

Department of Public Safety Mission Statement

*“Our Mission is to Provide a Safe and
Secure Environment for All People in Utah”*

Quality of Life Initiatives

*Provide a Safe and Secure Environment
Provide Excellent Internal Customer Service
Provide Great External Customer Service*



Department of Public Safety Values

*Integrity
Professionalism
Service
Knowledge
Team Work
Courage*

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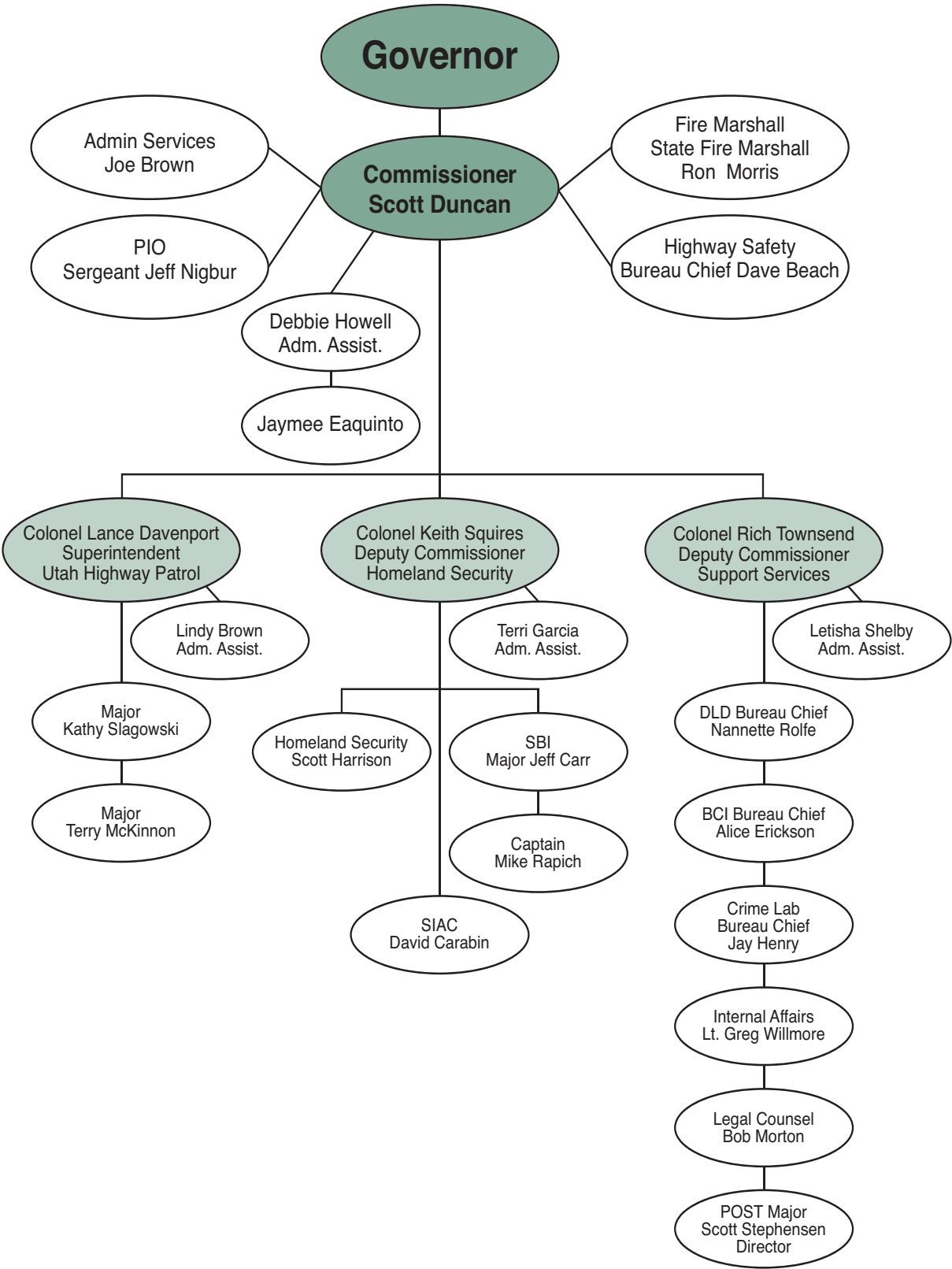
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Commander In Chief



Honorable Jon M. Huntsman, Jr.
Governor State of Utah

Utah Department of Public Safety



DEPARTMENT OF PUBLIC SAFETY

2008 AWARDS RECIPIENTS

UNIT CITATION S

DPS Weekend Public Information Officers
Driver License Computerized Testing Kiosks
UHP – Section 14 – I-15 Dust Storms and Milford Flat Fires
Office of the State Fire Marshall – Fire Prevention Section
Uintah Basin Consolidated Dispatch
UHP – Section 14, Dist. A – Salt Creek Fire
UHP – Section 1 Dist. A
Highway Safety Office – Alcohol Program Team
Driver License Division – MCSIA & PDPS Team
Bureau of Forensic Services – Forensic Biology Section
BCI – Records Section – Expungements & LiveScan
BCI – Concealed Firearms Section

MEDAL OF EXCELLENCE

Randy Akers
Aaron R. Beesley
Corey B. Christensen
Sarah Crane
Thomas J. DeCarlo
Kimberly Giles
Daniel Huber
Greg Husband
Omar Issa
Gary McInelly
Matthew Cluff
David Moreno
David Schiers
Patrice Thomas
Chris Turley
Chris Parkins
Louize Smith
Steven Gamvroulas
Kevin Rhoades

LIFESAVING MEDAL

Jared Terry Babcock
Jeffrey Chugg
Tyler Roberts
Jared Withers

DISTINGUISHED SERVICE MEDAL

Michael Loveland
Christopher Caras
Debra K. Darger
Lamar Heaton
Shawn Judd
Jennifer McNair
Brian T. Nelson
Claudia Nygard
Sheri Stark
Martin Luther Turner III
Wallace Wintle
Jeff Rowell

EXECUTIVE AWARD OF MERIT

Robert Kirby
Nate Davis
Troy Tait
Brian Gates

PAUL MANGELSON AWARD

Rob Nixon

TROOPER OF THE YEAR

Chamberlin W. Neff III

DLI EXAMINER OF THE YEAR

Brenda Barney

UHPA DISPATCHER OF THE YEAR

Theodore Cartwright

Commissioner Scott T. Duncan

Utah Department of Public Safety

As a citizen of this great State, I hope you will take the time to review the Utah Department of Public Safety (DPS) Annual Report for this past year—2008. The employees of DPS, focused on our mission “*to provide a safe and secure environment for all people in Utah,*” accomplished many things. You will read about them in the following pages.

All of these accomplishments were realized as we attempted to use appropriated taxpayer money in a way that gives our citizens the “greatest bang for the buck.” I am proud of DPS employees and their positive approach to public service. They recognize citizens as our customers and act appropriately.

Finally, we continue to pledge our support to Governor Huntsman’s vision and priorities: economic development, quality of life, education and governance. We continue to have an important responsibility to keep our State safe and secure, and we have a dynamic team that is up for the challenge.

Commissioner Scott T. Duncan
Utah Department of Public Safety



Commissioner Scott T. Duncan

Highway Safety Office

“Our mission is to develop, promote and coordinate traffic safety initiatives designed to reduce traffic crashes, injuries and fatalities on Utah’s roadways.”

The Utah Department of Public Safety’s Highway Safety Office is the lead state agency to secure federal highway safety funding available to Utah to implement various behavioral change programs in the state to improve the safety of its roadways. The Highway Safety Office successfully secured over 4.5 million dollars in programmatic federal funds for Utah’s Highway Safety Program during federal fiscal year 2008, and over 3 million dollars in one-time incentive grants relating to occupant protection. Over 60% of the monies were passed-through to other state and local government agencies and non-profit safety entities to implement traffic safety projects.

The program celebrated as the previous four consecutive years resulted in fewer than 300 annual traffic fatalities in Utah, the first time in 43 years this has happened. This accomplishment is even more remarkable considering the State’s population has nearly tripled since 1965, and vehicle miles traveled

have increased from 4.9 to over 26 billion, a five-fold increase. Utah also continued to lead the nation with the lowest portion of fatal crashes that are alcohol-related (17%) and a significant observed seat belt use rate of 86%. Traffic safety successes have resulted in a ten-year downward trend in motor vehicle crash deaths, which not only saved lives and reduced the emotional tragedies for families, but also lowered the financial burden that motor vehicle crashes place on law enforcement, emergency responder and medical facilities statewide, and ultimately the taxpayer.

Highway safety projects were implemented across the state to address the unique needs of both the urban population centers and the more rural areas of the state. Prominent accomplishments in specific program areas include:

Impaired Driving

“Drunk Driving. Over the Limit. Under Arrest.”
Media Campaign – This impaired driving prevention campaign encouraged drivers to act responsibly if they had consumed alcohol. The high-visibility media element and overtime saturation enforcement shifts were conducted during the St. Patrick’s Day, Easter, Memorial Day, July 4th and 24th, Labor Day, Halloween, Christmas and New Year holidays. The campaign also used high-visibility, non-traditional media strategies to influence people consuming alcohol in clubs and bars in the Salt Lake Valley, using unconventional reminders that drinking and driving do not mix.
DUI Checkpoints - High-visibility DUI checkpoints were again conducted in 2008 and once more attracted a high level of media interest and favorable public feedback. Funding was offered and provided for overtime



Bureau Chief Dave Beach

enforcement shifts and equipment to support the DUI checkpoints, and a trailer with the various supplies and equipment necessary to conduct DUI checkpoints was loaned to police departments throughout Utah.

Sustained Statewide DUI Overtime Shifts – Under the oversight of the Alcohol Drug Traffic Enforcement Committee (ADTEC), almost 10,000 hours of DUI prevention overtime enforcement shifts were funded statewide to provide sustained DUI patrols. The program used funds collected as part of the DUI vehicle impound process, and permitted local law enforcement agencies to conduct sweeps in local “hot spots” to reduce impaired driving.

Youth Alcohol Program

EASY Program – To curtail the illegal sale of alcohol at grocery and convenience stores to underage buyers, the Eliminate Alcohol Sales to Youth (EASY) program offers funding to local law enforcement agencies to conduct undercover compliance checks at the over 1700 retail locations statewide which sell alcohol for off-premises consumption. Participating agencies in 2008 had jurisdiction over approximately 1150 of the retail locations, with the program experiencing expansion into the more rural areas.

Task Forces – Parties involving alcohol and minors were targeted in residential and recreational areas across the state by twelve regional youth alcohol task forces using local law enforcement agency resources in the fight against underage drinking. The task forces emphasize preventing impaired driving while also educating teens, parents and community members of the harmful effects alcohol has on a teen’s developing brain.

Occupant Protection

“Click It or Ticket” Campaign – Using high visibility media and saturation enforcement sections, this national two-week mobilization encouraged all motor vehicle occupants to buckle up. Special emphasis on young drivers

was continued to establish occupant restraint usage habits early in their driving career. The 2008 Seat Belt Usage Observational Survey showed an overall usage rate of 86%.

Child Passenger Safety (CPS) Training – CPS technicians work on a voluntary basis in their communities statewide to offer proper child safety seat installation assistance and education to local residents. Three CPS training classes were held in 2008 to maintain this important pool of certified CPS Technicians in Utah.

Child Passenger Safety (CPS) Conference – Over 125 Technicians statewide attended CPS tracks at the Zero Fatalities Safety Summit which provided critical updates on various child safety seats and vehicle installations, skill refreshment and recertification training.

Traffic Records Improvement Program
Crash Data Timeliness and Accuracy – Progress continued to reduce the delay in getting crash data collected at a central repository for research and analysis. This multi-agency effort served to increase the accuracy and timeliness of crash information received from the investigating officers.

Motorcycle Safety Program

“DRIVE AWARE. RIDE AWARE.” Campaign – A statewide motorcycle safety media campaign was kicked off and used non-traditional methodology to reach motorists and motorcyclists alike with its message. The campaign included a statewide motorcycle safety tour to offer local communities and their law enforcement agencies the chance to “sign on” and reduce the increasing trend in traffic crashes involving motorcycles.

Motorcycle Safety Education Program – Support of the state’s Motorcycle Education Program continued with posters and media buys promoting participation in the training program by new and experienced motorcyclists. Training materials and supplies were again provided to ABATE of Utah (a motorcyclist organization) for their educational program offered to driver education classes that

personalizes the motorcyclist's personal perspective on ways the average motorist can assist in making the roadways safer for riders.

Pedestrian and Bicyclist Safety Program

"Heads Up Utah" Campaign – This 18-month pedestrian safety media and enforcement campaign added an enforcement element in 2008 with over 20 local law enforcement agencies throughout the state conducting undercover crosswalk enforcement. This supported the media portion which focused on radio, billboard, busboard and print messages to influence driver and pedestrian behavior on and near the roadway.

Police Traffic Services Program

Traffic Enforcement Equipment – To address identified traffic safety problems in local areas, police traffic equipment (radar units, speed monitoring trailers, in-car video systems, passive breath testers, etc.) and technical assistance were provided to over 20 local law enforcement agencies throughout the state, as funds permitted.

Community Safety Program

Safe Communities - Safe Community projects focus on a broad spectrum of highway safety issues, and funding was provided to 12 projects statewide. Also, technical support and printed materials were provided to four Safe Community projects that have elevated to self-sufficiency and are continuing the same level of activity without federal or state funding.

Minority Communities – As the fastest growing ethnic minority in the state, Hispanics account for over 11% of Utah's population. The HSO continued its contract with the Utah Latino Community Information and Education Center (ULCIEC) to develop and place traffic safety messages in Spanish-language newspapers, radio and television within the state to reach this higher-risk segment of the population.

Roadway Safety Program

"Don't Drive Stupid" Campaign – This campaign continued to use unconventional messages to resonate with teen drivers to encourage them to make better driving decisions. Topics included impaired driving, seat belt usage, cell phones, tailgating, and using time management skills to avoid being in a hurry.

Conferences

Zero Fatalities Safety Summit – As one of the main partners planning and conducting this summit, the Highway Safety Office continued to nurture its partnerships with other local, regional, state and federal government agencies and a diverse group of traffic safety coalitions and non-profit organizations. The Summit promoted the mingling of resources to continue the traffic safety community's tradition of large accomplishments on relatively small budgets.

State Fire Marshal Office

The mission of the State Fire Marshal's Office is to identify, develop and promote ways and means of protecting life and property from fire and hazardous materials related perils through direct action and coordination of the Utah Fire Service.

Ron L. Morris was sworn in as Utah's seventh State Fire Marshal in March of 2005. Ron has served over 30 years in the fire service, including 8 years as the Deputy Chief of the Unified Fire Authority, the largest department in the state. Ron has a strong commitment to the fire service and a deep passion for service to the citizens of our State.

FIRE/ARSON

Under State Law, the local Fire Chief shall determine the cause and origin of every fire. Often, the highly technical level of expertise needed to investigate fires is not found at a local level. The fire investigation section from the Fire Marshal's Office is available to assist local fire departments and law enforcement agencies throughout the state in determining the cause and origins of fires. In addition to conducting over 125 fire investigations each year, they also conduct training and testify as expert witnesses in court. Today as in history, man's best friend is playing an important role in the fire service to assist fire/arson



Fire Marshal Ron Morris

investigators in locating evidence in the form of trace amounts of ignitable liquids. Termed "Accelerant Detection Canines", these animals have provided substantial assistance to agencies throughout the State of Utah.



The Utah State Fire Marshal's office was recently able to acquire a dog for the State of Utah. In October of 2007 Deputy Stan C. Robins was selected as the canine handler and attended 6 weeks of training at the Alcohol Tobacco and Firearms (ATF) U.S. Customs and Border Protection Canine Training Facility in Front Royal Virginia.

Using canines acquired from the Guide Dog Foundation and Guiding Eyes for the Blind. ATF decided early on that the only breed of canine it would train would be the Labrador retriever. The Labrador breed has proven itself to be hearty, intelligent readily adaptable to changing environments and possessing a non-aggressive disposition.

Cindy and Stan could be asked at anytime to assist as a team on a National Response Team any where in the United States. Cindy is an official ATF agent. Stan and Cindy have committed to ATF and the State of Utah for at least the next five years of service.

FIRE PREVENTION

In the effort to reduce the incidents of loss of life and property damage from fires, the seven-member Fire Prevention bureau is responsible for performing plan reviews for new construction and fire code enforcement in over 12,000 public and private buildings. Each project also requires 2 to 4 inspections during construction. The prevention specialists will assist local jurisdictions with technical advice or inspections when requested. The bureau also supervises and directs: 1) Campus Fire Marshals who are deputized employees of colleges and universities; 2) Life Safety Surveyors from the State Department of Health who evaluate fire safety within hospitals and nursing homes; 3) School District Fire Marshal Program to help with fire safety in local schools. With satellite offices in South Ogden, Brigham City, Richfield, and St. George, the bureau is able to more efficiently serve these regions of the State.



