

# INTERMEDIARY-CARRIER DIRECTORY

## U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES

### CENTERS FOR MEDICARE & MEDICAID SERVICES

Any inquiries regarding the content of this directory or changes to the information contained herein should be referred to the Centers for Medicare & Medicaid Services, Office of Acquisition and Grants Management, Division of Medicare Contracts, 7500 Security Boulevard - C2-21-15, Baltimore, Maryland 21244.

#### COMMUNICATING WITH INTERMEDIARIES AND CARRIERS

Medicare contracts cover the rights and obligations of Intermediaries, Carriers, and the Secretary of Health and Human Services. **Requests for action or information not specifically authorized by such contracts should not be made.**

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#### PLEASE NOTE

Workweeks are from Monday through Friday, unless otherwise stated.

All hours of operation are from approximately 8:00 a.m. to 4:30 p.m.

#### ABBREVIATIONS

RHC - Rural Health Clinics  
CHC - Community Health Centers  
CSC - Christian Science Centers  
HHA - Home Health Agencies  
HL - Histocompatibility Labs (Independent)  
OPA - Organ Procurement Agencies (Independent)  
PE - Parenteral/Enteral  
DME - Durable Medical Equipment  
LPIC-Limited Purpose Insurance Company  
RRB - Rail Road Retirement Board (South Carolina)

EFFECTIVE DATE: January 2007

# INTERMEDIARY AND CARRIER DIRECTORY

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**SECTION I**  
**PART A INTERMEDIARIES AND PART B CARRIERS BY STATE**

**REGIONAL  
OFFICE  
Atlanta**

**Alabama**

Part A - Blue Cross and Blue Shield of Alabama  
Mutual of Omaha Insurance Company  
Part B - Blue Cross and Blue Shield of Alabama

RHHI – Palmetto GBA, LLC  
DMERC– Palmetto GBA, LLC

**Alaska**

**Seattle**

Part A - Noridian Mutual Insurance Company  
Mutual of Omaha Insurance Company  
Part B - Noridian Mutual Insurance Company

RHHI – United Government Services, LLC  
DME MAC – Noridian Mutual Insurance Company

**American Samoa**

Part A –United Government Services, LLC  
Mutual of Omaha Insurance Company  
Part B - Noridian Mutual Insurance Company

RHHI – United Government Services, LLC  
DME MAC – Noridian Mutual Insurance Company

**Arizona**

**San Francisco**

Part A/B MAC – Noridian Administrative Services, LLC  
Mutual of Omaha Insurance Company

RHHI – United Government Services, LLC  
DME MAC – Noridian Mutual Insurance Company

**Arkansas**

**Dallas**

Part A - Arkansas Blue Cross and Blue Shield, A Mutual Insurance Company  
Mutual of Omaha Insurance Company  
Part B - Arkansas Blue Cross and Blue Shield, A Mutual Insurance Company

RHHI – Palmetto GBA, LLC  
DMERC – Palmetto GBA, LLC

**SECTION I - PART A INTERMEDIARY AND PART B CARRIER BY STATE**

**REGIONAL  
OFFICE  
San Francisco**

**California**

Part A – United Government Services, LLC  
Mutual of Omaha Insurance Company  
Part B - National Heritage Insurance Company

RHHI – United Government Services, LLC  
DME MAC – Noridian Mutual Insurance Company

**Colorado**

**Denver**

Part A- TrailBlazer Health Enterprises, LLC  
Mutual of Omaha Insurance Company  
Part B - Noridian Mutual Insurance Company

RHHI - Blue Cross and Blue Shield of Alabama  
DMERC – Palmetto GBA, LLC

**Connecticut**

**Boston**

Part A - Empire HealthChoice Assurance, Inc.  
Mutual of Omaha Insurance Company  
Part B - First Coast Service Options, Inc.

RHHI - Anthem Health Plans of Maine Inc.  
DME MAC – National Heritage Insurance Company

**Delaware**

**Philadelphia**

Part A - Empire HealthChoice Assurance, Inc.  
Mutual of Omaha Insurance Company  
Part B - TrailBlazer Health Enterprises, LLC

RHHI - Blue Cross and Blue Shield of Alabama  
DME MAC- National Heritage Insurance Company

**District of Columbia**

**Philadelphia**

Part A –Highmark Inc.  
Mutual of Omaha Insurance Company  
Part B - TrailBlazer Health Enterprises, LLC

RHHI - Blue Cross and Blue Shield of Alabama  
DME MAC – National Heritage Insurance Company

**SECTION I - PART A INTERMEDIARY AND PART B CARRIER BY STATE**

	<b>REGIONAL OFFICE Philadelphia</b>
<b>Florida</b> Part A - First Coast Service Options Mutual of Omaha Insurance Company Part B - First Coast Service Options  RHHI – Palmetto GBA, LLC DMERC – Palmetto GBA, LLC	
<b>Georgia</b> Part A - Blue Cross and Blue Shield of Georgia, Inc. Mutual of Omaha Insurance Company Part B - Blue Cross and Blue Shield of Alabama  RHHI – Palmetto GBA, LLC DMERC – Palmetto GBA, LLC	<b>Atlanta</b>
<b>Guam</b> Part A – United Government Services, LLC Mutual of Omaha Insurance Company Part B - Noridian Mutual Insurance Company RHHI - DME MAC – Noridian Mutual Insurance Company	<b>San Francisco</b>
<b>Hawaii</b> Part A – United Government Services, LLC Mutual of Omaha Insurance Company Part B - Noridian Mutual Insurance Company  RHHI – United Government Services, LLC DME MAC – Noridian Mutual Insurance Company	<b>San Francisco</b>
<b>Idaho</b> Part A – Noridian Mutual Insurance Company Mutual of Omaha Insurance Company Part B - Connecticut General Life Insurance Company  RHHI – United Government Services, LLC DME MAC – Noridian Mutual Insurance Company	<b>Seattle</b>
<b>Illinois</b> Part A - Anthem Insurance Companies, Inc. Mutual of Omaha Insurance Company Part B - Wisconsin Physicians Service  RHHI – Palmetto GBA, LLC DMERC – Palmetto GBA, LLC	<b>Chicago</b>

**SECTION I - PART A INTERMEDIARY AND PART B CARRIER BY STATE**

	<b>REGIONAL OFFICE Chicago</b>
<b>Indiana</b> Part A - Anthem Insurance Companies, Inc. Mutual of Omaha Insurance Company Part B - AdminaStar Federal, Inc.  RHHI – Palmetto GBA, LLC DME MAC - AdminaStar Federal Inc.	
<b>Iowa</b> Part A - Blue Cross and Blue Shield of Alabama Mutual of Omaha Insurance Company Part B -Noridian Mutual Insurance Company  RHHI - Blue Cross and Blue Shield of Alabama DME MAC – Noridian Mutual Insurance Company	<b>Kansas City</b>
<b>Kansas</b> Part A - Blue Cross and Blue Shield of Kansas, Inc. Mutual of Omaha Insurance Company Part B - Blue Cross and Blue Shield of Kansas, Inc.  RHHI - Blue Cross and Blue Shield of Alabama DME MAC – Noridian Mutual Insurance Company	<b>Kansas City</b>
<b>Kentucky</b> Part A - Anthem Insurance Companies, Inc. Mutual of Omaha Insurance Company Part B - AdminaStar Federal, Inc.  RHHI – Palmetto GBA, LLC DME MAC – AdminaStar Federal, Inc.	<b>Atlanta</b>
<b>Louisiana</b> Part A - Blue Cross and Blue Shield of Mississippi Mutual of Omaha Insurance Company Part B - Arkansas Blue Cross and Blue Shield, A Mutual Insurance Company  RHHI – Palmetto GBA, LLC DMERC – Palmetto GBA, LLC	<b>Dallas</b>

**SECTION I - PART A INTERMEDIARY AND PART B CARRIER BY STATE**

	<b>REGIONAL OFFICE Boston</b>
<b>Maine</b> Part A - Anthem Health Plans of Maine Inc. Mutual of Omaha Insurance Company Part B - National Heritage Insurance Company  RHHI - Anthem Health Plans of Maine Inc. DME MAC – National Heritage Insurance Company	
<b>Maryland</b> Part A - Highmark Inc. Mutual of Omaha Insurance Company Part B - TrailBlazer Health Enterprises, LLC  RHHI - Blue Cross and Blue Shield of Alabama DME MAC – National Heritage Insurance Company	<b>Philadelphia</b>
<b>Massachusetts</b> Part A - Anthem Health Plans of Maine Inc. Mutual of Omaha Insurance Company Part B - National Heritage Insurance Company  RHHI - Anthem Health Plans of Maine Inc. DME MAC – National Heritage Insurance Company	<b>Boston</b>
<b>Michigan</b> Part A – United Government Services, LLC Mutual of Omaha Insurance Company Part B - Wisconsin Physicians Service  RHHI – Palmetto GBA, LLC DME MAC - AdminaStar Federal Inc.	<b>Chicago</b>
<b>Minnesota</b> Part A - Noridian Mutual Insurance Company Mutual of Omaha Insurance Company Part B - Wisconsin Physicians Service  RHHI - United Government Services, LLC DME MAC - AdminaStar Federal Inc.	<b>Chicago</b>



**SECTION I - PART A INTERMEDIARY AND PART B CARRIER BY STATE**

**REGIONAL  
OFFICE  
Atlanta**

**Mississippi**

Part A - Blue Cross and Blue Shield of Mississippi  
Mutual of Omaha Insurance Company

Part B - Blue Cross and Blue Shield of Alabama

RHHI – Palmetto GBA, LLC

DMERC – Palmetto GBA, LLC

**Missouri**

**Kansas City**

Part A - Blue Cross and Blue Shield of Mississippi  
Mutual of Omaha Insurance Company

Part B - Blue Cross and Blue Shield of Kansas, Inc. (Western Missouri)

Arkansas Blue Cross and Blue Shield, A Mutual Insurance Company (Eastern Missouri)

RHHI - Blue Cross and Blue Shield of Alabama

DME MAC – Noridian Mutual Insurance Company

**Montana**

**Denver**

Part A/B MAC- Noridian Administrative Services, LLC  
Mutual of Omaha Insurance Company

RHHI - Blue Cross and Blue Shield of Alabama

DME MAC– Noridian Mutual Insurance Company

**Nebraska**

**Kansas City**

Part A - Blue Cross and Blue Shield of Nebraska  
Mutual of Omaha Insurance Company

Part B - Blue Cross and Blue Shield of Kansas, Inc.

