Top Fraud Complaint Categories by Metropolitan Areas

January 1 - December 31, 2006

This chart illustrates Sentinel complaint details for Metropolitan and Micropolitan Statistical Areas with a population of one hundred thousand or more. Metropolitan Areas presented here are those defined by the Office of Management and Budget as of November 2004 (www.census.gov/population/www/estimates/metropop/table01.xls).

Abilene, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	31	15.7 %
2	Internet Services and Computer Complaints	22	11.1 %
3	Shop-at-Home/Catalog Sales	19	9.6 %
4	Advance-Fee Loans and Credit Protection/Repair	12	6.1 %
5	Internet Auctions	9	4.5 %
	Total:	198	-

Adrian, MI Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	29	14.4 %
2	Shop-at-Home/Catalog Sales	18	8.9 %
3	Internet Auctions	17	8.4 %
4	Internet Services and Computer Complaints	10	5.0 %
5	Magazines and Buyers Clubs	7	3.5 %
	Total:	202	

Akron, OH Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	193	13.4 %
2	Shop-at-Home/Catalog Sales	169	11.7 %
3	Internet Auctions	141	9.8 %
4	Internet Services and Computer Complaints	127	8.8 %
5	Foreign Money Offers	48	3.3 %
	Total:	1,445	

Albany, GA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	26	10.1 %
2	Internet Auctions	21	8.1 %
3	Shop-at-Home/Catalog Sales	20	7.8 %
4	Advance-Fee Loans and Credit Protection/Repair	17	6.6 %
5	Internet Services and Computer Complaints	15	5.8 %
	Total:	258	

Albany-Lebanon, OR Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	54	12.2 %
2	Prizes/Sweepstakes and Lotteries	45	10.2 %
3	Internet Auctions	42	9.5 %
4	Internet Services and Computer Complaints	30	6.8 %
5	Foreign Money Offers	16	3.6 %
•	Total:	442	

Albany-Schenectady-Troy, NY Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	162	12.3 %
2	Internet Services and Computer Complaints	131	10.0 %
3	Internet Auctions	129	9.8 %
4	Prizes/Sweepstakes and Lotteries	118	9.0 %
5	Foreign Money Offers	66	5.0 %
	Total:	1,316	

Albuquerque, NM Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services and Computer Complaints	127	8.8 %
2	Prizes/Sweepstakes and Lotteries	111	7.7 %
3	Shop-at-Home/Catalog Sales	100	7.0 %
4	Internet Auctions	72	5.0 %
5	Foreign Money Offers	58	4.0 %
	Total:	1,437	-

Alexandria, LA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	49	19.8 %
2	Shop-at-Home/Catalog Sales	24	9.7 %
3	Internet Auctions	22	8.9 %
4	Internet Services and Computer Complaints	19	7.7 %
5	Foreign Money Offers	13	5.2 %
	Total:	248	

Allegan, MI Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	53	14.1 %
2	Shop-at-Home/Catalog Sales	31	8.3 %
3	Internet Auctions	26	6.9 %
4	Internet Services and Computer Complaints	22	5.9 %
5	Advance-Fee Loans and Credit Protection/Repair	16	4.3 %
-	Total:	375	-

Allentown-Bethlehem-Easton, PA-NJ Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	184	12.1 %
2	Prizes/Sweepstakes and Lotteries	155	10.2 %
3	Internet Auctions	148	9.7 %
4	Internet Services and Computer Complaints	143	9.4 %
5	Foreign Money Offers	56	3.7 %
	Total:	1,526	

Altoona, PA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	41	16.7 %
2	Shop-at-Home/Catalog Sales	24	9.8 %
3	Internet Services and Computer Complaints	17	6.9 %
4	Internet Auctions	10	4.1 %
5	Advance-Fee Loans and Credit Protection/Repair	8	3.3 %
	Total:	245	

Amarillo, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	48	15.7 %
2	Prizes/Sweepstakes and Lotteries	38	12.5 %
3	Internet Auctions	21	6.9 %
4	Internet Services and Computer Complaints	17	5.6 %
5	Foreign Money Offers	16	5.2 %
	Total:	305	

Anchorage, AK Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	69	10.8 %
2	Internet Services and Computer Complaints	62	9.7 %
3	Shop-at-Home/Catalog Sales	61	9.6 %
4	Internet Auctions	59	9.3 %
5	Foreign Money Offers	29	4.6 %
	Total:	637	

Anderson, IN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	47	15.9 %
2	Shop-at-Home/Catalog Sales	29	9.8 %
3	Internet Auctions	25	8.5 %
4	Internet Services and Computer Complaints	17	5.8 %
5	Foreign Money Offers	15	5.1 %
	Total:	295	-

Anderson, SC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	55	16.5 %
2	Shop-at-Home/Catalog Sales	39	11.7 %
3	Internet Services and Computer Complaints	37	11.1 %
4	Internet Auctions	22	6.6 %
5	Foreign Money Offers	15	4.5 %
	Total:	333	

Ann Arbor, MI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	91	10.1 %
2	Internet Services and Computer Complaints	89	9.8 %
3	Prizes/Sweepstakes and Lotteries	75	8.3 %
4	Internet Auctions	70	7.7 %
5	Foreign Money Offers	34	3.8 %
	Total:	904	

Anniston-Oxford, AL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	40	19.8 %
2	Shop-at-Home/Catalog Sales	28	13.9 %
3	Internet Auctions	17	8.4 %
4	Internet Services and Computer Complaints	14	6.9 %
5	Foreign Money Offers	8	4.0 %
	Total:	202	

Appleton, WI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	57	10.9 %
2	Internet Services and Computer Complaints	53	10.2 %
3	Prizes/Sweepstakes and Lotteries	42	8.0 %
4	Internet Auctions	41	7.9 %
5	Foreign Money Offers	26	5.0 %
	Total:	522	•

Asheville, NC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	105	14.0 %
2	Shop-at-Home/Catalog Sales	91	12.2 %
3	Internet Services and Computer Complaints	79	10.6 %
4	Internet Auctions	40	5.3 %
5	Advance-Fee Loans and Credit Protection/Repair	30	4.0 %
	Total:	748	

Ashtabula, OH Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	37	16.4 %
2	Prizes/Sweepstakes and Lotteries	33	14.7 %
3	Internet Auctions	23	10.2 %
4	Internet Services and Computer Complaints	15	6.7 %
5	Foreign Money Offers	13	5.8 %
	Total:	225	

Athens-Clarke County, GA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	69	18.4 %
2	Foreign Money Offers	32	8.5 %
3	Internet Services and Computer Complaints	29	7.7 %
4	Shop-at-Home/Catalog Sales	29	7.7 %
5	Internet Auctions	28	7.5 %
	Total:	375	

Atlanta-Sandy Springs-Marietta, GA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	812	10.5 %
2	Internet Services and Computer Complaints	796	10.3 %
3	Shop-at-Home/Catalog Sales	760	9.8 %
4	Internet Auctions	520	6.7 %
5	Foreign Money Offers	481	6.2 %
-	Total:	7,738	

Atlantic City, NJ Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	74	13.1 %
2	Shop-at-Home/Catalog Sales	74	13.1 %
3	Internet Auctions	56	9.9 %
4	Internet Services and Computer Complaints	53	9.4 %
5	Foreign Money Offers	25	4.4 %
	Total:	566	

Auburn-Opelika, AL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	24	10.3 %
2	Prizes/Sweepstakes and Lotteries	22	9.4 %
3	Internet Auctions	21	9.0 %
4	Foreign Money Offers	15	6.4 %
5	Advance-Fee Loans and Credit Protection/Repair	13	5.6 %
	Total:	233	

Augusta-Richmond County, GA-SC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	107	13.5 %
2	Shop-at-Home/Catalog Sales	88	11.1 %
3	Internet Services and Computer Complaints	60	7.6 %
4	Internet Auctions	52	6.6 %
5	Foreign Money Offers	45	5.7 %
-	Total:	790	-

Augusta-Waterville, ME Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	44	19.3 %
2	Internet Services and Computer Complaints	28	12.3 %
3	Internet Auctions	22	9.6 %
4	Prizes/Sweepstakes and Lotteries	17	7.5 %
5	Foreign Money Offers	14	6.1 %
	Total:	228	-

Austin-Round Rock, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	286	10.4 %
2	Internet Services and Computer Complaints	266	9.7 %
3	Internet Auctions	199	7.2 %
4	Foreign Money Offers	174	6.3 %
5	Prizes/Sweepstakes and Lotteries	164	6.0 %
	Total:	2,752	

Bakersfield, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	154	13.0 %
2	Shop-at-Home/Catalog Sales	121	10.2 %
3	Internet Auctions	83	7.0 %
4	Internet Services and Computer Complaints	80	6.8 %
5	Foreign Money Offers	66	5.6 %
	Total:	1,185	

Baltimore-Towson, MD Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	540	11.2 %
2	Internet Services and Computer Complaints	512	10.7 %
3	Prizes/Sweepstakes and Lotteries	485	10.1 %
4	Internet Auctions	387	8.1 %
5	Foreign Money Offers	253	5.3 %
-	Total:	4,806	

Bangor, ME Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	60	20.6 %
2	Prizes/Sweepstakes and Lotteries	37	12.7 %
3	Internet Auctions	29	10.0 %
4	Internet Services and Computer Complaints	26	8.9 %
5	Advance-Fee Loans and Credit Protection/Repair	11	3.8 %
	Total:	291	

Barnstable Town, MA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	34	10.4 %
2	Internet Services and Computer Complaints	31	9.5 %
3	Internet Auctions	29	8.9 %
4	Prizes/Sweepstakes and Lotteries	22	6.7 %
5	Foreign Money Offers	15	4.6 %
	Total:	327	

Baton Rouge, LA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	118	13.0 %
2	Internet Auctions	106	11.7 %
3	Prizes/Sweepstakes and Lotteries	95	10.5 %
4	Internet Services and Computer Complaints	79	8.7 %
5	Foreign Money Offers	48	5.3 %
	Total:	906	

Battle Creek, MI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	35	14.8 %
2	Shop-at-Home/Catalog Sales	23	9.7 %
3	Internet Services and Computer Complaints	17	7.2 %
4	Internet Auctions	13	5.5 %
5	Foreign Money Offers	9	3.8 %
	Total:	236	

Bay City, MI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	31	14.0 %
2	Shop-at-Home/Catalog Sales	23	10.4 %
3	Internet Auctions	21	9.5 %
4	Internet Services and Computer Complaints	12	5.4 %
5	Magazines and Buyers Clubs	8	3.6 %
	Total:	221	-

Beaumont-Port Arthur, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	51	12.3 %
2	Shop-at-Home/Catalog Sales	50	12.1 %
3	Internet Auctions	28	6.8 %
4	Internet Services and Computer Complaints	28	6.8 %
5	Advance-Fee Loans and Credit Protection/Repair	20	4.8 %
	Total:	414	

Bellingham, WA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	48	11.6 %
2	Internet Services and Computer Complaints	41	9.9 %
3	Shop-at-Home/Catalog Sales	38	9.2 %
4	Internet Auctions	33	8.0 %
5	Foreign Money Offers	24	5.8 %
	Total:	415	-

Bend, OR Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	32	10.7 %
2	Prizes/Sweepstakes and Lotteries	29	9.7 %
3	Internet Auctions	27	9.0 %
4	Internet Services and Computer Complaints	24	8.0 %
5	Foreign Money Offers	20	6.7 %
	Total:	299	•

Billings, MT Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	36	16.4 %
2	Internet Services and Computer Complaints	22	10.0 %
3	Shop-at-Home/Catalog Sales	21	9.6 %
4	Internet Auctions	16	7.3 %
5	Advance-Fee Loans and Credit Protection/Repair	7	3.2 %
6	Magazines and Buyers Clubs	7	3.2 %
	Total:	219	

Binghamton, NY Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	71	13.1 %
2	Shop-at-Home/Catalog Sales	69	12.8 %
3	Internet Auctions	55	10.2 %
4	Internet Services and Computer Complaints	47	8.7 %
5	Advance-Fee Loans and Credit Protection/Repair	21	3.9 %
•	Total:	541	

Birmingham-Hoover, AL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	221	15.0 %
2	Shop-at-Home/Catalog Sales	166	11.3 %
3	Internet Services and Computer Complaints	140	9.5 %
4	Internet Auctions	113	7.7 %
5	Foreign Money Offers	56	3.8 %
	Total:	1,470	-

Blacksburg-Christiansburg-Radford, VA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	47	14.0 %
2	Internet Services and Computer Complaints	26	7.7 %
3	Internet Auctions	25	7.4 %
4	Prizes/Sweepstakes and Lotteries	24	7.1 %
5	Advance-Fee Loans and Credit Protection/Repair	11	3.3 %
-	Total:	336	-

Bloomington, IN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	68	15.9 %
2	Shop-at-Home/Catalog Sales	44	10.3 %
3	Internet Services and Computer Complaints	33	7.7 %
4	Internet Auctions	21	4.9 %
5	Advance-Fee Loans and Credit Protection/Repair	16	3.7 %
_	Total:	427	

Bloomington-Normal, IL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	35	13.5 %
2	Internet Auctions	26	10.0 %
3	Internet Services and Computer Complaints	24	9.3 %
4	Prizes/Sweepstakes and Lotteries	15	5.8 %
5	Advance-Fee Loans and Credit Protection/Repair	9	3.5 %
6	Business Opps and Work-at-Home Plans	9	3.5 %
	Total:	259	

Bluefield, WV-VA Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	33	21.2 %
2	Shop-at-Home/Catalog Sales	18	11.5 %
3	Advance-Fee Loans and Credit Protection/Repair	14	9.0 %
4	Internet Auctions	13	8.3 %
5	Internet Services and Computer Complaints	7	4.5 %
	Total:	156	

Boise City-Nampa, ID Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Auctions	89	10.3 %
2	Shop-at-Home/Catalog Sales	87	10.1 %
3	Internet Services and Computer Complaints	75	8.7 %
4	Prizes/Sweepstakes and Lotteries	72	8.4 %
5	Foreign Money Offers	29	3.4 %
	Total:	860	

Boston-Cambridge-Quincy, MA-NH Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	739	11.6 %
2	Internet Services and Computer Complaints	735	11.6 %
3	Prizes/Sweepstakes and Lotteries	554	8.7 %
4	Internet Auctions	477	7.5 %
5	Foreign Money Offers	327	5.1 %
	Total:	6,356	-

Boulder, CO Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	107	12.5 %
2	Internet Auctions	94	11.0 %
3	Internet Services and Computer Complaints	82	9.6 %
4	Prizes/Sweepstakes and Lotteries	43	5.0 %
5	Foreign Money Offers	41	4.8 %
	Total:	857	-

