

NH Employment Security's new Unemployment Insurance System (NHUIS)

Coming August 17, 2009

What Claimants Need to Know



Advantages

- 👍 Increased efficiency for processing Unemployment Insurance claims
- 👍 Easier access to information in a secure environment
- 👍 Faster correspondence exchange
- 👍 Direct deposit of benefit checks available
- 👍 Access to more claim information online

Access new Unemployment Insurance System from www.nh.gov/nhes

Address <http://www.nh.gov/nhes/>

Go Links

an official NEW HAMPSHIRE government website

State of New Hampshire Department of Employment Security



HOME JOB SEEKER EMPLOYER LABOR MARKET INFORMATION CONTACT US

- Home
- About Us
- News & Events
- NHES Agency Locations
- Job Seeker
- Employer
- NH Law & Rule
- Economic & Labor Market Information
- Forms & Publications
- FAQs
- Links
- Contact Us
- Search
- Site Map

Welcome!

On August 17, 2009 you will be able to access our new Unemployment Insurance system from our Web Site by clicking on the File for Unemployment Benefits link.

28 Day Notice to Claimants

Effective with the week ending 7/18/09 all continued claims must be filed within the limits of Emp Rule 501.04. The 28-day emergency rule allowing up to 28 days to file a weekly claim expired on 7/8/09.

Bi-weekly claims for the weeks ending 7/4/09 and 7/11/09 will be considered timely if filed by 8/8/09. Bi-weekly claims filed for the weeks ending 7/11/09 and 7/18/09 shall be timely if filed by 8/8/09.

If you are filing weekly claims and file for the week ending 7/18/09, it is timely if filed by 8/15/09.

It is important to know that the computer system will not allow filing claims out of order, in order to claim the week ending 7/25/09 you must file a weekly claim for the week ending 7/18/09 unless the week ending 7/25/09 is the first claim you are filing after being separated from work or having not claimed benefits due to a break in your claim.

File for Unemployment
BENEFITS

Job Seeker/Employer
JOB MATCH

American Recovery
& Reinvestment Act

Questions? Comments?
send us an E-Mail

WMUR Project Economy
State Job Fair & Career Expo II

NHES Career Opportunities

How do I...

- File for Unemployment Benefits?
- Register For Work/View Jobs?
- Change Careers/Transfer Skills?
- Find Help For HS Students?

**Job Fairs
& Expos**

Welcome Page

This screen will start you on your way to navigating through the NH Unemployment Insurance System.

Home

New Hampshire Department of Employment Security Online

NHES New Hampshire Employment Security
"We're working to keep New Hampshire working"

LOG OUT

MENU OPTIONS

- [Amount & Duration of Benefits](#)
- [Rights & Obligations Book](#)
- [Create New Account\(Register\)](#)
- [Existing User Log-In](#)
- [Accessibility Policy](#)
- [Data Use & Privacy Policy](#)
- [Contact Us](#)

Welcome to New Hampshire's Unemployment Insurance System (NHUIS)

REGISTER To use this system, you must first register and get a **User Name and Password**. Once you are registered, you will need to Log In to access all online services, such as filing a claim for benefits. To register, choose the **Create New Account** from Menu Options or press the button below.

This system will allow you to file a new application for unemployment benefits, reopen an existing claim, file weekly continued claims against your claim, access and answer correspondence from this department, file an appeal and view various information about your claim.

WHAT TO EXPECT - Filing a New Claim for Benefits The application for unemployment benefits takes approximately 25 minutes to complete. Your application is not completed or accepted unless you receive a confirmation number. If you are disconnected or choose to leave the application before completion, you may log back on within 24 hours to resume answering the questions and finish the application. If you do not log back on within 24 hours, the incomplete application will be deleted.

While entering information and navigating through the application, do NOT use your web browser buttons, especially the BACK button. This may cause your session to be terminated. Near the end of the claim application process, you will have the opportunity to view a complete summary of the information you have entered and return to any page to make corrections at that time.

WHEN TO OPEN YOUR CLAIM Your claim for benefits becomes effective the calendar week in which you complete the application. The only exception is if you work less than full-time and file your application within 3 days of your last day of work.

If you have worked full time during a calendar week, do not open your claim during that same calendar week. You must be partially or totally unemployed to file for benefits.

If you receive separation pay such as severance for a period of more than 30 days after your last physical day of employment you may want to review the **Amount &**

Create New Account(Register)/Cree Nueva Cuenta (Registro)

Log On to Existing Account/Apunte En a la Cuenta Existente

If you are a new user, you will need to click *Create New Account*. If you were registered on our previous system, click *Existing User Log-in*. Either link will take you to the registration page.

Language Preference



The screenshot shows the top navigation bar of the New Hampshire Department of Employment Security Online website. It includes a 'Home' link, the NHES logo with the tagline 'We're working to keep New Hampshire working', and the text 'New Hampshire Department of Employment Security Online'. Below this is a section titled 'Claimant Language Preference' with two buttons: 'Proceed in English' and 'Proceder en Español'. A 'Help' link is also present.

Home

New Hampshire Department of Employment Security Online

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Claimant Language Preference

[Help](#)

Proceed in English

Proceder en Español

Choose to proceed in either English or Spanish

Claimant Registration - 2 Steps for New Users

Claimant Registration Screen - Step 1 of 2

Personal Information

*First name [Help](#)

MI

*Last name

*SSN - -

*Re-enter SSN - -

Step #1: Personal Information

Enter your name and Social Security Number and click next to continue.

Registration Complete - Step 2 of 2

Important Registration Information

Your registration was a success! Your system User Name is your social security number and your password is: [Help](#)
12HrHPqE3B

Be sure to write the password down, you will need it in order to access the system. The first time you log in, the system will prompt you to choose a new password (10 characters long, consisting of a combination of upper and lower case characters and at least one number or special character e.g. @, #, etc)

To log in and file a claim or access your claim information, return to the [HOME PAGE](#) and choose the "Existing User Log-in" link from the MENU OPTIONS on the left side of the page. Enter your user name (social security number) and the password provided above.

If you share your password with someone else, then you are responsible for its use.

Step #2: Complete Registration

The system will automatically generate a password for you. Your User Name is your Social Security Number. HINT: copy the password, click on the Home Page link, choose "Existing User Log in" and paste the password into the password box.

