSLETTER, THE WEBSITE, THE WEBCAST, THE BLOG AND GRANT UPDATES, SIGN UP FOR THOSE AND YOU'LL ALWAYS KNOW WHAT IS TAKING PLACE IN GRANTS.GOV.

ALSO WE DO PRESENTATIONS ON FIND AND APPLY.

FOR THOSE OF YOU NOVICE PARTICIPANTS OUT THERE, IF YOU'RE NOT SURE HOW YOU FIND AND APPLY FOR A GRANTED WE HAVE IT ON THE SITE.

WE HAVE IT ON THE SITE.

IF IT'S OUTSIDE DC METRO WE CAN DO WEB-EX SESSIONS.

SO PLEASE KEEP THAT IN MIND.

WHAT WE'D LIKE TO DO NOW IS ANSWER THE QUESTIONS THAT ARE COMING IN.

HERE IS ONE, LOOKS LIKE IT'S FOR ME.

WHAT WAS THE CHANGE TO THE REGISTRATION PROCESS AND HOW DOES IT EFFECT ME IF I HAVE BEEN REGISTERED WITH GRANTS.GOV FOR YEARS?

THE BASIC CHANGE IS WE TOOK THE FUNCTIONALITY IN HOUSE.

WE WERE PAYING FOR A THIRD PARTY SERVICE PROVIDER TO MAINTAIN OUR USER NAMES AND PASSWORDS.

BUT NOW WE DO IT INHOUSE.

SO THE MAIN THING IF YOU HAVEN'T GONE AND LOGGED IN SINCE FEBRUARY, WHAT HAPPENS IS ONCE YOU PUT IN YOUR USER NAME AND PASSWORD, YOU'LL BE PROMPTED WITH A PROFILE SCREEN.

IT WILL PREPOPULATE WITH SOME OF YOUR INFORMATION BUT YOU'LL NEED TO IDENTIFY THAT SECRET QUESTION AND ANSWER.

THEN WHAT YOU DO IS YOU CLICK THE NEXT BUTTON, THE SUBMIT BUTTON, IT FURTHER PREPOPULATES YOUR INFORMATION WITH THAT SECRET QUESTION AND ANSWER, NAME AND PHONE NUMBER, IF YOU PUT IT IN THERE, AND THEN WHAT YOU CAN DO IS PUT IN YOUR USER NAME, PASSWORD, AND CONFIRMED PASSWORD.

SO IT GIVES YOU THE ABILITY TO CHANGE THE PASSWORD.

THEN YOU SUBMIT IT.

WE TALKED ABOUT EARLIER, IF YOU FORGET YOUR PASSWORD, WE HAVE THAT FUNCTIONALITY THERE NOW WHERE YOU CAN RETRIEVE IT.

WHAT DID THE REGISTRATION PROCESS CHANGE?

JUST TALKED ABOUT THAT.

ONE OF THE REASONS WHY -- I DIDN'T TALK ABOUT WHY, THE THIRD PARTY SERVICE PROVIDER THAT WE UTILIZED, THEY SUNSET IT.

THEIR OFFICE SUNSET IT.

IN ESSENCE, WE HAD TO DO THIS.

WE HAD IT ON OUR SCOPE TO DO IT ANY WAY SINCE WE WERE PAYING FOR A THIRD PARTY TO DO IT AS WELL.

I SAW ON THE NEWS THAT GRANTS.GOV OFFER OFFERS GRANTS TO GO BACK TO SCHOOL. IS THIS TRUE?

INTERESTING ENOUGH, I'M GUESSING MAYBE THIS CAME FROM SOMEBODY IN THE DC AREA BECAUSE I GUESS IT WAS ABOUT 2 OR 3 WEEKS AGO, THERE WAS ON ONE OF THE NEWS CHANNELS, THEY DID A HIGHLIGHT ON GRANTS.GOV.

THEY WANT ACROSS OUR HOME PAGE AND THEY REFERENCED THAT THERE ARE STUDENT AID GRANTS OUT THERE.

WELL, THAT'S NOT THE CASE.