RHHI - Blue Cross and Blue Shield of Alabama

DME MAC – Noridian Mutual Insurance Company

**Nevada**

**San Francisco**

Part A – United Government Services, LLC  
Mutual of Omaha Insurance Company

Part B - Noridian Mutual Insurance Company

RHHI – United Government Services, LLC

DME MAC – Noridian Mutual Insurance Company

**SECTION I - PART A INTERMEDIARY AND PART B CARRIER BY STATE**

**New Hampshire**

Part A - Anthem Health Plans of New Hampshire, Inc.  
Mutual of Omaha Insurance Company  
Part B - National Heritage Insurance Company  
  
RHHI - Anthem Health Plans of New Hampshire, Inc.  
DME MAC – National Heritage Insurance Company

**REGIONAL  
OFFICE  
Boston/San  
Francisco**

**New Jersey**

Part A -Blue Cross Blue Shield of Tennessee  
Mutual of Omaha Insurance Company  
Part B - Empire HealthChoice, Inc.  
  
RHHI – United Government Services, LLC  
DME MAC – National Heritage Insurance Company

**New York**

**New Mexico**

Part A -TrailBlazer Health Enterprises, LLC  
Mutual of Omaha Insurance Company  
Part B - Arkansas Blue Cross and Blue Shield, A Mutual Insurance Company  
  
RHHI – Palmetto GBA, LLC  
DMERC – Palmetto GBA, LLC

**Dallas**

**New York**

Part A - Empire HealthChoice Assurance, Inc.  
Part B - HealthNow New York, Inc.  
Empire HealthChoice Assurance, Inc.  
Group Health Incorporated  
  
RHHI – United Government Services, LLC  
DME MAC – National Heritage Insurance Company

**New York**

**North Carolina**

Part A - Blue Cross and Blue Shield of South Carolina  
Mutual of Omaha Insurance Company  
Part B - Connecticut General Life Insurance Company  
  
RHHI – Palmetto GBA, LLC  
DMERC – Palmetto GBA, LLC

**Atlanta**

**REGIONAL**

**SECTION I - PART A INTERMEDIARY AND PART B CARRIER BY STATE**

**North Dakota**

Part A/B MAC - Noridian Administrative Services, LLC  
Mutual of Omaha Insurance Company

RHHI - Blue Cross and Blue Shield of Alabama  
DME MAC – Noridian Mutual Insurance Company

**OFFICE  
Denver**

**Northern Marianna Islands**

Part A – United Government Services, LLC  
Mutual of Omaha Insurance Company  
Part B - Noridian Mutual Insurance Company

RHHI – United Government Services, LLC  
DME MAC– Noridian Mutual Insurance Company

**San Francisco**

**Ohio**

Part A - Anthem Insurance Companies, Inc.  
Mutual of Omaha Insurance Company  
Part B – Palmetto GBA, LLC

RHHI – Palmetto GBA, LLC  
DME MAC- AdminaStar Federal Inc.

**Chicago**

**Oklahoma**

Part A - Group Health Service of Oklahoma, Inc.  
Mutual of Omaha Insurance Company  
Part B - Arkansas Blue Cross and Blue Shield, A Mutual Insurance Company

RHHI – Palmetto GBA, LLC  
DMERC – Palmetto GBA, LLC

**Dallas**

**Oregon**

Part A – Noridian Mutual Insurance Comany  
Mutual of Omaha Insurance Company  
Part B - Noridian Mutual Insurance Company

RHHI – United Government Services, LLC  
DME MAC – Noridian Mutual Insurance Company

**Seattle**

**SECTION I - PART A INTERMEDIARY AND PART B CARRIER BY STATE**

**REGIONAL  
OFFICE  
Philadelphia**

**Pennsylvania**

Part A - Highmark Inc.  
Mutual of Omaha Insurance Company  
Part B - Highmark Inc.  
  
RHHI - Blue Cross and Blue Shield of Alabama  
DME MAC – National Heritage Insurance Company

**Puerto Rico**

Part A - Cooperative de Seguros de Vida de Puerto Rico  
Mutual of Omaha Insurance Company  
Part B - Triple-S, Inc,  
  
RHHI – United Government Services, LLC  
DMERC – Palmetto GBA, LLC

**New York**

**Rhode Island**

Part A – Arkansas Blue Cross and Blue Shield, A Mutual Ins. Company  
Mutual of Omaha Insurance Company  
Part B – Arkansas Blue Cross and Blue Shield, A Mutual Ins. Company  
  
RHHI - Anthem Health Plans of Maine Inc.  
DME MAC – National Heritage Insurance Company

**Boston**

**South Carolina**

Part A – Palmetto GBA, LLC  
Mutual of Omaha Insurance Company  
Part B – Palmetto GBA, LLC  
  
RHHI – Palmetto GBA, LLC  
DMERC– Palmetto GBA, LLC

**Atlanta**

**South Dakota**

Part A - Blue Cross and Blue Shield of Alabama  
Mutual of Omaha Insurance Company  
Part A/B MAC - Noridian Administrative Services, LLC  
  
RHHI - Blue Cross and Blue Shield of Alabama  
DME MAC – Noridian Mutual Insurance Company

**Denver**

**SECTION I - PART A INTERMEDIARY AND PART B CARRIER BY STATE**

	<b>REGIONAL OFFICE Atlanta</b>
<b>Tennessee</b> Part A - Blue Cross and Blue Shield of Tennessee Mutual of Omaha Insurance Company Part B - Connecticut General Life Insurance Company  RHHI – Palmetto GBA, LLC DMERC – Palmetto GBA, LLC	
<b>Texas</b> Part A - TrailBlazer Health Enterprises, LLC Mutual of Omaha Insurance Company Part B - TrailBlazer Health Enterprises, LLC  RHHI – Palmetto GBA, LLC DMERC – Palmetto GBA, LLC	<b>Dallas</b>
<b>U.S. Virgin Islands</b> Part A - Cooperative de Seguros de Vida de Puerto Rico Mutual of Omaha Insurance Company Part B - Triple-S, Inc.  RHHI – United Government Services, LLC DMERC – Palmetto GBA, LLC	<b>New York</b>
<b>Utah</b> Part A/B MAC – Noridian Administrative Services, LLC Mutual of Omaha Insurance Company Part B – Noridian Mutual Insurance Company  RHHI - Blue Cross and Blue Shield of Alabama DME MAC – Noridian Mutual Insurance Company	<b>Denver</b>
<b>Vermont</b> Part A - Anthem Health Plans of New Hampshire, Inc. Mutual of Omaha Insurance Company Part B - National Heritage Insurance Company  RHHI - Anthem Health Plans of Maine Inc. DME MAC – National Heritage Insurance Company	<b>Boston/ San Francisco</b>

**SECTION I - PART A INTERMEDIARY AND PART B CARRIER BY STATE**

	<b>REGIONAL OFFICE Philadelphia</b>
<b>Virginia</b> Part A –United Government Services, LLC Mutual of Omaha Insurance Company Part B - TrailBlazer Health Enterprises, LLC  RHHI -Blue Cross and Blue Shield of Alabama DMERC – Palmetto GBA, LLC	
<b>Washington</b> Part A - Noridian Mutual Insurance Company Mutual of Omaha Insurance Company Part B - Noridian Mutual Insurance Company  RHHI – United Government Services, LLC DME MAC – Noridian Mutual Insurance Company	<b>Seattle</b>
<b>West Virginia</b> Part A –United Government Services, LLC Mutual of Omaha Insurance Company Part B – Blue Cross Blue Shield of South Carolina  RHHI - Blue Cross and Blue Shield of Alabama DMERC – Palmetto GBA, LLC	<b>Philadelphia</b>
<b>Wisconsin</b> Part A – United Government Services, LLC Mutual of Omaha Insurance Company Part B - Wisconsin Physicians Service  RHHI – United Government Services, LLC DME MAC – AdminaStar Federal Inc.	<b>Chicago</b>
<b>Wyoming</b> Part A/B MAC – Noridian Administrative Services, LLC Mutual of Omaha Insurance Company Part B - Noridian Mutual Insurance Company  RHHI - Blue Cross and Blue Shield of Alabama DME MAC – Noridian Mutual Insurance Company	<b>Denver</b>

**SECTION II**

**PART A INTERMEDIARIES AND PART B CARRIERS**

**BLUE CROSS AND BLUE SHIELD ASSOCIATION**

225 North Michigan Avenue  
Chicago, Illinois 60601-7680

**PHONE: 312-297-6000**  
**FAX: 312-297-6609**

**PART A - AGREEMENT NO. HCFA 87-001-1**

Scott P. Serota  
President and Chief  
Executive Officer  
PHONE: 312-297-6010

Wilson C. Leong, Esq. CPA  
Executive Director  
Prime Contract  
PHONE: 312-297-5869

**ALABAMA** **PART A PROVIDER SERVICE AREA:** State of Alabama, Iowa and South Dakota (Special Claims: HHA)  
**PART B JURISDICTION:** State of Alabama, State of Georgia, and Mississippi

**BLUE CROSS AND BLUE SHIELD OF ALABAMA**

**P.O. Box 830139**  
**Birmingham, Alabama 35283-0139**  
**(d.b.a. Cahaba Government Benefit Administrators)**

**Overnight Packages Only**

Cahaba Government Benefit Administrators  
Alabama Medicare Claims Administration  
450 Riverchase Parkway East  
Birmingham, Alabama 35244

**PHONE: 205-220-4835**  
**FAX: 205-220-0928**  
**website:www.cahabagba.com**

**PART A - AGREEMENT NO. HCFA 87-001-1.1**

**PART B - CONTRACT NO. HCFA 87-003-2**

Lynda Northcutt  
President  
Cahaba Government Benefit  
Administrators, LLC  
PHONE: 205-220-4835  
Email: lnorthcutt@bcbsal.org