Claimant Login

Home

New Hampshire Department of Employment Security Online

NHERS New Hampshire Employment Security
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[LOG OUT](#)

Claimant Login

Authentication Information

NEW USERS: [Register to file your claims online!](#)

Already a User?-Sign in here:

* User Name

* Password

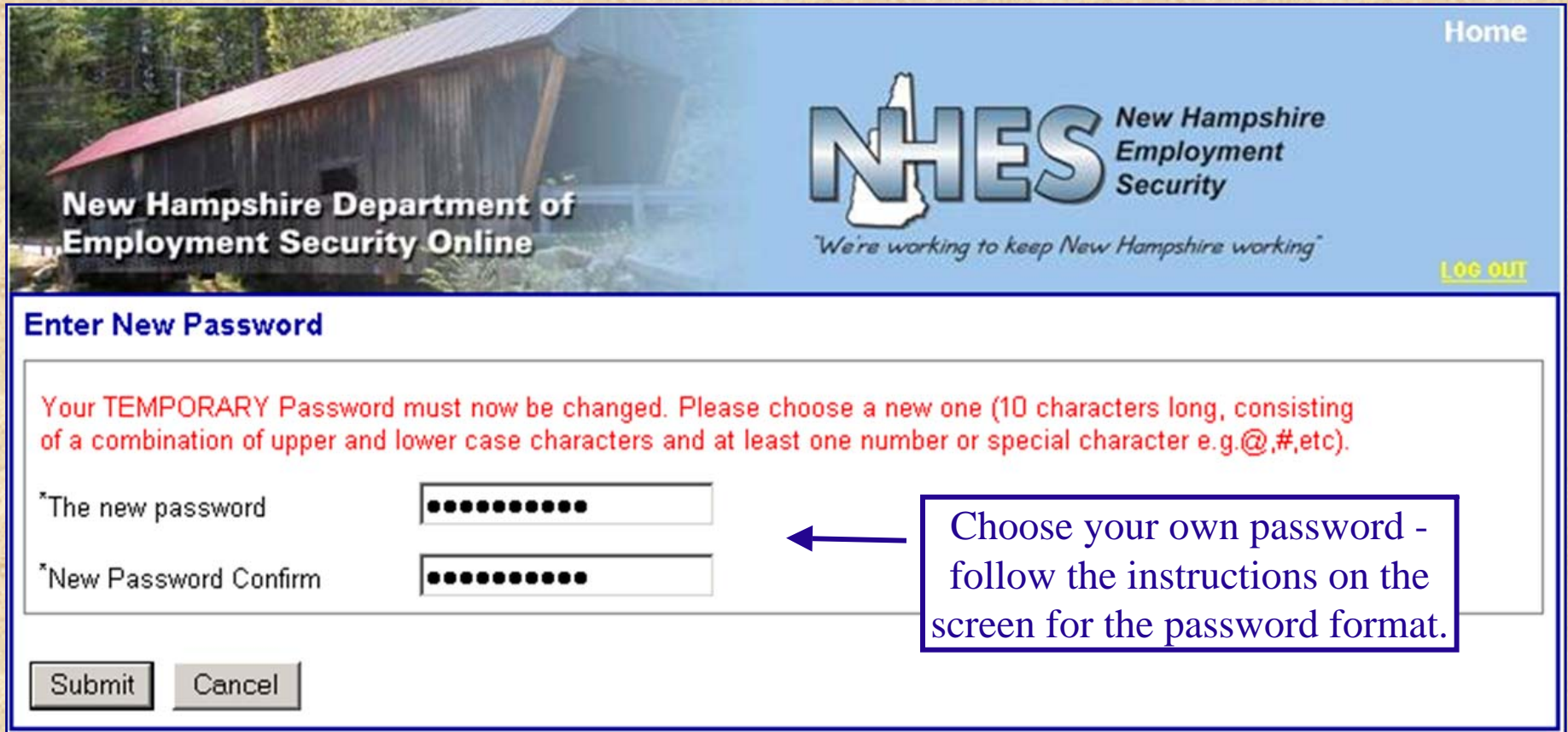
If you cannot remember your password, please contact NHERS at 1-800-266-2252 or visit your nearest NHERS local office.

For system availability information, please click [Here](#)

Enter your SSN as the Username and paste or type the temporary Password the system generated for you during registration. Click Login. The system will automatically ask you to change your password.

Note: Claimants who registered in our previous system within the last 18 months will receive a computer generated password in the mail in early August 2009. Use that password to register as an existing user.

Change User Password



Home

New Hampshire Department of Employment Security Online

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[LOG OUT](#)

Enter New Password

Your TEMPORARY Password must now be changed. Please choose a new one (10 characters long, consisting of a combination of upper and lower case characters and at least one number or special character e.g.@,#,etc).

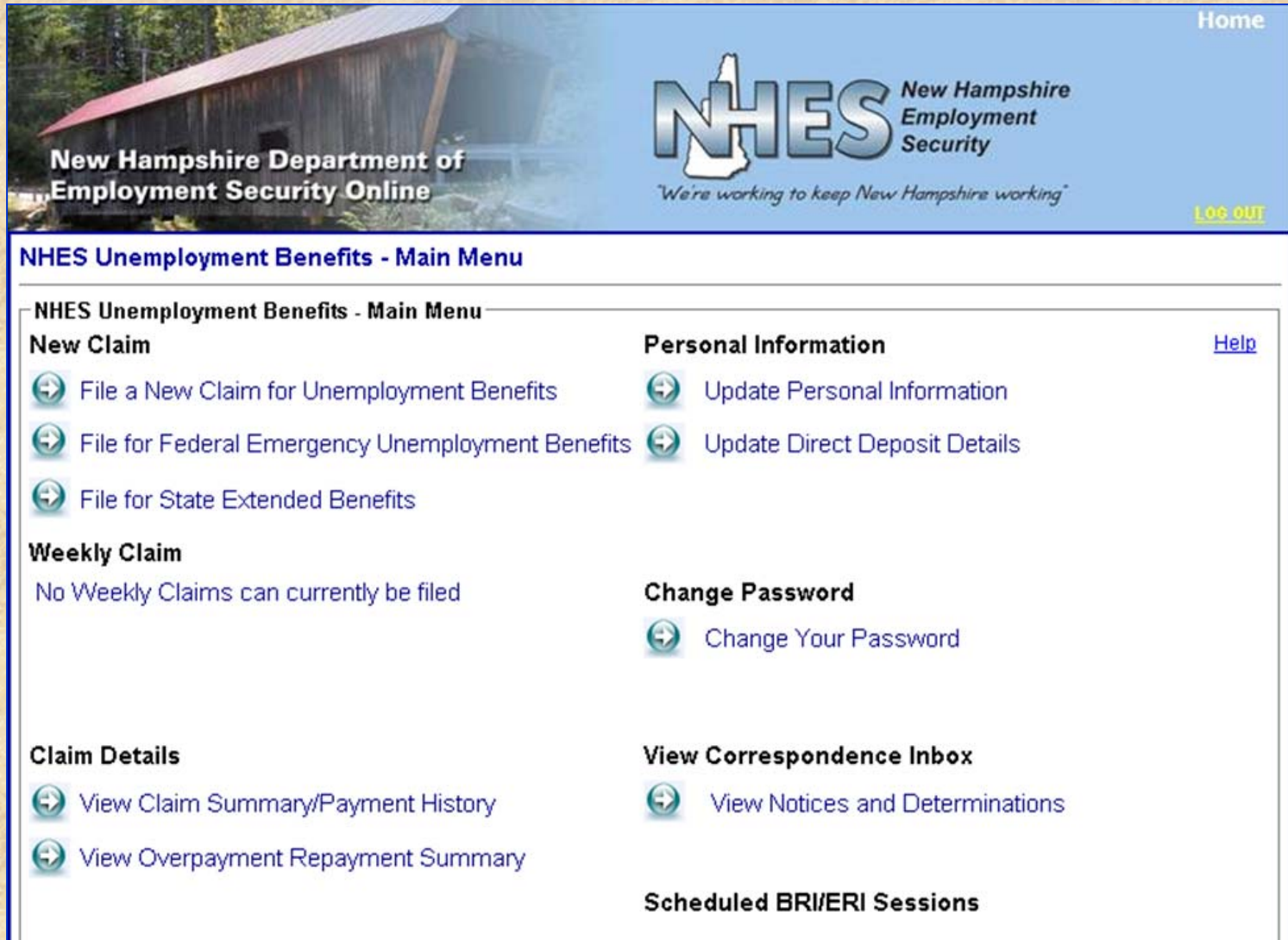
*The new password

*New Password Confirm

Choose your own password - follow the instructions on the screen for the password format.