SOME SUCH AS DEPARTMENT OF EDUCATION, THERE ARE GRANTS OUT THERE, YOU KNOW, FOR SCHOOLS FOR DIFFERENT PROGRAMS.

BUT IF YOU'RE LOOKING FOR STUDENT AID WE HAVE IT RIGHT ON OUR HOME PAGE.

TAKES YOU TO THE STUDENT AID WEBSITE WHERE YOU GET FURTHER INFORMATION THAT WILL AI CYST YOU.

>> ASUBMITED A GRANT APPLICATION.

I WANTED TO KNOW IF IT'S APPROVED.

HOW CAN I KNOW THE STATUS OF MY APPLICATION?

TODAY WHAT YOU WOULD DO IS LOG IN THROUGH TRACK MY APPLICATION.

ON MONDAY YOU TAKE THAT URL THAT WILL BE ON THE SITE, PUT IN YOUR GRANT TRACKING NUMBER, AND THAT WILL GIVE YOU A STATUS OF YOUR APPLICATIONS.

KEEP IN MIND ONCE YOU DO SUBMIT YOUR APPLICATIONS, THE FIRST THING YOU RECEIVE IS THAT RERECEIPT CONFIRMATION PAGE.

NEXT YOU RECEIVE AN E-MAIL WITH THE RECEIPT SAYING THAT GRANTS.GOV HAS IT, WE ARE TAKING 24 TO 48 HOURS TO VALIDATED IT WHICH USUALLY TAKES LESS, CAN TAKE LESS THAN 2 HOW MUCHS.

ONCE THAT PACKAGE IS VALIDATED YOU'LL RECEIVE AN E-MAIL SAYING VERIFY SUCCESSFUL SUBMISSION.

THAT MEANS IT'S READY FOR THE AGENCY TO RETRIEVE IT.

ONCE THE AGENCY RETRIEVES IT, YOU WILL ALSO RECEIVE AN E-MAIL SAYING AGENCY RETRIEVED IT.

THEY HAVE IT NOW FOR REVIEW OF POSSIBLE AWARD.

HOW CAN GRANTEES BEST PROTECT THEMSELVES FROM GRANT FRAUD?

>> WANT ME TO ANSWER THAT QUESTION?

>> KEN.

>> I THINK THE MOST IMPORTANT ISSUE WITH PREVENTING GRANT FRAUD IS NUMBER ONE, TO ENSURE GRANTEES ARE AWARE OF SPECIFIC RISKS.

FOR INSTANCE, IF A GRANTEE HAS RESEARCH MONEY, THERE ARE COMMON ISSUES THERE WITH TIMECARDS AND MAYBE CONTRACTS AND LEVEL OF EFFORT ISSUES THAT NEED TO BE DISCUSSED AND CLARIFIED VERSUS A HIRING GRANT SPECIFICALLY TO HIRE POLICE OFFICERS, ISSUES WITH HOW MANY OFFICERS DID WE HIRE, HOW WILL WE ACCOUNT AND DOCUMENT FOR THAT.

I THINK THE FIRST THING IS MAKE SURE THE GRANTEES ARE AWARE OF SPECIFIC RISKS.

SECOND EQUALLY IMPORTANT PART OF THAT IS THEY NEED TO DESIGN PROPER INTERNAL CONTROLS AND EDUCATE EVERYONE INVOLVED IN THE PROGRAM ABOUT THE IDENTIFIED RISKS AND THINGS THEY WILL DO TO REDUCE THE RISKS.

THE MORE GRANTEES ARE AWARE OF THE RISKS AND DISCUSS THEM, AND THE MORE PEOPLE THERE ARE, CONSIDERING THESE THINGS, THE BETTER JOB EACH GRANTEE CAN DO OF REDUCING THE IMPACT OF THEIR ORGANIZATION.

THERE IS NO WAY TO 100% PREVENT DEMISE USE OF ANY OF THIS GRANT MONEY, BUT I THINK BY BEING AWARE OF THE RISKS, TALKING ABOUT RISKS AND TAKING CERTAIN PREVENTIVE MEASURES WE CAN CERTAINLY REDUCE THAT RISK LEVEL LOWER THAN IT IS WITHOUT THE STEPS BEING TAKEN.