Bowling Green, KY Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	33	14.9 %
2	Shop-at-Home/Catalog Sales	33	14.9 %
3	Internet Auctions	21	9.5 %
4	Internet Services and Computer Complaints	10	4.5 %
5	Health Care	8	3.6 %
	Total:	221	

Bremerton-Silverdale, WA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services and Computer Complaints	56	11.0 %
2	Prizes/Sweepstakes and Lotteries	50	9.8 %
3	Shop-at-Home/Catalog Sales	46	9.0 %
4	Foreign Money Offers	38	7.4 %
5	Internet Auctions	26	5.1 %
	Total:	511	

Bridgeport-Stamford-Norwalk, CT Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	180	12.1 %
2	Internet Services and Computer Complaints	161	10.9 %
3	Prizes/Sweepstakes and Lotteries	160	10.8 %
4	Internet Auctions	144	9.7 %
5	Foreign Money Offers	50	3.4 %
	Total:	1,483	

Brownsville-Harlingen, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Auctions	19	9.9 %
2	Internet Services and Computer Complaints	18	9.4 %
3	Prizes/Sweepstakes and Lotteries	13	6.8 %
4	Shop-at-Home/Catalog Sales	13	6.8 %
5	Foreign Money Offers	11	5.7 %
	Total:	192	

Buffalo-Niagara Falls, NY Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	192	13.4 %
2	Prizes/Sweepstakes and Lotteries	170	11.8 %
3	Internet Services and Computer Complaints	145	10.1 %
4	Internet Auctions	144	10.0 %
5	Foreign Money Offers	73	5.1 %
	Total:	1,437	

Burlington, NC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services and Computer Complaints	33	13.7 %
2	Shop-at-Home/Catalog Sales	24	10.0 %
3	Prizes/Sweepstakes and Lotteries	21	8.7 %
4	Foreign Money Offers	19	7.9 %
5	Internet Auctions	13	5.4 %
	Total:	241	

Burlington-South Burlington, VT Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	31	11.6 %
2	Internet Services and Computer Complaints	28	10.5 %
3	Prizes/Sweepstakes and Lotteries	21	7.9 %
4	Internet Auctions	19	7.1 %
5	Foreign Money Offers	11	4.1 %
•	Total:	267	-

Canton-Massillon, OH Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	81	11.6 %
2	Shop-at-Home/Catalog Sales	73	10.4 %
3	Internet Auctions	57	8.1 %
4	Internet Services and Computer Complaints	49	7.0 %
5	Advance-Fee Loans and Credit Protection/Repair	28	4.0 %
	Total:	701	

Cape Coral-Fort Myers, FL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Auctions	92	10.5 %
2	Shop-at-Home/Catalog Sales	92	10.5 %
3	Prizes/Sweepstakes and Lotteries	90	10.2 %
4	Internet Services and Computer Complaints	69	7.8 %
5	Foreign Money Offers	36	4.1 %
	Total:	880	

Cedar Rapids, IA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	41	14.1 %
2	Internet Auctions	30	10.3 %
3	Internet Services and Computer Complaints	23	7.9 %
4	Prizes/Sweepstakes and Lotteries	19	6.6 %
5	Foreign Money Offers	14	4.8 %
	Total:	290	

Chambersburg, PA Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	58	12.5 %
2	Foreign Money Offers	42	9.1 %
3	Shop-at-Home/Catalog Sales	39	8.4 %
4	Internet Auctions	28	6.0 %
5	Internet Services and Computer Complaints	28	6.0 %
-	Total:	463	

Champaign-Urbana, IL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	31	10.5 %
2	Internet Auctions	24	8.1 %
3	Prizes/Sweepstakes and Lotteries	22	7.5 %
4	Internet Services and Computer Complaints	20	6.8 %
5	Foreign Money Offers	14	4.7 %
-	Total:	295	

Charleston-North Charleston, SC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	93	10.1 %
2	Shop-at-Home/Catalog Sales	88	9.5 %
3	Internet Services and Computer Complaints	87	9.4 %
4	Internet Auctions	78	8.4 %
5	Foreign Money Offers	56	6.1 %
	Total:	925	

Charleston, WV Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	53	13.4 %
2	Internet Auctions	39	9.9 %
3	Internet Services and Computer Complaints	27	6.8 %
4	Prizes/Sweepstakes and Lotteries	27	6.8 %
5	Business Opps and Work-at-Home Plans	16	4.1 %
6	Foreign Money Offers	16	4.1 %
	Total:	395	

Charlotte-Gastonia-Concord, NC-SC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services and Computer Complaints	247	10.0 %
2	Shop-at-Home/Catalog Sales	242	9.8 %
3	Prizes/Sweepstakes and Lotteries	191	7.7 %
4	Internet Auctions	152	6.1 %
5	Foreign Money Offers	110	4.4 %
-	Total:	2,474	

Charlottesville, VA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	59	14.6 %
2	Prizes/Sweepstakes and Lotteries	43	10.6 %
3	Internet Auctions	39	9.7 %
4	Internet Services and Computer Complaints	39	9.7 %
5	Advance-Fee Loans and Credit Protection/Repair	15	3.7 %
	Total:	404	

Chattanooga, TN-GA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	96	11.6 %
2	Shop-at-Home/Catalog Sales	85	10.3 %
3	Internet Services and Computer Complaints	70	8.5 %
4	Internet Auctions	65	7.9 %
5	Foreign Money Offers	41	5.0 %
	Total:	826	

Chicago-Naperville-Joliet, IL-IN-WI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	1,250	11.4 %
2	Internet Services and Computer Complaints	1,106	10.0 %
3	Prizes/Sweepstakes and Lotteries	1,040	9.4 %
4	Internet Auctions	754	6.8 %
5	Foreign Money Offers	514	4.7 %
	Total:	11,013	

Chico, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	65	14.3 %
2	Internet Services and Computer Complaints	54	11.9 %
3	Shop-at-Home/Catalog Sales	46	10.2 %
4	Foreign Money Offers	34	7.5 %
5	Internet Auctions	26	5.7 %
	Total:	453	•

Cincinnati-Middletown, OH-KY-IN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	316	11.0 %
2	Internet Services and Computer Complaints	282	9.8 %
3	Prizes/Sweepstakes and Lotteries	271	9.4 %
4	Internet Auctions	222	7.7 %
5	Foreign Money Offers	108	3.8 %
	Total:	2,872	

Clarksville, TN-KY Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	57	13.3 %
2	Internet Auctions	46	10.7 %
3	Shop-at-Home/Catalog Sales	39	9.1 %
4	Internet Services and Computer Complaints	32	7.4 %
5	Foreign Money Offers	25	5.8 %
	Total:	430	

Cleveland-Elyria-Mentor, OH Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	396	12.5 %
2	Prizes/Sweepstakes and Lotteries	357	11.2 %
3	Internet Services and Computer Complaints	296	9.3 %
4	Internet Auctions	245	7.7 %
5	Foreign Money Offers	116	3.7 %
	Total:	3,178	

Cleveland, TN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	35	14.2 %
2	Internet Services and Computer Complaints	28	11.4 %
3	Shop-at-Home/Catalog Sales	28	11.4 %
4	Internet Auctions	24	9.8 %
5	Foreign Money Offers	12	4.9 %
	Total:	246	•

Coeur d'Alene, ID Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	40	14.4 %
2	Internet Auctions	27	9.7 %
3	Prizes/Sweepstakes and Lotteries	27	9.7 %
4	Internet Services and Computer Complaints	21	7.6 %
5	Foreign Money Offers	9	3.2 %
	Total:	277	

College Station-Bryan, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	28	9.8 %
2	Prizes/Sweepstakes and Lotteries	26	9.1 %
3	Internet Services and Computer Complaints	25	8.8 %
4	Foreign Money Offers	16	5.6 %
5	Internet Auctions	16	5.6 %
	Total:	285	

Colorado Springs, CO Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	145	11.1 %
2	Internet Services and Computer Complaints	130	9.9 %
3	Internet Auctions	107	8.2 %
4	Prizes/Sweepstakes and Lotteries	85	6.5 %
5	Foreign Money Offers	75	5.7 %
	Total:	1,312	

Columbia, MO Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	28	10.8 %
2	Shop-at-Home/Catalog Sales	28	10.8 %
3	Internet Services and Computer Complaints	21	8.1 %
4	Internet Auctions	20	7.7 %
5	Advance-Fee Loans and Credit Protection/Repair	9	3.5 %
	Total:	259	

Columbia, SC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	119	12.0 %
2	Shop-at-Home/Catalog Sales	94	9.5 %
3	Internet Services and Computer Complaints	81	8.2 %
4	Internet Auctions	72	7.3 %
5	Foreign Money Offers	57	5.8 %
	Total:	990	-

Columbus, GA-AL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	60	13.1 %
2	Shop-at-Home/Catalog Sales	42	9.2 %
3	Internet Services and Computer Complaints	32	7.0 %
4	Foreign Money Offers	29	6.3 %
5	Internet Auctions	27	5.9 %
	Total:	458	

Columbus, OH Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	307	11.0 %
2	Prizes/Sweepstakes and Lotteries	282	10.1 %
3	Internet Services and Computer Complaints	269	9.7 %
4	Internet Auctions	250	9.0 %
5	Foreign Money Offers	115	4.1 %
	Total:	2,782	

Concord, NH Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	63	14.9 %
2	Shop-at-Home/Catalog Sales	40	9.5 %
3	Internet Services and Computer Complaints	39	9.2 %
4	Foreign Money Offers	37	8.7 %
5	Internet Auctions	35	8.3 %
	Total:	423	

Corpus Christi, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	58	14.6 %
2	Internet Services and Computer Complaints	39	9.8 %
3	Internet Auctions	38	9.6 %
4	Prizes/Sweepstakes and Lotteries	29	7.3 %
5	Foreign Money Offers	21	5.3 %
	Total:	397	

Cumberland, MD-WV Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	30	15.7 %
2	Internet Auctions	20	10.5 %
3	Shop-at-Home/Catalog Sales	14	7.3 %
4	Business Opps and Work-at-Home Plans	12	6.3 %
5	Advance-Fee Loans and Credit Protection/Repair	10	5.2 %
	Total:	191	

Dallas-Fort Worth-Arlington, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	879	10.7 %
2	Internet Services and Computer Complaints	833	10.2 %
3	Prizes/Sweepstakes and Lotteries	693	8.5 %
4	Internet Auctions	545	6.6 %
5	Foreign Money Offers	407	5.0 %
	Total:	8,197	

Dalton, GA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	39	12.1 %
2	Internet Services and Computer Complaints	30	9.3 %
3	Shop-at-Home/Catalog Sales	28	8.7 %
4	Internet Auctions	25	7.7 %
5	Advance-Fee Loans and Credit Protection/Repair	14	4.3 %
	Total:	323	-

Danville, VA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	41	19.1 %
2	Internet Services and Computer Complaints	22	10.2 %
3	Internet Auctions	15	7.0 %
4	Shop-at-Home/Catalog Sales	14	6.5 %
5	Advance-Fee Loans and Credit Protection/Repair	9	4.2 %
	Total:	215	

Daphne-Fairhope, AL Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services and Computer Complaints	37	10.2 %
2	Shop-at-Home/Catalog Sales	37	10.2 %
3	Prizes/Sweepstakes and Lotteries	34	9.4 %
4	Internet Auctions	28	7.7 %
5	Foreign Money Offers	26	7.2 %
	Total:	363	

Davenport-Moline-Rock Island, IA-IL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	54	11.7 %
2	Shop-at-Home/Catalog Sales	50	10.8 %
3	Internet Auctions	46	9.9 %
4	Internet Services and Computer Complaints	32	6.9 %
5	Foreign Money Offers	27	5.8 %
	Total:	463	

Dayton, OH Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	181	12.6 %
2	Internet Services and Computer Complaints	142	9.9 %
3	Prizes/Sweepstakes and Lotteries	138	9.6 %
4	Internet Auctions	103	7.1 %
5	Foreign Money Offers	53	3.7 %
-	Total:	1,441	-

Decatur, AL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	22	14.3 %
2	Internet Auctions	15	9.7 %
3	Prizes/Sweepstakes and Lotteries	15	9.7 %
4	Internet Services and Computer Complaints	12	7.8 %
5	Business Opps and Work-at-Home Plans	7	4.5 %
	Total:	154	

Decatur, IL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services and Computer Complaints	11	10.4 %
2	Prizes/Sweepstakes and Lotteries	11	10.4 %
3	Shop-at-Home/Catalog Sales	11	10.4 %
4	Internet Auctions	9	8.5 %
5	Telephone Services	5	4.7 %
	Total:	106	

Deltona-Daytona Beach-Ormond Beach, FL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	115	12.0 %
2	Internet Services and Computer Complaints	107	11.2 %
3	Internet Auctions	90	9.4 %
4	Prizes/Sweepstakes and Lotteries	82	8.6 %
5	Foreign Money Offers	48	5.0 %
-	Total:	958	

Denver-Aurora, CO Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	480	10.4 %
2	Internet Services and Computer Complaints	439	9.5 %
3	Internet Auctions	399	8.7 %
4	Prizes/Sweepstakes and Lotteries	353	7.7 %
5	Foreign Money Offers	267	5.8 %
	Total:	4,611	-

Des Moines, IA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	110	16.1 %
2	Internet Services and Computer Complaints	76	11.1 %
3	Internet Auctions	70	10.3 %
4	Foreign Money Offers	36	5.3 %
5	Prizes/Sweepstakes and Lotteries	34	5.0 %
	Total:	682	

Detroit-Warren-Livonia, MI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	656	12.3 %
2	Shop-at-Home/Catalog Sales	560	10.5 %
3	Internet Services and Computer Complaints	486	9.1 %
4	Internet Auctions	385	7.2 %
5	Foreign Money Offers	240	4.5 %
	Total:	5,345	

Dothan, AL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	46	14.8 %
2	Internet Auctions	28	9.0 %
3	Internet Services and Computer Complaints	23	7.4 %
4	Foreign Money Offers	22	7.1 %
5	Shop-at-Home/Catalog Sales	20	6.4 %
	Total:	311	-

Dover, DE Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	35	13.8 %
2	Shop-at-Home/Catalog Sales	35	13.8 %
3	Internet Services and Computer Complaints	21	8.3 %
4	Internet Auctions	19	7.5 %
5	Advance-Fee Loans and Credit Protection/Repair	10	3.9 %
-	Total:	254	

Duluth, MN-WI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	37	11.1 %
2	Internet Auctions	34	10.2 %
3	Shop-at-Home/Catalog Sales	30	9.0 %
4	Internet Services and Computer Complaints	28	8.4 %
5	Foreign Money Offers	15	4.5 %
	Total:	333	

