

### XIII. SUMMARY OF PERFORMANCE MEASURES

#### 2009 ANNUAL PERFORMANCE PLAN

<b>Goal #1: Resolve all questions concerning representations promptly</b>	<b>Baseline</b>	<b>FY 2007 Actual</b>	<b>FY 2008 Target</b>	<b>FY 2009 Target</b>
<b>Measure 1</b>  The percentage of representation cases resolved within 100 days of filing the election petition	78.0%	79.0%	80.0%	81.0%
<b>Goal #2: Investigate, prosecute and remedy cases of unfair labor practices by employers or unions promptly</b>	<b>Baseline</b>	<b>FY 2007 Actual</b>	<b>FY 2008 Target</b>	<b>FY 2009 Target</b>
<b>Measure 2</b>  The percentage of ULP charges resolved by withdrawal, by dismissal, or by closing upon compliance with a settlement or Board order or Court judgment within 120 days of the filing of the charge	66.7%	66.0%	68.0%	68.5%
<b>Measure 3</b>  The percentage of meritorious (prosecutable) ULP cases closed on compliance within 365 days of the filing of the ULP charge	73.6%	73.5%	75.0%	75.5%