Unemployment Benefits - Main Menu

You will be able to maintain your claim, review claim details, update your personal information, and view Notices and Determinations from the Main Menu



The screenshot shows the NHES Unemployment Benefits - Main Menu website. The header features a blue banner with a barn image on the left, the NHES logo (New Hampshire Employment Security) in the center, and the slogan "We're working to keep New Hampshire working" below it. The text "New Hampshire Department of Employment Security Online" is overlaid on the barn image. In the top right corner, there are links for "Home" and "LOG OUT".

NHES Unemployment Benefits - Main Menu

NHES Unemployment Benefits - Main Menu

New Claim	Personal Information	Help
File a New Claim for Unemployment Benefits	Update Personal Information	
File for Federal Emergency Unemployment Benefits	Update Direct Deposit Details	
File for State Extended Benefits		
Weekly Claim	Change Password	
No Weekly Claims can currently be filed	Change Your Password	
Claim Details	View Correspondence Inbox	
View Claim Summary/Payment History	View Notices and Determinations	
View Overpayment Repayment Summary		
	Scheduled BRI/ERI Sessions	

File a New Claim for Unemployment Benefits

The screenshot shows the 'New Hampshire Department of Employment Security Online' website. The header includes the NHES logo and the tagline 'We're working to keep New Hampshire working'. The form is titled 'Personal Information' and is divided into three main sections: 'Personal Information', 'Residence Address', and 'Contact Information'. The 'Personal Information' section includes fields for first and last name, SSN, ID Type (with a dropdown menu open showing 'Driver's License' selected), ID Number, date of birth, and state issued. The 'Residence Address' section includes fields for street, city, zip code, country (set to 'United States'), and county. The 'Contact Information' section includes phone numbers, an email address, and radio buttons for preferred correspondence (US Mail, E-Mail) and direct deposit (Direct Deposit, Check). A 'Next' button is at the bottom.

Home

New Hampshire Department of Employment Security Online

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Log out

Personal Information

Personal Information

*First name MI *Last name [Help](#)

*SSN - - *Date of Birth (mm/dd/yyyy)

*ID Type ID Number State Issued

Residence Address
(No P.O. Boxes for R) [Help](#)

*Street

*City State/Province

*Zip Code -

*Country

County

Contact Information

Phone#1 Type (999) - 555 - 1212 [Help](#)

Phone#2 Type () - -

E-Mail Address

*Would you prefer to receive correspondence from this Agency (when possible) via U.S. Mail or E-Mail? US Mail E-Mail

*Select whether you want your benefit deposited directly into your bank account or a check mailed Direct Deposit Check


Fill in your personal information and hit Next to continue.

The default is E-mail for correspondence notifications from NH Employment Security

Direct Deposit available!

File a New Claim for Unemployment Benefits (continued)

Home



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Employment
Security
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LOG OUT

Demographic Information

General Information

* Ethnicity: [Help](#)

* Race:

American Indian/Alaskan Native Asian

Black/African-American Native Hawaiian/Other Pacific Islander

White Choose Not to Answer

* Gender:

* Highest Grade Completed:

* Usual Trade or Occupation:

* Do you consider yourself disabled?: Yes No Choose not to answer

Alien Information

* Are you a U.S. Citizen or a U.S. National? Yes No [Help](#)

If no, please select what authorization you have to perform work in the U.S.

Alien Authorization Number

Expiration Date (mm/dd/yyyy)

←

Continue filling in
your personal
information and hit
Next to continue.

File a New Claim for Unemployment Benefits

Eligibility Questions

Eligibility Questions
Page 1 - Read each question carefully. Answering “Yes” to certain questions on this screen will prompt the system to navigate you through additional screens. Click on “Next” to continue.

The screenshot shows the NHES website interface. At the top right, there is a 'Home' link and a 'LOG OUT' button. The main header features the NHES logo and the text 'New Hampshire Department of Employment Security Online' and 'New Hampshire Employment Security'. Below the header, the page title is 'Eligibility Questions - Page 1'. The form is divided into two sections: 'Eligibility Questions' and 'Additional Eligibility Questions'. Each question has radio buttons for 'Yes' and 'No' and a 'Help' link. A 'Next' button is located at the bottom of the form.

Eligibility Questions - Page 1

Eligibility Questions

- * Have you filed a claim for unemployment benefits in the last 12 months? Yes No [Help](#)
If yes, against what state or Canada?
- Have you worked since you last filed? Yes No
- If you have worked since you last filed, have you earned at least \$700 since the beginning of that claim? Yes No
- * Have you worked in regular employment (not military or federal civilian) in any states other than NH since 01/01/2007? Yes No
- * Since 01/01/2007, have you served on Active Duty in the US Military? Yes No
- * Since 01/01/2007, have you had any federal employment? Yes No
- * Since 01/01/2007, have you recieved workers compensation payments? Yes No
- * Since 01/01/2007, have you applied for workers compensation? Yes No

Additional Eligibility Questions

- * In the last 18 months were you or are you currently a sole proprietor, a partner, an officer or director of a corporation, or a member of a limited liability company? Yes No [Help](#)
- * Do you owe an uncollected over issuance of food stamp benefits Yes No
- * Are you required to pay Child Support by court order? Yes No
- * Would you like to have 10% of any benefit payments to which you may become entitled withheld for federal income taxes? Yes No
- * Are you receiving or have you applied for social security? Yes No
If yes, are you restricting your earnings or availability (ability to work full time)? Yes No
- * In the last 18 months did you work for a company that was owned by a relative? Yes No

File a New Claim for Unemployment Benefits

Eligibility Questions, continued

Home

New Hampshire Department of Employment Security Online

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LOG OUT

Eligibility Questions - Page 2

Eligibility Questions

* Do you have dependent(s)? Yes No

* Are you in a seasonal occupation? Yes No

Additional Eligibility Questions

* Do you expect to be recalled by any of your former employers within 4 weeks of your last day of work? Yes No

* Do you have a definite recall date from any of your former employers? Yes No

If yes, please enter the date

What was the last day you worked?

* Are you currently enrolled in/attending school, college, or vocational training? Yes No

If yes, are you attending full or part-time? Full-Time Part-Time

Please enter the details about your school/training:

Course Name or Major Course of Study

School Name

City

State:

* Are you a member in good standing of a skilled trade union? Please select your union from the list and enter the details about your union.

