ILLINOIS DEPARTMENT OF CENTRAL MANAGEMENT SERVICES

***Please Note: State offices will be closed on the following days in 2009: January 1, January 19, February 12, February 16, May 25, July 3, September 7, October 12, November 11, November 26, November 27, and December 25.

Group A Titles Which Require An Automated Multiple-Choice Exam:

Account Clerk I & II *Account Technician I Administrative Services Worker Trainee Automotive Attendant II Automotive Mechanic Opt 1, 2, 3 (See below) Building/Grounds Laborer Building/Grounds Maintenance Worker Clerical Trainee Data Processing Administrative Specialist Data Processing Specialist Data Processing Technician Data Processing Technician Trainee *Dietitian Electronic Equipment Installer/Repairer *Employment Security Program Rep – Int *Employment Security Service Representative Executive Secretary I, II, III, Opt 2 & 3 *Forensic Scientist Trainee, Opt A, B, C Guard II Highway Maintainer (See below)

*Human Resources Assistant, Opt 1 & 2 *Human Resources Associate, Opt 1 & 2 *Human Rights Investigator I *Information Systems Analyst I, II, & III, Opt N *Insurance Analyst I & II, Option 2 (SQ) (Opt. 2 Group Insurance/Benefits, no typing req.) Intermittent Clerk, Opt 1 & 2 Intermittent Laborer – Maintenance Laboratory Assistant Maintenance Equipment Operator (See below) Maintenance Worker Meat & Poultry Inspector Trainee Natural Resource Technician I Office Administrator I, II, III, IV, V, Opt 1, 2 & 3 Office Aide Office Assistant, Options 1, 2, 3 & 5 Office Associate, Opt 1, 2, & 3 Office Clerk, Opt 1, 2, & 5 Office Coordinator, Opt 1, 2, 3 & 4 Office Specialist, Opt 1, 2, 3 & 4

Pharmacist Technician Public Aid Eligibility Assistant Rehabilitation Case Coordinator I (Typing req) *Residential Care Worker Trainee-Cook/Morgan Co *Revenue Tax Specialist Trainee Security Therapy Aide Trainee Site Security Officer Site Technician II Stores Clerk Support Service Worker Switchboard Operator I Telecommunicator Trainee (Typing required) *Unemployment Insurance Revenue Analyst I *Unemployment Insurance Revenue Analyst II *Unemployment Insurance Revenue Specialist *Veterans Employment Representative I, Option 2

Most position titles require a separate application (specific information on these titles can be obtained at any assessment center.) The Highway Maintainer examination requires possession of a valid commercial drivers license, Class "A" with endorsements of "N" (tankers) or "X" (tankers with hazardous materials) and non-restrictive air brakes. CDL PERMITS ARE NOT ACCEPTED. The Automotive Mechanic option 1,2, & 3 and Maintenance Equipment Operator examinations require the possession of a valid Class "A" or Class "B" commercial drivers license (CDL). CDL PERMITS ARE NOT ACCEPTED. *Applicants who test for titles marked with an asterisk (*) will be sent their grades through the mail after their education and/or experience is reviewed by the Division of

Applicants who test for titles marked with an asterisk () will be sent their grades through the mail after their education and/or experience is reviewed by the Division of Examining & Counseling.

Guide to Options:

Automotive Mechanic: 1-General, 2-Truck & Welding, 3-Medium/Heavy Trucks. Forensic Scientist Trainee: A-Firearms/Tool Marks, Latent Prints, Questioned Documents & Imaging Photography laboratory disciplines, B-Trace Chemistry/Microscopy, Drug Chemistry & Toxicology laboratory disciplines, C-Biology & DNA laboratory disciplines. Human Resource Series: 1-General, 2-Typing. Information Systems Analyst series: N-Wide Area Networks. Office Series: 1-General, 2-Typing, 3-Dictation, 4-Computer or 5-Mail and Messenger (where applicable to title). Veterans Employment Representative: 2–Qualified Service Connected Disabled Veteran.

Original employment applications (CMS100) are preferred. Quality photocopies are accepted. Your original signature is required. In general, a separate application is required for each position title including the level and option. Contact the Examining and Counseling Division for exceptions by calling 217/782-7100 (voice); 217/785-3979 (TTY) or 800/526-0844 (Illinois Relay Center). **ID is required to take an examination – a Photo ID is preferred.**

Office hours Monday – Friday 8:00 a.m. – 5:00 p.m.
CHICAGO
James R. Thompson Center
100 W. Randolph Street
Suite 3-300
Chicago, Illinois 60601
312/793-3565 (Voice)
312/814-4458 (TTY) or 1-800-526-0844 (Illinois Relay Center)
Flexible schedule testing: Check-in 8:00 a.m 1:30 p.m.
Monday, Tuesday, Wednesday, Thursday
(Exception for Data Processing Administrative Specialist,
Data Processing Specialist, HR Asst., HR Assoc., Insurance
Analyst II, Revenue Tax Spec. Tr., Telecommunicator Trainee
and Dictation exams; for these titles you must arrive and be
ready to test before 12:30 p.m.)
***NOTE: A government-issued photo ID is <u>required</u> in order
to enter the JRTC building.

