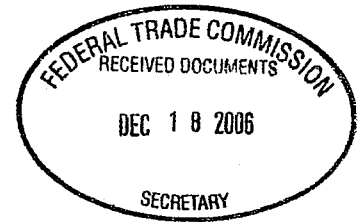


*Carol Ryan*



December 11, 2006

Federal Trade Commission  
Office of the Secretary, Room H-159 (Annex H)  
600 Pennsylvania Avenue, N.W.  
Washington, D.C. 20580

Filed electronically: <https://secure.commentworks.com/ftc-tsr>

RE: TSR Prerecorded Call Prohibition and Call Abandonment Standard Modification –  
Project No. R411001

To the Commission:

I am writing to let the FTC know that I object to all unwanted telemarketing calls made to my home.

I especially object to recorded sales messages. I find these calls even more invasive of my privacy than calls that come from a live caller. That's because I feel powerless to interact with a recording.

If a company calls me with a recorded message based on a claimed business relationship, I have no way of telling the company not to call me again. I believe the FTC should outlaw all prerecorded messages unless I give my written consent for such calls. This includes recorded messages left on my answering machine.

I also object to calls I answer where the caller hangs up or leaves me on the line with dead air. Ideally, the FTC should adopt a standard of zero tolerance for abandoned calls. But at the most, the rate of abandoned calls should not exceed 3% per day.

Sincerely,

Carol Ryan