PUBLIC EDUCATION

The State Fire Marshal is very committed to providing the fire service with tools to educate the citizens to reduce injury or death from preventable accidents. This is provided through several programs. The life safety trailers are taken directly to the communities and the local fire department can provide hands on experience to the participants. "Risk Watch" is an injury prevention program taught in the schools. A fire education specialist works out of the State Fire Marshal's Office providing current fire prevention information specific to each particular type of fire season to the various types of media. They also

coordinate the use of the life safety trailers; fire prevention week information and assists local fire departments with public education needs.

UTAH FIRE INCIDENT REPORTING SYSTEM

The Utah Fire Incident Reporting System (UFIRS) is a uniform method of collecting fire data and is based on the U. S. Fire Administration's (USFA) National Fire Incident Reporting System (NFIRS) 5.0.

The Fire Reporting System is a cooperative effort of local fire agencies, state agencies, the Federal Emergency Management Agency, and the U. S. Fire Administration. In Utah, it is coordinated by the Utah State Fire Marshal's Office.

Through UFIRS, Utah is able to provide a picture of fire activity within the state. Fire problems are identified as are statewide fire losses, dollar loss, loss of lives, fire service and civilian injuries, and hazardous materials incidents. UFIRS has proven to be an essential tool to identify and define the state's fire problems and to pinpoint those fire trends or events that pose a threat to the public safety and property loss of its citizens.

Overall in Utah, based on information provided by the participating fire departments, over 43,000 incidents are reported each year. These reports show Utah averages more than 5,000 fires and \$30,000,000 in property losses annually. Individual Agency statistics are made available each year after participating agency's have submitted their yearend data. These totals are included as part of the State Fire Marshal's Office annual report.

In cooperation with the Fire Prevention Board and the Utah Fire and Rescue Academy, technology grants have been awarded to local fire departments to obtain computers to facilitate reporting and maintain department records. The State of Utah has experienced a low number fire related deaths during the year which can be attributed, in part, to the fire prevention efforts on the state and local levels.

**LICENSING /
CERTIFICATION / INSPECTIONS**

To ensure the public of quality and safety in the service and product industry, the Licensing and Certification bureau was established. Five industries (liquefied petroleum gas, fire extinguisher, automatic fire sprinkler systems, fire alarm systems, and fire suppression hood system vendors) are licensed and their employees are certified through the State Fire Marshal’s Office by four deputy fire marshals. They travel throughout the state to annually inspect facilities, follow-up on complaints, conduct investigations and establish quality control procedures. In addition, firework displayers, wholesalers, Importers, and special effects technicians are licensed as well.

UTAH FIRE AND RESCUE ACADEMY

The Fire Academy, located at Utah Valley University, provides firefighter training statewide with the most current techniques in fire suppression and rescue. The academy funding is provided under a contract administered by the State Fire Marshal’s Office. The academy offers a paramedic program to go along with the bachelor’s degree, associate’s degree and certification programs in fire science.



Fire Prevention Week Declaration

LIQUEFIED PETROLEUM GAS BOARD

The LPG Board adopts minimum rules to provide regulation to those who distribute, transfer, dispense or install LP Gas and/or its appliances in the State of Utah. The rules established by the Board, including licensing, certification, inspections and enforcement are administered through the State Fire Marshal’s Office.

FIRE PREVENTION BOARD

State law includes a “Utah Fire Prevention and Safety Act” which includes the creation of the Utah Fire Prevention Board. The Board is responsible for making rules that provide for minimum standards for the prevention of fire and for the protection of life and property against fire and panic in any publicly owned building, public or private schools, higher educational facilities, hospitals and other health care facilities, institutional type facilities and places of assembly.

The board also establishes requirements for fireworks and the adoption of specific editions of fire standards and codes to be used in the State of Utah. In January of 2002, the International Fire Code went into effect, and has been constantly updated as new versions are made available. This Fire Prevention Code included several substantial changes made by the Board to better serve the residences of Utah.

The Board is appointed by the Governor and includes members from the following groups: a city or county official, a licensed architect, a licensed engineer, a member of the State Firemen’s Association, the State Forester, the State Labor Commissioner, a member of the State Fire Chief’s Association, a member of the State Fire Marshal’s Association, a building inspector and a citizen appointed at large. The Fire Marshal’s Office provides staff support to the Board.

LOCAL FIRE DEPARTMENT ASSISTANCE

To provide a valuable resource to local fire departments, the State Fire Marshals Office participates with 22 Fire Chief Organizations in the State. Through this association we are able to assess the needs of the fire service, disseminate current information, be a resource and provide any assistance they may request. With this close relationship at the local level, The State Fire Marshal’s Office is able to respond quickly to requests for assistance.

HAZARDOUS MATERIALS INSTITUTE

The Hazardous Material Institute (HMI) was moved into the State Fire Marshal's Office in 2006. This group of individuals provides hazardous materials training and technical assistance statewide. Their expertise is often requested by agencies in the rural parts of our state. They provide training to fire department personnel, public works personnel, law enforcement personnel, and the Utah Department of Transportation.

Since September of 2008, HMI has been available to respond statewide to any hazardous materials incident. This is in conjunction with the 24 hour Hazardous Materials Helpline. They can provide technical advice and expertise as well as a minimal amount of equipment. It is anticipated that this program will be utilized primarily by the rural areas of the state. It should be noted that they will respond only if requested.

HMI is also actively involved with the 32 Local Emergency Planning Committees or LEPC's state wide. They represent the 29 counties and 3 major Salt Lake County cities. These committees meet regularly to discuss the emergency planning efforts of their respective jurisdictions. Heavy emphasis is placed on hazardous materials emergencies because of state and federal mandates that require it.

REDUCED CIGARETTE IGNITION PROPENSITY

The Reduced Cigarette Ignition Propensity and Firefighter Protection Act was passed in the 2007 general session of the Utah State Legislature. This bill gives the State Fire Marshals Office responsibility to certify that the cigarettes sold in the State of Utah, meet the standards established for a reduced ignition propensity cigarette. These cigarettes are commonly referred to as fire safe cigarettes. Reduced ignition propensity cigarettes will self extinguish if they are left unattended.

GROWTH IMPACT

As the State experiences increased growth; it will require more schools, state buildings, hospitals, places of assemblies, and other buildings that fall under the jurisdiction of the State Fire Marshal's Office. The State Fire Marshal's Office is committed to keep pace with these additional responsibilities.

Administrative Services Division

Our Pledge

The Administrative Services Division provides financial service and support to all the divisions and bureaus that make up the Department of Public Safety. We also conduct business with many entities outside the department such as the governor's office, legislative offices, local governments and businesses, and the federal government. Our pledge to all our customers whether internally within the department or externally outside the department, is to provide prompt and accurate financial information, courteous service, and helpful assistance when needed.

We will continue to provide support to all divisions within the department to ensure that state and federal policies and procedures are implemented and followed. Our office is instrumental in providing information and support when dealing with state audits conducted throughout the year by state finance or legislative auditors. We also work with many federal managers and auditors providing them with financial information and reports that show the department is in compliance with federal guidelines and requirements that come attached with federal grants our department receives.

What We Do

The Accounting and Fiscal Section processes documents for travel, accounts payable, accounts receivable, cash reconciliations, and federal grant programs. The section handles purchase orders and works with various division personnel to write the specifications for request for proposals that are sent to vendors. We ensure that purchases comply with state purchasing guidelines. We also provide updated budget information and projections to the various divisions and bureaus of the department. We compile and submit the entire department's budget and budget requests to the governor's office and the legislative fiscal

analyst's office and work closely with each to provide up-to-date information and analysis on all financial requests and issues that impact the department's budget.

Changes

We are currently in the process of automating our purchasing procedures. We have contracted with the Department of Technology Services to provide us with software that will take the purchasing area from typewritten forms to an automated process using web technology. We are hopeful the new software will guide those making purchases to follow all the proper purchasing procedures, which can at times be very complicated and confusing.

This new software should also help management by providing up-to-date reports on what has been purchased by each section, division, etc. One can also track the progress of purchases as they move through the system. We think this software will prove to be valuable to both the initial purchaser and management.



Joe Brown, Admin Services Director

New Goals

We are continually looking for better ways to account for all financial transactions that occur within the various divisions or at our headquarters location. Under direction from the governor and the balanced scorecard approach, we have targeted two areas in hopes of becoming more efficient with processing time and to reduce processing errors.

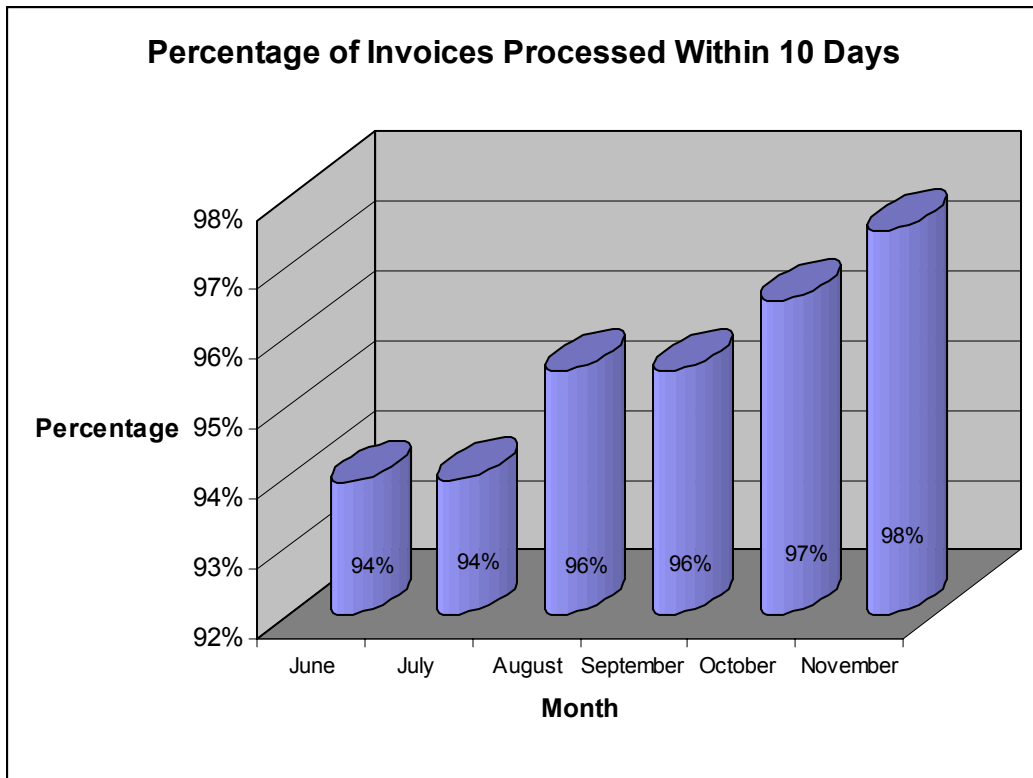
1. Timely processing of invoices. Our target goal is to process 100% of invoices received for payment within 10 days. This measure involves a team effort on the part of the entire fiscal section.
2. GAX and PRC Document Auditing: Each quarter the Department of State Finance selects a random sample of invoices we have paid (GAX or PRC) for an audit. Our goal is to be 100% error free.

- Third Quarter, Fiscal Year 2008 our error rate was 10.20%
- Fourth Quarter, Fiscal Year 2008 our error rate was 0%
- First Quarter, Fiscal Year 2009 our error rate was 4.6%
- Second Quarter, Fiscal Year 2009 our error rate was 2%

Please note that our errors are not due to wrong amounts to be paid but are errors that are for minor things such as a wrong expense object code, or perhaps a wrong invoice number.

Our Overall Department Budget

The Department of Public Safety’s budget is shown below by sources of funds and by line item as appropriated by the legislature in the various appropriation bills. The budget shows appropriated amounts for the year ended June 30th, 2008 (FY 2008) and the current authorized year (FY 2009). It is anticipated that the budget for FY 2009 may be reduced even further.



	FY 2008 As Appropriated	FY 2009 Base Budget
General Fund	\$ 64,238,000	\$ 64,992,400
Transportation Fund	5,495,500	5,495,500
Federal Funds	47,938,100	50,346,900
Dedicated Credits	7,575,400	9,179,900
Restricted Revenue	42,916,900	45,518,500
Beginning Balance	2,096,200	6,819,400
Closing Balance	-2,226,700	-6,204,500
Transfers/Other	-257,600	-858,800
Pass Through	40,200	40,200
Total	\$ 167,816,000	\$ 178,329,500
Programs and Operations	\$ 88,586,300	\$ 94,126,300
Homeland Security	41,309,700	42,856,300
Peace Officer Standards & Training	3,773,500	3,871,000
Liquor Law Enforcement	1,622,800	2,064,400
Driver License	25,687,200	27,851,900
Highway Safety	6,836,500	7,559,600
	167,816,000	178,329,500

Public Information Office

“Communicate the interests and the activities of the Department of Public Safety to help provide a safe and secure environment for all people in Utah.”

The Public Information Office communicates the interests and the activities of the Department of Public Safety to help provide a safe and secure environment for all people in Utah. Most people in our community have little or no direct contact with public safety organizations. A lot of what our citizens perceive is based on what they see and hear through the media. The Public Information Office plays a vital roll in making sure the public is informed through television, radio, print and the Internet. Our commitment is to provide timely and accurate information to those who need it and continue to do so in a professional manner.

The Public Information Office has played a part in the Department of Public Safety for sometime now. The Public Information Office is an appendage of the Commissioners office. Current media trends show that there will only be an increase for public information in the future, for a 24 hour, 7 day a week demand for news. In an attempt to keep up with those demands the Department of Public Safety has come up with a very effective and efficient way

of dealing with the media. The Department’s media philosophy is one of openness and interaction with the media. Having this philosophy has not only been of benefit but has kept DPS at the top when it comes to public information. The Department of Public Safety is viewed as the lead agency in providing public information by many media outlets in the State of Utah. This reputation is not only due to the PIO office but everyone’s efforts in the Department of Public Safety to provide public information to the media. By using the media as a conduit we are able to accomplish the Department of Public Safety’s mission of “providing a safe and secure environment for all people in Utah.



Sergeant Jeff Nigbur, Public Information Officer

Dealing with the media can be very difficult at times, that is why a PIO office is so beneficial. All Public Information Officers work closely with many different people and different agencies to ensure good communication is provided for our citizens. Along with the commitment to serve the different communities in our state, we also work to enhance the professional lives of our employees within by providing information about what each division has accomplished.

Deputy Commissioner Rich Townsend

At the end of 2008, I will have completed my first full year as a Deputy Commissioner of the Utah Department of Public Safety. Currently, my assignment involves a diverse range of divisions within DPS, including the Bureau of Criminal Identification, Bureau of Forensic Services, Driver License Division and Peace Officer Standards and Training. Each of the Directors of these divisions was chosen for their position because of their unique experience and qualifications in helping DPS reach its mission. It has been a wonderful year of hard work, record numbers, and many accomplishments by the personnel of each of these divisions. Specifically, the Bureau of Criminal Identification (BCI), charged with providing both Law Enforcement and the public with information, has experienced a banner year processing record numbers of requests for information and permits. For example, Director Alice Erickson reports that in the month of November 2008, “there were more requests for background checks on gun purchases than any other November since the Brady Bill was passed in 1994,” which requires criminal background checks to purchase handguns.

The Bureau of Forensic Services (BFS) has been able to turnaround casework at an amazing rate; revised from 123 days in 2006 to 33 days early this year. Director Jay Henry reports BFS has reached a division mile marker: 25,000 entries into the Combined DNA Indexing System (CODIS), further enabling the solving of current and cold cases. Another of many achievements is the Regional Forensics Computer Lab (RCFL) attaining status as the first computer forensics laboratory in the world to be accredited under American Society of Crime Laboratory Directors – Laboratory Accreditation Board (ASCLD/LAB).

The Driver License Division (DLD) worked hard this year to open a new South Valley office in Draper. Director Nannette Rolfe reports that the newly constructed South Valley Office has been an overwhelming success. Also, the newly-renovated Fairpark office has been a tremendous success in the north region of the Salt Lake Valley. Peace Officer Standards and Training (POST), a division that trains and oversees the certifications of all peace officers in the State of Utah, has successfully facilitated and instructed a record number of cadets this year. According to POST Director Scott Stephenson, the new state-of-the-art Larry H. Miller facility and a dedicated staff have made that all possible. With the help of each hard-working employee, 2008 has been a very successful year and we look forward to another year of many accomplishments.