Brandon Ward  
Director, Cahaba Operations  
Cahaba Government Benefit  
Administrators, LLC  
450 Riverchase Parkway East  
Birmingham, Alabama 35244  
Phone: 205-220-1381  
E-Mail: [bward@cahabagba.com](mailto:bward@cahabagba.com)

## SECTION II - PART A INTERMEDIARIES AND PART B CARRIERS

### **BLUE CROSS AND BLUE SHIELD OF ALABAMA CONTINUED**

Leigh Forman  
Executive Director  
Part B Claims  
Cahaba Government Benefit  
Administrators  
PHONE: 912-921-3087  
E-Mail –  
lforman@cahabagba.com

Susan Pretnar  
Executive Director, Part A & RHHI  
Claims  
Cahaba Government Benefit  
Administrators  
Phone: 515-471-7302  
E-mail: [spretnar@cahabagba.com](mailto:spretnar@cahabagba.com)

John W. Cook, Jr.  
Executive Director, Quality  
Cahaba Government Benefit Administrators  
PHONE: 601-977-5850  
E-mail: [jwcook@cahabagba.com](mailto:jwcook@cahabagba.com)

David Brown  
Executive Director  
Cahaba Resource Center  
Cahaba Government Benefit  
Administrators  
Phone: 205-220-1398  
E-mail: [dbrown@cahabagba.com](mailto:dbrown@cahabagba.com)

Jim Hill  
Executive Director  
Operations Support  
Cahaba Government Benefit  
Administrators  
Phone: 205-220-1437  
E-mail: [jhill@cahabagba.com](mailto:jhill@cahabagba.com)

### **ALABAMA OFFICE – Medicare & Intermediary & Carrier**

450 Riverchase Parkway East  
Birmingham, AL 35244

P.O. Box 830139  
Birmingham, AL 35283-0139  
FAX: 205-220-0928

Email address: [almedicare@bcba.org](mailto:almedicare@bcba.org)  
Web site: [www.cahabagba.com](http://www.cahabagba.com)

Beneficiary Customer Service - 1-800-Medicare (1-800-633-4227)  
Provider Line - 1-866-539-5598

### **GEORGIA OFFICE - Medicare Carrier**

12052 Middleground Road, Suite A  
Savannah, GA 31419-1699

P.O. Box 3018  
Savannah, GA 31402

FAX: 912-921-4635  
Email address: [gamedicare@cahabagba.com](mailto:gamedicare@cahabagba.com)

Beneficiary Customer Service 1-800-Medicare (1-800-633-4227)  
Provider Line 1-912-927-0934

### **MISSISSIPPI OFFICE**

775 Woodlands Parkway  
Ridgeland, MS 39157-5212

P.O. Box 22545  
Jackson, MS 39225-2545

FAX: 601-956-2738  
Email address: [msmedicare@cahabag.com](mailto:msmedicare@cahabag.com)

Beneficiary Customer Service – 1-800-Medicare (1-800-633-4227)  
Provider Line - 1-866-419-9454



## SECTION II - PART A INTERMEDIARIES AND PART B CARRIERS

Blue Cross and Blue Shield Continued

### **MIDWEST OFFICE – INTERMEDIARY & RHHI**

400 W. Court Avenue, Station 158  
Des Moines, IA 50309-2017  
Fax: 515-471-7222  
Email address: [iamedicare@cahabagba.com](mailto:iamedicare@cahabagba.com)

Beneficiary Line – 1800-Medicare (1-800-633-4227)  
Home Health: 1-877-299-4500  
Hospice: 1-866-539-5592  
Hospital & Other: 1-877-567-3092  
MSP: 515-471-7400

**ALASKA**      **PART A PROVIDER SERVICE AREA -** See Noridian Mutual Insurance Company (North Dakota)  
**PART B JURISDICTION -** See Noridian Mutual Insurance Company (North Dakota)

**ARIZONA**      **PART A PROVIDER SERVICE AREA:** See Part A/B MAC Noridian Administrative Services  
**PART B JURISDICTION -** See Noridian Mutual Insurance Company (North Dakota)

SECTION II - PART A INTERMEDIARIES AND PART B CARRIERS

**ARKANSAS** PART A PROVIDER SERVICE AREA: States of Arkansas and Rhode Island

PART B JURISDICTION: States of Arkansas , Louisiana, Oklahoma, New Mexico, Eastern Missouri and Rhode Island

**ARKANSAS BLUE CROSS AND BLUE SHIELD**  
**A MUTUAL INSURANCE COMPANY**  
(d.b.a. Pinnacle Business Solutions, Inc. (PBSI))

ABCBS STREET ADDRESS:  
601 South Gaines Street  
Little Rock, Arkansas 72203

MAILING ADDRESS:  
P.O. Box 1418  
Little Rock, Arkansas 72201

Pinnacle Medicare Services  
515 West Pershing Boulevard  
North Little Rock, Arkansas 72114-2147

PHONE: 501-210-9000

FAX: 501-210-9153

INTERNET: [tlwhite@pinnacleBSI.com](mailto:tlwhite@pinnacleBSI.com)

**Web Sites:**

AR – [www.arkmedicare.com](http://www.arkmedicare.com)

Medicare Beneficiary Toll-Free Phone – 1-800-MEDICARE

Medicare AR Part A Provider Toll-Free Phone – 1-866-0527

Medicare AR Part B Provider Toll-Free Phone – 1-866-345-0274

LA- [www.lamedicare.com](http://www.lamedicare.com)

Medicare LA Part B Provider Toll-Free Phone – 1-866-567-8419

OK – [www.oknmmedicare.com](http://www.oknmmedicare.com)

NM- [www.oknmmedicare.com](http://www.oknmmedicare.com)

Medicare OK/NM Part B Provider Toll-Free Phone – 1-866-280-6520

MO – [www.momedicare.com](http://www.momedicare.com)

Medicare MO Part B Provider Toll-Free Phone – 1-866-736-0799

RI – [www.rimedicare.com](http://www.rimedicare.com)

Medicare RI Part A Provider Toll-Free Phone – 1-866-339-3714

Medicare RI Part B Provider Toll-Free Phone – 1-866-801-5304

PART A - AGREEMENT NO. HCFA 87-001-1.3

PART B - CONTRACT NO . HCFA-87-004-2

Pinnacle Medicare Services  
Dennis Robertson  
President & CEO  
PHONE: 501-210-9035

Pinnacle Medicare Services  
Ms. Reggie Favors  
Executive Vice President &  
COO  
PHONE: 501-210-9036

Pinnacle Medicare Services  
Charles Clem  
Executive Vice President &  
COO  
PHONE: 501-210-9076

Pinnacle Medicare Services  
Dan Bloodworth  
Senior Vice President  
CFO  
PHONE: 501-210-9105

Pinnacle Medicare Services  
Theresa Milligan  
Chief Internal Controls &  
Security Officer  
PHONE: 501-210-9078

Pinnacle Medicare Services  
Janice Fenton  
Chief Legal Officer  
PHONE: 501-21-9040

Pinnacle Medicare Services  
Charlene Kane  
Chief Compliance Officer  
PHONE: 501-210-9162

SECTION II - PART A INTERMEDIARIES AND PART B CARRIERS

**Arkansas Blue Cross & Blue Shield  
continued**

**Louisiana Part B Operations**

Bon Carre Business Center  
7159 Florida Boulevard  
Baton Rouge, LA 70806

Margie Slaughter  
Director, Louisiana Part B Operations  
Phone: 225-231-2220

Provider:1-877-567-7204  
Beneficiary:1-800-392-3070

**Rhode Island Part A & B Operations**

86 Weybossett  
Providence, RI 02903-2800

Joan Costello  
Director, RI Operations  
Phone: 410-276-5830

Part A Provider: 1-866-339-3714  
Part A Beneficiary: 1-800-662-5170

Part B Provider: 1-866-801-5304  
Part B Beneficiary: 1-800-662-5170

**Oklahoma/New Mexico Part B  
Operations**

701 NW 63rd  
Oklahoma City, OK 73116

Curtis Blair  
Director Oklahoma/New Mexico  
Operations  
Phone: 405-841-6738

Lanny Day  
Director, Congressional Liaison\*\*  
Phone: 405-841-67398  
\*\*FOR ALL LOCATIONS

Provider:OK/NM:1-877-567-9230  
Beneficiary:OK:1-800-522-9079  
Beneficiary:NM:1-800-423-2925

**Eastern Missouri Part B Satellite  
Office**

12755 Olive Street  
St. Louis, Missouri 63141  
PHONE:314-212-1705

Provider:1-866-539-5599  
Beneficiary:1-800-392-3070

SECTION II - PART A INTERMEDIARIES AND PART B CARRIERS

**CALIFORNIA**

**PART A PROVIDER SERVICE AREA:** See United Government Services, LLC

**PART B JURISDICTION:** See National Heritage Insurance Company

**COLORADO**

**PART A PROVIDER SERVICE AREA** - See TrailBlazer Health Enterprises (Texas) and Blue Cross and Blue Shield of South Carolina (HHA only).