Dunn, NC Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	43	12.2 %
2	Internet Services and Computer Complaints	35	9.9 %
3	Shop-at-Home/Catalog Sales	31	8.8 %
4	Internet Auctions	21	5.9 %
5	Advance-Fee Loans and Credit Protection/Repair	13	3.7 %
6	Foreign Money Offers	13	3.7 %
	Total:	353	

Durham, NC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services and Computer Complaints	177	15.3 %
2	Shop-at-Home/Catalog Sales	129	11.1 %
3	Prizes/Sweepstakes and Lotteries	95	8.2 %
4	Internet Auctions	80	6.9 %
5	Foreign Money Offers	67	5.8 %
-	Total:	1,157	-

East Liverpool-Salem, OH Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	42	18.6 %
2	Internet Auctions	23	10.2 %
3	Shop-at-Home/Catalog Sales	22	9.7 %
4	Advance-Fee Loans and Credit Protection/Repair	17	7.5 %
5	Internet Services and Computer Complaints	13	5.8 %
	Total:	226	-

East Stroudsburg, PA Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services and Computer Complaints	55	11.6 %
2	Shop-at-Home/Catalog Sales	50	10.5 %
3	Prizes/Sweepstakes and Lotteries	41	8.6 %
4	Internet Auctions	38	8.0 %
5	Advance-Fee Loans and Credit Protection/Repair	21	4.4 %
	Total:	476	

Eau Claire, WI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	31	14.2 %
2	Internet Auctions	21	9.6 %
3	Prizes/Sweepstakes and Lotteries	19	8.7 %
4	Internet Services and Computer Complaints	18	8.2 %
5	Magazines and Buyers Clubs	11	5.0 %
	Total:	219	

El Centro, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	26	14.6 %
2	Shop-at-Home/Catalog Sales	10	5.6 %
3	Advance-Fee Loans and Credit Protection/Repair	8	4.5 %
4	Internet Services and Computer Complaints	8	4.5 %
5	Telephone Services	8	4.5 %
	Total:	178	

Elizabethtown, KY Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	36	13.0 %
2	Prizes/Sweepstakes and Lotteries	32	11.6 %
3	Internet Services and Computer Complaints	23	8.3 %
4	Internet Auctions	22	8.0 %
5	Foreign Money Offers	16	5.8 %
	Total:	276	

Elkhart-Goshen, IN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	53	15.8 %
2	Shop-at-Home/Catalog Sales	36	10.7 %
3	Internet Services and Computer Complaints	22	6.5 %
4	Internet Auctions	20	6.0 %
5	Foreign Money Offers	17	5.1 %
	Total:	336	

El Paso, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	78	11.8 %
2	Prizes/Sweepstakes and Lotteries	66	10.0 %
3	Internet Auctions	62	9.4 %
4	Internet Services and Computer Complaints	55	8.3 %
5	Foreign Money Offers	38	5.7 %
	Total:	663	

Erie, PA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	78	12.9 %
2	Shop-at-Home/Catalog Sales	61	10.1 %
3	Internet Services and Computer Complaints	43	7.1 %
4	Internet Auctions	32	5.3 %
5	Advance-Fee Loans and Credit Protection/Repair	13	2.1 %
6	Magazines and Buyers Clubs	13	2.1 %
	Total:	606	-

Eugene-Springfield, OR Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Auctions	58	9.4 %
2	Shop-at-Home/Catalog Sales	58	9.4 %
3	Prizes/Sweepstakes and Lotteries	54	8.8 %
4	Internet Services and Computer Complaints	50	8.1 %
5	Foreign Money Offers	31	5.0 %
	Total:	615	

Eureka-Arcata-Fortuna, CA Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	29	12.9 %
2	Shop-at-Home/Catalog Sales	25	11.2 %
3	Internet Auctions	18	8.0 %
4	Internet Services and Computer Complaints	16	7.1 %
5	Foreign Money Offers	10	4.5 %
	Total:	224	

Evansville, IN-KY Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	78	15.7 %
2	Shop-at-Home/Catalog Sales	50	10.1 %
3	Internet Services and Computer Complaints	36	7.3 %
4	Internet Auctions	31	6.3 %
5	Foreign Money Offers	22	4.4 %
	Total:	496	

Fargo, ND-MN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services and Computer Complaints	24	11.9 %
2	Prizes/Sweepstakes and Lotteries	23	11.4 %
3	Internet Auctions	17	8.5 %
4	Shop-at-Home/Catalog Sales	17	8.5 %
5	Office Supplies and Services	10	5.0 %
	Total:	201	

Farmington, NM Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	16	12.2 %
2	Shop-at-Home/Catalog Sales	11	8.4 %
3	Internet Auctions	9	6.9 %
4	Internet Services and Computer Complaints	9	6.9 %
5	Foreign Money Offers	8	6.1 %
	Total:	131	•

Fayetteville, NC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	66	10.3 %
2	Prizes/Sweepstakes and Lotteries	63	9.9 %
3	Internet Auctions	54	8.5 %
4	Internet Services and Computer Complaints	46	7.2 %
5	Advance-Fee Loans and Credit Protection/Repair	33	5.2 %
	Total:	638	

Fayetteville-Springdale-Rogers, AR-MO Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	61	11.9 %
2	Internet Services and Computer Complaints	54	10.5 %
3	Internet Auctions	47	9.1 %
4	Prizes/Sweepstakes and Lotteries	30	5.8 %
5	Advance-Fee Loans and Credit Protection/Repair	26	5.1 %
	Total:	514	

Flagstaff, AZ Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	45	12.8 %
2	Internet Services and Computer Complaints	37	10.5 %
3	Shop-at-Home/Catalog Sales	30	8.5 %
4	Internet Auctions	27	7.7 %
5	Advance-Fee Loans and Credit Protection/Repair	16	4.5 %
	Total:	352	

Flint, MI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	89	12.8 %
2	Shop-at-Home/Catalog Sales	67	9.6 %
3	Internet Services and Computer Complaints	62	8.9 %
4	Internet Auctions	44	6.3 %
5	Foreign Money Offers	31	4.5 %
	Total:	696	

Florence-Muscle Shoals, AL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Auctions	23	11.6 %
2	Internet Services and Computer Complaints	17	8.5 %
3	Prizes/Sweepstakes and Lotteries	16	8.0 %
4	Shop-at-Home/Catalog Sales	16	8.0 %
5	Advance-Fee Loans and Credit Protection/Repair	8	4.0 %
6	Magazines and Buyers Clubs	8	4.0 %
	Total:	199	

Florence, SC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	37	14.0 %
2	Internet Services and Computer Complaints	28	10.6 %
3	Shop-at-Home/Catalog Sales	22	8.3 %
4	Internet Auctions	17	6.4 %
5	Advance-Fee Loans and Credit Protection/Repair	15	5.7 %
	Total:	265	

Fort Collins-Loveland, CO Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Auctions	65	9.7 %
2	Shop-at-Home/Catalog Sales	64	9.6 %
3	Internet Services and Computer Complaints	63	9.4 %
4	Prizes/Sweepstakes and Lotteries	57	8.5 %
5	Foreign Money Offers	30	4.5 %
	Total:	669	

Fort Smith, AR-OK Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	44	12.0 %
2	Shop-at-Home/Catalog Sales	39	10.6 %
3	Internet Auctions	32	8.7 %
4	Business Opps and Work-at-Home Plans	23	6.3 %
5	Internet Services and Computer Complaints	22	6.0 %
	Total:	367	

Fort Walton Beach-Crestview-Destin, FL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	57	11.5 %
2	Internet Services and Computer Complaints	54	10.9 %
3	Internet Auctions	52	10.5 %
4	Prizes/Sweepstakes and Lotteries	36	7.3 %
5	Foreign Money Offers	26	5.3 %
	Total:	495	

Fort Wayne, IN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services and Computer Complaints	126	16.9 %
2	Prizes/Sweepstakes and Lotteries	93	12.5 %
3	Shop-at-Home/Catalog Sales	59	7.9 %
4	Internet Auctions	49	6.6 %
5	Foreign Money Offers	30	4.0 %
	Total:	744	

Fresno, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	137	12.5 %
2	Shop-at-Home/Catalog Sales	104	9.5 %
3	Internet Services and Computer Complaints	86	7.8 %
4	Internet Auctions	59	5.4 %
5	Foreign Money Offers	58	5.3 %
	Total:	1,099	-

Gadsden, AL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	29	17.4 %
2	Shop-at-Home/Catalog Sales	25	15.0 %
3	Foreign Money Offers	9	5.4 %
4	Internet Auctions	9	5.4 %
5	Internet Services and Computer Complaints	9	5.4 %
-	Total:	167	

Gainesville, FL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	66	11.6 %
2	Internet Services and Computer Complaints	63	11.1 %
3	Internet Auctions	60	10.5 %
4	Prizes/Sweepstakes and Lotteries	48	8.4 %
5	Foreign Money Offers	25	4.4 %
	Total:	569	

Gainesville, GA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services and Computer Complaints	73	14.3 %
2	Prizes/Sweepstakes and Lotteries	56	11.0 %
3	Shop-at-Home/Catalog Sales	39	7.7 %
4	Foreign Money Offers	35	6.9 %
5	Internet Auctions	32	6.3 %
	Total:	509	

Glens Falls, NY Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	27	14.8 %
2	Prizes/Sweepstakes and Lotteries	19	10.4 %
3	Internet Services and Computer Complaints	16	8.8 %
4	Internet Auctions	12	6.6 %
5	Foreign Money Offers	9	4.9 %
	Total:	182	

Goldsboro, NC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	19	12.1 %
2	Advance-Fee Loans and Credit Protection/Repair	14	8.9 %
3	Internet Auctions	10	6.4 %
4	Foreign Money Offers	9	5.7 %
5	Internet Services and Computer Complaints	8	5.1 %
_	Total:	157	•

Grand Junction, CO Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	34	12.0 %
2	Shop-at-Home/Catalog Sales	31	10.9 %
3	Internet Services and Computer Complaints	28	9.9 %
4	Internet Auctions	26	9.2 %
5	Foreign Money Offers	9	3.2 %
	Total:	284	

Grand Rapids-Wyoming, MI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	195	13.6 %
2	Internet Services and Computer Complaints	123	8.5 %
3	Shop-at-Home/Catalog Sales	118	8.2 %
4	Foreign Money Offers	94	6.5 %
5	Internet Auctions	78	5.4 %
	Total:	1,439	

Greeley, CO Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	105	10.3 %
2	Internet Auctions	99	9.7 %
3	Internet Services and Computer Complaints	83	8.1 %
4	Prizes/Sweepstakes and Lotteries	75	7.3 %
5	Foreign Money Offers	53	5.2 %
-	Total:	1,023	

Green Bay, WI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	53	11.9 %
2	Internet Services and Computer Complaints	48	10.7 %
3	Prizes/Sweepstakes and Lotteries	41	9.2 %
4	Internet Auctions	39	8.7 %
5	Foreign Money Offers	20	4.5 %
	Total:	447	

Greensboro-High Point, NC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	135	13.0 %
2	Shop-at-Home/Catalog Sales	101	9.8 %
3	Internet Services and Computer Complaints	84	8.1 %
4	Foreign Money Offers	54	5.2 %
5	Advance-Fee Loans and Credit Protection/Repair	46	4.4 %
	Total:	1,035	

Greenville, NC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	42	14.0 %
2	Shop-at-Home/Catalog Sales	37	12.3 %
3	Internet Auctions	20	6.6 %
4	Internet Services and Computer Complaints	19	6.3 %
5	Foreign Money Offers	11	3.7 %
	Total:	301	

Greenville, SC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	135	13.8 %
2	Shop-at-Home/Catalog Sales	113	11.6 %
3	Internet Services and Computer Complaints	108	11.0 %
4	Internet Auctions	77	7.9 %
5	Foreign Money Offers	30	3.1 %
	Total:	978	

Gulfport-Biloxi, MS Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	55	10.5 %
2	Shop-at-Home/Catalog Sales	52	9.9 %
3	Internet Auctions	48	9.2 %
4	Internet Services and Computer Complaints	27	5.2 %
5	Foreign Money Offers	20	3.8 %
-	Total:	524	-

Hagerstown-Martinsburg, MD-WV Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	72	10.4 %
2	Prizes/Sweepstakes and Lotteries	70	10.1 %
3	Foreign Money Offers	55	7.9 %
4	Internet Auctions	52	7.5 %
5	Internet Services and Computer Complaints	51	7.3 %
	Total:	695	

Hammond, LA Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	30	12.9 %
2	Internet Auctions	21	9.1 %
3	Internet Services and Computer Complaints	18	7.8 %
4	Prizes/Sweepstakes and Lotteries	18	7.8 %
5	Foreign Money Offers	13	5.6 %
	Total:	232	

Hanford-Corcoran, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services and Computer Complaints	42	10.1 %
2	Prizes/Sweepstakes and Lotteries	37	8.9 %
3	Shop-at-Home/Catalog Sales	28	6.7 %
4	Internet Auctions	25	6.0 %
5	Advance-Fee Loans and Credit Protection/Repair	23	5.5 %
	Total:	416	-

Harrisburg-Carlisle, PA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	283	23.6 %
2	Internet Services and Computer Complaints	119	9.9 %
3	Internet Auctions	101	8.4 %
4	Shop-at-Home/Catalog Sales	99	8.3 %
5	Foreign Money Offers	58	4.8 %
	Total:	1,198	

Harrisonburg, VA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services and Computer Complaints	80	46.5 %
2	Prizes/Sweepstakes and Lotteries	27	15.7 %
3	Shop-at-Home/Catalog Sales	20	11.6 %
4	Internet Auctions	16	9.3 %
5	Foreign Money Offers	9	5.2 %
	Total:	172	

Hartford-West Hartford-East Hartford, CT Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	272	13.3 %
2	Shop-at-Home/Catalog Sales	222	10.8 %
3	Internet Services and Computer Complaints	217	10.6 %
4	Internet Auctions	196	9.6 %
5	Foreign Money Offers	87	4.2 %
	Total:	2,049	

Hattiesburg, MS Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	22	9.6 %
2	Internet Auctions	20	8.8 %
3	Prizes/Sweepstakes and Lotteries	19	8.3 %
4	Advance-Fee Loans and Credit Protection/Repair	17	7.5 %
5	Internet Services and Computer Complaints	16	7.0 %
	Total:	228	

Hickory-Lenoir-Morganton, NC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	71	10.9 %
2	Prizes/Sweepstakes and Lotteries	69	10.6 %
3	Internet Services and Computer Complaints	51	7.8 %
4	Internet Auctions	41	6.3 %
5	Foreign Money Offers	29	4.4 %
-	Total:	653	-

