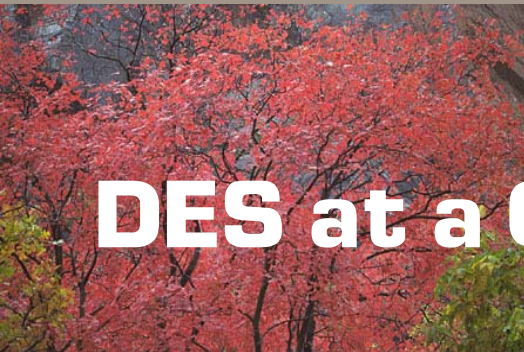


# DES at a Glance



NEW HAMPSHIRE  
DEPARTMENT OF  
**Environmental  
Services**

A resource guide to the  
NH Department of Environmental Services

Cover photo credits: top left and right, Microsoft Design Gallery Live; bottom left, Brown's River salt marsh taken in 2000; Portsmouth, NHDTTD, Dave Shafer.

# DES at a Glance

A resource guide to the  
NH Department of Environmental Services

Prepared by  
The Public Information & Permitting Unit  
New Hampshire Department of  
Environmental Services  
PO Box 95, 29 Hazen Drive  
Concord, NH 03302-0095  
(603) 271-3503  
[www.des.nh.gov](http://www.des.nh.gov)

Thomas S. Burack, Commissioner  
Michael J. Walls, Asst. Commissioner  
Timothy W. Drew, Administrator, PIP  
James Martin, Public Information Officer

March 2007





## Welcome to *DES at a Glance*, A resource guide to the New Hampshire Department of Environmental Services

I am pleased to provide you with the NH Department of Environmental Services' newest resource guide to services and programs.

Throughout the agency, there are a variety of programs involving air, water, waste management, and other areas that DES administers. Regulatory enforcement, permitting, planning, public education, and technical and financial assistance are some of the many activities that DES carries out on a daily basis. This resource guide provides an overview of each division's functions as well as contact information for the various specific programs.

In recent years, DES has faced many challenges associated with protecting and restoring New Hampshire's special environmental quality, natural heritage and public health. While rising to these challenges through implementing a host of initiatives, DES is also committed to constantly providing outreach services to the state's residents, municipalities, businesses, visitors and other interested parties. This resource guide is intended to further honor that commitment.

Please feel free to contact DES's Public Information Center at (603) 271-2975 for further assistance.

Thomas S. Burack  
*Commissioner*

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**The mission of the Department of Environmental Services is to help sustain a high quality of life for all citizens by protecting and restoring the environment and public health in New Hampshire.**

# EMERGENCY NUMBERS

## Dam failure emergencies:

8 a.m. - 4 p.m., Monday - Friday **271-3406**

Dam emergencies, evenings and weekends:

N.H. State Police Emergency # **1-800-852-3411**

## Hazardous materials/waste spills:

8 a.m. - 4 p.m., Monday - Friday **271-3899**

Hazardous materials emergencies, evenings and weekends:

N.H. State Police Emergency # **271-3636**

## Petroleum spills:

8 a.m. - 4 p.m., Monday - Friday **271-3644**

Petroleum spill emergencies, evenings and weekends:

N.H. State Police Emergency # **271-3636**

# TOLL-FREE NUMBERS

Air Quality Information Line **1-800-935-SMOG**

Pollution Prevention Program **1-800-273-9469**

Small Business Technical Assistance Program **1-800-837-0656**

Used Oil Disposal **1-888-TAKEOIL**

**Connecting All DES Programs**

**(603) 271-3503**

**[www.des.nh.gov](http://www.des.nh.gov)**

# Commissioner's Office

Through its various units the DES Office of the Commissioner carries out a number of department-wide responsibilities, including administrative functions such as accounting, budgeting and human resources management. The office has grown in recent years to manage planning and permitting activities, pollution prevention coordination, rulemaking and enforcement support services, public information and file reviews, laboratory services and the Geological Survey.

The **Laboratory Services** Unit provides analytical testing services of water, wastes, hazardous materials, soils and other chemical matrices for all of DES, other state agencies, and for private citizens.