**PART B JURISDICTION** - See Noridian Mutual Insurance Company (North Dakota)

**CONNECTICUT**

**PART A PROVIDER SERVICE AREA:** See New York, Empire HealthChoice, Inc.

**PART B JURISDICTION** - See Florida – First Coast Service Options, Inc.

**DELAWARE**

**PART A PROVIDER SERVICE AREA:** See New York, Empire HealthChoice, Inc.

**PART B JURISDICTION** - See (Texas) TrailBlazer Health Enterprises, LLC

**DISTRICT OF COLUMBIA**

**PART A PROVIDER SERVICE AREA** - See Pennsylvania, Highmark Inc.

**PART B JURISDICTION** - See (Texas) TrailBlazer Health Enterprises, LLC

**FLORIDA**

**PART A PROVIDER SERVICE AREA:** State of Florida

**PART B JURISDICTION:** State of Florida, and Connecticut

**FIRST COAST SERVICE OPTIONS, INC.**

532 Riverside Avenue  
Jacksonville, Florida 32202

**PART A Mailing Address(Claims & Correspondence)**

P.O. Box 2711  
Jacksonville, Florida 32231-0021

**PART B Mailing Address(Claims)**

P.O. Box 2525  
Jacksonville, Florida 32231-0048

**P.O. Box 2360 (Correspondence)**

**Jacksonville, FL 32231-0048**

**PART A - AGREEMENT NO. HCFA 87-001-1.10**

**PART B - CONTRACT NO. HCFA-87-009-2**

PHONE:904-791-6111

MEDICARE A & B BENEFICIARY-TOLL-FREE: 1-800-MEDICARE

MEDICARE B PROVIDER-TOLL-FREE: 1-877-847-4992

MEDICARE B PROVIDER-CSR CALLS: 1-866-454-9007

MEDICARE A PROVIDER ONLY: 1-877-602-8816

INTERNET:Providers - floridamedicare.com

Beneficiaries - medicarefla.com

**First Coast Services  
Options, Inc.**

Curtis Lord  
CEO  
532 Riverside Avenue  
Jacksonville, FL 32202  
PHONE: 904-791-8090

**First Coast Service Options,  
Inc.**

Sandy L. Coston  
President & COO  
PHONE: 904-791-8409

**Programs Safeguards A/B**

Dr. James J. Corcoran Jr.  
Medical Director  
Phone: 904-791-8211

**Programs Management A/B**

Lamar James  
Vice President  
Medicare Operations  
Phone: 904-791-8358

Dr. Eugene Winter, MD  
Phone: 904-791-8182

SECTION II - PART A INTERMEDIARIES AND PART B CARRIERS

**FIRST COAST SERVICE OPTIONS, INC. (CONNECTICUT - PART B ONLY)**

321 Research Parkway  
Meriden, CT 06540-7148

**BENEFICIARY - TOLL FREE - 1-800-MEDICARE**

**PROVIDER - TOL FREE - 1-866-419-9455**

**CUSTOMER SERVICE - 203-639-3000**

**Mailing Address (Claims and Correspondence)**

P.O. Box 9000  
Meriden, CT 05640

**Program Management B**      **Programs Safeguards A/B**

Lamar James                      Patricia Ainsley  
Vice President                      Vice President  
Phone: 904-791-8358                      PHONE: 904-791-8136

Dr. Neil Sandler                      Mike Davis  
Medicare Director                      CFO  
PHONE: 203-634-5410                      PHONE: 904-791-8795

**GEORGIA**    **PART A PROVIDER SERVICE AREA:** State of Georgia  
**PART B JURISDICTION** - See Blue Cross and Blue Shield of Alabama

**BLUE CROSS AND BLUE SHIELD OF GEORGIA, INC.**

**3350 Peachtree Road, N.E.  
Atlanta, Georgia 30326**

**Part A Mailing Address (Claims and Correspondence)**

**PO Box 9048  
Columbus, GA 31908-9048**

**MEDICARE A BENEFICIARY TOLL-FREE: 1-800-322-3380**  
**MEDICARE A PROVIDER TOLL FREE LINE: 1-877-567-3095**  
**MEDICARE A PROVIDER ENROLLMENT: 1-866-305-0028**

**PHONE: 706-571-5371(Columbus)**  
**PHONE: 404-842-8000(Atlanta)**  
**FAX: 706-571-5431**  
**INTERNET: www.georgiamedicare.com**

**PART A - AGREEMENT NO. HCFA 87-001-1.11**

Mrs. Monye Connolly  
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Atlanta, GA 30326  
PHONE: 404-842-8643  
FAX: 404-842-8451

Vacant  
Director  
Medicare Claims Operations  
2357 Warm Springs Rd.  
Suite 200  
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P.O. Box 9048  
Columbus, GA 31908-9048  
PHONE: 706-571-5324

Jim Dresslar  
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Provider Audit &  
Reimbursement  
2357 Warm Springs Rd.  
Columbus, GA 31904  
P.O. Box 948  
Columbus, GA 31908-9048  
PHONE: 706-257-1080

SECTION II - PART A INTERMEDIARIES AND PART B CARRIERS

**HAWAII**

**PART A PROVIDER SERVICE AREA** - See United Government Services, LLC

**PART B JURISDICTION** - See (North Dakota) Noridian Mutual Insurance Company

**IDAHO**

**Part A PROVIDER SERVICE AREA** - See North Dakota, Noridian Mutual Insurance Company

**Part B JURISDICTION** - See Connecticut General Life Insurance Company

**ILLINOIS**

**PART A PROVIDER SERVICE AREA:** See Anthem Insurance Companies, Inc.

**PART B JURISDICTION:** See National Heritage Insurance Company and Wisconsin Physicians Services

**INDIANA**

**PART A PROVIDER SERVICE AREA:** States of Indiana, Kentucky, Ohio, Illinois

**ANTHEM INSURANCE COMPANIES, INC.**

**120 Monument Circle, Suite 200**

**Indianapolis, Indiana 46204**

**Medicare Operations**

**AdminaStar Federal, Inc.**

**8115 Knue Road**

**Indianapolis, IN 46250**

**PHONE: 317-841-4400 (Operations Office-AdminaStar, Inc.)**

**PART A -AGREEMENT NO. HCFA 88-001-1.16**

**FAX: 317-841-4691**

**INTERNET:www.adminastar.com**

Michael McCarron  
President  
AdminaStar Federal Inc.  
8115 Knue Road  
Indianapolis, Indiana 46250

Sharon Weddel  
Regional Vice President  
Intermediary Operations

SECTION II - PART A INTERMEDIARIES AND PART B CARRIERS

**INDIANA**

**PART B JURISDICTION:** States of Indiana, Kentucky  
**DME Medicare Administrative Contractor for the following States:**  
Illinois, Indiana, Kentucky, Michigan, Minnesota, Ohio, Wisconsin (PE)

**ADMINASTAR FEDERAL, INC.**

**8115 Knue Road  
Indianapolis, Indiana 46250**

**PHONE: 317-841-4400 (Operations Office)  
FAX: 317-841-4691  
INTERNET:www.adminastar.com**

**PART B - HCFA CONTRACT NO. 88-011-2  
DME MAC: HHSM-500-2006-M0002Z  
Effective 7/1/06**

Michael McCarron  
President  
AdminaStar Federal Inc.  
8115 Knue Road  
Indianapolis, IN 46250

Christine Beard  
Regional Vice President  
Carrier & DMERC  
Operations

**IOWA**

**PART A PROVIDER SERVICE AREA:** See Blue Cross and Blue Shield of Alabama  
**PART B JURISDICTION:** See (North Dakota) Noridian Mutual Insurance Company

**KANSAS**

**PART A PROVIDER SERVICE AREA:** State of Kansas  
**PART B JURISDICTION:** States of Kansas, Western Missouri and Nebraska

**BLUE CROSS AND BLUE SHIELD OF KANSAS, INC.**

**(d.b.a. Wheatlands Administrative Services (WAS))**

**Street Address:  
1133 SW Topeka Blvd.  
Topeka, Kansas 66629**

**Post Office Box 239  
Topeka, Kansas 66601-3543**

**PHONE: 785-291-7000  
FAX: 785-291-7098  
E-MAIL:bc.medicare@bcbsks.com**

**PART A - AGREEMENT NO. HCFA 87-001-1.19  
PART B - CONTRACT NO. HCFA-87-013-2**

Mike Mattox  
President and Chief Executive  
Officer

William H. Pitsenberger  
Senior Vice President  
Phone:785-291-8704

Doug Scott  
Chief Operating Officer  
P.O.Box 3543  
Topeka, Kansas 66601-3543  
Phone: 785-291-7371

SECTION II - PART A INTERMEDIARIES AND PART B CARRIERS

**KENTUCKY**

**PART A PROVIDER SERVICE AREA:** See State of Indiana, Anthem Insurance Companies, Inc.

**PART B JURISDICTION:** See State of Indiana, AdminaStar Federal, Inc.

**LOUISIANA**

**PART A PROVIDER SERVICE AREA -** See Blue Cross and Blue Shield of Mississippi

**PART B JURISDICTION -** See Arkansas Blue Cross and Blue Shield

**MAINE**

**PART A PROVIDER SERVICE AREA:** State of Maine, State of Massachusetts  
(SPECIAL CLAIMS: HHA, Provider-Based HHA/Hospice, RHC)

**PART B JURISDICTION -** See National Heritage Insurance Company

**ANTHEM HEALTH PLANS OF MAINE INC.**

**(d.b.a. Associated Hospital Service)**

**110 Free Street**

**South Portland, Maine 04101-3908**

**PHONE: 207-253-3348 or 207-253-3645**

**FAX: 207-253-3645**

**INTERNET:Medicare@bcbsme.com**

**PART A - AGREEMENT NO. HCFA 87-001-1.22**

David Crowley  
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Medicare Operations  
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FAX: 207-253-3645

**Field Office Part A**  
Gene Nickerson, Director  
Maine Medicare  
Audit Reimbursement  
Department  
110 Free Street  
Portland, Maine 04101-3908

**Field Office Part A**  
Vincent Guarino, Director  
Massachusetts Medicare  
Audit & Reimbursement  
Department  
50 Salem Street, Building A,  
2<sup>nd</sup> Flood  
Lynfield, Massachusetts  
01940-2694  
PHONE: 781-224-0460

Mike McCarron  
Medicare Operations Officer

**MARYLAND**

**PART A PROVIDER SERVICE AREA:** See Pennsylvania – Highmark Inc.

**PART B JURISDICTION -** See Texas, TrailBlazer Health Enterprises, LLC

**MASSACHUSETTS**

**PART A PROVIDER SERVICE AREA:** SeeAnthem HealthPlans of Maine Inc.

**PART B JURISDICTION:** See National Heritage Insurance Company

**MICHIGAN**

**PART A PROVIDER SERVICE AREA -** See United Government Services, LLC

**PART B JURISDICTION -** See Wisconsin Physicians Service

**MINNESOTA**

**PART A PROVIDER SERVICE AREA:** See Noridian Mutual Insurance Company

**PART B JURISDICTION:** See Wisconsin Physicians Service

**MISSISSIPPI**

**PART A PROVIDER SERVICE AREA:** States of Mississippi, Louisiana, and Missouri



SECTION II - PART A INTERMEDIARIES AND PART B CARRIERS

**PART B JURISDICTION** - See Blue Cross and Blue Shield of Alabama

**BLUE CROSS AND BLUE SHIELD OF MISSISSIPPI**

(d.b.a. Trispan Health Services)

Medicare Part A Intermediary  
P.O. Box 23046  
Jackson, Mississippi 39225-3046

(Street Address)  
1064 Flynt Drive  
Flowood, Mississippi 39232

**PHONE: 601-936-0105**

**FAX: 601-644-4214**

**INTERNET: [www.bcbsms.com](http://www.bcbsms.com)**

**PART A - AGREEMENT NO. HCFA 87-001-1.27**

Richard J. Hale  
President and Chief  
Executive Officer

Mr. Jeff Leber  
Chief Financial Officer  
Government Programs and  
Benefits Administration

William V. Morris III  
Vice President  
Government Programs  
Phone:601-664-4570  
FAX:601-664-4214

**MISSOURI** **PART A PROVIDER SERVICE AREA** - See Blue Cross and Blue Shield of Mississippi and Mutual of Omaha Ins. Co.