Hilo, HI Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	44	15.7 %
2	Shop-at-Home/Catalog Sales	37	13.2 %
3	Internet Services and Computer Complaints	32	11.4 %
4	Internet Auctions	25	8.9 %
5	Foreign Money Offers	16	5.7 %
	Total:	281	

Hilton Head Island-Beaufort, SC Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	48	12.0 %
2	Shop-at-Home/Catalog Sales	35	8.8 %
3	Internet Services and Computer Complaints	33	8.3 %
4	Foreign Money Offers	24	6.0 %
5	Internet Auctions	16	4.0 %
	Total:	399	

Holland-Grand Haven, MI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	55	12.3 %
2	Internet Auctions	34	7.6 %
3	Internet Services and Computer Complaints	34	7.6 %
4	Shop-at-Home/Catalog Sales	32	7.2 %
5	Magazines and Buyers Clubs	17	3.8 %
	Total:	446	

Homosassa Springs, FL Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	52	17.7 %
2	Shop-at-Home/Catalog Sales	35	11.9 %
3	Internet Auctions	28	9.6 %
4	Internet Services and Computer Complaints	25	8.5 %
5	Foreign Money Offers	21	7.2 %
	Total:	293	-

Honolulu, HI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	223	15.7 %
2	Internet Auctions	159	11.2 %
3	Internet Services and Computer Complaints	132	9.3 %
4	Prizes/Sweepstakes and Lotteries	123	8.7 %
5	Foreign Money Offers	66	4.7 %
	Total:	1,419	

Houma-Bayou Cane-Thibodaux, LA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Auctions	24	12.3 %
2	Shop-at-Home/Catalog Sales	23	11.8 %
3	Prizes/Sweepstakes and Lotteries	21	10.8 %
4	Internet Services and Computer Complaints	16	8.2 %
5	Foreign Money Offers	8	4.1 %
	Total:	195	

Houston-Sugar Land-Baytown, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	556	9.6 %
2	Internet Services and Computer Complaints	520	9.0 %
3	Prizes/Sweepstakes and Lotteries	393	6.8 %
4	Internet Auctions	353	6.1 %
5	Foreign Money Offers	271	4.7 %
	Total:	5,766	

Huntington-Ashland, WV-KY-OH Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	45	10.4 %
2	Internet Auctions	41	9.5 %
3	Internet Services and Computer Complaints	41	9.5 %
4	Prizes/Sweepstakes and Lotteries	38	8.8 %
5	Foreign Money Offers	20	4.6 %
	Total:	431	

Huntsville, AL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services and Computer Complaints	81	15.0 %
2	Prizes/Sweepstakes and Lotteries	50	9.2 %
3	Shop-at-Home/Catalog Sales	49	9.1 %
4	Internet Auctions	37	6.8 %
5	Foreign Money Offers	16	3.0 %
	Total:	541	

Idaho Falls, ID Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	33	12.3 %
2	Internet Auctions	28	10.4 %
3	Shop-at-Home/Catalog Sales	28	10.4 %
4	Internet Services and Computer Complaints	19	7.1 %
5	Business Opps and Work-at-Home Plans	9	3.4 %
	Total:	268	

Indianapolis, IN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	426	14.8 %
2	Shop-at-Home/Catalog Sales	254	8.9 %
3	Internet Services and Computer Complaints	240	8.4 %
4	Internet Auctions	186	6.5 %
5	Foreign Money Offers	148	5.2 %
	Total:	2,870	

Iowa City, IA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	38	15.6 %
2	Internet Auctions	31	12.8 %
3	Internet Services and Computer Complaints	29	11.9 %
4	Prizes/Sweepstakes and Lotteries	15	6.2 %
5	Foreign Money Offers	9	3.7 %
-	Total:	243	

Ithaca, NY Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Auctions	29	14.4 %
2	Prizes/Sweepstakes and Lotteries	20	9.9 %
3	Shop-at-Home/Catalog Sales	20	9.9 %
4	Internet Services and Computer Complaints	14	6.9 %
5	Foreign Money Offers	11	5.4 %
	Total:	202	

Jackson, MI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	34	12.9 %
2	Prizes/Sweepstakes and Lotteries	27	10.3 %
3	Internet Auctions	18	6.8 %
4	Internet Services and Computer Complaints	17	6.5 %
5	Foreign Money Offers	14	5.3 %
	Total:	263	

Jackson, MS Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	90	16.9 %
2	Shop-at-Home/Catalog Sales	45	8.4 %
3	Internet Services and Computer Complaints	43	8.1 %
4	Internet Auctions	33	6.2 %
5	Advance-Fee Loans and Credit Protection/Repair	32	6.0 %
	Total:	533	

Jackson, TN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	35	21.0 %
2	Shop-at-Home/Catalog Sales	17	10.2 %
3	Internet Auctions	11	6.6 %
4	Internet Services and Computer Complaints	10	6.0 %
5	Foreign Money Offers	7	4.2 %
	Total:	167	-

Jacksonville, FL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	232	11.2 %
2	Internet Services and Computer Complaints	221	10.7 %
3	Internet Auctions	177	8.6 %
4	Prizes/Sweepstakes and Lotteries	172	8.3 %
5	Foreign Money Offers	88	4.3 %
	Total:	2,070	

Jacksonville, NC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services and Computer Complaints	29	11.1 %
2	Prizes/Sweepstakes and Lotteries	22	8.4 %
3	Foreign Money Offers	18	6.9 %
4	Internet Auctions	15	5.7 %
5	Shop-at-Home/Catalog Sales	14	5.4 %
	Total:	261	

Jamestown-Dunkirk-Fredonia, NY Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	26	12.9 %
2	Internet Auctions	22	10.9 %
3	Prizes/Sweepstakes and Lotteries	22	10.9 %
4	Internet Services and Computer Complaints	17	8.5 %
5	Advance-Fee Loans and Credit Protection/Repair	11	5.5 %
6	Foreign Money Offers	11	5.5 %
	Total:	201	

Janesville, WI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services and Computer Complaints	45	13.4 %
2	Prizes/Sweepstakes and Lotteries	35	10.4 %
3	Internet Auctions	32	9.5 %
4	Shop-at-Home/Catalog Sales	31	9.2 %
5	Foreign Money Offers	21	6.2 %
	Total:	337	-

Jefferson City, MO Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	42	11.8 %
2	Internet Services and Computer Complaints	32	9.0 %
3	Prizes/Sweepstakes and Lotteries	30	8.5 %
4	Internet Auctions	28	7.9 %
5	Foreign Money Offers	24	6.8 %
	Total:	355	

Johnson City, TN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	51	12.8 %
2	Shop-at-Home/Catalog Sales	48	12.0 %
3	Internet Services and Computer Complaints	40	10.0 %
4	Internet Auctions	29	7.2 %
5	Foreign Money Offers	15	3.8 %
	Total:	400	

Johnstown, PA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	43	15.3 %
2	Shop-at-Home/Catalog Sales	38	13.5 %
3	Internet Auctions	22	7.8 %
4	Internet Services and Computer Complaints	16	5.7 %
5	Advance-Fee Loans and Credit Protection/Repair	13	4.6 %
	Total:	281	

Jonesboro, AR Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	18	13.3 %
2	Shop-at-Home/Catalog Sales	16	11.9 %
3	Internet Auctions	13	9.6 %
4	Internet Services and Computer Complaints	10	7.4 %
5	Foreign Money Offers	7	5.2 %
	Total:	135	

Joplin, MO Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	31	13.0 %
2	Shop-at-Home/Catalog Sales	25	10.5 %
3	Internet Auctions	19	7.9 %
4	Internet Services and Computer Complaints	15	6.3 %
5	Foreign Money Offers	13	5.4 %
	Total:	239	-

Kahului-Wailuku, HI Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Auctions	30	12.6 %
2	Internet Services and Computer Complaints	28	11.8 %
3	Shop-at-Home/Catalog Sales	27	11.3 %
4	Prizes/Sweepstakes and Lotteries	22	9.2 %
5	Foreign Money Offers	19	8.0 %
	Total:	238	

Kalamazoo-Portage, MI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	95	14.2 %
2	Shop-at-Home/Catalog Sales	55	8.2 %
3	Internet Services and Computer Complaints	52	7.8 %
4	Internet Auctions	32	4.8 %
5	Advance-Fee Loans and Credit Protection/Repair	22	3.3 %
	Total:	668	

Kankakee-Bradley, IL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	25	13.0 %
2	Prizes/Sweepstakes and Lotteries	23	11.9 %
3	Internet Services and Computer Complaints	14	7.3 %
4	Advance-Fee Loans and Credit Protection/Repair	11	5.7 %
5	Foreign Money Offers	10	5.2 %
_	Total:	193	

Kansas City, MO-KS Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	289	10.1 %
2	Internet Services and Computer Complaints	282	9.8 %
3	Internet Auctions	276	9.6 %
4	Prizes/Sweepstakes and Lotteries	236	8.2 %
5	Foreign Money Offers	144	5.0 %
	Total:	2,873	

Kennewick-Richland-Pasco, WA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	69	18.5 %
2	Internet Services and Computer Complaints	36	9.7 %
3	Shop-at-Home/Catalog Sales	31	8.3 %
4	Internet Auctions	23	6.2 %
5	Health Care	15	4.0 %
	Total:	373	

Killeen-Temple-Fort Hood, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	54	10.2 %
2	Internet Services and Computer Complaints	48	9.1 %
3	Foreign Money Offers	36	6.8 %
4	Shop-at-Home/Catalog Sales	36	6.8 %
5	Internet Auctions	35	6.6 %
-	Total:	528	-

Kingsport-Bristol-Bristol, TN-VA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	72	14.6 %
2	Shop-at-Home/Catalog Sales	70	14.2 %
3	Internet Services and Computer Complaints	48	9.8 %
4	Internet Auctions	46	9.3 %
5	Magazines and Buyers Clubs	17	3.5 %
-	Total:	492	-

Kingston, NY Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Auctions	58	14.6 %
2	Shop-at-Home/Catalog Sales	52	13.1 %
3	Prizes/Sweepstakes and Lotteries	42	10.6 %
4	Internet Services and Computer Complaints	30	7.6 %
5	Advance-Fee Loans and Credit Protection/Repair	16	4.0 %
6	Foreign Money Offers	16	4.0 %
	Total:	396	

Knoxville, TN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	132	11.1 %
2	Shop-at-Home/Catalog Sales	128	10.8 %
3	Internet Auctions	119	10.0 %
4	Internet Services and Computer Complaints	107	9.0 %
5	Foreign Money Offers	60	5.1 %
	Total:	1,186	-

Kokomo, IN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	30	13.5 %
2	Internet Services and Computer Complaints	19	8.6 %
3	Foreign Money Offers	17	7.7 %
4	Internet Auctions	15	6.8 %
5	Shop-at-Home/Catalog Sales	14	6.3 %
	Total:	222	-

La Crosse, WI-MN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	22	11.1 %
2	Prizes/Sweepstakes and Lotteries	21	10.6 %
3	Internet Auctions	16	8.1 %
4	Internet Services and Computer Complaints	16	8.1 %
5	Advance-Fee Loans and Credit Protection/Repair	6	3.0 %
	Total:	198	

Lafayette, IN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	58	13.6 %
2	Internet Services and Computer Complaints	42	9.9 %
3	Shop-at-Home/Catalog Sales	39	9.2 %
4	Internet Auctions	25	5.9 %
5	Foreign Money Offers	20	4.7 %
	Total:	425	

Lafayette, LA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Auctions	63	15.2 %
2	Shop-at-Home/Catalog Sales	46	11.1 %
3	Internet Services and Computer Complaints	41	9.9 %
4	Prizes/Sweepstakes and Lotteries	29	7.0 %
5	Foreign Money Offers	27	6.5 %
	Total:	415	

Lake Charles, LA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	32	12.5 %
2	Internet Auctions	24	9.4 %
3	Prizes/Sweepstakes and Lotteries	21	8.2 %
4	Internet Services and Computer Complaints	17	6.6 %
5	Foreign Money Offers	14	5.5 %
-	Total:	256	

Lake Havasu City-Kingman, AZ Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	88	15.4 %
2	Shop-at-Home/Catalog Sales	72	12.6 %
3	Internet Services and Computer Complaints	53	9.3 %
4	Internet Auctions	44	7.7 %
5	Foreign Money Offers	20	3.5 %
-	Total:	570	

Lakeland, FL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	113	11.6 %
2	Shop-at-Home/Catalog Sales	109	11.2 %
3	Internet Auctions	104	10.7 %
4	Internet Services and Computer Complaints	77	7.9 %
5	Foreign Money Offers	49	5.0 %
	Total:	972	

Lancaster, PA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	165	17.6 %
2	Shop-at-Home/Catalog Sales	92	9.8 %
3	Internet Auctions	86	9.2 %
4	Internet Services and Computer Complaints	71	7.6 %
5	Foreign Money Offers	40	4.3 %
	Total:	939	

Lansing-East Lansing, MI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	85	12.9 %
2	Shop-at-Home/Catalog Sales	69	10.5 %
3	Internet Services and Computer Complaints	56	8.5 %
4	Internet Auctions	34	5.2 %
5	Foreign Money Offers	23	3.5 %
_	Total:	660	-

Laredo, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Auctions	19	15.2 %
2	Shop-at-Home/Catalog Sales	16	12.8 %
3	Prizes/Sweepstakes and Lotteries	13	10.4 %
4	Internet Services and Computer Complaints	7	5.6 %
5	Foreign Money Offers	4	3.2 %
_	Total:	125	

Las Cruces, NM Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	48	13.6 %
2	Shop-at-Home/Catalog Sales	35	9.9 %
3	Internet Services and Computer Complaints	31	8.8 %
4	Magazines and Buyers Clubs	21	6.0 %
5	Internet Auctions	16	4.5 %
	Total:	352	

Las Vegas-Paradise, NV Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	357	12.1 %
2	Internet Auctions	300	10.2 %
3	Prizes/Sweepstakes and Lotteries	286	9.7 %
4	Internet Services and Computer Complaints	259	8.8 %
5	Foreign Money Offers	148	5.0 %
	Total:	2,947	

Lawrence, KS Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Auctions	16	9.7 %
2	Shop-at-Home/Catalog Sales	16	9.7 %
3	Internet Services and Computer Complaints	15	9.1 %
4	Prizes/Sweepstakes and Lotteries	10	6.1 %
5	Foreign Money Offers	4	2.4 %
	Total:	165	

Lawton, OK Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	29	14.1 %
2	Shop-at-Home/Catalog Sales	23	11.2 %
3	Internet Services and Computer Complaints	17	8.3 %
4	Internet Auctions	15	7.3 %
5	Advance-Fee Loans and Credit Protection/Repair	11	5.3 %
	Total:	206	