Deputy Commissioner Rich Townsend

Peace Officer Standards & Training (POST)

The year 2008 was a record year for Peace Officers Standards and Training (POST). Basic Training trained 267 recruits (with an 8% attrition rate), which is 87 recruits over the yearly average (185). Investigations opened 116 cases for officer misconduct throughout the course of the year—the annual average is 85 cases.

As the challenges presented themselves throughout the course of the 2008, the POST staff continued to find creative ways to meet the law enforcement communities' demand whether it was leadership courses, officer attrition or helping maintain the integrity of the profession through difficult and thorough investigations. The POST staff's responsiveness to these challenges made the burden seem effortless to our customers and increased the overall professionalism in the law enforcement community.

As mentioned previously, **Basic Training Bureau** had an engaging year with the record numbers in every facet of this bureau. Since the cessation of contracting out the firearms and scenario programs, the staff is doing more with less without an increase in budget.

The *Firearms* program conducted two Law Enforcement Officer and Judge (LEOJ) shoots (for judges and attorneys), two Handgun Instructor Schools, assisted with numerous Utah Highway



Captain Scott Stephenson, Acting Director

Patrol qualification courses, and trained 245 recruits, which consisted of over 440 hours of training.

Basic Training's *Emergency Vehicle Operations* (EVO) received much needed repairs to make the driving course safer for officers to engage in high speed maneuvering. This enables the POST staff to create intense vehicle operation situations to prepare officers for real world challenges. The EVO team trained 245 recruits, 127 satellite academy recruits and 43 new EVO instructors.

The *Defensive Tactics* (DT) program trained 91 officers for various in-service training courses and trained 245 recruits. The defensive tactics team responded to the Department of Corrections need by conducting two extra courses in the Gunnison, UT area. POST's goal is to bring training to all areas of the state instead of requiring officers to come to Salt Lake.

POST's *K-9* program continues to support the local agencies with professional and dynamic training. The K-9 program conducted four service/narcotics dog courses and numerous workshops ranging from SWAT dog training to case law training. For 2008, there were 334 officers trained and certified and 190 dogs trained and certified.

Basic Training continues to update its curriculum and utilize *reality based training* to prepare recruits for better success in serving their respective communities. POST instituted a curriculum review process, which enables satellites academies to challenge test questions and objectives. This process forces the POST staff to continually scrutinize the curriculum and conduct statistical analysis for test questions on a continual basis.

POST **Investigations Bureau**, unfortunately, witnessed a rise in officer misconduct cases in 2008. These cases are never an easy process for the investigators nor the officers involved. However, the investigators hold officers accountable to their conduct through professional and thorough investigations. The POST Council ratified over 90% of the cases presented by the investigators—this is the highest acceptance percentage to date. Overall,

Utah's law enforcement community has some of the lowest disciplinary statistics in the nation, despite the increase in caseload.

POST **In-Service Training Bureau** is a very important facet of the law enforcement community. Statutorily, officers are required to obtain 40 hours of in-service training to maintain their certification.

POST's in-service training audit revealed five officers failed to meet the 40 hour requirement and were subsequently reported to the Utah Retirement Board for action against their retirement. In-Service Training also advertised and sponsored over 60 courses, including a West Point Executive Leadership course. In all, POST provided in-service training for over 1200 peace officers throughout the state.

The Technology Bureau has been very proactive with new software to increase internal and external customer service. The new system provides better records management and allows agencies to view the records in a secure connection.

In 2008, POST implemented an online testing system to strengthen its curriculum assessments. The data gathered from the assessments provides statistical data to validate the curriculum.

The Technology team created a physical fitness DVD so all officers have a resource to encourage them to maintain a high level of fitness and wellness-this will help them cope with the stressors of the profession. Some other major accomplishments the Technology Bureau achieved in 2008: recorded the 16 week academy, podcasted all DPS leadership messages, scanning all officer files and constructed a 48 station computer lab.

POST was assigned the **Utah Highway Patrol Training (UHP) Bureau** in March of 2008. Through Commissioner Duncan's leadership, this decision enabled resources to be utilized more efficiently during these challenging economic times. This efficient use of personnel (UHP and POST staff) enabled the staff to reduce the fall *firearms* shoot by half-three months down to one and a half months.

This year was a breakthrough year for *miniature helicopter* program. The program has expanded due to the demand of its unique abilities to photographically document large crime and accident scenes in a short

period of time. There are four more helicopters on order to meet the statewide demand from various law enforcement agencies.

In the name of cost savings and efficiency, the UHP training staff reduced the *in-house academy* from six to three weeks. The staff was able to do this without compromising the integrity of the program by identifying areas that would be more impactful when delivered through the *field training officer program* (FTO). This plan gets the new troopers into the field expeditiously while delivering a professional training product.

The UHP *Emergency Vehicle Operations* (EVO) program developed an advanced driving course for high school young adults to support the "Adopt a High School" initiative. This course will help young adults to be defensive drivers and introduces them to vehicle safety operations at the EVO range.

The UHP *Alcohol* program continues to support law enforcement agencies statewide through Intoxilyzer maintenance, expert testimony, and standardized field sobriety courses. The alcohol team provided 44 classroom courses, teaching 1040 officers. The UHP Alcohol program also assisted with six DUI roadblocks in various areas in the state.

The biggest accomplishment was the conversion from the Intoxilyzer 5000 to the Intoxilyzer 8000-the transition has been completed in 95% of the state. The Intoxilyzer 8000 is a mobile instrument that contains a software data storage program, computer online breath archive (COBRA). This system will create paperless data storage of all instrumental service, which has the capability of being downloaded to a secured website. This ability will eventually lessen the burden of satisfying subpoenas for instrument maintenance records because the attorneys can peruse them on line in a secured website.

The *Drug Recognition Expert* (DRE) and *Phlebotomy programs* enhance the law enforcement community's skill in detecting and apprehending impaired drivers. These two programs trained 58 officers during the course of the year and created a database, which monitors individual officers' training, evaluations conducted and rate of proper classification for the drug ingested.

Utah DPS Crime Lab

(Forensic Services)



Figure 1 - Promotional Ceremony for Laboratory Scientists

Overview of Analytical Services

The Bureau of Forensic Services exists within the Department of Public Safety. Public Safety accomplishes its mission through a well thought out strategic planning process, by having each division align its priorities with the departments. The Department uses the acronym SECRET to help convey and strategize its mission to our employees and customers.



Director Jay Henry

SECRET means:

- S - Strengthen Infrastructure;*
- E - Emergency preparedness, response, recovery and mitigation;*
- C - Criminal Identification and Interdiction;*
- R - Roadway safety;*
- E - Education and training;*
- T - Thriving Workforce*

The Bureau focuses most of its mission on Criminal Identification and Interdiction. We're the "C" in SECRET. With this as a focus, we will COMMIT to our mission as follows:

- C - Customer Service*
- O - Operational Quality*
- M - Management System Improvement*
- M - Management and Staff Involvement*
- I - Integrity*
- T - Thriving Workforce*

Each of the above is aligned with our Balanced Score Card. The outcome metrics from this program help indicate how well we have performed our mission.

The Bureau of Forensic Services provides crime laboratory services to over 140 law enforcement agencies, courtroom testimony to all local, state, federal and defense attorneys throughout Utah and maintains a fully trained crime scene team capable of responding statewide.

During 2008, BFS provided criminalistics services in the following analytical disciplines: controlled substances, clandestine drug laboratory analysis, fire debris, video enhancement/analysis, latent print, shoe/tire track analysis, AFIS (Automated Fingerprint Identification System), bloodspatter, serology,

January thru December 2006

<u>Section</u>	<u># of Cases</u>	<u>Turnaround Time in Days</u>
Chemistry	3,647	12 days
Latent prints	318	53 days
Firearms	102	70 days
Serology	320	34 days
DNA	118	126 days
Computer forensics	308	202 days

January thru December 2007

<u>Section</u>	<u># of Cases</u>	<u>Turnaround Time in Days</u>
Chemistry	3,137	14 days
Latent prints	356	41 days
Firearms	85	56 days
Serology	261	51 days
DNA	70	112 days
Computer Forensics	383	160 days

January thru December 2008

<u>Section</u>	<u># of Cases</u>	<u>Turnaround Time in Days</u>
Chemistry	2,629	12 days
Latent prints	427	43 days
Firearms	66	62 days
Serology	269	26 days
DNA	94	40 days
Computer Forensics	389	162 days

DNA, CODIS (Combined DNA Indexing System), firearms/tool marks, digital evidence retrieval and analysis (computer forensics), shooting scene reconstruction, serial number restoration and crime scene response. This year, BFS was able to add another trace evidence discipline: Paint Comparison and analysis.

Speed of Service

BFS has long recognized the need to provide a quality product in a timely fashion to meet the needs of investigators and prosecutors.

In essence, we have a need for quality speed. As a government agency, this is one of the most important factors that govern our existence and we place a tremendous focus on these metrics.

In 2008, we continued to make significant progress towards improving our speed of service.

Casework submissions and the average turnaround time for delivery of test results to the submitting agency are as follows:

A comparison of these two fiscal years of casework reveals some very positive conclusions as well as some challenges:



Figure 2 – Increased prevalence of the new ecstasy-like drug “BZP”

Chemistry – We continue to make progress with our turnaround time. Despite the absence of one examiner in the Eastern

laboratory, we were still able to average a 12-day turnaround time amongst all four laboratories. This is a **15% reduction in casework turnaround time for controlled substances**. BFS also saw an increase in a new drug called BZP, which is especially dangerous for children in that it is “pressed” into tablets that could be mistaken for candy or vitamins.



Figure 3- Analyst examining paint fragments under microscope

Trace – BFS also added another service to law enforcement: Forensic Paint analysis. The chemistry section was able to develop and add this program without additional personnel. One of the first cases analyzed involved a homicide in which a husband ran over his wife with a truck. Our analyst matched the paint smears from the victim’s pants to the husband’s truck. The husband was convicted and will serve 15 years to life in prison.



Figure 4 - Scientist “dipping” decomposed hand into boiling water

Latent prints/Footwear/AFIS – BFS examiners were able to maintain about the same speed of service in 2008 as compared to the previous year. This despite having the manager accept a position within the quality assurance section. The section was

also challenged with several cases involving decomposed hands. Using a new “boiling – rehydration technique”, the examiners have maintained their 100% unidentified body record. For the last three years, BFS examiners have been able to identify all of the hands submitted to them.



Figure 5- 2008 Governor’s Medal Winner David Wakefield standing next to his Comparison Microscope

Firearms/Toolmarks – This section experienced a slight increase in turnaround time for the following reasons: continued cross training of two new examiners, several complex reconstruction cases and a high demand for testimony. The forensic scientist manager, David Wakefield, was awarded the 2008 Governor’s Medal for Science and Technology (Government). This prestigious award was presented to him in December of 2008.



Figure 6- Picture blood transfer on victim’s pants.

Serology – One of the most dramatic achievements this year was the reduction of turnaround time in both the Serology and DNA sections of the crime laboratory. Through a combination of factors, including readjusting our manpower (we transferred

a chemist to CODIS), hiring experienced analysts, completing the training of new analysts and purchasing automated equipment with Federal funding, the laboratory was able to reduce the turnaround time in both Serology and DNA by over 50%! The Bureau has never experienced such a quick turnaround time. Investigators are able to identify suspects faster and prosecutors can provide a “speedy” trial.



Figure 7- Scientist loading DNA into a test tube.

DNA – For the last few years, the laboratory has been challenged with providing a service in a timely manner. This last year, we succeeded in meeting that challenge. Our next goal to help increase our investigative tools by providing a new type of DNA analysis: Y-STR testing. We anticipate this testing to be especially helpful in child abuse and rape cases.

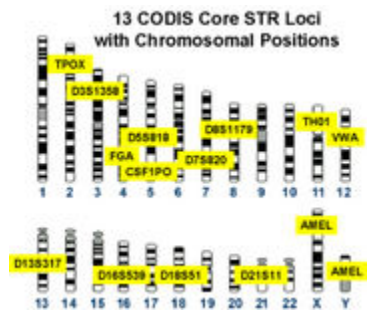


Fig 8 - Chart Illustrating locations of Chromosomes in CODIS program

CODIS – Utah’s DNA database reached the significant milestone of 25,000 offenders’ samples in late 2007-8. This was an important goal to reach. BFS was also able to secure funding for the analysis of another 25,000 samples during the 2009-10 calendar years.

To date, the laboratory has had 23 intrastate hits and 32 investigations aid and 48 interstate hits as well as 23 investigations aided outside of Utah. In the next year, with the doubling of the database, we could likely see another 75 – 100 hits resulting in even more cases being solved.



Figure 9 – The RCFL Computer Forensic Laboratory receives ASCLD/LAB Accreditation!

Computer Forensics – In 2008, BFS’s partnership computer forensic laboratory received its accreditation. Together with the FBI and local agencies, the Department of Public Safety was able to help spearhead the effort to get the computer laboratory accredited. This was achieved in September 2008. Another significance was that this laboratory is the first computer forensic laboratory in the world to become ASCLD/LAB International accredited. This designation is the “gold” standard of forensic laboratory testing.

Administration - BFS manages four laboratories within the State of Utah. The Office Manager, Chief Forensic Scientist and Laboratory Director oversee the resources of these operations. Every year a significant portion of the budget is composed of grant funding. In 2008, BFS received more than \$300,000 in Federal grant funding. The majority of the funding went to equipment, supplies, training and personnel. Without this supplemental funding, the Bureau would

not be able to maintain the technological upgrades necessary to run the crime laboratory operations.

Quality System

1) ASCLD/LAB – International (ISO Accreditation)

The Utah BFS Lab had its first surveillance audit in 2008. In addition to our standard annual audits, ASCLD/LAB sent the lead assessor to monitor our previous year of activity. We are pleased to report that we did very well and the assessor remarked that the audit was “easy due to the diligence and commitment of the BFS laboratory in maintaining a quality system”. For more information regarding crime laboratory accreditation, please follow this link: <http://www.asclcd-lab.org/international/indexinternational.html>.

Training Programs



Figure 10 – A recent evidence intake and packaging training class

One of the crime laboratory’s primary functions is the development, coordination and distribution of forensic science training to law enforcement agencies throughout the State of Utah. We continue to dedicate a sizeable resource in maintaining this effort. Courses offered in 2008 were as follows:

Basic Collection and Preservation of Evidence – This course provides police officers, detectives and evidence technicians

with the basic skill sets necessary to properly preserve, package and submit evidence to the crime laboratory.

FIDO (Field Investigation Drug Officer)

– This course provided officers with a basic wet chemistry kit which allowed them to presumptively field test Methamphetamine, Cocaine and Heroin drug exhibits. Officers receive eight (8) hours of training, competency and written final examinations. FIDO is a national program and Utah was a pilot site.

Marijuana Leaf Technician Program – This course allows individuals associated with law enforcement agencies to identify submissions of evidence involving marijuana. The 4-day course involves intense training, competency and written examinations.

Basic and Advanced Crime Scene Academy

– These one week courses teach new crime scene investigators how to recognize, document, preserve, package and collect physical evidence recovered from crime scenes.

Challenging Cases of 2008

Most casework submitted to the laboratory can be classified as “standard”. However, there are those that by their severity and/or unusual circumstances present some challenges.

Glen Griffin Homicide Trial

In 1984, in the small town of Perry, Utah a young gas station attendant named Brad Perry, who was working his way through college, was brutally murdered. This case went unsolved until 2005. At that time, Forensic Biologist Pilar Shortsleeve was reexamining old crime scene evidence. She took a chance on retesting some blood on a dollar bill and used her best intuition and skills to obtain a result. This resulted in DNA profile that matched a person by the name of Glen Griffin. This was the missing piece to the puzzle, which allowed investigators to put the rest of the crime together.

In November of 2008, Glen Griffin went on trial for the murder of Brad Perry. The trial lasted for about a month. Both the prosecution and the defense presented many witnesses. In the end, Mr. Griffin was convicted and sentenced to life in prison without the possibility of parole.



Figure 11 – Picture of homicide victim Brad Perry (Source: KSL)

Two Rural Homicides-

Earlier this year, two homicides occurred in Mt. Pleasant and Fairview that BFS responded to and processed for local investigators. BFS scientists followed up with laboratory analysis of that same crime scene evidence. This assistance, which helped prosecutors and investigators build their case resulted in Donald Burt Richardson, who initially fled to Oregon but was subsequently extradited to Utah, pleading guilty to aggravated murder in both cases. His plea helped him avoid the death penalty.



Figure 12 – Picture of homicide suspect Donald Burt Richardson (Source: KUTV)

Murdered Little Girl-

The Child Abduction Response Team was activated on Monday, March 31st, 2008. The Crime Laboratory responded and assisted in the acquisition of fingerprints from the family and the missing child. The CART response

evolved into a formal request for crime scene services on Tuesday, April 1st. Investigators had discovered a murdered 7-year old girl named Hser Nay Moo.