The **Legal** Unit provides support to all enforcement and rulemaking undertaken by DES and provides legal guidance to DES staff on interpretations of statutes and rules and proposed legislation. The Legal Unit does not serve, however, as general counsel to DES; that role remains with the NH Attorney General's Office.

The **NH Geological Survey**, under the direction of the State Geologist, compiles geologic information, synthesizes reports, and expands the geologic database of the state; initiates and manages geologic grants; conducts research on the minerals, materials, and water resources of the state; and manages a state program of geologic publications and their editing and distribution in cooperation with the NH Department of Resources and Economic Development. NHGS also manages the state's Water Well Inventory and Water Use Databases.

The **Planning, Prevention and Assistance** Unit houses the programs and positions that provide technical and compliance assistance and environmental planning. The multi-media group includes the Pollution Prevention and Household Hazardous Waste Programs, the Small Business Ombudsman and Small Business Technical Assistance Program, the NH Occupational Safety and Health Consultation Service, and the Planning and Innovation Section.



*DES renovated its entire laboratory recently to provide state-of-the-art services.*



*The DES Quality Assurance Team successfully developed and put in place a quality data system that is a model for state agencies across New England. The team showed outstanding leadership in promoting systematic collection and use of quality data for New Hampshire environmental programs.*

Finally, the **Public Information and Permitting** Unit prepares and disseminates information to the public through press releases, educational fact sheets, pamphlets, reports, newsletters, website and audiovisuals; oversees the coordination of DES permits

through preapplication meetings for new businesses, developments and municipal and state government projects; and coordinates file reviews and right to know requests for the department.

Thomas S. Burack, Commissioner  
Michael J. Walls, Assistant Commissioner  
(603) 271-2958  
FAX (603) 271-2867

## Air Resources

The Air Resources Division is responsible for achieving and maintaining air quality in New Hampshire that is protective of public health and our natural environment. ARD is committed to promoting cost-effective, sensible strategies and control measures to address the many complex and inter-related air quality issues facing the state. These issues include, but are not limited to, ground-level ozone, small particle pollution, regional haze (visibility), mercury contamination, climate change, acid deposition, and air toxics. The components of New Hampshire's Air Quality Program are designed to respond to the many complex air quality issues through such tools as local, regional and national collaborations, data gathering, analysis, and control efforts.



*The DES Air Resources Division maintains an air quality monitoring station atop Pack Monadnock Mountain in southwestern New Hampshire.*

ARD regulates and limits air emissions from a variety of stationary sources within New Hampshire through a **Statewide Permitting Program**. The permitting program ensures that new and existing sources of air pollution abide by a wide range of state and federal air pollution control regulations. The **Compliance Program** is responsible for ensuring that entities in New Hampshire are in compliance with all air pollution laws, rules and permits. Major activities of the compliance program include on-site inspections, compliance assistance, compliance stack testing, asbestos management and licensing, compiling air emission inventories, and enforcement. The **Air Toxics Control Program** is designed to promote public health by controlling and regulating releases of toxic air pollutants to the ambient air, thus reducing human exposure to these toxic chemicals. The **Atmospheric Science and Analysis Program** simulates the flow of air pollution in the atmosphere and is used to predict health and environmental impacts of air pollution from in-state and upwind sources.

ARD operates a network of **Air Quality Monitoring Stations** throughout the state to measure meteorological parameters and levels of ozone, sulfur dioxide, nitrogen oxides, carbon monoxide, small particle pollution, and other pollutants of concern in the outdoor (ambient) air. ARD uses monitoring and meteorological



data, in conjunction with regional modeling results, to forecast daily air quality conditions and issue air quality alerts to the public as appropriate.

The **Energy/Climate Change Program** in ARD includes broad incentive-based efforts, such as energy efficiency/conservation and emission reductions trading programs, to address a range of emissions, especially greenhouse gases, across large geographical areas.

The **Mobile Sources Program** is engaged in a number of strategies and control programs to reduce air pollution from mobile sources (e.g., cars, trucks and buses). Many activities are related to regulatory programs, such as vehicle inspection/maintenance programs and land use/transportation planning. The mobile source program also includes numerous voluntary, collaborative pollution prevention initiatives, such as the Granite State Clean Cities Coalition, the Granite State Clean Cars Program, and clean school bus idling campaign.