>> THANKS, KEN.

THIS ONE IS LONGER.

FOR A 24 MONTH GRANT, ON THE PROJECT INFORMATION SHEET, DO WE ESTIMATE FUNDING FOR 12 MONTHS, 24 MONTHS?

CAN WE USE VOLUNTEER HOURS FOR OUR MATCH?

DOES THE 2,000 CHARACTER LIMIT INCLUDES SPACES?

IN ALL HONESTY, THIS IS ONE I HAVE TO GO BACK AND RESEARCH ON.

I WOULD BE MAKING AN EDUCATED GUESS.

I CAN TELL YOU THAT THE BOTTOM, THE 2,000 CHARACTER LIMIT, THAT WOULD INCLUDE PARTICIPATIONS, BUT THIS IS -- SPACES.

I'LL HAVE TO RESEARCH THIS FURTHER TO GET AN ANSWER.

ARE THERE ANY PLANS IN THE FUTURE TO MAKE THE PRINTING OF PROPOSALS EASIER?

THEY WILL BE GREAT IF THERE WERE A PRINT ENTIRE PROPOSAL FUNCTION.

THAT IS ONE OF THOSE THAT FOR THOSE REGULAR VIEWERS, WE HAVE WHAT'S CALLED SYSTEM CHANGE REQUESTS.

THAT IS IN OUR CUE.

OUR CUE MEANING TO IMPLEMENT THAT MOVING FORWARD SO WE DO HAVE THAT, IT'S NOT ON THE SCOPE RIGHT NOW WITH A DATE TO IMPLEMENT, BUT I CAN TELL YOU IT IS IN OUR CUE.

OVER THE NEXT 3 MONTHS AS WE TALKED EARLIER, THE 90 DAY PLAN OF ACTION, OUR MAIN FOCUS IS GOING TO BE TO INCREASE THE CAPACITY, PROCESSING SPEED, AND USER EXPERIENCE FOR IF WEBSITE MUCH BUT SOMETHING LIKE THAT, WE DO -- I KNOW WE DO HAVE A SYSTEM CHANGE REQUEST ALREADY IN PLACE AND WE WILL LIKE TO IMPLEMENT SUCH THINGS MOVING FORWARD.

WILL THERE BE ANY FIXES OF PROBLEMS IN THE ADOBE FORUMS IN THE NEW BUILD.

WILL THE PROBLEM OF NOT BEING ABLE TO DELETE A SINGLE KEY PERSON BE FIXED WITH THE PRINTING -- I'M.

WILL THE PRINTING BE FIXED SO ALL BUDGET YEARS CAN WE PRINTED AT ONCE.

FOR THIS WEEKEND, NO TO EITHER OF THESE.

BUT REGARDING -- COME BACK.

SO COMING BACK TO THAT, THE -- WITH THE FIRST ONE, ANY FIXES, ANY ISSUES THAT OCCUR IN THE EXISTING ADOBE FORUMS NEED TO BE BROUGHT TO OUR ATTENTION WHICH THEY ARE, AND THEN WE DO FIX THEM.

ONE OF THE THINGS ABOUT THE SENIOR KEY PERSON BEING FIXED, THAT IS ALSO IN CUE TO BE CORRECTED.

BUT HONESTLY RIGHT NOW I DON'T HAVE A TIMELINE ON THAT.

AS WE POST THE QUESTIONS WE'LL GET A BETTER FEEL FOR THAT. WILL THE PRINTING BE FIXED TO ALL BUDGET YEARS CAN BE PRINTED AT W?

ANOTHER ONE, THAT IS IN CUE AS WELL.

SINCE LOG-INS WILL NO LONGER BE REQUIRED TO TRACK AN APPLICATION VIA TRACKING NUMBER, CAN A NON AOR TRACK THEIR APPLICATIONS?

YES.

IN OTHER WORDS, CAN A FACULTY MEMBER WITHOUT A USER NAME AND PASSWORD TRACK AN APPLICATION WITH THE TRACKING NUMBER?

YES.

I HAVE REGISTERED WITH FED CONNECT.

I HAVE A DUN AND NCCR.

