

February 18 2004

Mr. Larry Knowles
The Advertiser Of Polk County
Florida US

Dear Sirs, As a small independent business that employees only 5 people. The change to monthly updates requires additional man hours for an already understaffed operation. As it is now I scrub the DNC list for approx. 2 hours a week for inhouse calling for solicitation. I have a part time person for the calling and she can not use this system, so I have to do it. Further downloading would be an additional burden. I am Ok with the current system and do understand the challenges that a person signing up today wants to be stopped tomorrow.....sorry but a brief explanation at sign up will solve all the problems. Thanks for listening, and please govern yourself accordingly with a good decision. Sincerely, Larry Knowles