



March 31, 2005

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MEDIA ADVISORY

Revenue Expands Hours For April 15 Deadline

Electronic Filing Options and Warnings of Common Tax Filing Errors

CHICAGO – The Illinois Department of Revenue will increase hours for taxpayer assistance in April. Taxpayer assistance personnel will be available on its toll free lines and in the Chicago office in extended service hours.

Toll-Free Telephone 800/ 732-8866

April 4 through April 8	7:00 am to 6:00 pm
April 9 (Saturday)	9:00 am to Noon
April 11 through April 15	7:00 am to 7:00 pm

Walk-In Service - James R. Thompson Center, 100 W. Randolph Concourse Level

April 11 through April 15 7:30 am to 6:00 pm

Electronic Filing Options

I-File	Free Internet Filing through Revenue's web site at www.iltax.com
TeleFile	Free filing of simply returns by touch-tone telephone
PC File	On-line filing with commercial tax preparation software
E-File	Filing with a tax professional

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Benefit of Electronic Filing

Illinois taxpayers should take advantage of the speed, ease, accuracy and security of electronic filing. Electronic filers avoid mistakes because the department's software automatically corrects errors online. They get fast refunds and a confirmation number to prove they filed. Paper filers will wait up to 12 weeks for their refund, but those who use I-File with direct deposit will receive their refunds in about a week.

Internet Help

Taxpayers can find answers to many of their filing season questions on the department's web site at www.iltax.com. They can download forms, access frequently asked questions, check on the status of refunds, pay electronically, get more detailed information on bills and taxpayer notices or even file their return through I-File.

Common Taxpayer Filing Errors to Avoid

1. Claiming the Education Expense Credit for college; credit applies only to K through 12
2. Filing only one page when the return is on two sheets of paper
3. Failing to attach all W-2s
4. Failing to attach U.S. 1040 if retirement income is subtracted
5. Failing to sign return
6. If using TeleFile, not completing worksheet before calling IDOR
7. If using direct deposit, using incorrect account number or bank routing number

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