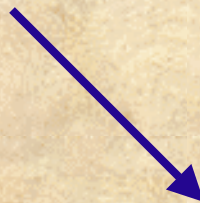
Local Number

City

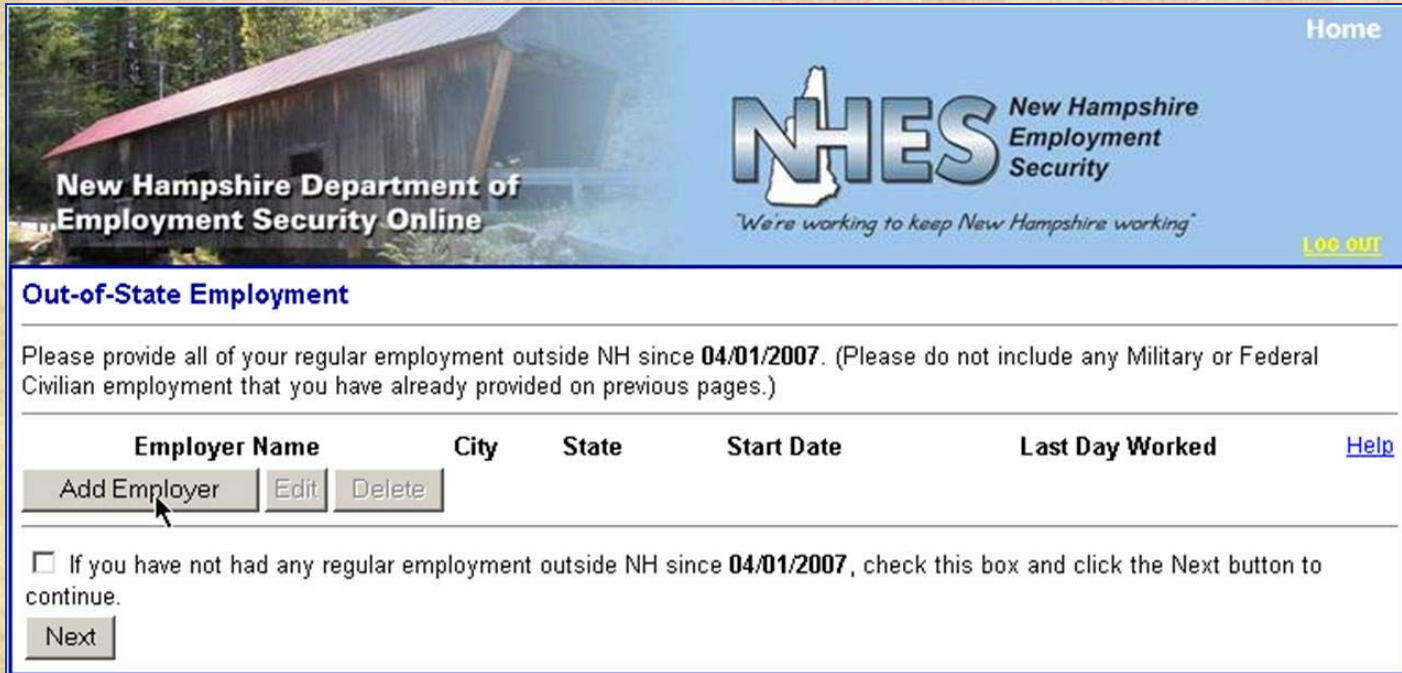
State:

Are you required to seek work through your union (exclusive hiring hall)? Yes No

Eligibility Questions
Page 2 - Answers to
certain questions on this
screen will determine
which screens you will, or
will not, see before
certifying your claim.
Click Next to continue.



File a New Claim for Unemployment Benefits Out of State Employment



The screenshot shows the 'Out-of-State Employment' section of the New Hampshire Department of Employment Security Online. At the top, there is a banner with a barn image and the text 'New Hampshire Department of Employment Security Online'. To the right is the NHES logo with the tagline 'We're working to keep New Hampshire working'. Navigation links for 'Home' and 'Log OUT' are visible. The main heading is 'Out-of-State Employment'. Below it, a paragraph asks for regular employment outside NH since 04/01/2007. A table with columns for Employer Name, City, State, Start Date, and Last Day Worked is shown, with an 'Add Employer' button highlighted by a mouse cursor. A checkbox option is provided for users with no out-of-state employment since the specified date, followed by a 'Next' button.

Home

New Hampshire Department of Employment Security Online

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Log OUT

Out-of-State Employment

Please provide all of your regular employment outside NH since **04/01/2007**. (Please do not include any Military or Federal Civilian employment that you have already provided on previous pages.)

Employer Name	City	State	Start Date	Last Day Worked	Help
<input type="button" value="Add Employer"/>	<input type="button" value="Edit"/>	<input type="button" value="Delete"/>			

If you have not had any regular employment outside NH since **04/01/2007**, check this box and click the Next button to continue.

If you answer “Yes” to the Out-of-State employment question on the Eligibility Questions page, you are navigated to the *Out-of-State Employment screen* to add information about the Employer. To add an Out-of-State employer, you should click on the “Add Employer” button. Click next to continue.

File a New Claim for Unemployment Benefits

Mass Layoff or Business Closure

Home

New Hampshire Department of Employment Security Online

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[LOG OUT](#)

Enter Mass Layoff/Buyout ID Number

Mass Layoff Information

*If this claim is a result of a vacation shutdown or business closure did your employer provide you with a mass layoff ID #? [Help](#)

Yes No

If yes, please provide the ID number

Your employer should have given you an ID number *if* you are unemployed as a result of a vacation shutdown or the business closed. Select Yes and enter the ID number. If this does not pertain to you, select No and click on Next.

File a New Claim for Unemployment Benefits

Recent Employment History

Home

New Hampshire Department of Employment Security Online

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LOG OUT

Recent Employment History Summary

Please provide all of your regular employment for the last 18 months, beginning with your most recent employment. (Please do not include military service, federal civilian, or any out-of-state employment you have already provided on previous pages.)

Search Result(s):: 0 Found

Employer Name	City	State	Start Date	Last Day Worked	Help
<input type="button" value="Add Employer"/> <input type="button" value="Edit"/> <input type="button" value="Delete"/>					

Click on *Add Employer* to enter all of your regular employment for the last 18 months. Click *Next* to continue.

File a New Claim for Unemployment Benefits

Recent Employment History, continued

Home

New Hampshire Department of Employment Security Online

NHES New Hampshire Employment Security
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[LOG OUT](#)

Recent Employment History - Employer ID Number Search

Federal Employer Identification # (FEIN) [Help](#)

(Hint: Look on any pay stub or in box "b" of your W-2 form)

Search Result(s):: 0 Found

Employer Name	Doing Business As	Address	City	State	Zip Code	Help
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You can search for an employer by their Federal Employer Identification Number (FEIN), which can be found on your pay check stub or in box “b” of your W-2. If you can’t find the FEIN, click on the No FEIN/Skip button.

File a New Claim for Unemployment Benefits

Recent Employment History, continued

New Hampshire Department of Employment Security Online

NHES New Hampshire Employment Security
"We're working to keep New Hampshire working"

Home

[LOG OUT](#)

Recent Employment Name and Zip Code Search

Employer Name (Starts With)

Zip Code

[Help](#)