**PART B JURISDICTION** - See Blue Cross and Blue Shield of Kansas, Inc. for Western Missouri and Arkansas Blue Cross and Blue Shield of Eastern Missouri

**MONTANA** **PART A PROVIDER SERVICE AREA:** See (North Dakota) Part A/B MAC Noridian Administrative Services  
**PART B JURISDICTION:** See (North Dakota) Part A/B MAC Noridian Administrative Services

SECTION II - PART A INTERMEDIARIES AND PART B CARRIERS

**NEBRASKA**

**PART A PROVIDER SERVICE AREA:** State of Nebraska  
**PART B JURISDICTION** - See Blue Cross and Blue Shield of Kansas, Inc.

**BLUE CROSS AND BLUE SHIELD OF NEBRASKA**

P.O. Box 24563  
Omaha, Nebraska 68124-0563

**STREET ADDRESS:**  
7261 Mercy Road  
Omaha, Nebraska 68124

**PHONE: 402-390-1800 (Switch Board)**  
**FAX: 402-398-3640 (Corporate office)**

**PART A - AGREEMENT NO. HCFA 87-001-1.31**

Steve Martin  
President & CEO

Duane Wilson  
Treasurer and Chief Financial  
Officer

Barbra Buls  
Vice President  
Government Programs  
PHONE: 402-343-3366  
FAX: 402-398-3640

**NEVADA**

**PART A PROVIDER SERVICE AREA** - See United Government Services, LLC  
**PART B JURISDICTION** - See Noridian Mutual Insurance Company (North Dakota)

**NEW HAMPSHIRE**

**PART A PROVIDER SERVICE AREA:** States of New Hampshire and Vermont  
(SPECIAL CLAIMS: RHC )  
**PART B JURISDICTION** - See National Heritage Insurance Company

**ANTHEM HEALTH PLANS OF NEW HAMPSHIRE, INC.**

(d.b.a. Anthem Blue Cross and Blue Shield of New Hampshire)

43 Constitution Drive  
Suite 202  
Bedford, New Hampshire 03111

**PHONE: 603-695-7000**  
**FAX: 603-695-7524 (notify recipient of fax)**

**PART A - AGREEMENT NO. HCFA 87-001-1.32**

David Crowley  
Executive Director of Medicare Operations  
PHONE: 207-253-3348  
FAX: 207-253-3645

Michael McCarron  
Medicare Operations Officer

Field Office Part A  
Mrs. Jerri Probost, Director  
New Hampshire Medicare Audit  
Reimbursement Drive, Suite 202  
Bedford, New Hampshire 03111  
PHONE: 603-472-7551

**NEW JERSEY**

**PART A PROVIDER SERVICE AREA:** See Blue Cross Blue Shield of Tennessee (d.b.a. Riverbend Government Benefits Administrators)  
**PART B JURISDICTION** - See Empire HealthChoice, Inc.(New York)

**NEW MEXICO**

**PART A PROVIDER SERVICE AREA:** See Texas- TrailBlazer Health Enterprises, LLC and Palmetto GBA, LLC (South Carolina) (HHA claims only)  
**PART B JURISDICTION** -See Arkansas Blue Cross and Blue Shield A Mutual Insurance Company

SECTION II - PART A INTERMEDIARIES AND PART B CARRIERS

**NEW YORK**

**PART A PROVIDER SERVICE AREA:** States of New York, Delaware, and Connecticut

**PART B JURISDICTION:** Counties of Bronx, Columbia, Delaware, Dutchess, Greene, Kings, Nassau, New York, Orange, Putnam, Richmond, Rockland, Suffolk, Sullivan, Ulster, Westchester and State of New Jersey.  
(Also - See HealthNow New York Inc. and Group Health Incorporated)

**EMPIRE HEALTHCHOICE ASSURANCE, INC.**

(d.b.a. Empire Medicare Services)

**PART A - AGREEMENT NO.** HCFA 87-001-1.38

**PART B - CONTRACT NO.** HCFA 87-021-2

**FAX: 914-248-2948**

**INTERNET: lloyd.kasow@empireblue.com**

Michael A. Stocker, M.D.  
President & CEO  
11 West 42 Street  
New York, NY 10036

Gloria McCarthy  
Executive Vice President &  
Chief Operating Officer  
11 West 42 Street  
New York, NY 10036

Michael McCarron  
Medicare Operations Officer

Christine Thomas  
Assistant Vice President  
Public Relations & Medicare  
Part A Operations  
400 South Salina Street  
Syracuse, NY 13202  
PHONE: 315-442-4530

Karen Turner  
Director  
Medicare Part B NY  
Operations  
2651 Strang Blvd.  
Yorktown Heights, NY  
10598  
PHONE: 914-248-3218

Steven C. Cline  
Director  
Medicare Part B New Jersey  
Operations  
300 East Park Drive  
Harrisburg, PA 17111  
PHONE: 717-565-3494

SECTION II - PART A INTERMEDIARIES AND PART B CARRIERS

**NEW YORK**    **PART B JURISDICTION:** The State of New York-Counties-Albany, Allegany, Broome, Cattaraugus, Cayuga, Chautauqua, Chenango, Chemung, Clinton, Cortland, Erie, Essex, Franklin, Fulton, Genesee, Hamilton, Herkimer, Jefferson, Lewis, Livingston, Madison, Monroe, Montgomery, Niagara, Oneida, Ontario, Onondaga, Orleans, Oswego, Otsego, Rensselaer, Saratoga, Schenectady, Schoharie, Schuylar, Seneca, Steuben, St. Lawrence, Tioga, Tompkins, Warren, Washington, Wayne, Wyoming, and Yates (except for the Counties served by Empire Health Choice, Inc. and Group Health, Inc.)

**HEALTHNOW NEW YORK, INC.**

1901 Main Street,  
Buffalo, New York 14208

P.O. Box 80, Buffalo, New York 14240-0080

**UPSTATE MEDICARE DIVISION**

HealthNow New York Inc.

33 Lewis Road

Binghamton, New York 13905

P.O. Box 5236

Binghamton, NY 13902-5236

**PHONE: 716-887-6900 (Buffalo)**

**FAX: 716-887-8548 (Buffalo)**

**www.umd.nycpic.com**

**PART B - CONTRACT NO. HCFA 87-022-2**

James Dickerson  
Ex. Vice President  
Chief Financial  
Officer and Treasurer  
PHONE: 716-887-2025  
E-mail:  
Dickerson.James  
@Healthnow.org

Mr. Dennis Gorski  
Sr. Vice President  
Government Programs  
PHONE: 716-887-6027  
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Gorski.dennis  
@Healthnow.org

Alphonso O'Neil-White  
President & Chief Executive  
Officer  
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E-mail:  
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Upstate Medicare Division  
HealthNow New York Inc.  
33 Lewis Rd.  
Binghamton, NY 13905  
Phone: 607-766-6000 (UMD)  
Fax: 607-766-6395 (UMD)

Upstate Medicare Division  
Joli Juodaitis  
Managing Director  
Upstate Medicare Division  
PHONE: 607-766-6270  
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[Juodaitis.joli@healthnow.org](mailto:Juodaitis.joli@healthnow.org)

DMERC  
(See Upstate Medicare  
Division)  
Joli Juodaitis  
Managing Director  
PHONE: 607-766-6325  
FAX: 607-766-6395  
[Juodaitis.joli@healthnow.org](mailto:Juodaitis.joli@healthnow.org)

P.O. Box 5236  
Binghamton, NY 13902-  
5236

**NORTH CAROLINA**

**PART A PROVIDER SERVICE AREA:** See Palmetto GBA, LLC (South Carolina)  
**PART B JURISDICTION -** See Connecticut General Life Insurance Company

SECTION II - PART A INTERMEDIARIES AND PART B CARRIERS

**NORTH DAKOTA**

**PART A PROVIDER SERVICE AREA:** State of Minnesota, Washington, Alaska, Oregon, and Clark County in State of Washington

**PART B JURISDICTION:** States of Colorado, Northern Mariana Islands, American Samoa, Guam, Washington, Hawaii, Oregon, Alaska, Arizona, Nevada, and Iowa

**Noridian Administrative Services: DME Medicare Administrative Contractor for the following states:** Alaska, American Samoa, Arizona, California, Guam, Hawaii, Idaho, Iowa, Kansas, Missouri, Montana, Nebraska, Nevada, North Dakota, Northern Mariana Islands Oregon, South Dakota, Utah, Washington, and Wyoming.