The **Environmental Health Program** within ARD promotes health and quality of life in New Hampshire by investigating, preventing and reducing illnesses and diseases that are related to interactions between people and their environment. Activities include health risk assessment, air toxics control, indoor air quality education, radon awareness and testing, environmental toxicology evaluation, and chemical emergency preparedness.

Robert R. Scott, Director  
(603) 271-1370  
FAX (603) 271-1381



## Waste Management

Each year in New Hampshire, more than 1.6 million tons of solid waste are disposed of by landfilling or incineration, more than 11,000 tons of hazardous waste are generated and shipped for disposal, and approximately 500 oil or hazardous material spills occur or are discovered. Improper management of wastes and spills poses a substantial threat to public health and the environment. Through its various programs, WMD staff provide oversight and services for achieving regulatory compliance and ensuring the proper management of waste and cleanup of spills.



The WMD maintains a 24-hour per day, seven day per week **emergency response capability** to mitigate oil and hazardous material spills. Program staff, in conjunction with spill response contractors, are prepared to act rapidly to minimize the effects of the spilled oil or chemicals. Program staff also follow up on complaints regarding the improper handling or disposal of oil, hazardous waste and solid waste.

There are approximately 2,200 sites contaminated with oil, solid waste, or hazardous waste that are actively managed by WMD staff. Management in-

cludes: hydrogeologic investigations to determine the nature and extent of contamination; remediation plan development and implementation; water supply treatment or replacement of contaminated drinking water supplies; and

**Brownfields redevelopment.**

Brownfields are abandoned or underutilized properties where redevelopment is complicated by real or perceived environmental contamination. The Brownfields program at WMD works to clean up and aid in the redevelopment of these sites, which are often located in or near town centers. This helps to revitalize communities and deter sprawl by keeping jobs and services in our downtown areas. Further, it protects green-space areas from being consumed by new development.



*Bryant Rock townhouses in the restored Essex Mills buildings in Newmarket, NH were made possible through Brownfields redevelopment.*

The WMD **regulates** the handling, storage, transportation and disposal of **oil, hazardous substances** and **solid waste**. Program staff review engineering plans and specifications for new facilities and conduct construction inspections. They also perform on-site compliance inspections for all permitted facilities and conduct enforcement action when necessary.

The WMD **provides training and technical assistance** to owners and operators of regulated facilities through a combination of certification programs, training courses, on-site technical assistance and publication of guidance documents and outreach materials. Certification programs include Hazardous Waste Coordinator Certification, Small Quantity Generator Self-Certification and Solid Waste Operator Certification.

The **NH Petroleum Reimbursement Funds** provide financial assurance for owners of above- and below-ground petroleum storage facilities storing motor fuels, heating oils and motor oil. The fund provides insurance of up to \$1.5 million for sites at which these fuels have leaked or spilled and caused a contamination problem. The funds are also available to affected parties to remedy contamination due to MtBE or other gasoline ethers. The funds disburse over \$10 million per year to facility owners and affected parties for the cleanup of petroleum contaminated sites.



*Waste Management staff, in conjunction with spill response contractors, are prepared to act rapidly to minimize the effects of the spilled oil or chemicals.*

Grants are available to facility owners and homeowners to encourage environmental protection and compliance. Twenty percent matching grants are awarded to municipalities for solid waste facility closure costs. Used oil recycling

is encouraged by awarding grants to establish and improve used oil collection centers. Financial assistance grants are also provided to low-income families to upgrade substandard residential oil tanks to prevent releases to the environment.

Anthony P. Giunta, Director  
(603) 271-2900  
FAX (603) 271-2456

## Water Division

New Hampshire is blessed with numerous lakes, ponds, and rivers, as well as plentiful groundwater. Under guidance from the NH Water Council, the NH Water Resources Council, and the NH Wetlands Council, DES's Water Division conducts a variety of programs designed to ensure the long-term management and protection of these waters.

**Public water supplies** are protected by overseeing the operation of about 132 municipal systems, 575 residential systems (condominiums, apartment buildings, and mobile home parks), 480 nonresidential systems (daycares, schools and work places), and over 1,200 systems that provide water for restaurants, motels and campgrounds. Consistent with criteria of the federal Safe Drinking Water Act, the Water Division conducts engineering reviews of all proposals to develop or expand public water systems. Additionally, it conducts regular water quality sampling, water facility inspections, facility operator licensing and educational programs, and technical assistance. It also administers a **source water protection program** that includes two grant programs: one that helps to protect the land surrounding water supply sources and one for other local source water protection projects.

