

Mr. Dennis McGarry
Personal Legal Plans, Inc.
North Carolina
United States

Our firm is requesting the FTC exempt small businesses from the new "monthly" do-not-call registry updates if at all possible. If that is not possible, please delay implementation for at least one (1) year to allow our firm to modify our computer hardware, develop new software and train our staff. We estimate the added cost to be in excess of \$100,000 which is significant for a firm our size.

As a small business owner, it currently takes our firm a complete weekend to integrate the updated do-not-call registry with our company's call list. We have three (3) people dedicated to this quarterly project and it requires us to cease operations until the files have been updated. The cost, manpower and ability to maintain a very reliable and legal call list has been significant to our firm. Updating the list on a monthly basis would be a huge burden on my business and others like us.

For your information, our firm, which has been in business for over twenty-three (23) years, has never had a single problem with any government agency on any matter including our telephone call compliance. We strongly urge you not to place further government regulations on small businesses if at all possible.

If you have any questions or need further information please contact me. Thank you for considering my request.

M. Dennis McGarry