BY APPOINTMENT (ONLY Office hours Mo	nday – Friday 8:00 a.m. – 5:00 p.m.
MARION	ROCKFORD	CHAMPAIGN
State Regional Office Bldg.	E. J. "Zeke" Giorgi Center	State Regional Office Bldg.
2309 West Main Street, Suite 126	200 South Wyman Street	2125 South First Street
Marion, Illinois 62959	Rockford, Illinois 61101	Champaign, Illinois 61820
Telephone: 618/993-7005	Telephone: 815/987-7004	Telephone: 217/278-3435
Illinois Relay Center:	Illinois Relay Center:	Illinois Relay Center:
1-800-526-0844 (TTY Only)	1-800-526-0844 (TTY Only)	1-800-526-0844 (TTY Only)

** NOTE: PER THE PERSONNEL RULES AN APPLICANT SHALL NOT BE PERMITTED TO RETAKE A MULTIPLE-CHOICE AND/OR PERFORMANCE EXAMINATION UNTIL 30 DAYS HAS ELAPSED.

ALL ELECTRONIC DEVICES, INCLUDING CELL PHONES, MUST BE TURNED OFF PRIOR TO ENTERING THE TEST ROOM. VIOLATORS WILL BE SUBJECT TO DISQUALIFICATION AND/OR REMOVAL FROM THE TEST ROOM.

Mail to: Central Management Services, Examining and Counseling Division, Room 500 Stratton Bldg., Springfield, IL 62706.

*A Separate application is required for each job title and test option. The Information Service Specialist I & II and Information Systems Analyst I, II, & III titles will be accepted with multiple options on one application.

Group A Titles Graded Based On Training & Experience (TRAEX):

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Child Protection Associate Specialist	Environmental Protection Engineer I	Public Service Administrator, Opt 1,3,6,6C,6E, 6F, 8H & 8N		
Child Protection Specialist	Guardianship Representative	Registered Nurse I & II		
Child Support Specialist Trainee	Health Facilities Surveillance Nurse	Rehabilitation Counselor Trainee		
Child Welfare Associate Specialist	Information Services Specialist I & II, Opt A,C, M & S	Rehabilitation/Mobility Instructor Trainee		
Child Welfare Specialist	Information Systems Analyst I, II & III, Opt A,C, M & S	Social Services Career Trainee		
Clinical Lab. Technologist I, Opt A-Med Tech	Licensed Practical Nurse I & II	Social Worker I, II & III		
Disability Claims Adjudicator Trainee	Lottery Sales Representative	State Police Evidence Technician II		
Educator, Opt A, B, C, D, E	Plant & Pesticide Specialist I	Veterans Nursing Asst – Certified		
Environmental Health Specialist II	Psychologist I, II & III	Workers Comp. Ins. Compliance Investigator		
Environmental Health Specialist III, Opt 1 & 3	Psychologist Associate			
Critic to Orthonor				
Guide to Options:				
Educator: A-Elementary, B-Secondary, C-Special Population, D-Transitional Bilingual, E-Corr. Adult Educator ABE/GED				
Environmental Health Specialist III: 1 – Environmental Health, 3 – Pesticide/Vector Control				
Information Services Specialist/Analyst series: A-Applications Services C-Client Services S-Systems Services M-Multi/Other Services				

Information Services Specialist/Analyst series: A-Applications Services, C-Client Services, S-Systems Services, M-Multi/Other Services Public Service Admin: 1-General Admin/Business/Marketing /Labor/Personnel, 3-Management Information Systems/Data Processing/Telecommunications; 6-Health & Human Services, 6C-Health Statistics, 6E Laboratory Specialist, - 6F-Infectious Disease, 8H – Environmental Health Practitioner, 8N – Registered Nurse

**Language Options are offered for some titles, call any assessment center for more information. **

Applications for the **Juvenile Justice Specialist Intern** must be submitted to the Department of Juvenile Justice, Executive Offices, Attn: Lisa Steiner/Jeffrey J. Hooker, 707 N. 15th Street, Springfield, IL 62702, (217) 557-1030/ Ext. 3004. Applications for the **Correctional Officer Trainee** title must be submitted to the Department of Corrections, Public Safety Shared Services, 1301 Concordia Court, Springfield, IL 62794-9277, 217/557-6010. Applications for the **Mental Health Technician Trainee** title must be submitted to the Department of Human Services, Bureau of Recruitment & Selection, 511 West Capitol Avenue, Suite 303, Springfield, IL 62704, 217/524-1548. People who are Deaf / Hard of Hearing can contact the Illinois Relay Center at 1-800-526-0844.

<u>Career Services</u>: Career counselors are available at all of our assessment center locations by appointment only. After reviewing your completed application and discussing your education and work experiences, the counselor will recommend job titles for you and provide descriptions of the job requirements. The telephone numbers for the counseling offices are: Chicago (312) 814-2398 (voice), (312) 814-4458 (TTY); Springfield (217) 524-1321 (voice), (217) 524-1383 (TTY); Champaign (217) 278-3435; Marion (618) 993-7005; Rockford (815) 987-7004. People who are Deaf / Hard of Hearing can contact the Illinois Relay Center at 1-800-526-0844 to contact the Champaign, Marion and Rockford offices.

<u>Veterans Preference</u>: Proof of military service must be provided prior to awarding of Veterans Preference. For more information regarding Veterans Preference call Central Management Services Veteran Outreach at 800/643-8138 (voice) or 800/526-0844 (TTY.)

If you are an individual with a disability and need assistance to participate in the testing process, please contact Disability Services at Springfield (217) 524-7514 (voice) or (800) 526-0844 (Illinois Relay Center) before the date of the test.

Additional information can be obtained by calling or writing to the Central Office at:

Central Management Services Examining and Counseling Division William G. Stratton Building 401 S. Spring St, Room 500 Springfield, IL 62706 (217) 782-7100 (voice); (217) 785-3979 (TTY) or (800) 526-0844 (Illinois Relay Center)

Visit our website at: work.illinois.gov

**Examinations may be canceled or limited to certain localities without notice as hiring needs are met. **