BFS sent five analysts and they worked through the night to process the scene. BFS scientists received compliments about the thoroughness of their processes and ability to recognize probative items of evidence. The laboratory continues to work on this case.



Figure 13 – Picture of homicide victim Hser Nay Moo (Source: KSL)

Capital Case –

BFS biology and latent print examiners were involved in the high profile capital case, which involved the murder and beatings of an elderly woman, Donna Lou Bott. The accused was Floyd Eugene Maestas and his trial occurred during January and February. Since this crime occurred in 2004, during which BFS was experiencing personnel turnover, the prosecution had to fly in some of our past employees to testify in this case. Despite these obstacles, both current and past BFS examiners (Forensic Scientists Suzanne Miles, Robert Stevens and Todd Rigley) testified to the presence of Mr. Maestas's DNA and fingerprints at the crime scene. The county District Attorney's office considered their testimony critical to a successful resolution. The case resulted in a guilty verdict and Mr. Maestas was sentenced in February 2008 to die by lethal injection.

What is the Customer saying?

BFS could provide the fastest and most quality derived product of any crime laboratory in the country. However, if we are not satisfying our customers, then we still would not be meeting the mandate of our mission. Quality and timeliness without customer satisfaction is meaningless.

The Bureau conducts numerous surveys throughout the year, including each time that it provides expert courtroom testimony.



Figure 14 – Picture of homicide victim Donna Lou Bott (Source: KSL)

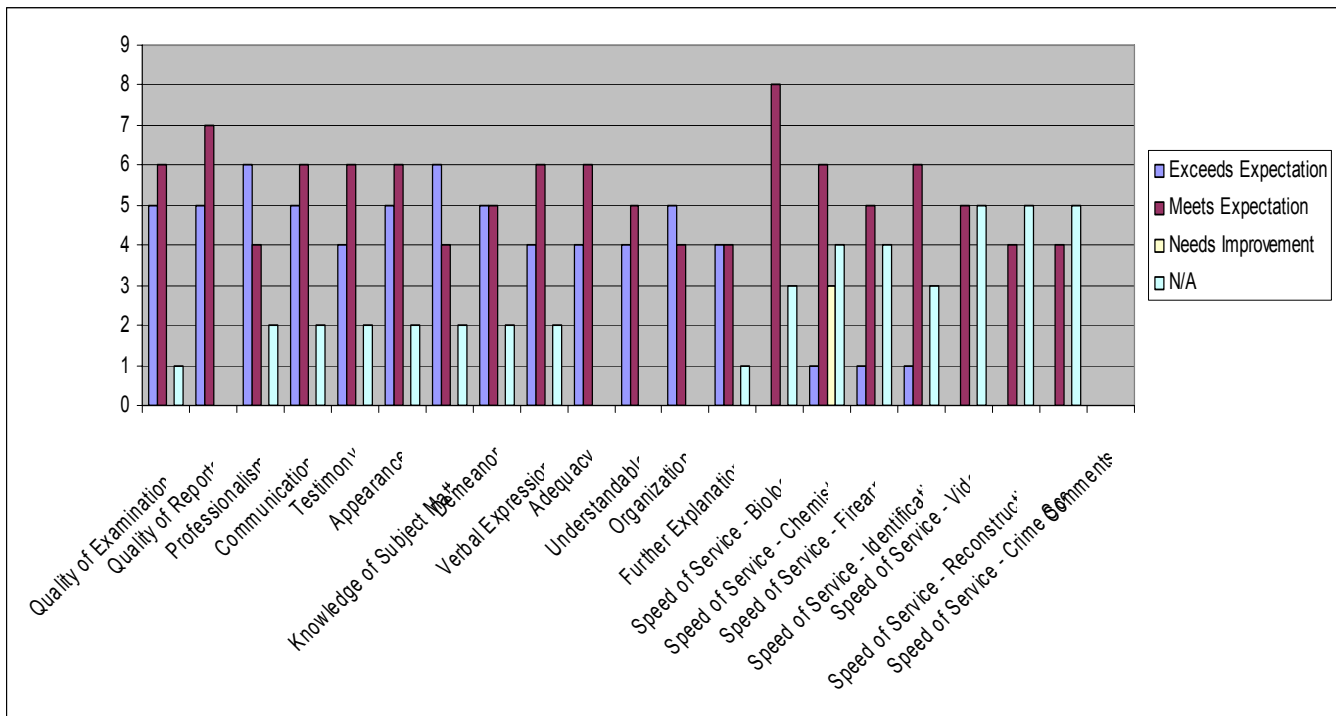


Figure 15 – Graph of Prosecutor’s Satisfaction Survey for Central laboratory (9/2008 – Prosecutor’s Conference – Cedar City)

Figure 15 represents the results of a survey of the State’s prosecutors. Respondents were asked questions that assessed the crime laboratory’s ability to satisfy their needs in many areas including, Quality of Examinations and Speed of Service. Overall, BFS is meeting expectations and in some areas even exceeding those expectations.

Over the year we have collected comments from some of our law enforcement customers. Here’s a small sampling of what they are saying in their own words:

“The training that was provided was something we needed badly, and they kept our interest for the entire time. They did a great job and I have already seen an improvement in how my staff handles evidence.”

– Kane County Chief Deputy Sheriff Tracey Glover

“We feel that this case went very well and the criminal prosecution will go the same. This is due in large part by the assistance we received from this team. They worked very well with our group of investigators and the SART nurse that responded to assist with evidence collection and blood draws. They were very pleasant for being woke up in the middle of the night and having to drive 2 hours and stay up all night long working with the suspect and the crime scene”

*- Logan City Police
Captain Jeff Curtis*

“He pled guilty. In his care inquiry, he said he was convinced he was guilty because he read your report. The DNA evidence was essential to get the conviction.”

*- Sara M. Dayton, Capt, USAF,
Assistant Staff Judge Advocate*

“It is because of each of you that we were able to overwhelm the defense with evidence of guilt, which ultimately convinced [the suspect] to plead guilty instead of taking his chances at trial.”

*- Deputy Wasatch County
Attorney Tricia S. Lake*

Crime Laboratory Partnerships

In 2008, BFS made a significant commitment to partner with Murray City and Cottonwood Heights Police Department. We are pleased to report that both agencies have hired a qualified forensic laboratory manager for each of their facilities. We are in the process of assisting with their training and establishment within the respective departments. After completion of training, we anticipate that the Murray City laboratory will apply for accreditation with ASCLD/LAB. Once the Cottonwood Heights facility has been constructed, they will also apply for this same accreditation.

Looking to the future...

Next year brings us many challenges. First, we must maintain our focus despite any budgetary challenges. Our most precious resource is our laboratory staff. The knowledge base and skill level is not something that is easily replaced. We are the only agency in the state that can provide the level of expertise that is necessary to provide both an investigative and legal resolution to criminal cases in the State of Utah.

Lastly, Partnerships will also remain a focus. We intend to use the Murray City Forensic Laboratory and the Cottonwood Heights Police Department as models for future development in Utah as well as other states.

Driver License Division

Our mission is to license and regulate drivers in Utah and promote public safety.

The Driver License Division is divided into three major bureaus consisting of the Administrative Services Bureau, Records Bureau and the Driver Services Bureau. The division employs 362 employees and has 16 full-time and 12 part-time offices throughout the state.

Customer Wait Time

Driver License, like other state agencies, feels the continued challenge of keeping up with increasing customer demands and legislative mandates. The division feels fortunate to have added a brand new full-service facility (South Valley Office) in Draper, which helps to meet the public's needs. Even though some people don't yet know about the speed with which service is completed at the new facility, South Valley has provided much needed relief for our West Valley and Orem offices. The average customer wait time in mid 2008 was 47 minutes, at the end of the year; we have seen the average wait time drop to 13.57 minutes.



A major factor in lowering service-time for customers was the installation of state of the art queuing systems at the major driver license facilities. The queuing systems help to separate service needs according to complexity or number of like needs waiting. Express procedures can then be used to satisfy those customer needs which require less complex attention.

Since the queuing systems are web-based, driver license is working with the vendor, to write and implement a web application. This will allow an applicant to access (on line) any Driver License facility, with a queuing system, to find out the average service time at that location.

Facilities

During 2008, Driver License was able to make much needed changes to their existing facilities. In May, the division relocated the North Salt Lake Office to a larger and newly remodeled facility at the State Fairpark.



Bureau Chief Nannette Rolfe



With the growing demand for services, the existing Tooele facility changed their hours of operation. Prior to September 2, this office was open Tuesday and Wednesday from 9-3. Since that time, the office now operates as a full-time office, Monday – Thursday, 7a.m. – 6 p.m.

The Vernal facility was remodeled to better accommodate the customer work flow and provide a larger seating area.

A new upgraded security camera system was installed in each of the Driver License offices. This new web based system allows instant viewing from any location.

In August, Driver License and Division of Motor Vehicles opened a new 22,000 square foot facility in Draper. The division's goal is that this new office will help accommodate the growth in Salt Lake and Utah Counties.



Federal and State Legislation

In response to the 9/11 attacks, the United States Congress passed The Emergency Supplemental Appropriations Act for Defense, the Global War on Terror, and Tsunami Relief Act, 2005. The Real ID Act is included in this federal legislation. The Real ID Act prohibits Federal agencies from accepting a driver license or identification card for an “official purpose” unless it has been issued by a State that has complied with the requirements of the Act. “Official purposes” include entering a federal facility, boarding a commercial aircraft, entering a nuclear power plant and any other purposes that the secretary of Homeland Security deems necessary.

The Act requires verification of U.S. citizenship and sets forth minimum document requirements and minimum driver license and identification card issuance standards. This legislation will impact every Utah driver license card and identification card holder because every applicant will be required to provide acceptable documentation of their U.S. citizenship or legal presence. In addition to the federal legislation SB 81 Illegal Immigration was passed in 2008 by the Utah State Legislature.

This bill requires all applicants for a Utah driver license and identification card to provide proof of their U.S. Citizenship. It also provides for a “Temporary” Utah driver license or identification card for applicants who meet the qualifications for obtaining the document and are in the country legally.

The challenge the division faces is to implement and coordinate these two pieces of legislation with the least impact to our customers. Driver License will not know if Utah is going to comply with the Real ID Act until the end of the 2009 legislative session.

During the 2008 legislative session, many bills were passed which effected the division. SB34-Confidentiality of Reports to Driver License Division, SB15-Driving Under the Influence Amendments, SB81-Illegal Immigration, SB181S1-Off-Highway Vehicle Use on Public Highways, SB189-Independent Contractor Database, SB290-Private Investigators' Access to Driver Licensure Information, HB72S1-Motorcycle License and Endorsement Amendments, HB171-Driving Privilege Card Amendments, and HB210-Identity Theft and Other Crimes

Division Statistics

This past year, the division issued 479,000 Driver Licenses, 43,429 Identification Cards, and 43,429 Driving Privilege Cards.

There are thousands of documents transmitted electronically by Utah courts and processed by the Records Bureau, approximately 434,400 manual citation entries were completed through December of 2008.

The Renewal by Mail section had 189,336 eligible drivers who had the option to renew their driver license by mail or internet. During 2008, the division processed 49,892 internet renewals and 31,124 renewals by mail.

There were 1,327,983 motor vehicle records (MVR) requested.

The division has seen an increase in the number of individuals taking the Motorcycle Safety Foundation course. During 2008, there were over 3,600 students who attended the training.

The Archives section scanned 3,037,005 documents that include citations, arrest reports, medical forms, applications, etc.

Employee Highlights

In behalf of the employees at Driver License, Nannette Rolfe, Director and Wally Wintle, Bureau Chief accepted an award

from Intermountain Donor Services for “outstanding service, in the field of organ, eye and tissue donation, from a grateful community and the families whose lives will be forever changed through donation.”

Brenda Barney, a division CDL examiner was recognized by the Richfield Area Chamber of Commerce with the Customer Service Superstar Award.



During the holiday season, the division employees donated over \$4,000.00 to the Utah Food Bank.



In November, 15 division employees were recognized at the annual DPS awards banquet. Brenda Barney, Nolan Mitchell, Catherine Huhtala, Bill Lloyd, Cherie Ertel, Sharon Harward, Ronnie Miller, Jaemie Mauchley, John Holt, Mike Cook, Kim Gibb, Chris Caras, Debra Darger, Claudia Nygard, and Wally Wintle.

Bureau of Criminal Identification

“Our mission is to provide public safety agencies and the general public criminal justice information, technical services, expertise, training, permits, and related resources.”

The year 2008 has been a very interesting one for the Utah Bureau of Criminal Identification. The beginning of the year saw some major changes in the organization at BCI. With the selection of a new director from within BCI and the retirement of a BCI manager in December, the ‘trickle’ effect began. Promoting within to replace the 2 manager vacancies began the process of perpetual promoting for the next several months. By mid-2008 the vacancies were filled and things were running smoothly. By the end of 2008, there are 72 dedicated employees at BCI striving to support BCI’s mission and provide needed services to partners within the criminal justice system and throughout the non-criminal justice world.

2008 BCI Data

BCI has a large number of statutory duties. These include: maintenance and population of the Utah Computerized Criminal History (UCCH) system, the Utah Criminal Justice

Information System (UCJIS), and the Automated Fingerprint Identification System (AFIS); training of over 8,000 users on proper use and dissemination of information contained in these systems; Concealed Firearm Permit (CFP) issuance and regulation; background checks for gun purchases; providing support for law enforcement agencies throughout the state and the nation; providing background check information for individuals and qualifying entities for employment, housing, and other statutory purposes; determining eligibility for expunging individuals criminal records; and other duties required by law.

The following are highlights of the seven sections at BCI and their accomplishments for the past year. All statistics are from January to November, 2008 unless otherwise noted.

Services to Criminal Justice Practitioners

The Quality Control (TWX) section provides 24/7 support to UCJIS users. These users vary from law enforcement officers to court officers at the many courts within the state of Utah and throughout the nation. With a limited staff of 7 employees (5 full-time and 2 part-time) and one supervisor, TWX staff uses their training and capabilities to serve the Criminal Justice community and members of the public. From acting as telephone receptionists referring callers to the correct section of BCI or other state or local agencies, or as a point of contact for agencies nationwide, the Quality Assurance staff relies on their expertise to provide the correct service for each different call. From an agency issuing an AMBER Alert to a citizen



Bureau Chief Alice Erickson

calling to ascertain if they have a warrant on file, TWX staff man the telephones, printers, email and fax to ensure that the hundreds of UCJIS agencies with their thousands of law enforcement users, as well as individuals seeking information on everything from expungement, concealed firearm permits or firearms purchases, the calls for service come to TWX literally 24-hours each day, every day of the year. The TWX section is the only section within BCI that is manned 100% of the time. The dedicated staff covers all holidays and weekends, ensuring uninterrupted service.

TWX provided the following in 2008:

- Received almost 24,000 telephone calls;
- Respond to over 5,000 email or fax requests;
- Provide quality control for over 3,000 National Criminal Information Center (NCIC) entries;
- Modify, as needed, almost 400 NCIC entries;
- Logged and updated over 2,400 unverified arrest entries; and
- Received almost 10,000 calls from citizens inquiring on warrants on themselves to the amount of \$13,556,992.00.

Population, Improvement, and Validation of Utah's Criminal History

Since 1927, BCI has been tasked with populating, improving, validating, and maintaining criminal history records and making these available, initially, for use by criminal justice agencies and, as statutes have been implemented and needs have arisen, for use by non-criminal justice agencies throughout the state and nation. Two sections (Records and Automated Fingerprint Identification System (AFIS)) are tasked with updating and maintaining these databases.

During the year 2008 the Records section made the following contributions:

- Populated 72,324 records into the Utah Computerized Criminal History (UCCH) system;
- Processed 9,239 applicant background checks for employment purposes (name and date of birth searches); and
- Received 6,281 application requests for expungement of criminal records.

Within the Records section, federally funded grant staff has contributed the following:

- Searched 28,743 records for dispositions;
- Added 21,677 of these to the UCCH file; and
- Deleted an additional 38,492 unnecessary records (duplicates, non-reported offenses, etc).

The AFIS section is tasked with validating records via a biometric fingerprint process. During 2008 dedicated staff:

- Processed 59,299 fingerprint-based applicant background check requests for employment, volunteers, and licensing purposes;
- Received and processed 97,744 criminal fingerprint cards; and
- Identified 7 unidentified bodies

Direct Constituent Services

Walk-in, mail-in and phone-in requests for services have increased in the past few years. September 11, 2001 dramatically changed the landscape of the services provided by BCI. More and more employers, landlords, volunteer organizations, and others are requiring that background checks be provided before hiring, volunteering, licensing, renting, etc is allowed. Thus the numbers of requests have sharply risen. Many of the services offered by BCI are receipted by members of Support Services staff.

