

South Coast AQMD

Interagency Complaint / Information Referral List

Agriculture, U.S. Department of

- Farm Service
 - Crop natural disaster
 - Conservation reserve program
 - Food safety inspection
 - Meat & poultry recall
 - Consumer education & information
 - Animal & plant health
- Los Angeles (626) 575-5471
Orange County (714) 447-7100
Riverside County (951) 955-3045
San Bernardino County (909) 387-2115
www.usda.gov/

Aircraft Emissions (FAA)

- Federal Aviation Administration
 - Aircraft Emissions
 - Flight standard information
 - Public information
 - General Concerns
- Los Angeles County (310) 215-2150
Riverside / San Bernardino (951) 276-6701
www.faa.gov

Air Quality and Health

- National Health Center
 - Health Insurance
 - Alcohol Drug information
 - Asthma / Cancer information
(800) 336-4797
- www.health.gov/nhic

Air Toxicology

(510) 622-3143

Animal Control Center

- Stray / Deceased animals
 - Vaccination clinic
 - Lost animals
 - Pet Adoption
- Los Angeles City (888) 452-7381
Orange County (714) 935-6848
Riverside County (951) 358-7387
San Bernardino County (800) 472-5609
San Bernardino City (909) 384-1304

Asthma & Allergy Foundation

- Pollen count
 - Breath mobile
 - Children's program
 - Senior's program
- (800) 624-0044 (323) 937-7859
Los Angeles
www.aafasocal.com

Asbestos

Environmental Hygiene
(626) 430-5440

Attorney General

Consumer inquiries or complaints
(800) 952-5225
www.ag.ca.gov

Bee Infestation

Vector Control
Los Angeles County (626) 575-5471
Orange County (714) 971-2421
Riverside County (951) 340-9792
San Bernardino (909) 387-4692

Bulky Item Pick-Up

Los Angeles Bureau of Sanitation
(800) 773-2489

Bureau of Automotive Consumer Affairs

Consumer Information Center Includes:

- *Automotive Repair*
- *Barbering & Cosmetology*
(800) 952-5210

www.dca.ca.gov

Consumer Assistance Program

(916) 255-0719
(866) 272-9642
www.smogcheck.com

Buy Back Program

Old vehicle (1981 or prior) buy back
(909) 396-3170

California Air Resources Board

Vehicle Smog Info/Smog Check Referee

- Air quality emissions/smog test station
 - Transportation, air toxic program
 - Cleaner burning gasoline program
 - State wide smoking vehicle program
- 9528 Tel Star Avenue, El Monte CA 91731

(626) 575-6800
Referee (800) 622-7733
www.arb.ca.gov (800) 242-4450

California Attorney General

(800) 952-5225
www.ag.ca.gov

California Conservation Corps

Recruitment line for 18-23 year olds
(800) 952-5627
www.ccc.ca.gov

California Department of Food & Agriculture

Calls pertaining to Malathion spraying
(800) 491-1899

California Highway Patrol

Los Angeles County (323) 982-4900
Orange County (949) 559-7888
Riverside County (760) 772-8900
San Bernardino County (760) 255-8700
To report hazardous roadway conditions
Or traffic related matters requiring
Immediate attention.
(800) TELL-CHP or (800) 835-5247

California Legislature

State Capitol (916) 319-2057

Cal Osha

California Occupational Safety/Health Admin.

- Enforcement/internal odors & conditions in place of business
- Industrial welfare labor standards
- Permit, cranes, pressure vessels
- Code regulations of asbestos

Anaheim / Santa Ana (714) 558-4451
Los Angeles (213) 576-7451
Riverside / San Bernardino (909) 383-4321
Santa Fe Springs (562) 944-9366
Van Nuys (818) 901-5403

www.dir.ca.gov

Caltrans

- State Highway repairs, line, & markers
- Maintenance: potholes, broken sprinklers, graffiti

Los Angeles County (213) 897-3656
(213) 897-4867
Monrovia (626) 256-7913
Orange County (949) 724-2000
San Bernardino (909) 383-4561
West Covina (626) 472-0046

www.dot.ca.gov

Cancer Hazardous Assessment

1515 Clay St, Oakland # 1600, CA 94612
(510) 622-3190

Coalition for Clean Air

523 W. 6th Street, 10th Fl.
Los Angeles, CA 90014
(213) 630-1192 Fax (213) 630-1158
www.coalitionforcleanair.org

**Consumer Affairs, Dept of
Protect consumers**

(800) 952-5210
www.dca.ca.gov

Contractor's State License Board

Status of a contractor's license and
Contractor complaints
(800) 321-2752
www.cslb.ca.gov

Contrails – EPA

Stratospheric Protection Hotline
(800) 296-1996
Also complaints of freon released into the
atmosphere.
www.epa.gov/otaq/aviation.htm

Crime Victims Assistance

Financial assistance for victims of crime
(800) 777-9229
www.boc.ca.gov

D O G / Division of Oil & Gas /District 1

Potential oil spills & gas releases involving
oil wells.
(714) 816-6847

Environmental Health Services

(626) 430-5200 Los Angeles County
(714) 433-6000 Orange County
(951) 358-5000 Riverside County
(909) 387-4608 San Bernardino County

