

Serving
**OREGON
INJURED
WORKERS**



Ombudsman for Injured Workers

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(503) 378-3351

Visit our Web site at

www.oregon.gov/DCBS/OIW

E-mail: OIW.questions@state.or.us

Se Habla Español



The Ombudsman for Injured Workers is the state office that serves as an independent advocate for injured workers by helping them understand their rights and responsibilities, investigating complaints, and acting to resolve those complaints.

The ombudsman's staff can give you straight answers, at no charge, about the following:

- Worker rights & responsibilities
- Insurer rights & responsibilities
- Time loss benefits
- Medical benefits
- Claim closure
- Litigation process
- Claim Disposition Agreement (CDA)
- Disputed Claim Settlement (DCS)



If you need assistance with a question or concern regarding your workers' compensation claim, please contact us.

