Office of Mental Health & Addiction Services
Integrated Service Array (ISA) - Referral & Access Structure
Draft – June 30, 2004

Screening & Referral

Crisis Services

Community-based ISA screening at multiple points:

- Information & referral
- Family
- Child Welfare
- OYA/Juvenile Justice
- Acute Care
- Psychiatric Residential Treatment Services
- Psychiatric Day Treatment Services
- Schools/Special Education

Assessment, Planning & Coordination

MHO Children's System Coordinator or designee can access multiple ISA levels of care. Criteria for Non-Emergent ISA referrals:

- ◆ CALOCUS Score > 19 (Level 4-6).
- ◆ Comprehensive assessment completed by QMHP within 60 days with primary DSM Axis I diagnosis from the prioritized list.
- ◆ Clinical needs exceeding outpatient treatment.

Considerations:

- Multiple system involvement.
- At-risk for out of home placement.

Access Levels of Care

- Long term and acute hospitalization
- Residential Treatment, Sub-acute and crisis stabilization
- Respite care; in-home and out-of-home
- Mobile crisis response
- Treatment Foster care
- Day Treatment
- Intensive, home and community-based wraparound treatment
- Psychiatry and medication management
- Assertive community case management and service coordination
- School-based services
- Family psycho-education and support
- Informal family support