EPA/ Toxic Substance

Environmental Protection Agency
• Regulating hazardous waste facilities/Drug lab
• Promoting pollution prevention
• Public Health, landfills, industries
Los Angeles / Glendale (818) 551-2800
Cypress (714) 484-5300
www.dtsc.ca.gov

Fair Employment and Housing, Dept of

Employment discrimination Complaints
Housing discrimination complaints
(800) 884-1684 or (800) 233-3212
www.dfeh.ca.gov

Financial Institutions, Department of

Regulates State-licensed banks, credit unions
(800) 622-0620
www.dfi.ca.gov

Fish & Game

Violations of hunting or fishing laws
(800) 952-5210
www.dfg.ca.gov

Flood Control

Maintenance & Operations
• Flood channels
• Storm drain
Orange County (714) 567-6300

Franchise Tax Board

Taxpayer information
(800) 852-5711
www.ftb.ca.gov

Governor's Office

Governor Arnold Schwarzenegger
State Capitol Bldg. (916) 445-2841
L.A. Office (213) 897-0322
www.governor.ca.gov

Health Haz Mat

- Hazardous Materials
 - Business inspections
 - Chemical spills
 - Permits fire, film, building
 - Illegal dumping
- (800) 69-TOXIC (800) 698-6942
Los Angeles County (323) 890-4045
Riverside (951) 358-5055
(Haz Mat Div) Environmental Services
San Bernardino (909) 386-8418
SB County FD
(part of **Water Quality Control Board**)
- Cleanup abatement discharges of aquatic pesticides /401 water quality certification above ground tanks
- Los Angeles County (213) 576-6600
Riverside / San Bernardino (951) 782-4130
www.swrcb.ca.gov/rwqcb8

Labor Standards & Enforcement

(213) 620-6330 or
(888) 275-9243

Lead Poisoning

National Lead Information
(800) 424-5323

Leaf Blowers (Los Angeles City Only)

Complaint Center
(800) 996-2489

Los Angeles County of Public Works

Hazardous Materials (closed Friday)
(888) 253-2652

Managed Health Care, Dept of

Complaints against a HMO
(800) 996-2489

Medical Board of California

Complaints against a doctor
(800) 633-2322
www.medbd.ca.gov

Metropolitan Transportation

- Transportation incentive program
 - Freeway service patrol
 - Metro rail locations, maps
 - Customer relations, fare information
- Los Angeles County (213) 922-6235
www.mta.net

Mosquitos

Los Angeles Mosquito Abatement
(310) 915-7370

National Do Not Call Registry

(888) 382-1222
www.donotcall.gov

Motor Vehicles, Department of

Automated appointment line (800) 921-1117
Appointments & other services (800) 777-0133
www.dmv.ca.gov

Noise Pollution

Local city / county law enforcement department

Paid Family Leave

(877) 238-4373

Parks & Recreation

State campground reservations
(800) 444-7275
www.parks.ca.gov

Public Utilities Commission

Utility Rates & Billing Problems
(800) 649-7570
www.cpuc.ca.gov

Radon

(202) 343-9370 Washington, D.C.
www.epa.gov/radon/pubs/citghide.html

Recycling Center

(800) 732-9253
www.consrv.ca.gov

Sewer and Storm Drain Odors

- LA City "311" or (866) 447-3937
- LA Co Public Works (626) 458-4357

Smoking Establishment (Reporting)

Reporting Smoking Violators

Los Angeles	(213) 351-7890
Orange	(714) 451-1444
Riverside	(951) 358-7125
San Bernardino	(909) 387-6280

Southern California Gas Company

- Service for business / residential
- Gas leaks
- Billing
- Home energy program
(800) 427-2200

www.socal.co.com

State Auditor's Hotline

To report improper government activities
(800) 952-5665
www.bsa.ca.gov

State Banking

Consumer inquiries / complaints
(800) 622-0620
www.dfi.ca.gov

State of California Website

www.ca.gov

State Controller

(800) 992-4647

www.sco.ca.gov

State Disability Insurance

(800) 480-3287

State Operator

Phone numbers for all state agencies

(916) 657-9900 Toll call

Storm Drain Dumping (Illegal)

Storm Water Management

(800) 974-9794

Unemployment Insurance

(800) 300-5616

Veterans Affairs

Veterans benefits or complaints

(800) 952-5626

www.cdva.ca.gov

Victim Compensation & Govt Claims Board

(800) 777-9229 & (800) 955-0045

www.vcgcb.ca.gov

Water Quality Control Board

State Board (916) 657-1247

Los Angeles County (213) 576-6600

Orange & Riverside (951) 782-4130

San Bernardino (760) 241-6583

Weather Bureau

- Fire weather
 - Tropical weather
 - Forecast, warnings, satellite images
 - Advisory preparedness / information
- Los Angeles / Oxnard (805) 988-6610
Riverside / San Bern / Orange (858) 675-8700
www.fs.fed.us/rf/rsgis_fire/weather_satellite

Weights & Measures, Department of

Accuracy of fuel dispensers

- Food meters
 - Fuel Dispensers
 - Pesticides – Rodents
 - Quality of fuel
 - Weed abatement, plant pathology
- Los Angeles County (562) 940-8916
Orange County (714) 447-7100
www.ocagcomm.com
Riverside (951) 955-3030
San Bernardino (909) 387-2115
www.dca.ca.gov

Workers Compensation Public Assistance

(800) 736-7401