**NORIDIAN MUTUAL INSURANCE COMPANY**

**(d.b.a. Noridian Administrative Services, LLC)**

**901 40<sup>th</sup> St. S**

**Suite 1**

**Fargo, ND 58103**

**PHONE: 701-277-6500**

**FAX: 701-277-5150**

**[www.noridianmedicare.com](http://www.noridianmedicare.com)**

**PART A - AGREEMENT NO. HCFA 87-001-1.44**

**PART B - CONTRACT NO. HCFA 87-023-2**

**DME MAC HHSM-500-2006-M00042**

effective 7/01/06

**Part A/BMAC – HHSM-500-2006-M0005Z**

Michael Hamerlik  
President and Chief  
Executive Officer  
PHONE: 701-282-1868

Jay Martinson  
Executive Vice President & COO  
PHONE: 701-282-1439

Provider Call Center - Part A  
ND/MN - 1-866-380-4741  
WA/AK - 1-877-908-8437

Beneficiary Call Center - Part A  
1-800-633-4227

Provider Call Center - Part B  
Automated Response Unit (ARU) (877) 908-8431  
Provider Call Center (800) 933-0614  
Provider Call Center (Iowa Only) (866) 502-9057  
Phone Appeals (800) 279-5331  
Provider Enrollment (888) 608-8816  
HIPPA & EDI Support Services (800) 967-7902  
TTY (888) 261-4163  
TTY (Iowa Only) (888) 819-9945

Beneficiary Call Center - Part B  
1-800-633-4227

Beneficiary TDD (888) 552-9336

**PART A/B MAC - Noridian Administrative Services, LLC**

Arizona, Montana, North Dakota, South Dakota, Utah and Wyoming

SECTION II - PART A INTERMEDIARIES AND PART B CARRIERS

**OHIO**

**PART A PROVIDER SERVICE AREA:** See State of Indiana, Anthem Insurance Companies Inc.

**PART B JURISDICTION** - See Palmetto GBA, LLC (South Carolina)

**OKLAHOMA**

**PART A PROVIDER SERVICE AREA:** State of Oklahoma

**PART B JURISDICTION** - See Arkansas Blue Cross and Blue Shield a Mutual Insurance Company

**HEALTH CARE SERVICE CORPORATION**

**(d.b.a. BLUE CROSS AND BLUE SHIELD OF OKLAHOMA)**

**(Division of Health Care Service Corporation)**

**1215 South Boulder Avenue**

**Tulsa, Oklahoma 74119**

**PHONE: 918-560-3500**

**FAX: 918-560-3506**

**INTERNET:medicare@bcbsok.com**

**PART A - AGREEMENT NO. HCFA 87-001-1.52**

Mr. Wyndham Kidd

President

PHONE: 918-551-2088

Ms. Garoldine Webb

Senior Director

Government Programs

A Division of HCSC

PHONE: 918-551-2090

FAX: 918-560-3506

**OREGON**

**PART A PROVIDER SERVICE AREA:** States of Oregon , Idaho- See North Dakota, Noridian Mutual Insurance Company and Utah and also Clark County in the State of Washington –See North Dakota, Noridan Mutual Insurance Company

**PART B JURISDICTION** - See (North Dakota) Noridian Mutual Insurance Company

SECTION II - PART A INTERMEDIARIES AND PART B CARRIERS

**PENNSYLVANIA** PART A PROVIDER SERVICE AREA: Pennsylvania, Maryland and District of Columbia (SPECIAL CLAIMS: RHC)

**HIGHMARK INC.**  
**(d.b.a. Highmark Medicare Services)**  
**120 Fifth Avenue, Suite P5101**  
**Pittsburgh, Pennsylvania 15222-3099**

**PHONE: 412-544-7000**  
**FAX: 412-544-8054**  
**BENEFICIARY CALLS ONLY:1-800-853-1419**  
**INTERNET:veritusmedicare@highmark.com**  
**WWW.veritusmedicare.com**

**PART A -AGREEMENT NO. HCFA 87-001-1.56**

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Executive Officer  
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120 Fifth Avenue, FAP3111  
Pittsburgh, Pennsylvania  
15222-3099  
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Robert C. Gray  
Executive Vice President  
Finance & Subsidiary  
Services  
Highmark Inc.  
120 Fifth Ave., FAP 3116  
Pittsburgh, PA 15222  
PHONE: 717-763-6274  
Camp Hill Office  
HGSAdministrators  
P.O. Box 890089  
Camp Hill, PA 17089-0089  
Phone: 717-302-4387

Dave O'Brien  
Executive Vice President  
Government Services  
1800 Center Street, Room  
400  
Camp Hill, PA 17089-0065  
PHONE:412-544-8870-  
Pittsburgh  
PHONE:717-763-6568-  
Camp Hill

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procedural correspondence  
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patrick.kiley@hgsa.com

**PENNSYLVANIA** PART B JURISDICTION: State of Pennsylvania

**HIGHMARK INC.**  
**(d.b.a. Highmark Medicare Services)**  
**P.O. Box 890089**  
**Camp Hill, Pennsylvania 17089-0089**  
**FOR EXPRESS MAIL:**  
**1800 Center Street**  
**Camp Hill, Pennsylvania 17089**

**PHONE: 1-800-662-0849 (Center Street)**  
**FAX: 717-302-3710 (Center Street)**  
**INTERNET:www.hgsa@hgsa.com**

**PART B - CONTRACT NO. HCFA 87-025-2**

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HGSAdministrators  
P.O. Box 890089  
Camp Hill, PA 17089-0089  
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Pittsburgh, PA 15222  
PHONE:412-544-5250  
Camp Hill Office  
HGSAdministrators  
P.O. Box 890089  
Camp Hill, PA 17089-0089  
PHONE:717-302-3865

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Camp Hill, PA 17089-0089  
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HGSAdministrators Program  
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Camp Hill, PA 17089-0089  
Phone: 717-302-4198

SECTION II - PART A INTERMEDIARIES AND PART B CARRIERS

**PUERTO RICO**

**PART A PROVIDER SERVICE:** See Cooperativa de Seguros de Puerto Rico

**PART B JURISDICTION:** Puerto Rico and U.S. Virgin Islands

**TRIPLE-S, INC.**

**Box 71391**

**San Juan, Puerto Rico 00936-1391**

**STREET ADDRESS:**

**1441 F.D. Roosevelt Avenue**

**Caparra, Puerto Rico 00920**

**PHONE: 787-749-4949 (Switch Board)**

**Community Relations (Medicare)**

**Provider:787-749-4232**

**Provider Toll Free Line: 1-877-715-1921**

**Beneficiaires:787-749-4900**

**Beneficiary Toll Free Line:787-981-7015**

**Fax:787-749-4900**

**Internet:mortiz@triples-med.org**

**Website:www.triples-med.org**

**PART B- CONTRACT NO. HCFA 87-033-2**

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Triple-S Management Corp.

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FAX: 787-749-4091

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President & CEO  
Triple S, Inc.

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FAX: 787-749-4001

Mrs. Gloria Lebrón, Esq.  
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Medicare

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FAX: 787-749-4092

Mr. Carlos Gonzales, Esq.  
Assistant Vice President  
Medicare

PHONE: 787-277-6691

FAX: 787-749-4092

**RHODE ISLAND**

**PART A PROVIDER SERVICE AREA:** See Arkansas Blue Cross and Blue Shield

**PART B JURISDICTION:** See Arkansas Blue Cross and Blue Shield



SECTION II - PART A INTERMEDIARIES AND PART B CARRIERS

**SOUTH CAROLINA**

**PART A PROVIDER SERVICE AREA:** State of South Carolina and North Carolina (SPECIAL CLAIMS: HHA, Hospices)

**PART B JURISDICTION:** State of South Carolina , Ohio & West Virginia

**DME REGIONAL MEDICARE ADMINISTRATIVE CONTRACTOR for the following States:**

Alabama, Arkansas, Colorado, Florida, Georgia, Louisiana, Mississippi, New Mexico, North Carolina, Oklahoma, Puerto Rico, South Carolina, Tennessee, Texas, Virgin Islands, Virginia, and West Virginia (PE)

**Statistical Analysis Durable Medical Equipment Regional Carrier (SADMERC)**

**National Supplier Clearinghouse (NSC)**

**Special Claims - RRB**

**RHHI:** Kentucky, North Carolina, South Carolina, Tennessee, Alabama, Florida, Georgia, Mississippi, Arkansas, Louisiana, New Mexico, Oklahoma, Texas, Illinois, Indiana, and Ohio

**Palmetto GBA, LLC**

**17 Technology Circle**

**Columbia, South Carolina 29203-9511**

**PHONE: 803-735-1034**

**FAX: 803-945-0081**

**INTERNET: rose.voyles@palmettogba.com**

**PART A - AGREEMENT NO. HCFA 87-001-1.59**

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& Part A Operations  
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FAX: 803-935-1411

SECTION II - PART A INTERMEDIARIES AND PART B CARRIERS

**PALMETTO GBA, LLC**

**PART B JURISDICTION:** State of South Carolina , Ohio & West Virginia  
**DME REGIONAL MEDICARE ADMINISTRATIVE CONTRACTOR for the following States:**

**DME REGIONAL MEDICARE ADMINISTRATIVE CONTRACTOR for the following States:**  
Alabama, Arkansas, Colorado, Florida, Georgia, Louisiana, Mississippi, New Mexico, North Carolina, Oklahoma, Puerto Rico, South Carolina, Tennessee, Texas, Virgin Islands, Virginia, and West Virginia (PE)  
**Statistical Analysis Durable Medical Equipment Regional Carrier (SADMERC)**  
**National Supplier Clearinghouse (NSC)**  
**Special Claims - RRB**

**EXECUTIVE OFFICES**  
**17 Technology Circle**  
**Columbia, South Carolina 29203-9511**

**OPERATIONS OFFICES:**  
**P.O. Box 100190**  
**Columbia, South Carolina 29202-3190**

**PHONE: 803-735-1034**

**PART B - CONTRACT NO. HCFA 87-027-2**

**FAX: 803-945-0081**

**Part B – OORRB005**

**INTERNET:rose.voyles@palmettogba.com**

**DMERC Contract No. HCFA 500-93-BPO-3**

**INTERNET-DMERC: rose.voyles@palmettogba.com**

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South Carolina Part B  
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MC AG-A09  
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FAX: 803-935-1411

SECTION II - PART A INTERMEDIARIES AND PART B CARRIERS

**SOUTH DAKOTA** PART A PROVIDER SERVICE AREA - See Blue Cross and Blue Shield of Alabama  
PART B JURISDICTION- See North Dakota-Noridian Mutual Insurance Company