Lebanon, NH-VT Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	42	13.5 %
2	Internet Services and Computer Complaints	31	9.9 %
3	Prizes/Sweepstakes and Lotteries	30	9.6 %
4	Internet Auctions	25	8.0 %
5	Foreign Money Offers	18	5.8 %
	Total:	312	

Lebanon, PA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	89	21.5 %
2	Shop-at-Home/Catalog Sales	45	10.9 %
3	Internet Services and Computer Complaints	31	7.5 %
4	Internet Auctions	29	7.0 %
5	Foreign Money Offers	27	6.5 %
	Total:	413	

Lewiston-Auburn, ME Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	62	24.2 %
2	Internet Services and Computer Complaints	21	8.2 %
3	Prizes/Sweepstakes and Lotteries	17	6.6 %
4	Internet Auctions	16	6.3 %
5	Foreign Money Offers	12	4.7 %
	Total:	256	

Lexington-Fayette, KY Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	110	13.8 %
2	Shop-at-Home/Catalog Sales	96	12.1 %
3	Internet Auctions	80	10.1 %
4	Internet Services and Computer Complaints	77	9.7 %
5	Foreign Money Offers	28	3.5 %
	Total:	795	-

Lima, OH Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	41	24.4 %
2	Shop-at-Home/Catalog Sales	23	13.7 %
3	Internet Auctions	10	6.0 %
4	Internet Services and Computer Complaints	8	4.8 %
5	Magazines and Buyers Clubs	8	4.8 %
	Total:	168	

Lincoln, NE Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	42	11.5 %
2	Shop-at-Home/Catalog Sales	42	11.5 %
3	Internet Auctions	40	10.9 %
4	Internet Services and Computer Complaints	39	10.7 %
5	Foreign Money Offers	16	4.4 %
	Total:	366	

Little Rock-North Little Rock, AR Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	87	10.9 %
2	Internet Services and Computer Complaints	74	9.3 %
3	Internet Auctions	73	9.1 %
4	Prizes/Sweepstakes and Lotteries	62	7.8 %
5	Foreign Money Offers	33	4.1 %
	Total:	799	

Logan, UT-ID Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	32	13.1 %
2	Internet Auctions	16	6.5 %
3	Shop-at-Home/Catalog Sales	15	6.1 %
4	Foreign Money Offers	8	3.3 %
5	Internet Services and Computer Complaints	6	2.4 %
	Total:	245	

Longview, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	37	11.5 %
2	Shop-at-Home/Catalog Sales	37	11.5 %
3	Internet Services and Computer Complaints	28	8.7 %
4	Internet Auctions	20	6.2 %
5	Foreign Money Offers	14	4.3 %
	Total:	323	_

Los Angeles-Long Beach-Santa Ana, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	1,892	10.9 %
2	Internet Services and Computer Complaints	1,879	10.8 %
3	Internet Auctions	1,316	7.6 %
4	Prizes/Sweepstakes and Lotteries	1,253	7.2 %
5	Foreign Money Offers	803	4.6 %
	Total:	17,383	

Louisville, KY-IN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	240	12.1 %
2	Prizes/Sweepstakes and Lotteries	239	12.0 %
3	Internet Services and Computer Complaints	174	8.7 %
4	Internet Auctions	158	7.9 %
5	Foreign Money Offers	73	3.7 %
	Total:	1,989	

Lubbock, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	38	12.6 %
2	Shop-at-Home/Catalog Sales	38	12.6 %
3	Internet Services and Computer Complaints	31	10.3 %
4	Internet Auctions	10	3.3 %
5	Advance-Fee Loans and Credit Protection/Repair	9	3.0 %
	Total:	302	-

Lumberton, NC Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	33	16.6 %
2	Shop-at-Home/Catalog Sales	19	9.5 %
3	Internet Auctions	17	8.5 %
4	Internet Services and Computer Complaints	14	7.0 %
5	Advance-Fee Loans and Credit Protection/Repair	12	6.0 %
	Total:	199	

Lynchburg, VA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	67	14.2 %
2	Prizes/Sweepstakes and Lotteries	51	10.8 %
3	Internet Services and Computer Complaints	42	8.9 %
4	Internet Auctions	31	6.6 %
5	Advance-Fee Loans and Credit Protection/Repair	16	3.4 %
	Total:	472	

Macon, GA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	93	14.4 %
2	Internet Services and Computer Complaints	69	10.7 %
3	Shop-at-Home/Catalog Sales	54	8.4 %
4	Internet Auctions	38	5.9 %
5	Foreign Money Offers	28	4.3 %
	Total:	644	-

Madera, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	49	12.8 %
2	Shop-at-Home/Catalog Sales	41	10.7 %
3	Internet Services and Computer Complaints	37	9.7 %
4	Foreign Money Offers	29	7.6 %
5	Internet Auctions	17	4.5 %
	Total:	382	

Madison, WI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	119	12.4 %
2	Shop-at-Home/Catalog Sales	112	11.7 %
3	Internet Services and Computer Complaints	108	11.3 %
4	Internet Auctions	88	9.2 %
5	Foreign Money Offers	64	6.7 %
	Total:	959	

Manchester-Nashua, NH Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services and Computer Complaints	127	13.1 %
2	Shop-at-Home/Catalog Sales	110	11.3 %
3	Prizes/Sweepstakes and Lotteries	96	9.9 %
4	Internet Auctions	79	8.1 %
5	Foreign Money Offers	58	6.0 %
	Total:	971	

Manhattan, KS Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Auctions	32	15.8 %
2	Shop-at-Home/Catalog Sales	20	9.9 %
3	Prizes/Sweepstakes and Lotteries	13	6.4 %
4	Foreign Money Offers	11	5.4 %
5	Internet Services and Computer Complaints	9	4.4 %
	Total:	203	

Mansfield, OH Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	31	12.0 %
2	Shop-at-Home/Catalog Sales	27	10.4 %
3	Internet Auctions	20	7.7 %
4	Internet Services and Computer Complaints	20	7.7 %
5	Advance-Fee Loans and Credit Protection/Repair	9	3.5 %
6	Office Supplies and Services	9	3.5 %
	Total:	259	

McAllen-Edinburg-Mission, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	42	13.8 %
2	Internet Auctions	27	8.9 %
3	Shop-at-Home/Catalog Sales	23	7.5 %
4	Internet Services and Computer Complaints	16	5.2 %
5	Magazines and Buyers Clubs	10	3.3 %
	Total:	305	

Medford, OR Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services and Computer Complaints	50	11.0 %
2	Shop-at-Home/Catalog Sales	40	8.8 %
3	Prizes/Sweepstakes and Lotteries	39	8.6 %
4	Internet Auctions	32	7.0 %
5	Foreign Money Offers	22	4.8 %
	Total:	454	

Memphis, TN-MS-AR Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	163	12.0 %
2	Shop-at-Home/Catalog Sales	151	11.1 %
3	Internet Services and Computer Complaints	124	9.1 %
4	Internet Auctions	96	7.0 %
5	Foreign Money Offers	55	4.0 %
	Total:	1,362	-

Merced, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	38	11.4 %
2	Shop-at-Home/Catalog Sales	37	11.1 %
3	Internet Services and Computer Complaints	27	8.1 %
4	Internet Auctions	24	7.2 %
5	Foreign Money Offers	20	6.0 %
•	Total:	334	

Meridian, MS Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	16	14.7 %
2	Shop-at-Home/Catalog Sales	15	13.8 %
3	Advance-Fee Loans and Credit Protection/Repair	9	8.3 %
4	Internet Auctions	8	7.3 %
5	Foreign Money Offers	3	2.8 %
6	Internet Services and Computer Complaints	3	2.8 %
	Total:	109	-

Miami-Fort Lauderdale-Miami Beach, FL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	902	11.8 %
2	Internet Services and Computer Complaints	825	10.8 %
3	Internet Auctions	743	9.7 %
4	Prizes/Sweepstakes and Lotteries	657	8.6 %
5	Foreign Money Offers	383	5.0 %
	Total:	7,656	

Michigan City-La Porte, IN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	56	16.3 %
2	Shop-at-Home/Catalog Sales	37	10.8 %
3	Internet Services and Computer Complaints	32	9.3 %
4	Internet Auctions	26	7.6 %
5	Telephone Services	13	3.8 %
-	Total:	343	-

Midland, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services and Computer Complaints	20	10.3 %
2	Prizes/Sweepstakes and Lotteries	17	8.7 %
3	Internet Auctions	14	7.2 %
4	Foreign Money Offers	13	6.7 %
5	Shop-at-Home/Catalog Sales	11	5.6 %
	Total:	195	-

Milwaukee-Waukesha-West Allis, WI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	230	11.0 %
2	Internet Services and Computer Complaints	205	9.8 %
3	Prizes/Sweepstakes and Lotteries	175	8.4 %
4	Internet Auctions	138	6.6 %
5	Foreign Money Offers	125	6.0 %
	Total:	2,083	

Minneapolis-St. Paul-Bloomington, MN-WI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	441	10.5 %
2	Shop-at-Home/Catalog Sales	411	9.8 %
3	Internet Services and Computer Complaints	403	9.6 %
4	Internet Auctions	358	8.5 %
5	Foreign Money Offers	204	4.9 %
	Total:	4,206	

Mobile, AL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	47	10.5 %
2	Shop-at-Home/Catalog Sales	43	9.6 %
3	Internet Auctions	29	6.5 %
4	Internet Services and Computer Complaints	28	6.3 %
5	Advance-Fee Loans and Credit Protection/Repair	16	3.6 %
	Total:	447	-

Modesto, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	171	17.9 %
2	Shop-at-Home/Catalog Sales	88	9.2 %
3	Internet Services and Computer Complaints	77	8.1 %
4	Foreign Money Offers	56	5.9 %
5	Internet Auctions	54	5.7 %
	Total:	954	

Monroe, LA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	33	12.8 %
2	Internet Auctions	25	9.7 %
3	Shop-at-Home/Catalog Sales	22	8.6 %
4	Internet Services and Computer Complaints	19	7.4 %
5	Foreign Money Offers	13	5.1 %
	Total:	257	

Monroe, MI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	60	13.9 %
2	Shop-at-Home/Catalog Sales	54	12.5 %
3	Internet Auctions	32	7.4 %
4	Internet Services and Computer Complaints	32	7.4 %
5	Advance-Fee Loans and Credit Protection/Repair	16	3.7 %
6	Foreign Money Offers	16	3.7 %
	Total:	433	

Montgomery, AL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	91	16.9 %
2	Shop-at-Home/Catalog Sales	56	10.4 %
3	Internet Auctions	40	7.4 %
4	Internet Services and Computer Complaints	34	6.3 %
5	Foreign Money Offers	31	5.7 %
	Total:	540	

Morgantown, WV Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Auctions	34	11.4 %
2	Shop-at-Home/Catalog Sales	28	9.4 %
3	Internet Services and Computer Complaints	19	6.4 %
4	Prizes/Sweepstakes and Lotteries	18	6.1 %
5	Advance-Fee Loans and Credit Protection/Repair	15	5.1 %
	Total:	297	

Morristown, TN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Auctions	33	15.3 %
2	Prizes/Sweepstakes and Lotteries	29	13.4 %
3	Shop-at-Home/Catalog Sales	26	12.0 %
4	Internet Services and Computer Complaints	17	7.9 %
5	Foreign Money Offers	14	6.5 %
	Total:	216	

Mount Vernon-Anacortes, WA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services and Computer Complaints	34	9.9 %
2	Prizes/Sweepstakes and Lotteries	32	9.4 %
3	Shop-at-Home/Catalog Sales	27	7.9 %
4	Foreign Money Offers	26	7.6 %
5	Internet Auctions	24	7.0 %
	Total:	342	

Muncie, IN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	28	13.9 %
2	Shop-at-Home/Catalog Sales	20	10.0 %
3	Internet Auctions	15	7.5 %
4	Internet Services and Computer Complaints	13	6.5 %
5	Foreign Money Offers	10	5.0 %
	Total:	201	

Muskegon-Norton Shores, MI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	46	17.4 %
2	Internet Services and Computer Complaints	19	7.2 %
3	Shop-at-Home/Catalog Sales	18	6.8 %
4	Foreign Money Offers	12	4.5 %
5	Business Opps and Work-at-Home Plans	9	3.4 %
	Total:	264	-

Myrtle Beach-Conway-North Myrtle Beach, SC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services and Computer Complaints	61	14.7 %
2	Shop-at-Home/Catalog Sales	41	9.9 %
3	Prizes/Sweepstakes and Lotteries	29	7.0 %
4	Internet Auctions	22	5.3 %
5	Foreign Money Offers	14	3.4 %
	Total:	415	

Napa, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	62	11.8 %
2	Internet Services and Computer Complaints	52	9.9 %
3	Shop-at-Home/Catalog Sales	51	9.7 %
4	Foreign Money Offers	35	6.7 %
5	Internet Auctions	30	5.7 %
	Total:	524	

Naples-Marco Island, FL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	63	12.8 %
2	Shop-at-Home/Catalog Sales	51	10.4 %
3	Internet Services and Computer Complaints	47	9.6 %
4	Internet Auctions	45	9.2 %
5	Foreign Money Offers	18	3.7 %
6	Telephone Services	18	3.7 %
	Total:	491	

Nashville-Davidson--Murfreesboro, TN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services and Computer Complaints	237	10.3 %
2	Prizes/Sweepstakes and Lotteries	228	9.9 %
3	Shop-at-Home/Catalog Sales	220	9.6 %
4	Internet Auctions	193	8.4 %
5	Foreign Money Offers	120	5.2 %
	Total:	2,301	

New Bern, NC Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services and Computer Complaints	40	13.6 %
2	Prizes/Sweepstakes and Lotteries	39	13.2 %
3	Shop-at-Home/Catalog Sales	23	7.8 %
4	Advance-Fee Loans and Credit Protection/Repair	18	6.1 %
5	Internet Auctions	18	6.1 %
	Total:	295	

New Haven-Milford, CT Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	211	12.4 %
2	Internet Services and Computer Complaints	183	10.8 %
3	Prizes/Sweepstakes and Lotteries	182	10.7 %
4	Internet Auctions	163	9.6 %
5	Foreign Money Offers	64	3.8 %
	Total:	1,695	-

New Orleans-Metairie-Kenner, LA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	209	14.6 %
2	Internet Auctions	158	11.1 %
3	Internet Services and Computer Complaints	120	8.4 %
4	Prizes/Sweepstakes and Lotteries	109	7.6 %
5	Foreign Money Offers	68	4.8 %
	Total:	1,427	