During the year 2008 the Support Services section has provided the following:

- Processed a total of 107,615 receipts for these various services including:
 - 39,266 for CFP applications;
 - thousands for renewals for CFPs;
 - thousands for fingerprint-based background checks;
 - thousands for name and date of birth background checks;
 - thousands for requests for criminal history record reviews;
 - thousands for fingerprinting services; and
 - hundreds for photo services.

Training & Auditing Database Users

As Utah's CJIS Systems Agency (CSA) and CJIS Systems Officer (CSO) BCI is Utah's connection to the Department of Justice, FBI CJIS and is responsible for training and auditing agencies and their users. The year 2008 has been a busy one for the small Field Services section as they have completed the following:

- 111 audits;
- 448 hours of training on UCJIS, UCCH, Missing/Unidentified Persons, and crime statistics collection;
- 2007 Crime in Utah report;
- trained hundreds of Utah law enforcement officers on electronic warrants (e-warrants); and
- hosted a week long training on Uniform Crime Reporting (UCR) and National Incident Based Reporting system (NIBRS).

Firearm Regulations

As the newest 'additions' at BCI, the Brady (1994) and Concealed Firearm Permit (CFP) (shall issue in 1995) sections have been 'front and center' in the news the last few years. The year 2008 saw even more significant increases in the number of background checks processed

for gun purchases and for permits issued. In 2008 renewals for CFPs increased significantly and will continue to see larger increases over the next few years. It is anticipated that there will be approximately 41,000 renewals in the year 2011.

The Brady section accomplished the following during the past year:

- Conducted 74,677 full background check gun checks;
- Conducted 43,134 CFP checks (validating CFP only);
- Denied a total of 2,197 transactions for gun purchases;
- Conducted a record 1,756 transactions in one day (Black Friday 2008);
- Conducted a record 594 web-based checks in one day (Black Friday 2008); and
- Hosted the bi-annual Federal Firearms Dealer (FFL) seminar. The seminar was taped and made available on DVD for use by dealers in training.

The CFP section of BCI is perhaps the fastest growing section. During the past year this section:

- Issued 33,867 permits, an increase of 43% over last year;
- Anticipates that 36,945 permits will be issued by year-end (this is up from 28,396 in year 2007). This 2008 total is a 150% increase from the 2006 total of 12,303 permits;
- Shows that the total amount of individuals with current Utah CFPs throughout Utah and the U.S. exceeds 140,000; and
- Shows through a current snapshot that in-state applicants account for 51.37% of applications received and 48.63% are from out-of-state applicants.

Partnerships

Partnered with the American Football Coaches Association, the FBI, the National Child Identification Program, and the Utah Sheriff's Association to purchase and distribute 500,000 Child ID kits to all K – 12 school children in the state of Utah.



Partnered with the Child Abduction Response Team (CART) to provide staff for background checks on volunteers searching for missing children during an Amber Alert.

Miscellaneous

All but two sections have complied with the Governor's "Working 4 Utah" initiative. Because of statutory requirements for 24/7 coverage of BCI's 'help desk' for law enforcement support and mandates for the availability of staff to process background checks under the Brady statute, these two sections are manned during hours that do not fit the "Working 4 Utah" initiative. There has been success in the extended hours for walk-in customers at BCI.

Conclusion

The numbers are staggering, but through dedicated employees and the funding through the legislature and dedicated credits BCI continues to provide much needed services in a timely and complete manner thus contributing to 'providing a safe and secure environment for all people of Utah.'

The Division of Homeland Security

“Our mission is to provide a safe and secure environment for all people in Utah through prevention, mitigation, preparedness, response and recovery.”

Keith D. Squires is the Department of Public Safety’s (DPS) appointed Director of Homeland Security and the agencies under his charge that are responsible for communicating, coordinating and facilitating the many homeland security issues, responses and operations related to keeping everyone in Utah as safe and secure as possible.

I have two extremely qualified deputy directors who assist me with the direct management of two critical DPS divisions. Mr. Scott Harrison is the new deputy director responsible for the Homeland Security Emergency Management Division and Major Jeff Carr oversees the operations of the State Bureau of Investigation (SBI) – the state’s law enforcement detective division.

The director and these divisions are the state’s coordination point for the federal agencies that work in conjunction with state investigations and other emergency operations.



Colonel Keith D. Squires
Deputy Commissioner
Homeland Security

These homeland security divisions also help coordinate Utah National Guard resources when they are used by the Governor for civil support to the communities of the state.

Over the past year the Utah Department of Public Safety has restructured its approach to homeland security in an effort to create a more efficient approach that brings a variety of DPS resources that can be applied to homeland security issues.

We are building a platform under the umbrella of homeland security that allows other divisions and personnel of DPS to receive training and information and ultimately participate in keeping Utah and the nation safe and secure. We will also assist our partners in the local agencies throughout Utah with enhanced education and information on homeland security issues that may impact their communities.

State Bureau of Investigation intelligence analysts at the State Information and Analysis Center (SIAC) are committed to developing tactical, operational and strategic intelligence products that support the immediate needs of state and local police agencies in creating situational awareness and the ability to join forces against criminal activity that crosses jurisdictions. Agencies can also use these intelligence products for much better prioritization and long term planning. These enhanced DPS services will benefit other state, local and federal agencies, and ultimately the citizens of Utah and the nation.

When a natural disaster or other devastating emergency occurs, trained people and resources must come together quickly and very

efficiently in order to save lives and property. Effective emergency preparedness, response and recovery begin long before it is needed. Utah's communities and the Homeland Security Emergency Management Division are achieving excellent levels of preparedness. Through ongoing planning, training and exercise services, these men and women create the backbone of what it will take to deliver all necessary resources where they are needed in a timely manner.

I'm proud of the work that is being done every day throughout these divisions to ensure that our state is one of the very safest in the nation. It is through our exceptionally dedicated state employees, who have devoted their careers to achieving high levels of expertise, that we will very effectively protect our public from crime and terrorist activity-- and prepare for, respond to and recover from disasters.

The Division of Homeland Security

“Our mission is to provide a safe and secure environment for all people in Utah, through preparedness, response and recovery”

I have a great opportunity as the new Deputy Director of the Division of Homeland Security to work with the citizens of the State of Utah. After 34 years in the military, my most enjoyable experience so far has been the opportunity to serve the great citizens of our state with the Utah National Guard. Now it's an honor to continue my service at the Department of Public Safety.

I work with talented and capable professionals at the Division of Homeland Security who share my sincere desire to help the citizens of Utah. From hazard mitigation to emergency operations, and from the liaison program to administering grants for our local jurisdictions, we will do our very best to help out in every way we can. As we work together with our critical partners at the local level, we will be able to better coordinate and share resources when needed.

Just as our division is planning, training and exercising to reach a higher level of operational

readiness, we want Utahns to be ready for any emergency or disaster. As our communities prepare for the unexpected, we will be able to return our expected quality of life in a timely and efficient manner following a disaster. In order to do this, every individual must have a family plan and survival supplies for three to five days in order to successfully meet the challenges of these types of events. Through “Be Ready Utah”, our division will encourage every person to make a plan, get a kit, be informed and get involved as our goal to achieve a higher level of preparedness.

As you read through this report you will discover that the division is very busy preparing for, responding to, and recovering from all hazards. Each employee is a valued member of our team and performs mission critical functions that will save lives should Utah suffer a catastrophic event. I'm proud of their accomplishments and confident in our ability to “Be Ready”.

Community Support

This year the emergency management liaison program has increased its level of support to the communities. We now have a liaison living in each region they serve offering a hands-on approach to the services they provide. They have enhanced their role in regional collaboration and have played a significant part of planning, training and exercising with the communities they serve. One of the more significant accomplishments has been the formalization of the Utah Homeland Security Coordination Council, which includes representation from all seven Homeland Security regions. This group, together with the liaisons, has created a planning template for added consistency in the preparedness planning effort.



Scott Harrison, Deputy Director

Planning Section

The Planning Section is in the process of reviewing and updating the state Plans such as the Continuity of Operations Plan (COOP), the Emergency Operations Plan (EOP) and the State Homeland Security Strategic Plan. The planning section is also responsible for the Homeland Security Grant Program, which makes application each year by writing investment justifications. The information we gathered from the gap analysis last year is used to address the preparedness gaps in Utah.

The Planning Section has organized and set standard operating procedures. This will help meet the needs of the state to support the Emergency Operations Center (EOC) should the state become activated due to a disaster or scheduled event that coordination of resources is needed for local jurisdictions.

One of the Governor's priorities continues to be that all state agencies have the capability to maintain their operations during and after a disaster. The division is working with all state agencies to develop and input their individual Continuity of Operations Plans (COOP). Agencies are receiving training to input their plans and resources into a state-of-the-art software program as a planning tool to defend against all hazards.

Finance

Utah was awarded \$9.1 million this year in homeland security funding. This funding will provide the proper planning, training, exercise, and equipment to emergency responders to prevent, protect, respond to, and recover from natural and manmade disasters. The Division of Homeland Security managed and passed through grant funding to more than 130 local, state and tribal agencies.

Operations

The Operations Section activated the State Emergency Operations Center (SEOC) at various activation levels in 2008. The EOC

was activated to a level 3 (monitoring) to watch flooding on the Provo, Colorado and Green Rivers. The SEOC was activated to monitor 25 wild fires in Utah. The SEOC was partially activated for the earthquake in Wells, Nevada to support any requests from the State of Nevada.



State EOC activated during Wells, Nevada earthquake

The Operations Section participated in two full-scale exercises, Operation "Snowquake" and the CSEPP Exercise and supported several 'Be Ready Utah' events including the Utah State Fair with the mobile command post.



DPS mobile command center during I-215 tanker spill Dec. 2008

The Division of Homeland Security Mobile Command Post and the communication van were deployed three times in 2008 to support local and state agencies.



Public Information Officers working together in mobile command center

The first deployment was to Little Sahara (Sand Mountain) to enhance the radio coverage, link several different radio systems and to support an on-scene dispatch. This was the first time in the history of the Easter event that all participating law enforcement agencies were able to communicate with each other anywhere in the Sand Mountain area.



Communications van at Little Sahara

The second deployment was to assist local agencies with a missing girl in Salt Lake City. The third deployment was to Moab in support of the Grand County Sheriff and the Moab City Police. They had more than 600 Bandidos motorcycle gang members in town for their annual meeting. The linking of two different radio systems again proved invaluable to the safety of the law enforcement and citizens of the City of Moab.

Training and Exercise

The Exercise Section developed, presented, coordinated and evaluated 68 exercises statewide. The tabletop, functional and full-scale exercises were built upon the Target Capabilities List and the statewide GAP Analysis. The exercises included elected officials, response agencies, tribal agencies, the Utah business community, volunteer organizations and units of the Utah National Guard. Specialized exercises were conducted throughout colleges and universities to address specific needs associated with higher education. We had 2040 participants complete more than 311 hours of exercise play.

From October 2007 to September 2008, the Division of Homeland Security staff presented 62 Incident Command System (ICS) and National Incident Management System (NIMS) courses to 1550 students. We also delivered 18 other FEMA courses to 420 students and 2 conferences to 400 attendees.

The Division of Homeland Security also participated in the Department of Public Safety exercise called 'Operation Snowquake'. This exercise was initiated by the Department of Public Safety to test its capability in responding to a disaster in any part of the state. The exercise involved all DPS divisions in order to take staff out of their traditional roles or assignments and bring a shared focus to a disaster response mission. After the exercise, we were able to identify key areas for improvement so we can increase our effectiveness in deploying resources that would support local community needs. The next phases of the exercise will continue in 2009 to continue improved planning, preparedness and response.

CSEPP

There are currently six domestic chemical warfare agent storage sites throughout the United States: Utah, Alabama, Arkansas, Colorado, Kentucky, and Oregon/Washington.

The Deseret Chemical Depot (DCD) was the first site engaged in agent destruction. DCD began with 43 percent of the total domestic stockpile and has destroyed more than 75 percent of its total agent tonnage and 94 percent of its munitions. At the conclusion of this year, 57 percent of the total national stockpile has been destroyed. All of the GB and VX nerve agent weapons have been destroyed at DCD and only mustard agent remains. The total stockpile destruction at the depot is projected for 2011.

The Chemical Stockpile Emergency Preparedness Program (CSEPP) is a multi-jurisdiction, multi-agency emergency preparedness program. The CSEP Program by law and design is intended to prepare and protect the community at risk in the event of an off-post (off-site) chemical warfare agent event at the Deseret Chemical Depot. Planning, training and exercise are the main components of the program and are undertaken jointly by federal, state and local CSEPP agencies.

The Division of Homeland Security is responsible for the State and local program coordination. The CSEPP counties include Tooele, Utah and Salt Lake. The Utah Department of Health, 10 area hospitals, multiple law enforcement and fire service agencies are funded by CSEPP to assist in executing the program. Up to 17 state agencies also participate in annual CSEPP exercises, preparedness and response operations.

The Division of Homeland Security CSEPP team has made significant contributions to the National CSEPP and Homeland Security Programs. Utah was key in designing and implementing the exercise evaluation methodology, which is now used nation-wide by both the CSEPP and Homeland Security Programs. Utah developed and implemented the nationally adopted "Community Profile" tool for assessing community emergency response preparedness and capability.



CSEPP exercise in Tooele County Sep. 2008

An annual CSEPP exercise is critically important in testing response readiness. Utah's September 2008 CSEPP exercise included mustard agent victims at DCD and other off-site victims coming from multiple mock disasters. Medical personnel successfully triaged and treated the victims at 11 area hospitals. Hundreds of evaluators from all over the country were brought in to evaluate the exercise, which was very successful in demonstrating the Division of Homeland Security's and other agencies' capability to respond to a large-scale disaster.

Earthquake Program

The Wells Nevada Earthquake was an opportunity for the Utah Mitigation staff to evaluate the damages that occurred from this earthquake and apply it to how Utah would survive such an event. Bob Carey and Brad Bartholomew went to Wells to assist Nevada in their preliminary damage assessment as well as provide coordination on geotechnical information through Utah's earthquake clearinghouse with the Utah Geological Survey. This was an important event that helped our staff better understand the damages that occur from this type of earthquake. Wells is similar to many Utah towns in their construction, age of buildings, and earthquake risk.

As a result of the Wells Earthquake, Bob Carey gave many presentations on Utah's earthquake risk. Many local governments, schools, and health care organizations requested presentations. Bob and Bruce Spiegel from Risk Management went to Garland City offices to provide a pre-earthquake building evaluation. Bob also spoke at the Public Safety Summit and the POC on the Wells Earthquake and the lessons learned.

The earthquake booklet, "Putting Down Roots" is the long awaited update to the "What You Should Know When Living in Utah" awareness document. The informative booklet will be available near the end of the calendar year and will provide Utah's citizens a better understanding of Utah's earthquakes and how to prepare.

Mitigation

Utah received two 2008 Pre-Disaster Mitigation Grants totaling approximately \$550,000. Over the past five years, this program has brought in more than \$13 million for communities to develop plans or complete mitigation projects to lessen the effects of disasters. This is a nationwide competitive grant program. Utah is one of the most successful states in receiving these grants due to Nancy Barr, Brad Bartholomew and Bob Carey's work on producing quality grant applications. This year the grants went to complete a fire mitigation project for Immigration Canyon, and two planning grants to a water district and regional mitigation plan. In addition to these grants, Washington County received a special legislative award of \$200,000 for a mitigation grant.

Utah's assistance in the Katrina Disaster was closed out this year. Utah participated in this grant by providing services to victims of the Hurricane Katrina disaster.

A few natural hazards events occurred this year. A flood occurred in Taylorsville that displaced

about 100 people and damaged basement units in an apartment complex. A mudslide also occurred as a result of this flooding. The mitigation staff learns from these events and helps create mitigation strategies to reduce these events from happening in the future.

The Corner Canyon Fire in Draper and the Spring Lake Fire in Payson were other natural hazards that transpired this year. After the fire was out, the mitigation staff spent the weekend at community meetings and with the State Hazard Mitigation Team assessing the damage. Our staff helped inform community members of the mudslides and flooding risk as a result of the scorched mountainside. Draper City was very grateful to our staff for providing technical expertise and timely advice.

Through the State Hazard Mitigation Team, and with the help of our staff Laura Siebeneck, the Utah Natural Hazards Handbook was produced. This document discusses the technical background of all of Utah's natural hazards. This document will be very useful to emergency managers and community leaders in gaining a better understanding of Utah's hazards and the associated risks.