**Wastewater control activities** also comprise a large portion of the division's operations. It oversees an extensive loan and state grant program for wastewater treatment facilities, reviews the engineering designs for such facilities, and ensures their proper construction and operation.



*The Winnepesaukee River Basin Program, which is administered by DES, includes the wastewater treatment facility in Franklin.*



*Moore's Pond in Tamworth.*

Since the 1970s, the agency has been involved with sewage treatment projects amounting to hundreds of million dollars in federal and state grant money. These projects have resulted in the cleanup of hundreds of miles of water courses and thousands of acres of surface water. One notable project, the **Winnepesaukee River Basin Program**, has been responsible for significant water quality improvements. This DES-operated wastewater treatment

program serves ten communities and is a model of state and local cooperative pollution control efforts.

Other water quality activities include a **septic system program** involving design reviews, licensing of designers and installers, and inspections of all new septic systems. Groundwater protection activities are also conducted, including various planning and hydrogeological studies, and a statewide wellhead protection program has been initiated.

DES protects the state's surface water through its active **lakes and rivers monitoring programs** and its biological and chemical analyses of rivers and surface water bodies. During the year, DES conducts thousands of water analyses on state waters, including those involving drinking water and industrial and municipal wastewater effluents. The Water Division also oversees **lake and river volunteer monitoring programs, public beach and swimming pool inspection programs**, and an acid rain monitoring program.

The **New Hampshire Coastal Program** is tasked with balancing the preservation of coastal resources with the social and economic needs of the Seacoast region through comprehensive planning, restoration and education projects.



protection Act, which the Bureau also administers. Recognizing that the state's shorelands are among its most valuable and fragile natural resources, the act establishes minimum standards aimed at protecting the state's public waters by preventing negative impacts along its shoreline.

Additional **water quality protection activities** include programs such as prescribing erosion control measures required for construction, agriculture, and logging activities, as well as successful permit programs regarding industrial wastewater pretreatment and municipal discharges. Reducing pollution from non-point sources is an area of increasing importance. The division also surveys and reports on the quality of over 14,000 miles of rivers every two years, and it conducts a variety of educational activities.

Managing and planning for water resources for present and future genera-



*Volunteer marsh monitors provide DES with valuable data on the health of estuaries.*



*The DES Dam Maintenance crew works year-round to ensure public safety and wise management of the state's water resources.*

tions of our state is another role of DES's Water Division. This includes **construction, maintenance, and operation of state-owned dams** and other water conservation projects throughout the state. Such projects enhance the state's economic welfare, create recreational benefits, and provide flood control.

DES also conducts **inspections of dams** that may affect public safety. It operates 100 dams and maintains more than twice that number of state-owned dams. The Water Division has contractual agreements with lessees and water users at numerous hydroelectric dams that produce electrical energy.

Water resources management also involves essential planning activities. Notable among the division's planning efforts are its **aquifer mapping program** conducted with NH Geological Survey and the US Geological Survey, its well inventory program involving a computerized data base, and its water user registration and reporting program, which began in 1987. All of these data gathering efforts are components of the division's comprehensive analysis of water availability, necessary for ensuring wise long-term use and stewardship of the state's water resources.

Attached to the Water Division is the **NH Water Well Board**, which licenses well contractors and pump installers.

Harry T. Stewart, P.E., Director  
(603) 271-3434  
FAX (603) 271-2982

**Connecting All DES Programs**

**(603) 271-3503**

**[www.des.nh.gov](http://www.des.nh.gov)**

# Contact Information by Subject

The **area code is 603** for all New Hampshire numbers.

