



## Moldova Program Summary

Moldova's program is focused on anti-corruption by strengthening the capacity of the judiciary, increasing the monitoring capacity of civil society and the mass media, reducing corruption in the health system, curbing corruption in the tax, customs and police services, and reforming the Center for Combating Economic Crimes and Corruption (CCECC).

## Program Highlights

★ Moldova's MCC Threshold Program funded the renovation of the three pilot district courts. The most extensive renovation court, Comrat District Court, is complete.

Threshold Status
StatusImplementation, Year 2
Threshold Information
Total Amount\$24.7 million
Agreement SignedDecember 14, 2006
Country Information
Population4,205,747*
GNI Per Capita Income\$880*

- ★ In January 2009, the integrated case management system (ICMS) for district and appellate courts was launched. Programming of the ICMS for the Supreme Court of Justice began in January.
- ★ Ministry of Justice and the Department of Judicial Administration launched a customer satisfaction survey for users of the pilot court systems in April.
- ★ Transparency International-Moldova administered a second household survey that indicted the number of households that consider corruption to be a major impediment to development remained unchanged while the level of skepticism of corruption prevention measures increased. However, there was an increase in creditability of the mass media and a decrease in the readiness to make unofficial payments.
- ★ A Medical Audit department was created in the National Center for Health Management to ensure the implementation of the healthcare protocols and will respond to patient complaints.
- ★ A risk assessment report and recommendations for the Audit Department were provided to the State Tax Inspectorate (STI) in February. The STI has accepted the recommendation to hire a system analyst. STI's Customer Service Call Center is receiving 600 calls per month on general tax information.
- ★ Ministry of Interior has hired technical experts to develop an anonymous online Citizen Complaint Form.