Search Result(s):: 0 Found

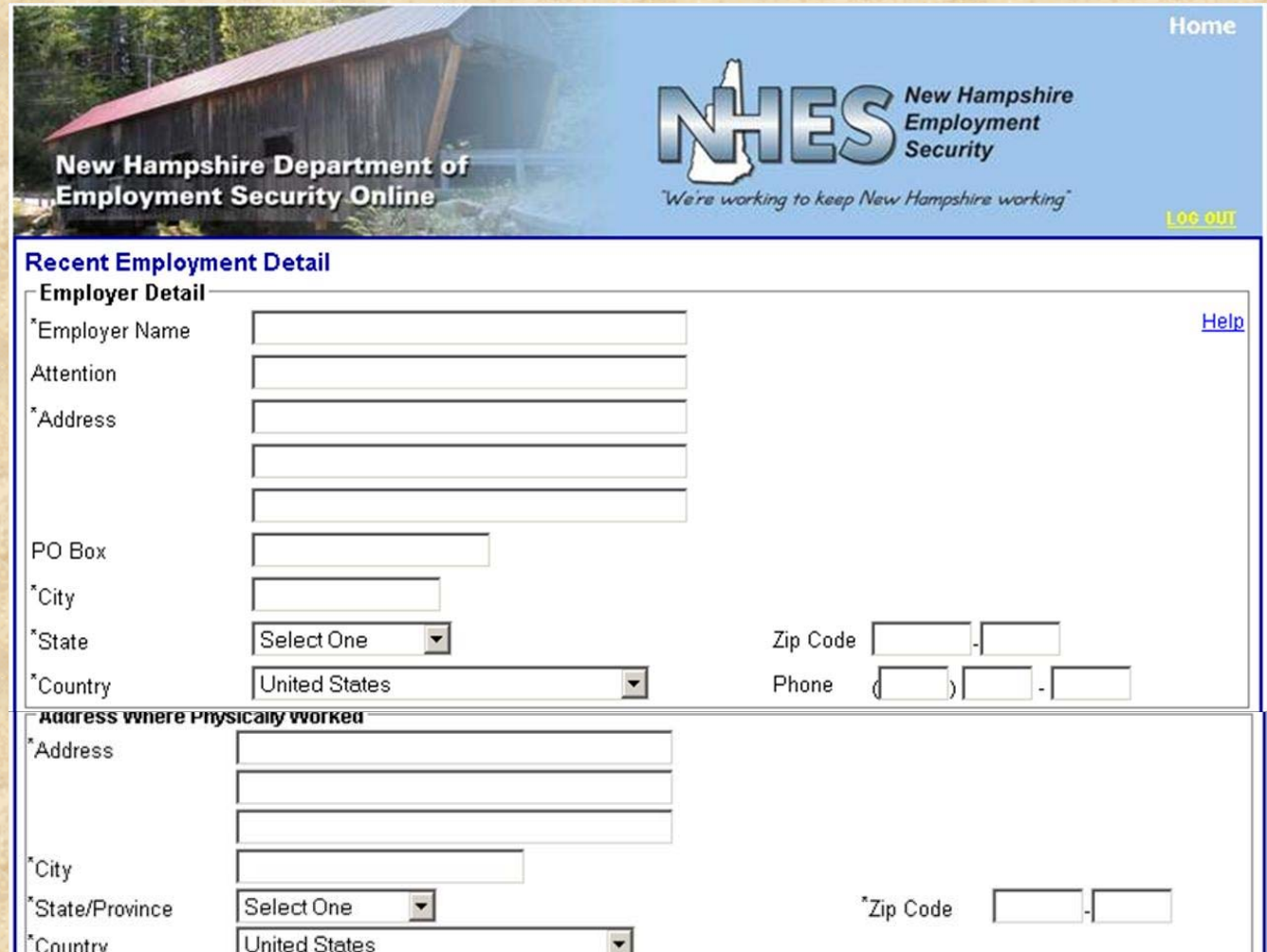
Employer Name	Doing Business As	Address	City	State	Zip Code	Help
<input type="button" value="Select Employer"/>	<input type="button" value="Can't Find My Employer"/>					

You can search for an employer by using a name search (need at least 4 characters) and a zip code search. If you still can't find the employer, click on the Can't Find My Employer button.

File a New Claim for Unemployment Benefits

Recent Employment History, continued

If you can't find your employer, you will need to fill in the information on this part of the employment detail page. If you found your employer in one of the searches, this would be filled in for you.



The screenshot shows the 'Recent Employment Detail' form on the NHES website. The header includes the NHES logo and the text 'New Hampshire Department of Employment Security Online' and 'New Hampshire Employment Security'. A 'Home' link is in the top right, and a 'LOG OUT' link is in the bottom right. The form is divided into two main sections: 'Employer Detail' and 'Address where Physically worked'. The 'Employer Detail' section includes fields for Employer Name, Attention, Address (multiple lines), PO Box, City, State (dropdown), Country (dropdown), Zip Code, and Phone. The 'Address where Physically worked' section includes fields for Address (multiple lines), City, State/Province (dropdown), Country (dropdown), and Zip Code. A 'Help' link is located in the top right of the 'Employer Detail' section.

Recent Employment Detail

Employer Detail [Help](#)

*Employer Name

Attention

*Address

PO Box

*City

*State

*Country

Zip Code -

Phone () -

Address where Physically worked

*Address

*City

*State/Province

*Country

*Zip Code -

See next slide for rest of page

File a New Claim for Unemployment Benefits

Recent Employment History, continued

Home

New Hampshire Department of Employment Security Online

NHES New Hampshire Employment Security
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[LOG OUT](#)

Additional Employer Detail

*Start Date (mm/dd/yyyy)

*Last Day Worked (mm/dd/yyyy)

Maritime Vessel Name

Employer Phone () - -

*Reason for Separation

*Detailed Reason

For this employer:

*Did you work in more than one State? Yes No Other State Worked in:

*Gross Average Weekly Wage

*Hourly Rate of Pay

*Did you earn this amount or more in at least 5 separate weeks for this employer? Yes No