New York-Northern New Jersey-Long Island, NY-NJ-PA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	2,918	12.9 %
2	Internet Services and Computer Complaints	2,478	10.9 %
3	Internet Auctions	2,425	10.7 %
4	Prizes/Sweepstakes and Lotteries	2,043	9.0 %
5	Foreign Money Offers	1,166	5.1 %
-	Total:	22,680	•

Niles-Benton Harbor, MI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	67	15.5 %
2	Shop-at-Home/Catalog Sales	43	9.9 %
3	Internet Services and Computer Complaints	42	9.7 %
4	Foreign Money Offers	20	4.6 %
5	Internet Auctions	15	3.5 %
	Total:	433	

Norwich-New London, CT Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	92	14.2 %
2	Prizes/Sweepstakes and Lotteries	83	12.8 %
3	Internet Services and Computer Complaints	55	8.5 %
4	Internet Auctions	51	7.8 %
5	Foreign Money Offers	32	4.9 %
	Total:	650	

Ocala, FL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	69	11.6 %
2	Shop-at-Home/Catalog Sales	63	10.6 %
3	Internet Services and Computer Complaints	57	9.6 %
4	Internet Auctions	54	9.1 %
5	Advance-Fee Loans and Credit Protection/Repair	25	4.2 %
	Total:	594	•

Ocean City, NJ Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	31	14.2 %
2	Internet Services and Computer Complaints	30	13.7 %
3	Shop-at-Home/Catalog Sales	26	11.9 %
4	Internet Auctions	18	8.2 %
5	Foreign Money Offers	8	3.7 %
	Total:	219	

Odessa, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	17	10.9 %
2	Internet Services and Computer Complaints	12	7.7 %
3	Internet Auctions	11	7.1 %
4	Shop-at-Home/Catalog Sales	9	5.8 %
5	Foreign Money Offers	5	3.2 %
	Total:	156	

Ogden-Clearfield, UT Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	141	13.8 %
2	Shop-at-Home/Catalog Sales	97	9.5 %
3	Internet Services and Computer Complaints	75	7.3 %
4	Internet Auctions	66	6.5 %
5	Foreign Money Offers	46	4.5 %
	Total:	1,023	

Ogdensburg-Massena, NY Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	27	17.9 %
2	Internet Auctions	23	15.2 %
3	Internet Services and Computer Complaints	16	10.6 %
4	Shop-at-Home/Catalog Sales	15	9.9 %
5	Foreign Money Offers	8	5.3 %
-	Total:	151	-

Oklahoma City, OK Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	183	10.7 %
2	Shop-at-Home/Catalog Sales	175	10.2 %
3	Internet Services and Computer Complaints	154	9.0 %
4	Internet Auctions	129	7.5 %
5	Foreign Money Offers	77	4.5 %
	Total:	1,718	•

Olympia, WA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	121	18.8 %
2	Internet Services and Computer Complaints	57	8.9 %
3	Shop-at-Home/Catalog Sales	43	6.7 %
4	Foreign Money Offers	33	5.1 %
5	Internet Auctions	31	4.8 %
	Total:	644	

Omaha-Council Bluffs, NE-IA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services and Computer Complaints	116	10.5 %
2	Shop-at-Home/Catalog Sales	103	9.3 %
3	Prizes/Sweepstakes and Lotteries	102	9.2 %
4	Internet Auctions	97	8.7 %
5	Foreign Money Offers	69	6.2 %
	Total:	1,110	

Orlando-Kissimmee, FL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	369	10.6 %
2	Internet Services and Computer Complaints	329	9.5 %
3	Internet Auctions	318	9.1 %
4	Prizes/Sweepstakes and Lotteries	254	7.3 %
5	Foreign Money Offers	250	7.2 %
	Total:	3,479	

Oshkosh-Neenah, WI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	49	14.2 %
2	Internet Services and Computer Complaints	35	10.1 %
3	Internet Auctions	33	9.6 %
4	Shop-at-Home/Catalog Sales	31	9.0 %
5	Foreign Money Offers	17	4.9 %
	Total:	345	

Ottawa-Streator, IL Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	37	13.5 %
2	Prizes/Sweepstakes and Lotteries	35	12.8 %
3	Internet Auctions	30	10.9 %
4	Advance-Fee Loans and Credit Protection/Repair	18	6.6 %
5	Internet Services and Computer Complaints	16	5.8 %
	Total:	274	

Owensboro, KY Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	32	14.0 %
2	Shop-at-Home/Catalog Sales	17	7.4 %
3	Internet Auctions	16	7.0 %
4	Internet Services and Computer Complaints	16	7.0 %
5	Foreign Money Offers	10	4.4 %
	Total:	229	

Oxnard-Thousand Oaks-Ventura, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services and Computer Complaints	201	11.8 %
2	Shop-at-Home/Catalog Sales	175	10.2 %
3	Prizes/Sweepstakes and Lotteries	113	6.6 %
4	Internet Auctions	102	6.0 %
5	Foreign Money Offers	76	4.4 %
	Total:	1,708	

Palm Bay-Melbourne-Titusville, FL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	100	11.1 %
2	Internet Auctions	95	10.6 %
3	Prizes/Sweepstakes and Lotteries	93	10.3 %
4	Internet Services and Computer Complaints	80	8.9 %
5	Foreign Money Offers	40	4.4 %
-	Total:	900	-

Panama City-Lynn Haven, FL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	34	10.8 %
2	Internet Services and Computer Complaints	32	10.2 %
3	Internet Auctions	28	8.9 %
4	Foreign Money Offers	20	6.3 %
5	Prizes/Sweepstakes and Lotteries	20	6.3 %
	Total:	315	

Parkersburg-Marietta-Vienna, WV-OH Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	28	10.0 %
2	Internet Auctions	24	8.5 %
3	Shop-at-Home/Catalog Sales	21	7.5 %
4	Foreign Money Offers	20	7.1 %
5	Internet Services and Computer Complaints	20	7.1 %
	Total:	281	

Pascagoula, MS Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	40	12.2 %
2	Shop-at-Home/Catalog Sales	32	9.8 %
3	Internet Auctions	24	7.3 %
4	Internet Services and Computer Complaints	16	4.9 %
5	Foreign Money Offers	13	4.0 %
	Total:	327	

Pensacola-Ferry Pass-Brent, FL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	82	10.2 %
2	Prizes/Sweepstakes and Lotteries	78	9.7 %
3	Internet Auctions	75	9.4 %
4	Internet Services and Computer Complaints	71	8.9 %
5	Foreign Money Offers	46	5.7 %
	Total:	801	

Peoria, IL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	77	17.0 %
2	Shop-at-Home/Catalog Sales	55	12.1 %
3	Internet Services and Computer Complaints	40	8.8 %
4	Internet Auctions	38	8.4 %
5	Foreign Money Offers	15	3.3 %
	Total:	453	

Philadelphia-Camden-Wilmington, PA-NJ-DE-MD Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	1,009	12.3 %
2	Internet Services and Computer Complaints	860	10.5 %
3	Prizes/Sweepstakes and Lotteries	766	9.4 %
4	Internet Auctions	688	8.4 %
5	Foreign Money Offers	360	4.4 %
	Total:	8,189	

Phoenix-Mesa-Scottsdale, AZ Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	653	10.0 %
2	Internet Services and Computer Complaints	626	9.6 %
3	Prizes/Sweepstakes and Lotteries	625	9.6 %
4	Internet Auctions	505	7.7 %
5	Foreign Money Offers	262	4.0 %
-	Total:	6,520	-

Pine Bluff, AR Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Auctions	13	11.5 %
2	Shop-at-Home/Catalog Sales	9	8.0 %
3	Prizes/Sweepstakes and Lotteries	8	7.1 %
4	Foreign Money Offers	5	4.4 %
5	Internet Services and Computer Complaints	5	4.4 %
	Total:	113	-

Pittsburgh, PA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	484	13.2 %
2	Shop-at-Home/Catalog Sales	478	13.1 %
3	Internet Services and Computer Complaints	294	8.0 %
4	Internet Auctions	262	7.2 %
5	Foreign Money Offers	164	4.5 %
	Total:	3,660	

Pittsfield, MA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	32	13.8 %
2	Shop-at-Home/Catalog Sales	29	12.5 %
3	Internet Auctions	21	9.1 %
4	Internet Services and Computer Complaints	19	8.2 %
5	Foreign Money Offers	9	3.9 %
	Total:	232	

Portland-South Portland-Biddeford, ME Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	174	19.2 %
2	Internet Services and Computer Complaints	92	10.1 %
3	Internet Auctions	79	8.7 %
4	Prizes/Sweepstakes and Lotteries	67	7.4 %
5	Foreign Money Offers	60	6.6 %
	Total:	908	-

Portland-Vancouver-Beaverton, OR-WA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services and Computer Complaints	418	11.3 %
2	Shop-at-Home/Catalog Sales	345	9.4 %
3	Internet Auctions	266	7.2 %
4	Prizes/Sweepstakes and Lotteries	262	7.1 %
5	Foreign Money Offers	215	5.8 %
	Total:	3,689	-

Port St. Lucie-Fort Pierce, FL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	93	12.2 %
2	Internet Services and Computer Complaints	68	8.9 %
3	Internet Auctions	67	8.8 %
4	Prizes/Sweepstakes and Lotteries	62	8.1 %
5	Foreign Money Offers	33	4.3 %
	Total:	765	

Pottsville, PA Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	74	16.7 %
2	Shop-at-Home/Catalog Sales	49	11.1 %
3	Internet Auctions	41	9.3 %
4	Internet Services and Computer Complaints	37	8.4 %
5	Advance-Fee Loans and Credit Protection/Repair	23	5.2 %
	Total:	442	

Poughkeepsie-Newburgh-Middletown, NY Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	154	14.1 %
2	Internet Services and Computer Complaints	128	11.7 %
3	Internet Auctions	121	11.1 %
4	Prizes/Sweepstakes and Lotteries	107	9.8 %
5	Foreign Money Offers	53	4.9 %
	Total:	1,092	-

Prescott, AZ Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	81	12.4 %
2	Shop-at-Home/Catalog Sales	71	10.8 %
3	Internet Services and Computer Complaints	60	9.2 %
4	Internet Auctions	48	7.3 %
5	Advance-Fee Loans and Credit Protection/Repair	19	2.9 %
	Total:	655	-

Providence-New Bedford-Fall River, RI-MA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	258	12.0 %
2	Internet Auctions	244	11.4 %
3	Internet Services and Computer Complaints	215	10.0 %
4	Prizes/Sweepstakes and Lotteries	173	8.1 %
5	Foreign Money Offers	113	5.3 %
	Total:	2,145	

Provo-Orem, UT Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services and Computer Complaints	112	7.6 %
2	Prizes/Sweepstakes and Lotteries	99	6.7 %
3	Shop-at-Home/Catalog Sales	92	6.3 %
4	Internet Auctions	73	5.0 %
5	Foreign Money Offers	49	3.3 %
_	Total:	1,471	

Pueblo, CO Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	23	10.5 %
2	Prizes/Sweepstakes and Lotteries	20	9.1 %
3	Internet Auctions	17	7.8 %
4	Advance-Fee Loans and Credit Protection/Repair	15	6.8 %
5	Internet Services and Computer Complaints	15	6.8 %
-	Total:	219	-

Punta Gorda, FL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	102	19.4 %
2	Internet Auctions	59	11.2 %
3	Shop-at-Home/Catalog Sales	50	9.5 %
4	Internet Services and Computer Complaints	49	9.3 %
5	Foreign Money Offers	25	4.8 %
	Total:	526	

Racine, WI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	62	12.7 %
2	Internet Services and Computer Complaints	42	8.6 %
3	Internet Auctions	38	7.8 %
4	Prizes/Sweepstakes and Lotteries	36	7.4 %
5	Health Care	17	3.5 %
	Total:	488	

Raleigh-Cary, NC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services and Computer Complaints	223	13.4 %
2	Shop-at-Home/Catalog Sales	152	9.2 %
3	Prizes/Sweepstakes and Lotteries	124	7.5 %
4	Foreign Money Offers	98	5.9 %
5	Internet Auctions	94	5.7 %
	Total:	1,660	

Rapid City, SD Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	23	14.7 %
2	Shop-at-Home/Catalog Sales	21	13.5 %
3	Internet Auctions	18	11.5 %
4	Foreign Money Offers	8	5.1 %
5	Internet Services and Computer Complaints	8	5.1 %
-	Total:	156	

Reading, PA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	100	13.4 %
2	Prizes/Sweepstakes and Lotteries	81	10.9 %
3	Internet Auctions	75	10.1 %
4	Internet Services and Computer Complaints	70	9.4 %
5	Advance-Fee Loans and Credit Protection/Repair	28	3.8 %
	Total:	744	

Redding, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	59	15.8 %
2	Shop-at-Home/Catalog Sales	35	9.4 %
3	Internet Services and Computer Complaints	30	8.0 %
4	Internet Auctions	20	5.3 %
5	Foreign Money Offers	18	4.8 %
	Total:	374	

Reno-Sparks, NV Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	109	10.9 %
2	Internet Services and Computer Complaints	102	10.2 %
3	Prizes/Sweepstakes and Lotteries	83	8.3 %
4	Internet Auctions	79	7.9 %
5	Foreign Money Offers	66	6.6 %
	Total:	999	-

Richmond, VA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	271	12.5 %
2	Prizes/Sweepstakes and Lotteries	248	11.4 %
3	Internet Services and Computer Complaints	187	8.6 %
4	Internet Auctions	129	5.9 %
5	Foreign Money Offers	117	5.4 %
	Total:	2,175	

Riverside-San Bernardino-Ontario, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	578	11.7 %
2	Shop-at-Home/Catalog Sales	544	11.0 %
3	Internet Services and Computer Complaints	440	8.9 %
4	Internet Auctions	337	6.8 %
5	Foreign Money Offers	300	6.1 %
	Total:	4,953	

Roanoke, VA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	93	13.5 %
2	Prizes/Sweepstakes and Lotteries	77	11.1 %
3	Internet Services and Computer Complaints	52	7.5 %
4	Internet Auctions	47	6.8 %
5	Magazines and Buyers Clubs	27	3.9 %
	Total:	691	

Rochester, MN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services and Computer Complaints	30	11.0 %
2	Shop-at-Home/Catalog Sales	29	10.7 %
3	Internet Auctions	22	8.1 %
4	Prizes/Sweepstakes and Lotteries	22	8.1 %
5	Business Opps and Work-at-Home Plans	12	4.4 %
6	Foreign Money Offers	12	4.4 %
	Total:	272	

Rochester, NY Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	163	12.2 %
2	Internet Auctions	141	10.6 %
3	Internet Services and Computer Complaints	140	10.5 %
4	Prizes/Sweepstakes and Lotteries	128	9.6 %
5	Foreign Money Offers	65	4.9 %
	Total:	1,335	

