

Agency Management Report

KPMs For Reporting Year 2008

Agency: AVIATION, OREGON DEPARTMENT of

	Green = Target to -5%	Yellow = Target -6% to -15%	Red = Target > -15%	Pending	Exception Can not calculate status (zero entered for either Actual or Target)
Summary Stats:	25.00%	12.50%	50.00%	12.50%	0.00%

Detailed Report:

KPMs	Actual	Target	Status	Most Recent Year	Management Comments
1 - Percent of runways in good or better condition.	77.00	100.00	Red	2008	Pavement maintenance program meets most of this need, however, federal, state and local funding is insufficient for rehab/reconstruction needs for runways on many of Oregon's airports.
2 - Percent of runways meeting or exceeding approach surface standards.	42.00	75.00	Red	2008	Current funding insufficient to remove all obstacles within Airport part 77 conical surface, deferred maintenance backlog includes needs for navigational, lighting and weather requirements. Currently, only two full time maintenance personnel for 28 state owned airports, seeking two additional full time positions.
3 - Number of State Airports with current Inspections.	116.00	124.00	Yellow	2008	Winter closures prevented inspection of four airports. Four additional remotely located airports not visited within last quarter due to operational priority and funding.
4 - Percentage of total Federal Funds obligated or spent.	99.00	100.00	Green	2008	

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5 - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise and availability of information.		91.00	Pending		Next survey scheduled in Spring 2009.
6 - Percent of aircraft registered	52.00	75.00	Red	2008	Aircraft and pilot registration computer system needs updated and it needs to include electronic payment processing.
7 - Percent of pilots registered	42.00	75.00	Red	2008	Reconciliation with FAA data base is underway.
8 - Percent of total best practices met by the board.	80.00	75.00	Green	2008	

This report provides high-level performance information which may not be sufficient to fully explain the complexities associated with some of the reported measurement results. Please reference the agency's most recent Annual Performance Progress Report to better understand a measure's intent, performance history, factors impacting performance and data gather and calculation methodology.