At the request of Weber County, the Utah Geological Survey, as a member of the State Hazard Mitigation Team, was requested to help evaluate the landslide issues in the western part of Weber County. The Utah Division of Homeland Security's Mitigation staff was also asked to participate as part of the State Hazard Mitigation Team. The purpose of this evaluation was to investigate landslides in relation to development and the presentation of a mitigation strategy to the Weber County Commission. Our relationship with the State Hazard Mitigation Team and the Utah Geologic Survey is solid and ensures successes as we partner in reducing the risk associated with hazards.

National Flood Insurance Program

The National Flood Insurance Program (NFIP) has been protecting life, property, business, and the environment for more than 40 years. The Utah Division of Homeland Security administers this program for the state. Communities must participate in the NFIP program if residents wish to purchase NFIP Flood Insurance. Additionally, communities must participate in the NFIP to receive federal disaster assistance and other federal grant opportunities.

As the NFIP Coordinator, John Crofts has been responsible for assisting FEMA Region VIII to implement the NFIP strategic mission, directives, and policies. This year three additional Utah communities joined the NFIP: Marriott-Slatersville, River Heights, and Cottonwood Heights. We conducted more than 35 community visits this year to ensure compliance with this federal program.

Together with FEMA, John has addressed NFIP violations, offered solutions, and contributed to solutions to avoid any sanctions against Utah communities. None of Utah's communities were sanctioned or removed this year from the NFIP. As a result of these efforts, most Utah residents can purchase flood insurance. Participation in the NFIP contributes to our 'Life Elevated' by providing communities some of the tools needed to protect health, life, property, and business.

Flood Map Modernization Program

Utah received nearly \$1 million this year for updating Utah's floodplain maps. This year's funding included work for Moab, Iron, Wasatch, and Carbon counties as a countywide study. Utah's Map Modernization Program is a successful and strong program. Amisha Lester coordinates this program and keeps up with all the studies and inputs their progress into a nationwide database called the Mapping Information Platform. Studies underway include: Washington, Grand, Box Elder, Cache,

Utah, Uintah, Morgan, Sanpete, Tooele, Iron, Salt Lake, Wasatch and Carbon counties. Utah has three engineering contractors working on these studies. These new floodplain studies will give community officials better tools to make sound floodplain management decisions and accurately map those at risk from floods.

Private Sector

The Private Sector Homeland Security Coordinating Council (PS HS CC) concluded its 3rd annual report with a tabletop exercise with more than 100 participants that included private sector representatives from a variety of critical infrastructure sectors. Lt. Governor Gary Herbert acknowledged the coordinating council members who completed the ICS 700 training and exam with certificates of recognition. Chaired by the Salt Lake Chamber of Commerce and the Division of Homeland Security, the PS HS CC monthly meetings included topics such as emergency communications, incident command, credentialing/emergency access, and transportation with sector specific coordinating council briefings by the co-chairs of the energy and transportation councils.

This year marked the organization of the Salt Lake Chamber of Commerce Homeland Security Committee, later renamed the Steering Committee of the PS HS CC following a recommendation made by the PHEPAC (Public Health Emergency Preparedness Advisory Council) commissioned by Governor Jon Huntsman. The Steering Committee announced three primary projects: Develop a business resource database, identify a private sector credentialing system and promote the creation of an ESF 18 for the private sector.

The Ready Your Business (RYB) program held its annual conferences in Ogden and Salt Lake City with more than 500 participants gathered for additional information on business continuity planning. The RYB workshop series again provided a no-cost training opportunity for hundreds of small to medium businesses statewide. Utah Business Magazine published a special edition insert highlighting the RYB program for the second year as the primary marketing piece for the program which also included an Executive Roundtable, featuring key business decisions makers discussing the importance of workplace and employee /family preparedness.

Be Ready Utah



Be Ready Utah was a featured area for the third year at the Utah State Fair with the popular 'Readiness Rally' as part of the fun and information provided for families. Be Ready Utah preparedness materials and displays were available at statewide events and expos such as the annual UEA and PTA Conferences, League of Cities and Towns, Salt Lake County's Senior Expo as well as business expos hosted by the Ogden/Weber, Sandy, St George and Salt Lake Chambers. Dozens of local community events utilized the Be Ready Utah displays to enhance their events and assist in distributing the BRU preparedness message.

Maralin Hoff dedicates all of her time helping citizens throughout the state better understand how to be prepared for the next disaster. During the past year, she has given 209 presentations to nearly 20,000 participants across the state. Maralin's 'Be Ready Utah' presentations were delivered to 81 business groups, 77 church groups, 25 various organizations, and 26 schools or colleges. Maralin takes the Be Ready Utah message to everyone including elementary schools, senior centers and hearing impaired organizations.



State Bureau of Investigation

On the heels of major restructuring of the State Bureau of Investigation (SBI) in 2007, this year SBI focused on defining its mission, applying resources when and where they were needed and measuring success in key areas which helped the Utah Department of Public Safety fulfill its critical mission.

SBI is divided into two major areas of emphasis; Investigations and Intelligence. Investigations are under the command of Captain Mike Rapich. In 2008, several key initiatives were undertaken to strengthen the threefold mission of Investigations. Our mission includes supporting the Utah Highway Patrol with investigative follow-up, supporting local law enforcement agencies with investigative resources and expertise, and conducting investigations into a wide array of criminal activities from mortgage fraud to homicide.

The Intelligence Center is under the command of Mr. David Carabin. The center underwent major changes during 2008. The name was changed to better reflect the services we provide, we hired a new bureau chief and a new intelligence analyst, utilized new technology



Major Jeff Carr, Deputy Director

and started providing services not previously offered by the Department of Public Safety. All of this was done in an effort to support public safety statewide and facilitate better communication and coordination among local, state, and federal law enforcement agencies.

The intelligence center became known as the Statewide Information and Analysis Center (SIAC). As the new implies, the center is a source of information for public safety throughout the state. As a source of information and intelligence, SIAC analysts are responsible for providing law enforcement with intelligence products and situational awareness on a variety of subjects of interest and concern to law enforcement. As an example, SIAC intelligence analysts provided several threat assessments and intelligence briefings designed to assist local, state, and federal law enforcements agencies operating in the state of Utah.

I hope you find the information that follows informative. I am honored to serve and support the dedicated men and women of the Utah Department of Public Safety, State Bureau of Investigation, in their important mission as they serve the citizens of Utah.

Captain Mike Rapich

The State Bureau of Investigation underwent significant changes during 2008. This was the first year the bureau operated under the new structure of Homeland Security within the Department of Public Safety.

A great deal of time and effort has been exhausted in the past year getting out and meeting with Sheriffs and Police Chiefs throughout the state in an effort to explain our new structure and find out how the Department can better serve them at a local level.

Internally the Bureau also underwent some organizational changes. The Bureau is now broken into three sections, each with a specific focus of the overall responsibility of State investigations. Each of these newly formed sections is lead by a section commander responsible for the operational oversight of their perspective discipline.

Lieutenant Ed Michaud heads up the Alcohol Enforcement Section; Lieutenant Michaud brings with him a over twenty years of experience and a great deal of know ledge in alcohol enforcement.

Chief Investigator Jim Vaughn oversees the Special Investigations Section; Chief Investigator Vaughn is a previous veteran of the Salt Lake County Sheriffs Office, has worked in State Investigations for the pas seven years and has experience and expertise in every aspect of criminal investigations.

Lieutenant Chris Simmons is in charge of the Criminal Interdiction Section; Lieutenant Simmons has had extensive background in almost every aspect of the Department of Public Safety and brings a tremendous passion for drug interdiction and investigation.

Alcohol Enforcement Section

The Alcohol Enforcement Section is primarily responsible for conducting inspections of Department of Alcoholic Beverage Control licensed businesses throughout the state of Utah. These inspections are performed both overtly and covertly. Overt inspections involve open meetings with employees and management of a licensed establishment. Covert inspections involve the use of undercover officers to observe its operation of a licensed establishment. Public safety is the primary objective of these operations. Over serving patrons and selling alcohol to minors are a high priority in conducting covert inspections. During the past year agents assigned to the alcohol enforcement

section conducted 952 inspections of licensed establishments. Of those inspections 199 resulted in violations being referred to the Department of Alcoholic Beverage Control.

A third crew was added to the Alcohol Enforcement Section during 2008. This was the result of an additional four positions funded during the 2008 legislative session. The additional crew is now centrally located at the Salt Lake Utah Highway Patrol field section office. Agents assigned to this crew work closely with the Utah Highway Patrol troopers assigned to the Salt Lake area, as well as those assigned to the DUI section. There are now agents tasked with alcohol enforcement collocated within 10 of the current 14 Utah Highway Patrol field section offices. The goal is to provide effective and uniform enforcement and investigation, through out the state of Utah, of alcohol related crimes and incidents with a primary focus on public safety.

The alcohol enforcement section continues to seek opportunities to partner and work closely with state and local agencies tasked with alcohol enforcement and related issues. The section maintains a close working relationship with the Department of Alcoholic Beverage Control, actively participates in both Highway Safety, Salt Lake and Davis County, Multi-agency Task Forces, and supports local agencies with alcohol related operations.

In addition to traditional enforcement operations the Alcohol Enforcement Section assisted local agencies with: illegal RAVE parties in Millard, Sanpete and Juab counties; illegal gambling operations in Salt Lake, Beaver and Iron counties; as well as rock concerts and other major gatherings in Salt Lake, Juab and Cache counties.



Illegally Possessed Alcohol Seized by Agents

The Alcohol Enforcement Section is regularly requested to assist outside agencies with major incidents involving alcohol, large gatherings and organized illegal activity. Agents also assist with major Utah Highway Patrol investigations which occur on state roads such as: deaths, shootings, fatal crashes involving alcohol or other suspicious circumstances, drugs arrests and other significant incidents.

Criminal Interdiction Section

The Criminal Interdiction Section is primarily responsible for the investigation of narcotic arrests and seizures initiated by Utah Highway Patrol troopers throughout the state of Utah. The section coordinates law enforcement efforts from both the enforcement and investigative perspective.

The enforcement component is comprised of troopers through out the state assigned to both the Criminal Interdiction Team and the Canine Team. These troopers perform this function in addition to their normal day to day activities, focusing a great deal of their enforcement efforts on interdicting the transportation of narcotic along the highways of Utah. A sergeant is assigned as a full time coordinator to each team. The coordinator facilitates enforcement efforts, training and reporting requirements of these teams. During 2008 the Criminal Interdiction Team and the Canine Team conducted seven special

enforcement projects, through out the state, with the focus of interdicting drug smugglers through high volume traffic stops. Four of these projects were planned events and three were conducted as a result of intelligence / information obtained through participation in nation wide efforts and organizations such as the Rock Mountain High Intensity Drug Area and the Domestic Highway Enforcement. The most successful of these projects was conducted in Summit County, on I-80, in November of 2008. During this three-day enforcement period troopers interdicted 14 large drug shipments totaling 285 pounds of high-grade marijuana.



Seized Illegal Drugs

The investigation component is made up of two sergeants and seven agents located throughout the state. The officers primary responsibility in the investigations into the drug seizures made by troopers throughout the state. They are collocated in Utah Highway Patrol field section offices and work closely with troopers to further the investigations into criminal interdiction seizures. These agents work closely with local and federal partners to identify drug trafficking organizations that are tied to these large drug seizures. Often the investigation into these drug shipments will extend into other states resulting in search warrants, seizures and arrests by agencies outside of Utah. Many agents assigned to the Criminal Interdiction Section also work as full or part-time members of drug task

forces, to include: DEA Metro Narcotics Task Force, Utah County Major Crimes Task Force, Central Utah Narcotics Task Force, Beaver / Iron / Garfield County Task Force, Washington County Task Force and the Tooele County Drug Task Force.

The Department of Public Safety criminal interdiction program is part of a cooperative effort made up of four state agencies known as the Rocky Mountain Highway Patrol Network. This network is coordinated and funded through the Rocky Mountain High Intensity Drug Trafficking Area (RMHIDTA) office, located in Denver Colorado. This cooperative effort involves joint enforcement projects, effective investigative relationships, joint training, and facilitates information / intelligence sharing.

During 2008 the drug interdiction efforts of troopers and agents around the state resulted in 123 significant drug and currency seizures, to include: 2,808 pounds of marijuana, 107 pounds of cocaine, 30 pounds of methamphetamine, 2.5 pounds of heroin, 4.2 pounds of ecstasy and \$967,870 in US currency.

The Utah Department of Public Safety in cooperation with the Drug Enforcement Administration assisted local agencies throughout the state in the eradication of large marijuana cultivation operations. During 2008 the Department of Public Safety provided support for large-scale marijuana eradication operations conducted in Washington, Iron, Garfield, Sanpete, Sevier, and Box Elder Counties to include 12 separate cultivation operations. These operations resulted in the seizure of over 90,000 marijuana plants. Each plant being capable of producing up to 2 pounds of marijuana, with a street value of up to \$5,000 per pound. This effort was a tremendous success due to the cooperative effort between Local, State and Federal agencies. Department of Public Safety

resources that participated in this effort included: State Bureau of Investigation, Utah Highway Patrol, Aero Bureau and the Special Emergency Response Team. These investigations were developed and conducted at the local level; and represented an excellent example of how local, state and federal resources work cooperatively.



SBI Agent Scott Singleton during a Marijuana Eradication Operation in Box Elder County

Special Investigations Section

The Special Investigations Section is responsible for investigating financial / fraud crimes that occur within the state of Utah. In addition, this section handles most other high-profile investigations conducted by the Department of Public Safety. Many such investigations originate at the result of arrests or incidents that fall within the jurisdiction of the Utah Highway Patrol. However, many are initiated at the request of an outside agency. Personnel assigned to the Special Investigations Section represent the highest level of expertise and experience in a full spectrum of criminal investigations.

A primary emphasis placed upon the Special Investigations Section is mortgage fraud investigation. For the past several years the state of Utah has been listed in the top ten in the nation for crimes involving mortgage fraud. These crimes have devastating community and economic consequences. The Special

Investigations Section has teamed up with the Utah Attorney Generals Office, US Attorneys Office, Federal Bureau of Investigation, US Postal Service, Utah Department of Insurance, Division of Real-estate and other state and local agencies in an effort to form a unified alliance to investigate and prosecute those involved with these crimes. Agents and investigators assigned to the Special Investigations Section work hand in hand with investigators and prosecutors with the Utah Attorney Generals Office as part of an informal task force targeting mortgage fraud. Additionally the section participates in the US Attorneys mortgage fraud task force, working in cooperation with the FBI and other federal partners; currently one agent from the Special Investigations Section is assigned full time in support of this task force. Mortgage fraud investigations are extremely complicated and demanding of time and resources. Often a single case will involve over one hundred individuals and properties, and can take up to a year or more to develop a case to the point it is ready for prosecution. During 2008 the Special Investigations Section conducted active investigations on 29 separate cases of mortgage fraud. In November of 2008 a local lending institution contacted the Special Investigations Section concerning information on 272 separate cases of suspected mortgage fraud. The section is currently working in cooperation with the Utah Attorney Generals office in screening these cases for investigation and potential prosecution.

Major crimes investigation is also a primary focus of the Special Investigations Section. Many originate through arrests or incidents involving the Utah Highway Patrol, often the Special Investigations Section is called upon by outside agencies to assist or handle an investigation originating in a local jurisdiction. In this way the section is able to provide experience and expertise to smaller local agencies that may not have such resources, or provide additional resources to larger

agencies if needed. During 2008 the Special Investigations Section conducted eleven suspicious death investigations, including two separate investigations in to cold-case homicides at the request of local agencies. Additionally the section investigated one local agency officer involved shooting, two sexual assault involving police officers, five shootings investigations, threats to the state capital, and several theft / burglaries of state owned buildings or property.

Collectively, during 2008 the Special Investigations Section opened 255 cases involving major crimes and fraud investigations. To date these investigations have resulted in 127 arrests and prosecutions. The following are abstracts of a few examples of major crimes investigations conducted by the Special Investigations Section:

Armored Car Service - Felony theft of funds from DABC

The Department of Alcoholic Beverage Control contacted the State Bureau of investigation concerning the loss of over \$47,000, on two separate occasions from deposits transported by a local Armored Car Service. An extensive investigation led to the issuance of a search warrant of the business and the arrest of the owner of the Armored Car Service. Over \$150,000 in thefts were identified.



SBI agents serving a search warrant

Homicide Investigation “Ms. Maiden Water” (Cold Case)

State Bureau of Investigation was requested to reopen the 1998 cold-case homicide involving a female victim found dumped on the roadside in Garfield County. The Jane Doe victim in this case was dubbed Miss Maiden Water because she was found close to Maiden water Springs on SR 276. Cause of death was a gunshot wound. Agents have begun to reexamine the case to confirm that there are no new leads, clues, or previously unlisted missing persons. New technology will be applied and old evidence reexamined by the State Crime lab.