DO I NEED TO REGISTER AS AN AOR THROUGH GRANTS.GOV.

IF ISSUE SUBMITTING AN APPLICATION THROUGH GRANTS.GOV, YES.

ONCE YOU HAVE A DUNS AND YOU ALREADY REGISTERED WITH CCR.

THE GRANTS.GOV PROCESS TAKES 10 TO 15 MINUTES TO REGISTER, DEPENDING HOW QUICK YOU ARE.

IT'S DEPENDING ON HOW FINALLY YOUR E BUSINESS POINTED OF CONTACT WILL GIVE YOU THAT AUTHORITY TO BECOME AN AOR.

BOTTOM LINE, YES, YOU NEED TO REGISTER.

WHEN WILL THE RSS FEED BE AVAILABLE AND WILL WILL BE ABLE FEW MODIFIED RECEIPT OF MODS BY NUMBER?

THAT'S THE FIRST TIME I HEARD THIS ONE.

I DO MOST OF THE PRESENTATIONS.

SO THIS IS ONE NOT ON OUR SCOPE BUT ON OUR SCOPE NOW.

SO AFTER TODAY'S SESSION WE WILL PUT THAT INTO OUR SYSTEM CHANGE REQUEST PROCESS TO GET IT ONLINE.

HOW DOES THE SHIFT IN PARADIGM FOR GRANT REPORTING AFFECT INSTITUTIONS OF HIGHER EDUCATION WHO RECEIVE FEDERAL GRANTS PRIOR TO THE RECOVERY ABILITY.

WILL THE REPORTING REQUIREMENTS CHANGE?

IS THIS YOU, DONE.

>> NO, IT WON'T CHARGE BECAUSE IT WAS DONE PRIOR.

IT'S GOING FORWARD.

BECAUSE THIS WAS NOT PART -- OF THE RECOVERY ACT.

THAT'S WHEN THEY RECEIVED THE INITIAL GRANTS.

>> OKAY.

ALL RIGHT.

NEXT QUESTION?

HOW DO YOU ACCESS A WEB-X TRAINING SECTION.

ON OUR SITE WE HAVE AN ANOTHER FOR PRESENTATION REQUESTS.

IT'S UNDER APPLICANT RESOURCES.

OPEN THAT LINK UP, FILL OUT THE FORM, IT MAKES ITS WAY TO ME.

I CONTACT YOU.

WE AGREE ON A TIME.

USUALLY AN HOUR.

USUALLY AN HOUR AND THEN WE JUST MOVE FORWARD.

WE DO THEM ALL THE TIME.

LAST YEAR WE DID OVER 56 SESSION.

WE'RE UP TO ABOUT 38 AND I HAVE ONE -- I HAVE 2 ON FRIDAY.

WHICH IS FOR A CONGRESSIONAL OFFICE, 450 PEOPLE IN THE AUDIENCE.

ALL RIGHT. THAT'S IT FOR THE QUESTIONS.

IF YOU HAVE ANY OTHER QUESTIONS, SUBMIT THEM SOON.

WE WILL GET THEM ON THE WEBSITE. WE TURN OFF IF ADDRESS ITSELF. SO

MICHAEL: UNFORTUNATELY, WE'RE ALL OUT OF TIME. WE HOPE YOU HAVE FOUND THIS DISCUSSION HELPFUL AND WE'D LIKE TO THANK YOU FOR JOINING US. FOR CONTINUED UPDATES PLEASE VISIT OUR WEBSITE AT GRANTS.GOV. IF YOU MISSED SOME INFORMATION AND WOULD LIKE TO VIEW THIS WEBCAST AGAIN PLEASE GO TO OUR HOMEPAGE AND CLICK ON THE BULLET FOR THE WEBCAST WHICH TAKES YOU TO THE PAGE WHERE YOU CAN DOWNLOAD THE PRESENTATION. THANKS AGAIN! WE'LL SEE YOU ON APRIL 15TH!

PLEASE VISIT OUR BLOG, SIGN UP FOR OUR COMMUNICATIONS VEHICLES.

SO ONCE AGAIN, THANK YOU. WE'LL SEE YOU ON JULY 15.