

MHO Contracts Workgroup 2008 Contract Issue Tracker

Issue / Contact	Citation	Meeting Agenda	Next Steps	Resolution	Meeting Resolved
1 Conflicting language re Grievance and actionable items (Jay Harris, ABHA)	Ex L & Ex N	November	Background information to AMH		
2 "Alternative Site" - not found in text	Ex A, #10	November	AMH to review		
3 "Community Services Section (CSS)" - replace with "Medicaid Policy Unit"? (not in Ex A)	Ex A, #36	November	AMH to review		
4 UB-92 - change to UB-04	Ex A, #61 & 62	November	AMH to review		
5 "Extended Medication Adjustment" - not found in text	Ex A, #70	November	AMH to review		
6 "Home-Based Approach" - not found in text	Ex A, #82	November	AMH to review		
7 "JCAHO Psychiatric Residential Program" - relevance of JCAHO?	Ex A, #92	November	AMH to review		
8 "Medicaid Authorization Specialist" - not found in text	Ex A, #99	November	AMH to review		
9 "Mental Health Practitioner" vs "mental Health Care Professional" as found in text	Ex A, #107	November	AMH to review		
10 Psychiatric Residential Treatment - referenced throughout text but not defined; inconsistent with Psychiatric Day Treatment	Ex A	November	AMH to review		
11 "Residential/Medical Youth Care Residential Center" - not found in text	Ex A, #162	November	AMH to review		
12 "Stop Loss Coverage" & "Stop Loss Protection" - duplicative? Ex G refers to "stop loss insurance"	Ex A, #180 & 181	November	AMH to review		
13 OHP2 - why a separate page? Is this now relevant as written?	Ex B, pg 33	November	AMH to review		

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14 Reference to enrollment of CAF children in Provision of Covered Services - should this be in Part III Enrollment (issue is enrollment not services)	Ex B, pg 34	November	AMH to review		
15 Delivery System Configuration, Needs Assesmesnt & Delivery System Capacity largely duplicative	Ex B, pg 42 & 56	November	AMH to review		
16 ISA for Children and Adolescents - text in Scope of Work largely duplicates definition; revise to be more descriptive?	Ex B, pg 47	November	AMH to review		
17 Service Coordination plan - capitalized but not in Definitions (Services Coordination is)	Ex B, pg 49	November	AMH to review		
18 ISA rate methodology - move to Ex C, Consideration	Ex B, pg 49	November	AMH to review		
19 Parties - capitalized but not in Definitions	Ex B, pg 51	November	AMH to review		
20 Health Care Professionals vs health care Providers - inconsistent use throughout	Ex B, pg 53 eg	November	AMH to review		
21 Grievance System - "Appeals" deleted from title yet referred to in text & in Ex N (see 28 below)	Ex B, pg 64	November	AMH to review		
22 Enrollment & Disenrollment - Enrollment section does not apply to MHOs; should be revised to describe how members are enrolled in MHOs rather than just duplicate FCHP enrollment process	Ex B, pg 65	November	AMH to review		

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23 Marketing - reference to enrollees making informed decision about enrollment does not apply to MHOs	Ex B, pg 68	November	AMH to review		
24 Debarment, Suspension and Terminated Providers - inconsistent tense	Ex E, pg 102	November	AMH to review		
25 Inconsistent headings on Ex G reports - G.4A & G.4B	Ex G, pg 122 & 124	November	AMH to review		
26 Data Transmission and Format - revise for clarity and eliminate redundancy	Ex H, pg 133	November	AMH to review		
27 Ex K Mental Health Services Capacity Assurance Report - revise title and content consistent with format developed	Ex K	November	AMH to review		
28 Ex N - inconsistent use of "Appeal" in headings; is "system" for "grievances" only or "grievances and appeals"? (see 21 above)	Ex N	November	AMH to review		
29 Member ability to file grievances with AMH concerning non-compliance with advance directives, seems to conflict with Grievance System requirements (Charmaine Kinney - Verity)	Ex B III, 1.f(3)	November		Background information to AMH	
30 Length of time to retain grievance logs - Ex B says 7 years, Ex N says term of OHP demonstration project plus 2 yrs (Charmaine Kinney - Verity)	Ex B III, 3.d & Ex N 7	November		Background information to AMH	
31 Ability of member to participate in the Appeals process (Seth Bernstein - ABHA)	No specific citation	November		Background information to AMH	