

Zambia Program Summary

Zambia's program seeks to control corruption in targeted government institutions, improve public service delivery to the private sector and improve border management of trade.

Program Highlights

- ★ Zambia's threshold program, which focuses on reducing opportunities for corruption, removing administrative barriers to business and investment entry and operation, and improving border management, will conclude in February 2009.
- ★ Following the successful conclusion of the pilot phase of the Accredited Client Program, the Commissioner of Customs inducted 12 new firms into the program. This program has already led to decreased border congestion at Chirundu and improved business performance for participating companies.
- ★ The Customs Division and the Department of Immigration moved into new facilities at the Chirundu border and were in full operation on July 29, 2008. The continued presence of Zambia's threshold program board management advisors in Chirundu has helped ensure a smooth transition to the new facilities.
- ★ Following reforms of business processes at the border, the Zambia Revenue Authority has seen a 50% increase in traffic at the Chirundu border over the past year, to more than 300 trucks.
- ★ The government has reduced complicated administrative barriers and eliminated unnecessary steps by reforming six pilot ministries' business processes. The institutions involved in this program have publicized their changes with the public, through websites, posters, brochures, so that their customers know exactly what to expect and what is required. The business registration process at the Patents and Companies Registration Office has been reduced from 10 days to 1, effectively reducing the number of days to start a business from 35 to 18.
- ★ In threshold program supported border areas, the clearing of goods being exported now takes 30 days instead of 60, and importing goods now takes just 31 days instead of 62. This improved efficiency is helping to reduce opportunities for corruption and increasing possibilities for economic growth.
- ★ In December 2008, Zambia was named eligible for MCC compact program assistance and the government of Zambia is considering requesting support for some threshold program activities in its compact.

Threshold Status

Status.....Implementation, Year 2

Threshold Information

Total Amount.....\$22.7 million

Agreement Signed.....May 22, 2006

Country Information

Population.....11,668,457*

GNI Per Capita Income.....\$490*