*Occupation

*Work Status Full-Time Part-Time

*Did you have any type of retirement pay (E.g. pension/401k/other)? Yes No

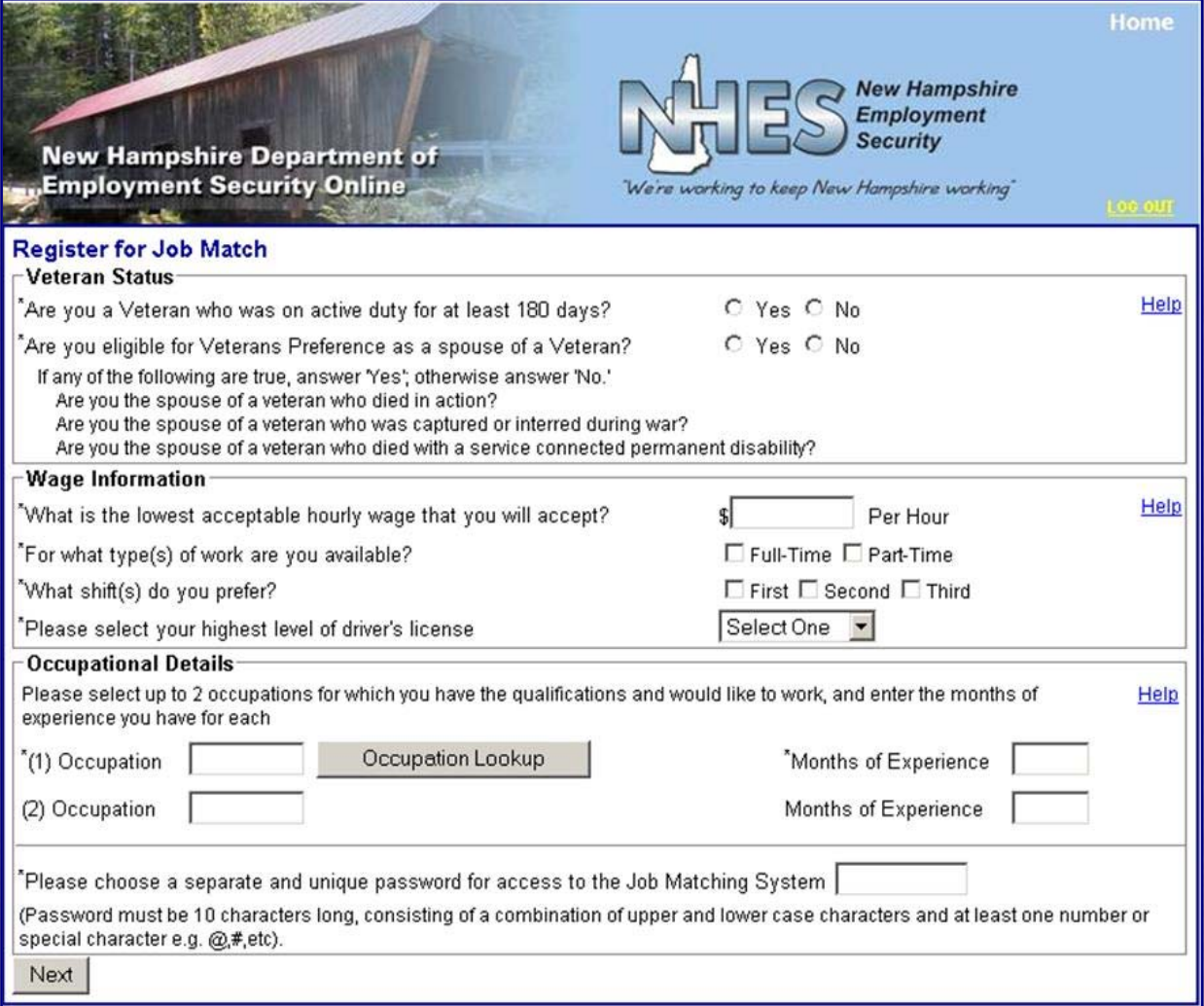
*Did you have any type of separation pay/vacation pay/personal time off/bonus pay/holiday pay/sick pay/floating pay/severance/wages in lieu of notice/WARN Act Pay/supplemental benefits? Yes No

Fill in the additional employment detail information and click OK to continue.

File a New Claim for Unemployment Benefits

Job Match Registration

The final step in the process is to Register for the Job Match System. There will be a series of screens to follow that will guide you through entering your occupation and skills. You will need to choose a Job Match System password then click Next to continue.



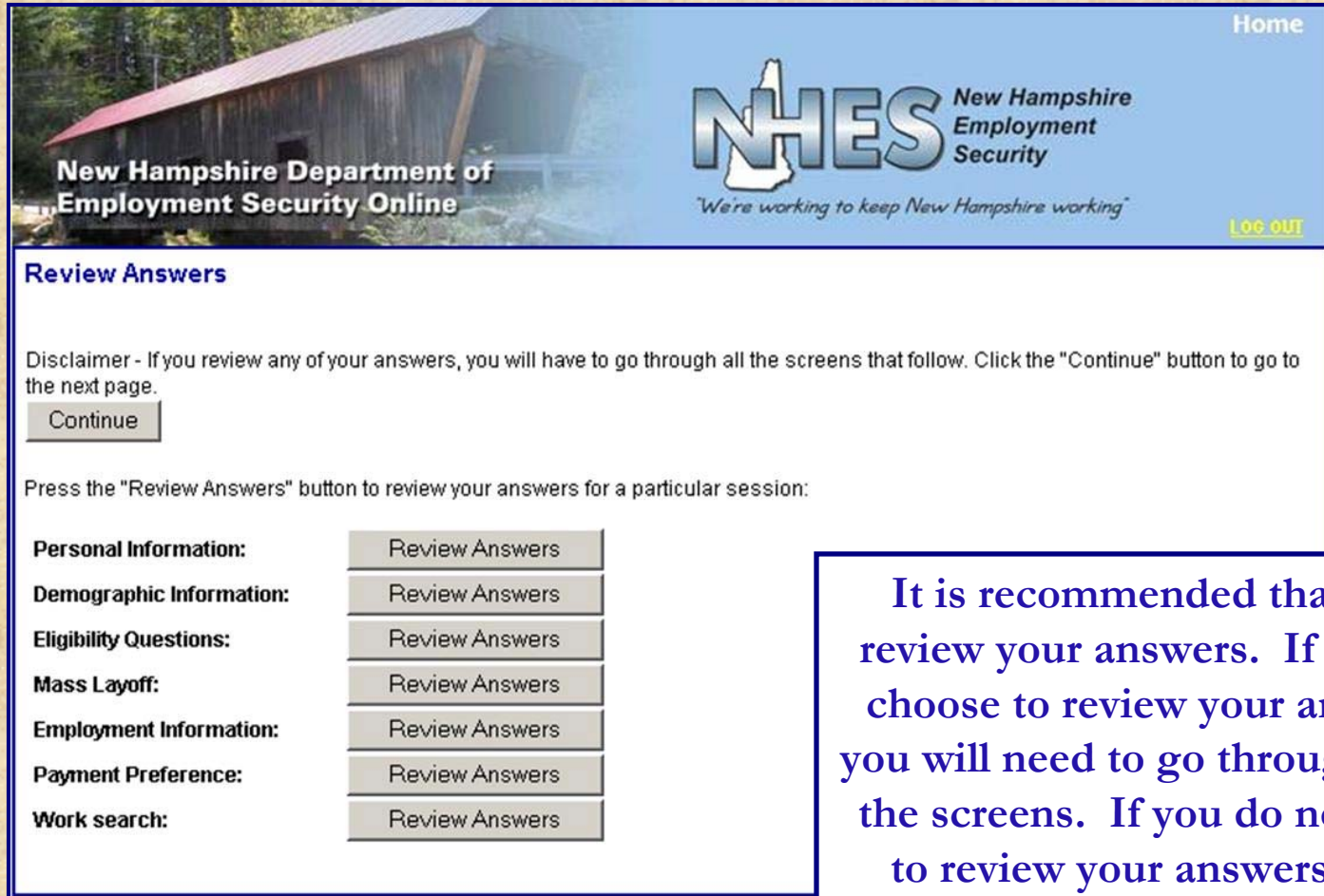
The screenshot shows the 'Register for Job Match' page on the New Hampshire Department of Employment Security Online website. The page header includes the NHES logo and the tagline 'We're working to keep New Hampshire working'. The registration form is divided into several sections:

- Veteran Status:** Contains questions about active duty status and eligibility for Veterans Preference as a spouse of a veteran. It includes radio buttons for 'Yes' and 'No' and a 'Help' link.
- Wage Information:** Asks for the lowest acceptable hourly wage, work availability (Full-Time or Part-Time), preferred shift(s) (First, Second, or Third), and the highest level of driver's license. It includes a 'Help' link.
- Occupational Details:** Requests up to two occupations and the months of experience for each. It features input fields for occupation names and experience, an 'Occupation Lookup' button, and a 'Help' link.
- Password:** Requires a separate and unique password for the Job Matching System, with a note that it must be 10 characters long and include a combination of upper and lower case characters, and at least one number or special character.

A 'Next' button is located at the bottom of the form. A blue arrow points from the text box on the left to this 'Next' button.