**TENNESSEE** PART A PROVIDER SERVICE AREA: State of Tennessee and New Jersey (SPECIAL CLAIMS: RHC, CSC, OPO, HL, LPIC)  
PART B JURISDICTION - See Connecticut General Life Insurance Company

**BLUE CROSS AND BLUE SHIELD OF TENNESSEE**  
**(d.b.a. Riverbend Government Benefits Administrator)**  
801 Pine Street  
Chattanooga, Tennessee 37402

Medicare Address: 730 Chestnut Street Chattanooga, TN 37402

PHONE:1-866-641-2007 (Medicare Beneficiary)(Toll Free)  
Provider Line: 877-296-6189 (toll free)  
FAX: 423-752-6518  
INTERNET:RGBA\_CRS@bcbst.com

PART A - AGREEMENT NO. HCFA 87-001-1.60

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President & CEO

Rodney Woods  
Vice President  
Medicare Operations  
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FAX:423-763-3537

David Jackson  
Director  
Medicare Integrity Program  
and Reimbursement  
PHONE:423-755-5806

**TEXAS** PART A PROVIDER SERVICE AREA: State of Texas, New Mexico and Colorado  
PART B JURISDICTION: States of Texas, Maryland, Delaware, District of Columbia, City of Alexandria, Arlington and Fairfax Counties in Virginia and Virginia (Special Claims: RHC)

**TRAILBLAZER HEALTH ENTERPRISES, LLC**  
P.O. Box 660156  
Dallas, Texas 75266-0156

STREET ADDRESS:  
8330 LBJ Freeway, Executive Center 3  
Dallas, Texas 75243

PHONE: 469-372-1816  
FAX: 469-372-1765  
EMAIL: tb.mail@trailblazerhealth.com

PART A - AGREEMENT NO. HCFA 87-001-1.62  
PART B - CONTRACT NO. HCFA 87-029-2

Ms. Marti Mahaffey  
President & Chief Operating  
Officer  
PHONE:469-372-1701

SECTION II - PART A INTERMEDIARIES AND PART B CARRIERS

**UTAH** **PART A PROVIDER SERVICE AREA:** See North Dakota – Noridian Mutual Insurance Company  
**PART B JURISDICTION:** See North Dakota – Noridian Mutual Insurance Company

**VERMONT** **PART A PROVIDER SERVICE AREA -** See Anthem HealthPlans of New Hampshire, Inc.  
**PART B JURISDICTION -** See National Heritage Insurance Company

**VIRGINIA -** **PART A PROVIDER SERVICE AREA:** See United Government Services, LLC  
**PART B JURISDICTION -** See TrailBlazer Health Enterprises, LLC

**WASHINGTON** **PART A PROVIDER SERVICE AREA:** See Noridian Mutual Ins. Co. (North Dakota)  
**PART B JURISDICTION -** See Noridian Mutual Ins. Co.(North Dakota)

**WEST VIRGINIA** **PART A PROVIDER SERVICE AREA-** See United Government Services, LLC  
**PART B JURISDICTION -** See Palmetto GBA, LLC ( South Carolina)

SECTION II - PART A INTERMEDIARIES AND PART B CARRIERS

**WISCONSIN**

**PART A PROVIDER SERVICE AREA:** States of Wisconsin, Michigan, Virginia, West Virginia, California, Nevada, Hawaii, Guam, Northern Marian Islands, American Samoa (SPECIAL CLAIMS: HHA, Hospice and FQHC, Independent Hospice West)

**PART B JURISDICTION -** See Wisconsin Physicians Service Insurance Corporation

**UNITED GOVERNMENT SERVICES, LLC**

**6775 W. Washington Street  
Milwaukee, Wisconsin 53214-5644**

**PHONE: 414-459-6203**

**INTERNET: [www.ugsmedicare.com](http://www.ugsmedicare.com)**

**FAX: 414-459-5226**

**EMAIL: [UGSadmin@ugswlp.com](mailto:UGSadmin@ugswlp.com)**

**PART A - AGREEMENT NO. HCFA 87-001-1.70**

Provider Inquiries

Milwaukee Office: 1-877-309-4290

1-866-419-9462 (Michigan)

Roanoke Office: 1-877-908-8474

Michael McCarron President	Timothy F. Cullen Senior Vice President Wellpoint Inc. PHONE: 414-459-6004	Janine Harris Vice President-Human Resources & Administration, United Government Services, LLC PHONE: 414-459-5160
Steve Holubowicz Vice President of Program Safeguards, United Government Services, LLC PHONE: 414-459-6991	Liz Bartlett Vice President & General Counsel United Government Services, LLC PHONE: 414-459-6777	Shig Kimoto Vice President, Information Technology United Government Services, LLC. PHONE: 805-367-1010
	Todd Reiger Director of Finance United Government Services, LLC PHONE: 414-459-5606	

**WYOMING** PART A/B MAC– See (North Dakota) Noridian Administrative Services

**SECTION III - COMMERCIAL AND INDEPENDENTS - PART A & B**

**COOPERATIVA DE SEGUROS DE VIDA DE PUERTO RICO**

GPO Box 363428  
San Juan, Puerto Rico 00936-3428  
STREET ADDRESS:  
400 Americo Miranda Avenue  
San Juan, Puerto Rico 00927

**PART A PROVIDER SERVICE AREA:** Puerto Rico and U.S. Virgin Islands  
**PHONE: 787-758-9733**(switchboard)  
**FAX: 787-756-8199**

**PART A - AGREEMENT NO. HCFA 87-326-1**

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Alba Cosme  
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Medicare  
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Mr. William Zayas  
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Audit & Reimbursement  
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Carlos Gonzalez  
CFO  
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Ada Velez  
Medical Review & Analysis  
PHONE: 787-758-2205

SECTION III - COMMERCIAL AND INDEPENDENTS - PART A & B

**CONNECTICUT GENERAL LIFE INSURANCE COMPANY (CGLIC), a CIGNA Company**

(d.b.a. CIGNA Government Services (CGS))  
Hartford, Connecticut 06152

**PART B JURISDICTION:** States of Idaho, North Carolina, Tennessee

**CIGNA Government Services: DME Medicare Administrative Contractor for the following States:** Alaska, Arizona, California, Guam, Hawaii, Idaho, Iowa, Kansas, Missouri, Montana, Nebraska, Nevada, North Dakota, Oregon, South Dakota, Utah, Washington, Wyoming, (PE)

**PHONE: 615-244-5600**  
**FAX: 615-782-4445**

**PART B - CONTRACT NO. HCFA 91-330-2**  
**DME MAC HHS-500-2006-M0006Z**

www.cignagovernmentservices.com  
Email: [CIGNAPARTB@cigna.com](mailto:CIGNAPARTB@cigna.com)  
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**GROUP HEALTH INCORPORATED**

**25 Broadway  
New York, New York 10004**

**PART B JURISDICTION:** Queens County, New York

**PHONE: 646-458-6600**

**FAX: 646-458-6761**

**PART B - CONTRACT NO. HCFA 87-320-2**

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Jim Brady  
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Operations  
Program Evaluation and  
Integrity  
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FAX: 646-458-6761

**HAWAII**

**PART A PROVIDER SERVICE AREA:** See United Government Services, LLC

**PART B JURISDICTION:** See Noridian Mutual Insurance Company (North Dakota)

**UNITED HEALTH CARE INSURANCE COMPANY**

**PART A PROVIDER SERVICE AREA:** See Empire HealthChoice, Inc (New York) and United Government Services (Wisconsin)

**PART B JURISDICTION:** First Coast Service Options, Inc.(CT), Wisconsin Physician Services(MN), BCBSAL (MS), TrailBlazer Health Enterprises (VA), DME Reg. Carrier- HealthNow



**MUTUAL OF OMAHA INSURANCE COMPANY**

**PART A PROVIDER SERVICE AREA:** Available in most states (except New York and Puerto Rico)

Mutual of Omaha  
P.O. Box 1602  
Omaha, Nebraska 68101

Street Address:  
Mutual of Omaha Plaza  
Omaha, Nebraska 68175

**PHONE:** 402-342-7600

**FAX:** 402-351-8047

**INTERNET:** WWW.mutualmedicare.com

**PART A - AGREEMENT NO. HCFA 87-319-1**

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SECTION III - COMMERCIAL AND INDEPENDENTS - PART A & B

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**KANSAS CITY, MO**

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**ST. LOUIS, MO**

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**ATLANTA, GA**

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PHONE: 770-988-9052  
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smallwood@mutualofomaha.com](mailto:linda.smallwood@mutualofomaha.com)

**CHICAGO, IL**

Art Garvida  
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**HARFORD, CT**

James Zanavich  
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FAX: 860-659-8065  
EMAIL: [jim.zanavich@  
Mutualofomaha.com](mailto:jim.zanavich@Mutualofomaha.com)

SECTION III – COMMERCIAL AND INDEPENDENTS – PART A & B

**NATIONAL HERITAGE INSURANCE COMPANY**

75 Sgt. William Terry Drive  
Hingham, MA 02043

**PART B JURISDICTION:** States of California, Maine, Massachusetts, New Hampshire, Vermont  
**DME MEDICARE ADMINISTRATIVE CONTRACTOR for the following states:** Connecticut, Delaware, District of Columbia, Maine, Maryland, Massachusetts, New Hampshire, New Jersey, New York, Pennsylvania, Rhode Island and Vermont (PE)  
**PHONE: 530-634-7400**

**PART B - CONTRACT NO. HCFA-96-331-2**  
**DME MAC Contract – HHSM-500-2006-M0001Z**  
Effective 7/1/06

**INTERNET: [www.medicarenhic.com](http://www.medicarenhic.com)**

**CAIFORNIA (Northern)**

Beneficiary Services – 1-800-Medicare  
Provider Services – 877-591-1587

(All counties except San Luis Obispo, Santa Barbara, Ventura os Angeles, Orange, San Diego and Imperial)

**CALIFORNIA (Southern)**

Beneficiary Services – 1-800-Medicare  
Provider Services – 866-502-9054

(For the counties of San Luis Obispo, Santa Barbara, Ventura, Los Angeles, Orange, San Diego and Imperial)

