



DEPARTMENT OF  
CONSUMER  
& BUSINESS  
SERVICES

# NEWS RELEASE

---

Director's Office, 350 Winter St. NE, Room 200, Salem, Oregon 97301-3878

For immediate release:  
February 21, 2006

For more information:  
Joan Stevens-Schwenger, 503-378-4133

## **State files cease-and-desist order against alarm company**

(Klamath Falls) The Oregon Department of Consumer and Business Services, Building Codes Division has issued a cease-and-desist order against B&B Alarm Inc., an alarm company in Klamath Falls that has been operating without a license, failing to obtain permits for work and installing faulty alarm systems.

B&B Alarm Inc., doing business as Aspen Alarm & Security, has been operating without a license since October 2002. Since then, the company has installed numerous alarm systems in the Klamath Falls area, several of which have been faulty. Electricians must be licensed to work in Oregon.

Aspen Alarm and its owner and sole employee Robert Campbell have paid \$10,000 in fines for installing alarm systems without the proper licenses and permits and for advertising in the Yellow Pages as a licensed security system and fire alarm contractor when it was not. They are facing an additional \$16,000 in fines involving a fire alarm system the company installed at a Super 8 Motel in Klamath Falls. The system was faulty, producing 14 false alarms in three months. The Super 8 situation, which has been repaired and brought to code standards, prompted the Building Codes Division to file the cease-and-desist order in October 2005 against both Campbell and his company.

Campbell has requested a hearing on the allegations, which likely will be in May 2006 or later.

The Building Codes Division believes Aspen Alarm still may be in business and installing alarm systems despite the cease-and-desist order. Anyone with information about the company should call Roseanne Nelson, assistant manager/senior enforcement officer, enforcement and licensing, for the Building Codes Division, (503) 378-5324.

“The agency recommends property owners only hire companies that are properly licensed to install, repair, replace, or maintain fire alarms in the state of Oregon,” Nelson said. “An improperly installed fire alarm system greatly increases the risk of serious injury, death, or substantial property loss to the customer.”

#####