File a New Claim for Unemployment Benefits

Review Answers



The screenshot shows the 'Review Answers' page on the New Hampshire Department of Employment Security Online. The header includes the NHES logo and the slogan 'We're working to keep New Hampshire working'. A 'Home' link is in the top right, and a 'Log Out' link is in the bottom right. The main content area has a 'Review Answers' heading, a disclaimer, a 'Continue' button, and a list of categories with 'Review Answers' buttons for each.

New Hampshire Department of Employment Security Online

NHES New Hampshire Employment Security
"We're working to keep New Hampshire working"

Home

Log Out

Review Answers

Disclaimer - If you review any of your answers, you will have to go through all the screens that follow. Click the "Continue" button to go to the next page.

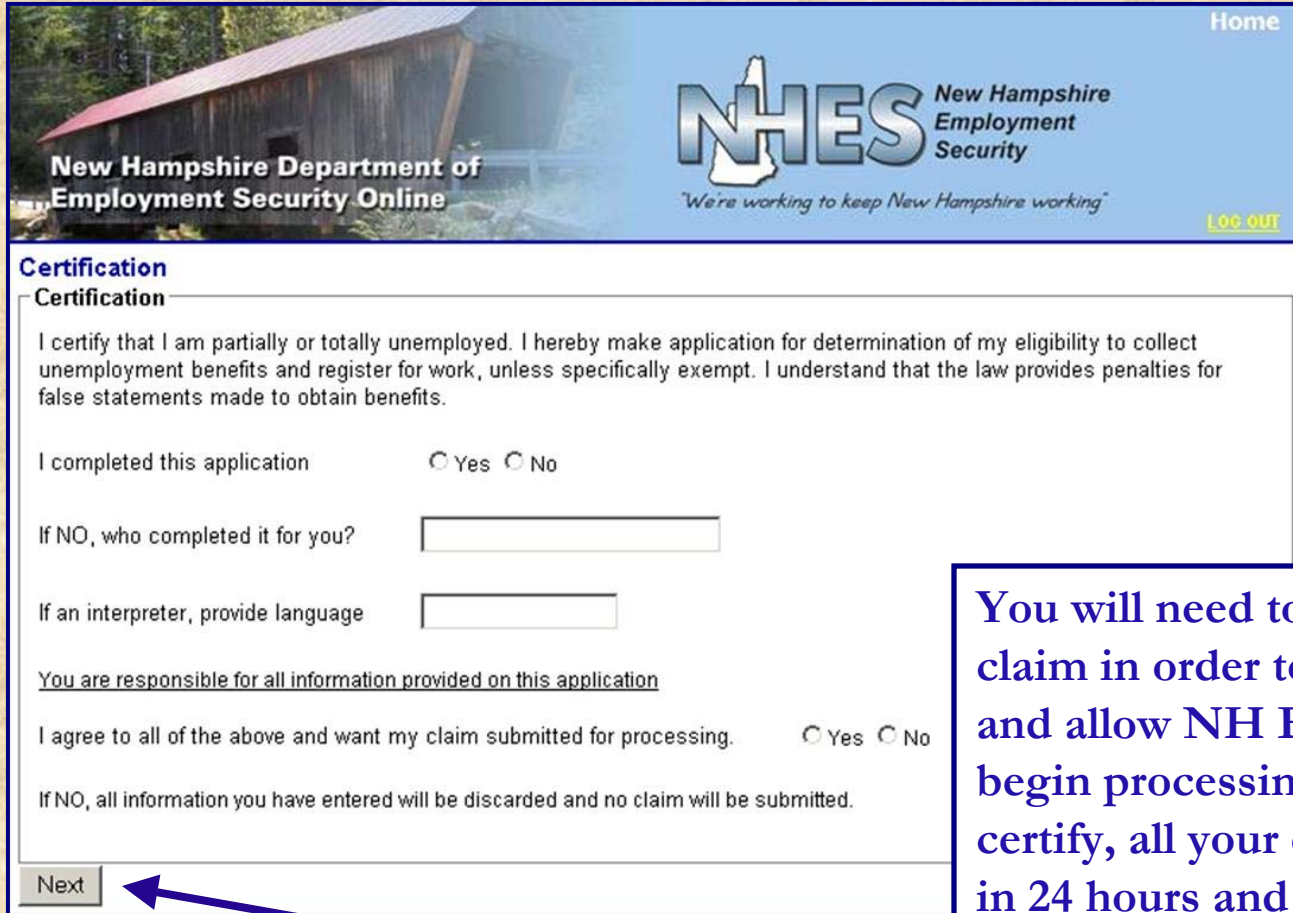
Press the "Review Answers" button to review your answers for a particular session:

Personal Information:	<input type="button" value="Review Answers"/>
Demographic Information:	<input type="button" value="Review Answers"/>
Eligibility Questions:	<input type="button" value="Review Answers"/>
Mass Layoff:	<input type="button" value="Review Answers"/>
Employment Information:	<input type="button" value="Review Answers"/>
Payment Preference:	<input type="button" value="Review Answers"/>
Work search:	<input type="button" value="Review Answers"/>

It is recommended that you review your answers. If you do choose to review your answers you will need to go through all of the screens. If you do not wish to review your answers then click the "Continue" button.

File a New Claim for Unemployment Benefits

Initial Claim Certification



The screenshot shows the 'Initial Claim Certification' page on the New Hampshire Department of Employment Security Online website. The header includes the NHES logo and the slogan 'We're working to keep New Hampshire working'. The main content area contains a certification statement, radio buttons for 'Yes' or 'No' to complete the application, input fields for 'If NO, who completed it for you?' and 'If an interpreter, provide language', a disclaimer, and a 'Next' button. A blue arrow points from the 'Next' button to a text box on the right.

Home

New Hampshire Department of Employment Security Online

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LOG OUT

Certification

Certification

I certify that I am partially or totally unemployed. I hereby make application for determination of my eligibility to collect unemployment benefits and register for work, unless specifically exempt. I understand that the law provides penalties for false statements made to obtain benefits.

I completed this application Yes No

If NO, who completed it for you?

If an interpreter, provide language

You are responsible for all information provided on this application

I agree to all of the above and want my claim submitted for processing. Yes No

If NO, all information you have entered will be discarded and no claim will be submitted.