Rockford, IL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services and Computer Complaints	55	10.6 %
2	Shop-at-Home/Catalog Sales	53	10.2 %
3	Prizes/Sweepstakes and Lotteries	49	9.5 %
4	Internet Auctions	46	8.9 %
5	Advance-Fee Loans and Credit Protection/Repair	18	3.5 %
6	Business Opps and Work-at-Home Plans	18	3.5 %
	Total:	518	

Rocky Mount, NC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	44	18.3 %
2	Shop-at-Home/Catalog Sales	29	12.1 %
3	Internet Auctions	18	7.5 %
4	Internet Services and Computer Complaints	16	6.7 %
5	Foreign Money Offers	9	3.8 %
	Total:	240	

Roseburg, OR Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	50	15.2 %
2	Shop-at-Home/Catalog Sales	31	9.5 %
3	Internet Auctions	29	8.8 %
4	Internet Services and Computer Complaints	27	8.2 %
5	Foreign Money Offers	12	3.7 %
	Total:	328	

Sacramento--Arden-Arcade--Roseville, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	421	10.9 %
2	Internet Services and Computer Complaints	394	10.2 %
3	Prizes/Sweepstakes and Lotteries	351	9.1 %
4	Internet Auctions	292	7.6 %
5	Foreign Money Offers	241	6.2 %
-	Total:	3,861	-

Saginaw-Saginaw Township North, MI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	80	17.7 %
2	Shop-at-Home/Catalog Sales	46	10.2 %
3	Internet Auctions	38	8.4 %
4	Internet Services and Computer Complaints	30	6.6 %
5	Magazines and Buyers Clubs	17	3.8 %
	Total:	453	-

Salem, OR Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	90	10.3 %
2	Internet Services and Computer Complaints	85	9.7 %
3	Prizes/Sweepstakes and Lotteries	85	9.7 %
4	Internet Auctions	66	7.5 %
5	Foreign Money Offers	34	3.9 %
	Total:	878	

Salinas, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	74	13.1 %
2	Shop-at-Home/Catalog Sales	64	11.3 %
3	Internet Services and Computer Complaints	50	8.8 %
4	Foreign Money Offers	46	8.1 %
5	Internet Auctions	45	8.0 %
	Total:	566	

Salisbury, MD Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	62	23.9 %
2	Shop-at-Home/Catalog Sales	33	12.7 %
3	Internet Auctions	27	10.4 %
4	Internet Services and Computer Complaints	16	6.2 %
5	Foreign Money Offers	9	3.5 %
-	Total:	259	

Salisbury, NC Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	49	11.5 %
2	Prizes/Sweepstakes and Lotteries	47	11.1 %
3	Internet Auctions	22	5.2 %
4	Internet Services and Computer Complaints	22	5.2 %
5	Foreign Money Offers	18	4.2 %
	Total:	425	

Salt Lake City, UT Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	249	10.4 %
2	Shop-at-Home/Catalog Sales	189	7.9 %
3	Internet Services and Computer Complaints	182	7.6 %
4	Internet Auctions	158	6.6 %
5	Foreign Money Offers	95	4.0 %
	Total:	2,397	

San Angelo, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services and Computer Complaints	9	9.8 %
2	Prizes/Sweepstakes and Lotteries	8	8.7 %
3	Internet Auctions	6	6.5 %
4	Foreign Money Offers	5	5.4 %
5	Advance-Fee Loans and Credit Protection/Repair	4	4.3 %
6	Business Opps and Work-at-Home Plans	4	4.3 %
7	Shop-at-Home/Catalog Sales	4	4.3 %
	Total:	92	

San Antonio, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	222	9.8 %
2	Internet Services and Computer Complaints	217	9.5 %
3	Prizes/Sweepstakes and Lotteries	205	9.0 %
4	Internet Auctions	154	6.8 %
5	Foreign Money Offers	135	5.9 %
	Total:	2,273	

San Diego-Carlsbad-San Marcos, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	573	10.1 %
2	Internet Services and Computer Complaints	564	10.0 %
3	Internet Auctions	462	8.2 %
4	Prizes/Sweepstakes and Lotteries	413	7.3 %
5	Foreign Money Offers	359	6.4 %
	Total:	5,652	

San Francisco-Oakland-Fremont, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services and Computer Complaints	1,036	12.6 %
2	Shop-at-Home/Catalog Sales	902	11.0 %
3	Prizes/Sweepstakes and Lotteries	765	9.3 %
4	Foreign Money Offers	482	5.9 %
5	Internet Auctions	468	5.7 %
	Total:	8,194	

San Jose-Sunnyvale-Santa Clara, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services and Computer Complaints	450	12.8 %
2	Shop-at-Home/Catalog Sales	398	11.4 %
3	Internet Auctions	269	7.7 %
4	Prizes/Sweepstakes and Lotteries	258	7.4 %
5	Foreign Money Offers	217	6.2 %
	Total:	3,503	

San Luis Obispo-Paso Robles, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	61	12.8 %
2	Prizes/Sweepstakes and Lotteries	54	11.3 %
3	Internet Services and Computer Complaints	35	7.4 %
4	Foreign Money Offers	28	5.9 %
5	Internet Auctions	27	5.7 %
	Total:	476	

Santa Barbara-Santa Maria, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services and Computer Complaints	93	12.6 %
2	Shop-at-Home/Catalog Sales	85	11.5 %
3	Internet Auctions	61	8.3 %
4	Prizes/Sweepstakes and Lotteries	52	7.1 %
5	Foreign Money Offers	43	5.8 %
	Total:	737	

Santa Cruz-Watsonville, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services and Computer Complaints	94	14.2 %
2	Shop-at-Home/Catalog Sales	64	9.7 %
3	Prizes/Sweepstakes and Lotteries	55	8.3 %
4	Internet Auctions	42	6.4 %
5	Foreign Money Offers	37	5.6 %
	Total:	660	-

Santa Fe, NM Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services and Computer Complaints	37	12.4 %
2	Foreign Money Offers	29	9.7 %
3	Prizes/Sweepstakes and Lotteries	20	6.7 %
4	Shop-at-Home/Catalog Sales	16	5.4 %
5	Internet Auctions	14	4.7 %
	Total:	299	-

Santa Rosa-Petaluma, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	105	11.1 %
2	Shop-at-Home/Catalog Sales	103	10.9 %
3	Internet Services and Computer Complaints	93	9.8 %
4	Foreign Money Offers	63	6.7 %
5	Internet Auctions	62	6.6 %
	Total:	945	

Sarasota-Bradenton-Venice, FL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	133	10.8 %
2	Prizes/Sweepstakes and Lotteries	121	9.9 %
3	Internet Services and Computer Complaints	114	9.3 %
4	Internet Auctions	110	9.0 %
5	Foreign Money Offers	67	5.5 %
-	Total:	1,227	

Savannah, GA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	55	10.6 %
2	Shop-at-Home/Catalog Sales	52	10.0 %
3	Internet Services and Computer Complaints	47	9.1 %
4	Internet Auctions	38	7.3 %
5	Foreign Money Offers	31	6.0 %
	Total:	519	

Scranton--Wilkes-Barre, PA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	104	14.1 %
2	Prizes/Sweepstakes and Lotteries	89	12.0 %
3	Internet Services and Computer Complaints	68	9.2 %
4	Internet Auctions	64	8.7 %
5	Foreign Money Offers	37	5.0 %
	Total:	739	

Seaford, DE Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	43	16.7 %
2	Internet Services and Computer Complaints	27	10.5 %
3	Internet Auctions	24	9.3 %
4	Shop-at-Home/Catalog Sales	20	7.8 %
5	Advance-Fee Loans and Credit Protection/Repair	18	7.0 %
	Total:	258	-

Seattle-Tacoma-Bellevue, WA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services and Computer Complaints	600	10.3 %
2	Shop-at-Home/Catalog Sales	554	9.5 %
3	Prizes/Sweepstakes and Lotteries	484	8.3 %
4	Internet Auctions	383	6.6 %
5	Foreign Money Offers	290	5.0 %
_	Total:	5,813	

Sheboygan, WI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	22	13.0 %
2	Internet Services and Computer Complaints	20	11.8 %
3	Prizes/Sweepstakes and Lotteries	11	6.5 %
4	Internet Auctions	9	5.3 %
5	Foreign Money Offers	8	4.7 %
	Total:	169	-

Sherman-Denison, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	32	15.1 %
2	Prizes/Sweepstakes and Lotteries	23	10.8 %
3	Foreign Money Offers	13	6.1 %
4	Internet Services and Computer Complaints	13	6.1 %
5	Internet Auctions	12	5.7 %
	Total:	212	-

Shreveport-Bossier City, LA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	59	13.6 %
2	Prizes/Sweepstakes and Lotteries	51	11.8 %
3	Internet Auctions	41	9.4 %
4	Internet Services and Computer Complaints	37	8.5 %
5	Foreign Money Offers	18	4.1 %
	Total:	434	

Sierra Vista-Douglas, AZ Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	34	11.2 %
2	Internet Services and Computer Complaints	33	10.9 %
3	Shop-at-Home/Catalog Sales	31	10.2 %
4	Foreign Money Offers	26	8.6 %
5	Advance-Fee Loans and Credit Protection/Repair	8	2.6 %
6	Health Care	8	2.6 %
	Total:	304	

Sioux City, IA-NE-SD Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Auctions	21	13.5 %
2	Shop-at-Home/Catalog Sales	18	11.5 %
3	Internet Services and Computer Complaints	17	10.9 %
4	Prizes/Sweepstakes and Lotteries	7	4.5 %
5	Office Supplies and Services	6	3.8 %
•	Total:	156	

Sioux Falls, SD Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	27	11.5 %
2	Prizes/Sweepstakes and Lotteries	22	9.4 %
3	Internet Auctions	17	7.2 %
4	Internet Services and Computer Complaints	15	6.4 %
5	Business Opps and Work-at-Home Plans	13	5.5 %
	Total:	235	

South Bend-Mishawaka, IN-MI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	81	12.7 %
2	Shop-at-Home/Catalog Sales	61	9.5 %
3	Internet Services and Computer Complaints	53	8.3 %
4	Foreign Money Offers	30	4.7 %
5	Internet Auctions	30	4.7 %
	Total:	640	

Spartanburg, SC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	74	15.4 %
2	Shop-at-Home/Catalog Sales	39	8.1 %
3	Internet Auctions	38	7.9 %
4	Internet Services and Computer Complaints	29	6.0 %
5	Foreign Money Offers	20	4.2 %
•	Total:	480	

Spokane, WA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	139	14.6 %
2	Internet Services and Computer Complaints	128	13.4 %
3	Shop-at-Home/Catalog Sales	80	8.4 %
4	Foreign Money Offers	63	6.6 %
5	Internet Auctions	57	6.0 %
	Total:	955	

Springfield, IL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	41	17.0 %
2	Prizes/Sweepstakes and Lotteries	27	11.2 %
3	Internet Auctions	24	10.0 %
4	Internet Services and Computer Complaints	23	9.5 %
5	Magazines and Buyers Clubs	14	5.8 %
	Total:	241	

Springfield, MA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	152	13.5 %
2	Shop-at-Home/Catalog Sales	121	10.7 %
3	Internet Services and Computer Complaints	99	8.8 %
4	Internet Auctions	70	6.2 %
5	Foreign Money Offers	51	4.5 %
	Total:	1,126	

Springfield, MO Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	111	16.2 %
2	Internet Services and Computer Complaints	63	9.2 %
3	Internet Auctions	61	8.9 %
4	Shop-at-Home/Catalog Sales	61	8.9 %
5	Foreign Money Offers	46	6.7 %
	Total:	687	

Springfield, OH Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	58	12.7 %
2	Shop-at-Home/Catalog Sales	53	11.6 %
3	Internet Auctions	47	10.3 %
4	Internet Services and Computer Complaints	41	9.0 %
5	Advance-Fee Loans and Credit Protection/Repair	19	4.2 %
	Total:	457	

State College, PA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	39	14.8 %
2	Internet Services and Computer Complaints	23	8.7 %
3	Prizes/Sweepstakes and Lotteries	22	8.3 %
4	Internet Auctions	20	7.6 %
5	Foreign Money Offers	7	2.7 %
	Total:	264	

Statesville-Mooresville, NC Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	39	10.4 %
2	Prizes/Sweepstakes and Lotteries	30	8.0 %
3	Internet Services and Computer Complaints	26	7.0 %
4	Internet Auctions	24	6.4 %
5	Foreign Money Offers	18	4.8 %
	Total:	374	

Staunton-Waynesboro, VA Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	43	18.9 %
2	Shop-at-Home/Catalog Sales	30	13.2 %
3	Internet Services and Computer Complaints	21	9.2 %
4	Foreign Money Offers	14	6.1 %
5	Internet Auctions	12	5.3 %
-	Total:	228	

St. Cloud, MN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	31	11.9 %
2	Internet Auctions	26	10.0 %
3	Shop-at-Home/Catalog Sales	23	8.8 %
4	Internet Services and Computer Complaints	22	8.5 %
5	Foreign Money Offers	9	3.5 %
	Total:	260	

St. George, UT Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	35	12.2 %
2	Shop-at-Home/Catalog Sales	27	9.4 %
3	Internet Auctions	26	9.1 %
4	Internet Services and Computer Complaints	26	9.1 %
5	Foreign Money Offers	9	3.1 %
	Total:	287	

St. Joseph, MO-KS Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	24	15.2 %
2	Shop-at-Home/Catalog Sales	21	13.3 %
3	Internet Auctions	9	5.7 %
4	Internet Services and Computer Complaints	9	5.7 %
5	Foreign Money Offers	8	5.1 %
	Total:	158	

St. Louis, MO-IL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	496	12.3 %
2	Shop-at-Home/Catalog Sales	452	11.2 %
3	Internet Services and Computer Complaints	371	9.2 %
4	Internet Auctions	267	6.6 %
5	Foreign Money Offers	172	4.3 %
	Total:	4,041	-

Stockton, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	194	15.7 %
2	Internet Services and Computer Complaints	152	12.3 %
3	Shop-at-Home/Catalog Sales	106	8.6 %
4	Internet Auctions	78	6.3 %
5	Foreign Money Offers	69	5.6 %
	Total:	1,233	

Sumter, SC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	30	13.8 %
2	Shop-at-Home/Catalog Sales	21	9.7 %
3	Internet Auctions	14	6.5 %
4	Advance-Fee Loans and Credit Protection/Repair	11	5.1 %
5	Internet Services and Computer Complaints	11	5.1 %
	Total:	217	