Death Investigation -

Suicide – 5600 West I-80

UHP responded to the scene of a semi-truck roll over at. The sole occupant and driver was a 43-year-old white male was found deceased with extensive head trauma. He was transported to the Medical Examiner where it was determined that the head injuries were caused as a result of a gunshot wound. An investigation was conducted of the body and crash scene. The investigation concluded the driver died from a self-inflicted gunshot wound to the head while he was driving.

Officer Involved Shooting - For Tooele County Sheriff

State Bureau of Investigation was requested by the Tooele County Sheriffs Office to assist in the investigation of an officer involved shooting at Johnson’s Pass, in Tooele County. Investigation revealed that two Tooele County deputies responded on a possible suicide attempt. When an attempt was made to disarm the suspect his weapon fired; the second Deputy returned fire. Neither the suspect nor officers where wounded in the exchange of fire. The findings of the investigation were presented to the Tooele County Sheriff and the Tooele County Attorney; concluding the officers actions in the incident were justified.



Agent Scott Nesbitt examines bullet hole in Officer Involved Shooting in Tooele County

Threat to blow up the Utah State Capitol

State Bureau of Investigation was notified that American Fork P.D. been contacted by a suspect and informed of his intentions to blow up the State Capitol. The suspect was located at the grounds of the Capitol and take into custody. The suspect was arrested for his threats to the capital and trooper. Search warrants were obtained for his computer and email accounts and he currently faces federal charges.

Major Jeff Carr

The Statewide Information and Analysis Center (SIAC) is under the command of Bureau Chief David Carabin. Mr. Carabin joined DPS in October of 2008 and was selected from a large pool of qualified candidates. He comes to the Department from Boston Regional Intelligence Center (BRIC) in Massachusetts. David previously worked for Springfield Police Department in Western Massachusetts and the Newport News Police Department in Southern Virginia. David recently graduated with his Master’s Degree in Homeland Security from the Naval Postgraduate School in Monterey California. David brings with him a wealth of experience in law enforcement intelligence and we look forward to his leadership of the SIAC.

Statewide Information Analysis Center (SIAC)



Bureau Chief Dave Carabin

In 2008, analysts and criminal information specialists contacted over 160 local law enforcements agencies to assess their information and intelligence needs. Some law enforcement agencies in the state of Utah have some analyst capabilities, but many do not. SIAC analysts coordinate and share information with larger agencies' analysts and provide critical analyst support functions to smaller agencies that don't have those capabilities.



Bureau Chief Dave Carabin (left) and Sergeant Marc Atkinson (right) and SIAC Staff

The analysts completed over 3,000 requests for information in 2008. These requests came from police officers, deputy sheriffs, troopers, investigators, and state and federal agents. The analysts provide a variety of products and services that include background checks, database checks, link charts and link analysis, among other investigative support functions. This investigative support is critical to successfully locating suspects and providing or documenting evidence in a form to assist in the prosecution of complex criminal cases.



Bunny Gooch works on a case request from a local agency

Critical Infrastructure Protection is another function of the SIAC. Unit personnel were involved with federal authorities in identifying critical infrastructure within the state that is of national significance. Personnel also worked with local agencies that were awarded federal grants under the Buffer Zone Protection Plan. These federal grants are awarded to local law enforcement agencies to assist them in protecting and responding to critical infrastructure in their community that may be vulnerable to terrorist or other criminal attack.



Agent Scott Hansen works on a Threat Assessment of local Critical Infrastructure

Lastly, in early 2009, the SIAC will sponsor the Intelligence Liaison Officer (ILO) program. The project is an effort to identify and train local law enforcement officers and other public safety officials in becoming a robust network of intelligence professionals designed to coordinate and share criminal intelligence. The curriculum and technology to support this program was developed in 2008. The program, while in its infancy, is meant to facilitate information sharing within the public safety community.

The State Bureau of Investigation through its Investigations and Intelligence capacity continues to be a critical piece of the Department of Public Safety's mission to ensure a safe and secure environment for people in Utah. SBI understands its role to support first line operations of the state as well as to partner with local and federal law enforcement agencies in Utah to ensure its citizens are provided the very best in law enforcement services. We are committed to ensuring those services continue to effectively serve the people of Utah.

Superintendent Lance Davenport

The Utah Highway Patrol (UHP) worked hard to meet the public safety needs of everyone in Utah in 2008. The UHP mission is to provide professional police and traffic services and to protect the constitutional rights of all people in Utah. Troopers and dispatchers accomplish this mission by focusing their efforts on reducing traffic crashes and related injuries, providing professional police services in a variety of ways, enhancing external customer service, improving our internal work environment, and adding value.

The UHP shares a common purpose with the other divisions within the Utah Department of Public Safety (DPS). Employees work closely to support the DPS mission of providing a safe and secure environment for all people in Utah. Their common focus is the DPS Strategic Plan, which guides them in a comprehensive approach to public safety. Six strategies are defined as vital to this process.

Five of the six strategies that apply specifically to the UHP mission are emergency response and mitigation; criminal identification and interdiction; roadway safety; education and training; and a thriving workforce. The UHP has established the

following performance goals and measurements that support each of these strategies. They include, but are not limited to:

- Ensuring 100% of the DPS Communications staff who answer 9-1-1 calls are POST and Emergency Medical Dispatcher certified
- Conducting criminal interdiction projects on drug corridors
- Utilizing airplanes and helicopters to provide surveillance and photos of criminal activities, and to pursue suspected criminals
- Increasing seatbelt use and motorcycle safety
- Reducing the number of impaired drivers and roadway debris incidents and crashes
- Removing dangerous commercial vehicles and drivers, and ensuring school buses are safe
- Obtaining needed staffing to keep up with increasing workload and employee turnover
- Increasing professional development and educational opportunities for employees
- Increasing employee recognition by peers and supervisors, and
- Performing timely and thorough investigations into allegations of employee misconduct

In 2008, the UHP centered its efforts on these strategies and performance goals and had many successes, as you will see in this report. The results of their efforts can be measured in Utah's ability to respond to, handle, and recover from major emergencies more quickly. Our communities and highways are safer, and UHP employees are better educated, trained, and motivated.

In 2009, the UHP will continue to provide the best public safety services possible, and to improve the quality of life for everyone. This is our commitment to you. Please take the time to look over our many accomplishments during the past year.



Colonel Lance Davenport

Utah Highway Patrol

Our mission is to provide professional police and traffic services, and to protect the constitutional rights of all people in Utah.

The 2008 year brought many challenges and rewards for the Utah Highway Patrol (UHP). Ongoing efforts to reduce crashes and interdict criminal activities brought significant and rewarding results. Staffing shortages continue to be a top area of concern, as members remain vigilant in focus of core responsibilities and continue our efforts to accomplish the UHP mission.



The Superintendent of the Utah Highway Patrol, Colonel Lance Davenport, has continually stressed the need to stay focused on 5 major objectives needed to accomplish our mission. These objectives are:

1. Reducing motor vehicle crashes and related injuries
2. Enhancing external customer service
3. Enhancing internal work environment
4. Delivering professional police services in a variety of ways
5. Adding value

Despite challenges, UHP Troopers continue to perform their duties in a professional manner, bringing honor and distinction to both our agency and the State of Utah. The efforts and successes of our personnel directed at these objectives, bring a great sense of pride, accomplishment and hope for future quality of life issues that citizens and visitors of the great State of Utah expect and deserve. The

following are only a portion of the significant events and accomplishments.

Reducing Crashes

2008 year began tragically when, on January 6th, a charter bus carrying 52 passengers left the roadway and rolled several times. The crash occurred on State Road – 163 near Mexican Hat in the four corners region of Utah when the driver failed to properly negotiate a curve. Many of the passengers were injured, including nine passengers suffering fatal injuries as a result of the crash. Troopers from the UHP responded to assist with incident management responsibilities including caring for the injured. Additional resources from the UHP responded from the accident investigation/reconstruction teams and vehicle safety inspection section. Working with local emergency responders and federal inspectors, the UHP is a primary force in trying to prevent such tragedies.



Bus Rollover near Mexican Hat – SR 163

On January 28, 2008, a multi-vehicle crash occurred which involved 37 vehicles. The incident blocked the southbound lanes of I-15 for six hours near the Payson area of Utah County. The northbound lanes were blocked for an additional two hours due to an oil tanker that had spilled its load in the crash. The icy roads, low visibility and

vehicles traveling too fast for the conditions were the contributing factors to this pile up. Miraculously, there were no serious injuries or deaths. These two incidents were reminders of how serious matters of highway safety are.



37 Vehicle Pile-Up near Payson on I-15 (Utah County)

Saving lives and reducing injuries through crash reduction remains the UHP's primary objective. The UHP regularly participates in driver education and public awareness efforts to encourage motorists to obey traffic laws, rules and regulations, and encourage common sense driving practices. Traffic enforcement continues as an effective tool when driver education and public awareness programs fail to gain "voluntary compliance." Troopers are given the freedom to take, what they feel, is the most appropriate and effective enforcement action in accomplishing this objective, and are encouraged to focus on areas related to crash causation factors. Although statistics indicate fatalities on Utah's highways are down from 2007 (258 in 2007 compared to 233 as of

December 15th, 2008), much is left to be done in further reducing crashes and injuries. Here are a few examples of what troopers did this year.

The Millard County area experienced dust storms that shut down I-15 due to poor visibility. The dust storms were a result of the Milford flats fire from 2007. The attached photos give you some idea of the visibility problems when the wind blew. Dust storm conditions improved as grasses and weeds grew back. UHP personnel continually monitored the situation and in some instances, conducted road closures during the most sever times of reduced visibility.



Dust Storms – reducing visibility along 1-15 near Milford Flats (Millard County)

Removing impaired drivers from Utah's highway remains the number one priority in crash reduction efforts. UHP troopers, in addition to regular enforcement activities, participated in a number of DUI "blitz" campaigns around the state. These activities involved saturating particular areas and time periods with additional law enforcement personnel, focusing on impaired driver indicators. Often these blitz efforts are conducted in association with authorized traffic administrative checkpoints. Troopers participated in impaired driver enforcement overtime shifts funded through federal and state grants, as well as private donations from groups such as the Utah Auto Dealers Association.

The Utah Highway Patrol DUI Squad underwent some big changes during 2008. The six member squad started the year losing two troopers to promotions. During the legislative session, six additional positions were allotted to the squad. In July, Section 16 was established with a Lieutenant, two Sergeants and nine troopers. Even though it took several months to fill all the positions within the section they were able to establish a section office and more than double the impaired driver arrest each week. Section 16 is currently on course to have over 1000 arrests for DUI and DUI related offenses. The section lost two of the newly established positions due to budget restraints, but continues to build two strong squads that will see great success during 2009.

UHP personnel were among 275 participants in the “Zero Fatalities Safety Summit” held October 6-7 in Salt Lake City. The summit provided discussion and awareness opportunities on a variety of traffic safety topics. Representatives from many jurisdictions and disciplines participated. These partnerships are intended to continually address the goal of reducing traffic related fatalities.

Troopers throughout the State continued to participate in extra enforcement efforts through the Highway Safety Aggressive Driving grant. This year the UHP, along with other law enforcement agencies, focused significant efforts in the Tooele County area. This focus was based on excessive rate of speed related crashes. Additionally, each field section Lieutenant continues to study locations within their assigned regions to identify problems. By assigning troopers to focus on these regions, the UHP continues to be effective in reducing crashes and saving lives. The following is a short paragraph as example of an annual summary report submitted by one of our section lieutenants:

“Total accidents and fatalities for 2008 are slightly down compared to 2007. SR-6 had only one fatal crash this year, compared to four in 2007. However, SR-10 (Carbon/Emery Counties) and SR-24 (Emery/Wayne Counties) suffered three fatal crashes each in 2008 after having no fatal crashes in 2007”.

(Lieutenant Dave Bennion – UHP section 9)

Among other crash causation factors, roadway debris remains a significant contributor. Along with media and public awareness efforts, the UHP has taken an aggressive posture in both enforcement and education, in an effort to reduce debris related accidents along Utah’s highways. Working with our partners at the Utah Department of Transportation, and other state and federal agencies, road debris continues as a major area of focus.

Along the Wasatch Front, UHP troopers focus attention on accident causation violations, and have also worked diligently to be as efficient as possible in clearing accident scenes, thereby reducing crashes related to residual backing from road closures and crash scene restrictions. Efforts to improve both training and technology equipment have aided in efforts to balance thorough at-scene accident investigations with restoring normal traffic flows as quickly as possible.

UHP troopers often work in hazardous and unpredictable environments. From November 2007 – October 2008 at least 7 troopers received injuries from traffic related crashes. One notable incident, in which Trooper Trent Percy was spared serious injury, occurred in Summit County on December 7, 2007. The following is Trooper Percy’s harrowing account of the incident:

“On Friday - December 7, around midnight I stopped at a slide off (a small black passenger car) on SR-40 approximately MP 3 in the median. I turned on my rear lights, got out of my car, and started wading through the snow toward the vehicle. The snow was about up to

my upper thigh (and I'm 6'2" so it was fairly deep). I was about halfway to the car when I heard the sound of tires slipping across the concrete. I turned around and was a large (huge) white truck had lost control and was sliding off the road straight at me. I knew the truck was coming right toward me and with the snow as deep as it was, I knew I couldn't run anywhere so I dove into the snow. The truck ran over the top of me and stopped with me underneath it. The left front tire of the truck was actually touching my back / shoulder. I lay there for a minute as my body went through the checklist making sure all my body parts were still attached. Realizing that I didn't feel any pain, I started to wiggling my way out from under the truck. I worked my way out back under the driver's door. Once I got out and the enormity of what had just happened hit me, I actually got a little sick. Then I motioned to the driver to roll down her window, and had an animated discussion about proper winter driving. I was even wearing the fluorescent green jacket issued to me."

Members of Commercial Vehicle and Safety Inspection section continued to contribute to the overall Department mission of reducing crashes by focusing attention on commercial vehicle enforcement and vehicle equipment regulations.

Section personnel participated in a number of federally sponsored enforcement blitzes including, Operation Air Brake, Road check 2008, & Operation Safe Driver. Further emphasis was placed on driver inspections to combat fatigue and improper driving behaviors among commercial vehicle drivers.

Safety Inspection personnel inspected over 2400 school buses this year in 62 school Districts to assure the safe movement of our school age children. Section personnel implemented a computer based reporting system for each inspection that now allows instant access to maintenance histories, and ratings for each district in the state. Safety Inspection completed the development of

an on line safety inspection program for all vehicle types. The safety inspector inputs the inspection using the web based program, giving UHP personnel the ability to track the inspection real time and capture and analyze the data for all inspections.

On Tuesday – July 28 an over size tank transported through Davis County overturned on I-15 near North Salt Lake. The tank, which weighed 206,000 pounds and was 210 feet long, was being transported by two semis (one pushing, one pulling). The crash closed four of the five northbound lanes just a rush hour was beginning. It took nearly 10 hours to restore normal traffic flow.



Oversize Tank Rollover on I-15 near North Salt Lake (Davis County)

Enhancing External Customer Service

Our goal is to provide professional customer service to every person we encounter. From a routine stop for a traffic violation to a motorist stranded on the highway, we strive to meet the needs of all people in Utah. Along with traffic enforcement, troopers assist local agencies as backup officers on minor and serious incidents throughout the state. Section troopers also take part in multi-agency drug task forces, assist city and county agencies in advanced collision investigation needs, augment law enforcement presence during special events, and participate in drug and criminal interdiction efforts. The following are a few short samples of UHP personnel in action.

Twenty - four UHP troopers responded to the Moab area to augment local agencies in keeping peace and order during a rally of the Banditos Motorcycle Club held in Moab during the weekend of August 23rd. Nearly 650 members of the Banditos were estimated to have participated in the rally.

Troopers focus on the serious issue of drug trafficking, with drug interdiction projects that target pipeline loads that pass through the state. Several targeted projects were conducted this year in areas around the state. An account of one of the projects is as follows:

“The UHP Criminal Interdiction and Canine Teams conducted a saturation patrol project on Interstate 80 in Summit County. The project occurred between November 13 and November 16. During this time, they operated during daylight and nighttime hours working both east and west directions of travel. The additional Troopers in the area proved to be successful in preventing crashes during the project. SBI and DEA agents were in the area to respond to significant drug and currency seizures. ISC operators were available 24 hours a day during the days of the operation. While protecting motorists on Utah highways, they were also successful in apprehending and locating major criminals on our highways. The following is a list of the action taken during the project:

- Traffic stops: 320*
- 5 misdemeanor drug arrests*
- 11 Public Assists*
- Seized Drug total:.....285.5 lbs marijuana*
- Seized Drug total:.....3 ounces cocaine*
- Seized Cash total:\$7800.00 cash*
- Seized weapons:.....1 handgun*



UHP K-9 Personnel in action along 1-80 (right) during Interdiction Project with great results (left)

This year, thousands of people were contacted or taught by Utah Highway Patrol troopers on a personal face-to-face teaching situation by our Public Information and Education (PI&E) program. From November 2007 – October 2008 UHP troopers made 604 presentations to 38,434 people in Utah. Many children had a seatbelt convincer or rollover experience that directly changes how they think of seatbelt usage. Aggressive driving classes were conducted with the majority being high school students.