## A

### Aboveground Storage Tanks

271-6058

### Acid Deposition

271-0883

### Administrative Services; DES

271-3503

### Air Complaints

271-0907

### Air Enforcement – General

271-7874

### Air Modeling

271-6803 – Permitting

271-1102 – Photochemical

### Air Monitoring Network

271-1384

### Air Permit Program – Overall

271-6791

### Air Permit Program – Construction/ NSR

271-2630

### Air Permit Program – Enforcement

271-7874

### Air Permit Program – State

271-6798

### Air Permit Program - Title V

271-6798

### Air Pollution Alerts & Action Days

271-6284

### Air Pollution Forecasting

271-6803

### Air Public Education/Outreach Air Quality Information

271-6284

### Air Resources Council

271-1386

### Air Toxics Program

271-0901

### Alternative Fuels

271-6749

### Alteration of Terrain/Site Specific

271-2973 or 271-2303

Portsmouth Office 559-1500

### Asbestos Disposal Sites

271-7376

### Asbestos Licensing

271-4609

### Asbestos Program - Air

271-1373

### Attainment Status - National Air Quality Standards

271-1102

### Automotive Sources

271-6749

## B

### Beach Inspection

271-8803 or 271-3414

### Biomonitoring

271-2963



**Boat Pumpouts (Clean Vessel Act)**

271-0698

**Brownfields Program**

271-2908

**C**

**Coastal Program**

559-1500

**Contaminated Drinking Wells & Treatment Systems**

271-2014

**Cyanobacteria Hotline**

419-9229

**D**

**Dam Safety & Maintenance**

271-3406; FAX (603) 271-7894  
damsafety@des.state.nh.us

**Dam Removal & River Restoration**

271-8870

**Docks**

271-2147

**Drinking Water & Groundwater**

271-2513  
dwgbinfo@des.state.nh.us

**E**

**Emissions Reduction Credits Trading Program (ERCs)**

271-6794

**Emissions Inventory/Emissions Fees**

271-6283

**Energy**

271-5552

**Engineer Prequalification**

271-2001

**Environmental Health**

271-1987

**Exotic Species (Aquatic Plants)**

271-2248

**F**

**Federal Sites (including Department of Defense Sites)**

271-3649

**File Review**

271-8808  
FAX 271-8013  
filereview@des.state.nh.us

**Fire Training Burns**

271-0537

**Fuels**

271-6390

**Full Quantity Generator – Coordinator Certification**

271-7837

**G**

**Geological Survey**

271-6482  
FAX 271-3305  
geology@des.state.nh.us

**Global Climate Change and Greenhouse Gases**

271-5552

**Groundwater Discharges**

271-2858

**Groundwater Management Permits**

271-6542

\*Area Code 603

## H

### **Hazardous Waste Generator Reporting & Manifesting**

271-2921

### **Hazardous Waste Permitting**

271-2937

### **Health Risk Assessment**

271-1987

### **Home Heating Oil Tank Replacement (Safetank)**

271-3577

### **Household Hazardous Waste**

271-2047

hhw@des.state.nh.us

### **Human Resources**

271-2971

## I, J, K

### **Indoor Air Quality**

271-3911

## L

### **Laboratory**

271-3445

FAX 271-2997

lab@des.state.nh.us

### **Laconia Wastewater Treatment Facility**

528-6746

### **Lakes Management & Protection**

271-2959

lakes@des.state.nh.us

### **Legal**

271-3503

FAX 271-8805

legal@des.state.nh.us

### **Limnology**

271-3414

limno@des.state.nh.us

### **Low Emitting Vehicles (LEVs)**

271-6749

## M

### **Media/Press Office**

271-3710

FAX 271-8013

### **Mercury**

271-6865

### **Mobile Sources**

271-6749

### **Mold**

271-3911

## N, O

### **Nonpoint Source Pollution**

271-2457

### **Occupational Safety & Health**

271-2024; 271-4868 (safety )

271-4676; 271-0680 (health )

271-6155 (construction)