Next

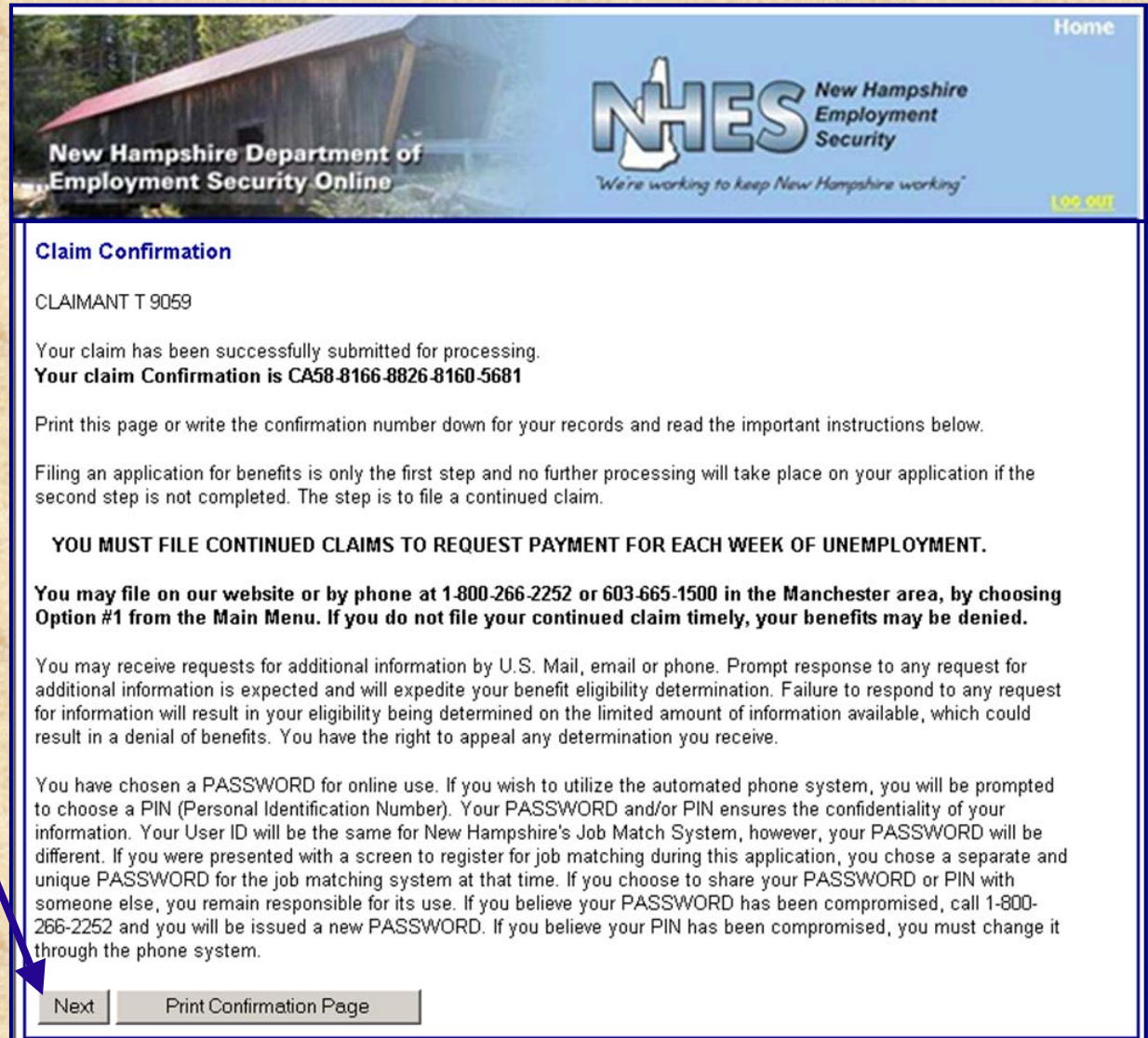
You will need to certify your initial claim in order to complete your claim and allow NH Employment Security to begin processing it. If you do not certify, all your data will be discarded in 24 hours and no claim will be submitted for processing. Click Next to continue.

File a New Claim for Unemployment Benefits

Initial Claim Certification, continued

After you certify your initial claim, you will receive a claim confirmation number. This is the final step in the initial claim application process. Click Next to return to the Main Menu.

Remember to file your continued claim each week.



The screenshot shows the website interface for the New Hampshire Department of Employment Security Online. At the top, there is a header with a background image of a wooden building. The text in the header includes "New Hampshire Department of Employment Security Online" and the NHES logo with the tagline "We're working to keep New Hampshire working". There are also links for "Home" and "LOG OUT".

Claim Confirmation

CLAIMANT T 9059

Your claim has been successfully submitted for processing.
Your claim Confirmation is CA58-8166-8826-8160-5681

Print this page or write the confirmation number down for your records and read the important instructions below.

Filing an application for benefits is only the first step and no further processing will take place on your application if the second step is not completed. The step is to file a continued claim.

YOU MUST FILE CONTINUED CLAIMS TO REQUEST PAYMENT FOR EACH WEEK OF UNEMPLOYMENT.

You may file on our website or by phone at 1-800-266-2252 or 603-665-1500 in the Manchester area, by choosing Option #1 from the Main Menu. If you do not file your continued claim timely, your benefits may be denied.

You may receive requests for additional information by U.S. Mail, email or phone. Prompt response to any request for additional information is expected and will expedite your benefit eligibility determination. Failure to respond to any request for information will result in your eligibility being determined on the limited amount of information available, which could result in a denial of benefits. You have the right to appeal any determination you receive.

You have chosen a PASSWORD for online use. If you wish to utilize the automated phone system, you will be prompted to choose a PIN (Personal Identification Number). Your PASSWORD and/or PIN ensures the confidentiality of your information. Your User ID will be the same for New Hampshire's Job Match System, however, your PASSWORD will be different. If you were presented with a screen to register for job matching during this application, you chose a separate and unique PASSWORD for the job matching system at that time. If you choose to share your PASSWORD or PIN with someone else, you remain responsible for its use. If you believe your PASSWORD has been compromised, call 1-800-266-2252 and you will be issued a new PASSWORD. If you believe your PIN has been compromised, you must change it through the phone system.

Next Print Confirmation Page

Need Help?

This slideshow was designed to expedite the claimant registration process and the process for filing an initial Unemployment Insurance claim. It was designed to be as customer friendly as possible. If you need additional help on how to use the system, click on the Help link on the page or call our Customer Service Line at 1-800-266-2252.

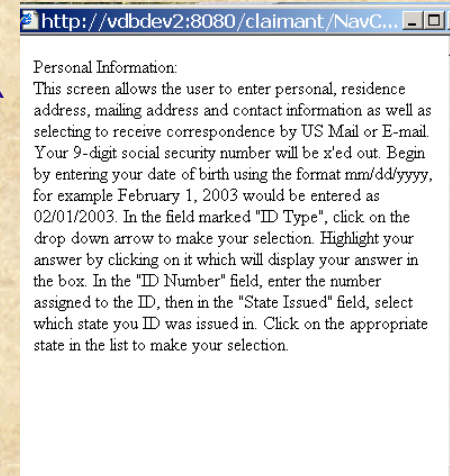


The screenshot shows the top of a web page for the New Hampshire Department of Employment Security Online. The header includes the NHES logo, the text "New Hampshire Employment Security", and the slogan "We're working to keep New Hampshire working". There are links for "Home" and "Log OUT". Below the header is a "Personal Information" section with the following fields:

*First Name	LIS	Middle Initial		*Last Name	PICARD
*SSN	... - .. -			*Date of Birth (mm/dd/yyyy)	01/01/2000
*ID Type	Driver's License	ID Number	ggfgfgfgfg	State Issued	Arkansas

A blue circle highlights a "Help" link in the bottom right corner of the form area.

Clicking on Help brings up an additional window that provides explanations of the type of information that is needed.



The help window shows a browser address bar with the URL <http://vdbdev2:8080/claimant/NavC...>. The content of the window is:

Personal Information:
This screen allows the user to enter personal, residence address, mailing address and contact information as well as selecting to receive correspondence by US Mail or E-mail. Your 9-digit social security number will be x'ed out. Begin by entering your date of birth using the format mm/dd/yyyy, for example February 1, 2003 would be entered as 02/01/2003. In the field marked "ID Type", click on the drop down arrow to make your selection. Highlight your answer by clicking on it which will display your answer in the box. In the "ID Number" field, enter the number assigned to the ID, then in the "State Issued" field, select which state you ID was issued in. Click on the appropriate state in the list to make your selection.