**MAINE**

Beneficiary Services – 800-492-0919  
Provider Services – 877-567-3129

**MASSACHUSETTS**

Beneficiary Services – 800-882-1228  
Provider Services – 877-567-3130

**NEW HAMPSHIRE/VERMONT**

Beneficiary Services – 800-447-1142  
Provider Services – 866-539-5595

SECTION III – COMMERCIAL AND INDEPENDENTS – PART A & B

NATIONAL HERIAGE INSURANCE COMPANY CONTINUED

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402 Otterson Drive  
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1055 West 7<sup>th</sup> St.  
Los Angeles, CA 90017  
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FAX: 213-593-5959

Rick Pell  
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NHIC, Corp.  
47 Hospital Hill Road  
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PHONE: 607-648-7660

SECTION III - COMMERCIAL AND INDEPENDENTS - PART A & B

**NATIONWIDE MUTUAL INSURANCE COMPANY (HOME OFFICE)** – See Palmetto GBA, LLC, (South Carolina)

**WISCONSIN PHYSICIANS SERVICE INSURANCE CORPORATION**

**PART B JURISDICTION:** State of Wisconsin, Illinois, Michigan, and Minnesota

**ADMINISTRATION:**  
**P.O. Box 8190**  
**Madison, Wisconsin 53708**

**STREET ADDRESS:**  
**1717 W. Broadway**  
**Madison, Wisconsin 53713**

**PHONE: 608-221-4711**  
**FAX: 608-301-2625**  
**EMAIL: WPS00951@madison.tds.net**

**PART B - CONTRACT NO. HCFA 87-032-2**

**EXECUTIVE**

James R. Riordan  
President & CEO

William Bathke  
Executive V. P. and COO

Guy Ringle  
Senior Vice President  
Medicare Division  
PHONE: 608-301-2639

Sally Wood  
Vice President  
Medicare Administration  
PHONE: 608-301-2699

David Horst  
Vice President, Medicare  
Operations  
PHONE: 608-301-2608

Lisa Sunde  
Director, Training & Quality  
Improvement  
PHONE: 608-301-2607

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Vice President, Medicare  
Systems & Technology  
PHONE: 608-301-2618

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Vice President Support &  
Financial Operations  
PHONE: 248-395-7701

Susan Porter  
Director  
Program Compliance  
PHONE: 608-301-2612

Mary Strobe  
Vice President  
Provider & Beneficiary  
Services  
PHONE: 608-301-2605

Wisconsin Claims:  
P.O. Box 1787  
Madison, Wisconsin 53701  
1-800-MEDICARE  
(Bene.)

Illinois Claims  
P.O. Box 1030  
Marion, IL 62959  
1-800-MEDICARE  
(Bene.)

Michigan Claims  
P.O. Box 5555  
Marion, IL 62959  
1-800-MEDICARE  
(Bene.)

Minnesota Claims  
8120 Penn Avenue South  
Bloomington, MN 55431  
1-800-MEDICARE  
(Bene.)

**SECTION IV - DURABLE MEDICAL EQUIPMENT MEDICARE ADMINISTRATIVE CONTRACTORS (DME MACs) AND REGIONAL HOME HEALTH INTERMEDIARIES**

**Regional Home Health Intermediaries**

**Region I(\*)**

Anthem Health Plans of Maine Inc.

110 Free Street

Portland, Maine 04101-3908

Phone: 207-822-7000

Serving: Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, and Vermont

**Region IV(\*)**

Palmetto GBA, LLC

I-20 at Alpine Road

Columbia, South Carolina 29219

Phone: 803-788-3860

Serving: Kentucky, North Carolina, South Carolina, Tennessee, Alabama, Florida, Georgia, Mississippi, Arkansas, Louisiana, New Mexico, Oklahoma, Texas, Illinois, Indiana, and Ohio

**Region V(\*)**

United Government Services, LLC

401 West Michigan Street

Milwaukee, Wisconsin 53203-2804

PHONE: 414-226-6203

Serving: Alaska, Arizona, California, Hawaii, Idaho, Oregon, Nevada, Washington, Northern Mariana Islands, Guam, and American Samoa, Michigan, Minnesota, New Jersey, New York, Puerto Rico, the Virgin Islands, and Wisconsin

\*Designates the CMS Region in which the intermediary is physically located.

**SECTION IV - DURABLE MEDICAL EQUIPMENT MEDICARE ADMINISTRATIVE CONTRACTORS (DEMMACs) AND REGIONAL HOME HEALTH INTERMEDIARIES**

**Regional Home Health Intermediaries**

**Region VII(\*)**

Blue Cross and Blue Shield of Alabama

P.O. Box 83019

Birmingham, Alabama 35283-0139

Phone: 205-988-2100

Serving: Colorado, Iowa, Kansas, Missouri, Montana, Nebraska, North Dakota, South Dakota, Utah, Wyoming, Delaware, District of Columbia, Maryland, Pennsylvania, Virginia, and West Virginia

\*Designates the CMS Region in which the intermediary is physically located.

**SECTION IV - DURABLE MEDICAL EQUIPMENT MEDICARE ADMINISTRATIVE CONTRACTORS (DME MACs) AND REGIONAL HOME HEALTH INTERMEDIARIES**

**Durable Medical Equipment Medicare Administrative Contractors (DME MACs)**

**A JURISDICTION**

National Heritage Insurance Company  
HHSM-500-2006-M0001Z  
Anne Bockhoff Dalton  
Vice President  
75 Sgt. William Terry Drive  
Hingham, MA 02043

PHONE: 781-741-3201  
FAX: 781-741-3582

Serving: Connecticut, Delaware, District of Columbia, Maine, Massachusetts, Maryland, New Hampshire, New Jersey, New York, Pennsylvania, Rhode Island, Vermont

**B JURISDICTION**

AdminaStar Federal Inc.  
HHSM-500-2006-M0002Z  
Michael McCarron  
President  
8115 Knue Road  
Indianapolis, Indiana 46250

Phone: 317-841-4400  
FAX: 317-841-4691

Serving: Illinois, Indiana, Kentucky, Michigan, Minnesota, Ohio, and Wisconsin



**SECTION IV - DURABLE MEDICAL EQUIPMENT MEDICARE ADMINISTRATIVE CONTRACTORS (DME MACs) AND REGIONAL HOME HEALTH INTERMEDIARIES**

**C JURISDICTION**

DMERC Contract No. HCFA-500-93-BPO-3

Mr. Bruce W. Hughes  
President and Chief Operating Officer  
Palmetto GBA, LLC  
I-20 at Alpine Road  
Columbia, South Carolina 29219

Phone: 803-763-7130

FAX: 803-935-0081

Serving: Alabama, Arkansas, Colorado, Florida, Georgia, Louisiana, Mississippi, New Mexico, North Carolina, Oklahoma, Puerto Rico, South Carolina, Tennessee, Texas, U.S. Virgin Islands, Virginia, and West Virginia

CIGNA Government Services

HHSM-500-2006-M0006Z

Mr. Brian Setzer

Vice President

CIGNA Government Services

Two Vantage Way

Nashville, TN 37228

PHONE: 615-782-4618

FAX: 615-782-4695

Serving: Alabama, Arkansas, Colorado, Florida, Georgia, Louisiana, Mississippi, New Mexico, North Carolina, Oklahoma, Puerto Rico, South Carolina, Tennessee, Texas, U.S. Virgin Islands, Virginia, and West Virginia

**SECTION IV - DURABLE MEDICAL EQUIPMENT MEDICARE ADMINISTRATIVE CONTRACTOR (DME MACs) AND REGIONAL HOME HEALTH INTERMEDIARIES**

**Durable Medical Equipment Medicare Administrative Contractor (DME MACs)**

**D JURISDICTION**

Noridian Administrative Services, LLC

HHSM-500-2006-M0004Z

Michael Hamerlik

President & CEO

901 40<sup>th</sup> St. S

Suite 1

Fargo, ND 58103

Phone: 701-282-1868

FAX: 701-277-5150

Serving: Alaska, Arizona, California, Guam, Hawaii, Idaho, Iowa, Kansas, Missouri, Montana, Nebraska, Nevada, North Dakota, Oregon, South Dakota, Utah, Washington, Wyoming, American Samoa and Northern Mariana Islands

## **SECTION IV - COMMON WORKING FILE HOST CONTRACTORS**

Blue Shield of Alabama

First Coast Service Options, Inc.

TrailBlazer Health Enterprises, LLC

**SECTION IV - RURAL HEALTH CLINICS**

**Contractor**

**JURISDICTION**

Anthem HealthPlans of Maine Inc.

Maine

Anthem Health Plans of New Hampshire, Inc.

New Hampshire, Vermont

Highmark Inc.

Connecticut, Delaware, District  
Of Columbia, New York,  
Pennsylvania, Puerto Rico, Rhode  
Island, Massachusetts, Virginia  
West Virginia, Maryland, New  
Jersey, Virgin Islands

TrailBlazer HealthEnterprises, LLC

Colorado, Montana, North Dakota  
Oklahoma, South Dakota, Utah,  
Wyoming, Texas, Arkansas,  
Louisiana, New Mexico

Blue Cross and Blue Shield of Tennessee

Kentucky, Tennessee, North Carolina  
South Carolina, Mississippi, Alabama,  
Georgia, Florida, Alaska, American  
Samoa, Arizona, California, Guam,  
Hawaii, Idaho, Illinois, Indiana, Iowa  
Kansas, Michigan, Minnesota, Missouri  
Nebraska, Nevada, Ohio, Oregon,  
Washington, Wisconsin

**SECTION V – PART A/B MEDICARE ADMINISTRATIVE CONTRACTS**

**NORTH DAKOTA**

Service Area: Arizona, Montana, North Dakota, South Dakota, Utah and Wyoming

Contract Number: HHSM0500-2006-M0005Z

NORIDIAN ADMINISTRATIVE SERVICES, LLC

901 40<sup>th</sup> Street South, Suite 1

Fargo, ND 58103-2146

Point of Contact: Mr. Ron Laverdure

PHONE: 701-277-5186

FAX: 701-277-5150