FAX 271-2667

### **Open Burning**

271-0907

### **Ozone**

271-1102

## P

### **Petroleum Contaminated Sites**

271-8873

### **Petroleum Reimbursement Fund**

271-8740

\*Area Code 603



**Planning, Prevention & Assistance**

271-2918

planning@des.state.nh.us

**Pollution Prevention Program**

271-6460

nhppp@des.state.nh.us

**Pools**

271-7108

**Public Information & Permitting**

271-2975

FAX (603) 271-8013

pip@des.state.nh.us

**Q, R**

**Radon**

271-4764

**RCRA Compliance**

271-2942

**RCRA Corrective Action**

271-2800

**Reformulated Gasoline (RFG)**

271-6749

**Regional & National Air Issues**

271-6800

**Regional Haze/Visibility**

271-1102

**Release Detection Permits**

271-2999

**Residuals Management**

271-2758

sludgeandseptage@des.state.nh.us

**Rivers Management & Protection**

271-8801

rivers@des.state.nh.us

**Rulemaking**

271-6072

**S**

**Salvage Yards – NH Green Yards**

271-2938

**Section 305(b) / 303(d) Surface Water Quality Assessment**

271-2457

**Section 401 Water Quality Certificate**

271-2457

**Shellfish**

559-1500

**Shoreland Protection**

271-2147

**Site Specific/Alteration of Terrain**

271-2973 or 271-2303

Portsmouth Office 559-1500

**Small Business Ombudsman**

271-1379

**Small Business Technical Assistance Program**

271-1379 or 800-837-0656

**Small Quantity Generator Self-Certification**

271-6425

**Solid Waste Management (Landfills)**

271-6467

**Solid Waste Operator Training & Certification**

271-2928

\*Area Code 603

**Spills/Complaints - Petroleum or Hazardous Waste**

271-3899

**Stack Testing/Continuous Emissions Monitoring**

271-6546

**State Implementation Plan (SIP) Submittals**

271-0883

**State Sites – Hazardous Waste Contamination**

271-3744

**Subdivision & Individual Sewage Disposal Systems**

271-2924

FAX (603) 271-6683

Gorham Office 466-5379

Grantham Office 863-3266

Portsmouth Office 559-1511

**Superfund Site Management**

271-5569

**T**

**Temporary Surface Water Permits**

271-7374

**Total Maximum Daily Load (TMDL) Program**

271-5448

**Transportation/Air Quality Planning**

271-6749

**U, V**

**Underground Storage Tanks**

271-2986

**Used Oil Management**

271-6424

**Volunteer Lake Assessment**

271-2658

vlap@des.state.nh.us

**Volunteer River Assessment**

271-2083, 271-0699

**W**

**Wastewater Engineering**

271-3908

**Water Conservation**

271-4087

**Watershed Assistance**

271-2457

**Watershed Management**

271-2457

Portsmouth Office 559-1500

**Well Owner Contamination Notification Program**

271-3431

**Wetlands Permitting, Enforcement & Outreach**

271-2147

wetmail@des.state.nh.us

Portsmouth Office 559-1500

**Winnepesaukee River Basin Program**

934-4032

FAX 934-4831

\*Area Code 603

# DES DISTRICT OFFICES

## **Portsmouth** Regional Office

Pease International Tradeport  
50 International Drive, Suite 200  
Portsmouth, NH 03801