Syracuse, NY Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	117	12.7 %
2	Shop-at-Home/Catalog Sales	105	11.4 %
3	Internet Auctions	101	11.0 %
4	Internet Services and Computer Complaints	63	6.8 %
5	Foreign Money Offers	44	4.8 %
	Total:	921	

Tallahassee, FL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	75	12.3 %
2	Prizes/Sweepstakes and Lotteries	63	10.3 %
3	Internet Services and Computer Complaints	55	9.0 %
4	Internet Auctions	38	6.2 %
5	Foreign Money Offers	37	6.1 %
	Total:	611	-

Tampa-St. Petersburg-Clearwater, FL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	526	10.7 %
2	Prizes/Sweepstakes and Lotteries	518	10.6 %
3	Internet Services and Computer Complaints	468	9.5 %
4	Internet Auctions	414	8.4 %
5	Foreign Money Offers	280	5.7 %
	Total:	4,908	

Terre Haute, IN Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	65	18.9 %
2	Shop-at-Home/Catalog Sales	43	12.5 %
3	Internet Services and Computer Complaints	37	10.8 %
4	Internet Auctions	18	5.2 %
5	Foreign Money Offers	15	4.4 %
	Total:	344	

Texarkana, TX-Texarkana, AR Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	33	17.5 %
2	Shop-at-Home/Catalog Sales	21	11.1 %
3	Internet Services and Computer Complaints	16	8.5 %
4	Foreign Money Offers	12	6.3 %
5	Advance-Fee Loans and Credit Protection/Repair	9	4.8 %
	Total:	189	

Thomasville-Lexington, NC Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	71	13.8 %
2	Shop-at-Home/Catalog Sales	46	8.9 %
3	Internet Services and Computer Complaints	40	7.8 %
4	Internet Auctions	33	6.4 %
5	Advance-Fee Loans and Credit Protection/Repair	29	5.6 %
_	Total:	516	

Toledo, OH Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	104	12.1 %
2	Prizes/Sweepstakes and Lotteries	82	9.5 %
3	Internet Services and Computer Complaints	80	9.3 %
4	Internet Auctions	77	8.9 %
5	Foreign Money Offers	37	4.3 %
	Total:	863	

Topeka, KS Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Auctions	55	11.9 %
2	Shop-at-Home/Catalog Sales	45	9.7 %
3	Internet Services and Computer Complaints	43	9.3 %
4	Prizes/Sweepstakes and Lotteries	32	6.9 %
5	Foreign Money Offers	18	3.9 %
	Total:	464	

Torrington, CT Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	103	15.7 %
2	Prizes/Sweepstakes and Lotteries	101	15.4 %
3	Internet Services and Computer Complaints	70	10.7 %
4	Internet Auctions	46	7.0 %
5	Foreign Money Offers	25	3.8 %
	Total:	655	

Traverse City, MI Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	30	12.2 %
2	Shop-at-Home/Catalog Sales	25	10.2 %
3	Internet Auctions	20	8.2 %
4	Internet Services and Computer Complaints	18	7.3 %
5	Telephone Services	10	4.1 %
	Total:	245	

Trenton-Ewing, NJ Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	154	20.3 %
2	Internet Services and Computer Complaints	96	12.7 %
3	Shop-at-Home/Catalog Sales	90	11.9 %
4	Internet Auctions	67	8.9 %
5	Foreign Money Offers	37	4.9 %
	Total:	757	

Tucson, AZ Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	223	14.1 %
2	Internet Services and Computer Complaints	205	13.0 %
3	Prizes/Sweepstakes and Lotteries	146	9.3 %
4	Internet Auctions	99	6.3 %
5	Foreign Money Offers	58	3.7 %
	Total:	1,576	

Tulsa, OK Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services and Computer Complaints	143	13.0 %
2	Prizes/Sweepstakes and Lotteries	136	12.3 %
3	Shop-at-Home/Catalog Sales	118	10.7 %
4	Internet Auctions	74	6.7 %
5	Foreign Money Offers	64	5.8 %
-	Total:	1,102	

Tupelo, MS Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services and Computer Complaints	27	13.4 %
2	Prizes/Sweepstakes and Lotteries	24	11.9 %
3	Shop-at-Home/Catalog Sales	19	9.4 %
4	Internet Auctions	10	5.0 %
5	Foreign Money Offers	7	3.5 %
	Total:	202	

Tuscaloosa, AL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	50	17.2 %
2	Shop-at-Home/Catalog Sales	35	12.0 %
3	Internet Services and Computer Complaints	25	8.6 %
4	Internet Auctions	21	7.2 %
5	Magazines and Buyers Clubs	10	3.4 %
	Total:	291	

Tyler, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	42	13.3 %
2	Shop-at-Home/Catalog Sales	38	12.1 %
3	Internet Services and Computer Complaints	32	10.2 %
4	Foreign Money Offers	25	7.9 %
5	Internet Auctions	16	5.1 %
	Total:	315	

Utica-Rome, NY Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Auctions	52	13.3 %
2	Prizes/Sweepstakes and Lotteries	49	12.5 %
3	Shop-at-Home/Catalog Sales	41	10.5 %
4	Internet Services and Computer Complaints	24	6.1 %
5	Advance-Fee Loans and Credit Protection/Repair	22	5.6 %
	Total:	391	

Valdosta, GA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	35	13.3 %
2	Internet Auctions	26	9.8 %
3	Shop-at-Home/Catalog Sales	20	7.6 %
4	Internet Services and Computer Complaints	16	6.1 %
5	Foreign Money Offers	13	4.9 %
	Total:	264	

Vallejo-Fairfield, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	135	12.1 %
2	Shop-at-Home/Catalog Sales	117	10.5 %
3	Internet Services and Computer Complaints	110	9.9 %
4	Internet Auctions	72	6.5 %
5	Foreign Money Offers	65	5.8 %
	Total:	1,115	

Vero Beach, FL Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	36	12.5 %
2	Shop-at-Home/Catalog Sales	34	11.8 %
3	Internet Auctions	28	9.8 %
4	Internet Services and Computer Complaints	22	7.7 %
5	Advance-Fee Loans and Credit Protection/Repair	12	4.2 %
	Total:	287	

Victoria, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	20	13.3 %
2	Prizes/Sweepstakes and Lotteries	14	9.3 %
3	Internet Services and Computer Complaints	12	8.0 %
4	Advance-Fee Loans and Credit Protection/Repair	8	5.3 %
5	Internet Auctions	8	5.3 %
	Total:	150	

Vineland-Millville-Bridgeton, NJ Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	24	13.7 %
2	Prizes/Sweepstakes and Lotteries	21	12.0 %
3	Internet Services and Computer Complaints	19	10.9 %
4	Internet Auctions	16	9.1 %
5	Telephone Services	7	4.0 %
-	Total:	175	

Virginia Beach-Norfolk-Newport News, VA-NC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	350	12.3 %
2	Shop-at-Home/Catalog Sales	308	10.8 %
3	Internet Services and Computer Complaints	265	9.3 %
4	Internet Auctions	178	6.3 %
5	Foreign Money Offers	159	5.6 %
	Total:	2,841	

Visalia-Porterville, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services and Computer Complaints	58	10.2 %
2	Prizes/Sweepstakes and Lotteries	58	10.2 %
3	Shop-at-Home/Catalog Sales	44	7.7 %
4	Internet Auctions	32	5.6 %
5	Advance-Fee Loans and Credit Protection/Repair	29	5.1 %
	Total:	570	

Waco, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Health Care	65	20.4 %
2	Internet Services and Computer Complaints	29	9.1 %
3	Shop-at-Home/Catalog Sales	25	7.8 %
4	Prizes/Sweepstakes and Lotteries	24	7.5 %
5	Advance-Fee Loans and Credit Protection/Repair	18	5.6 %
	Total:	319	

Warner Robins, GA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	57	17.1 %
2	Internet Services and Computer Complaints	45	13.5 %
3	Shop-at-Home/Catalog Sales	29	8.7 %
4	Internet Auctions	25	7.5 %
5	Foreign Money Offers	13	3.9 %
	Total:	334	•

Washington-Arlington-Alexandria, DC-VA-MD-WV Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services and Computer Complaints	1,522	14.2 %
2	Shop-at-Home/Catalog Sales	1,257	11.7 %
3	Prizes/Sweepstakes and Lotteries	855	8.0 %
4	Internet Auctions	838	7.8 %
5	Foreign Money Offers	639	6.0 %
	Total:	10,730	

Waterloo-Cedar Falls, IA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	29	16.9 %
2	Internet Auctions	19	11.0 %
3	Internet Services and Computer Complaints	19	11.0 %
4	Prizes/Sweepstakes and Lotteries	15	8.7 %
5	Foreign Money Offers	7	4.1 %
	Total:	172	

Watertown-Fort Drum, NY Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	20	13.2 %
2	Internet Auctions	18	11.9 %
3	Prizes/Sweepstakes and Lotteries	15	9.9 %
4	Internet Services and Computer Complaints	14	9.3 %
5	Advance-Fee Loans and Credit Protection/Repair	7	4.6 %
	Total:	151	

Wausau, WI Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services and Computer Complaints	33	13.0 %
2	Shop-at-Home/Catalog Sales	30	11.8 %
3	Internet Auctions	19	7.5 %
4	Prizes/Sweepstakes and Lotteries	17	6.7 %
5	Foreign Money Offers	14	5.5 %
	Total:	254	

Weirton-Steubenville, WV-OH Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	47	15.4 %
2	Internet Services and Computer Complaints	38	12.5 %
3	Prizes/Sweepstakes and Lotteries	31	10.2 %
4	Internet Auctions	26	8.5 %
5	Magazines and Buyers Clubs	20	6.6 %
	Total:	305	

Wenatchee, WA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	43	18.5 %
2	Health Care	19	8.2 %
3	Shop-at-Home/Catalog Sales	15	6.4 %
4	Internet Auctions	14	6.0 %
5	Internet Services and Computer Complaints	12	5.2 %
	Total:	233	

Wheeling, WV-OH Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	20	12.3 %
2	Internet Services and Computer Complaints	18	11.1 %
3	Shop-at-Home/Catalog Sales	14	8.6 %
4	Internet Auctions	13	8.0 %
5	Advance-Fee Loans and Credit Protection/Repair	10	6.2 %
	Total:	162	-

Wichita Falls, TX Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	32	17.5 %
2	Internet Services and Computer Complaints	17	9.3 %
3	Shop-at-Home/Catalog Sales	14	7.7 %
4	Internet Auctions	8	4.4 %
5	Health Care	6	3.3 %
-	Total:	183	

Wichita, KS Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	90	11.6 %
2	Internet Auctions	85	10.9 %
3	Prizes/Sweepstakes and Lotteries	83	10.7 %
4	Internet Services and Computer Complaints	73	9.4 %
5	Foreign Money Offers	34	4.4 %
	Total:	778	

Williamsport, PA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	33	12.6 %
2	Shop-at-Home/Catalog Sales	30	11.5 %
3	Internet Auctions	29	11.1 %
4	Internet Services and Computer Complaints	16	6.1 %
5	Foreign Money Offers	11	4.2 %
	Total:	261	

Willimantic, CT Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	59	14.8 %
2	Prizes/Sweepstakes and Lotteries	50	12.5 %
3	Internet Services and Computer Complaints	43	10.8 %
4	Internet Auctions	41	10.3 %
5	Foreign Money Offers	29	7.3 %
	Total:	399	

Wilmington, NC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Internet Services and Computer Complaints	52	10.7 %
2	Prizes/Sweepstakes and Lotteries	47	9.7 %
3	Shop-at-Home/Catalog Sales	36	7.4 %
4	Foreign Money Offers	23	4.7 %
5	Magazines and Buyers Clubs	20	4.1 %
	Total:	486	

Winchester, VA-WV Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	43	11.7 %
2	Prizes/Sweepstakes and Lotteries	38	10.4 %
3	Internet Auctions	28	7.6 %
4	Foreign Money Offers	24	6.5 %
5	Internet Services and Computer Complaints	24	6.5 %
	Total:	367	

Winston-Salem, NC Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	91	11.4 %
2	Prizes/Sweepstakes and Lotteries	88	11.0 %
3	Internet Services and Computer Complaints	80	10.0 %
4	Internet Auctions	45	5.6 %
5	Foreign Money Offers	38	4.8 %
	Total:	799	

Wooster, OH Micropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	41	15.0 %
2	Shop-at-Home/Catalog Sales	29	10.6 %
3	Internet Auctions	21	7.7 %
4	Internet Services and Computer Complaints	20	7.3 %
5	Advance-Fee Loans and Credit Protection/Repair	16	5.9 %
	Total:	273	-

Worcester, MA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	170	13.3 %
2	Internet Services and Computer Complaints	137	10.7 %
3	Prizes/Sweepstakes and Lotteries	121	9.5 %
4	Internet Auctions	97	7.6 %
5	Foreign Money Offers	59	4.6 %
	Total:	1,277	•

Yakima, WA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	65	21.1 %
2	Shop-at-Home/Catalog Sales	23	7.5 %
3	Internet Auctions	17	5.5 %
4	Telephone Services	11	3.6 %
5	Internet Services and Computer Complaints	10	3.2 %
6	Magazines and Buyers Clubs	10	3.2 %
	Total:	308	

York-Hanover, PA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	196	21.4 %
2	Internet Auctions	88	9.6 %
3	Shop-at-Home/Catalog Sales	87	9.5 %
4	Internet Services and Computer Complaints	73	8.0 %
5	Foreign Money Offers	46	5.0 %
	Total:	918	

Youngstown-Warren-Boardman, OH-PA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	172	17.4 %
2	Shop-at-Home/Catalog Sales	97	9.8 %
3	Internet Auctions	73	7.4 %
4	Internet Services and Computer Complaints	73	7.4 %
5	Advance-Fee Loans and Credit Protection/Repair	39	3.9 %
	Total:	991	

Yuba City, CA Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Shop-at-Home/Catalog Sales	60	12.3 %
2	Internet Services and Computer Complaints	53	10.8 %
3	Prizes/Sweepstakes and Lotteries	52	10.6 %
4	Internet Auctions	28	5.7 %
5	Foreign Money Offers	17	3.5 %
6	Magazines and Buyers Clubs	17	3.5 %
	Total:	489	

Yuma, AZ Metropolitan Statistical Area

Rank	Fraud Categories	Complaints	Percentage
1	Prizes/Sweepstakes and Lotteries	28	11.3 %
2	Shop-at-Home/Catalog Sales	23	9.3 %
3	Internet Services and Computer Complaints	15	6.0 %
4	Foreign Money Offers	12	4.8 %
5	Advance-Fee Loans and Credit Protection/Repair	9	3.6 %
	Total:	248	