Trooper James Wright – UHP Section 2 (Weber/Morgan County) conducts a safety presentation.

The UHP Citizen’s academy continued teaching and training citizens in 2008. Two sessions were held with 38 citizen’s attending. In this program, citizens completed a ten-week (30 hour) course, learning and participating in the activities and duties of State Troopers. The citizens’ academy group has formed its own alumni association to help with the needs of the troopers and add value to the department.

Enhancing Internal Work Environment

The Utah Highway Patrol Technology Section continues to provide critical support to troopers around the state. Their support allows troopers to do much of their work from their laptops in their vehicles. This includes looking up driver license and vehicle information, doing their duty logs and doing reports and citations. It also allows for a built in notification program which puts “attempt-to- locate” information, including “Amber Alerts”, into their patrol vehicles. In 2008, section 20 UHP technology was awarded a homeland security grant for the purpose of improving in car technology. With this grant, new in-car computer technology was purchased. Almost 150 new laptops were issued to troopers working in the central and southern part of the state. In addition to the laptops, nearly 80 new Panasonic in-car digital video cameras were put into service this year. This new digital in car video camera offers enhanced video/audio quality and additional features to help capture valuable evidence.



This year the UHP have been very active in using the remote control helicopter for accident reconstruction. This new technology is very beneficial because it allows us to take aerial photos of our accident scenes. These photos give us a great vantage point on the entire scene. It also makes completing a scaled diagram with photogrammetry more efficient.

Remote Control Helicopter for Accident Reconstruction

In 2008, the UHP Training Section was placed under the Utah Peace Officer Standards and Training (POST) Division. These changes were implemented to combine resources and enhance efficiency within the Department of Public Safety. The UHP Training section remains responsible for coordinating newly hired UHP trooper basic training and DPS In-service training. This year DPS/ UHP personnel received in-service training in the areas of firearms enhancement & qualification, accident investigation refresher,

emergency vehicle operations, active gunman/rapid deployment, crime scene management, DUI enforcement enhancement, criminal interdiction enhancement, and many other areas of professional training.

UHP personnel, both sworn and non-sworn, remain our greatest resource and we strive to recognize them for their efforts. Many were recognized for their outstanding achievements at the annual, Utah Department of Public Safety (DPS) awards banquet. This year the UHP Trooper of the year award presented by the UHP Honorary Colonels Association was given to Trooper Chamberlain Neff. Trooper Neff is assigned to UHP – Section 4 (Salt Lake County) and has been very effective in the areas of criminal and drug interdiction. Additionally, the Utah Trucking Association selected Trooper Jon Wassmer as Trooper of the year. Trooper Wassmer is a 30-year veteran of the UHP and is assigned to Section 15 (Vehicle Safety Section) and primarily works the Salt Lake area.

Other significant results for the reporting period of (Nov. 2007. – Oct. 2008) are as follows:

- 2,858 DUI Arrests
- 16,893 Crashes Investigated
- 53,038 Public Assists
- 17,223 Responses to Road Hazards/Debris **

*(**Note: this number includes multiple troopers responding to, or assisting with a single hazard/debris call)*

Adding Value

The UHP has many specialized teams with unique skills and specific missions. These include the DUI Squad, Criminal Interdiction Team, Police Service Dogs, Special Emergency Response Team, DPS Dive/Rescue Team, Motorcycles, Aero Bureau and Citizen Police Academy. Each day, State Troopers work hard on behalf of the people of Utah to provide professional police and traffic services, and to

protect the constitutional rights of all people in Utah.

2008 was a successful year for the DPS Dive Rescue Team. Even though the team went through a few changes personnel wise, their level of professionalism and skill was unsurpassed. The team enjoyed joint training exercises with Davis, Washington, Summit and Juab Counties along with the US National Park Service. With keeping current on all dive certifications, and progressing in the levels of expertise, the team focused on Homeland Security based objectives.

For the first time, three separate critical infrastructures were evaluated by sonar scans, to bolster security and pave the way for effective defense against attacks in the future. Along with increasing the safety of all people in Utah, they provided a meaningful resource to several local agencies through search and recovery assignments. This year the team assisted Sandy P.D., Utah County S.O., U.S. National Park Service, Utah Department of Natural Resources, Kane County S.O., San Juan County S.O. & Cache County S.O. Along with our in-state partners, we had the opportunity to assist Coconino County, AZ S.O. with an ongoing homicide investigation. The team looks back on the accomplishments of 2008 with pride and focuses on an exciting 2009.



2008 DPS Dive Team pictured with Governor Jon Huntsman Jr.

Section 21 provides around the clock law enforcement services for the main Salt Lake Community College campus on 4600 South Redwood Rd. and the South City Campus on 1700 South State Street. This section is comprised of a lieutenant (section commander), two sergeants, eight troopers and an office specialist. The section also has a bike squad which is an invaluable tool for police services and public relations. To date, section 21 has investigated 69 thefts of various types from misdemeanors to felonies; responded to 2 building burglaries, 26 vehicle burglaries, 57 traffic accidents and assisted on 32 various medical issues. A total of 13 vehicles have been stolen from the campus sites and all of the vehicles have been recovered. Our troopers have also made 132 physical custody arrests and provided extra security services at numerous events on the various campus sites.

Since June 2008, UHP personnel as part of the DPS Special Emergency Response Team (SERT) has been involved in 22 events ranging from homicide suspect apprehension to assisting other agencies in serving white collar crime warrants. The majority of the call-outs for service were narcotic based and SERT served as an assist to local agencies in safely serving these warrants.

One extended period of activation occurred during August 22nd -29th. This week long activation involved a marijuana eradication project. DPS SERT provided around the clock surveillance on a suspected drop site for marijuana growers. They assisted in locating the marijuana "grow" and in securing and removing the growing marijuana plants as well as all the illegal "grow" equipment and detritus. DPS SERT assisted the U.S. Secret Service with a presidential visit by providing a counter-assault team. Additionally, the DPS SERT team hosted a basic tactical operator's course in which new SERT operators from DPS and other allied law enforcement agencies received fundamental training.

The UHP Motor Program had a busy year in 2008. A total of 62 days of special traffic related details were performed by the UHP Motor squad in 2008. Among others, activities included the following:

Traffic Services: Washington County Fair, Panguitch Motorcycle Rally, Manti Pageant, and St. George Marathon
Parade Details: Provo Parade, Tooele Parade, Bountiful Parade, Days of 47 Parade
Motorcades: Two Funeral Motorcades for officers, President Bush's Motorcade, and Utah Police Officers Memorial

In all areas of the state the Utah Highway Patrol met the challenges of 2008 with common sense and innovative solutions to address public safety concerns. Despite staffing shortages, through the dedication of our employees we are confident that we can meet our mission in the future.



Utah Highway Patrol Honoring Heroes Foundation



The Utah Highway Patrol Honoring Heroes Foundation was formed “To protect and provide for fallen and wounded Troopers and for the well being of the dependents and employees of the Utah Highway Patrol and the Department of Public Safety.” We accomplish this by assisting with expenses not covered by insurance when Troopers or other DPS employees are injured on the job or encounter other catastrophic expenses.

As a 100% volunteer 501c3 organization, the Honoring Heroes Foundation has experienced tremendous growth over the years. By keeping expenses to a minimum and with the assistance of our generous supporters, we have been able to support several DPS families in times of financial needs, remember fallen Troopers during the holidays and also provide over \$25,000 in scholarships.

Our efforts will continue throughout the New Year with several fundraising, community and social events. All done with one goal in mind – to support those who put their life on line each day to serve the citizens of Utah.

Aero Bureau

The Aero Bureau will provide timely and professional aviation support to the Utah Department of Public Safety and other Federal, State and local law enforcement agencies in the performance of their missions.

Aircraft:

Beech 58P Baron: Twin engine airplane, five passenger, all weather.

Cessna 206 Station Air: Single engine airplane, three passenger, fair weather.

Eurocopter AS350 B2 Astar (2): Single engine helicopters, five passenger, night vision equipped, high altitude capable.



Aero Bureau Services:

The Aero Bureau responds statewide to provide aviation support to law enforcement and search and rescue agencies. It deploys aircraft day or



Captain Steve Rugg

night in most weather conditions to provide this support. The Aero Bureau is a force multiplier that provides essential services such as aerial search, transport of search teams, aerial re-supply, rescue of victims from remote areas, transport of search dogs, airborne command and control, surveillance, traffic enforcement, prisoner extradition, executive transport and limited medical evacuation.

In addition, the Aero Bureau provides aviation support to non-law enforcement state agencies performing such missions as passenger transport, game surveys and radio site maintenance. The Aero Bureau uses the following tools in the performance of its missions: FLIR inferred cameras, night vision goggles, Night Sun searchlights, gyro-stabilized binoculars, GPS navigation computers and external load long-lines and nets.



The Aero Bureau supported 88 Federal, State and local agencies in 2008 in a wide range of missions. Seventy five percent of all missions were flown for agencies outside of Utah Department of Public Safety, which demonstrates the interagency value of the aircraft.

Missions Flown in 2008: 414

- Law Enforcement: *168 missions* (41%)
- Search and Rescue: *78 missions* (19%)
- Administrative Flights: *71 missions* (17%)
- Maintenance & Training: *51 missions* (12%)
- Biological Surveys: *46 missions* (11%)

2008 Highlights:

This summer, the Aero Bureau assisted in removing approximately 90,000 marijuana plants with the external sling load capability of the helicopters from 10 different remote grow sites. This enabled rapid removal of the plants and saved hundreds of man-hours of effort getting the plants out of the remote, vehicle inaccessible sites.



The helicopters provided critical services in multiple search, rescue and recovery operations and were instrumental in the rescue of 41 individuals in 2008. These rescues were accomplished around the state and involved: 18 hikers, 7 skiers, 5 mountain climbers 3 mountain bikers, 2 plane crash survivors, two lost children, 1 skier, 1 hunter and 1 mentally distressed man. In addition, the helicopters were used to locate and recover 12 deceased victims from remote sites around the state. The helicopter was used to support the U.S

Secret Service providing aerial security of the President's visit to Salt Lake.

Upgrade of the aircraft has continued with an overhaul of one of the helicopter engines with the second ship's engine scheduled for this winter. In addition, each helicopter will have installed by the end of the year a state of the art moving map GPS's.



Agencies supported by the Aero Bureau in 2008:

Federal:	State:	Local:	Sheriff Offices
DEA	AG's Office	Cedar City P.D.	Box Elder County
FAA	DPS	Draper P.D.	Carbon County
Secret Service	Aero Bureau	Farmington Fire	Davis County
U.S. Marshal	BCI	Hurricane P.D.	Duchesne County
	Crime Lab	Layton P.D.	Emory County
Joint Task Forces:	Drivers License	Lehi P.D.	Garfield County
Garfield County	Highway Safety	Midvale P.D.	Grand County
Iron County	Homeland Security	Murray P.D.	Iron County
Salt Lake Metro	POST	N. Davis Fire	Juab County
Salt Lake Metro Gang	SBI	N. Ogden P.D.	Kane County
Sevier County	UHP	N. S.L.C. P.D.	Morgan County
Utah County	CCJJ	Ogden P.D.	Rich County
Washington County	DWR	Ogden Fire	Salt Lake County
Weber County	ITS	Provo Fire	San Juan County
	Motor Vehicles	Provo P.D.	Sanpete County
Other	State Parks	S.L.C. P.D.	Sevier County
Bountiful S.D.	UCAN	S. S.L.C. P.D.	Summit County
Boy Scouts	UDC	Sandy P.D.	Tooele County
Davis County S.C.	UDOT	Saratoga Fire	Utah County
Granite S.D.		South Jordan P.D.	Wasatch County
Jordan S.D.		St. George P.D.	Washington County
Northern Ute Tribe		Taylorville P.D.	Weber County
R.M.S.D.		Tooele P.D.	
		W. Bountiful P.D.	
		West Jordan P.D.	
		West Valley P.D.	

DPS Communications Bureau

The DPS Communications Bureau provides professional and effective emergency dispatch services and communications support for law enforcement, public safety and the citizens of the state of Utah through six (6) regional consolidated dispatch centers located in Brigham City, Salt Lake City, Vernal, Price, Richfield, and Cedar City.

Services:

EMERGENCY!
DIAL
911
Police ● Fire ● Medical

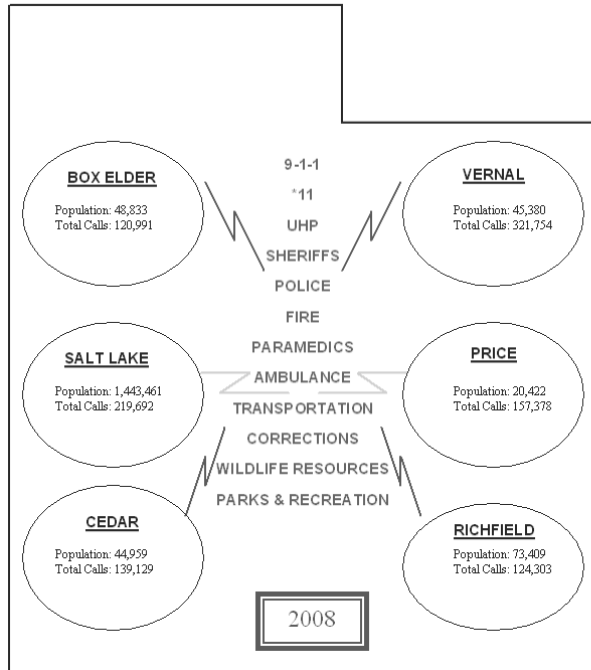
- Direct the resources of police, fire, emergency medical services, and other public safety agencies during emergencies or disasters;
- Control and coordinate incident response;
- Act as Public Safety Answering Points (PSAPs) for 9-1-1;
- Provide pre-arrival medical protocol and telephonic basic life support instruction;
- Ensure standardized emergency dispatcher training through continuing education programs;
- Provide radio protocol training; and
- Provide 9-1-1 public awareness and educational programs.

Total Dispatch Staff: 90.5
Total Agencies Served: 205
Total Officers/Agents Served: 2,400
Total Incidents 2008: 692,453
Total Telephone Calls: 1,083,247
9-1-1 Phone Calls: 142,736

2008 Accomplishments: Cedar Communications Center in partnership with Iron County, Box Elder Communications Center in partnership with Box Elder County, and Price Communications Center in partnership with Carbon County implemented a Reverse 9-1-1 Emergency Notification System. The system allows a dispatch center to quickly target a precise geographic area, and saturate it with thousands of calls per hour with life-saving information to citizens in the counties. In addition to sending recorded voice messages to home and cellular telephones, Reverse 9-1-1 can deliver text messages to wireless receivers, such as digital pages and TTY/TDD callers. Whether the dispatch center is warning the public of possible evacuation, fire hazards, HAZMAT spills, flooding, weather-related incidents, or looking for a missing child, these messages can be sent within minutes making a difference to the life and safety of the citizens of Utah.



Bureau Chief Carol Groustra



Counties with no disruption of service nor lack of emergency response.

In November, Salt Lake Communications Center implemented the Spillman Technologies Inc. software application program for their computer-aided-dispatch system. This puts five of the six state managed dispatch centers on the same data platform. This identical platform enables the Communications Bureau to move toward its goal of remotely staffing a center in crisis. By utilizing remote log in data connection and Omnilink radio patches, a dispatcher in Box Elder can control the communications systems in Cedar City with no noticeable difference in service.

In December, Debra Rawlinson, a supervisor at Salt Lake Communications Center retired. She is the first DPS dispatcher to retire with 30 consecutive years of dispatching service.

In October, a construction accident in Logan City severed the T1 line connecting Logan's Dispatch Omnilink Radio and 9-1-1 system. This transferred all the emergency calls that would have been sent to Logan to the DPS Box Elder Communications Center. The disparity in staffing levels between the two centers was such that a significant emergency on either side would have overwhelmed the Box Elder staff.

Logan quickly sent a dispatcher over the mountain to the Box Elder Center and supervisor Tiffany Dickamore coordinated setting up a virtual console utilizing a laptop in the Box Elder Center to add calls to the Logan Spillman CAD system. In the hours that it took to reconnect the Logan T1 line Box Elder Communications functioned as the PSAP for the citizens of Cache and Box Elder