**(603) 559-1500** connecting all programs

## **Grantham** Regional Office

Sawyer Brook Plaza, Unit 7  
PO Box 1283

Grantham, NH 03753-1283

Waste issues (603) 863-1125

Subsurface (Septic) Systems (603) 863-3266

## **Alton** Subsurface Inspections Office

PO Box 628, Riverbend Professional Bldg

Alton, NH 03810-0628

(603) 875-7730; FAX (603) 875-7731

## **Gorham** Subsurface Inspections Office

80 Glen Road

Gorham, NH 03581

(603) 466-5379; FAX (603) 466-5148

## **Salem** Subsurface Inspections Office

50 Northwestern Drive Bldg A, Unit 108

Salem, NH 03079

(603) 893-3637; FAX (603) 893-3602

## **Winnepesaukee River Basin Bureau**

528 River Street; PO Box 68

Franklin, NH 03235

(603) 934-2809; FAX (603) 934-4831

Franklin Wastewater Training Center

528 River Street

Franklin, NH 03235

(603) 934-6463; (603) 271-3908

Laconia Wastewater Treatment Facility

202 Water Street

Laconia, NH 03246

(603) 528-6746; FAX (603) 528-6147

# STATE AGENCIES WITH ENVIRONMENTAL-RELATED PROGRAMS

## Department of Agriculture

### Pesticides Control

25 Capitol Street, 2nd Floor  
PO Box 2042  
Concord, NH 03302-2042  
(603) 271-3550

## Department of Fish & Game

11 Hazen Drive  
Concord, NH 03301-6500  
(603) 271-3421

## Department of Justice

### Environmental Protection

33 Capitol Street  
Concord, NH 03301-6397  
(603) 271-3679

## Department of Resources & Economic Development (DRED)

### Forests & Lands

172 Pembroke Road  
PO Box 1856  
Concord, NH 03302-1856  
(603) 271-2214

### Natural Heritage Bureau

172 Pembroke Road  
PO Box 1856  
Concord, NH 03302-1856  
(603) 271-2214

### Parks and Recreation

172 Pembroke Road  
PO Box 1856  
Concord, NH 03302-1856  
(603) 271-3556

**Department of Safety**

**State Police**

33 Hazen Drive  
Concord, NH 03305-0002  
(603) 271-3636  
EMERGENCIES: 1-800-346-4009

**Marine Division**

31 Dock Road  
Gilford, NH 03246-7626  
(603) 293-0091

**Bureau of Emergency Management**

107 Pleasant Street  
Concord, NH 03301  
(603) 271-2231

**Department of Transportation**

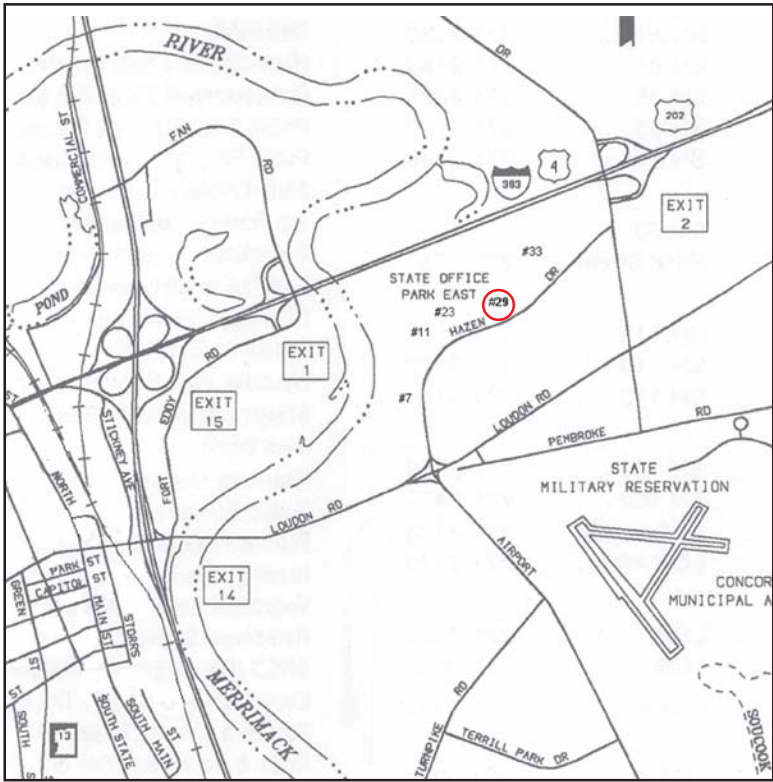
**Bureau of Environment**

John O. Morton Building  
7 Hazen Drive  
PO Box 483  
Concord, NH 03302-0483  
(603) 271-3226

**NH Office of Energy and Planning**

57 Regional Drive, Suite 3  
Concord, NH 03301-8519  
(603) 271-2155

# Directions to DES



**DES's main offices are located at 29 Hazen Drive, Concord, NH.**

## **From the South and West**

Take I-93 north to Exit 14 turning right at the intersection. At third light (at top of hill), turn left onto Hazen Drive. Turn left at sign for Environmental Services/Health & Human Services. Visitor parking is available in front and rear of building.

## **From the North**

Take I-93 south to Exit 15E onto I-393. Take Exit 2 and turn left at end of exit ramp (East Side Drive). Stay to the right and turn right at light onto Hazen Drive. Turn right at sign for Environmental Services/Health & Human Services.

## **From the East**

Take Route 4 west to Concord (Route 4 becomes I-393 in Concord). Take Exit 2 and turn left at end of exit ramp. Stay to the right and turn right at second light onto Hazen Drive. Turn right at sign for Environmental Services/Health & Human Services.

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environmental news is  
just a mouse-click  
away!



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and notices of just-released newsletters via email.

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